

CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT, WAVE 10

RESEARCH FINDINGS

May 18, 2020

Destination  Analysts

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Project Overview

The goal of this research is to understand and track the widespread disruption and damage to the travel and tourism industry caused by the coronavirus. To do so, Destination Analysts, Inc. has launched a weekly tracking survey of adult American travelers. The results of the tenth wave of this project are presented in this report. The survey is being conducted weekly to track traveler sentiment and generate insight into when tourism businesses can expect demand to return.

The survey questionnaire used here is multifaceted and asks a representative sample of adult American travelers to report their experiences and feelings around the current pandemic situation. We expect the value of this survey to increase as additional waves of the project are completed and we can see emerging trends. For now, we present this data primarily on topline with our additional observations included.

The tenth wave of this survey was collected from May 15-17, from a demographically representative sample of adult American travelers in each of four U.S. regions. Travelers are defined as adults having taken at least one trip (50-miles or more from home) in the past two years. In total, 1,212 fully completed surveys were collected, suggesting the topline results presented here have a confidence interval of +/- 2.8%.



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Project Overview

Data weighting. The survey sampling plan used in this project collected 300 fully-completed surveys in each of the four regions shown in the map at right. The overall results presented in this report are weighted to reflect the actual populations of the regions.

Moving forward. The COVID-19 situation is rapidly evolving, and its impact on the travel industry is far from clear. As a result, Destination Analysts plans to conduct this survey weekly into the foreseeable future. Weekly reports were, or will be, released on the following schedule.

Map of U.S. Showing Survey Regions



	Data collection	Report release
Wave #1	March 13-15	March 16
Wave #2	March 20-22	March 23
Wave #3	March 27-29	March 30
Wave #4	April 3-5	April 6
Wave #5	April 10-12	April 13
Wave #6	April 17-19	April 20
Wave #7	April 24-26	April 27
Wave #8	May 1-3	May 4
Wave #9	May 8-10	May 11
Wave #10	May 15-17	May 18
Wave #11	May 22-24	May 25
Wave #12	May 29-31	June 1

Key Findings

In this tenth wave of this consumer sentiment project, the following key findings emerged:

- **American concerns about contracting the coronavirus remain unsurprisingly high.** Now, 70.6 percent of survey respondents say they have some level of concern about contracting the virus, down slightly from 71.9 percent last week. Worries about the health of friends and family increased slightly this week, with 77.2 percent expressing concern for the safety of their loved ones, up slightly from 75.0 percent last week.
- **Worries that the pandemic will impact Americans' personal finances held constant this week, at 64.5 percent, unchanged from 64.6 percent last week.** Concerns about the nation's overall economic performance remain extremely high. Nearly 90 percent of travelers expressed some level of concern for the national economy.
- **Cruises continue to be seen as the least safe travel activity.** 78.5 percent of American travelers say that traveling on a cruise is either "Somewhat unsafe" or "Very unsafe." Traveler ratings of the safety of various travel activities improved again this week. In the tenth survey wave, the proportion of travelers rating each activity as either "Somewhat unsafe" or "Very unsafe" decreased for most activities again.



Key Findings



- **Concerns that the severity of pandemic will get worse in the next month declined this week.** Now 39.6 percent expect the coronavirus situation to get worse in the next month, down from 44.3 percent last week. Overall excitement to get back out on the road decreased slightly this week, as 62.6 percent of American travelers agree that they miss traveling and can't wait to get out and travel again. Last week, this figure stood at 68.7 percent.
- **Interest in even short trips increased again slightly this week. 4-in-10 travelers (45.2%) said they would be excited to take a weekend getaway with a close friend or relative to a place they want to visit next month—up from 44.3 percent last week.**
- **Travelers' interest in learning about new travel experiences and destinations increased this week.** Four-in-ten expressed some level of excitement about the topic (44.3% up from 42.9% last week).
- **New York continues to be the most talked about destination with coronavirus issues.** Nearly 84 percent of survey respondents identified New York as one of the three most talked about places.

Key Findings

Travelers who have a trip scheduled before the end of 2020 were asked to describe their plans for their next leisure trip. The following are findings from this section of the questionnaire:

- Travelers' next leisure trips, for the most part, are not yet booked. Only 22.4 percent say they have booked their hotels and 17.9 percent have purchased their plane tickets.
- Still, the majority of travelers say their trips are well-developed in their minds, meaning they have a strong idea of where they will go on this trip and when it will happen. Fully 67.5 percent say their next leisure trip is very well developed or somewhat developed.
- For most of these trips, the destinations to visit have already been selected. 69.9 percent say that they know exactly (or at least have a good idea) where they will go on their trip.
- Approximately one-third (37.3%) of these trips will be vacations, and 17.1 percent will be weekend getaways. Just over 1-in-4 travelers will spend their next leisure trip visiting friends and relatives.



Key Findings



- The distance travelers are planning to go on their next leisure trip may surprise many in the industry. 1-in-4 for example, say they will travel more than 1,000 miles from their home on this trip.
- Beach destinations or resorts will be the most visited destination type. Nearly a third of travelers (32.7%) say they will visit a beach on their next leisure trip.
- Americans with plans to travel this year are likely to stay in a hotel and use their personal car as a method of transportation during their next leisure trip. In total, 28.1 percent report that they will travel on a commercial airline.
- Interest in visiting indoor venues on their next leisure trip appears to be rather suppressed. Only 60.9 percent, for example, expect to visit restaurants, and much smaller numbers will go to bars, nightclubs, wineries or breweries. The second most likely activity American travelers will engage in is going to parks and gardens.
- Florida and California may likely be the most visited states from this project's subscriber base.

Key Findings

- Travelers appear ready to carry with them needed sanitation supplies and to follow social-distancing guidelines while traveling. Nearly two out of three (58.5%) travelers say they will avoid crowds on their next leisure trip.
- Approximately 16 percent of these first leisure trips will include travel outside the United States.
- Three-quarters of 2020 leisure travelers will research how destinations and their businesses are managing the Coronavirus situation before leaving on their trips.



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- Trust in travel-related businesses may be fairly muted. Only 12.7 percent of Americans say they have a great deal of trust that travel-related businesses will look out for their health while traveling.
 - Similarly, confidence that travel-related businesses can safely be re-opened is not high. Only 12.0 percent say they are “very confident” that these businesses can now open safely.

Key Findings



- **Nearly 82 percent of travelers live in a place that has (or had) shelter-in-place (SIP) orders in effect.**
- **Nearly 2-in-3 travelers living in SIP locations reports that sheltering in place went well for them.**
Relatively few reported problems, as 10.5 percent said that being under SIP went poorly or very poorly for them.
- **In terms of impacts on the family dynamic, SIP mandates appear to have helped more families than it hurt.** 38.6 percent said the experience had helped them grow closer as a family. 10.7 percent felt the orders had caused their family to grow further apart.
- **Nearly 60 percent of travelers living under shelter-in-place orders report that they think traveling together after the coronavirus pandemic would be good for the family.** 1-in-5 (18.7%) said it would not be good for their families.

Key Findings

- Travelers who attended a conference, convention or group meeting in recent years were asked about their confidence in fellow meeting attendees to conduct themselves appropriately to protect other attendees from the virus. Most agreed at least somewhat (60.7%) that they would.
- Similar to other attendees but at a slightly elevated level, (64.5%) of meetings travelers said that they would have at least some level of trust that the host organization of their meeting would protect their health.
- Most employed travelers also have at least some faith in their co-workers when it comes to protecting each other from spreading the virus. 80.6 percent of travelers said they have at least some trust that their co-workers will behave in a way that would protect their health.
- This week, 70.7 percent of American travelers reported having their travels impacted by the coronavirus. This week, the proportion of American travelers reporting they have cancelled trips due to the coronavirus grew to 67.9 percent from 65.9 percent last week. Cancellations of June and July trips has increased significantly this week.



Key Findings



- **Upcoming travel plans.** As we have seen in past waves, while the scheduling of leisure trips in the next four months has fallen sharply, there appears to be some increases on the horizon for October.
- For the sixth week in a row, the proportion of Americans saying they are done traveling until the coronavirus situation blows over decreased. Now, 62.1 percent agree with this statement, down from 64.8 percent last week.
- Strong disagreement that the coronavirus situation will be resolved by the summer travel season has increased sharply. Now, 62.2 percent of Americans disagree that the coronavirus situation will be resolved before summer (up from 56.7% last week).
- Americans' optimism for travel to return in the Fall declined again this week. In total, 41.8 percent expect to be back traveling this Fall (down from 42.3% last week).
- Over half of Americans still agree that staycations may end up replacing vacations this summer. This week, 54.1 percent of American travelers agree they'll probably take a staycation rather than a vacation this summer (down slightly from 55.0% last week).

Key Findings

- Down slightly from last week, 39.6 percent of Americans now say car travel may displace some of their air travel this year.
- Up from last week, 51.5 percent now say they'll probably take more regional trips while avoiding long-haul trips due to the coronavirus (up from 50.3%).
- The likelihood of American travelers attending meetings in the current environment remains low. Under three-quarters of travelers (71.1%) say they will be unlikely to attend these events until the coronavirus situation is over (down slightly from 73.3% last week).
- A majority (76.4%) of American travelers still say they are unlikely to travel abroad until the coronavirus situation is resolved. This is unchanged from last week at 76.1 percent.
- American travelers are still largely uncomfortable about going out in their own communities to enjoy themselves. Less than a third (32.2%) say they are comfortable going out in their community (up slightly from 31.0% last week).



Key Findings



- Nearly two-thirds (62.6%) of American travelers say they have been taking action to try to support local businesses where they live (down from 64.7% last week).
- American travelers largely do not want other travelers visiting their communities currently. Now, 60.2 percent agree with this sentiment. Only 15.5 percent disagree (up from 13.0% last week).
- Opinions are split on traveling without a Covid-19 vaccine being available. This week, 36.9 percent agree they will not travel until a vaccine is developed. A similar proportion, 33.5 percent, currently reject this idea.
- For the first time in three weeks, the proportion of American travelers who are comfortable with their home state re-opening is larger than those who oppose. This week, 41.6 percent of American travelers say they are comfortable with their home state re-opening its economy, while a slightly smaller proportion (36.1%) are not yet comfortable.
- Americans largely agree that people should wear face masks when they are in public spaces. Nearly three-quarters (72.4%) of American travelers say people should be wearing face masks out in public. Only one-in-ten disagree.



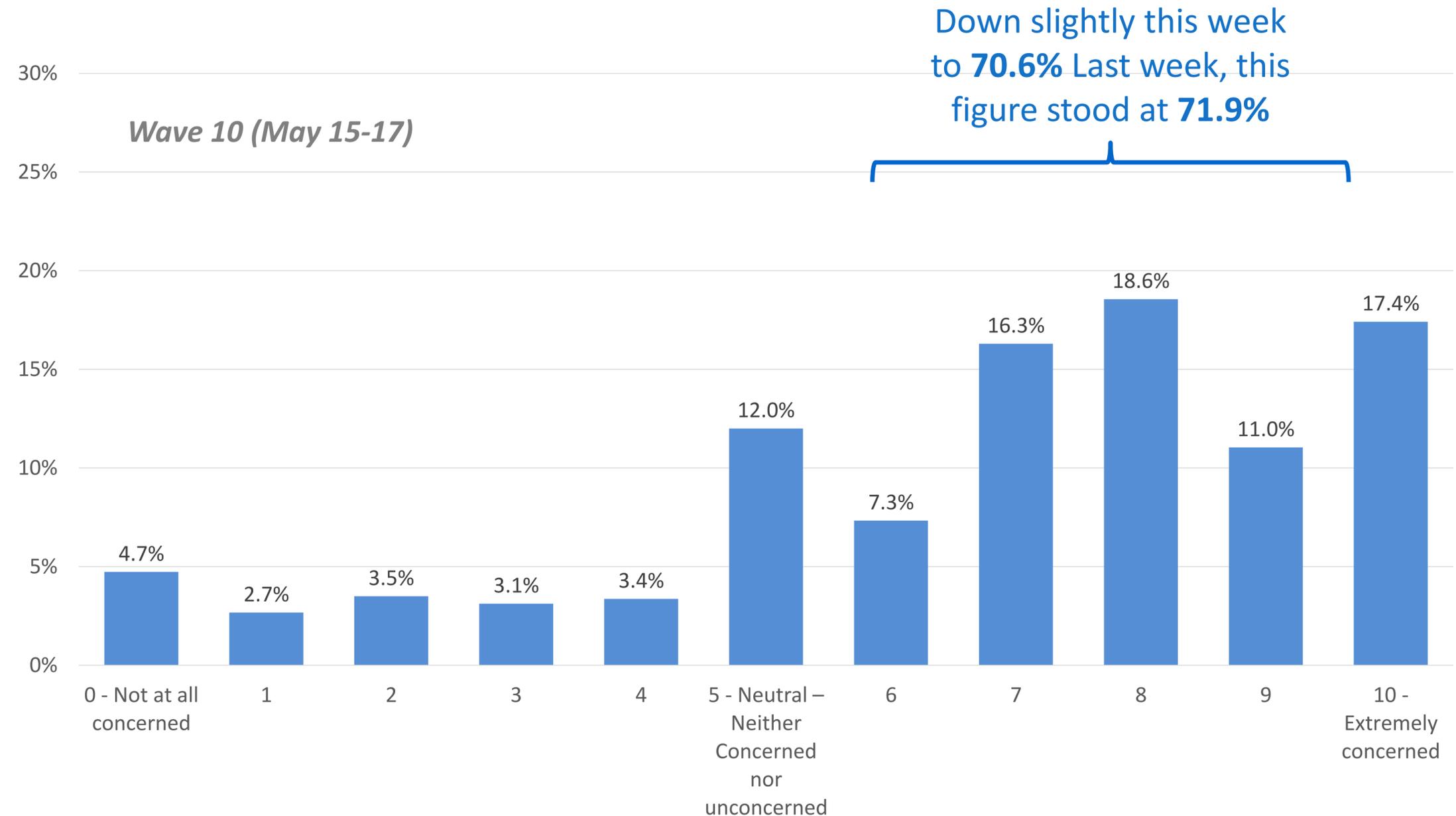
**Section I:
Current Feelings about the
Coronavirus and Travel**

Personal Health Concerns

Concerns about contracting the coronavirus remain high. Now, 70.6 percent of survey respondents say they have some level of concern about contracting the virus, down slightly from 71.9 percent last week.

Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU PERSONALLY about contracting the virus? (Please answer using the scale below)

(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)

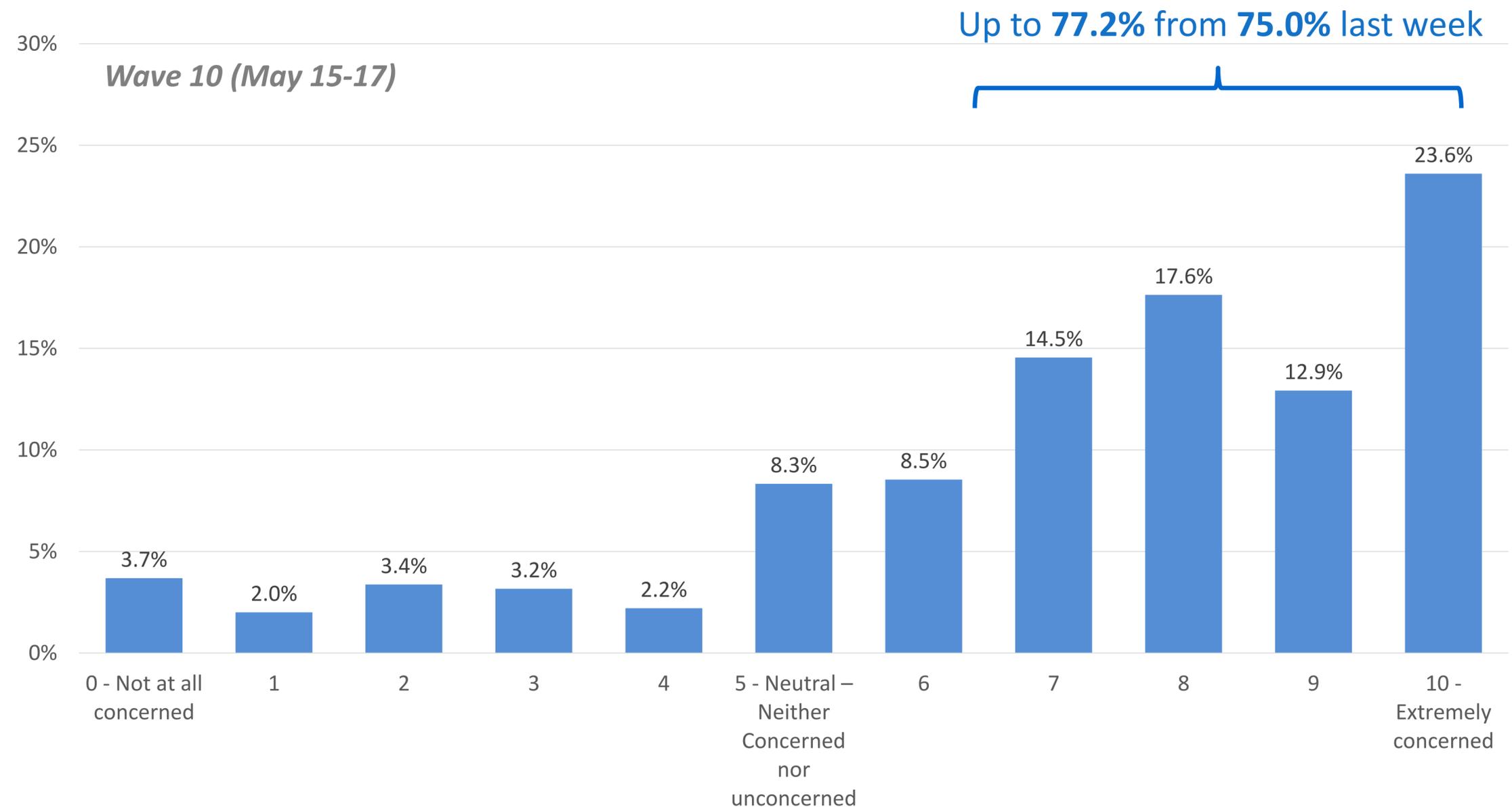


Health Concerns (Family & Friends)

Worries about the health of friends and family increased slightly this week, with 77.2 percent expressing concern for the safety of their loved ones, up slightly from 75.0 percent last week.

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)

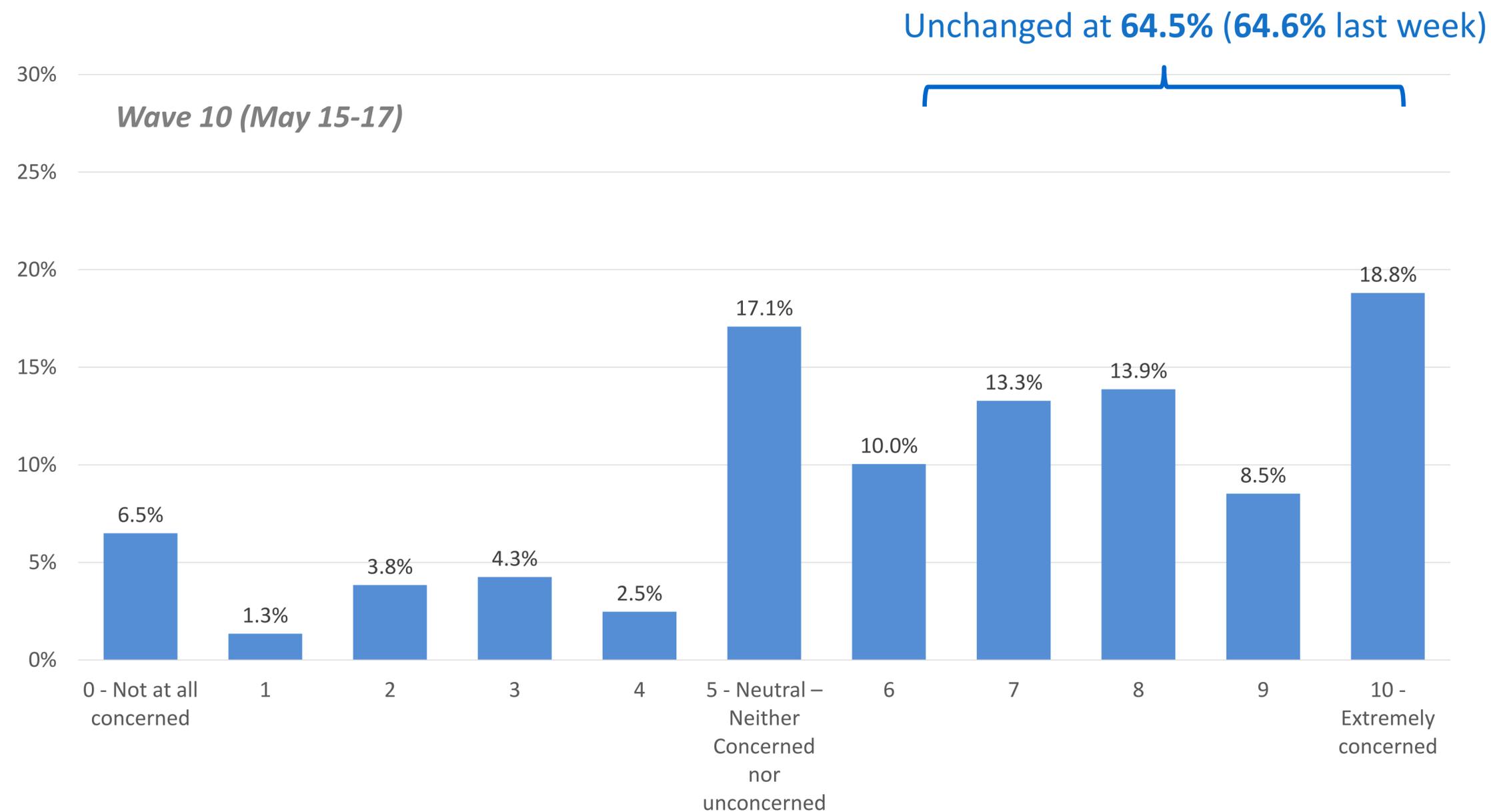


Concerns About Personal Finances

Concern that the pandemic will impact Americans' personal finances held constant this week, at 64.5 percent, unchanged from 64.6 percent last week.

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)

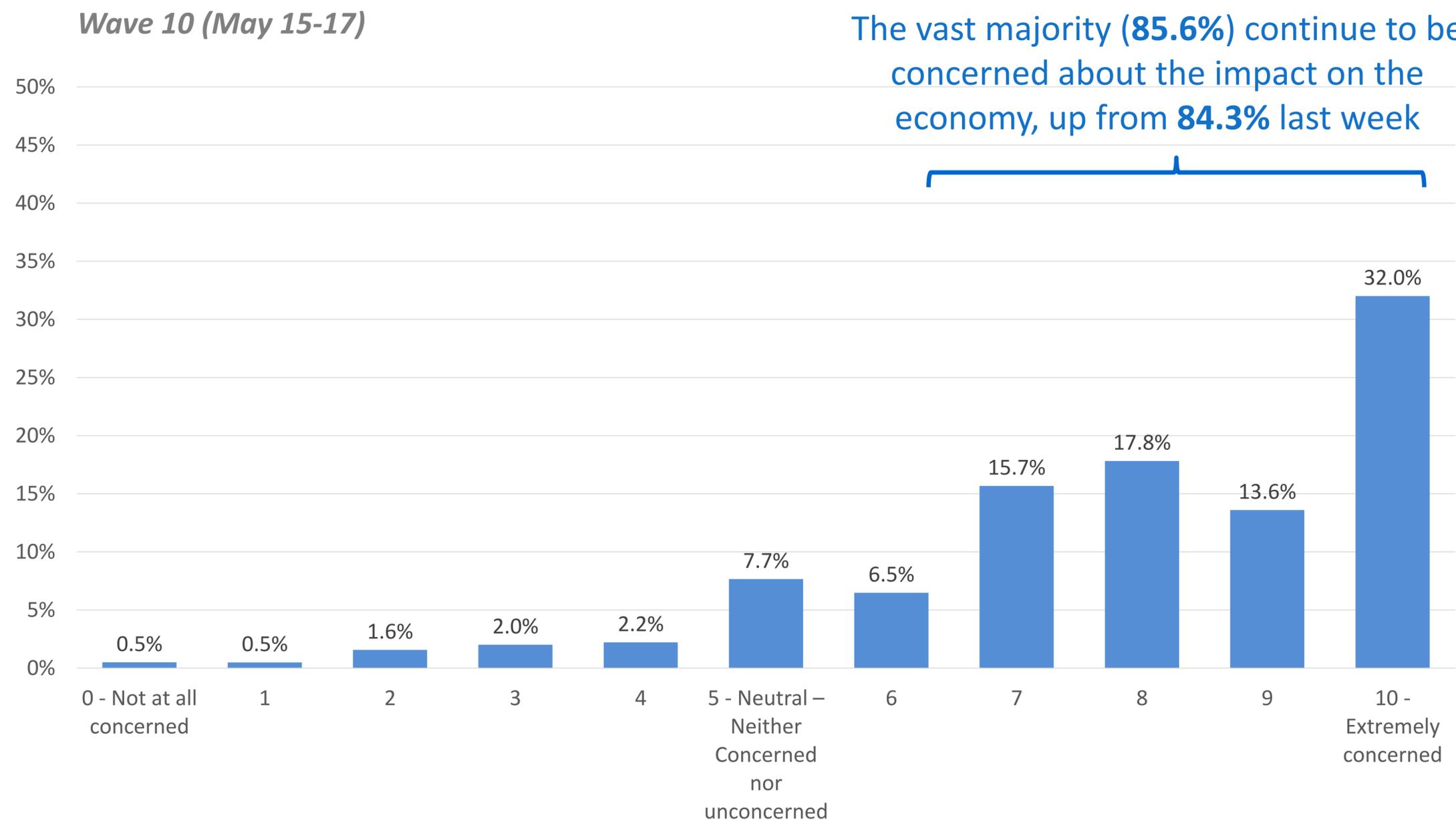


Concerns About National Economy

Concerns about the nation's overall economic performance remain extremely high. Nearly 90 percent of travelers expressed some level of concern for the national economy.

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?

(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)

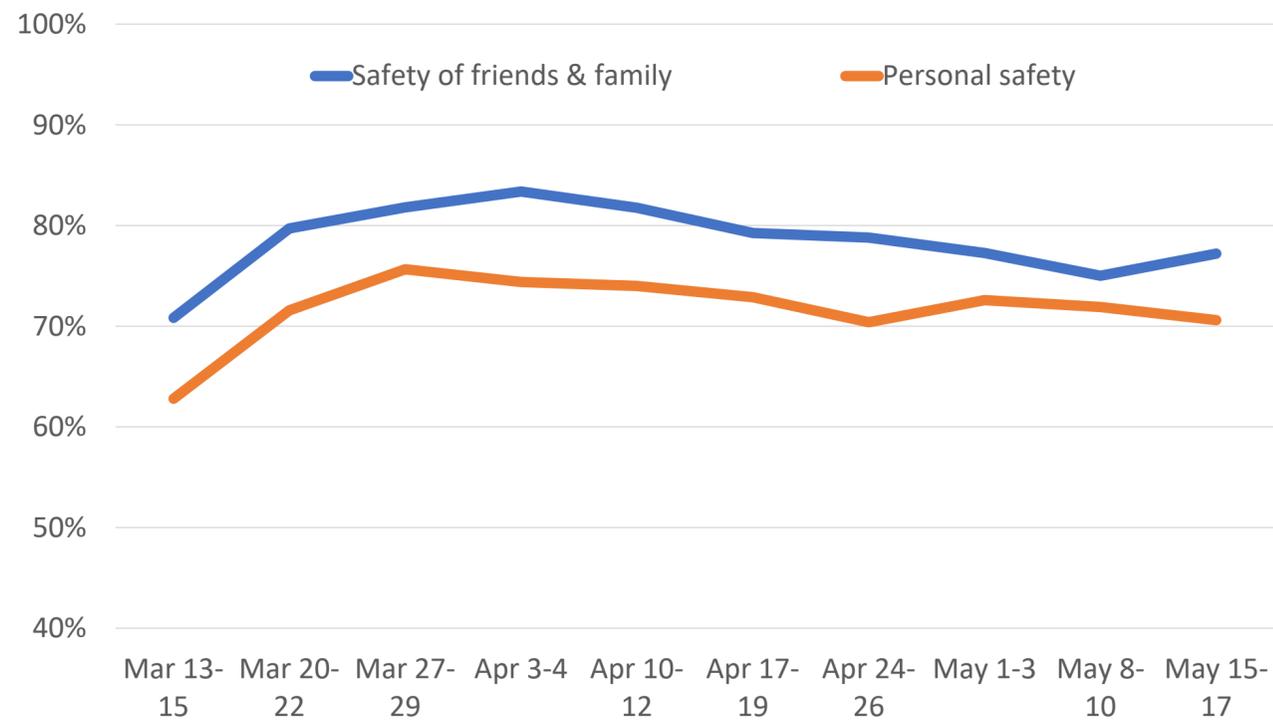


Summary: Personal vs. External Concerns

Summary charts for the survey's four concern-metrics are shown below.

Safety Concerns

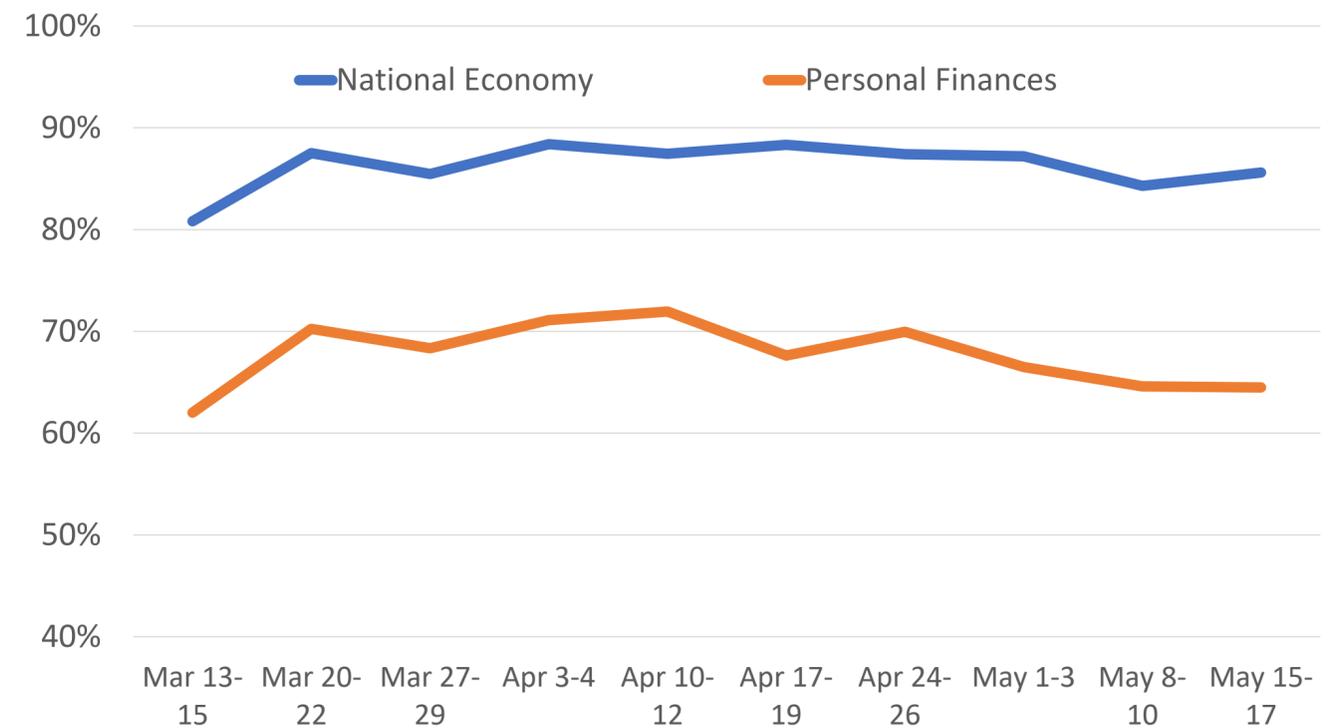
(% answering 10-6 on 11-point scale)



Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU PERSONALLY about contracting the virus? **Question:** Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus?

Economic Concerns

(% answering 10-6 on 11-point scale)



Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY? **Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your PERSONAL FINANCES?

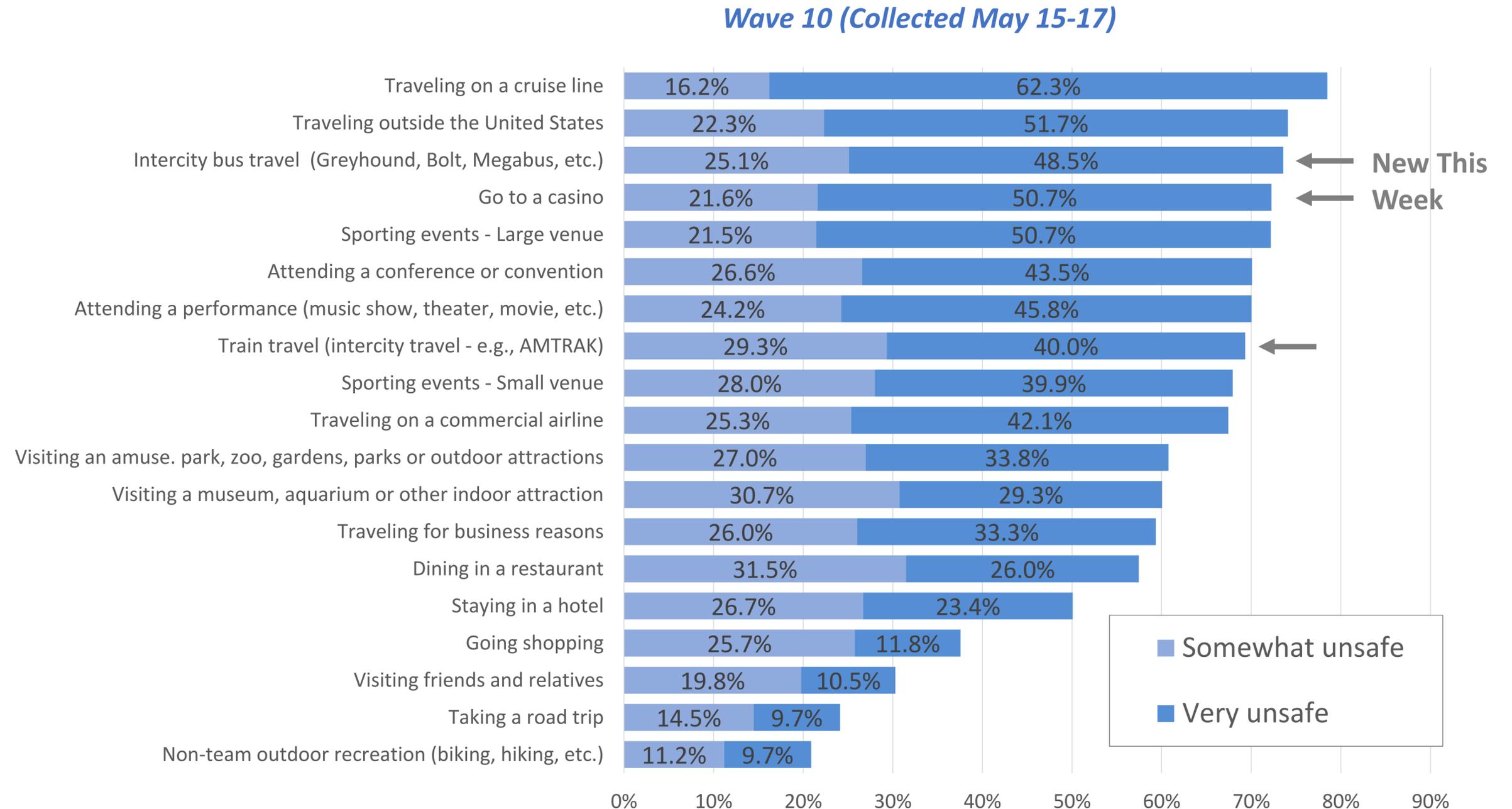
(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Perceived Safety of Travel Activities (Wave 10)

Cruises continue to be seen as the least safe travel activity. 78.5 percent of American travelers say that traveling on a cruise is either “Somewhat unsafe” or “Very unsafe.”

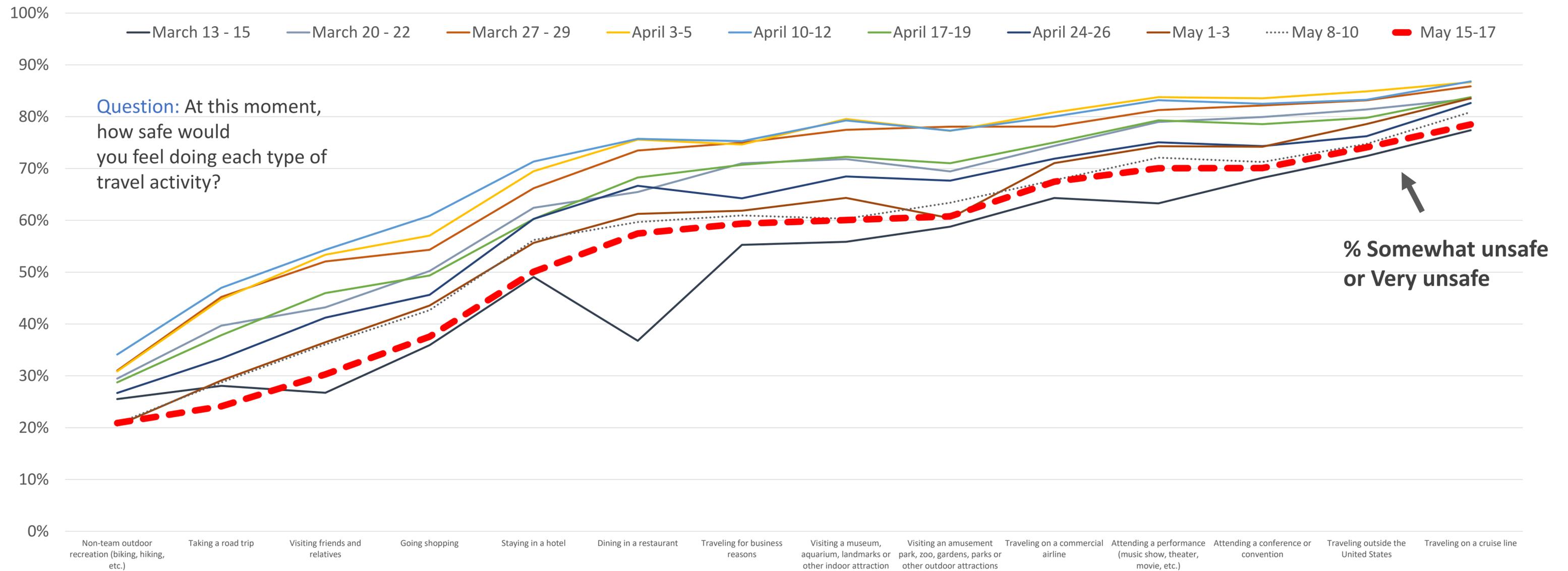
Question: At this moment, how safe would you feel doing each type of travel activity?

(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)



Perceived Safety of Travel Activities (Waves 1-10 Comparison)

Traveler ratings of the safety of various travel activities improved again this week. In the tenth survey wave, the proportion of travelers rating each activity as either “Somewhat unsafe” or “Very unsafe” decreased for most activities again.



