

# CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT, WAVE 29

RESEARCH FINDINGS

September 28, 2020

Destination  Analysts

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Destination  Analysts

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# PROJECT OVERVIEW

The goal of this research is to understand and track the widespread disruption and damage to the travel and tourism industry caused by the coronavirus. To do so, Destination Analysts, Inc. has launched a weekly tracking survey of adult American travelers. The results of the 29th wave of this project are presented in this report. The survey is being conducted weekly to track traveler sentiment and generate insight into when tourism businesses can expect demand to return.

The survey questionnaire used here is multifaceted and asks a representative sample of adult American travelers to report their experiences and feelings around the current pandemic situation. We expect the value of this survey to increase as additional waves of the project are completed and we can see emerging trends. For now, we present this data primarily on topline with our additional observations included.

**The 29th wave of this survey was collected from September 25<sup>th</sup> - 27<sup>th</sup>,** from a demographically representative sample of adult American travelers in each of four U.S. regions. Travelers are defined as adults having taken at least one trip (50-miles or more from home) in the past two years. In total, 1,205 fully completed surveys were collected, suggesting the topline results presented here have a confidence interval of +/- 2.8%.

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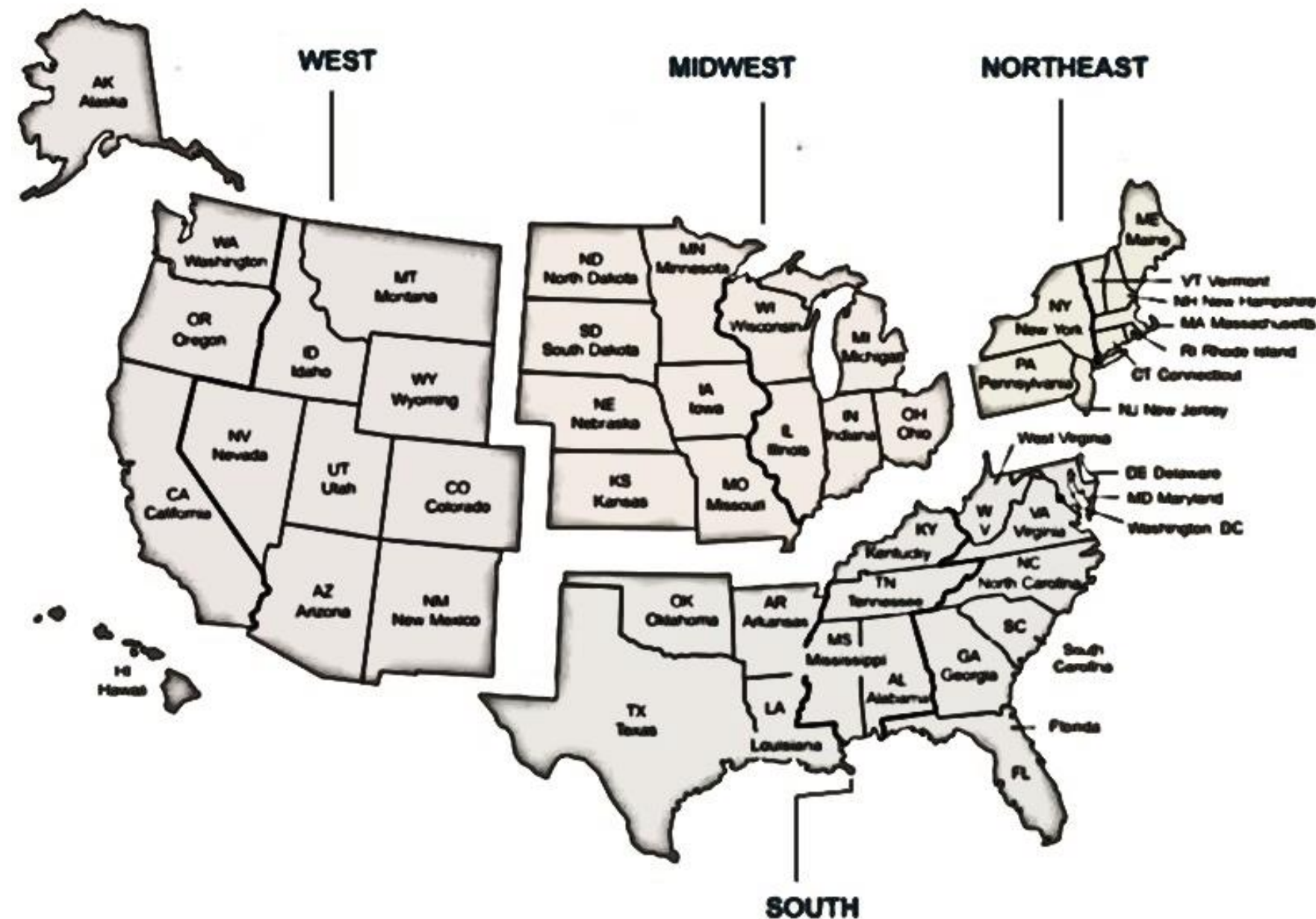


# PROJECT OVERVIEW

**Data weighting.** The survey sampling plan used in this project collected approximately 300 fully-completed surveys in each of the four regions shown in the map below. The overall results presented in this report are weighted to reflect the actual populations of the regions.

**Moving forward.** The COVID-19 situation is rapidly evolving, and its impact on the travel industry is far from clear. As a result, Destination Analysts plans to conduct this survey weekly into the foreseeable future. Weekly reports have been, or will be, made on the following schedule at right.

Map of U.S. Showing Survey Regions:

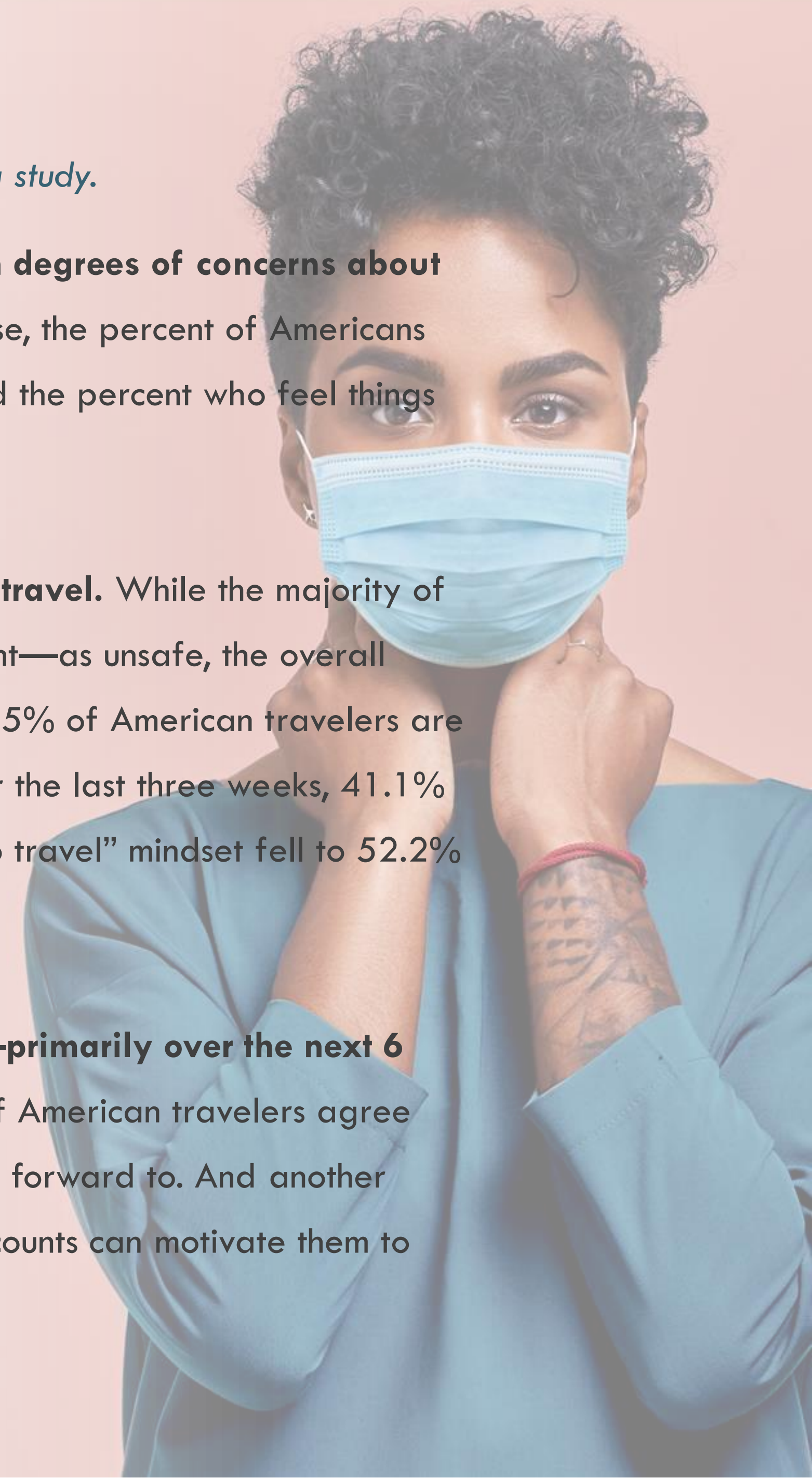


	Data collection	Report release
Wave #1	March 13-15	March 16
Wave #2	March 20-22	March 23
Wave #3	March 27-29	March 30
Wave #4	April 3-5	April 6
Wave #5	April 10-12	April 13
Wave #6	April 17-19	April 20
Wave #7	April 24-26	April 27
Wave #8	May 1-3	May 4
Wave #9	May 8-10	May 11
Wave #10	May 15-17	May 18
Wave #11	May 22-24	May 25
Wave #12	May 29-31	June 1
Wave #13	June 5-7	June 8
Wave #14	June 12-14	June 15
Wave #15	June 19-21	June 22
Wave #16	June 26-28	June 29
Wave #17	July 3-5	July 6
Wave #18	July 10-12	July 13
Wave #19	July 17-19	July 20
Wave #20	July 24-26	July 27
Wave #21	July 31-Aug 2	August 3
Wave #22	August 7-9	August 10
Wave #23	August 14-16	August 17
Wave #24	August 20-22	August 23
Wave #25	August 28-30	August 31
Wave #26	September 4-6	September 7
Wave #27	September 11-13	September 14
Wave #28	September 18-20	September 21
<b>Wave #29</b>	<b>September 25-27</b>	<b>September 28</b>
Wave #30	October 2-4	October 5
Wave #31	October 9-10	October 11
Wave #32	October 16-18	October 19
Wave #33	October 23-25	October 27

# TOP TAKEAWAYS

*The following are the top takeaways that emerged from Wave 29 of this weekly consumer traveler sentiment tracking study.*

- **After a month-long period of the lowest levels of concerns since May, the number of Americans with high degrees of concerns about contracting the coronavirus rose this week.** Similarly, after a stable period in expectations for the virus' course, the percent of Americans who feel things will get worse in the U.S. in the next month increased to 43.0% from 38.3% the week prior, and the percent who feel things will get better decreased to 21.3%.
- **These rising concerns appear to be affecting confidence that travel can be done safely and perceptions of travel.** While the majority of American travelers do not view several core travel activities—such as staying in a hotel or going to a restaurant—as unsafe, the overall average “unsafe” rating of the two dozen travel activities we track has ticked up this week to 53.7%. Now 26.5% of American travelers are confident or very confident they can travel safely, down from 30.5% last week. After dropping below 40% for the last three weeks, 41.1% of American travelers now have some agreement they need a vaccine to travel. And the percent in a “ready to travel” mindset fell to 52.2% after being above 54% for the last month.
- **Nevertheless, three-quarters of American travelers continue to report having at least tentative trip plans—primarily over the next 6 months—as well as exhibit a perception of travel as a means to meet their emotional needs.** Over 57% of American travelers agree that having a vacation scheduled in the next six months would make them feel there is something happy to look forward to. And another indicator that travel can be inspired under the right conditions is that the percent that agree price cuts and discounts can motivate them to consider a new trip is as high as it has been during the pandemic.



# TOP TAKEAWAYS

- **Looking at American travelers' specific expectations for Fall, nearly two-thirds expect to travel this season, and these travelers anticipate taking 1.7 overnight trips on average.** Citing what is keeping them from traveling even more than this, COVID-19 safety concerns—and relatedly, social pressure—is expectedly principal. The top motivations for these Fall trips are relaxation, spending time with family and escapism, although younger travelers are also likely to be seeking connecting with nature and having new experiences. Nearly 40% of likely Fall travelers say they will visit a small town or rural area on their Fall trips, with beach visitation less likely than in the summer months and urban travel increasing.
- **Over a quarter of these likely Fall travelers—and nearly one-third of those Millennial or younger—plan to travel by airplane.** As in summer, about a third expect to stay in a friend or relative's home on these trips but hotels and other paid lodging options will be most common. While 41.9% report they will be more budget conscious on their Fall trips, dining out in restaurants, shopping and visiting outdoor attractions are among the top planned trip activities.

# TOP TAKEAWAYS

- **Interest in workcations among those who can work remotely and schoolcations among parents who travel with children are at similar levels—just under half have a more elevated degree of interest.** In total, 52.2% of those interested in schoolcations reported some likelihood to take one this Fall, while 46.0% of those interested in workcations said they were likely to actually take one in these coming months. When asked to describe the ideal characteristics of a destination for these types trips, a beach/lake/waterfront location are of strong interest. For potential workcationers, they are seeking reliable high speed internet in relaxing and even remote environments. For potential schoolcationers, a destination that is fun while also peaceful is optimal.
- **Looking closer to home, American travelers' comfort with enjoying their own communities for leisure activities is the highest it has been since March 15th.** American travelers are also the most comfortable with tourism to their own regions than they have been in the pandemic—although 52.2% still agree they don't want tourists visiting right now.

A woman wearing a face mask and a long coat stands in an airport terminal with a yellow suitcase. The background shows airport check-in counters and a red stanchion with a retractable belt. The overall scene is dimly lit, suggesting an indoor airport environment.