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

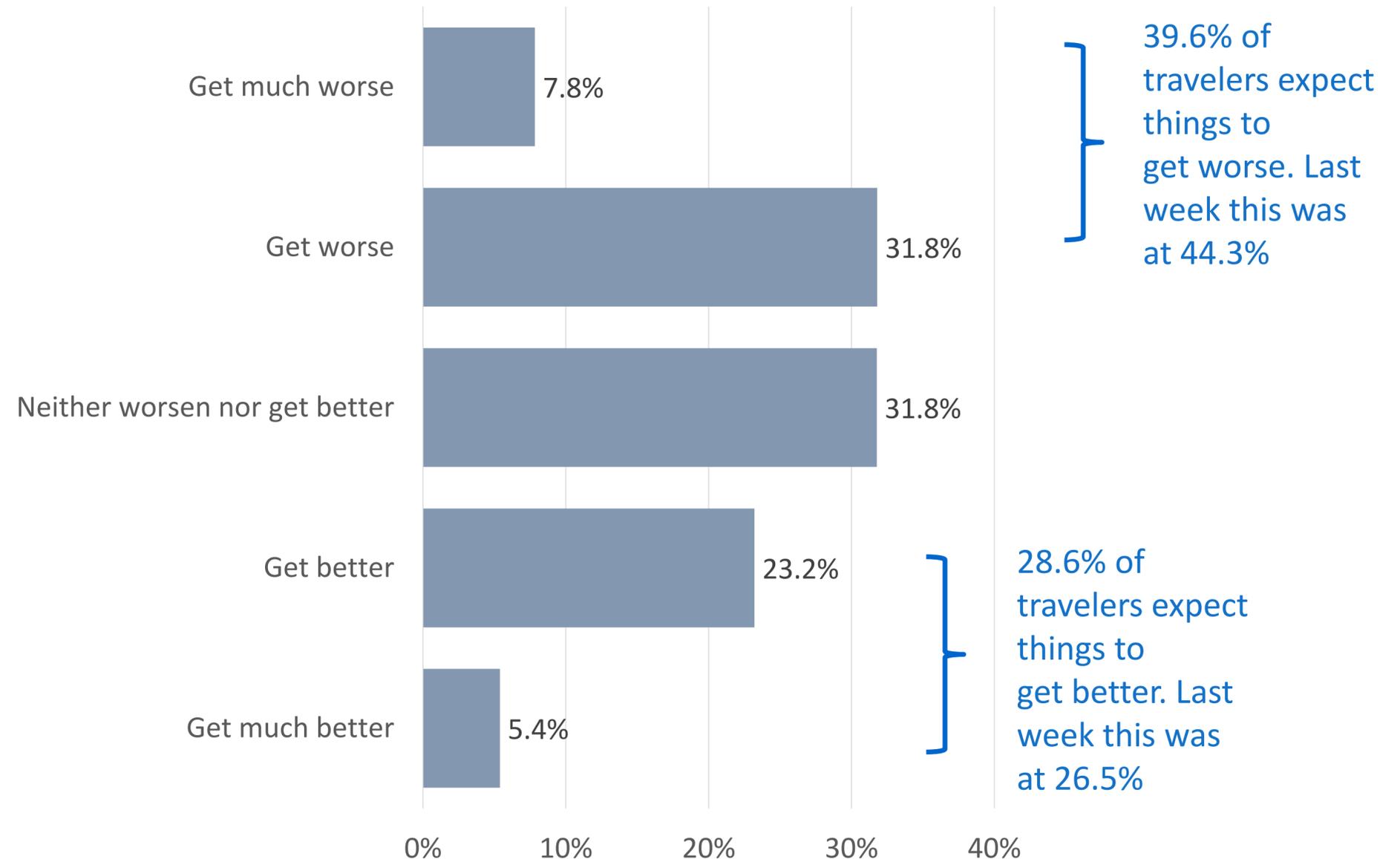
Expectations for the Coronavirus Outbreak

Concerns that the severity of pandemic will get worse in the next month declined this week. Now 39.6 percent expect the coronavirus situation to get worse in the next month, down from 44.3 percent last week.

Question: In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change? (Select one)

In the next month the coronavirus situation will _____

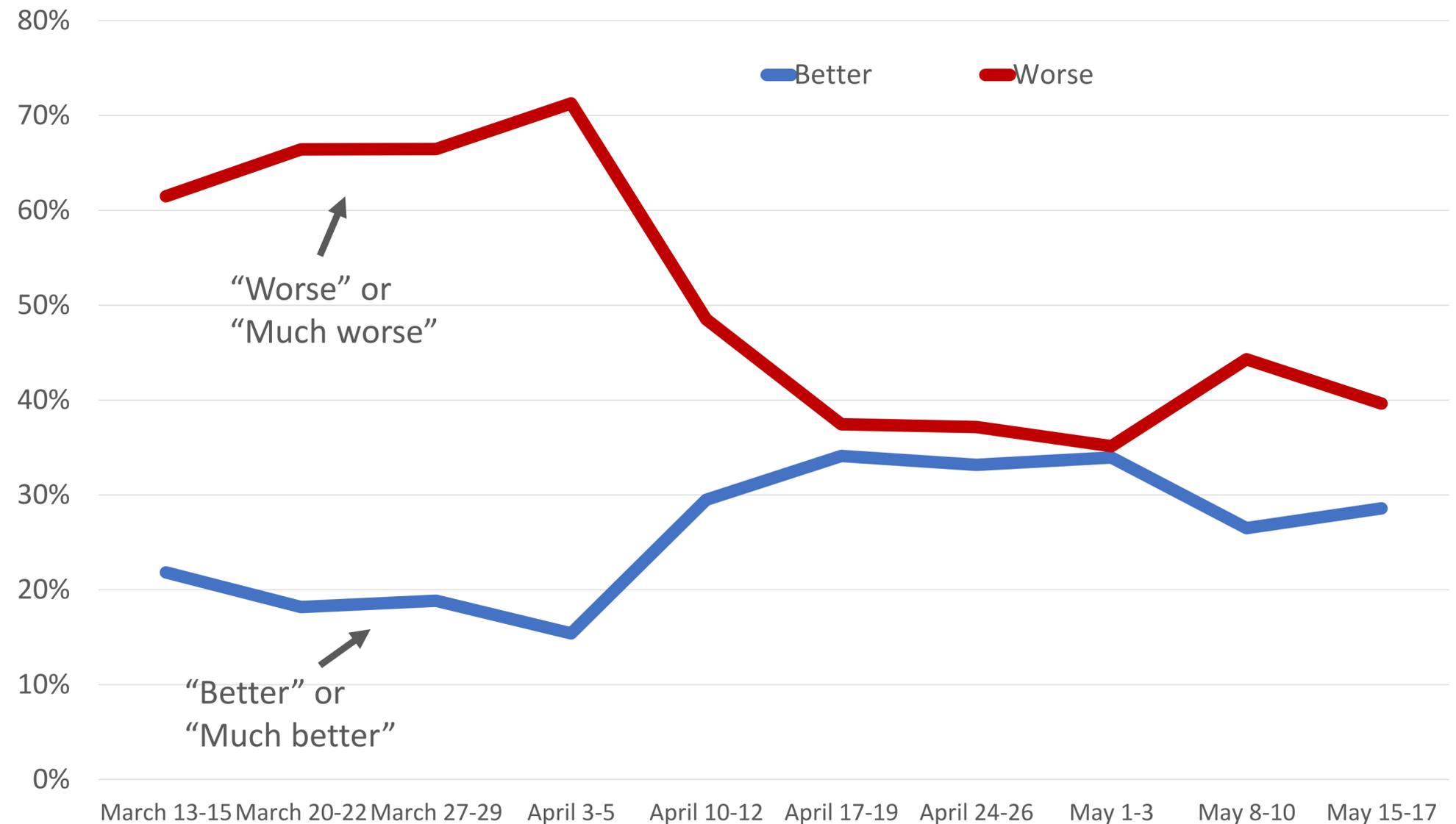
(Base: Wave 10 data. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)



Expectations for the Coronavirus Outbreak

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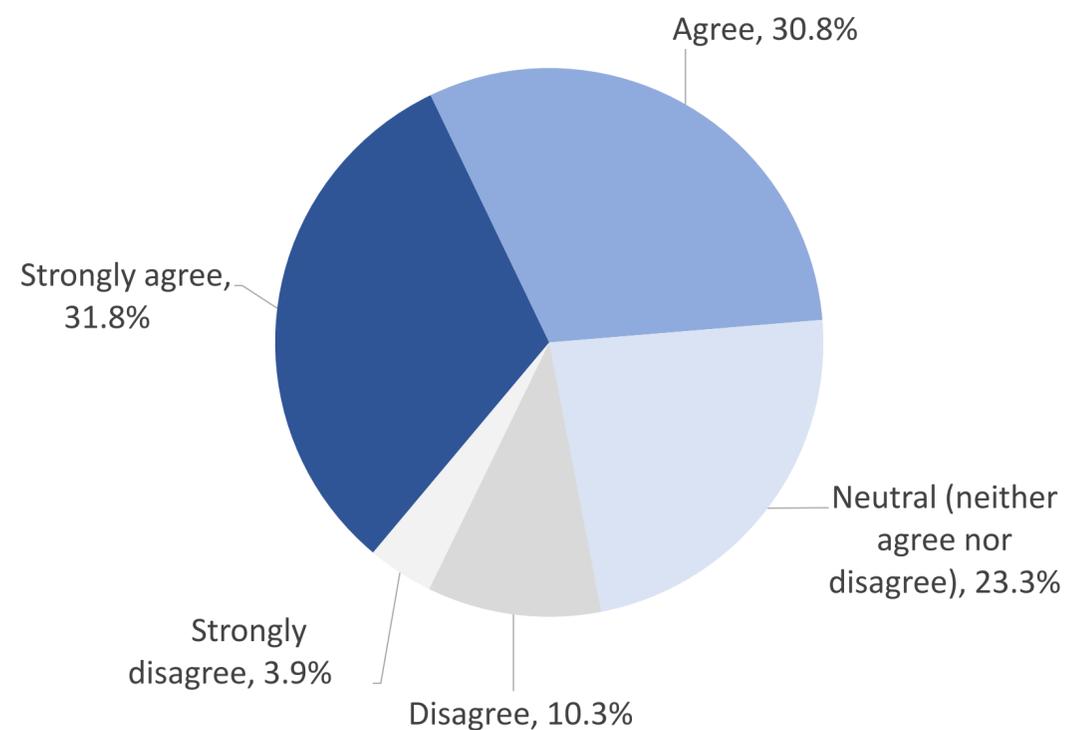


(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Excitement to Get Back to Travel

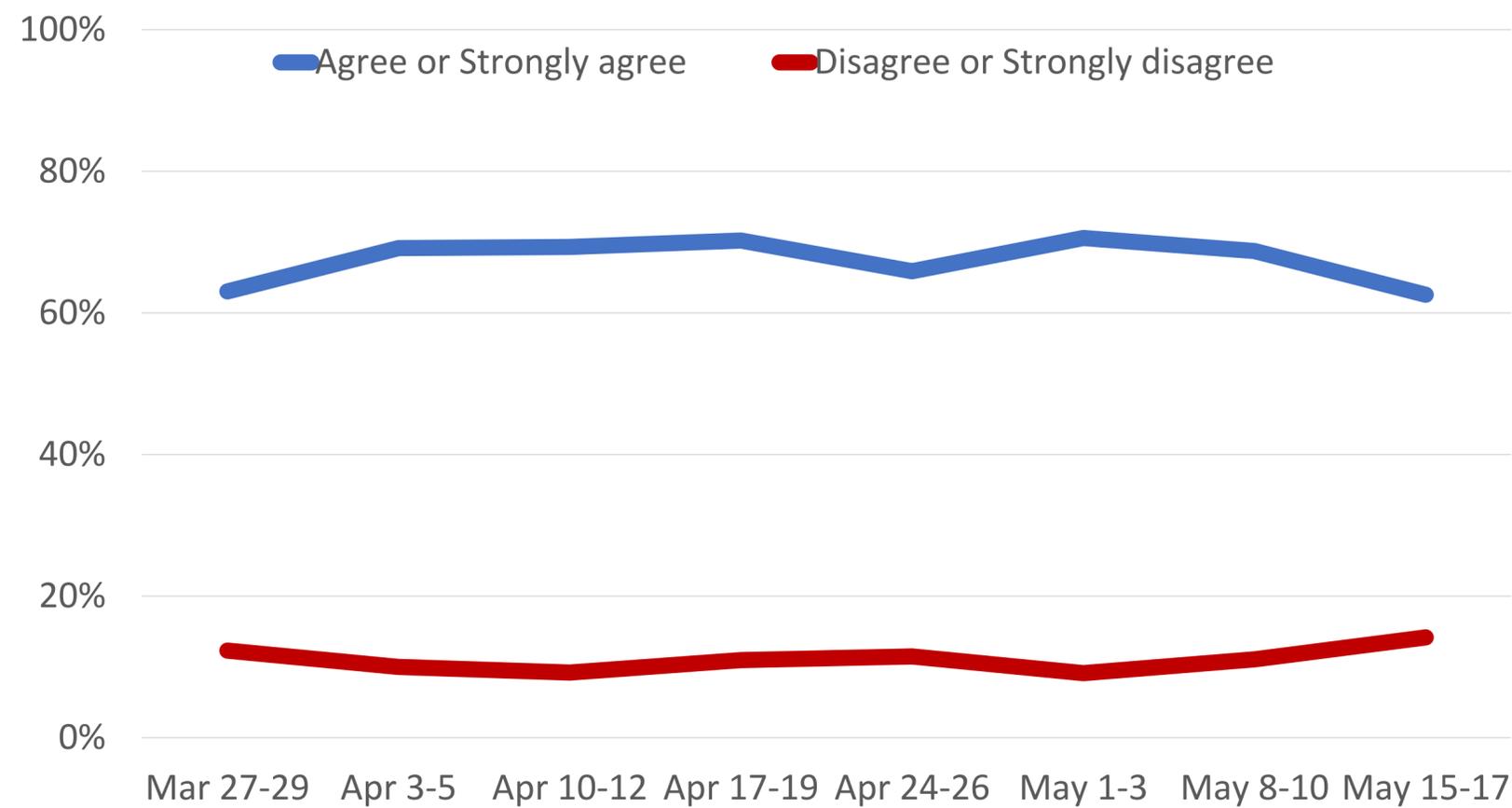
How much do you agree with the following statement?

Question: I miss traveling. I can't wait to get out and travel again.



(Base: All respondents, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Overall excitement to get back out on the road decreased slightly this week, as 62.6 percent of American travelers agree that they miss traveling and can't wait to get out and travel again. Last week, this figure stood at 68.7 percent.



Excitement to Travel Now

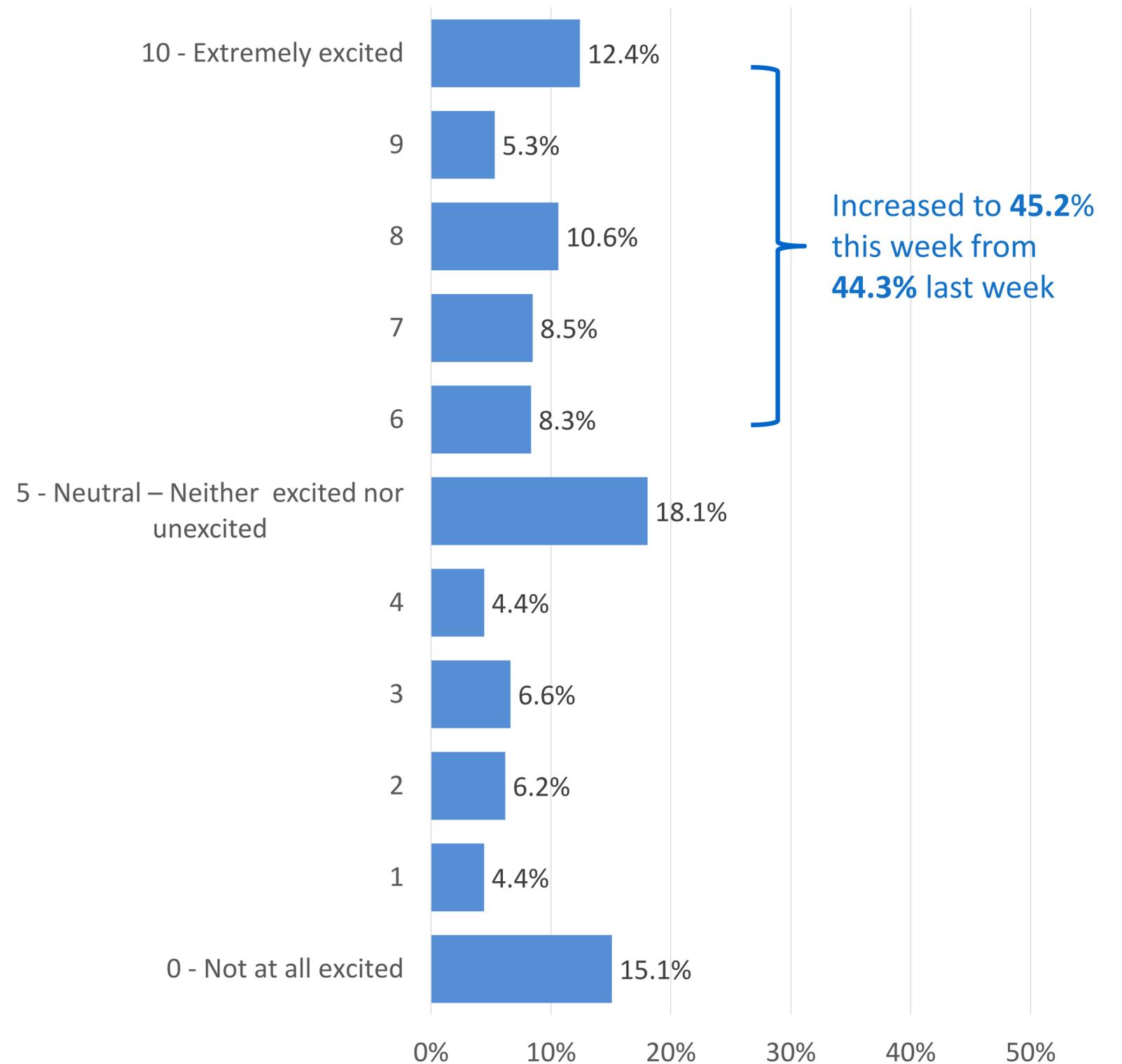
Interest in even short trips increased again slightly this week.

4-in-10 travelers (45.2%) said they would be excited to take a weekend getaway with a close friend or relative to a place they want to visit next month—up from 44.3 percent last week.

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

*(Base: All respondents, 1,212 completed surveys.
Data collected May 15-17, 2020)*

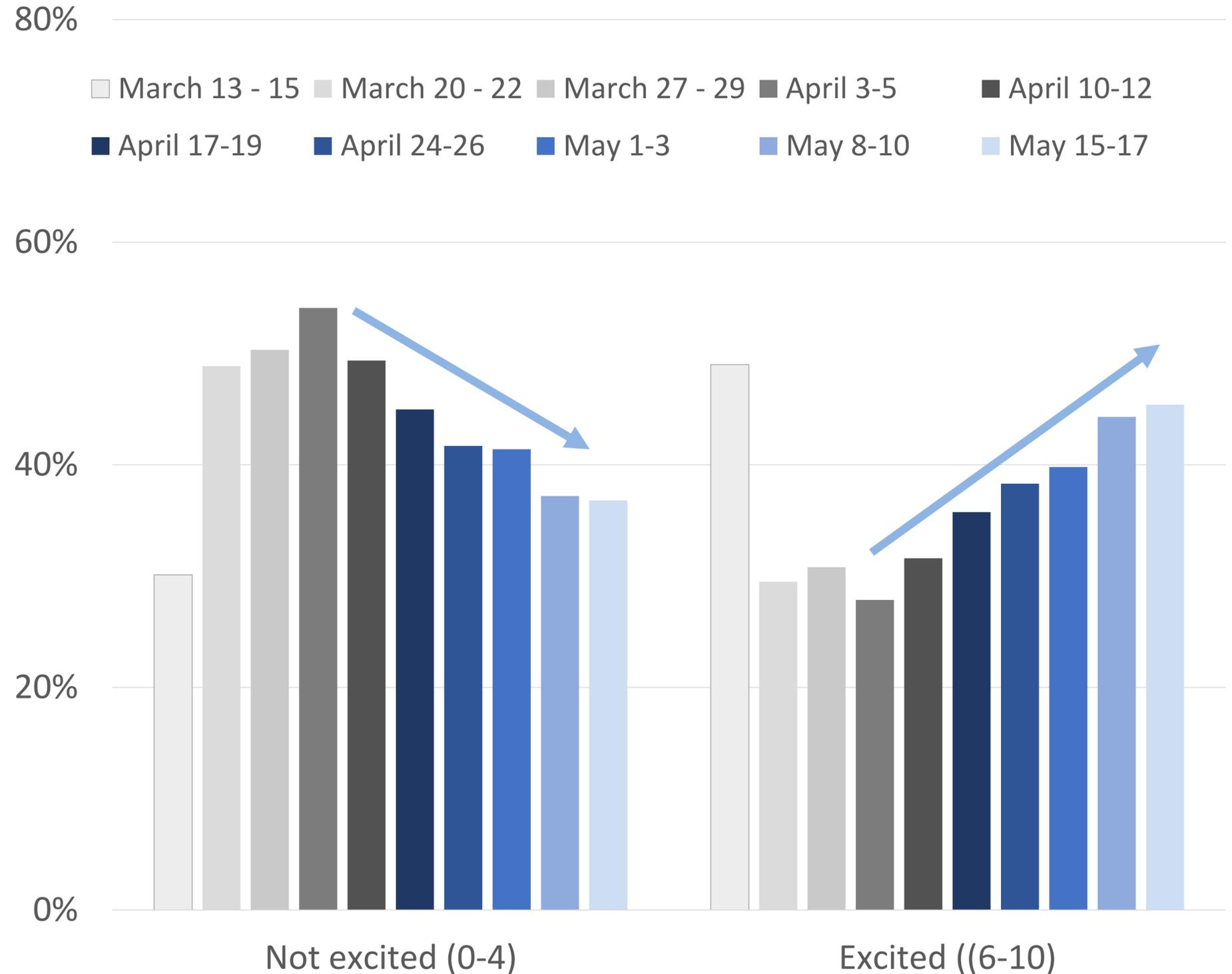


Excitement to Travel Now (Excited vs. Not Excited)

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

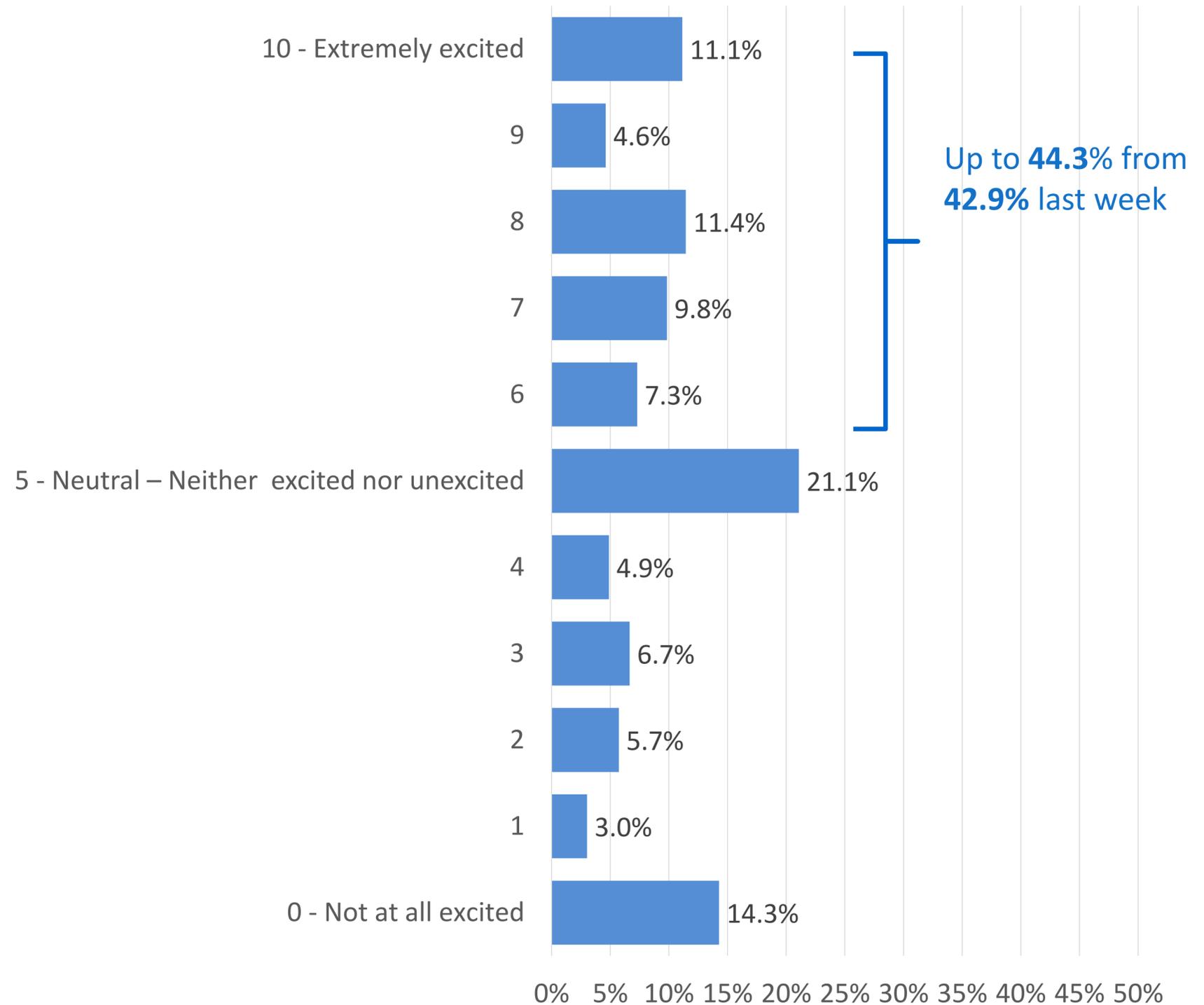


Openness to Travel Information

Travelers' interest in learning about new travel experiences and destinations increased this week. Four-in-ten expressed some level of excitement about the topic (44.3% up from 42.9% last week).

Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

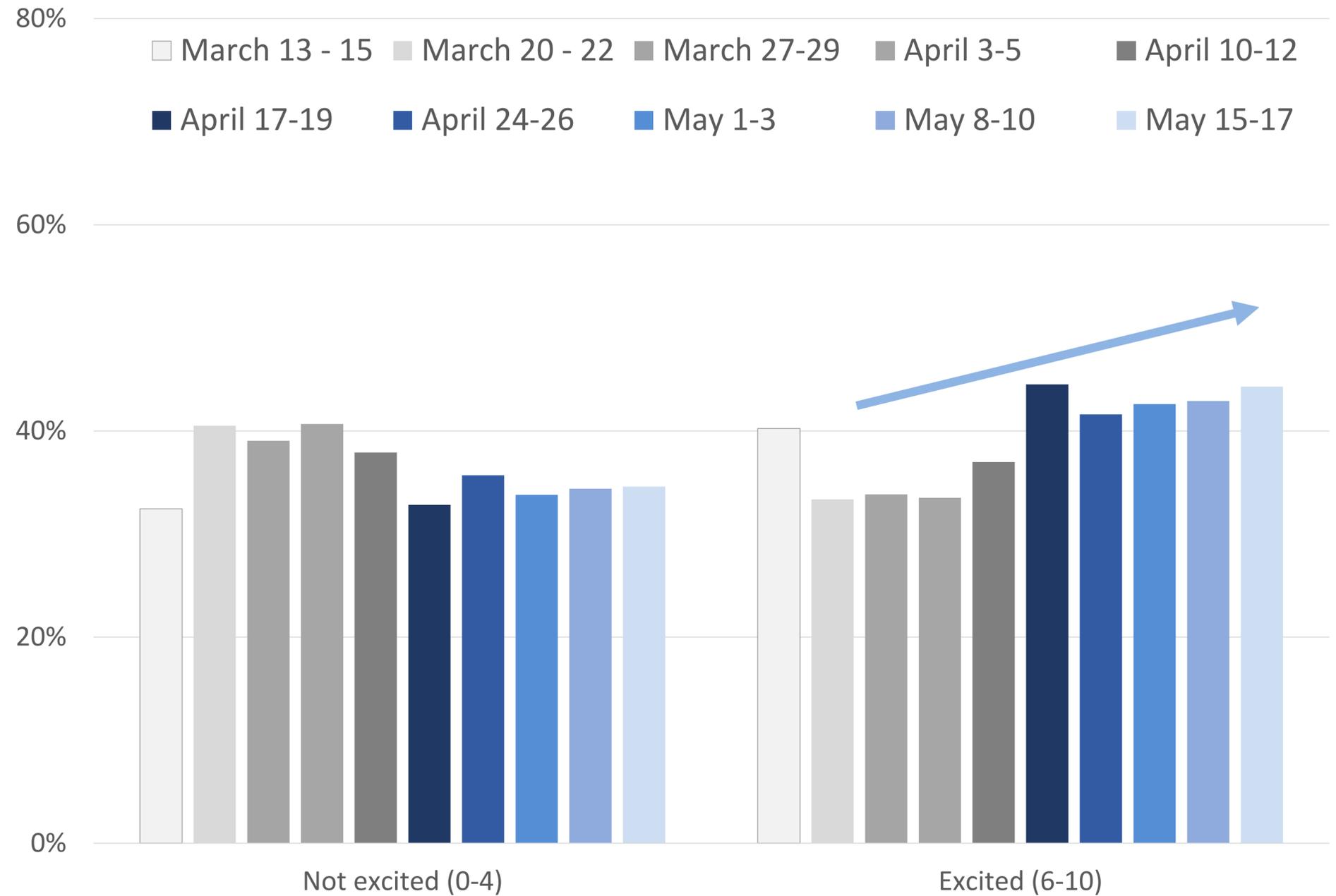
*(Base: All respondents, 1,212 completed surveys.
Data collected May 15-17, 2020)*



Openness to Travel Information (Excited vs. Not Excited)

Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

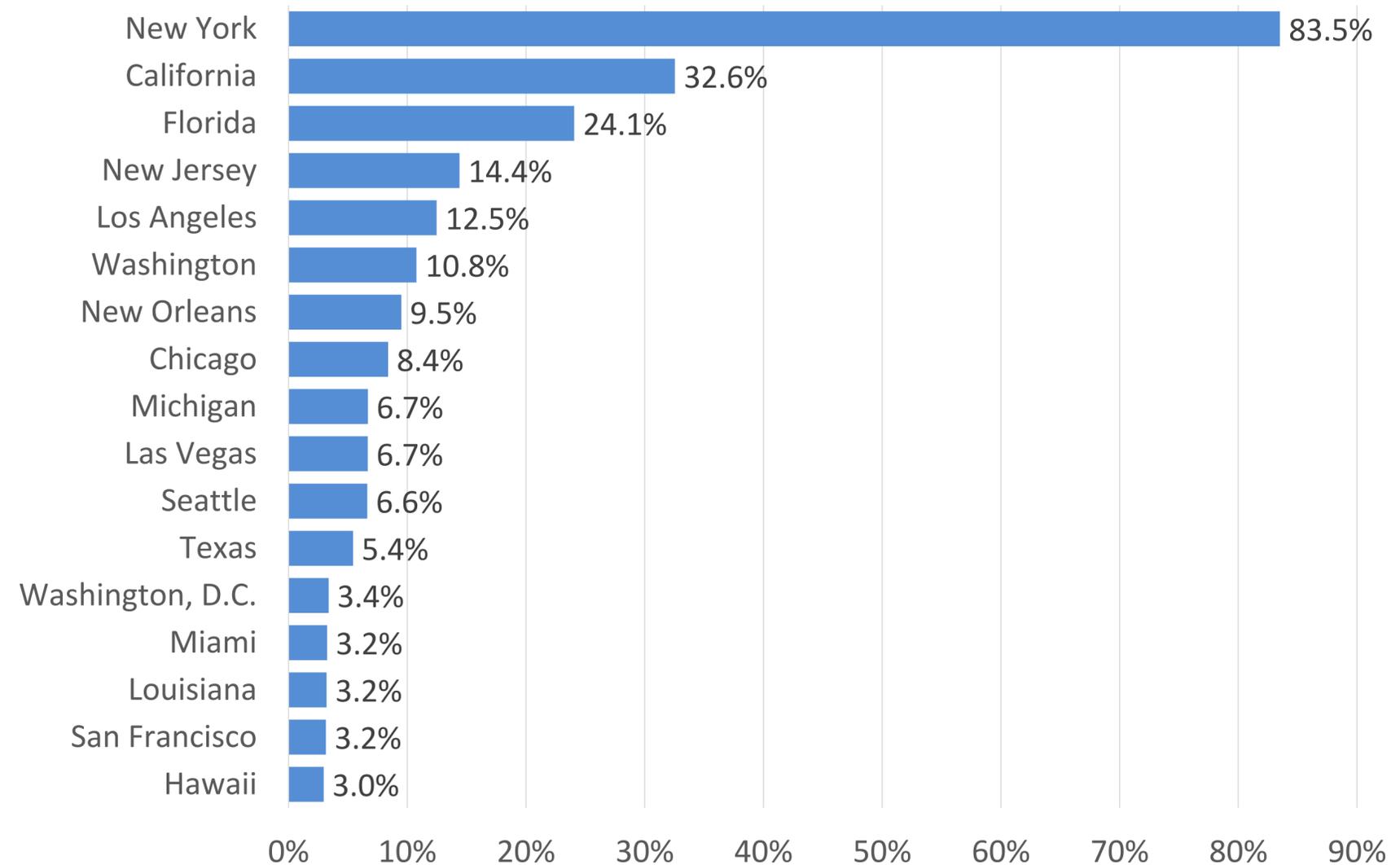


Most Talked About Coronavirus Hotspots

Question: What are the THREE (3) U.S. travel destinations (if any) that have been most talked about as places with coronavirus issues?

New York continues to be the most talked about destination with coronavirus issues. Nearly 84 percent of survey respondents identified New York as one of the three most talked about places.

(Base: Wave 10. All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)





Section II: Travelers' Next Leisure Trip

(Travelers who have a trip scheduled before the end of 2020 were asked to describe their plans for their next leisure trip)



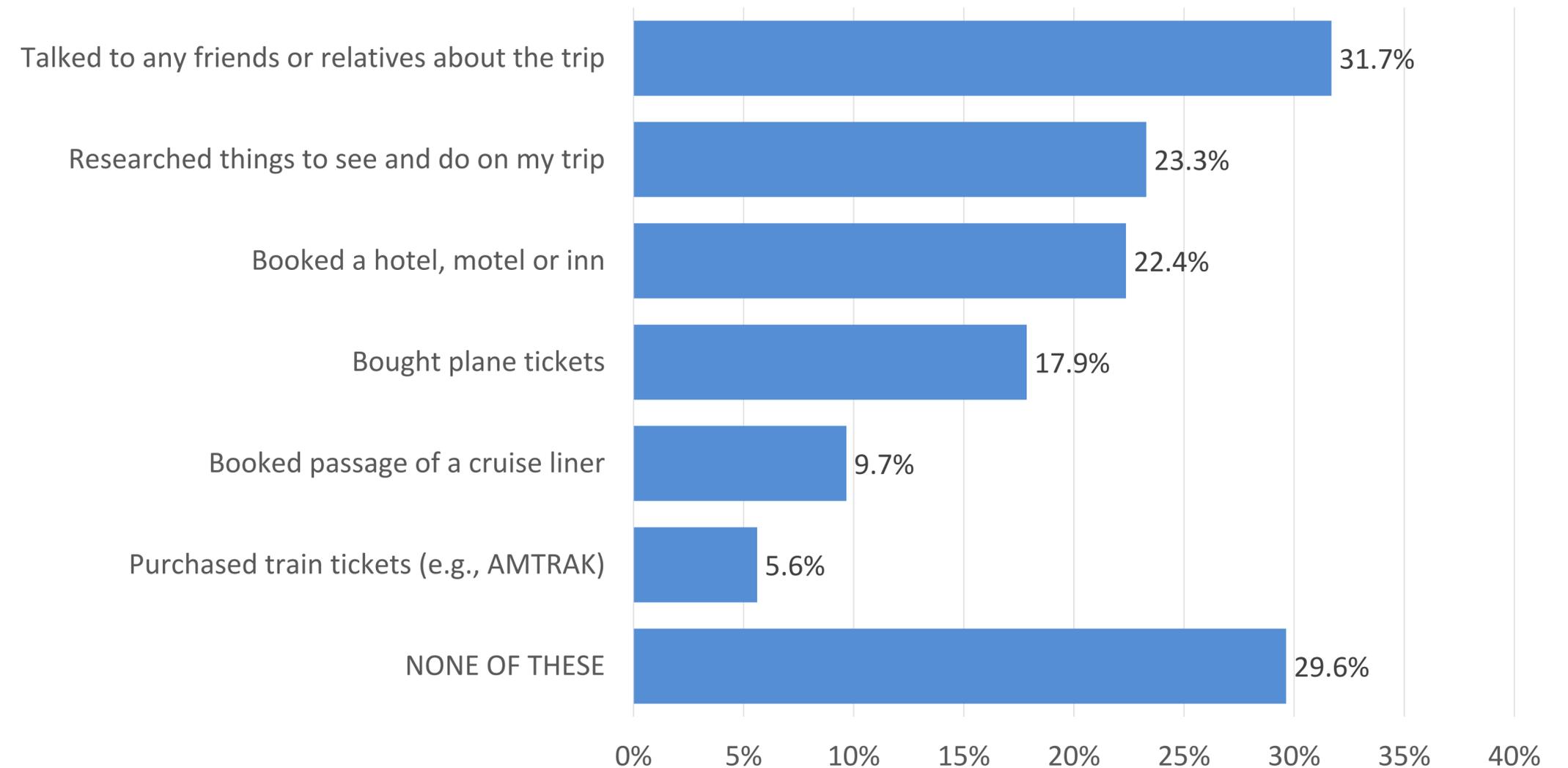
Stage in Travel Planning

Travelers' next leisure trips, for the most part, are not yet booked. Only 22.4 percent say they have booked their hotels and 17.9 percent have purchased their plane tickets.

Question: Have you already done any of the following in preparation for your NEXT LEISURE TRIP?

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



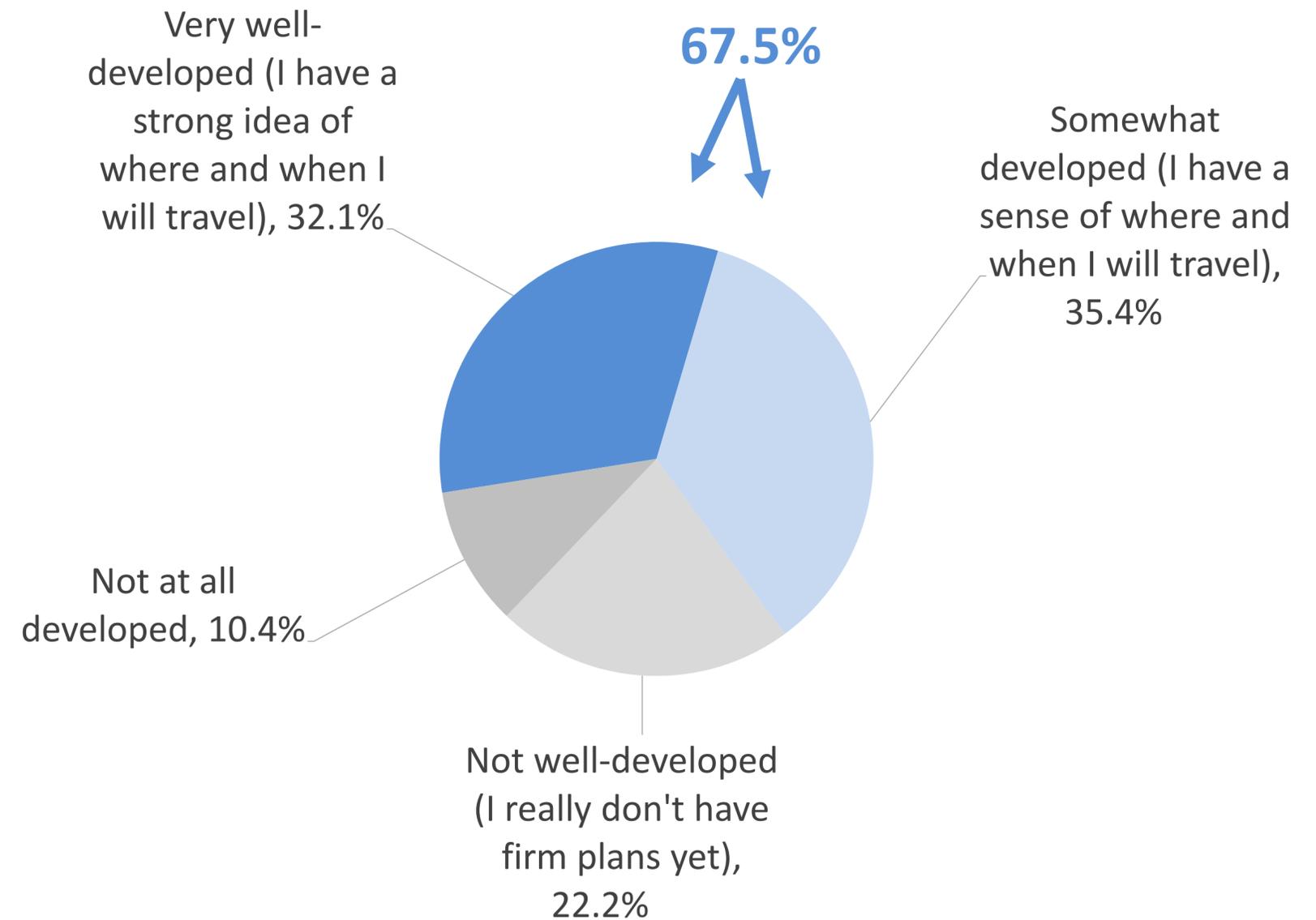
Stage in Travel Plan Development

Still, the majority of travelers say their trips are well-developed in their minds, meaning they have a strong idea of where they will go on this trip and when it will happen. Fully 67.5 percent say their next leisure trip is very well developed or somewhat developed.

Question: Right now, which best describes **HOW WELL-DEVELOPED** the idea of this next leisure trip is in your mind? (Select one)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



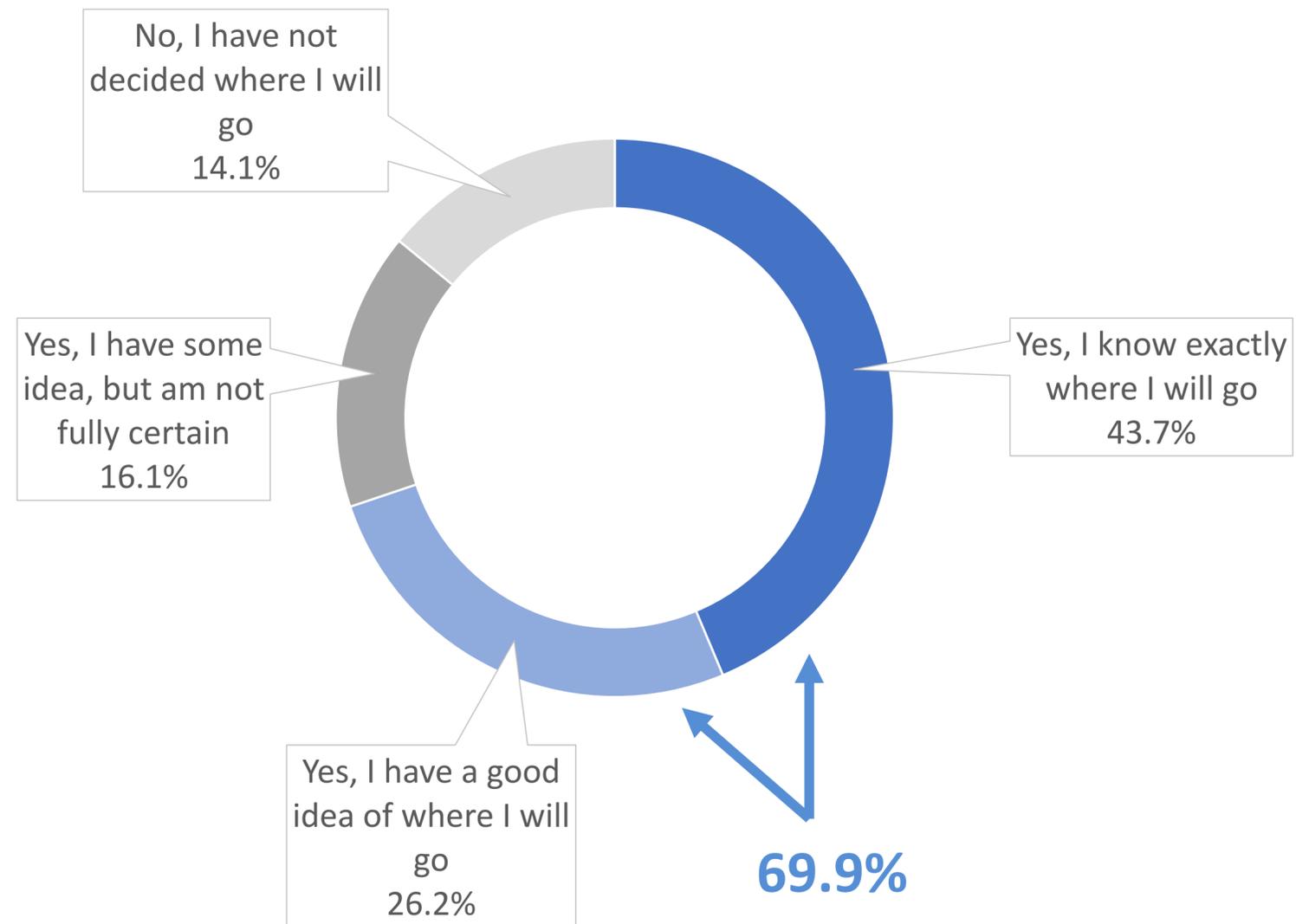
Stage in Destination Selection

For most of these trips, the destinations to visit have already been selected. 69.9 percent say that they know exactly (or at least have a good idea) where they will go on their trip.

Question: Have you **SELECTED THE DESTINATION(S)** you will visit on your next leisure trip? (Select the one that best describes you)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



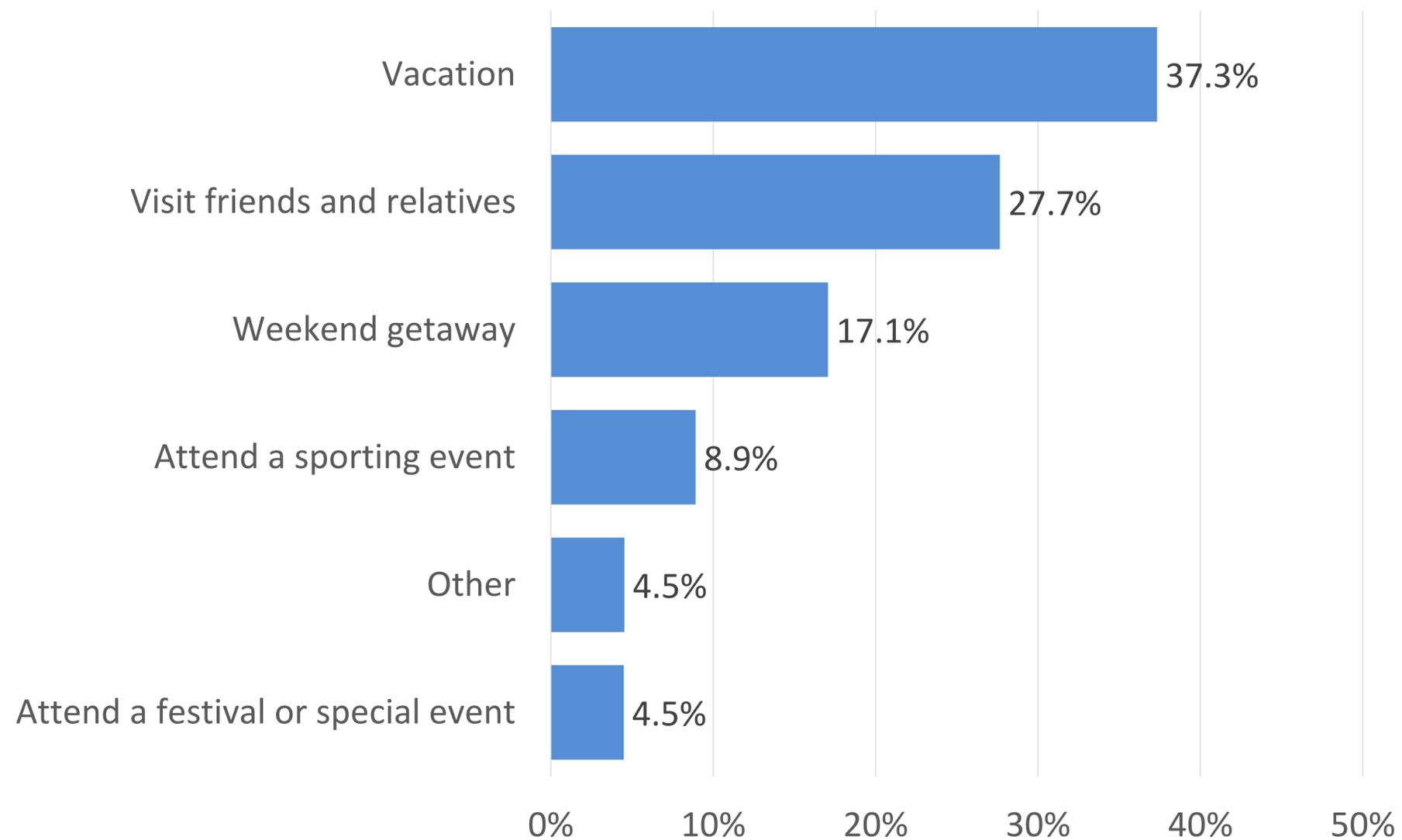
Primary Reason for Next Leisure Trip

Approximately one-third (37.3%) of these trips will be vacations, and 17.1 percent will be weekend getaways. Just over 1-in-4 travelers will spend their next leisure trip visiting friends and relatives.

Question: Which best describes the primary reason for your NEXT LEISURE TRIP? (Select one)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



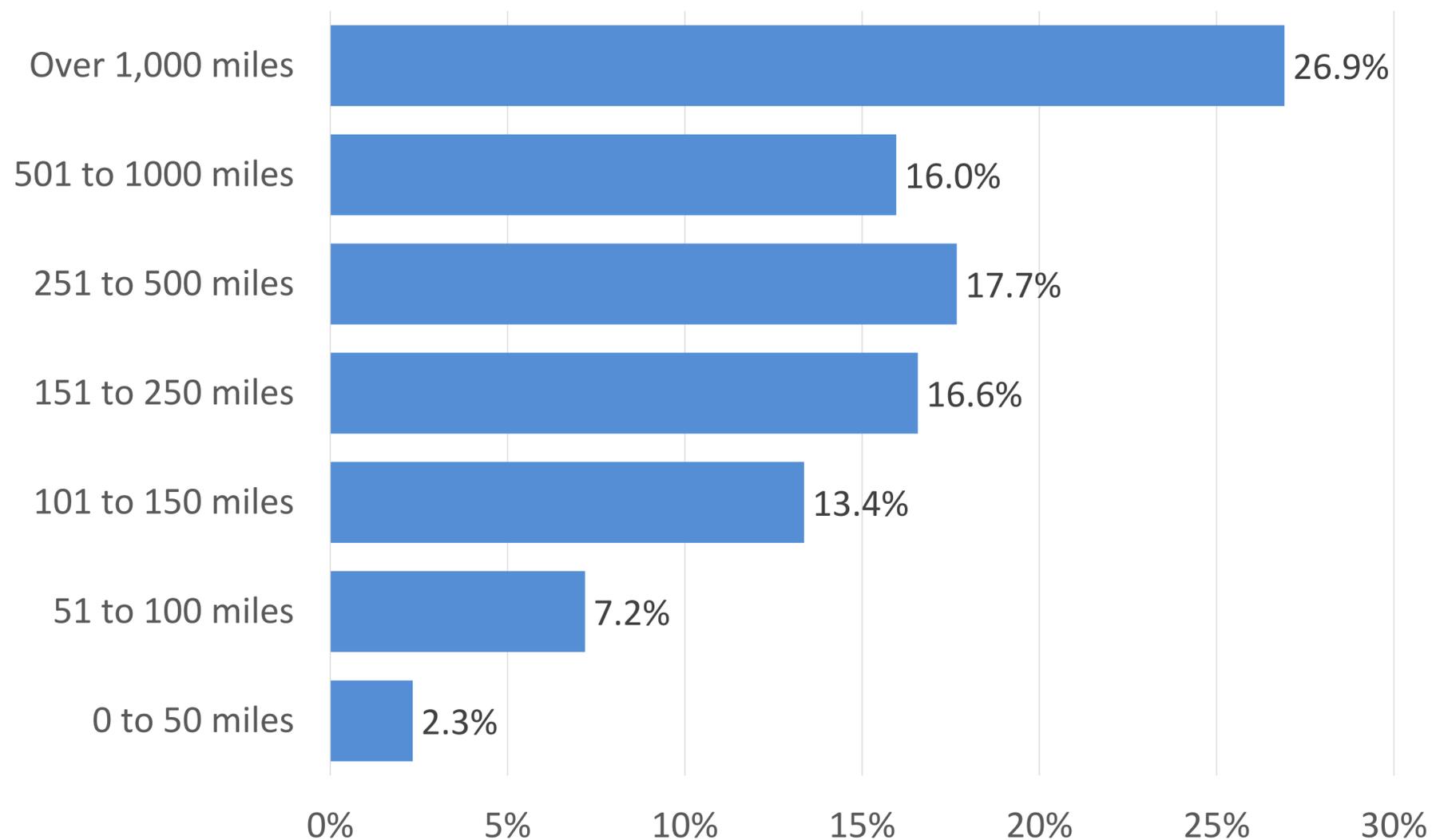
Maximum Distance from Home

The distance travelers are planning to go on their next leisure trip may surprise many in the industry. 1-in-4 for example, say they will travel more than 1,000 miles from their home on this trip.

Question: At a maximum, how far away from your home will you travel on this NEXT LEISURE TRIP?

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



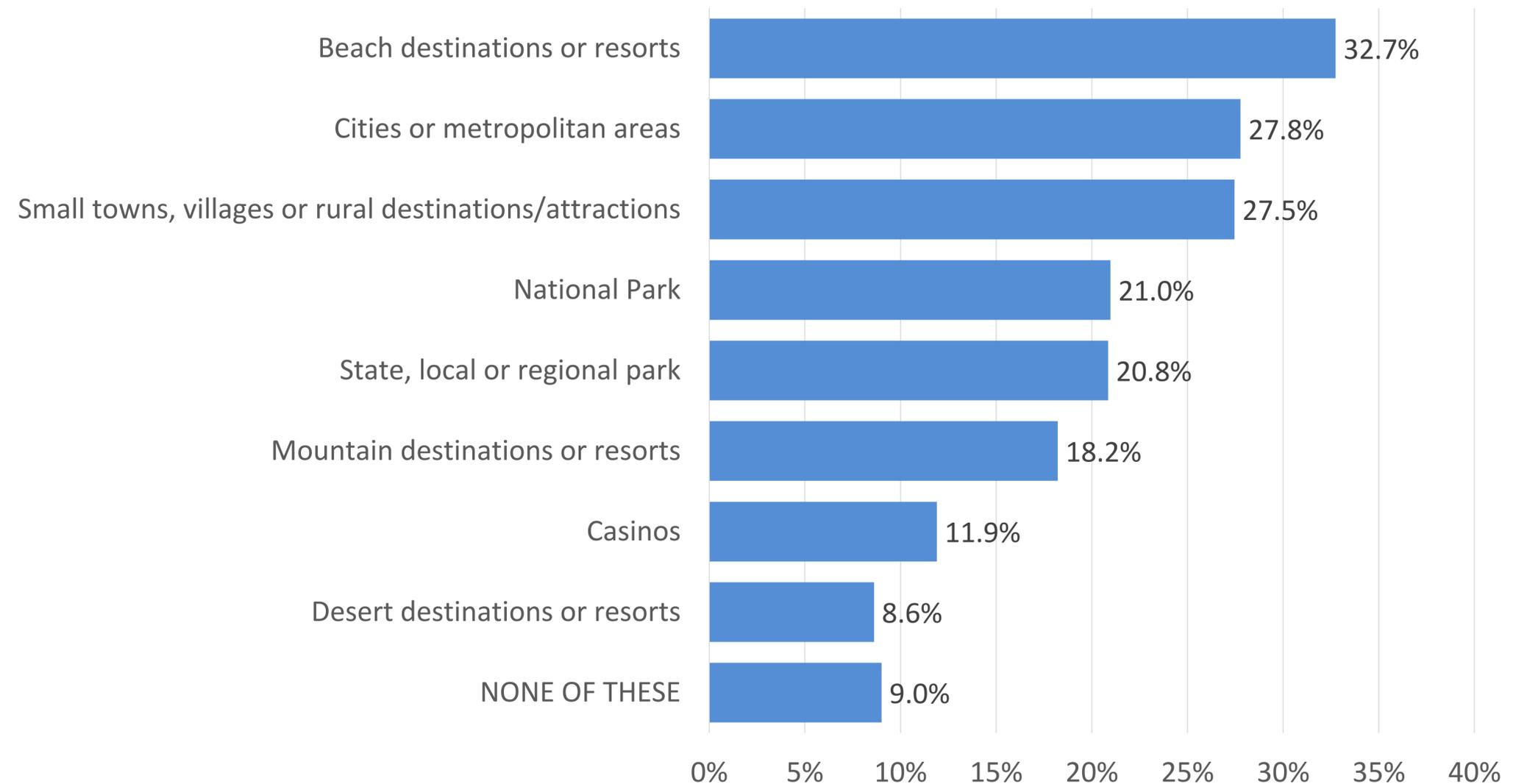
Destination Types Visited on Next Leisure Trip

Beach destinations or resorts will be the most visited destination type. Nearly a third of travelers (32.7%) say they will visit a beach on their next leisure trip.

Question: Which of the following will you be likely to visit on your NEXT LEISURE TRIP? (Select all that apply)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



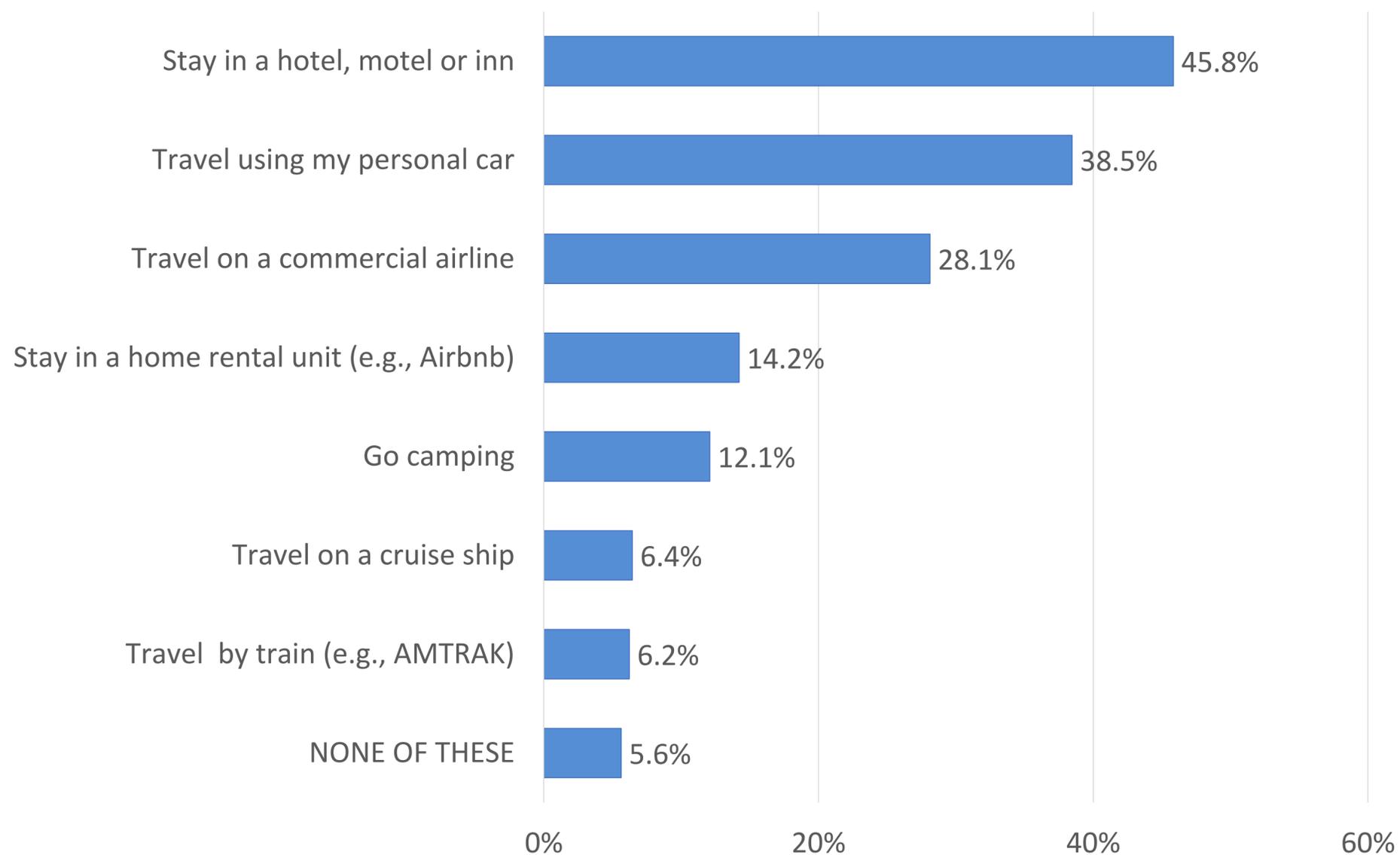
Behaviors on Next Leisure Trip

Americans with plans to travel this year are likely to stay in a hotel and use their personal car as a method of transportation during their next leisure trip. In total, 28.1 percent report that they will travel on a commercial airline.

Question: Which of the following will you be likely to do on your NEXT LEISURE TRIP?

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



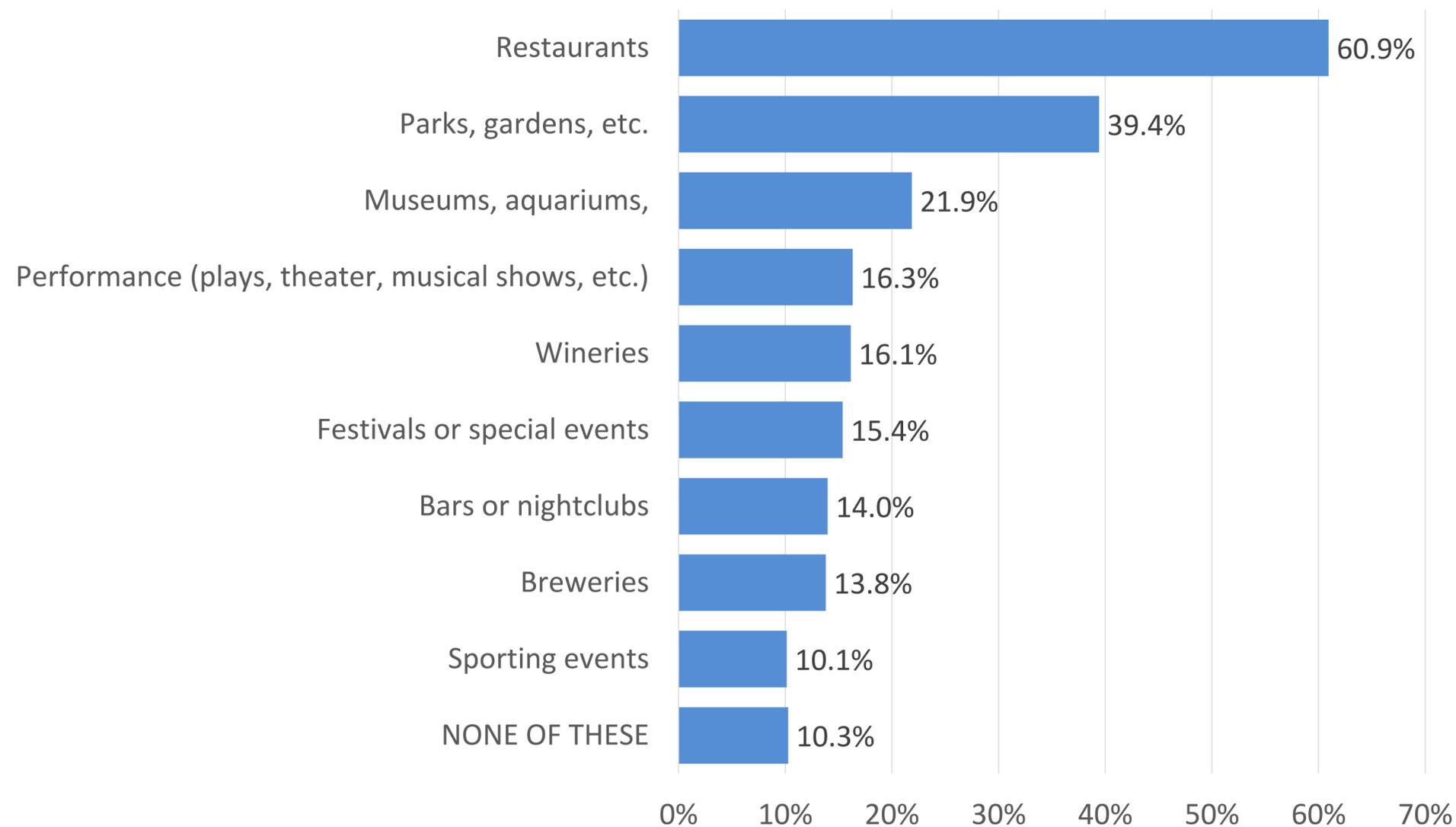
Businesses Visited on Next Leisure Trip

Interest in visiting indoor venues on their next leisure trip appears to be rather suppressed. Only 60.9 percent, for example, expect to visit restaurants, and much smaller numbers will go to bars, nightclubs, wineries or breweries. The second most likely activity American travelers will engage in is going to parks and gardens.

Question: Which of these will you be likely to do on this trip?

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



Safety Measures on Next Leisure Trip

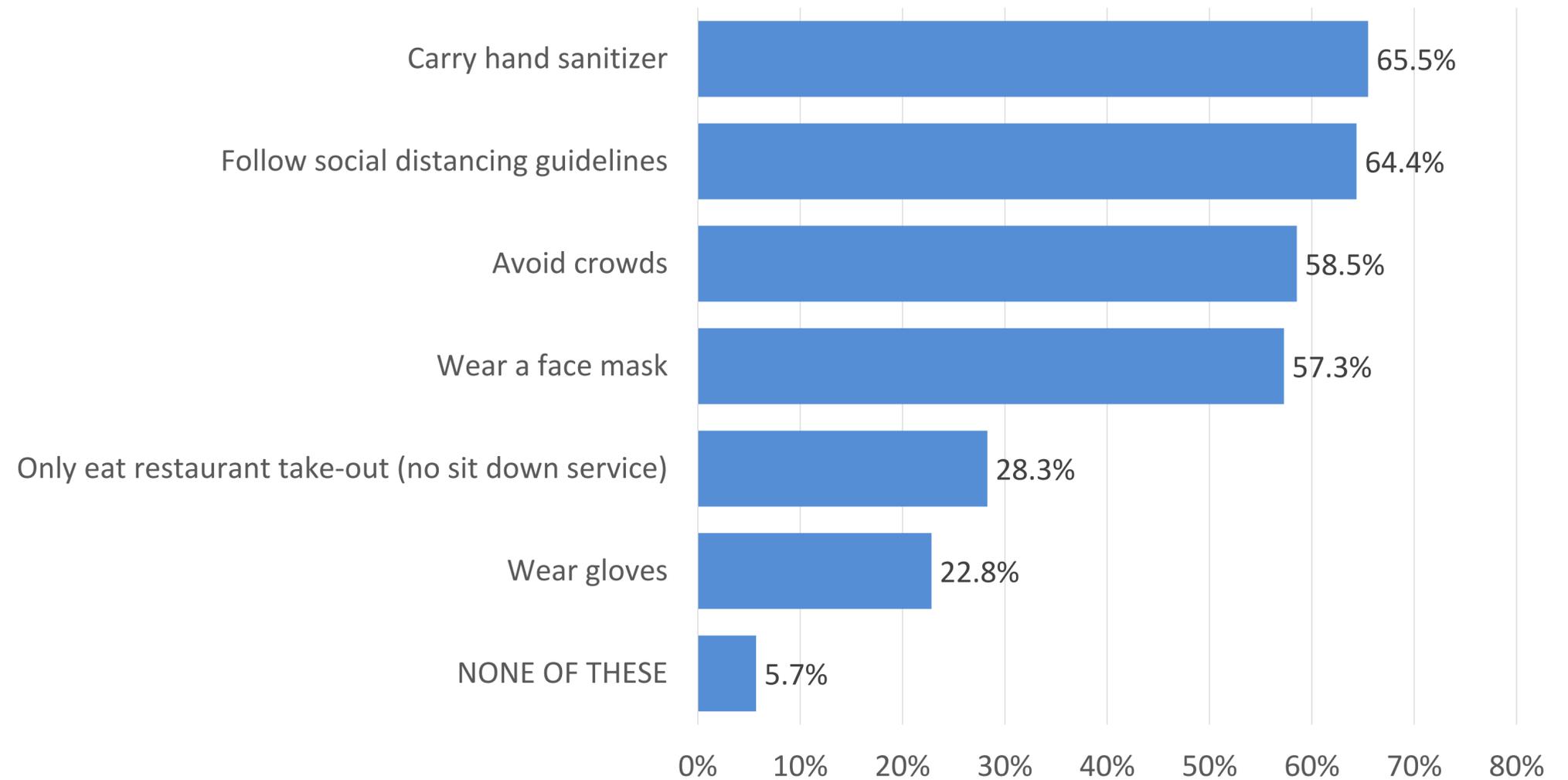
Travelers appear ready to carry with them needed sanitation supplies and to follow social-distancing guidelines while traveling.

Nearly two out of three (58.5%) travelers say they will avoid crowds on their next leisure trip.

Question: Which of these are you likely to do on this trip? (select all that apply)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



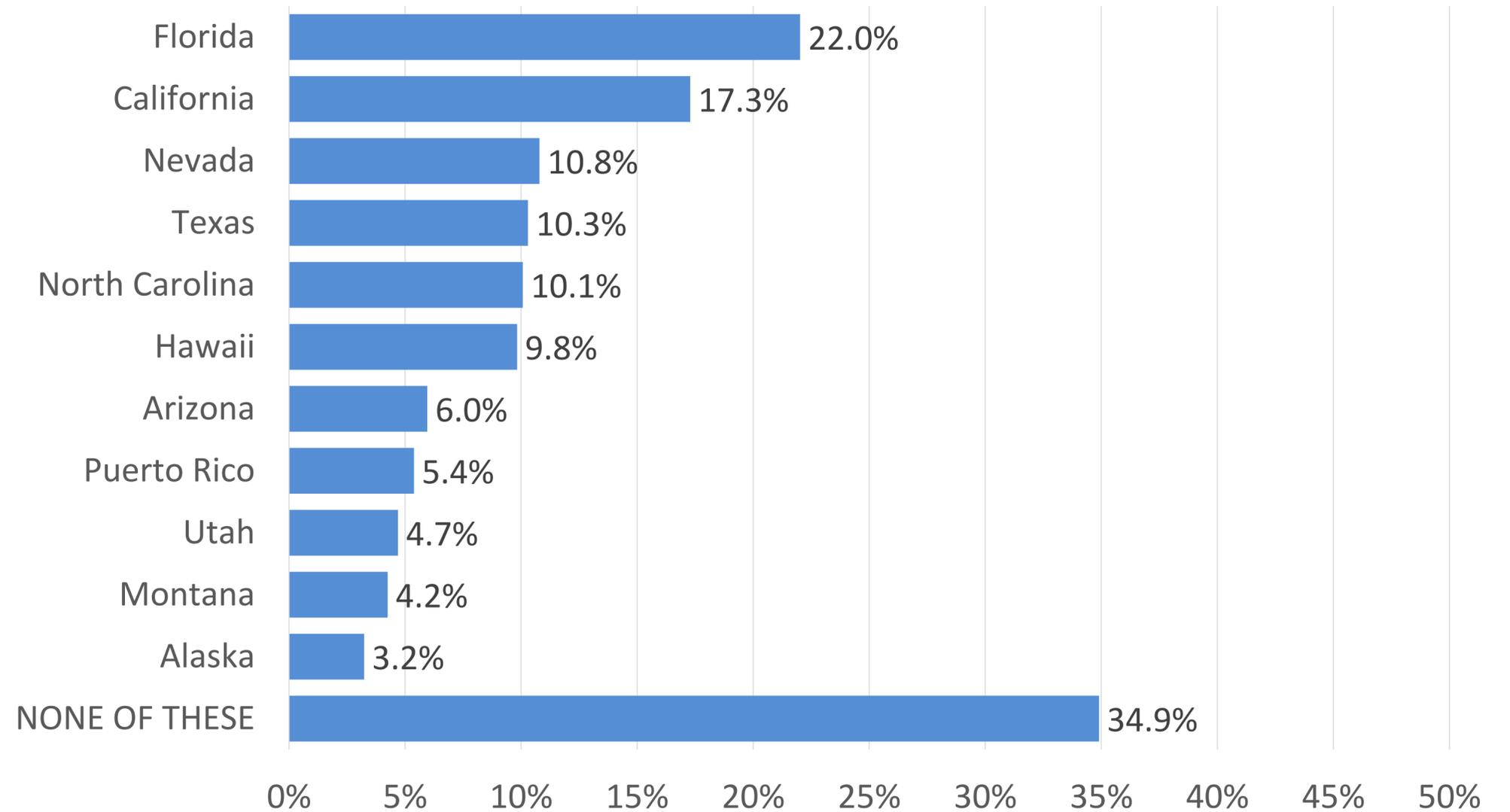
States Visited on Next Leisure Trip

Florida and California may likely be the most visited states from this project's subscriber base.

Question: Will you visit (or travel within) any of the following states/territories on your next trip? (Select all that apply)

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



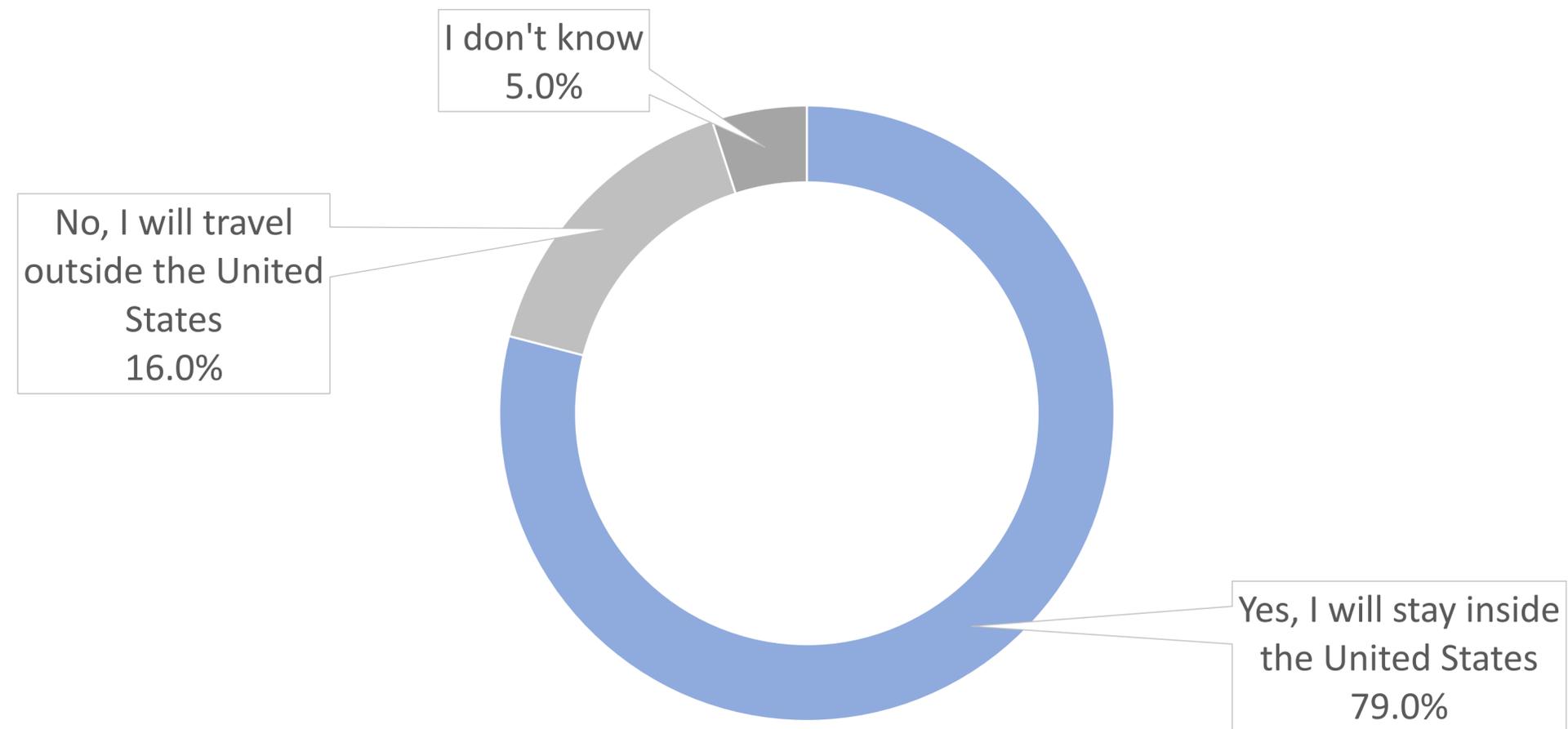
International Travel on Next Leisure Trip

Approximately 16 percent of these first leisure trips will include travel outside the United States.

Question: Will this trip be exclusively inside the United States?

(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10

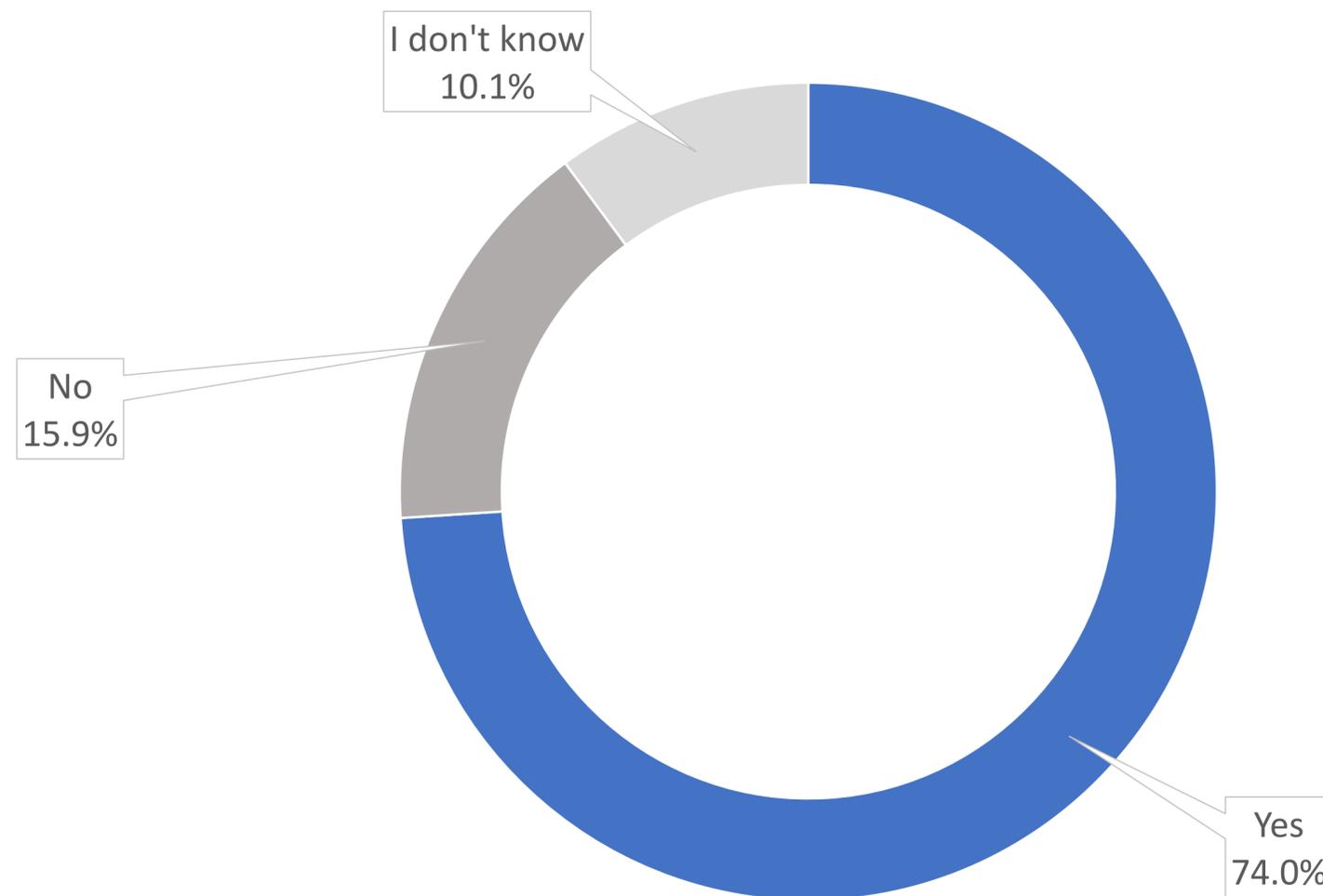


Safety Research Prior to Next Leisure Trip

Three-quarters of travelers will research how destinations and their businesses are managing the Coronavirus situation before leaving on their trips.

Question: Before your next leisure trip, will you research how the destination and/or its businesses are managing the Coronavirus situation?