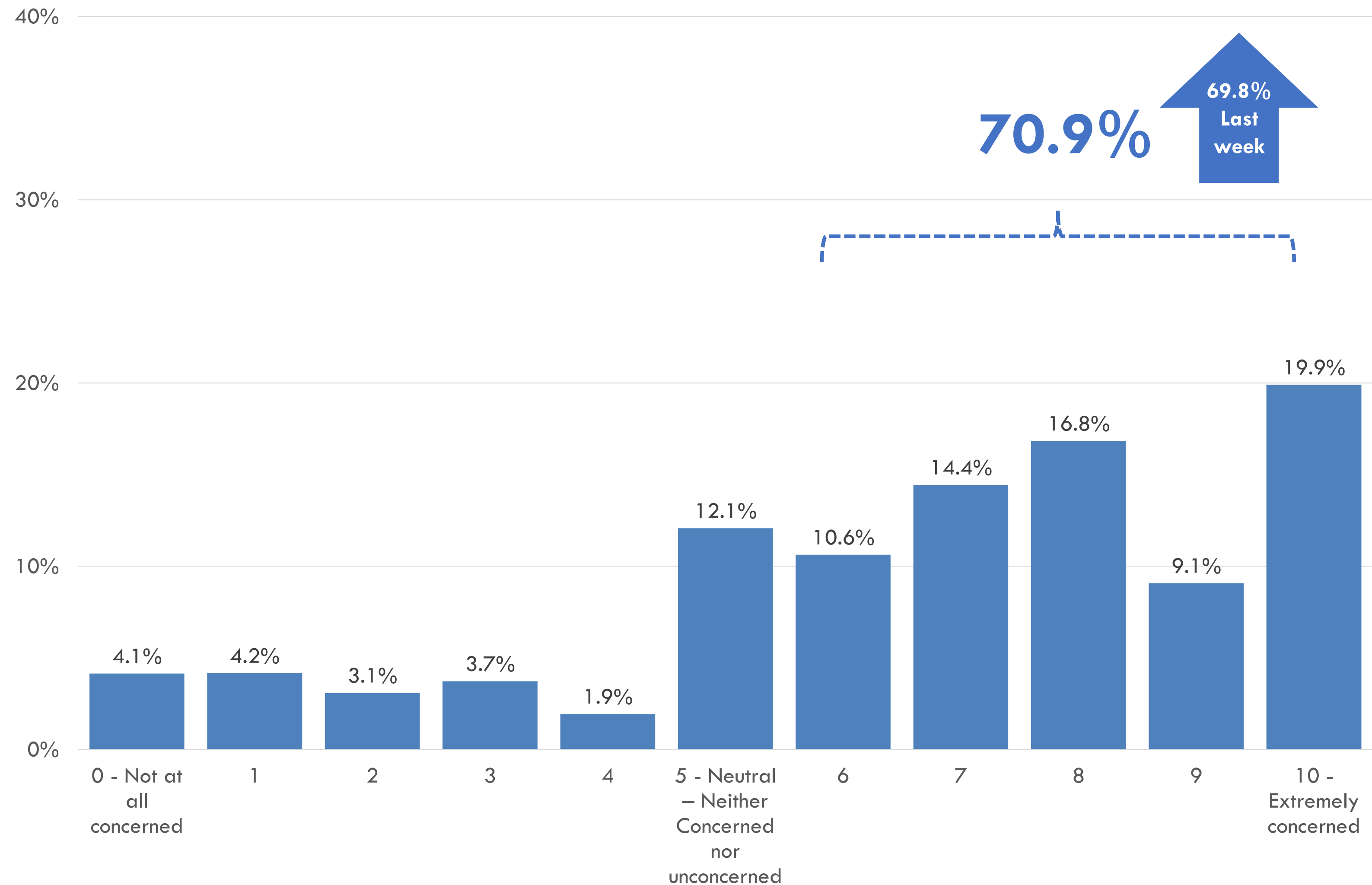
**CURRENT FEELINGS ABOUT  
THE CORONAVIRUS & TRAVEL**



# PERSONAL HEALTH CONCERNS

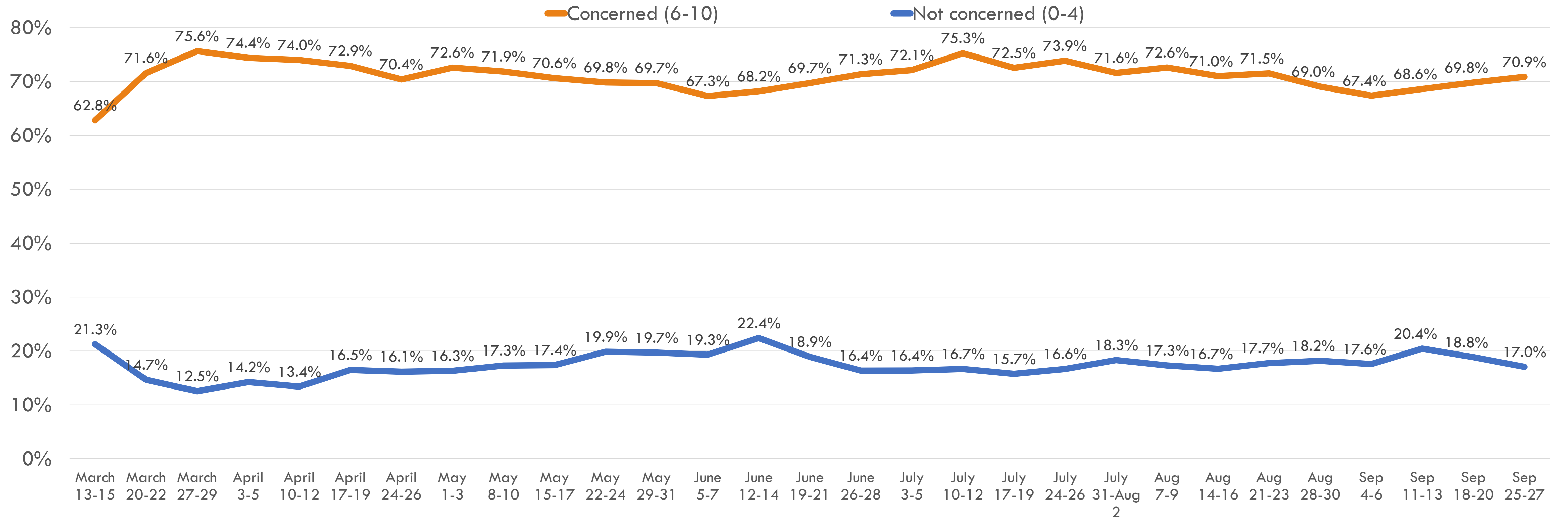
**Question:** Thinking about the current coronavirus situation, in general, **HOW CONCERNED ARE YOU PERSONALLY** about contracting the virus? (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



# PERSONAL HEALTH CONCERNS (WAVES 1-29)

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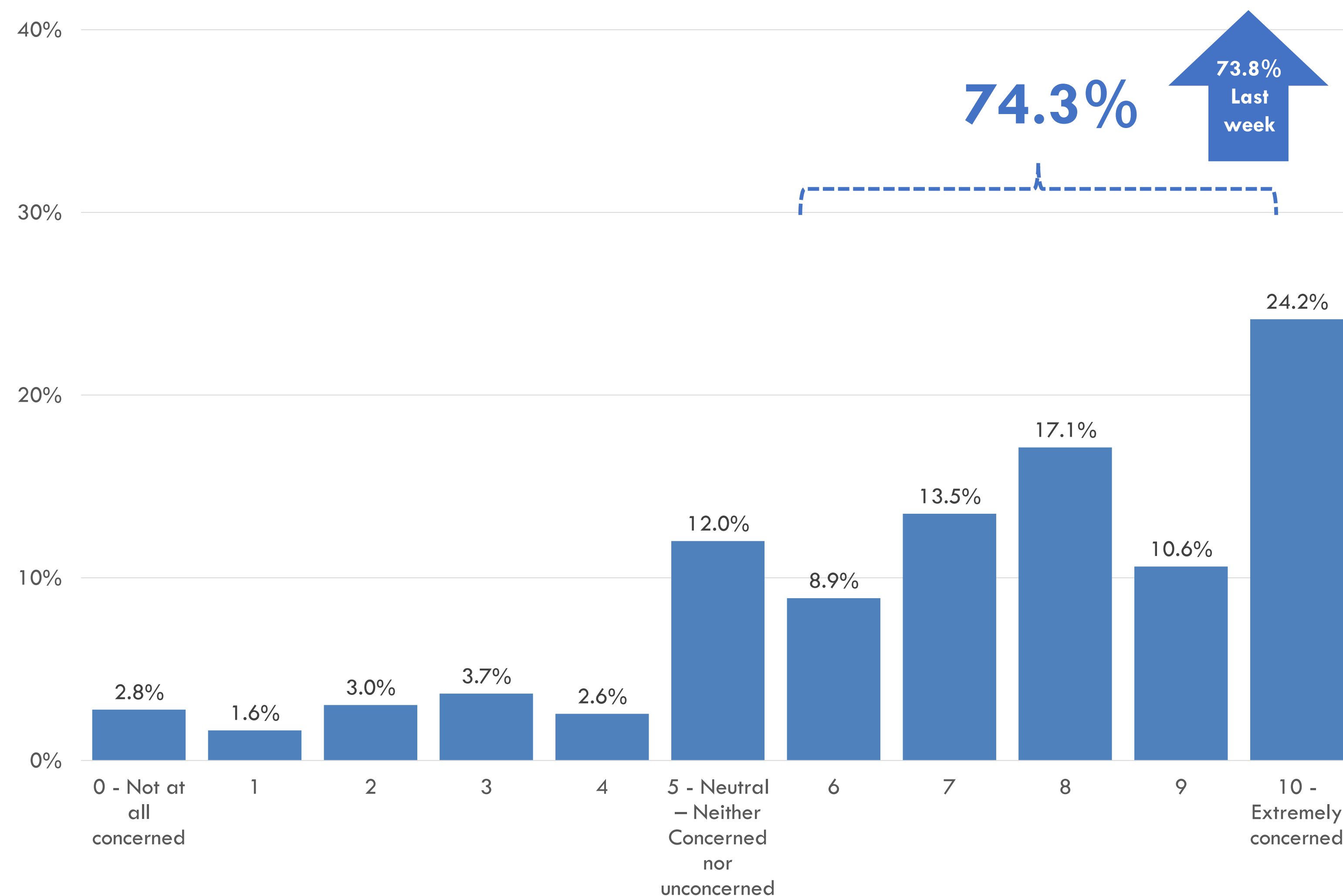