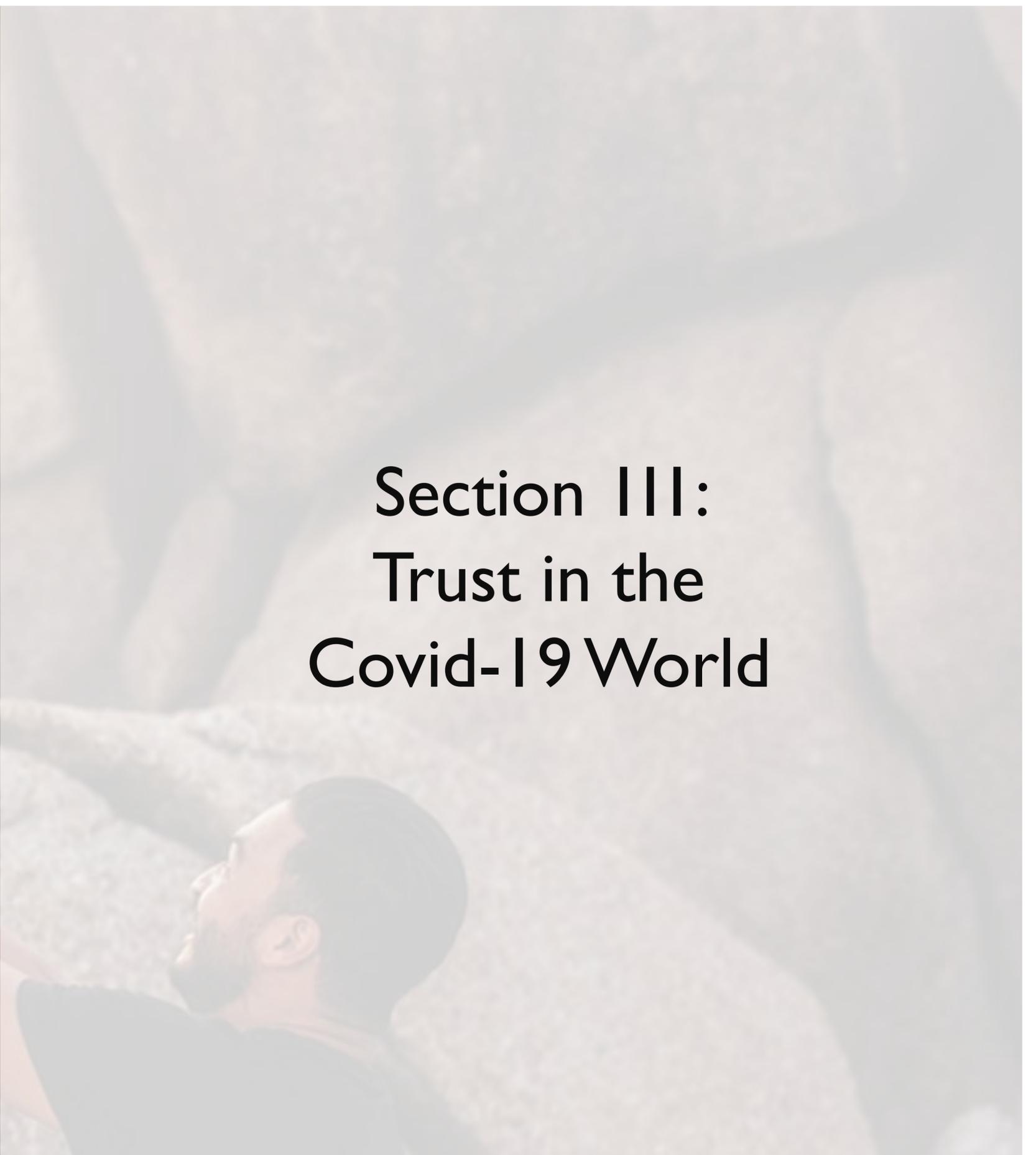
(Base: All respondents with plans to travel in 2020, 772 completed surveys. Data collected May 15-17, 2020)



Question added in Wave 10



Section III: Trust in the Covid-19 World



Trust in Travel-related Companies

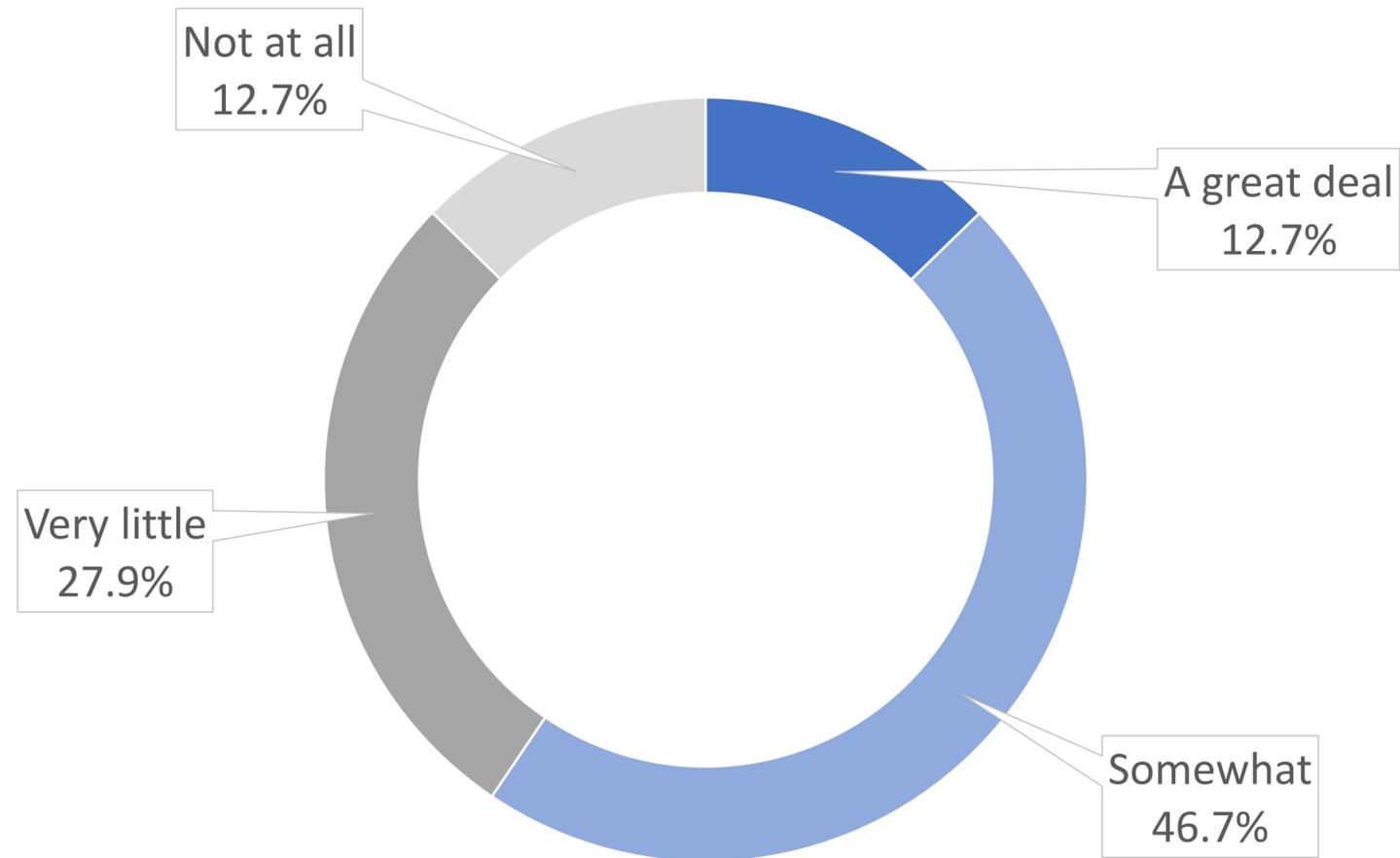
Trust in travel-related businesses may be fairly muted. Only 12.7 percent of Americans say they have a great deal of trust that travel-related businesses will look out for their health while traveling.

Question: In general, how much do you trust travel-related businesses to look out for your health while traveling? (Select one)

I trust these companies _____.

(Base: All respondents, 1,208 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



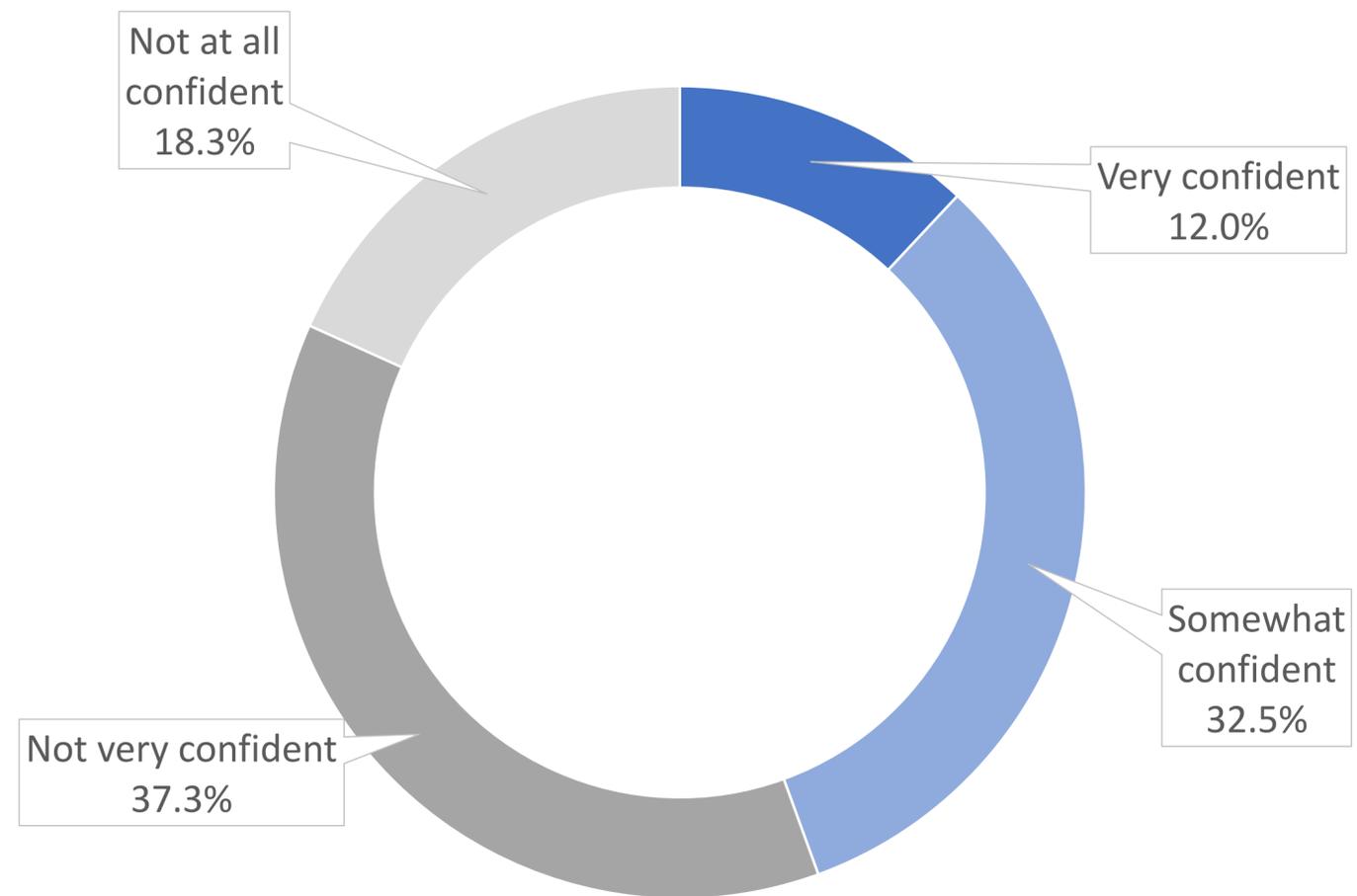
Confidence in Re-opening Safely

Similarly, confidence that travel-related businesses can safely be re-opened is not high. Only 12.0 percent say they are “very confident” that these businesses can now open safely.

Question: How confident are you that travel-related businesses can now open safely? (Select one)

(Base: All respondents, 1,207 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



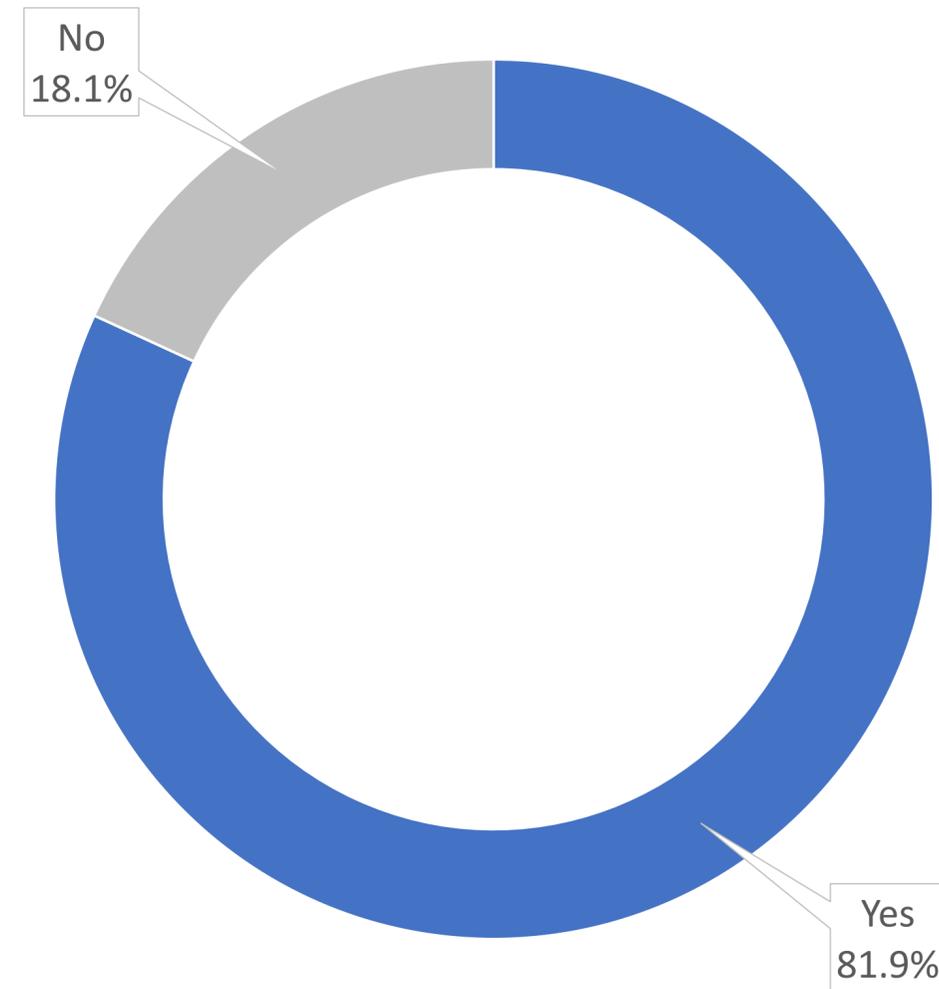
Residence in Shelter-in-place Locations

Nearly 82 percent of travelers live in a place that has (or had) shelter-in-place (SIP) orders in effect. Several questions were asked of those staying in SIP locations.

Question: Do you live in a place that has (or had) shelter-in-place orders in effect to deal with the Coronavirus situation?

(Base: All respondents, 1,206 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



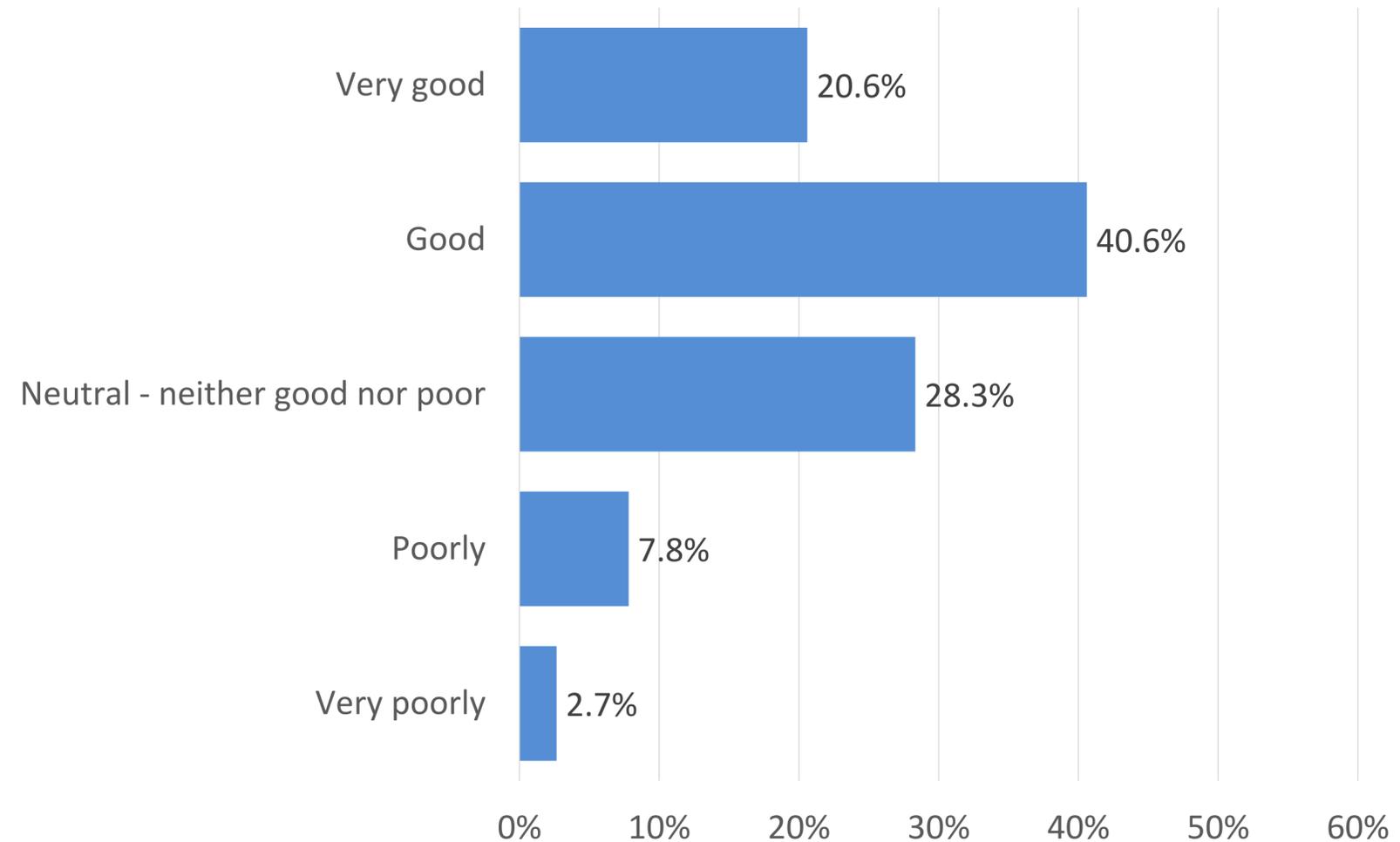
How Sheltering-in-Place has Gone

Nearly 2-in-3 travelers living in SIP locations reports that sheltering in place went well for them. Relatively few reported problems, as 10.5 percent said that being under SIP went poorly or very poorly for them.

Question: Overall, on an emotional level, how well has sheltering-in-place gone for you?

(Base: All respondents living under shelter-in-place restrictions, 1,007 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



Sheltering-in-Place and its Effect on the Family

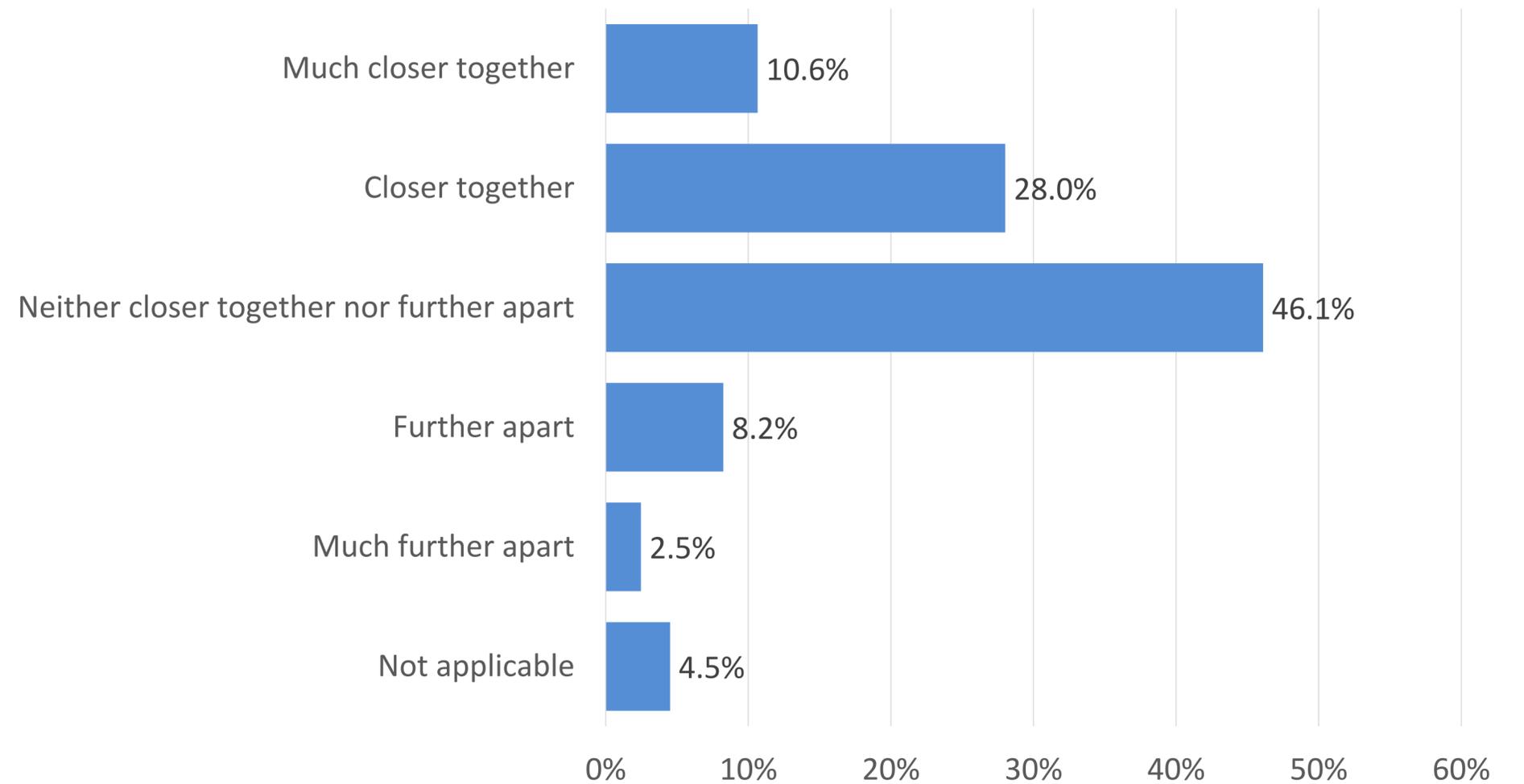
In terms of impacts on the family dynamic, SIP mandates appear to have helped more families than it hurt. 38.6 percent said the experience had helped them grow closer as a family. 10.7 percent felt the orders had caused their family to grow further apart.

Question: Has sheltering-in-place impacted your family? Has it brought you closer together or not?

Sheltering in place has brought us _____

(Base: All respondents living under shelter-in-place restrictions, 1,007 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



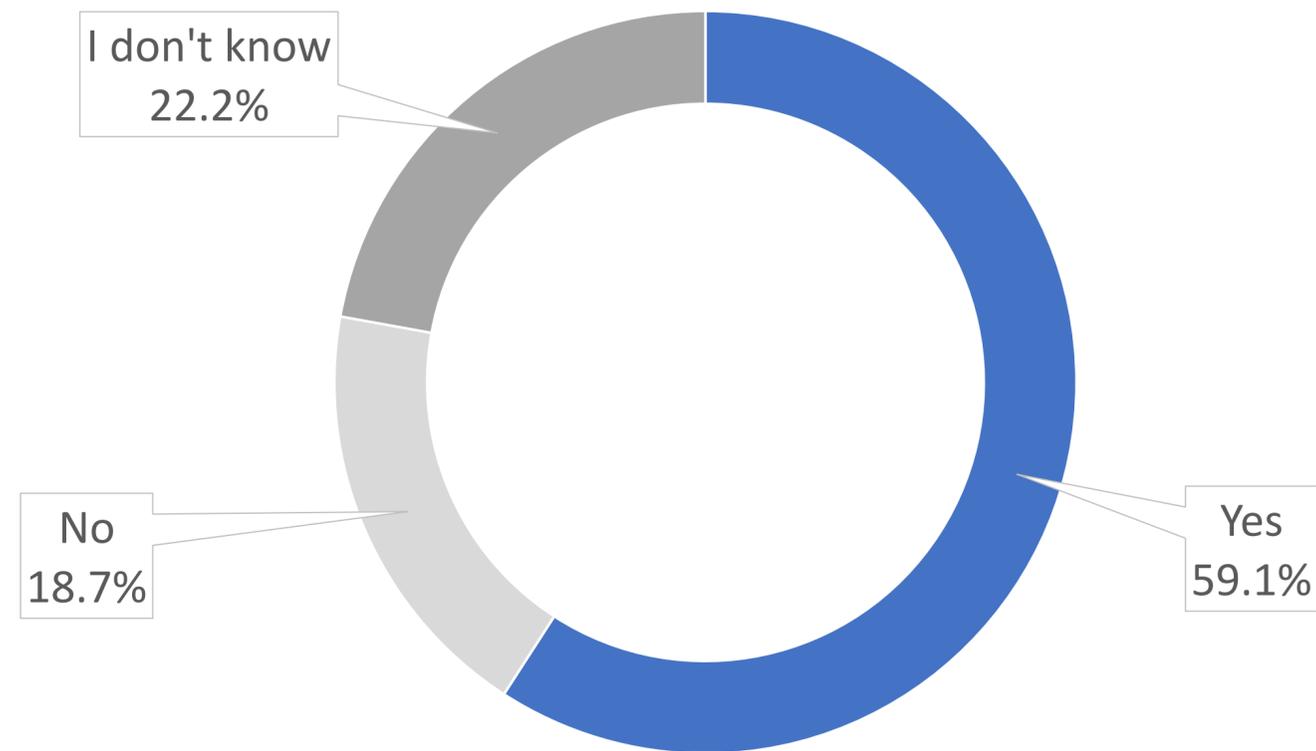
Family Travel After Sheltering-in-Place

Nearly 60 percent of travelers living under shelter-in-place orders report that they think traveling together after the coronavirus pandemic would be good for the family. 1-in-5 (18.7%) said it would not be good for their families.

Question: Do you feel that traveling together when the coronavirus situation is over would be good for your family?

(Base: All respondents living under shelter-in-place restrictions, 1,005 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



Trust in Fellow Meeting Attendees

Travelers who attended a conference, convention or group meeting in recent years were asked about their confidence in fellow meeting attendees to conduct themselves appropriately to protect other attendees from the virus. Most agreed at least somewhat (60.7%) that they would.

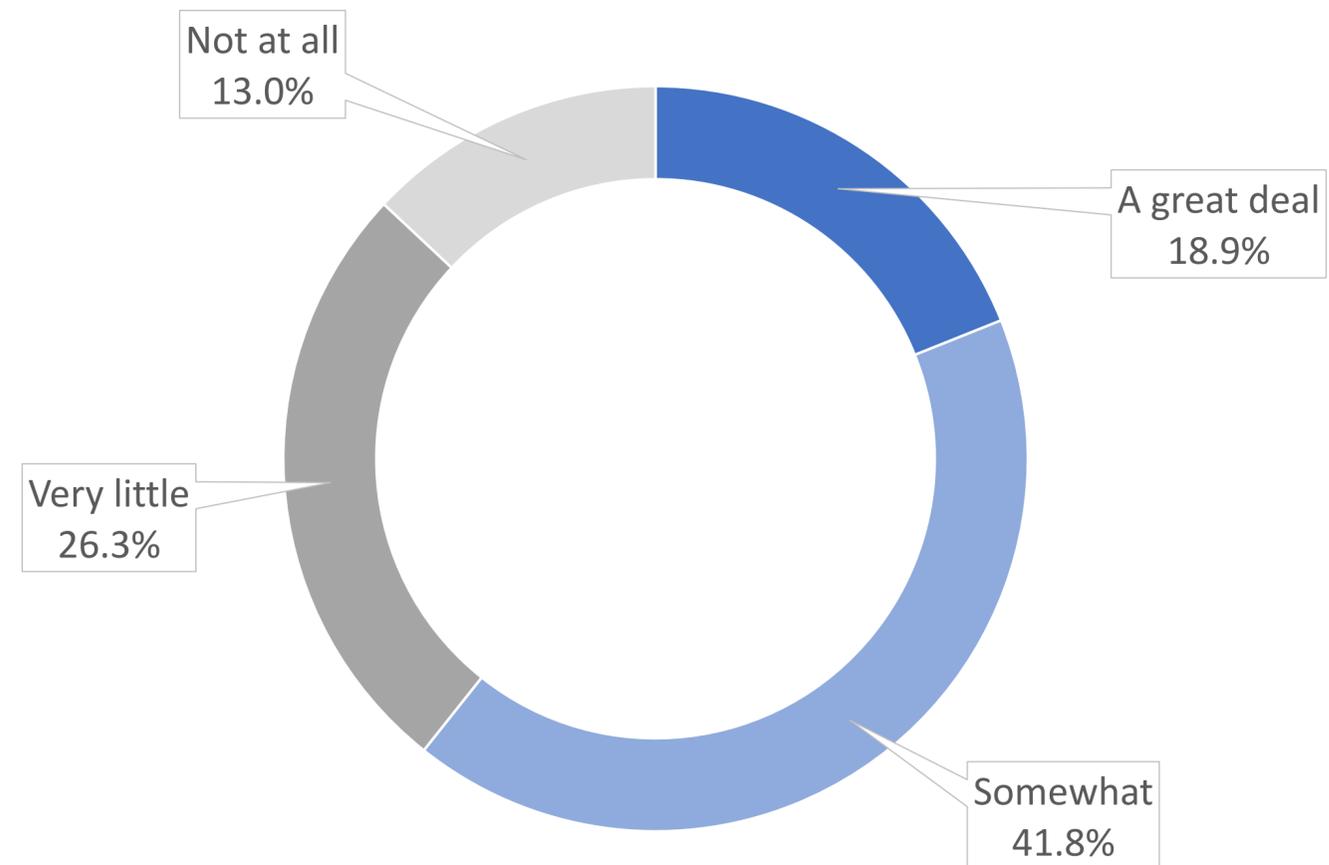
Question: Suppose you were to attend a conference or convention sometime in the next year.

In general, how much would you trust your fellow attendees to conduct themselves appropriately, doing what they can to protect other attendees from exposure to the COVID-19 virus?

I trust my fellow attendees _____.

(Base: All respondents who have attended a convention, conference or group meeting in past 3 years, 368 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



Trust in Meeting Host Organizations

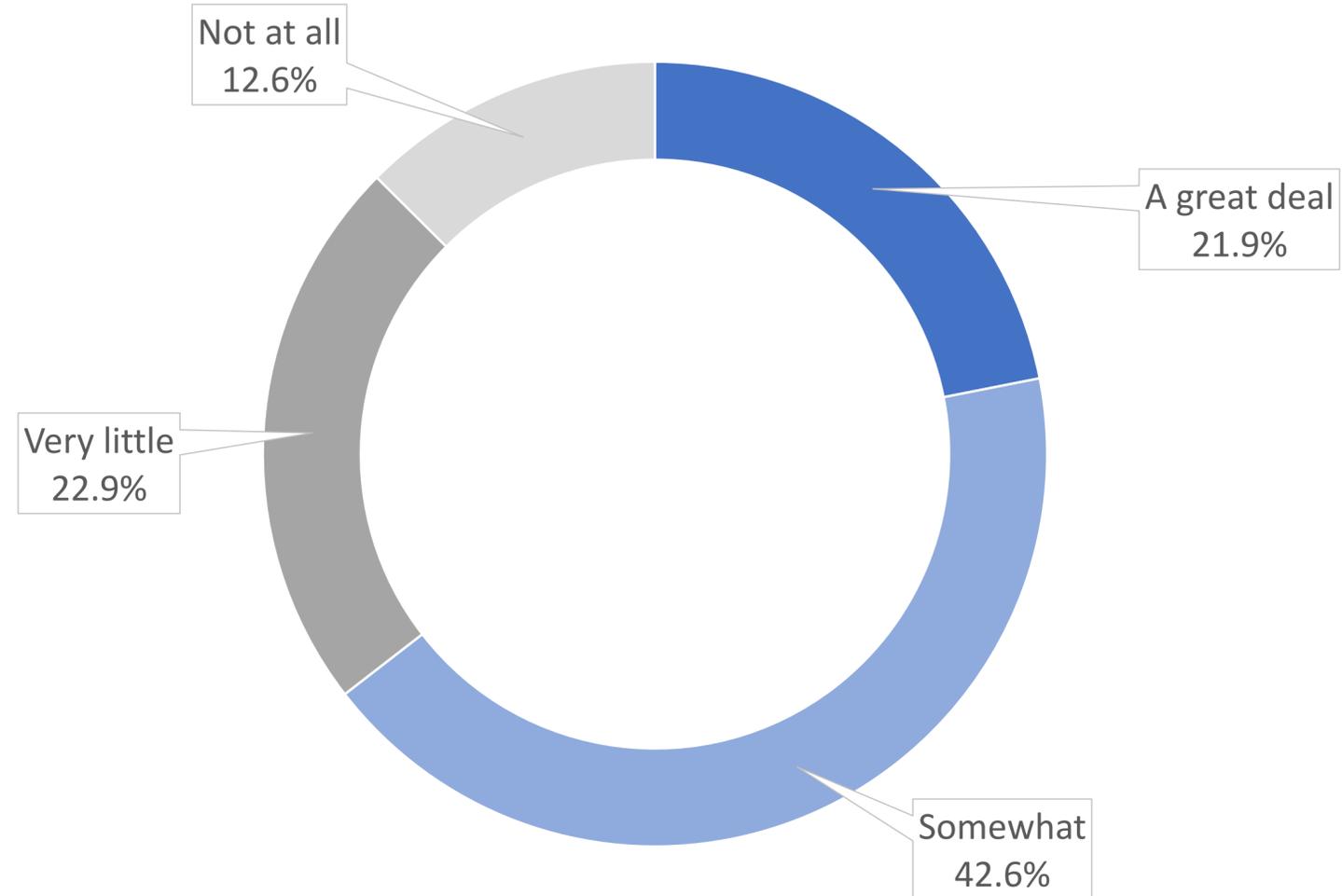
Similar to other attendees but at a slightly elevated level, (64.5%) of meetings travelers said that they would have at least some level of trust that the host organization of their meeting would protect their health.

Question: In general, how much would you trust the organization hosting the conference or convention to protect your health?

I would trust hosting organization ____.

(Base: All respondents who have attended a convention, conference or group meeting in past 3 years, 368 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10



Trust in Co-workers

Most employed travelers also have at least some faith in their co-workers when it comes to protecting each other from spreading the virus. 80.6 percent of travelers said they have at least some trust that their co-workers will behave in a way that would protect their health.

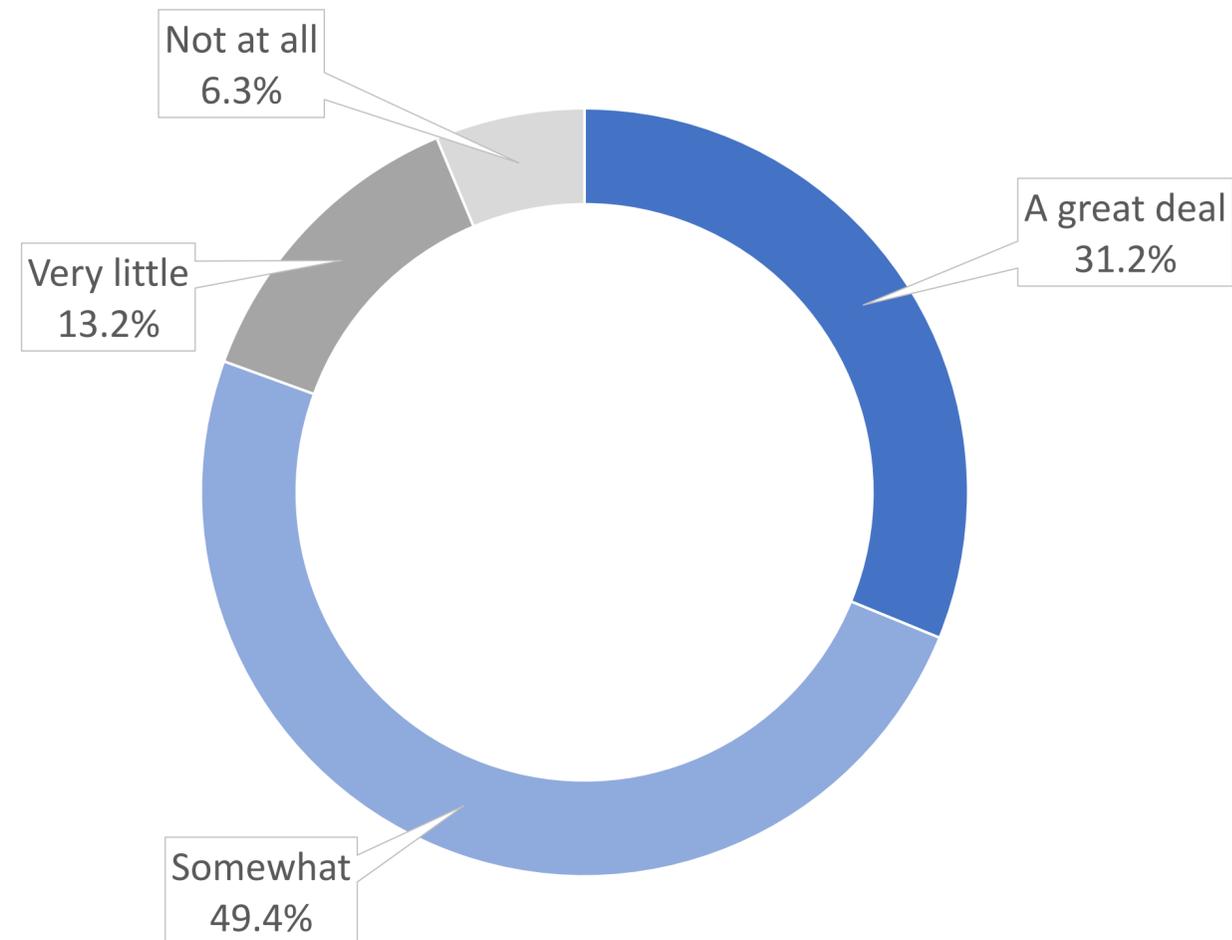
Question: Let's talk now about your work and the COVID-19 virus.

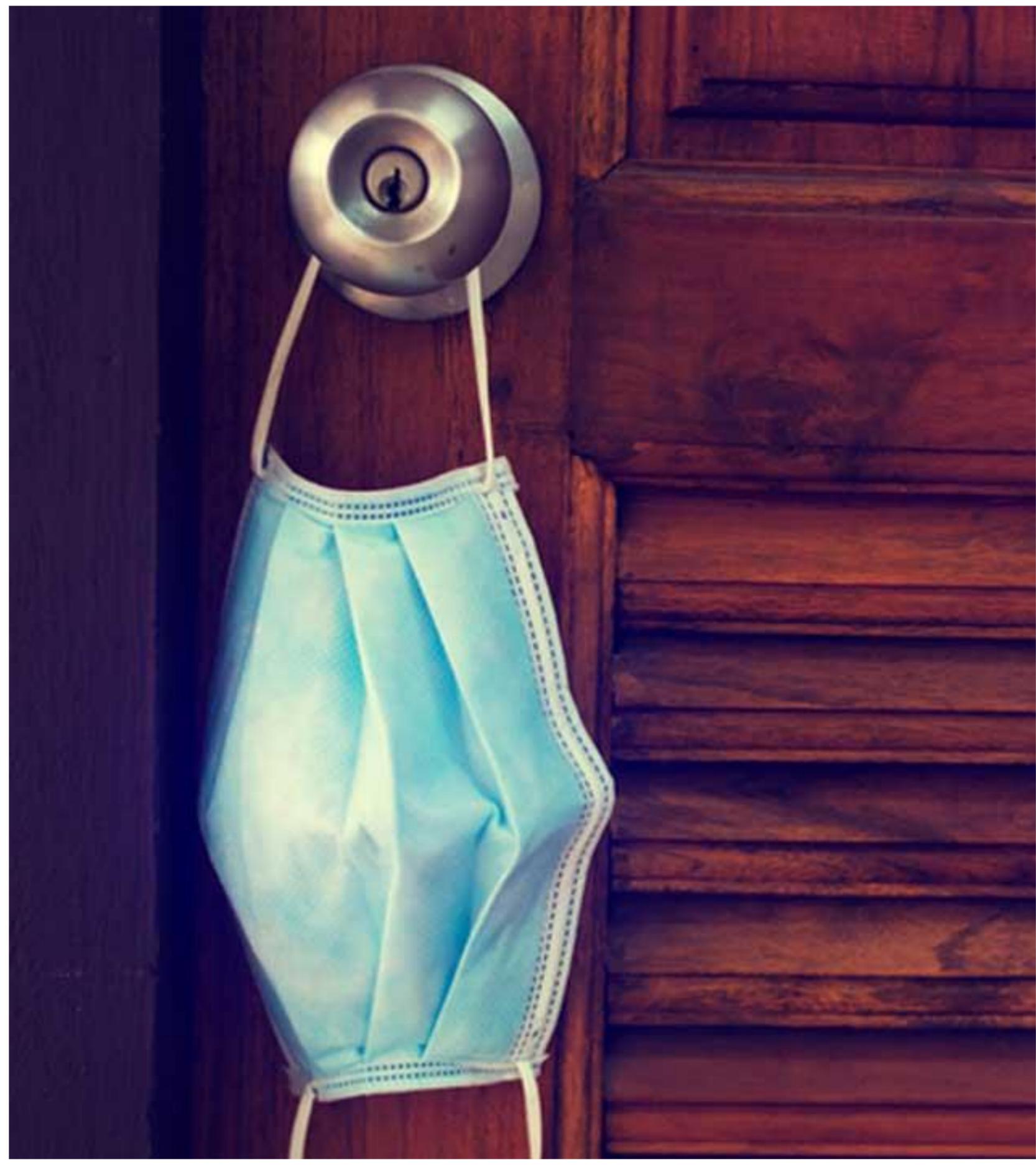
In general, how much do you trust your co-workers to behave in a way that will protect your health while at work? (Select one)

I trust my co-workers _____.