(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

# HEALTH CONCERNS (FAMILY & FRIENDS)

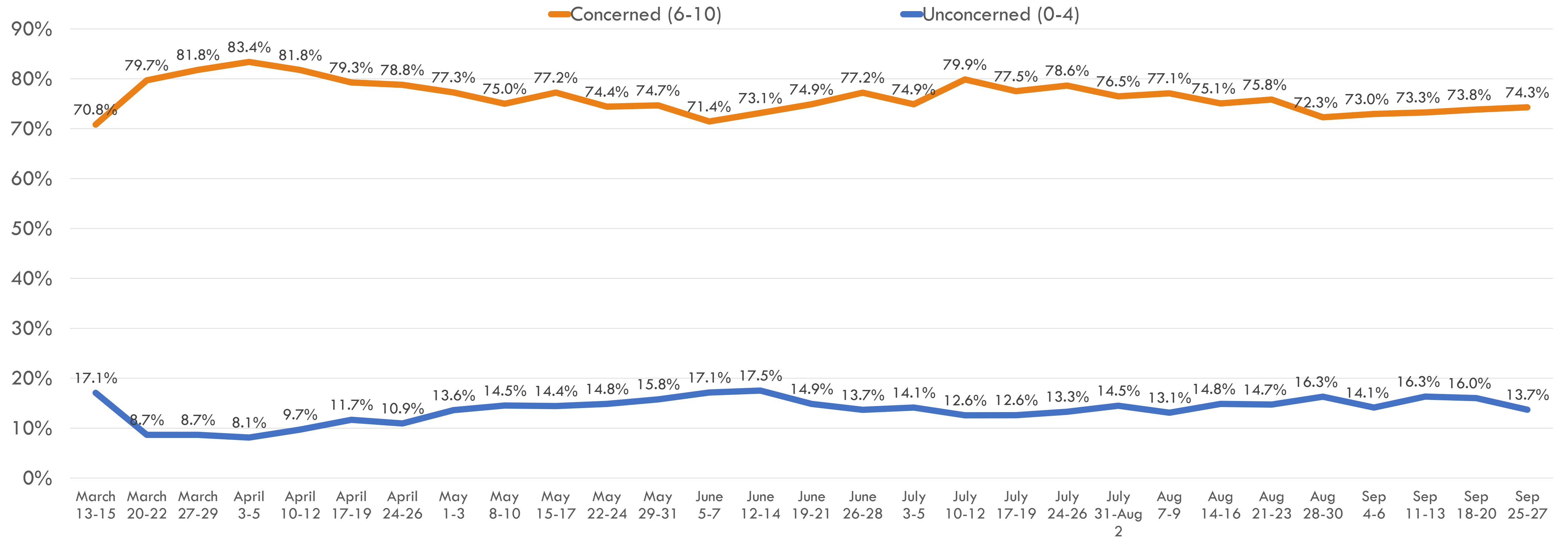
**Question:** Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



# HEALTH CONCERNS (FAMILY & FRIENDS) (WAVES 1-29)

**Question:** Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

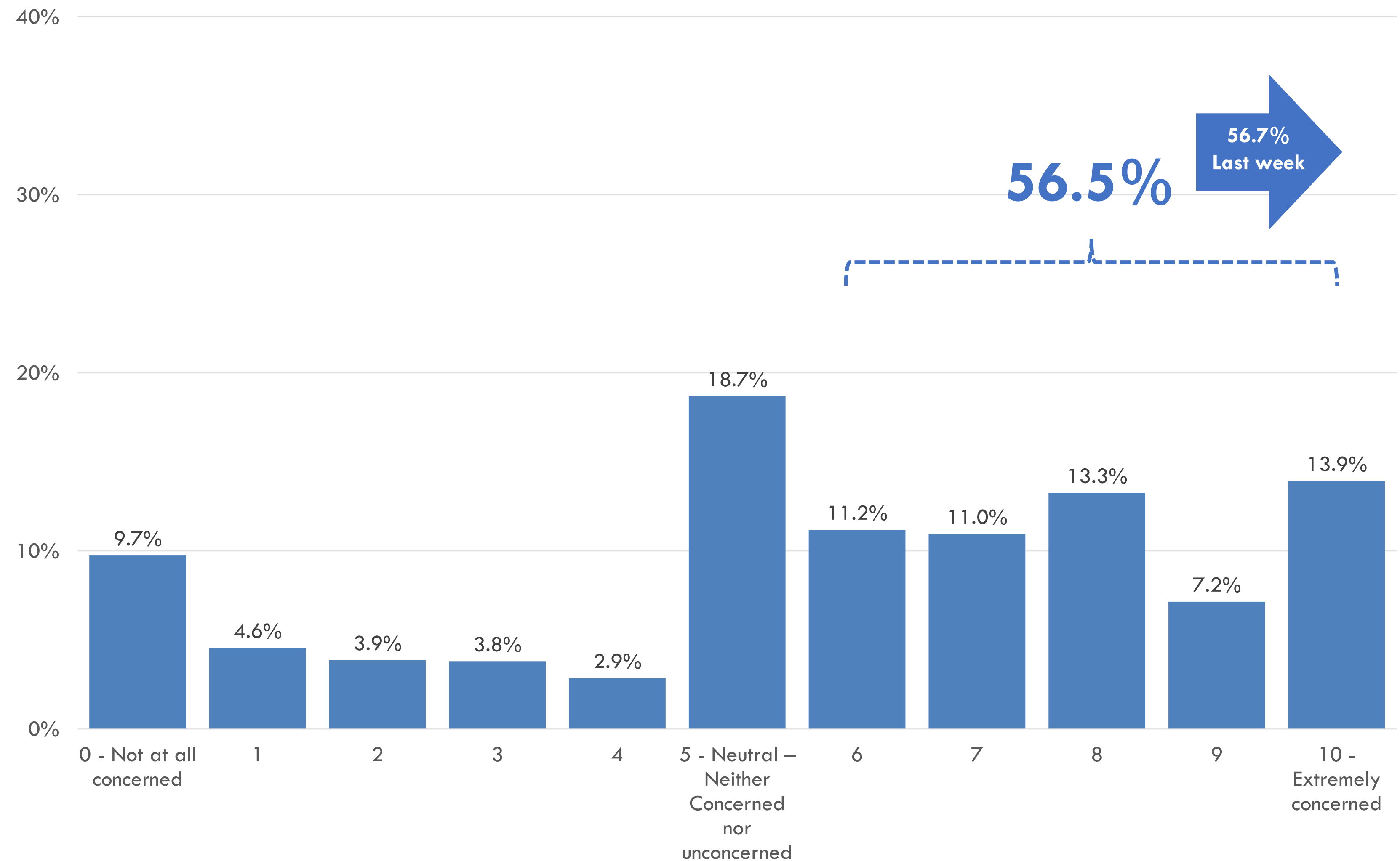


(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

# CONCERNS ABOUT PERSONAL FINANCES

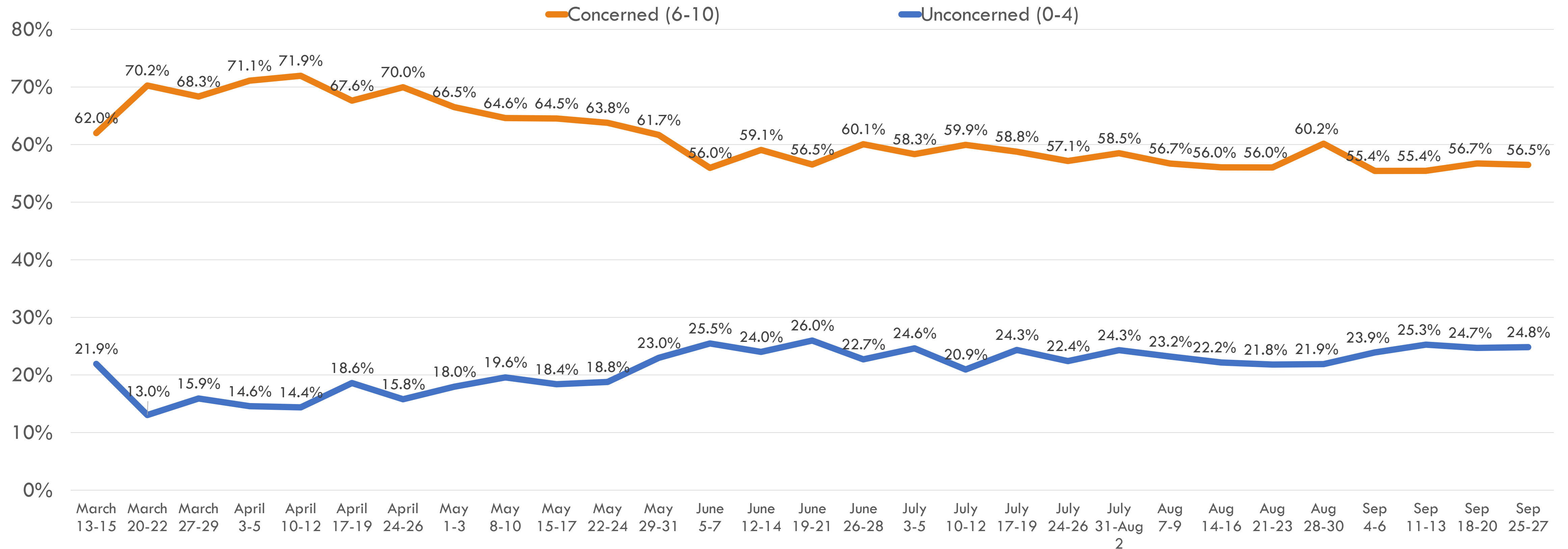
**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



# CONCERNS ABOUT PERSONAL FINANCES (WAVES 1-29)

**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

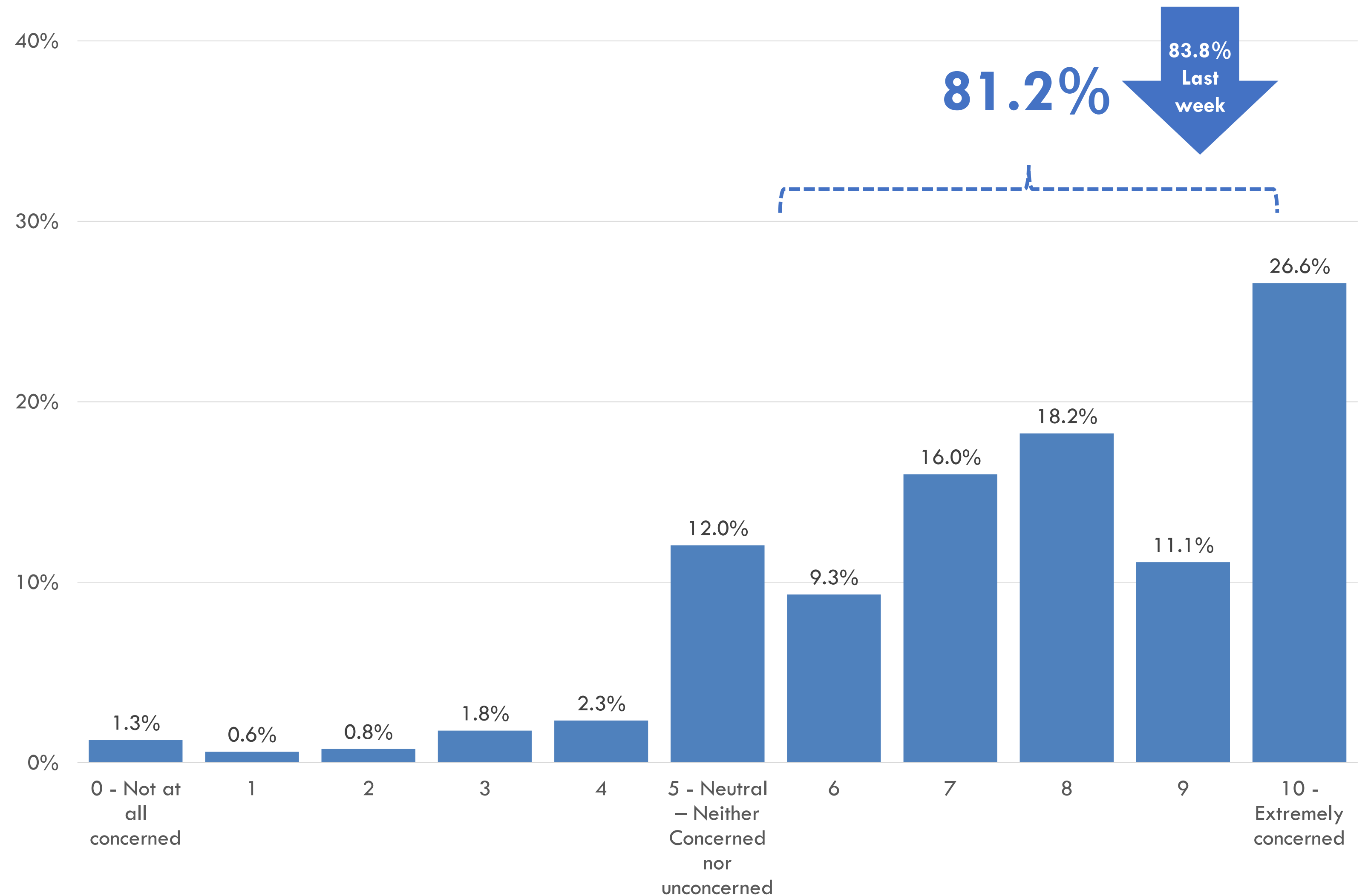


(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

# CONCERNS ABOUT NATIONAL ECONOMY

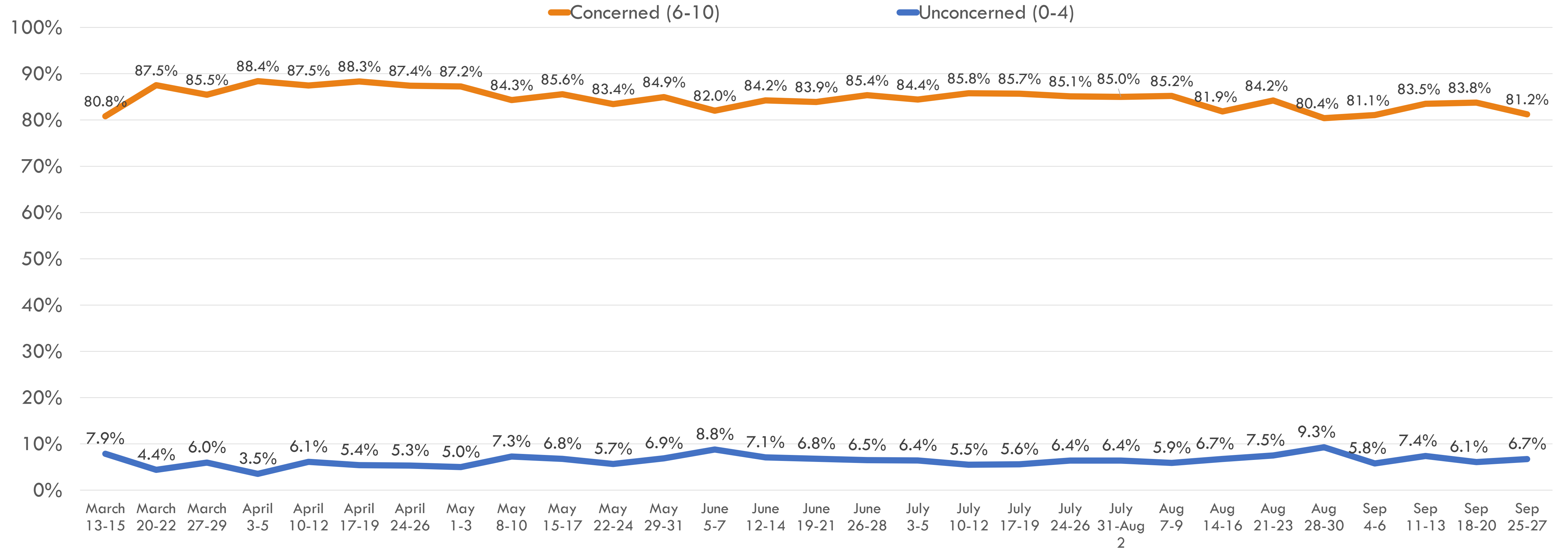
**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