(Base: All full-time or part-time employed respondents, 987 completed surveys. Data collected May 15-17, 2020)

Question added in Wave 10





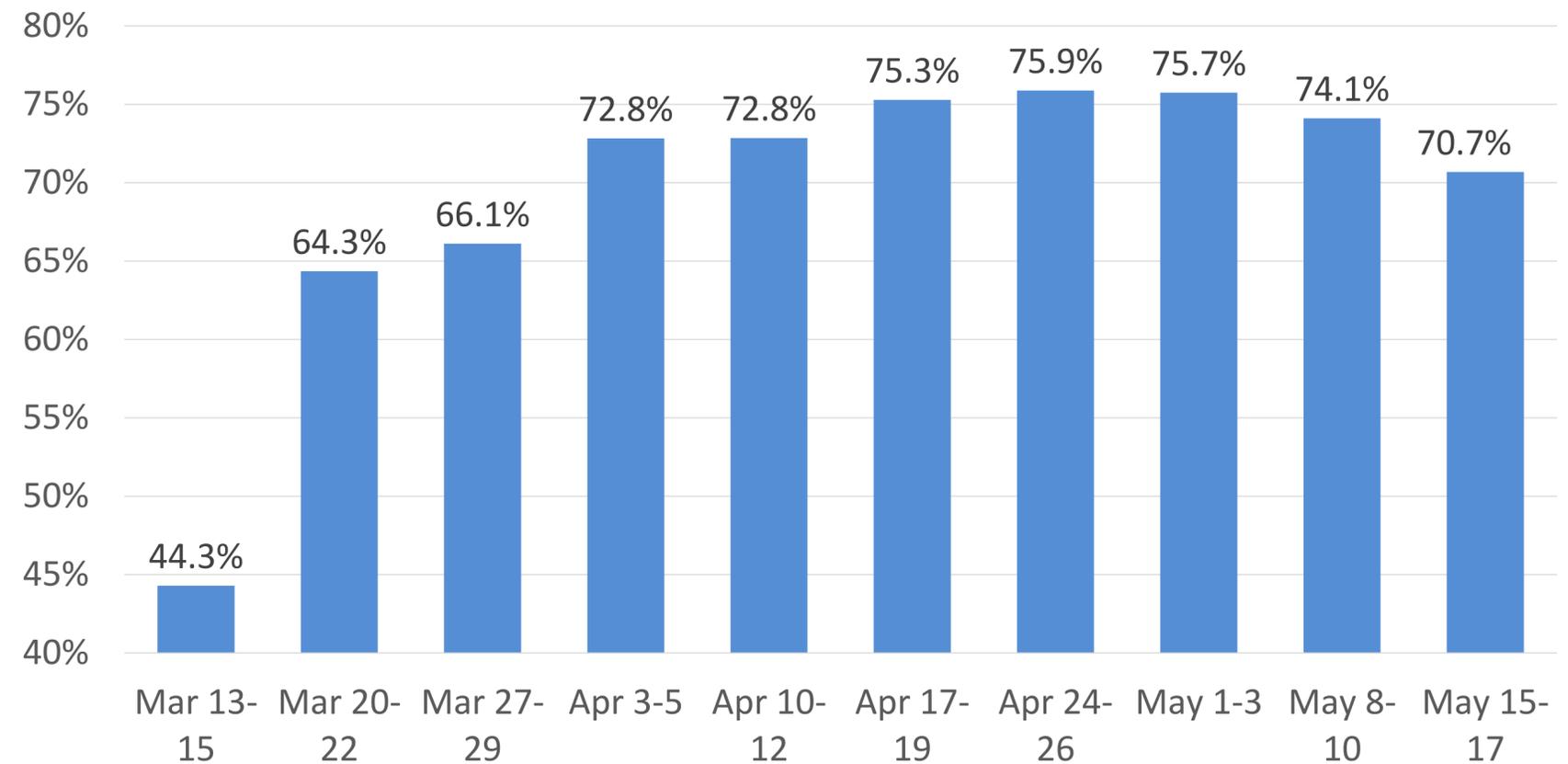
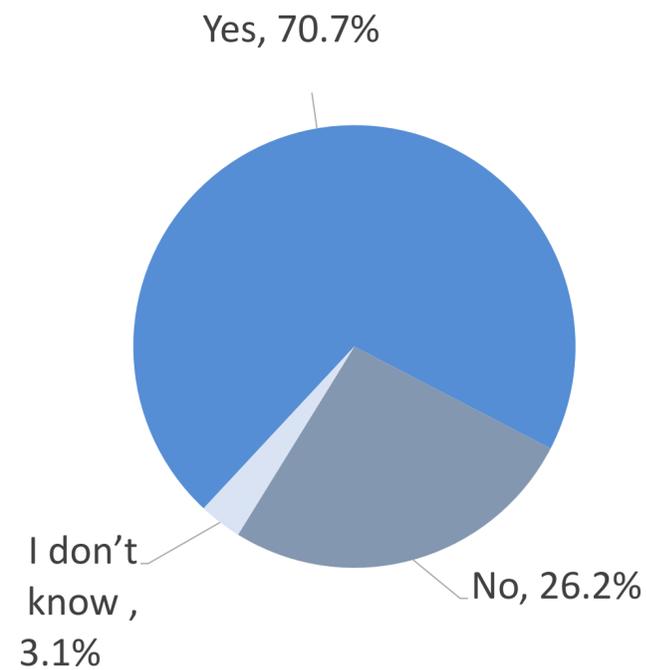
**Section III:
The Pandemic's
Impact on Travel**

Impact of the Coronavirus on Travel

Question: Has the current coronavirus situation affected your travel in any way? (Please consider all your travel--leisure, business, group meeting, etc.)

This week, 70.7 percent of American travelers reported having their travels impacted by the coronavirus.

Wave 10 (May 15-17)



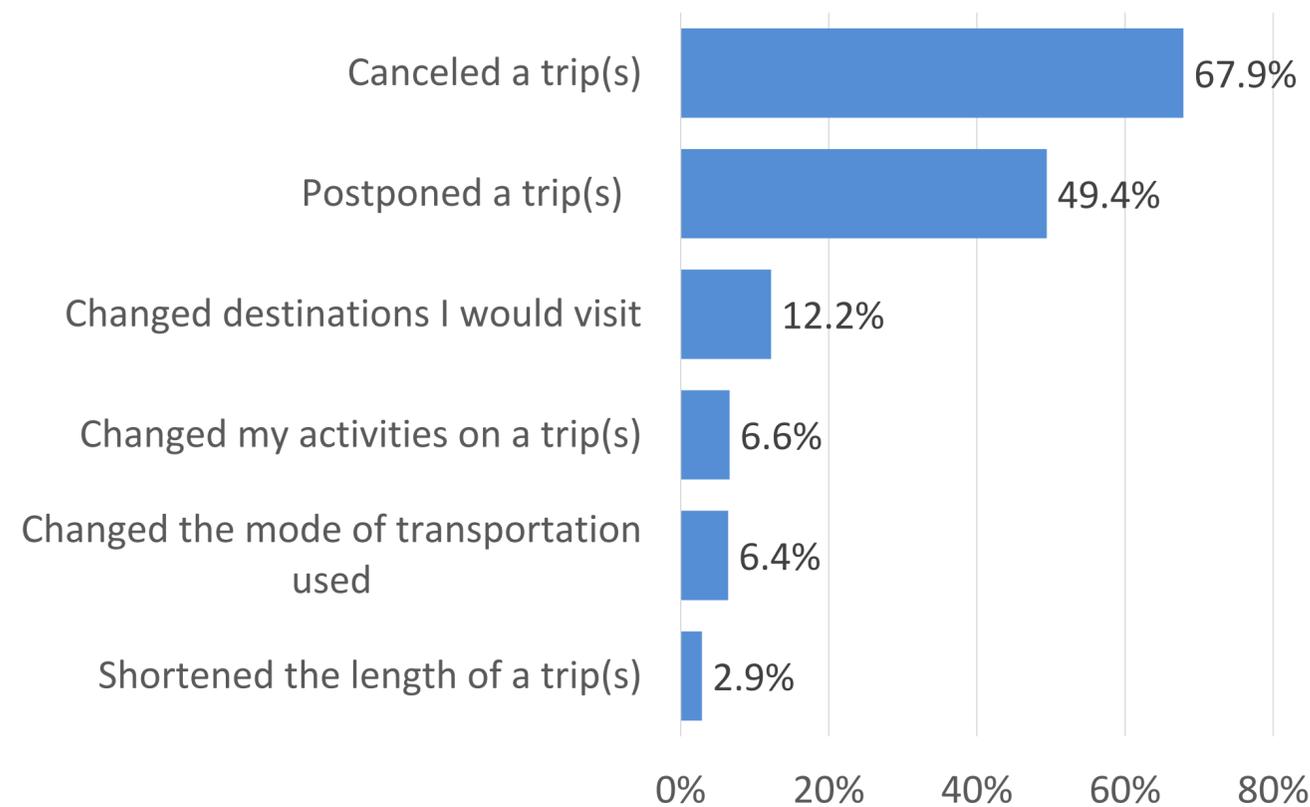
(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

How the Coronavirus has Impacted Travel

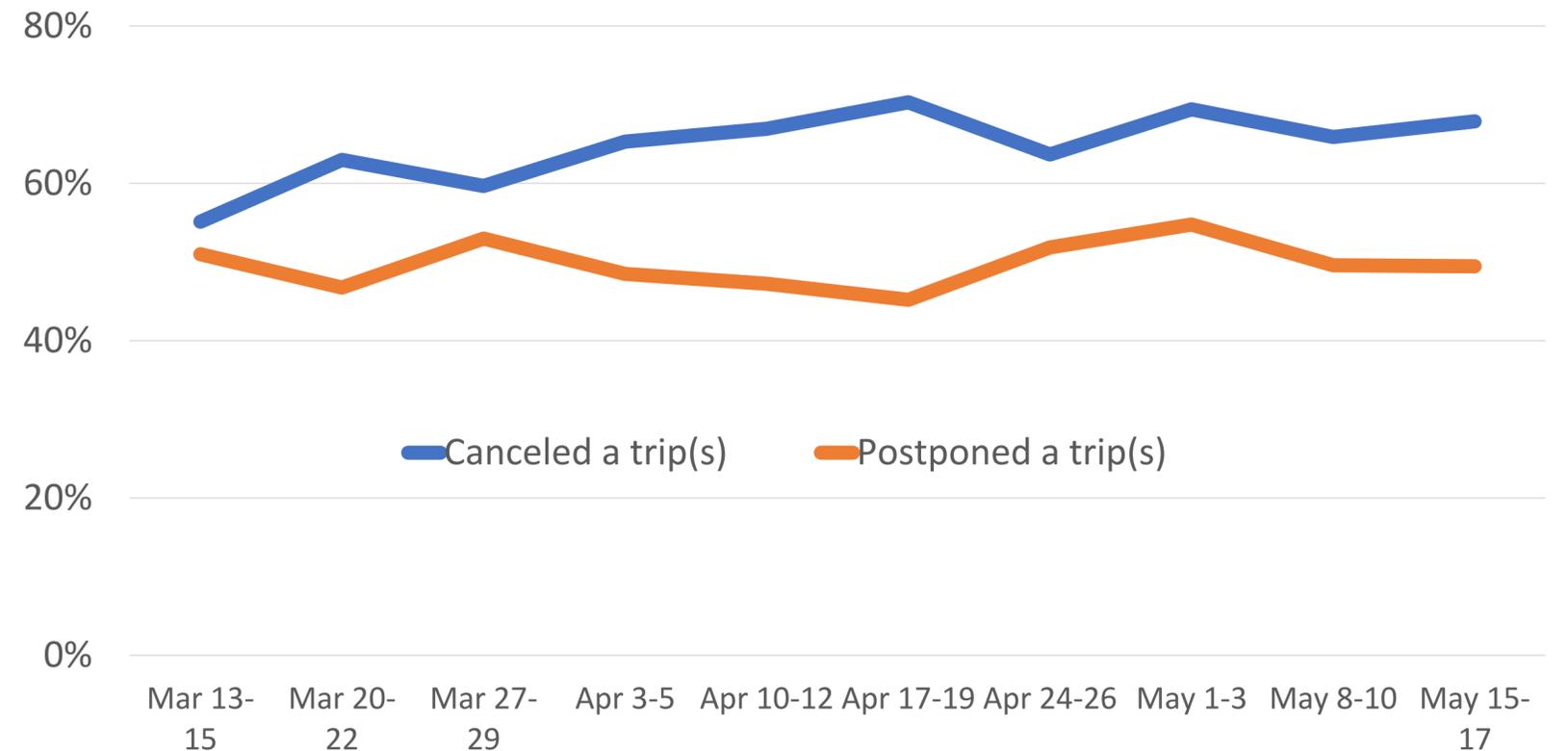
Question: How has the coronavirus situation affected your travel? (Select all that apply)

Due to the coronavirus situation, I have _____.

Wave 10 (May 15-17)



This week, the proportion of American travelers reporting they have cancelled trips due to the coronavirus grew to 67.9 percent from 65.9 percent last week.



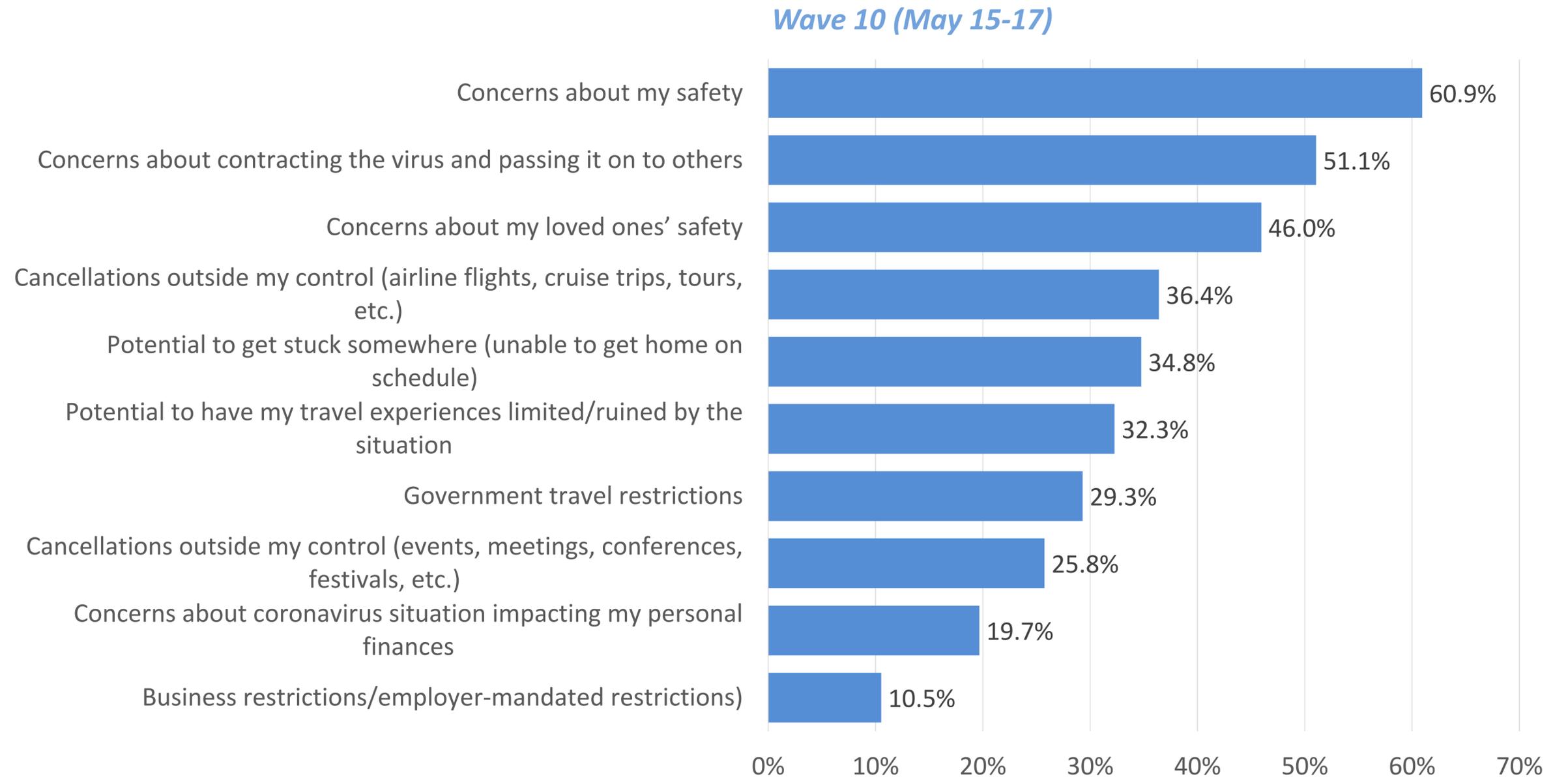
(Base: Respondents with travels impacted by pandemic, 553, 770, 795, 890, 937, 929, 903, 926, 903 and 871 completed surveys. Data collected 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Why the Coronavirus is Impacting Travel

Concerns about personal safety continue to top the reasons expressed for why Americans have changed their travels, with most respondents citing it as a reason (60.9%).

Question: Which of the following are reasons the coronavirus situation has changed your travels?

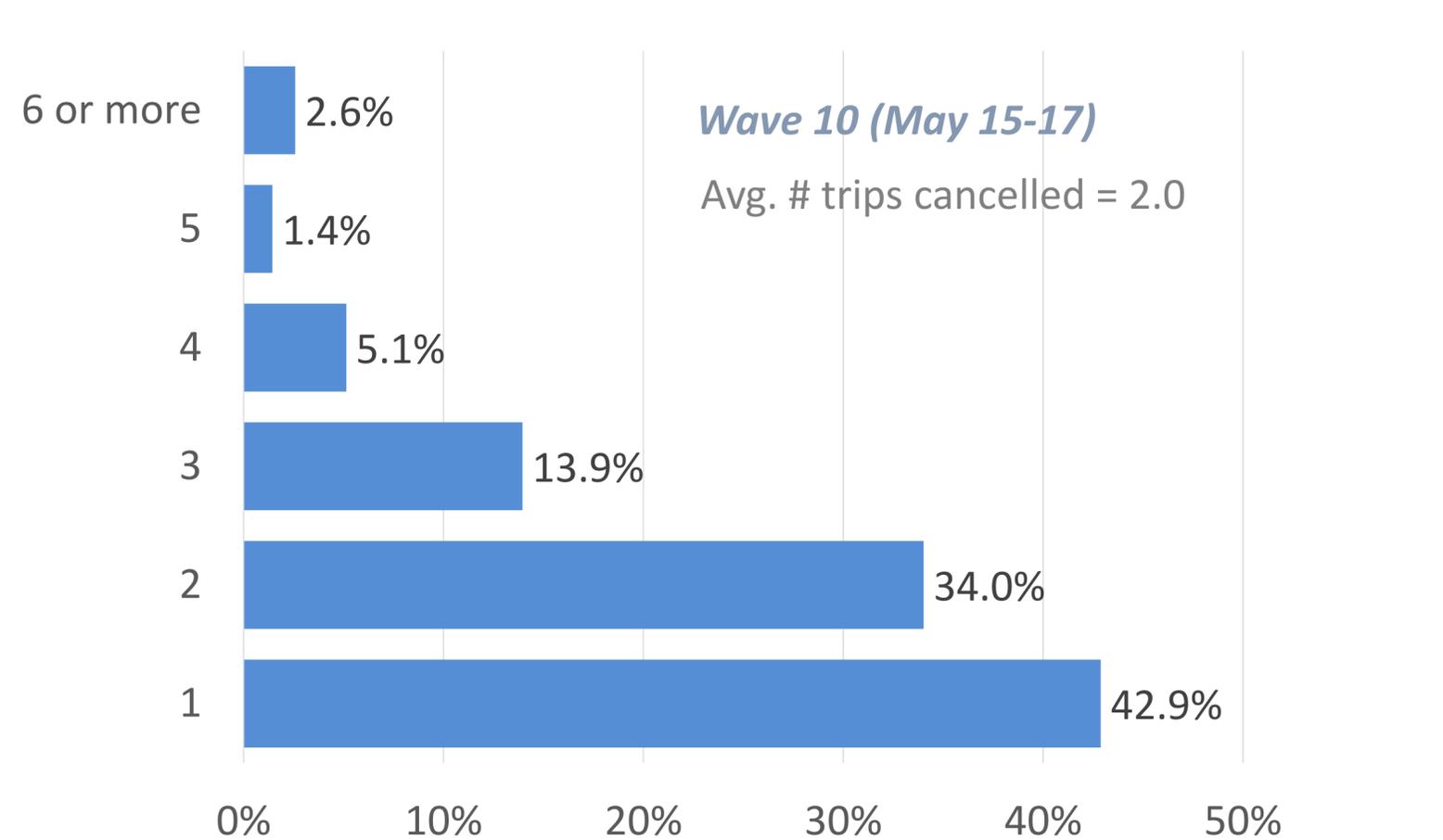
(Base: Wave 10. Respondents whose travel was impacted by the coronavirus, 871 completed surveys. Data collected May 15-17, 2020)



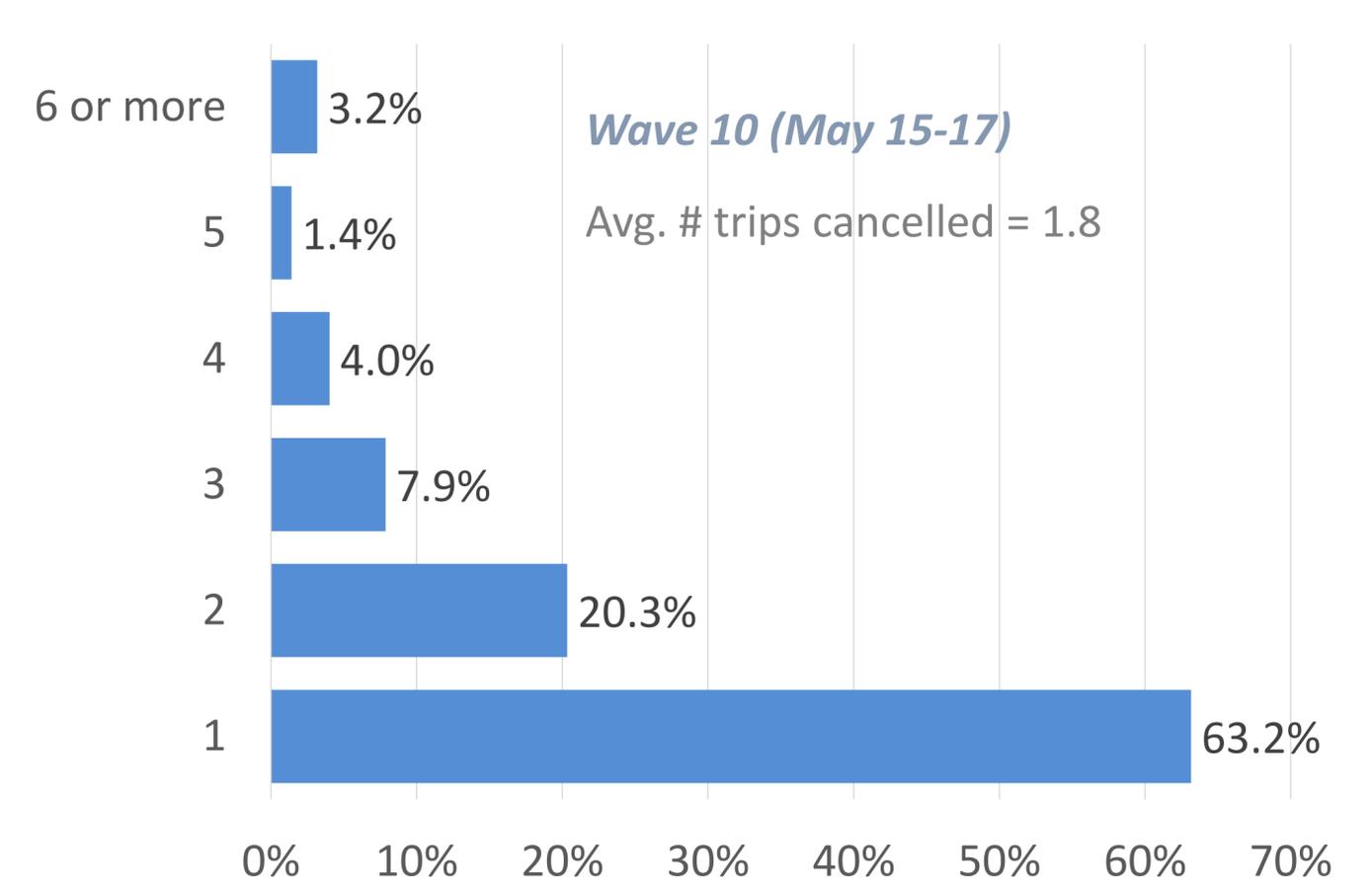
Trips Cancelled/Postponed

The average American traveler who has cancelled a trip says they have done so for 2.0 trips as a result of the outbreak. Similarly, the typical traveler has postponed 1.8 trips due to the crisis.

Question: How many trips did you cancel?



Question: How many trips did you postpone?



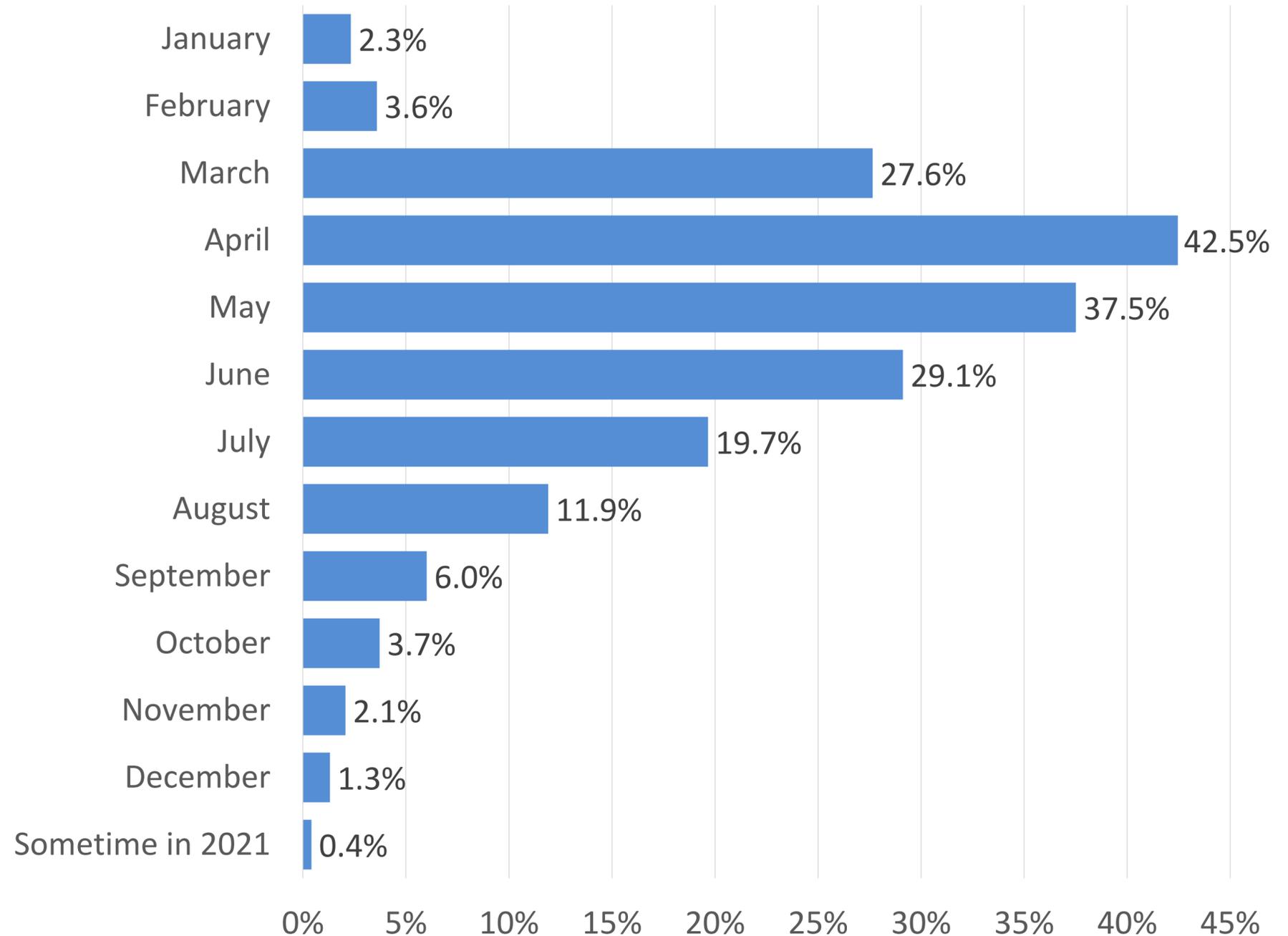
(Base: Wave 10, Respondents cancelling/postponing a trip, 582/436 completed surveys. Data collected May 15-17, 2020)

Month of Trip Cancellation

Question: The trip(s) you **CANCELED** would have taken place in which months? (Select all that apply)

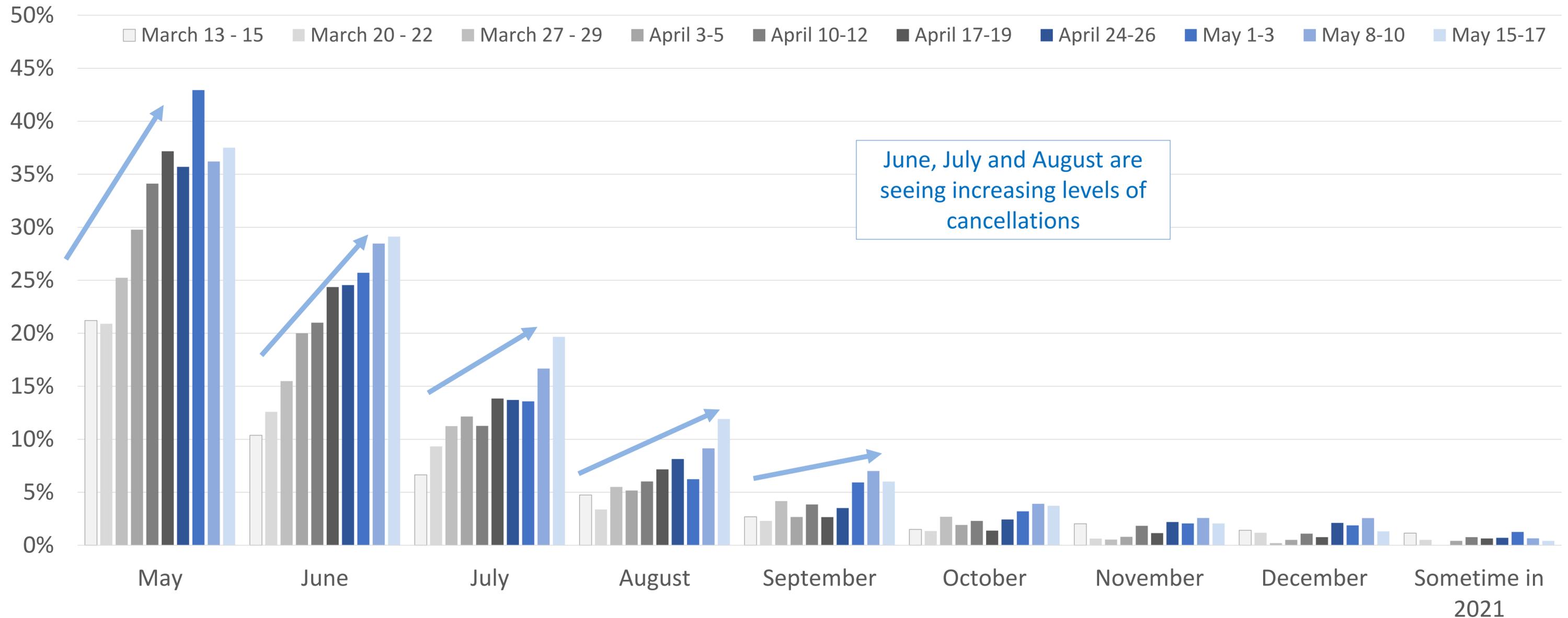
(Base: Wave 10. Cancelling trips, 582 completed surveys. Data collected May 15-17, 2020)

Cancellations of June and July trips has increased significantly this week.



Month of Trip Cancellation

Question: The trip(s) you **CANCELED** would have taken place in which months? (Select all that apply)

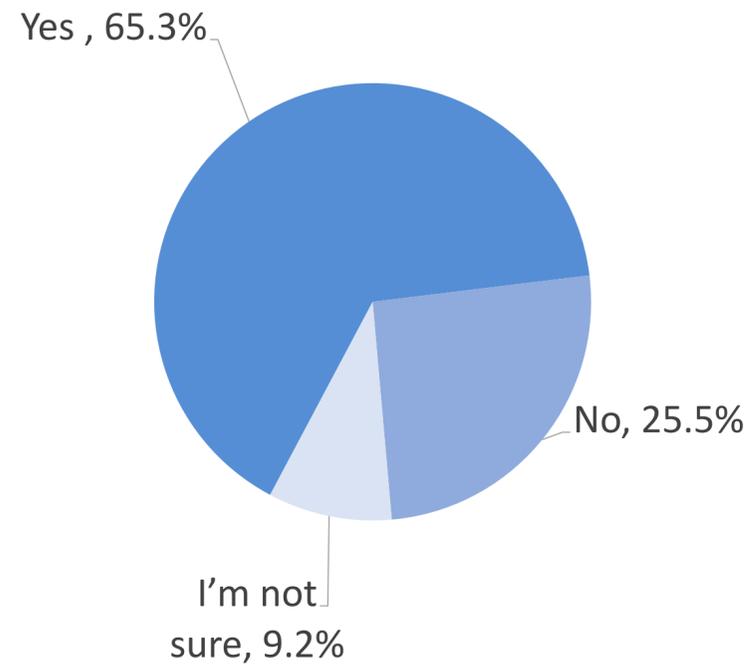


(Base: Cancelling trips, 292, 477, 506, 580, 623, 643, 582, 640, 605 and 582 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26 May 1-3, 8-10 and 15-17, 2020. Note: Data purposefully excluded from this chart for readability.)

Did Traveler Get Full Refunds?

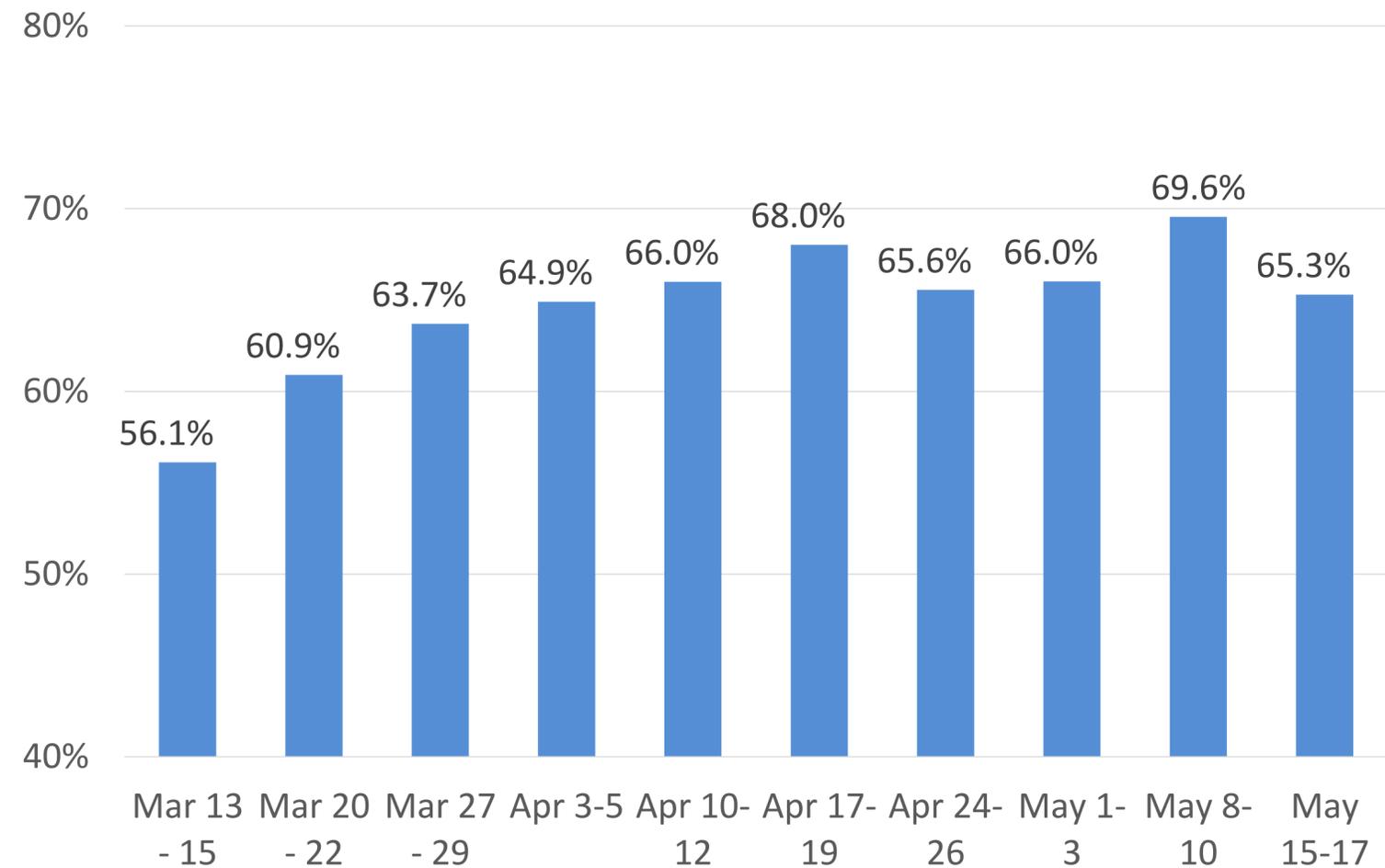
Question: Did you get full refunds for any reservations you canceled? (Select one)

Wave 10 (May 15-17)



(Base: Wave 10. Respondents cancelling a trip, 580 completed surveys. Data collected May 15-17, 2020)

The proportion of travelers being fully refunded for cancelled trips retreated this week. Now, 65.3 percent reported receiving full refunds.

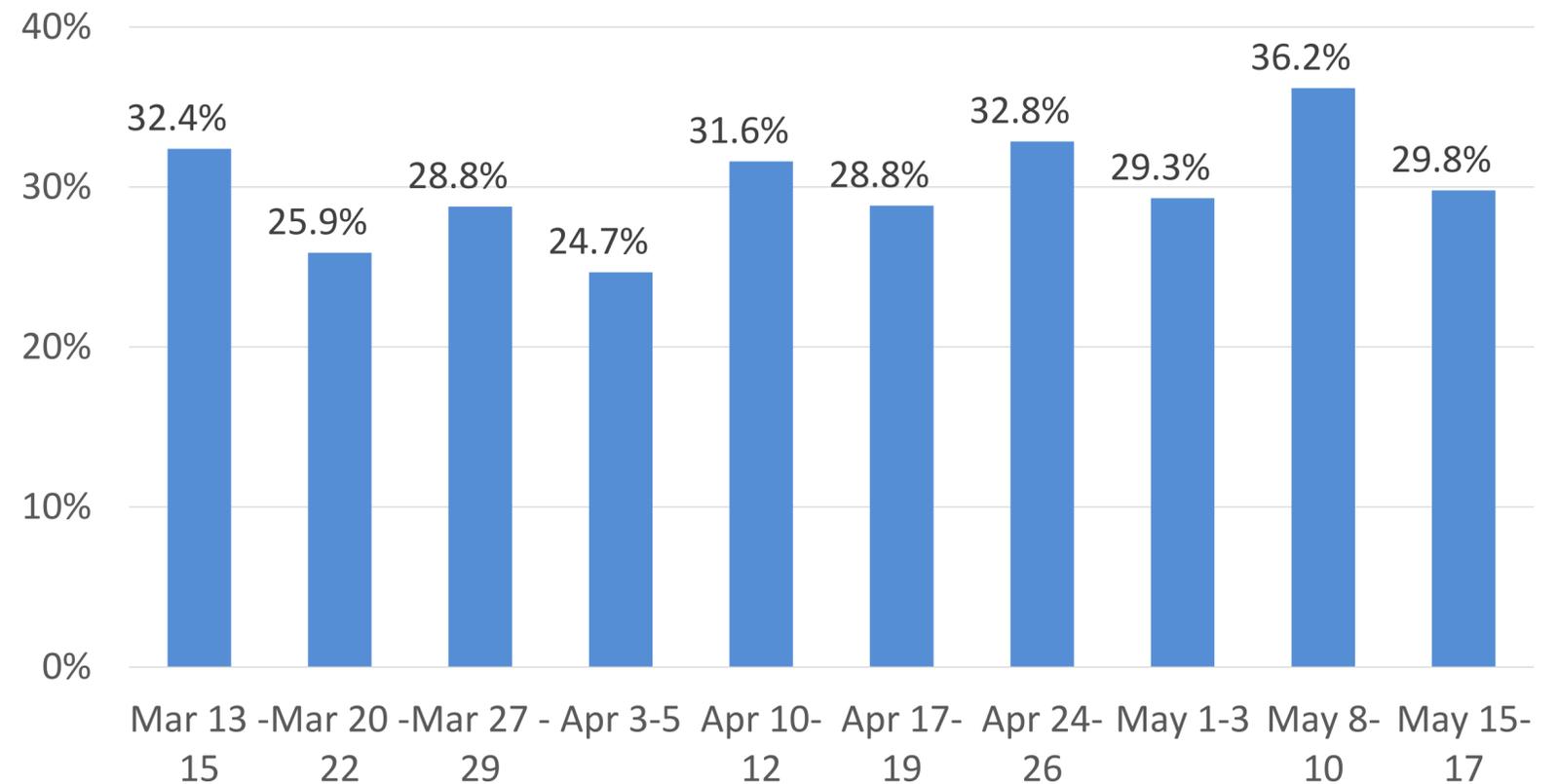
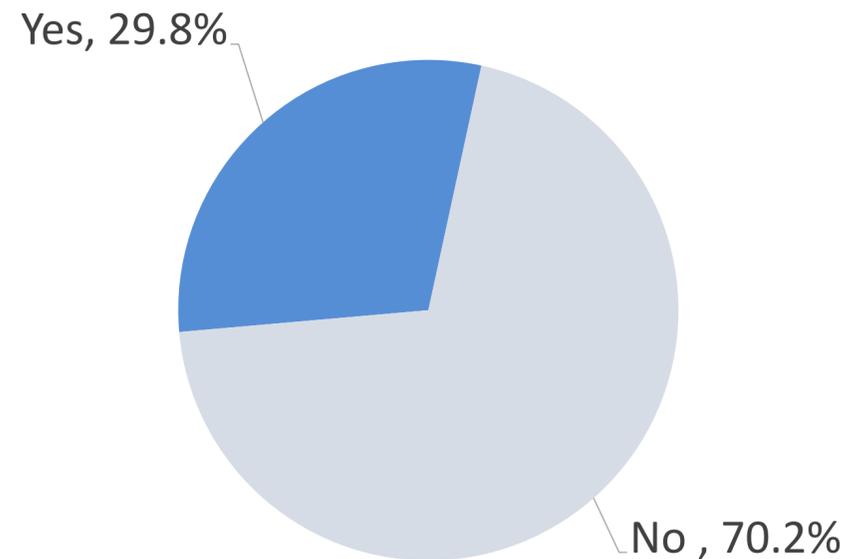


Were Postponed Trips Rescheduled?

Question: You said earlier that you had POSTPONED at least one trip. Have you rescheduled a date (even tentatively) for this travel?

Approximately 6-in-10 American travelers who have postponed a trip due to the pandemic have not yet rescheduled it.

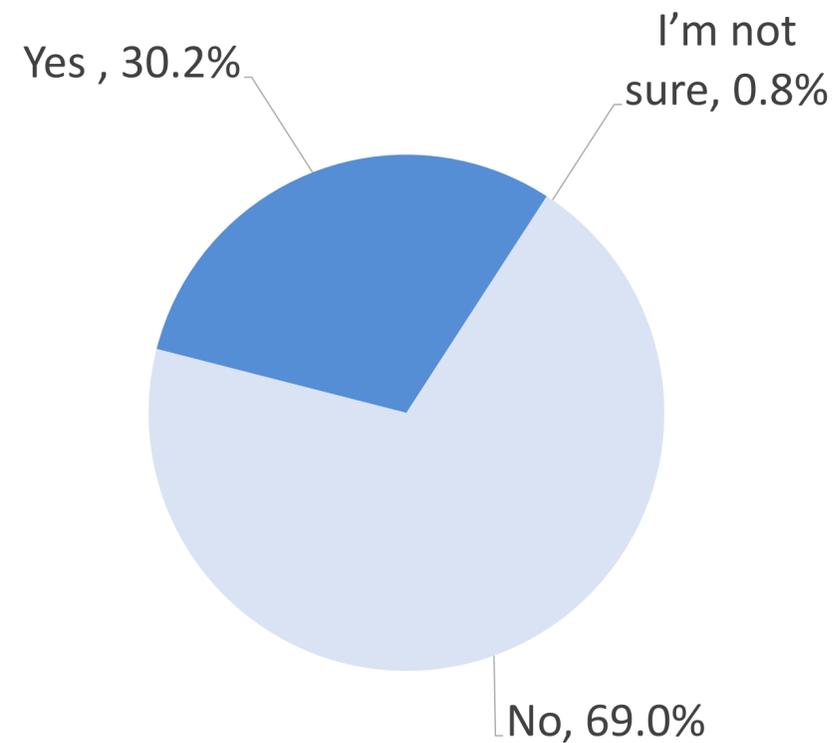
Wave 10 (May 15-17)



(Base: Postponing trips, 277, 354, 404, 433, 438, 436, 463, 506, 442 and 434 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26 May 1-3, 8-10 and 15-17, 2020)

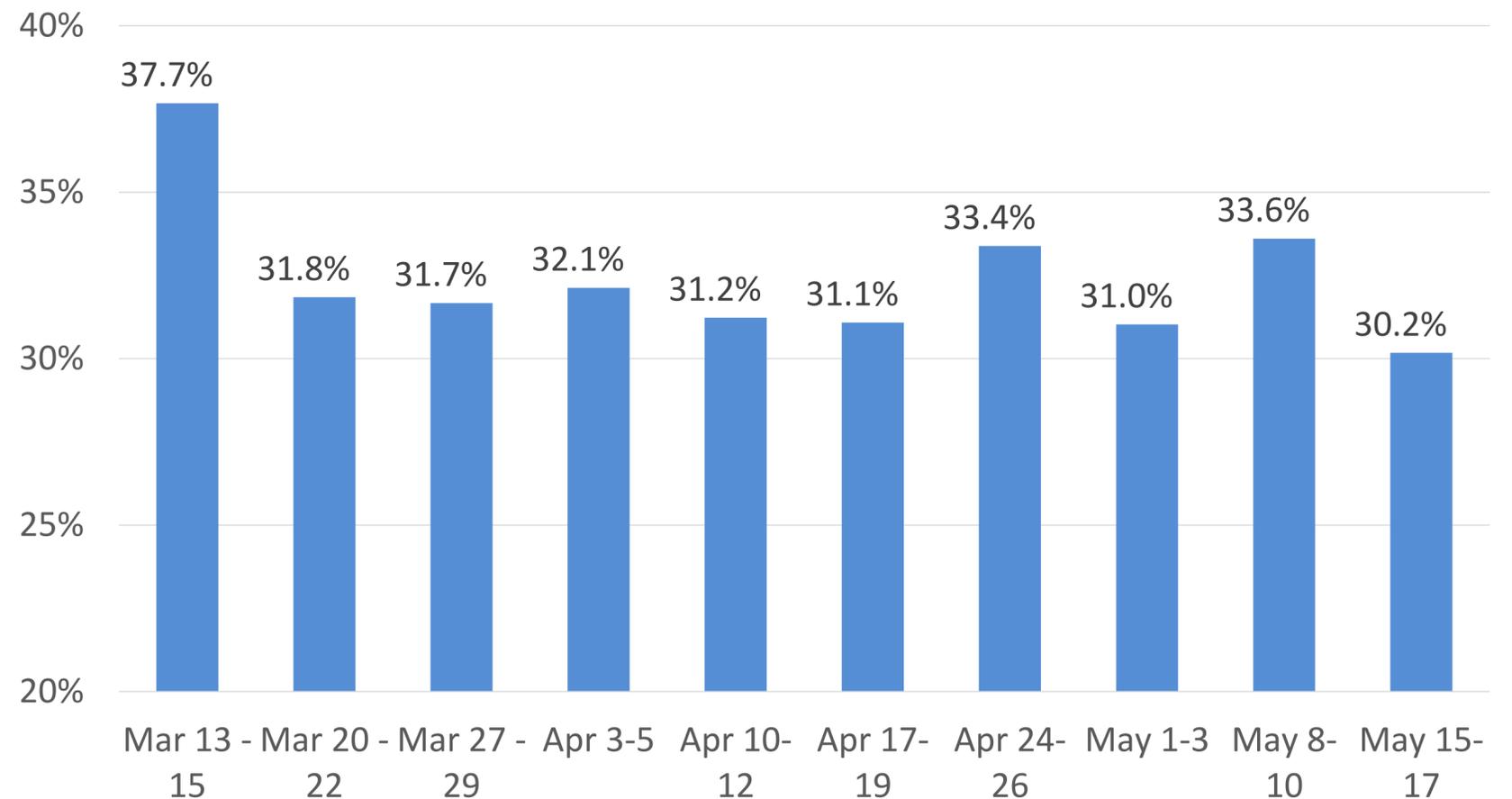
International Trips Postponed or Cancelled

Question: Were any of the trips you canceled or postponed foreign trips (i.e., travel to countries outside the United States)?



(Base: Wave 10. Respondents cancelling or postponing a trip, 871 completed surveys. Data collected May 15-17, 2020)

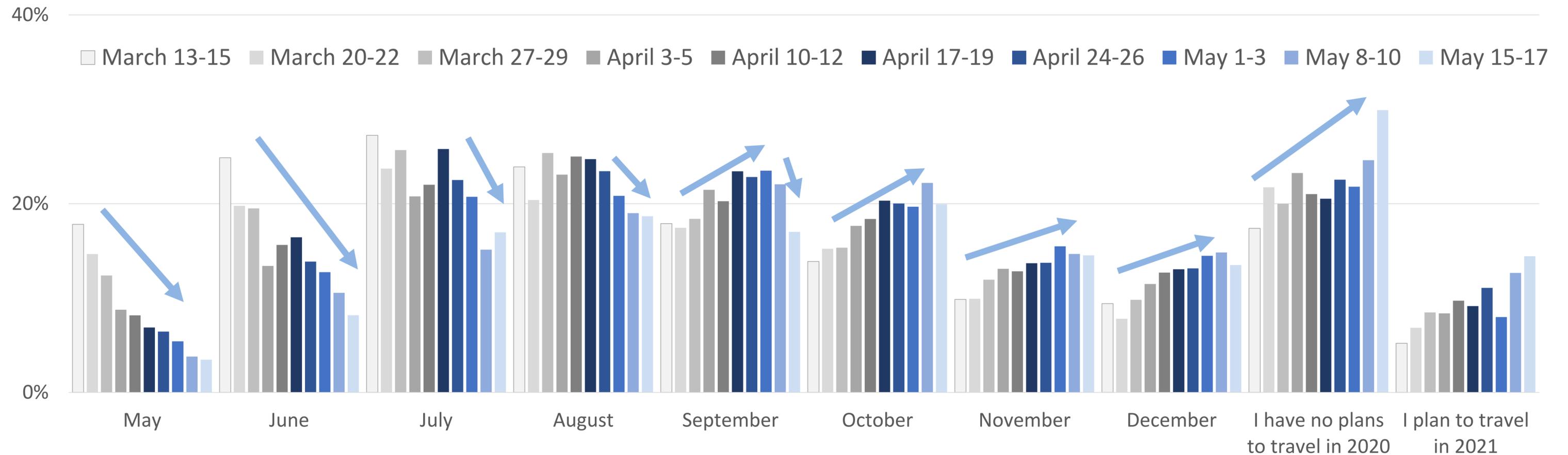
One-in-three (30.2%) of those postponing or cancelling a trip did so for a trip to a foreign country.



Upcoming Travel Plans

As we have seen in past waves, while the scheduling of leisure trips in the next four months has fallen sharply, there appears to be some increases on the horizon for October.

Question: Even if only tentatively scheduled, in which months of this year do you currently plan to take any leisure trips?



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26 May 1-3, 8-10 and 15-17, 2020)



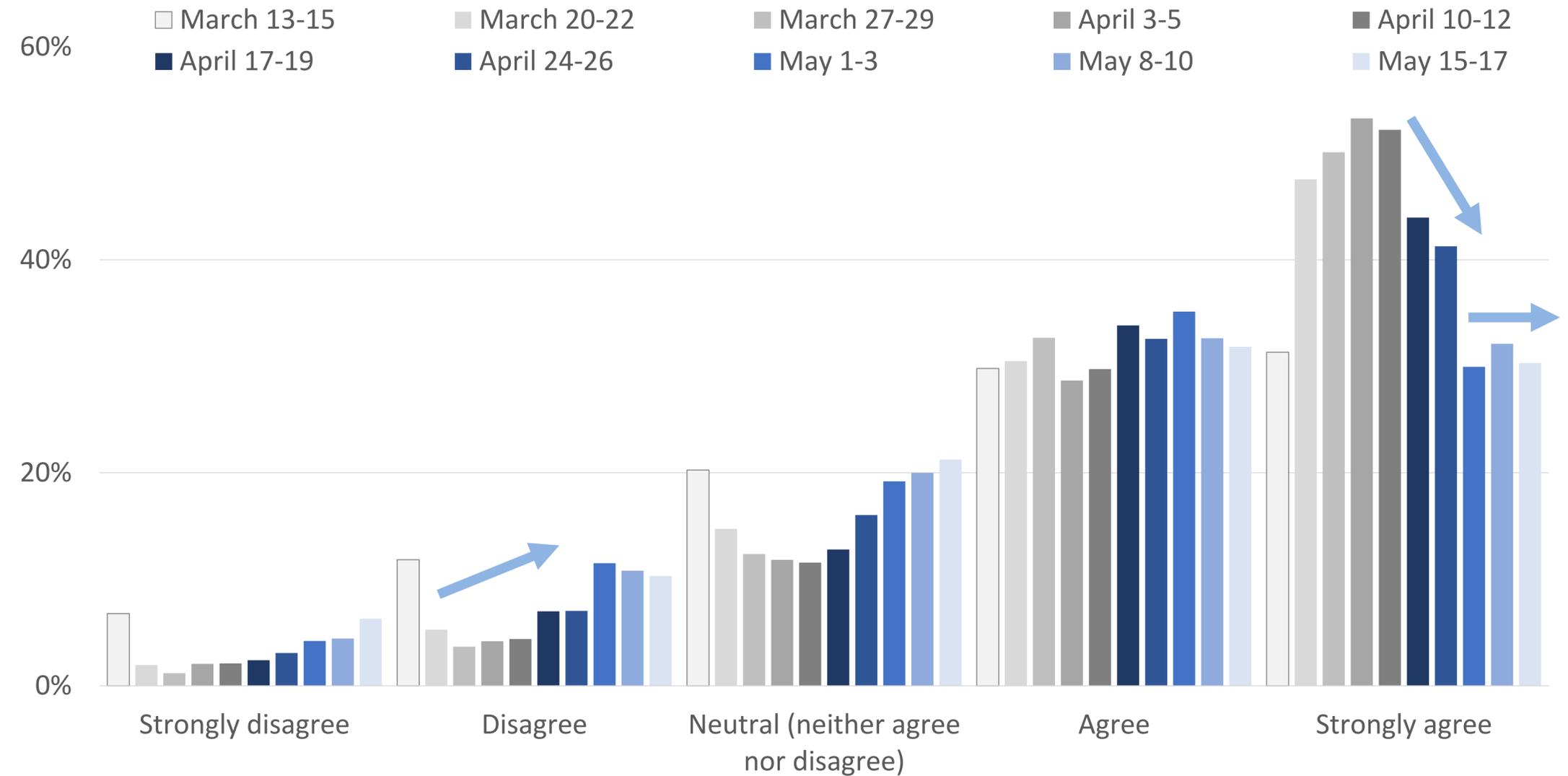
Section IV:
Opinions on Travel
& the Coronavirus

Avoiding Travel Until the Crisis Blows Over

For the sixth week in a row, the proportion of Americans saying they are done traveling until the coronavirus situation blows over decreased. Now, 62.1 percent agree with this statement, down from 64.8 percent last week.

How much do you agree with the following statement?

Statement: I'm planning to avoid all travel until the coronavirus situation blows over.



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

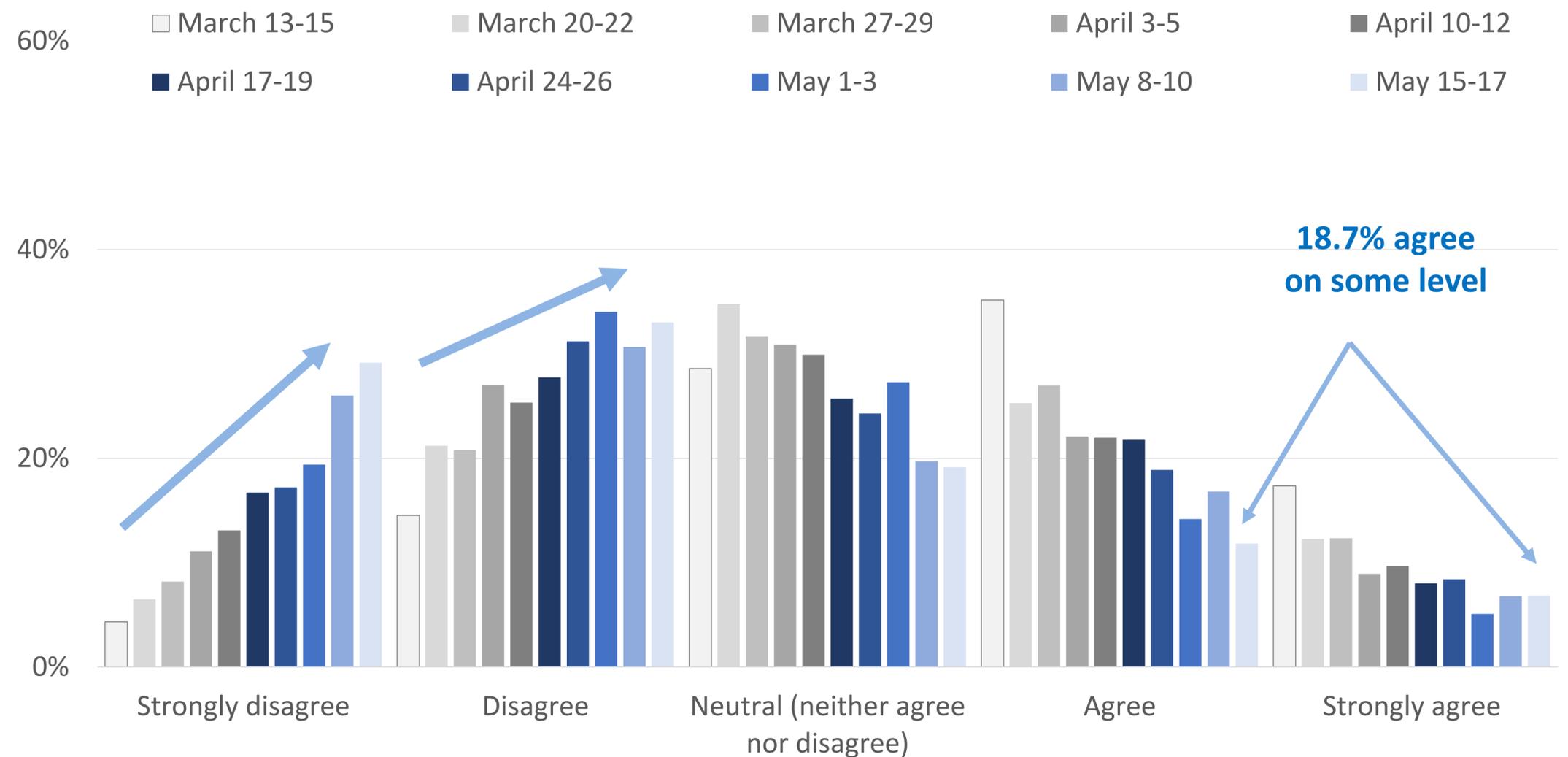
Expectations for Summer Travel Season

Strong disagreement that the coronavirus situation will be resolved by the summer travel season has increased sharply. Now, 62.2 percent of Americans disagree that the coronavirus situation will be resolved before summer (up from 56.7% last week).

How much do you agree with the following statement?

Statement: I expect the coronavirus situation will be resolved before the summer travel season.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



Expectations for Fall Travel Season

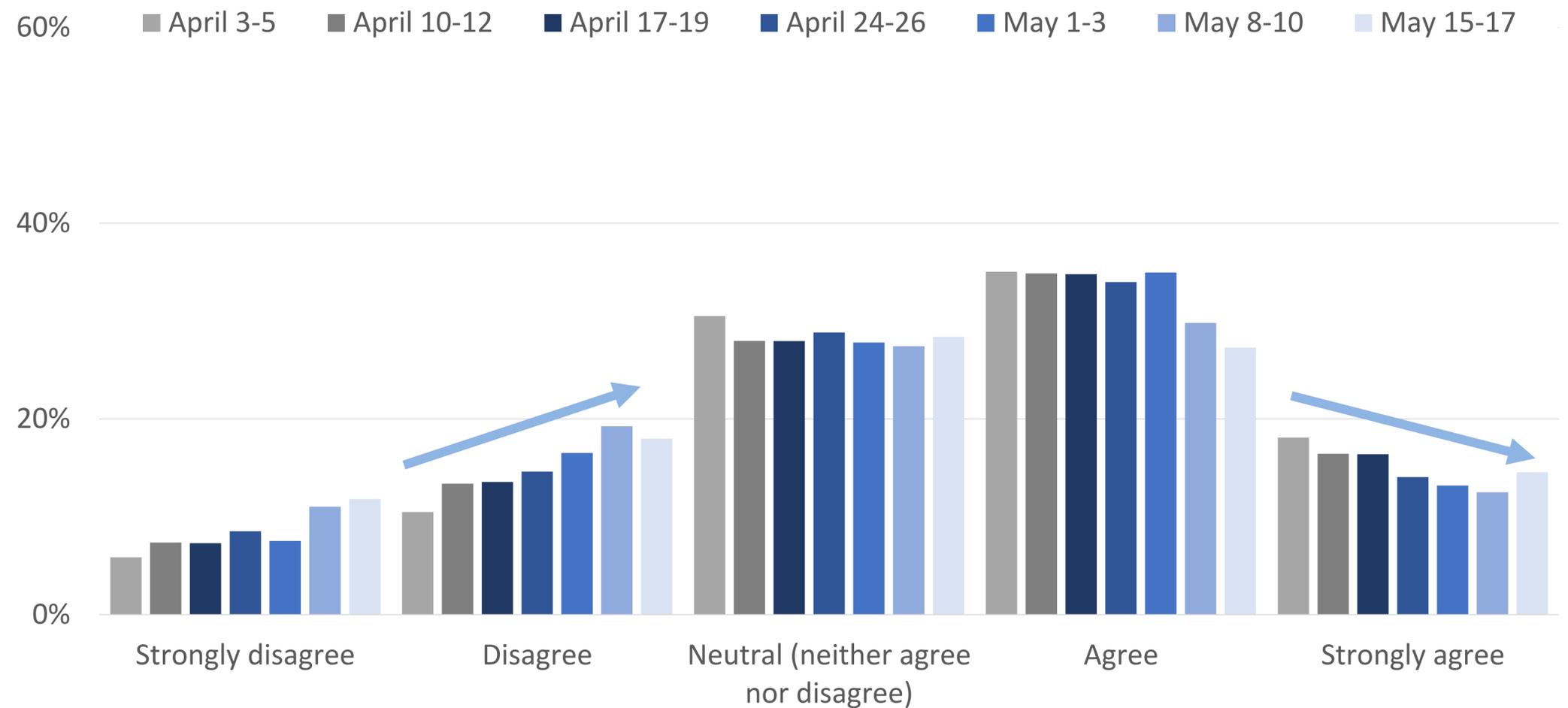
Americans' optimism for travel to return in the Fall declined again this week. In total, 41.8 percent expect to be back traveling this Fall (down from 42.3% last week).

How much do you agree with the following statement?

Statement: I expect that I will be traveling in the Fall of 2020.

(Base: All respondents, 1,216, 1,263, 1238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Question Added in Wave 4



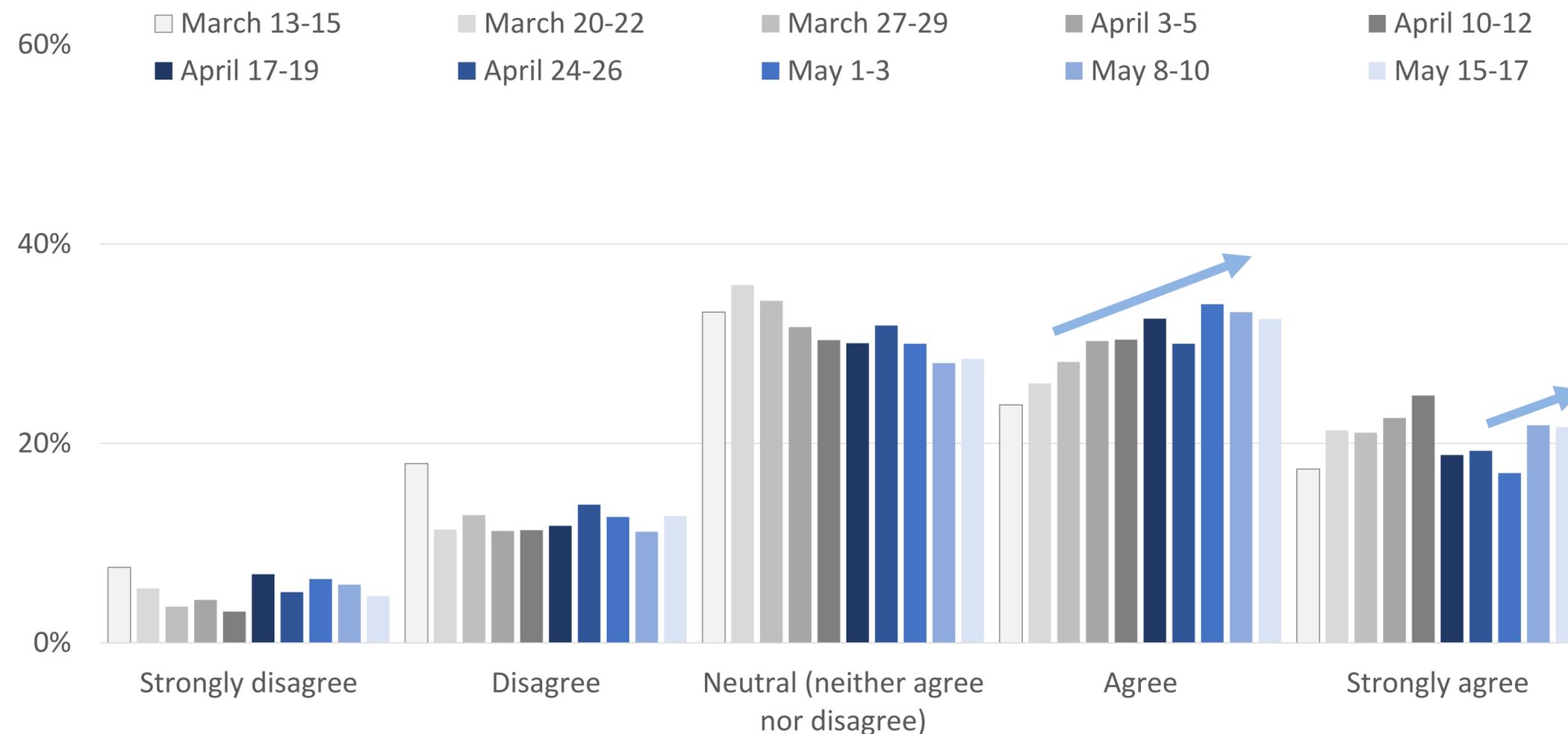
Staycations as a Replacement for Vacations

Over half of Americans still agree that staycations may end up replacing vacations this summer. This week, 54.1 percent of American travelers agree they'll probably take a staycation rather than a vacation this summer (down slightly from 55.0% last week).

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll probably take a staycation(s) this summer rather than a vacation(s).

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



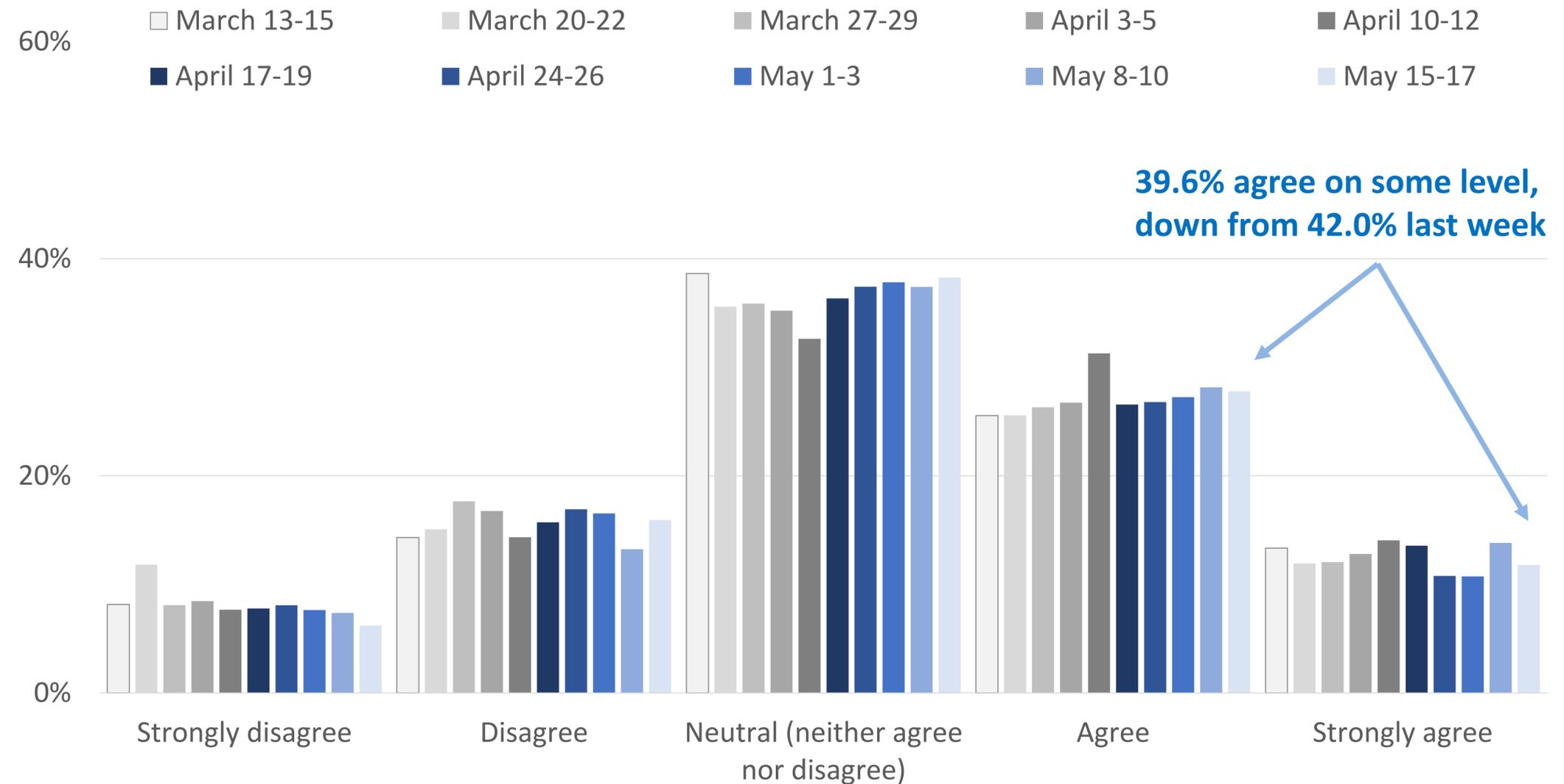
Replacing Air Travel With Road Trips

Down slightly from last week, 39.6 percent of Americans now say car travel may displace some of their air travel this year.

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll probably be taking more road trips this year to avoid airline travel.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



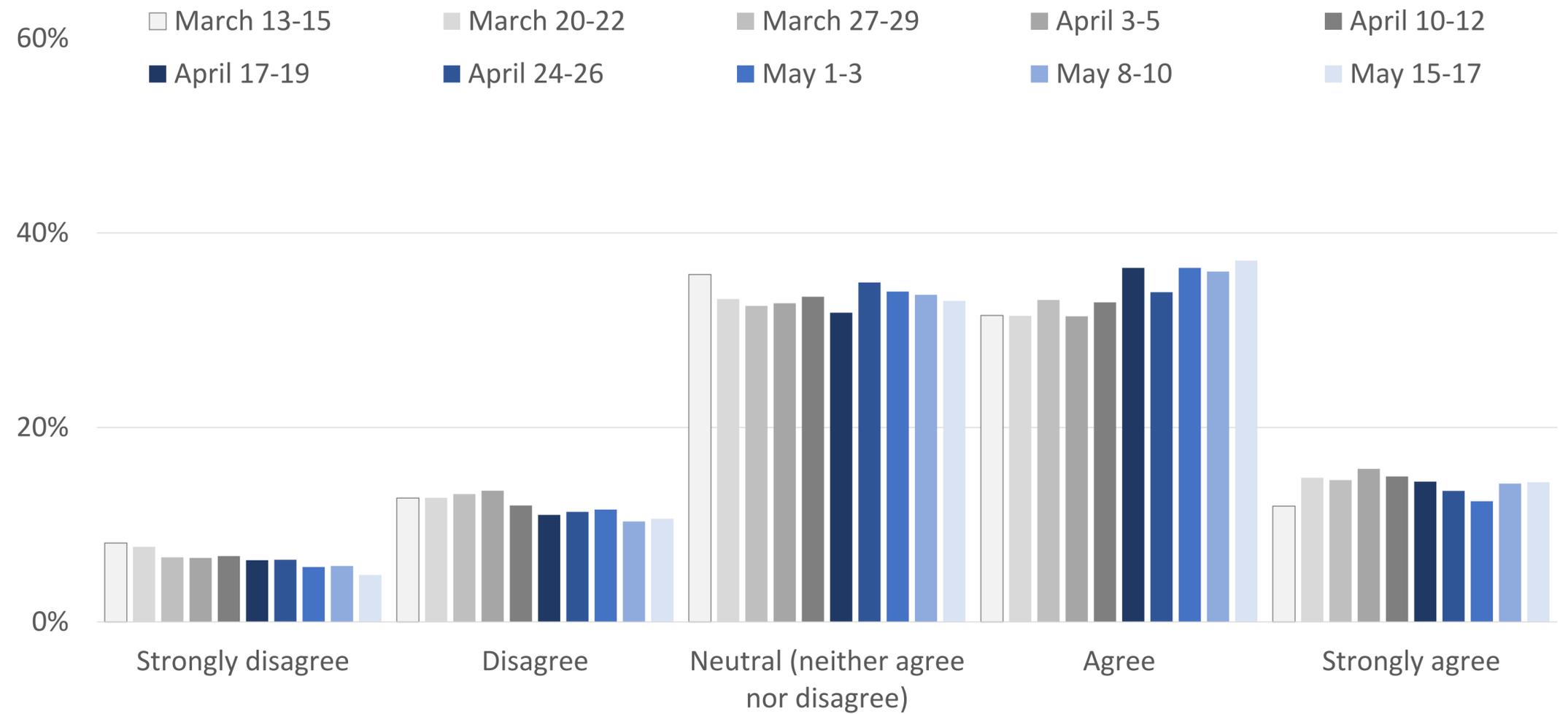
Replacing Long-Haul Travel with Regional Trips

Up from last week, 51.5 percent now say they'll probably take more regional trips while avoiding long-haul trips due to the coronavirus (up from 50.3%).

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll probably be taking more regional trips (near my home) and avoid long-haul travel (further from home).

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



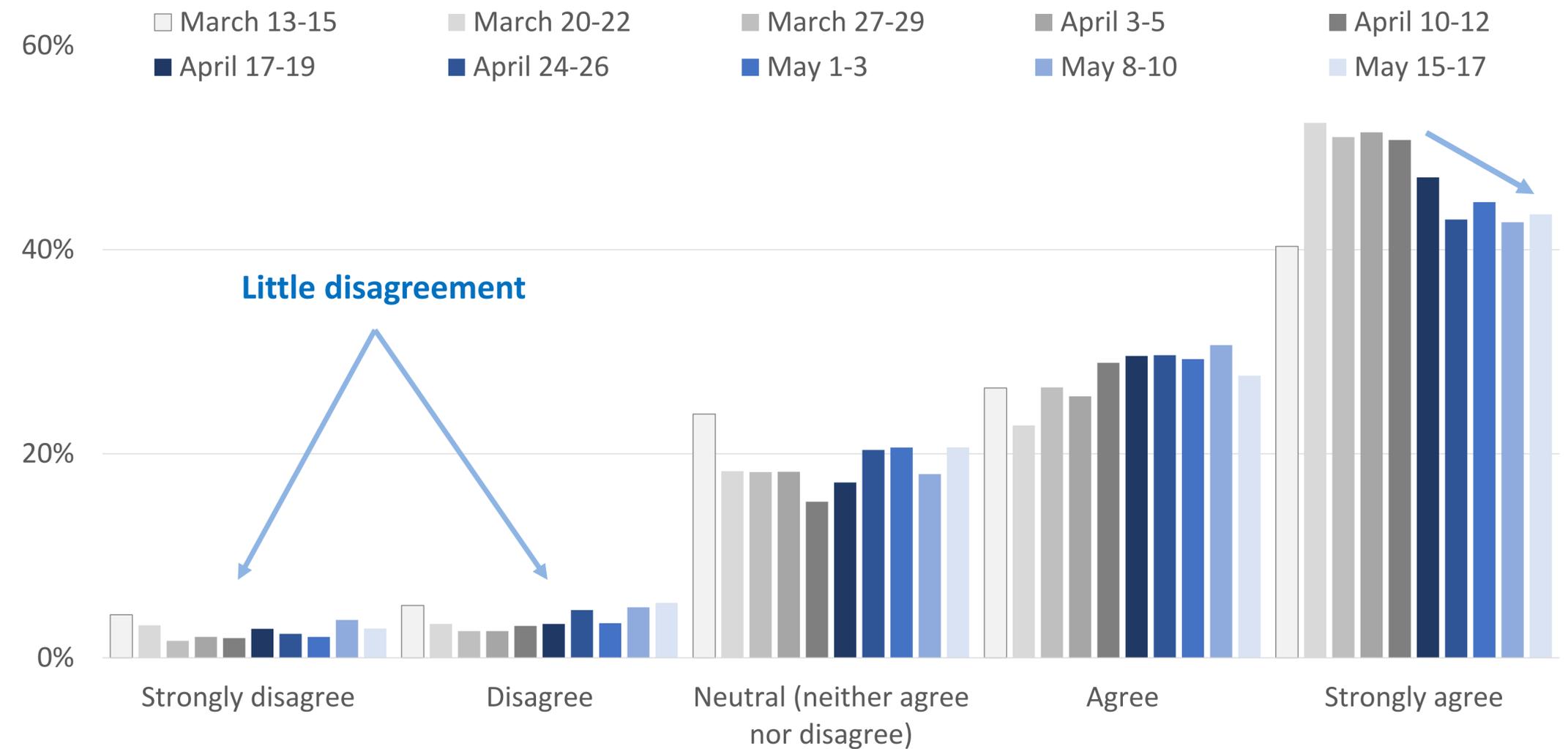
Avoiding Conventions & Conferences

The likelihood of American travelers attending meetings in the current environment remains low. Under three-quarters of travelers (71.1%) say they will be unlikely to attend these events until the coronavirus situation is over (down slightly from 73.3% last week).

How much do you agree with the following statement?

Statement: I will be unlikely to attend any conferences or conventions until the coronavirus situation is resolved.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



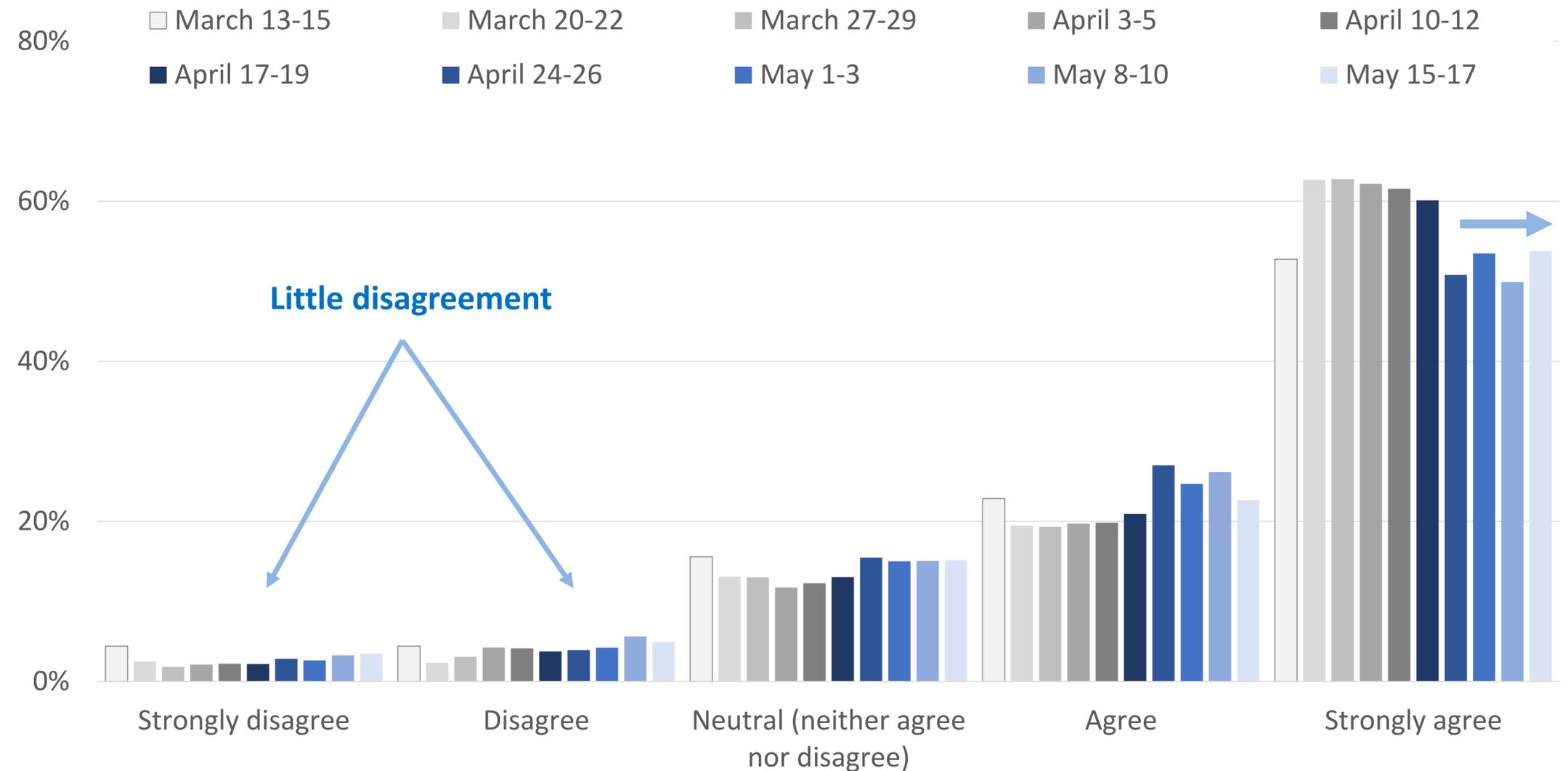
Avoiding International Travel

A majority (76.4%) of American travelers still say they are unlikely to travel abroad until the coronavirus situation is resolved. This is unchanged from last week at 76.1 percent.