# CONCERNS ABOUT NATIONAL ECONOMY (WAVES 1-29)

**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

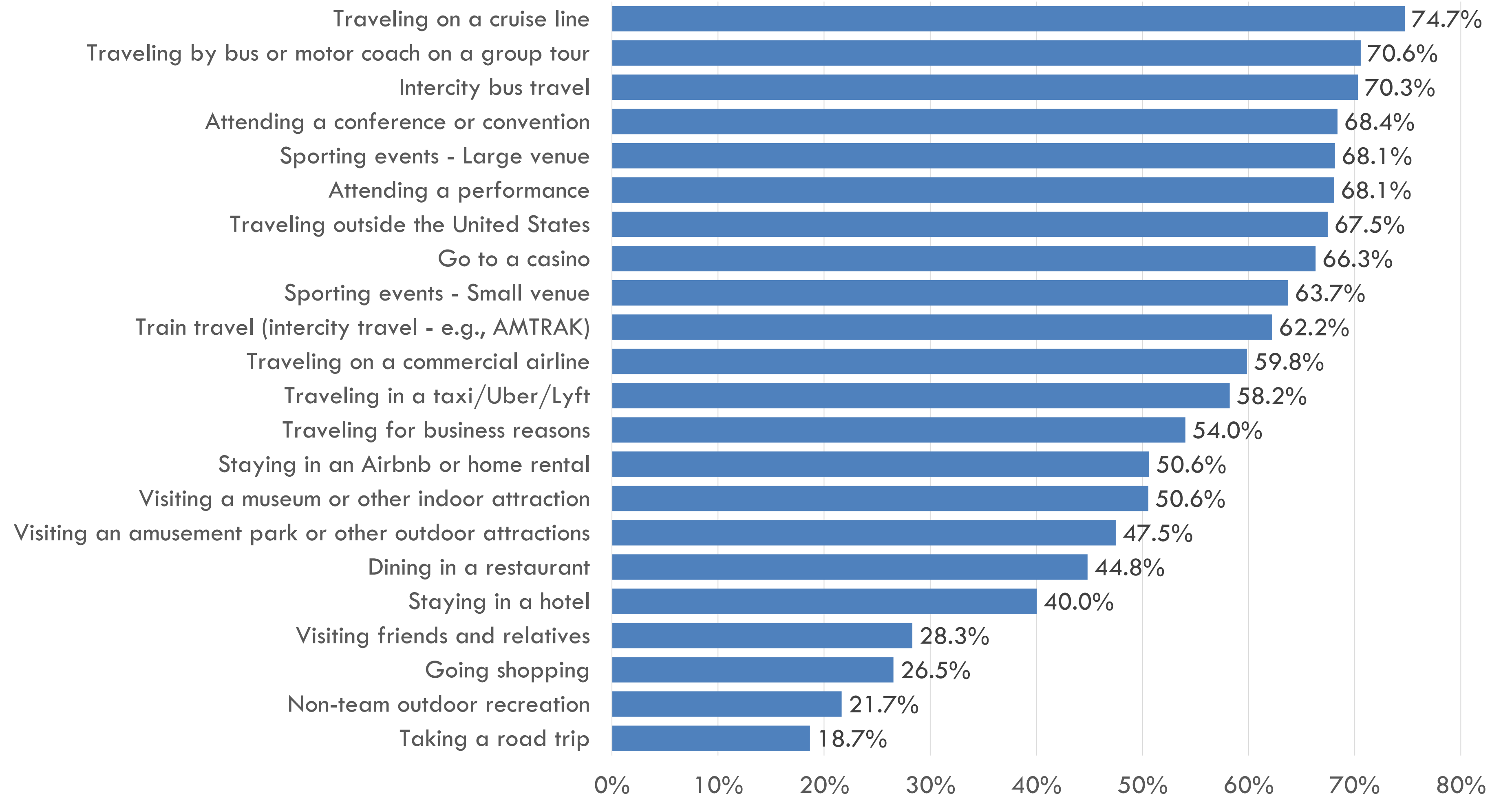


# PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVE 29)

**Question: At this moment, how safe would you feel doing each type of travel activity?**

*(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)*

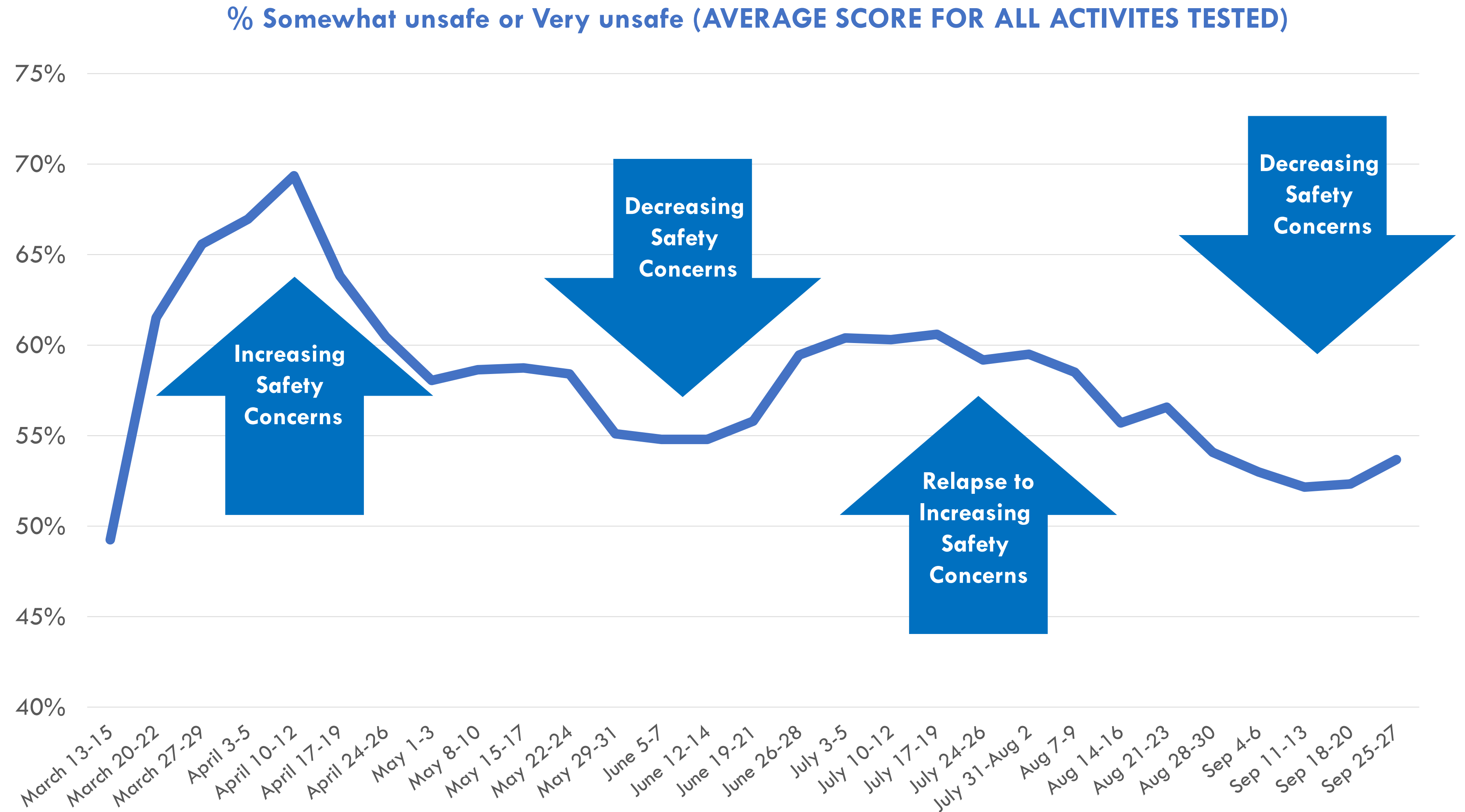
**Top 2-Box Score: Percent Selecting Each as “Somewhat Unsafe” or “Very Unsafe”**



# PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVES 1-29 COMPARISON)

**Question: At this moment, how safe would you feel doing each type of travel activity?**

*(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)*

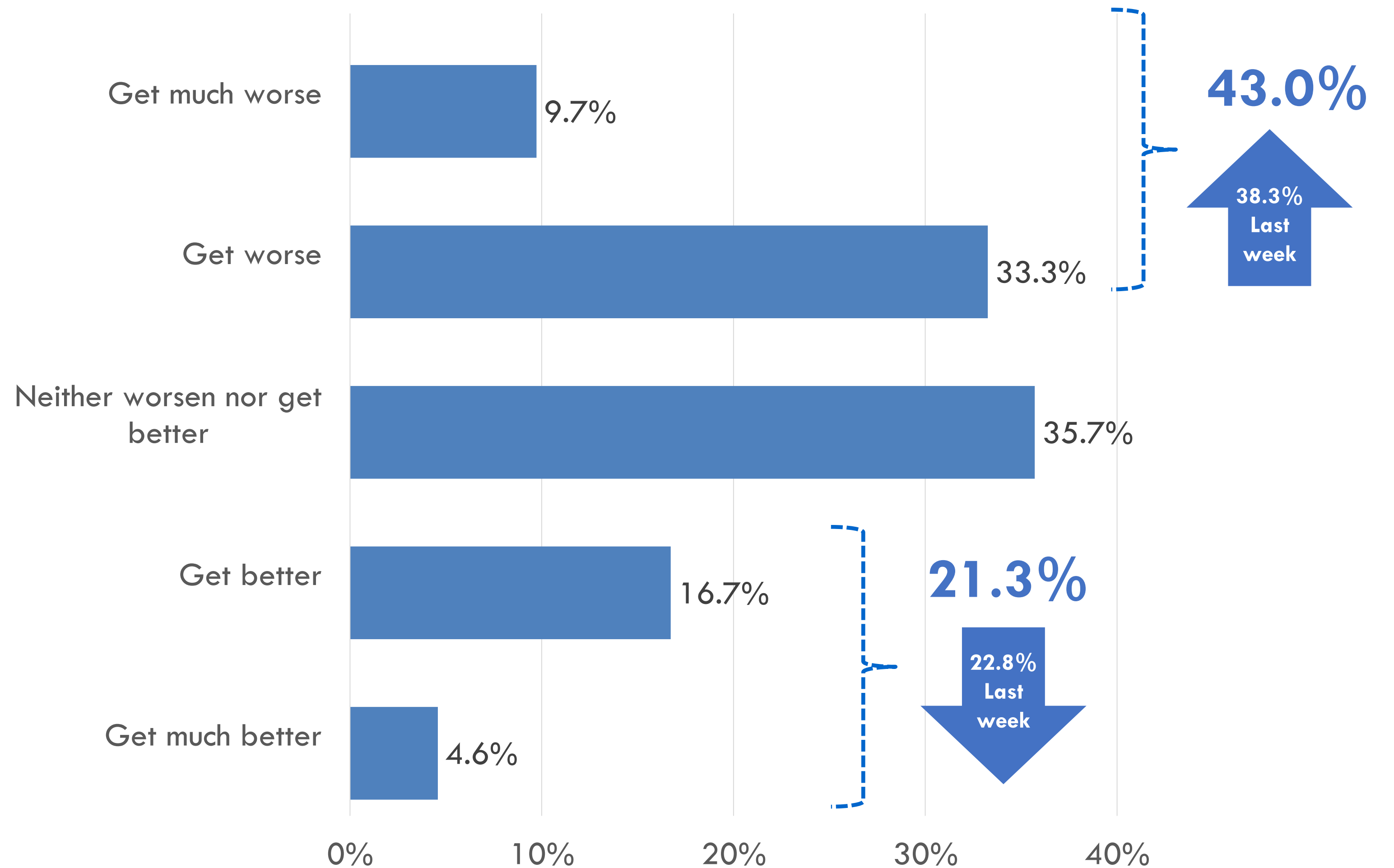


# EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK

**Question:** In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change? (Select one)

In the next month the coronavirus situation will \_\_\_\_\_

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)