How much do you agree with the following statement?

Statement: I will be unlikely to travel outside the United States until the coronavirus situation is resolved.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



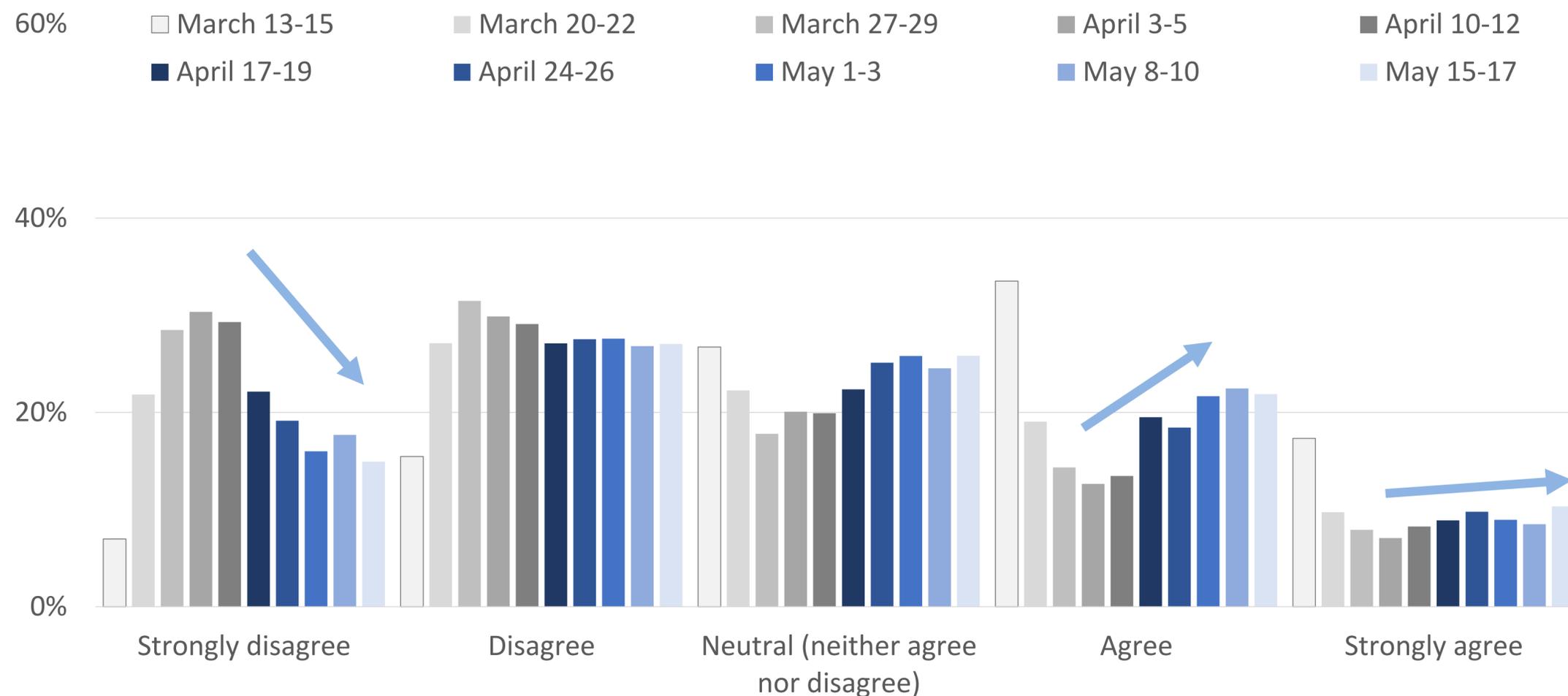
Comfort Enjoying Home Community

American travelers are still largely uncomfortable about going out in their own communities to enjoy themselves. Less than a third (32.2%) say they are comfortable going out in their community (up slightly from 31.0% last week).

How much do you agree with the following statement?

Statement: I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



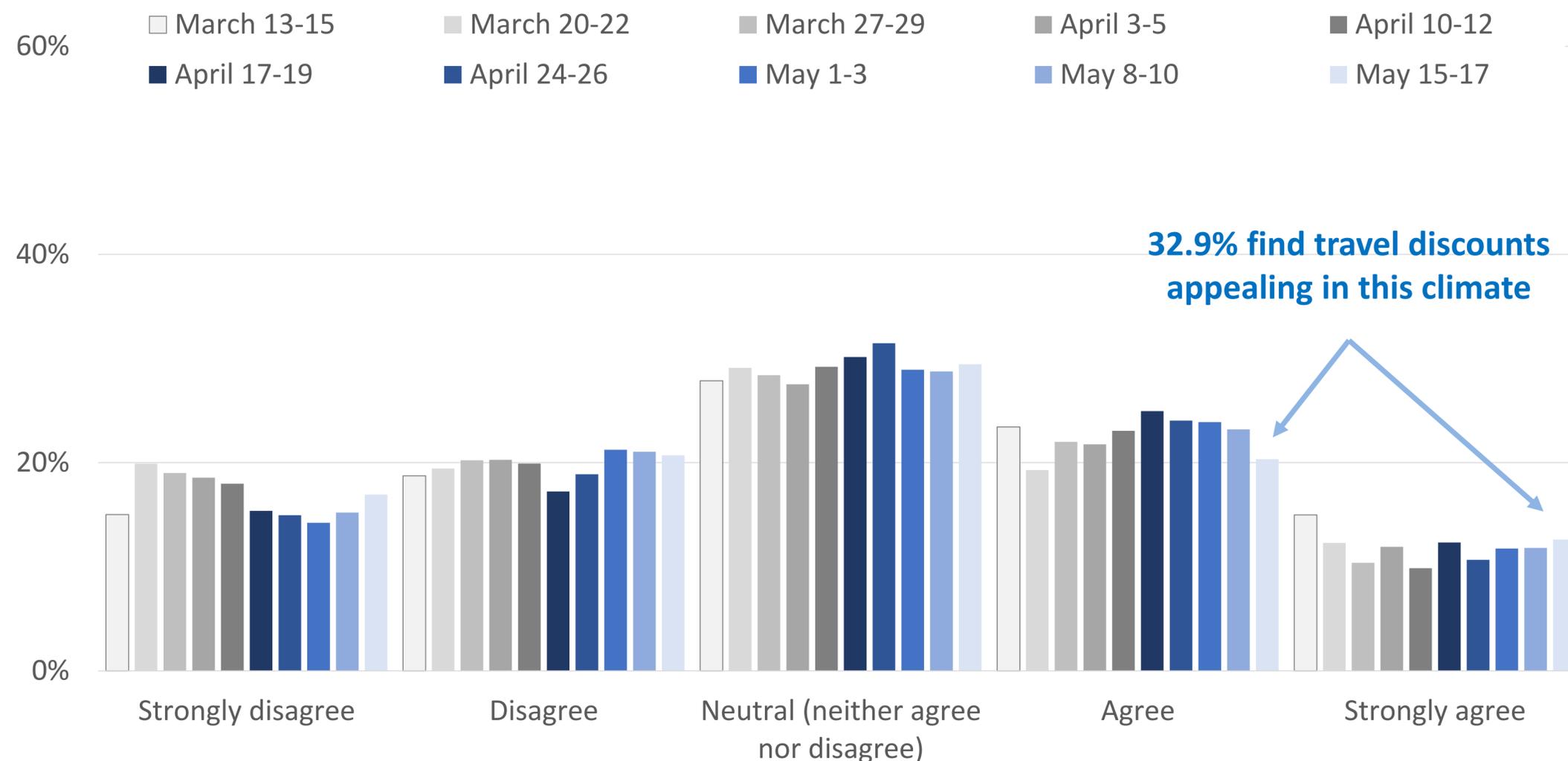
Discounts and Price Cuts

Price cuts resonate with a third of American travelers. When asked if price cutting made traveling in the next three months more interesting, 32.9 percent agree (down from 35.0% last week).

How much do you agree with the following statement?

Statement: The coronavirus has led many travel providers to cut their prices. These discounts and price cuts (airline, hotel, etc.) make me more interested in traveling in the NEXT THREE (3) MONTHS.

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)



Supporting Local Businesses

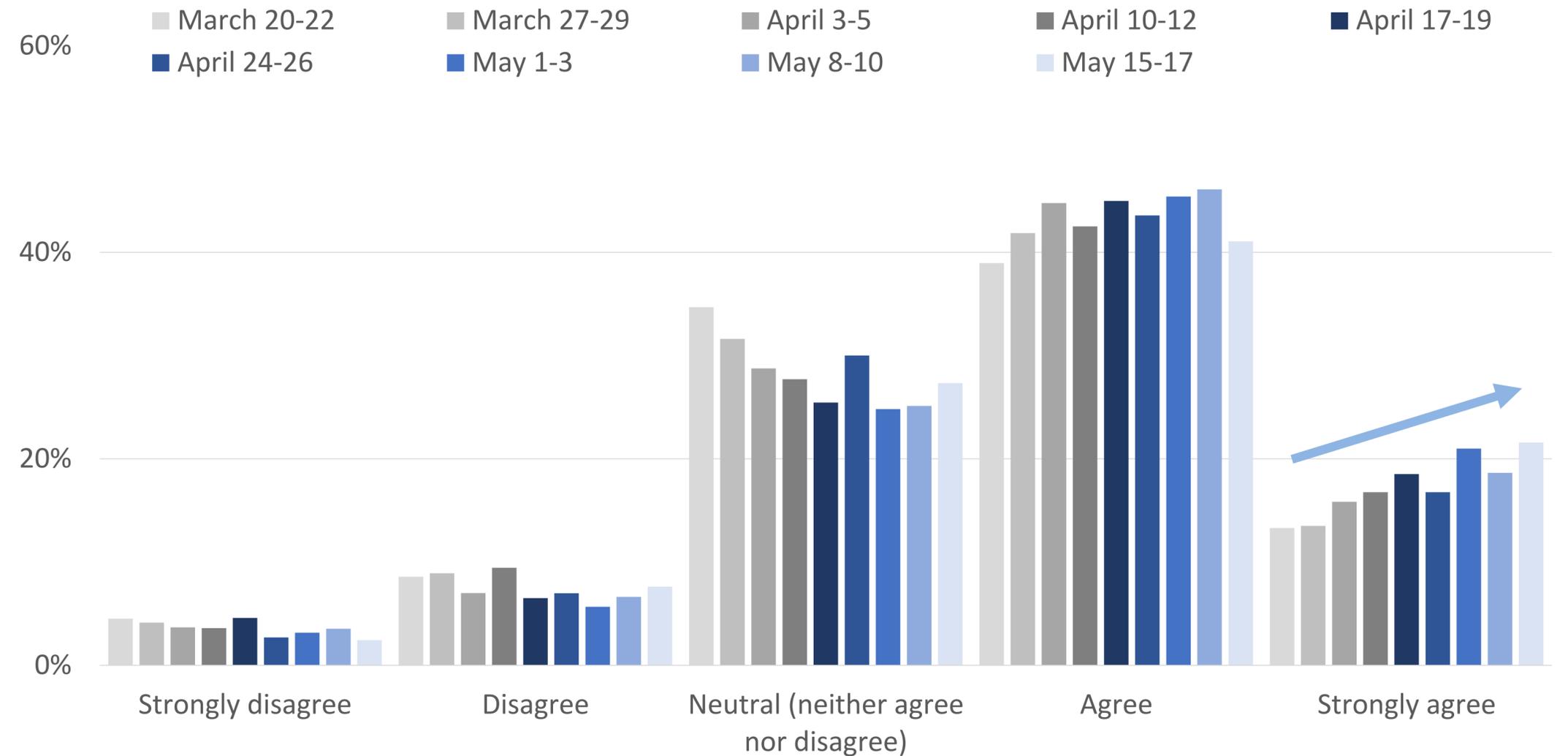
Nearly two-thirds (62.6%) of American travelers say they have been taking action to try to support local businesses where they live (down from 64.7% last week).

How much do you agree with the following statement?

Statement: I have been taking action to try to support local businesses where I live.

(Base: All respondents, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected March 20-22, 27-29 April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Question Added in Wave 2



Travelers in Community are Unwanted

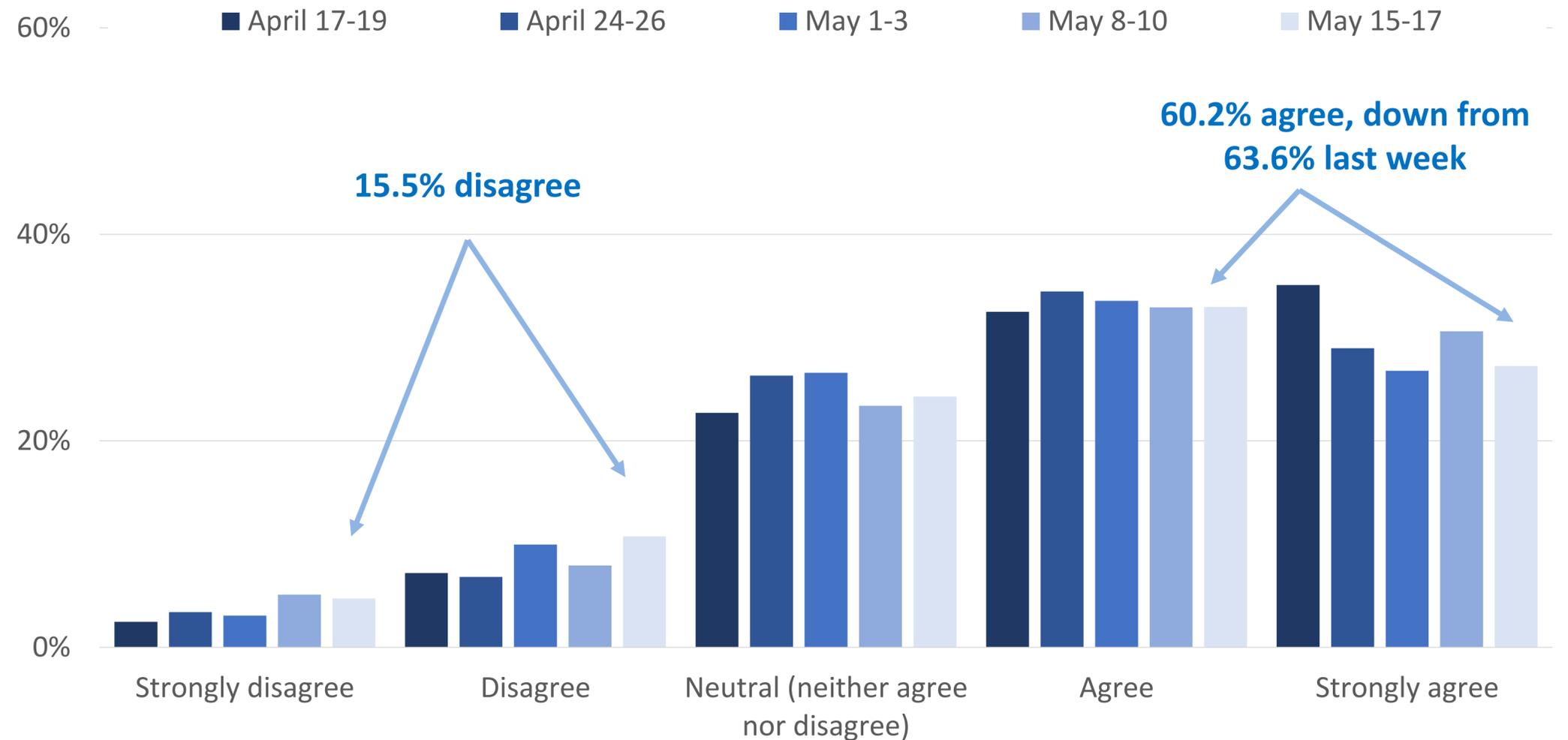
American travelers largely do not want other travelers visiting their communities currently. Now, 60.2 percent agree with this sentiment. Only 15.5 percent disagree (up from 13.0% last week).

How much do you agree with the following statement?

Statement: I do not want travelers coming to visit my community right now.

(Base: All respondents, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected April 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Question Added in Wave 6



Won't Travel Without Vaccine

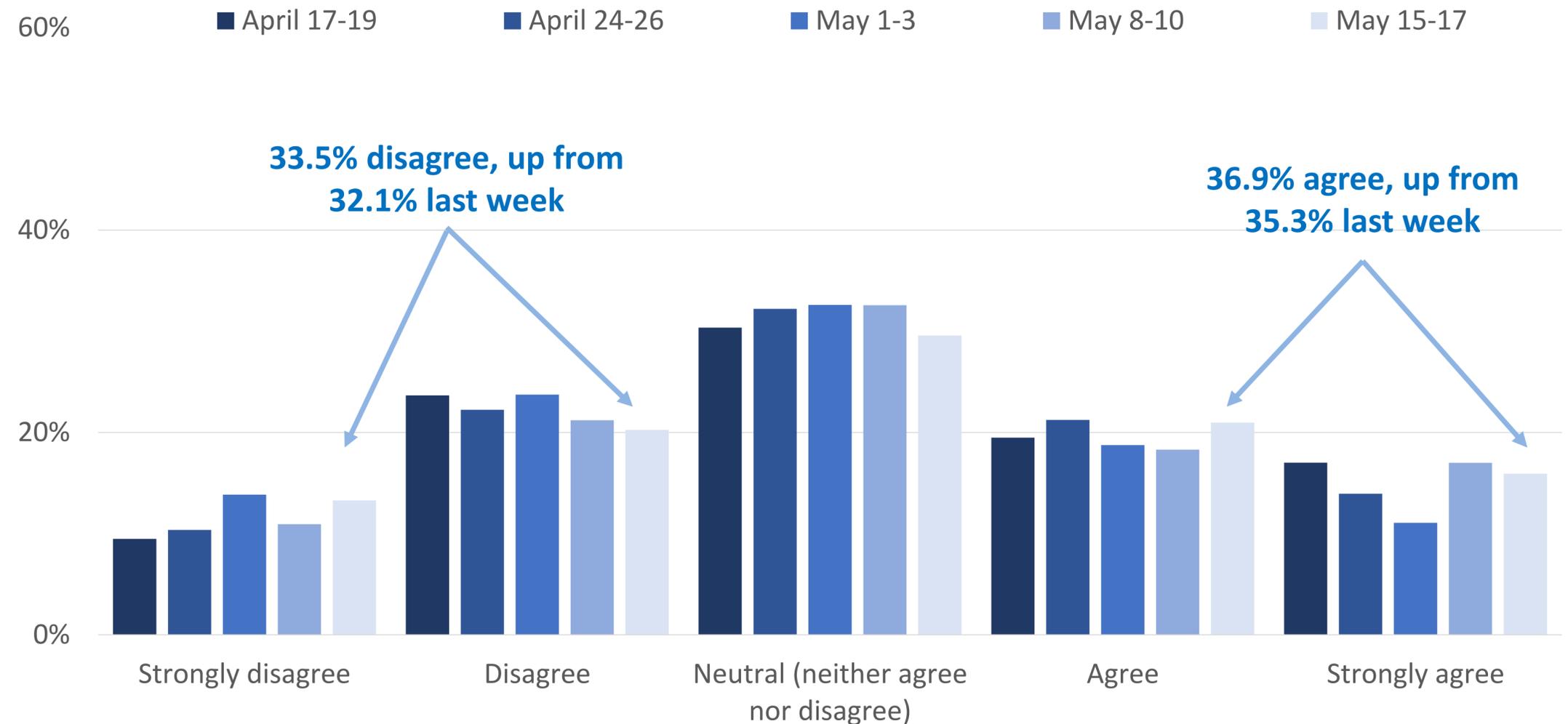
Opinions are split on traveling without a Covid-19 vaccine being available. This week, 36.9 percent agree they will not travel until a vaccine is developed. A similar proportion, 33.5 percent, currently reject this idea.

How much do you agree with the following statement?

Statement: I'm not traveling until there is a vaccine.

(Base: All respondents, 1,238, 1,208, 1,204, 1,200 and 1,212 completed surveys. Data collected April 17-19, 24-26, May 1-3, 8-10 and 15-17, 2020)

Question Added in Wave 6



Comfort with Home State Re-Opening

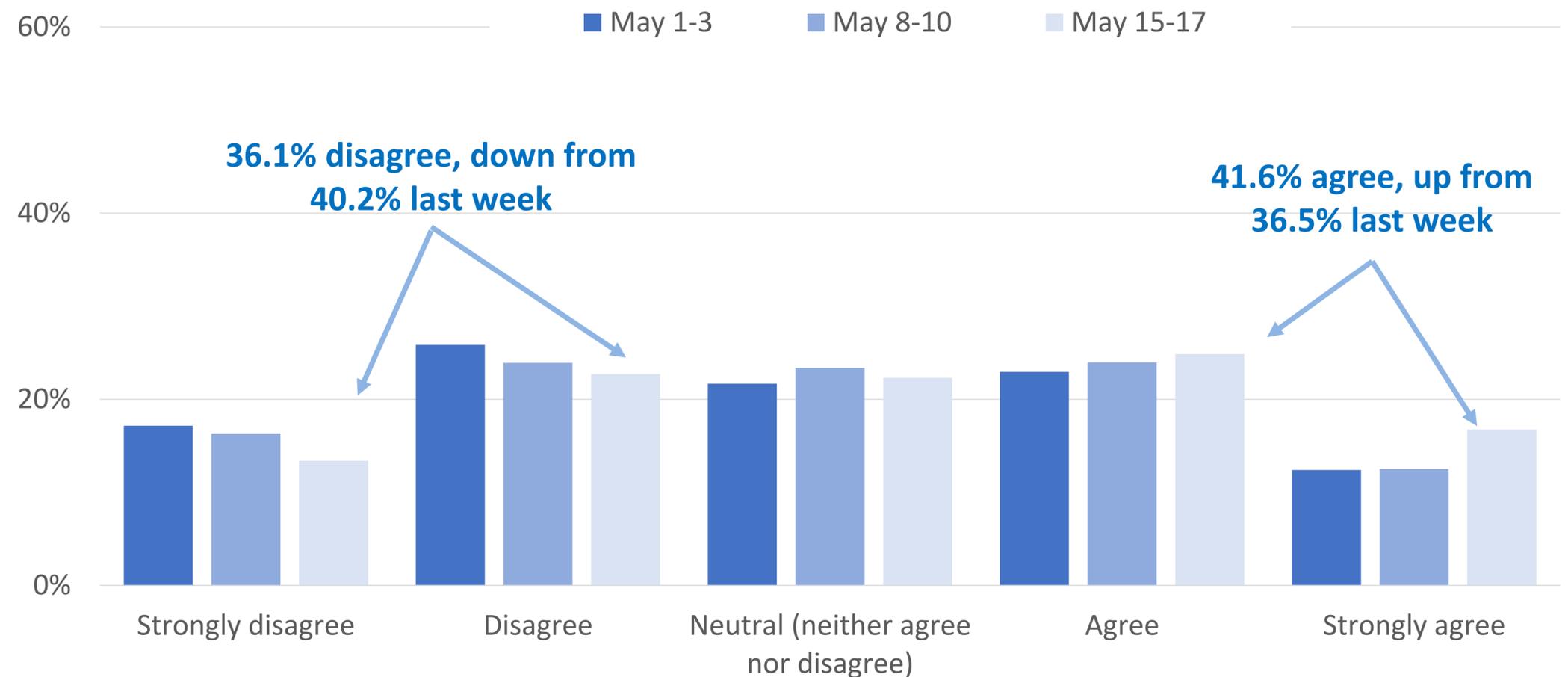
For the first time in three weeks, the proportion of American travelers who are comfortable with their home state re-opening is larger than those who oppose. This week, 41.6 percent of American travelers say they are comfortable with their home state re-opening its economy, while a slightly smaller proportion (36.1%) are not yet comfortable.

How much do you agree with the following statement?

Statement: I am comfortable with my home state re-opening its economy right now.

(Base: All respondents, 1,204, 1,200 and 1,212 completed surveys. Data collected May 1-3, 8-10 and 15-17, 2020)

Question Added in Wave 8



Opinions on Face Masks

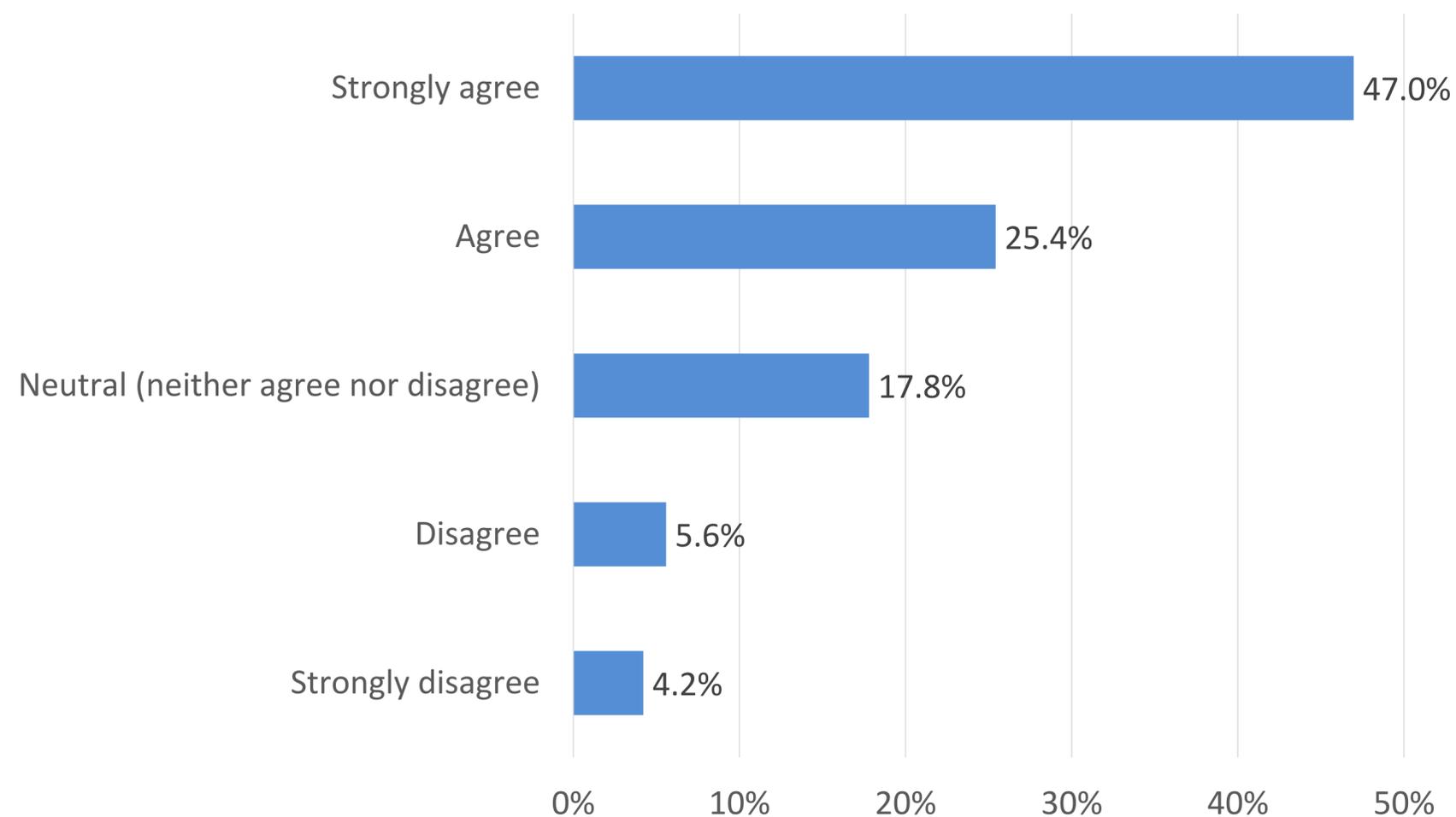
Americans largely agree that people should wear face masks when they are in public spaces. Nearly three-quarters (72.4%) of American travelers say people should be wearing face masks out in public. Only one-in-ten disagree.

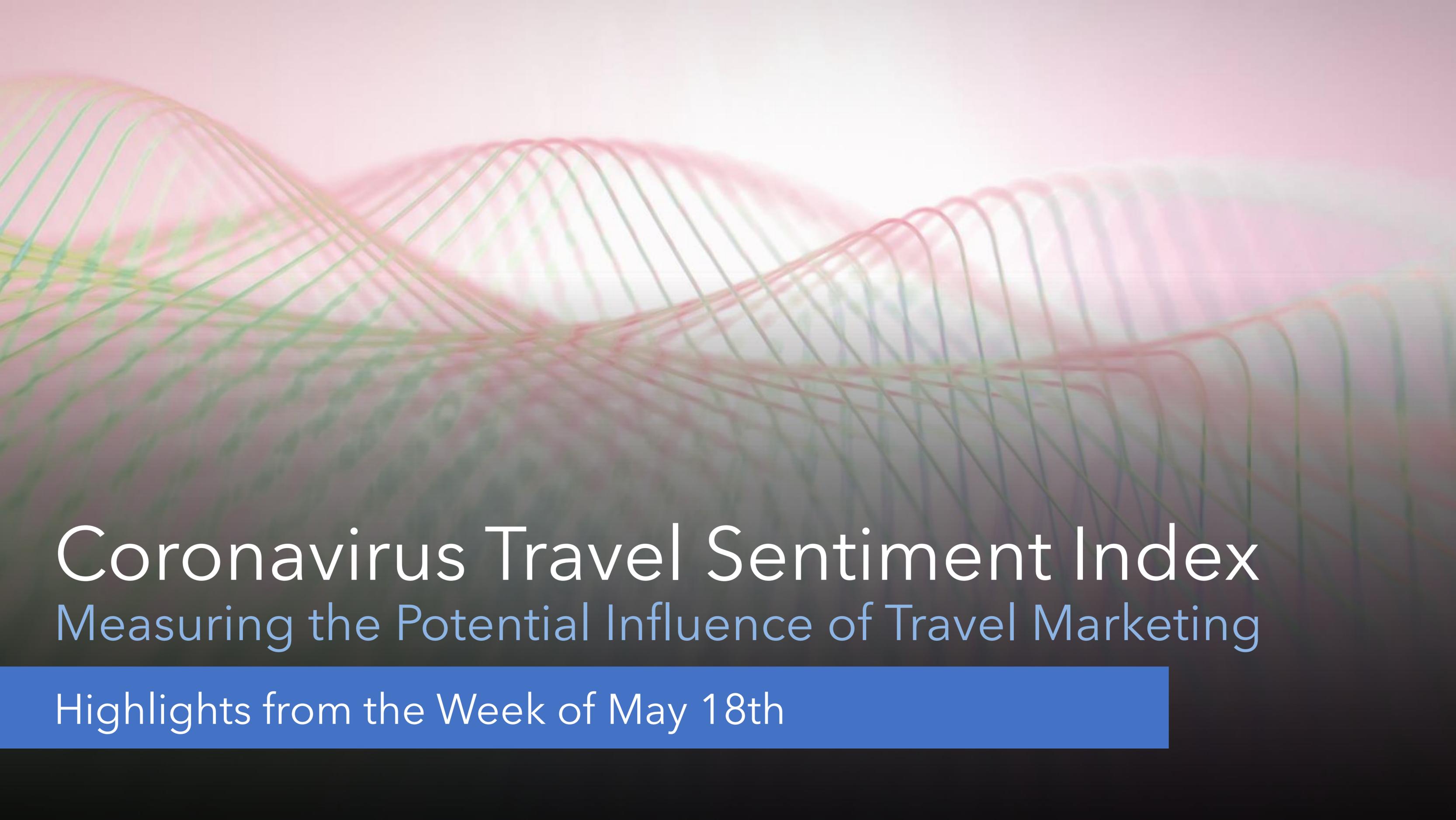
How much do you agree with the following statement?

Statement: In this environment, people should wear face masks when they are in public.

(Base: All respondents, 1,212 completed surveys. Data collected May 15-17, 2020)

Question Added in Wave 10





Coronavirus Travel Sentiment Index

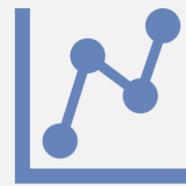
Measuring the Potential Influence of Travel Marketing

Highlights from the Week of May 18th

What is a Predictive Index?



Indexing is the practice of compiling data into one single metric.



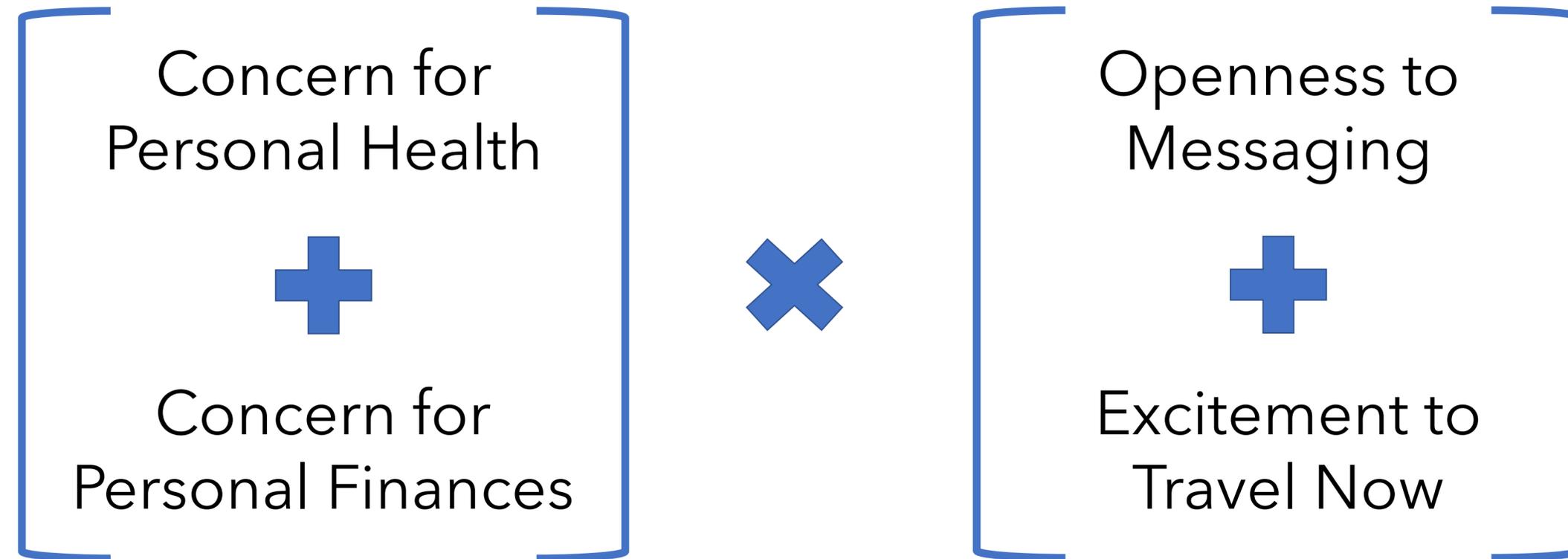
A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make data-driven predictions.



The goals are to identify:

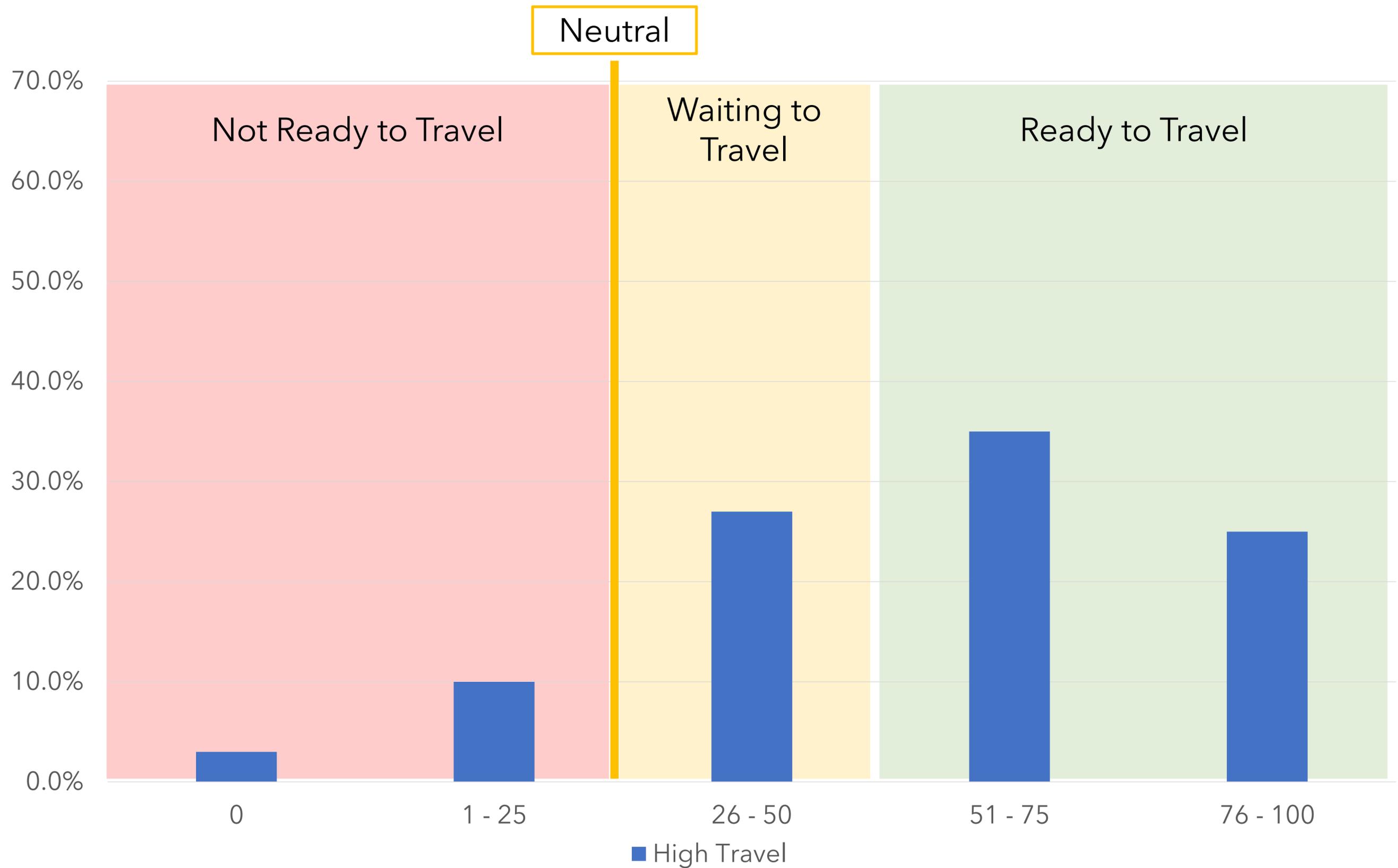
- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel

Predictive Index Formula

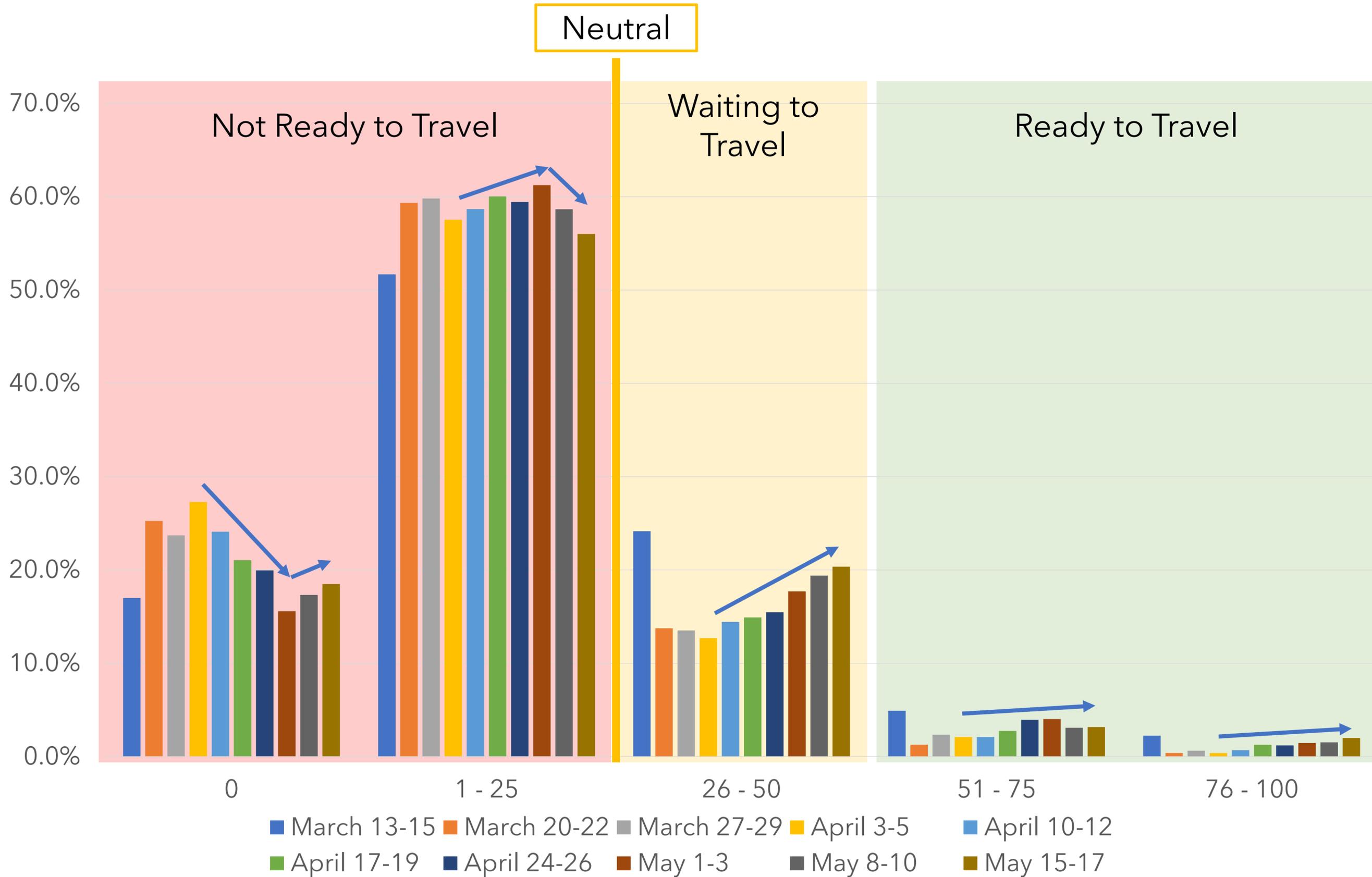


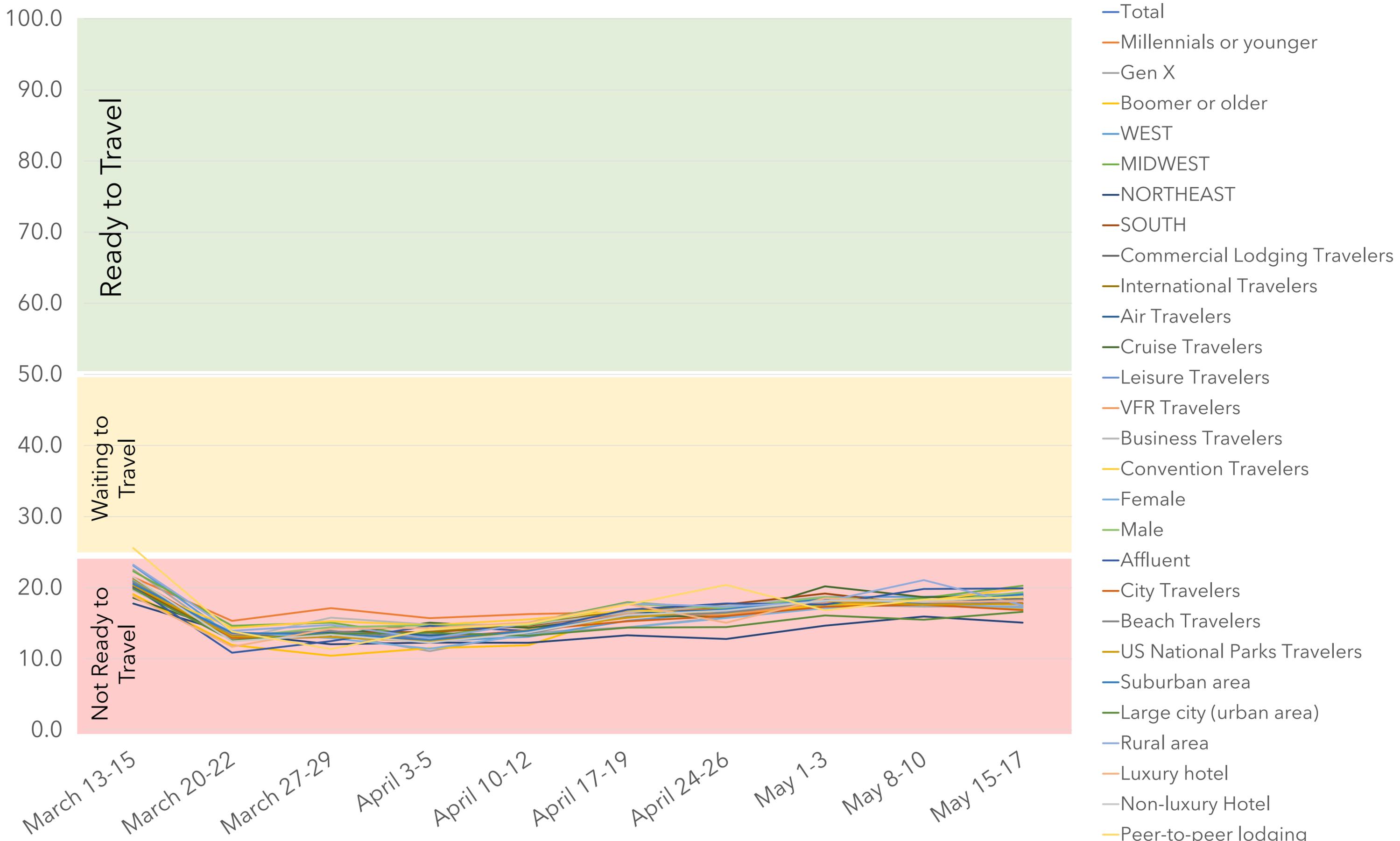
*Normalized to a 100pt scale

Healthy Travel Outlook



Travel Outlook: Week of May 18th

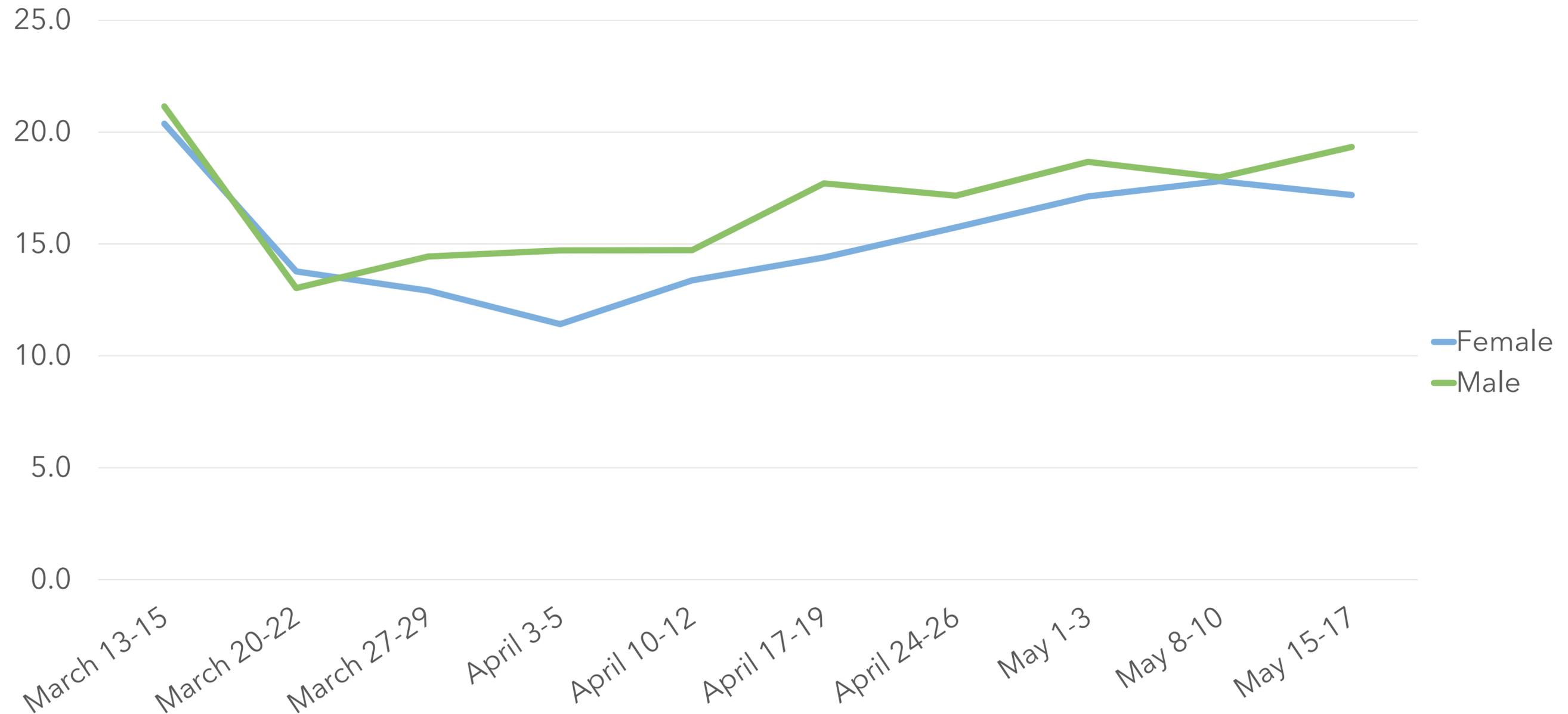




Gender

Points of Interest:

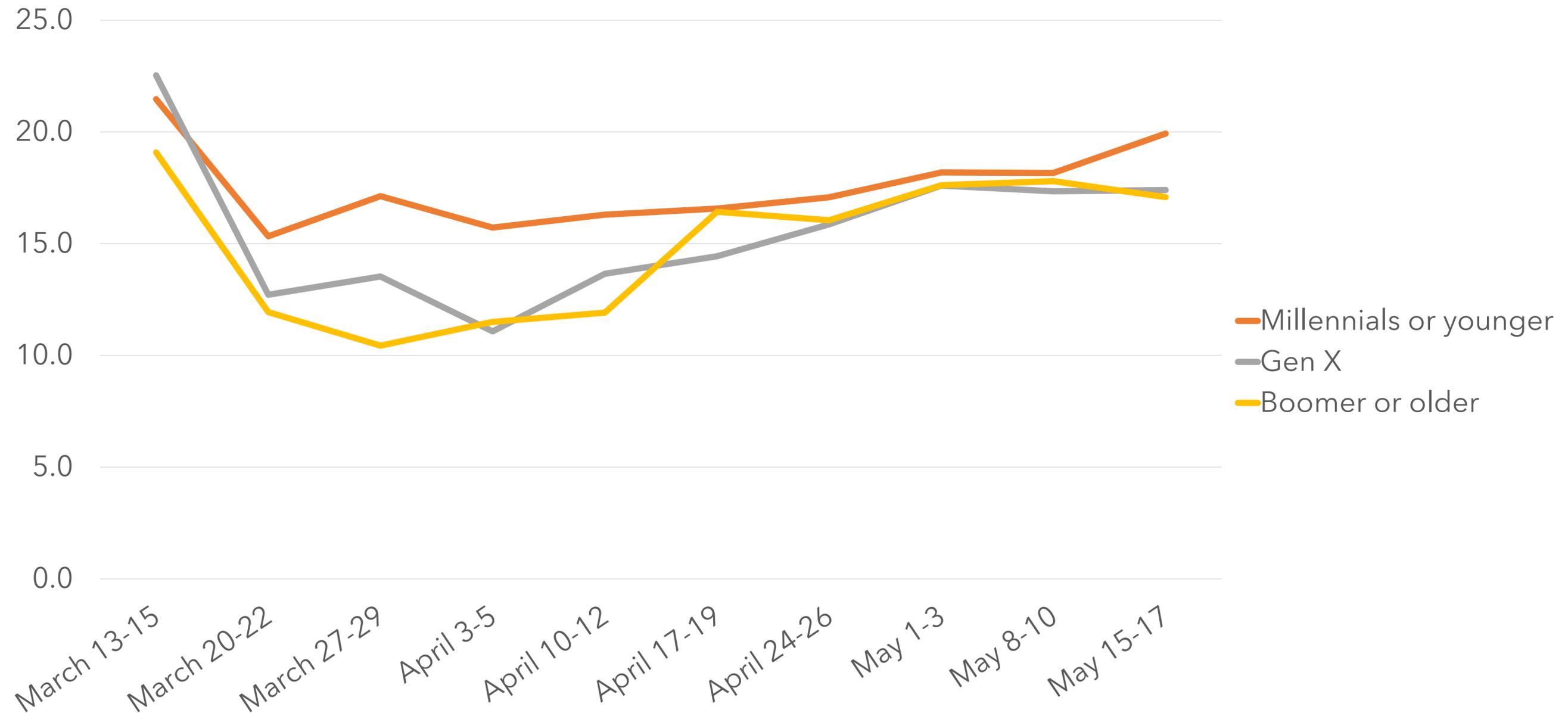
- Financial concerns for men dropped slightly this week while safety concerns for both men and women remained consistent with previous waves.
- A third of women this week said they have no plans to travel in 2020 (33.2%) while only a quarter of men (26.0%) said the same.



Generation

Points of Interest:

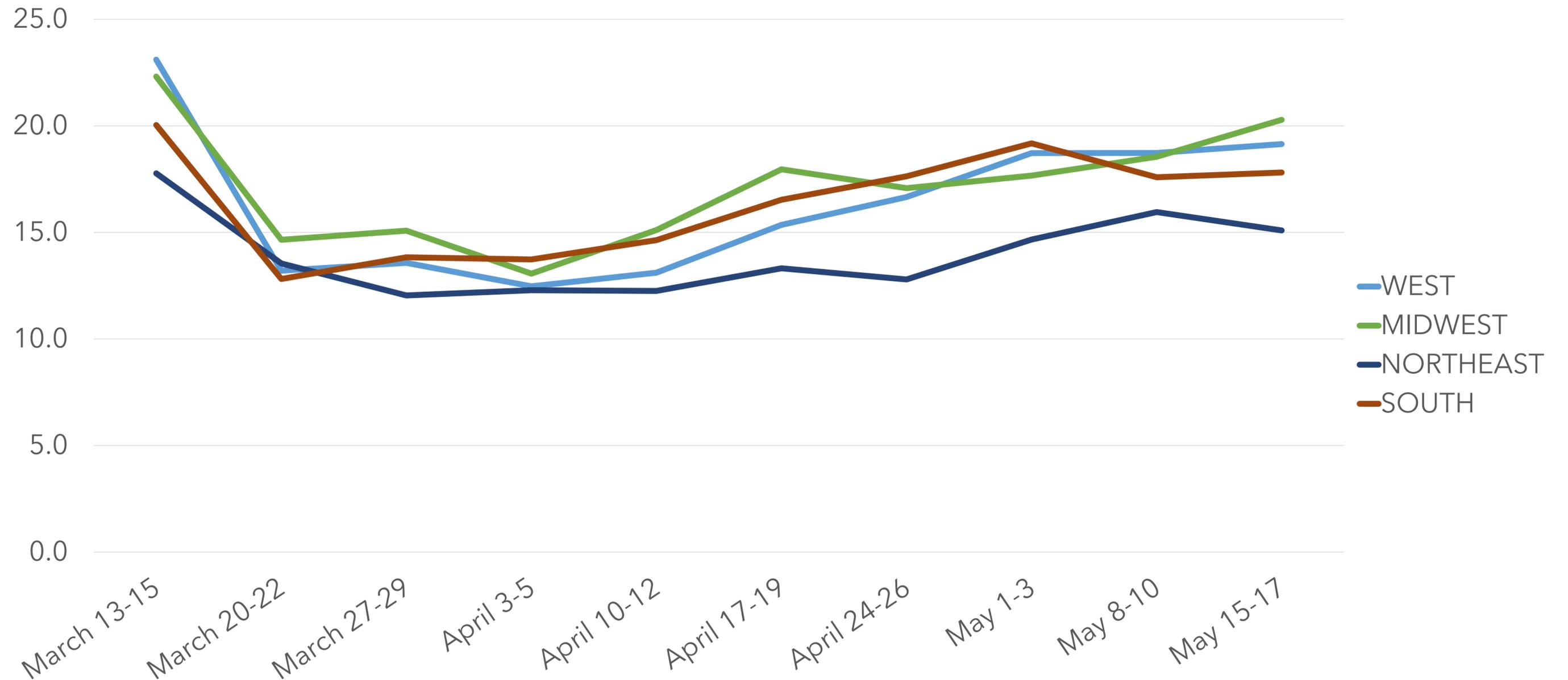
- Millennials reported a slight drop in safety concerns this week while safety concerns for Gen X and Boomers slightly grew.
- Millennials this week show optimism for the severity of the coronavirus situation; 34.5% (down from 45.5% last week) said they expect the situation to get worse or much worse. Comparatively both Gen X and Boomers showed little change in this expectation week over week.



US Region

Points of Interest:

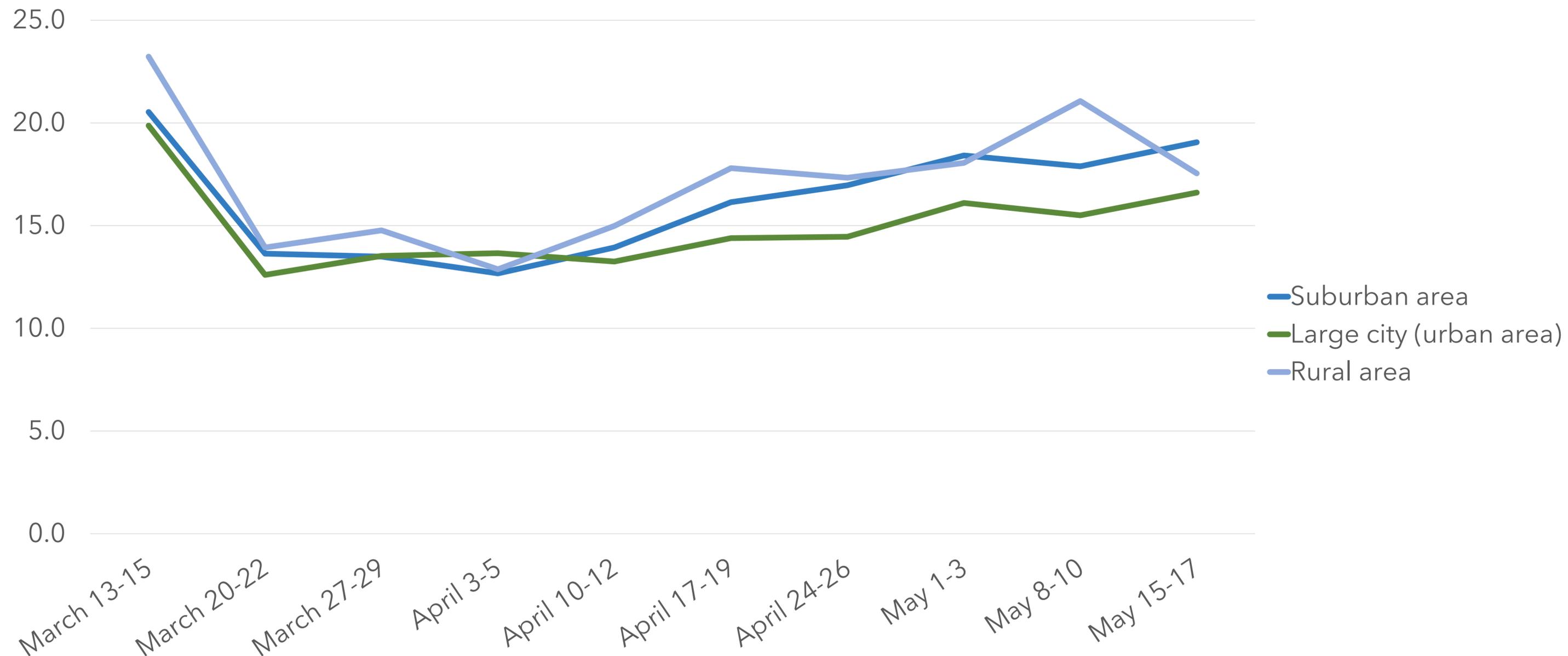
- Safety concerns in the West grew this week while similar concerns dropped in the Midwest and remained consistent in the Northeast and South.
- Financial concerns also dropped in the Midwest but grew in the Northeast
- Both excitement to travel and openness to messaging grew overall this week.
- Excitement grew most notably in the West and Northeast, while openness grew most significantly in the South.



Type Of Residence

Points of Interest Impacting Index Scores:

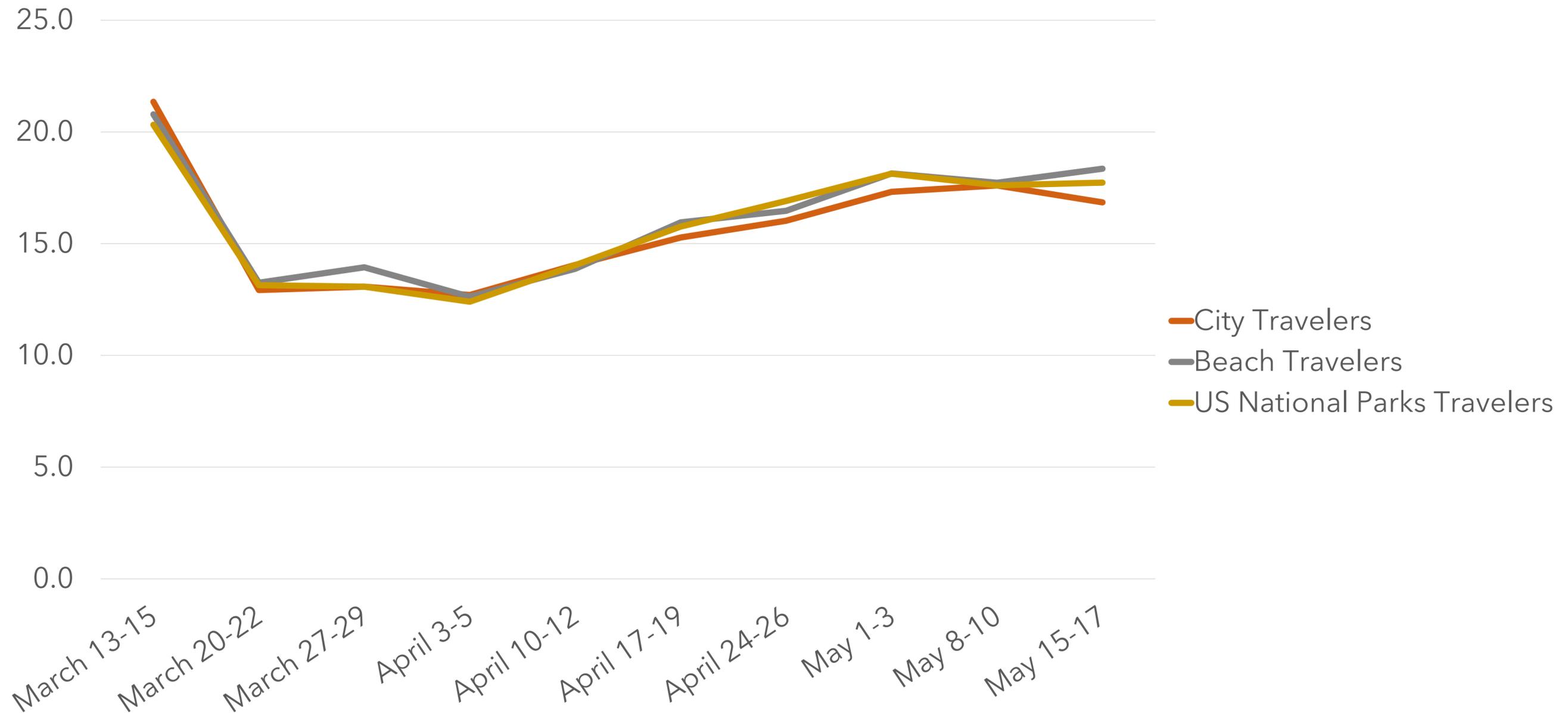
- Showing a dramatic shift from last week, Rural respondents showed the highest levels of both personal and financial concerns this week compared to their Urban and Suburban counterparts.
- Excitement to travel also dipped this week for Rural respondents.



Favorite Destination Types

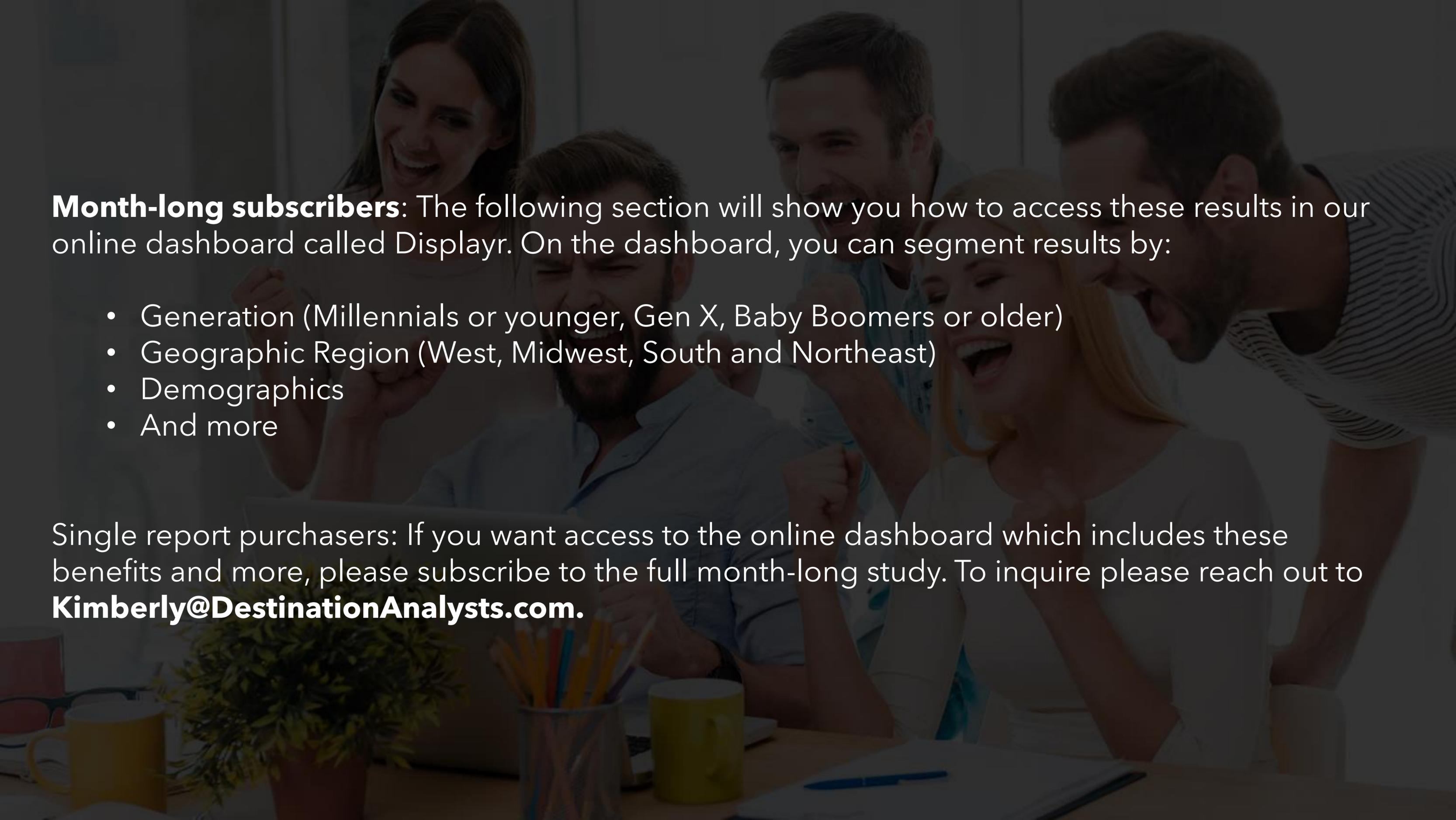
Points of Interest:

- Travelers who love beach destinations report the highest relative excitement for travel this week.
- Travelers who love cities report higher levels of safety concerns than beach and National Park travelers.
- However, city travelers report wanting to travel the farthest distance from home on their next leisure trip.





Data Tables



Month-long subscribers: The following section will show you how to access these results in our online dashboard called Displayr. On the dashboard, you can segment results by:

- Generation (Millennials or younger, Gen X, Baby Boomers or older)
- Geographic Region (West, Midwest, South and Northeast)
- Demographics
- And more

Single report purchasers: If you want access to the online dashboard which includes these benefits and more, please subscribe to the full month-long study. To inquire please reach out to **Kimberly@DestinationAnalysts.com.**

HOW TO USE DISPLYR

Guidelines on viewing, segmenting
and exporting data from the
dashboard.

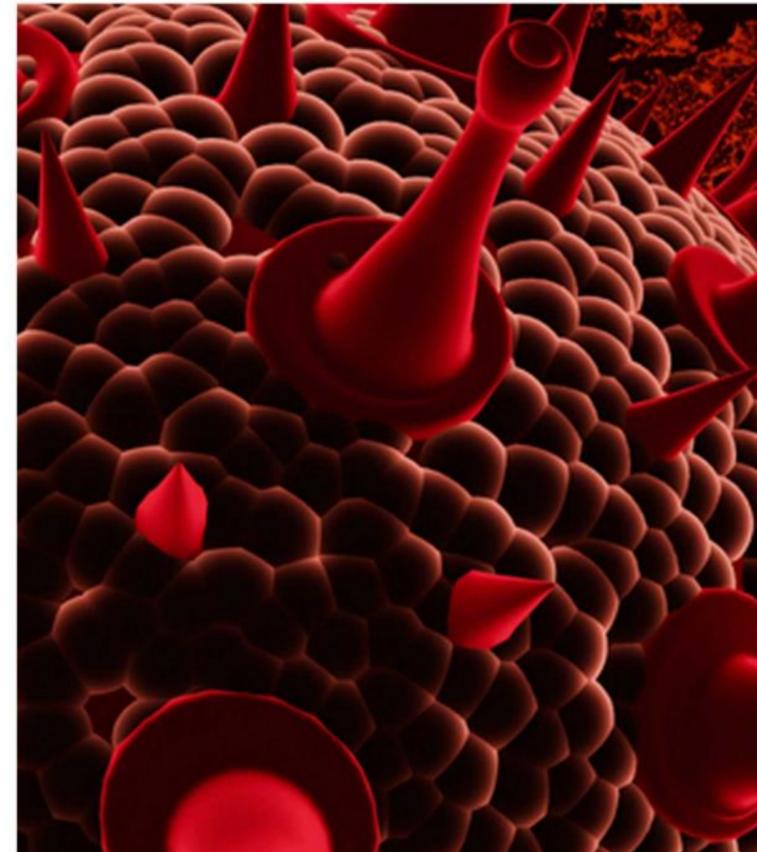


NAVIGATING THE DASHBOARD:

Toggle between the report sections by clicking on the header(s) in this navigation pane

Coronavirus Travel Sentiment Index Report

- Project Overview
- Topline Findings
- Traveler Perceptions and Expectations



Search...

Filters ▾ Export ▾ ?

- 65% +

Coronavirus Travel Sentiment Index Report

Online Dashboard

Last Updated: 3/16/2020

Research prepared by:

Destination  Analysts

NAVIGATING THE REPORT:

To view submenu data points in a particular section, click on the arrow to the left of the heading.

This allows you to jump to specific data points without having to scroll through the entire report.

Coronavirus Travel Sentiment Index Report

Filters ▾ Export ▾ ? - %

- Project Overview
- Topline Findings
- Traveler Perceptions and Expectations
 - Anticipated Change in Coronavirus S
 - Anticipated Change in Coronavirus S
 - Perceived Safety of Travel Activities
 - Perceived Safety of Travel Activities -
 - Avoiding Travel Until the Crisis Blow:
 - Avoiding Travel Until the Crisis Blow:
 - Expectations for Summer Travel Sea
 - Expectations for Summer Travel Sea
 - Staycations as a Replacement for Va
 - Staycations as a Replacement for Va
 - Road Trips as a Replacement for Air
 - Road Trips as a Replacement for Air
 - Regional Trips as a Replacement for
 - Regional Trips as a Replacement for
 - Avoiding Conferences or Conventior
 - Avoiding Conferences or Conventior
 - Avoiding International Travel
 - Avoiding International Travel - Break
 - Comfort Enjoying Home Community
 - Comfort Enjoying Home Community
 - Discounts Drive Interest in Travel
 - Discounts Drive Interest in Travel - B
 - Upcoming Travel Plans



FILTERING THE REPORT:

To segment the results by a specific group (generational, geographical, etc.)
Click on "Filters" in the top right corner.



IMPORTANT NOTE: When you select a filter, it will ONLY APPLY to the specific data point you are currently viewing. It WILL NOT apply to the entire report. Be sure to check the base description in the blue text (highlighted here) to see if a filter is being applied.

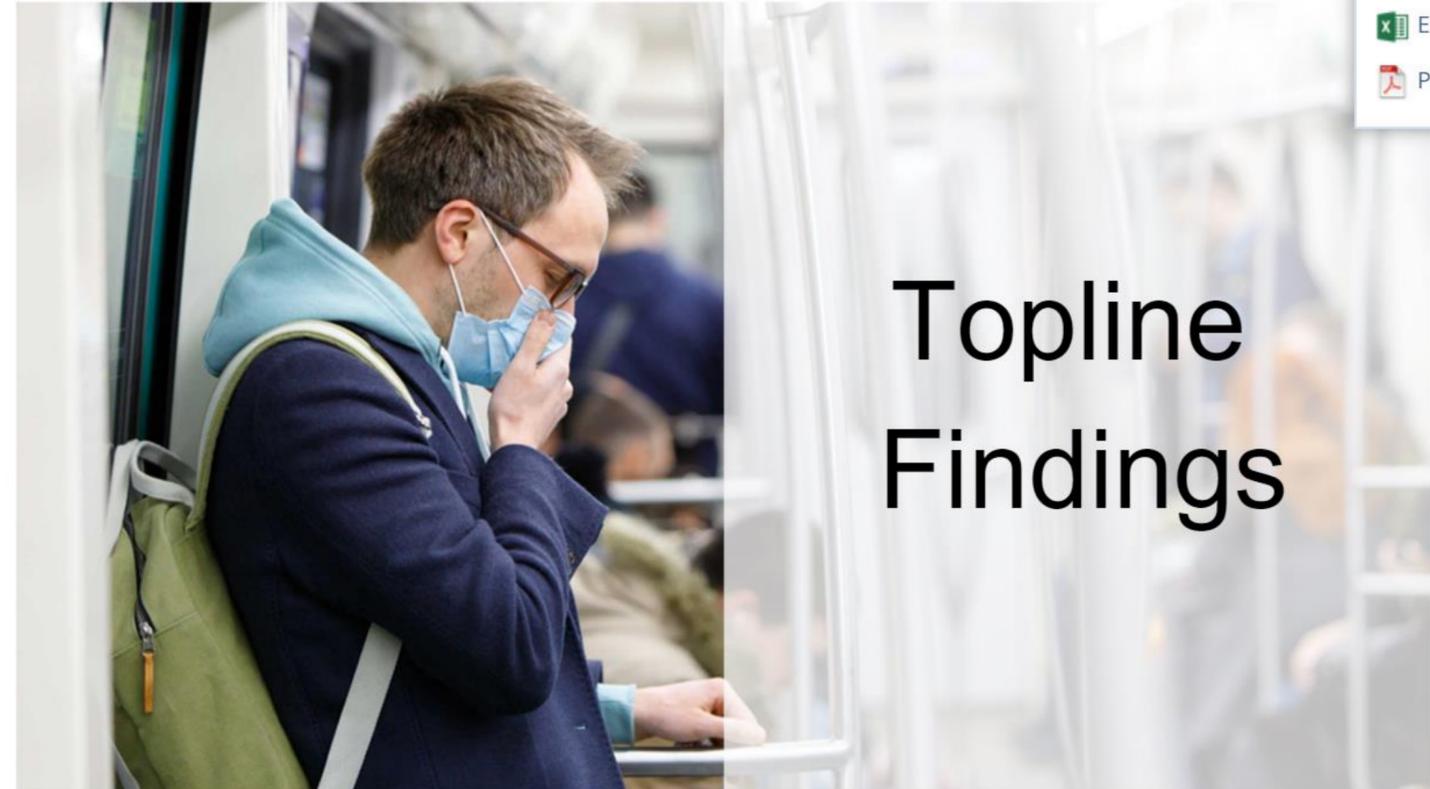
EXPORTING THE DATA:

To share the results with others in your organization, click on "Export" in the top right corner and select your preferred file type (PowerPoint, Excel or PDF).

If you want to export a specific report section, be sure to select it in the navigation pane BEFORE you click "Export"

Coronavirus Travel Sentiment Index Report

- Project Overview
- Topline Findings
 - Concerned Personally
 - Concerned Personally - Breakout
 - Concerned for Friends/Family
 - Concerned for Friends/Family - Brea
 - Concerned for Personal Finances
 - Concerned for Personal Finances - B
 - Concerned for National Economy
 - Concerned for National Economy - B
 - Destinations Associated with Coron
 - Travel Affected by Coronavirus
 - How Travel Was Affected by Coronav
 - How Travel Was Affected by Coronav
 - Why Travel Was Affected by Coronav
 - Why Travel Was Affected by Coronav
 - Number of Trips Cancelled/Postpone
 - Number of Trips Cancelled - Breakou
 - Number of Trips Postponed - Breakc
 - Month of Trips Cancelled
 - Month of Trips Cancelled - Breakout
 - Refunds for Cancelled Reservations
 - Rescheduled Postponed Trips
 - Month of Rescheduled Postponed Tr
 - Month of Rescheduled Postponed Tr
 - Type of Trips Cancelled Or Postpone



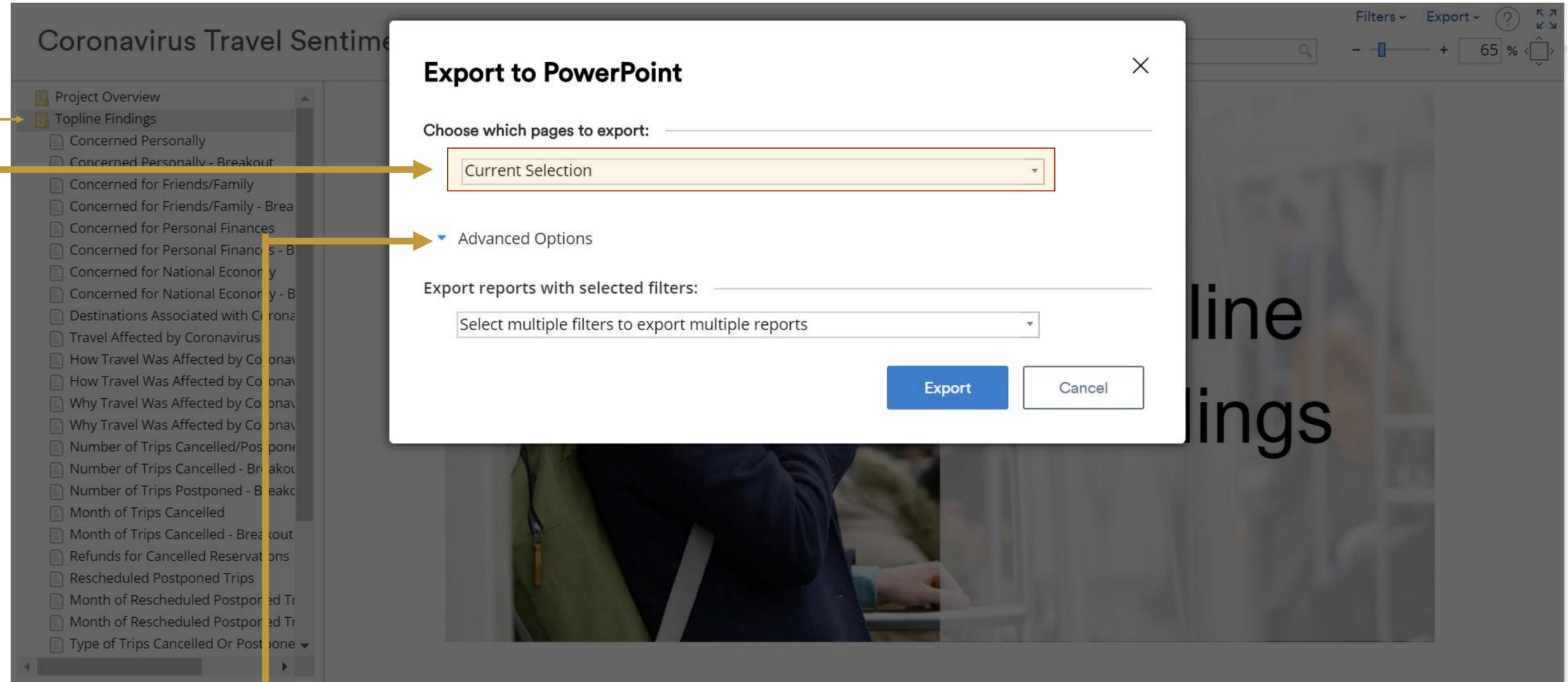
Topline Findings

EXPORTING THE DATA:

After selecting your preferred file type, Displayr will prompt you to select "Current Selection" or "All"

"Current Selection" will only export the single data point you are viewing (or an entire report section if it is selected in the navigation pane as shown in this screenshot).

"All" will allow you to download the entire report.



IMPORTANT NOTE: Use the "Advanced Options" to apply specific filters to the data you want to export.

NEED MORE HELP?

If you have any additional questions about using Displayr
please reach out to our dashboard expert:

Chingun Ganzorig

Research Manager

Chingun@DestinationAnalysts.com

(415) 722-2503