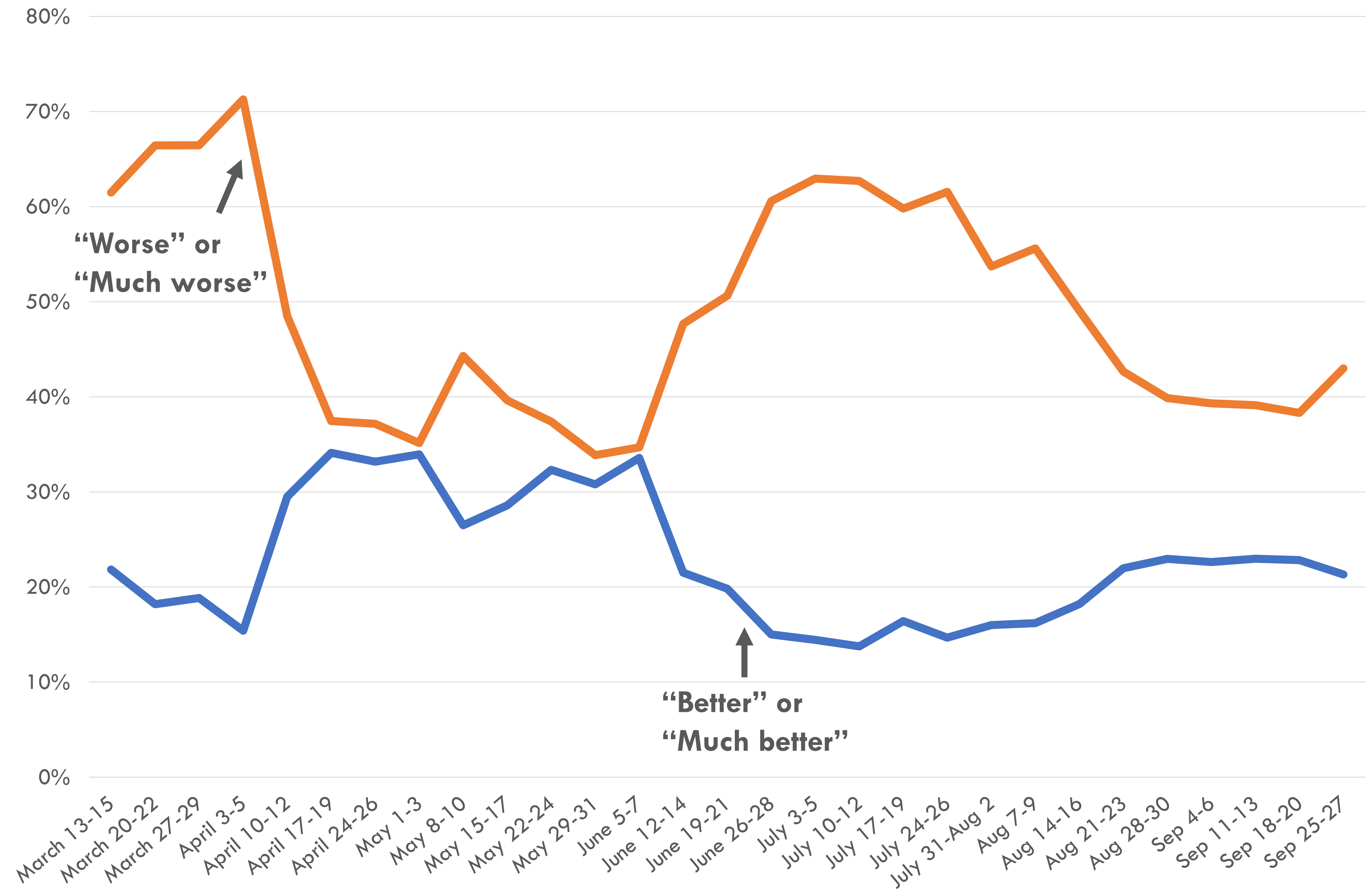


# EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-29)

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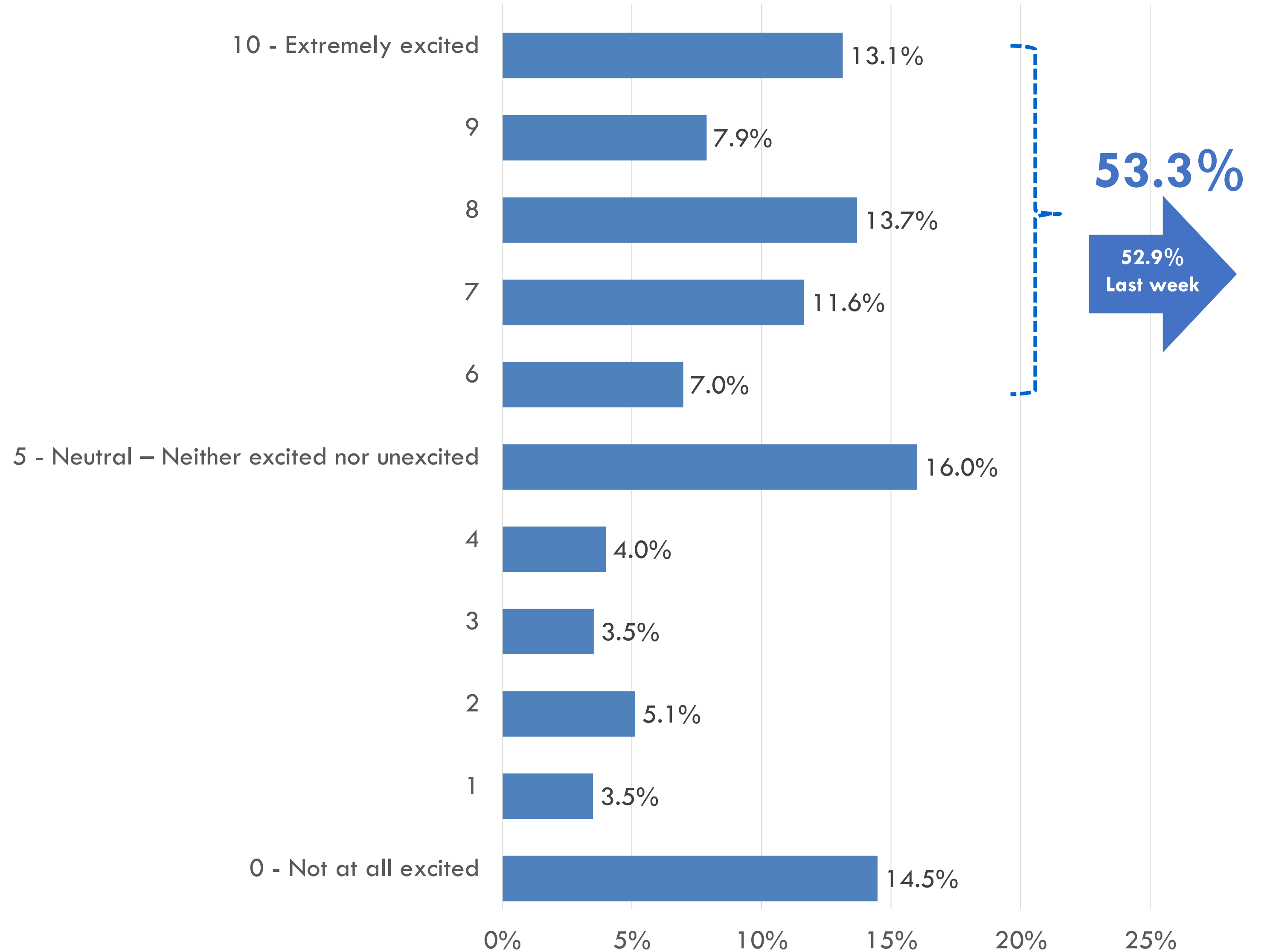


# EXCITEMENT TO TRAVEL NOW

**Question:** Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

**How excited would you be to go? (Assume the getaway is to a place you want to visit)**

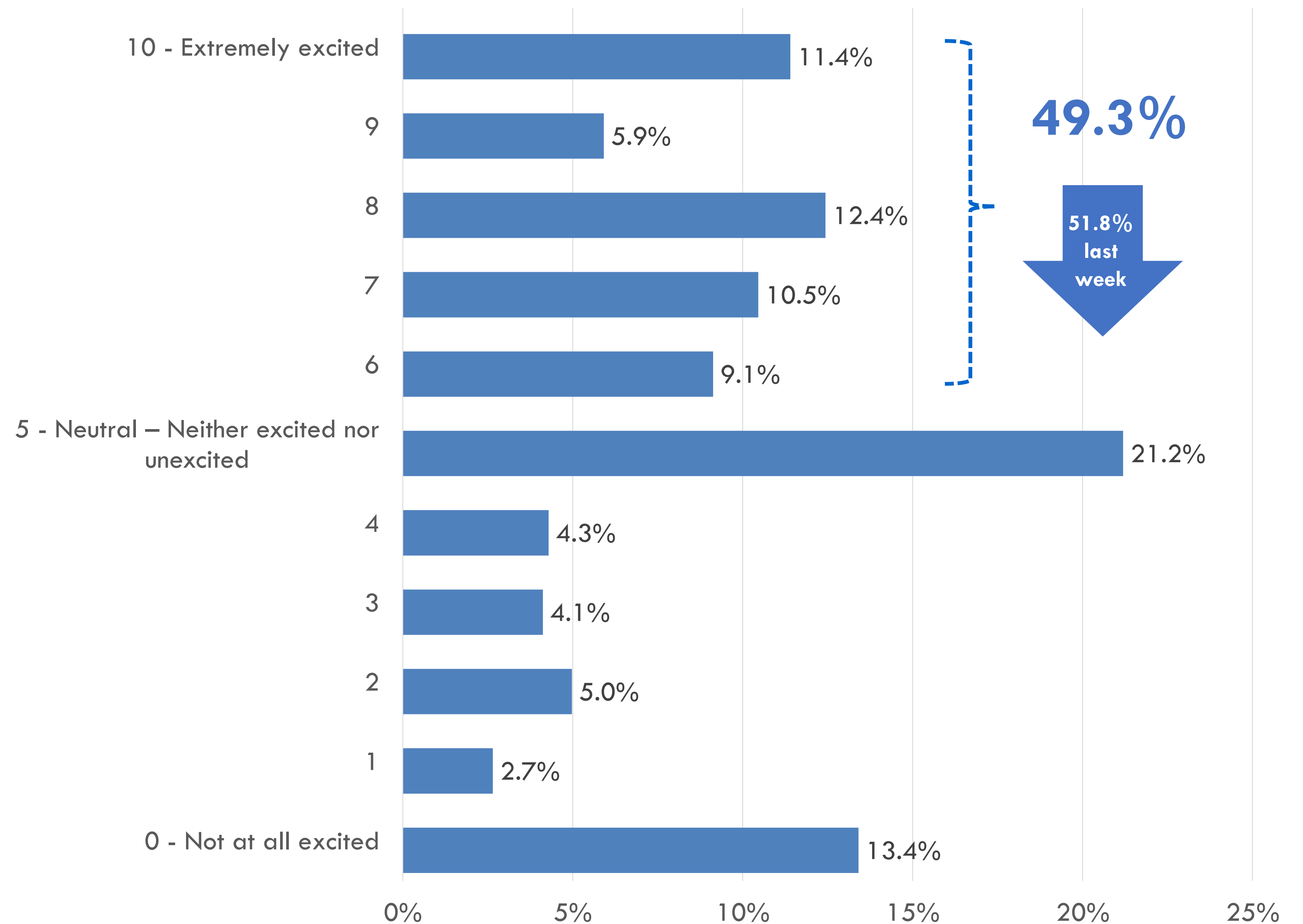
*(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)*



# OPENNESS TO TRAVEL INFORMATION

**Question:** At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

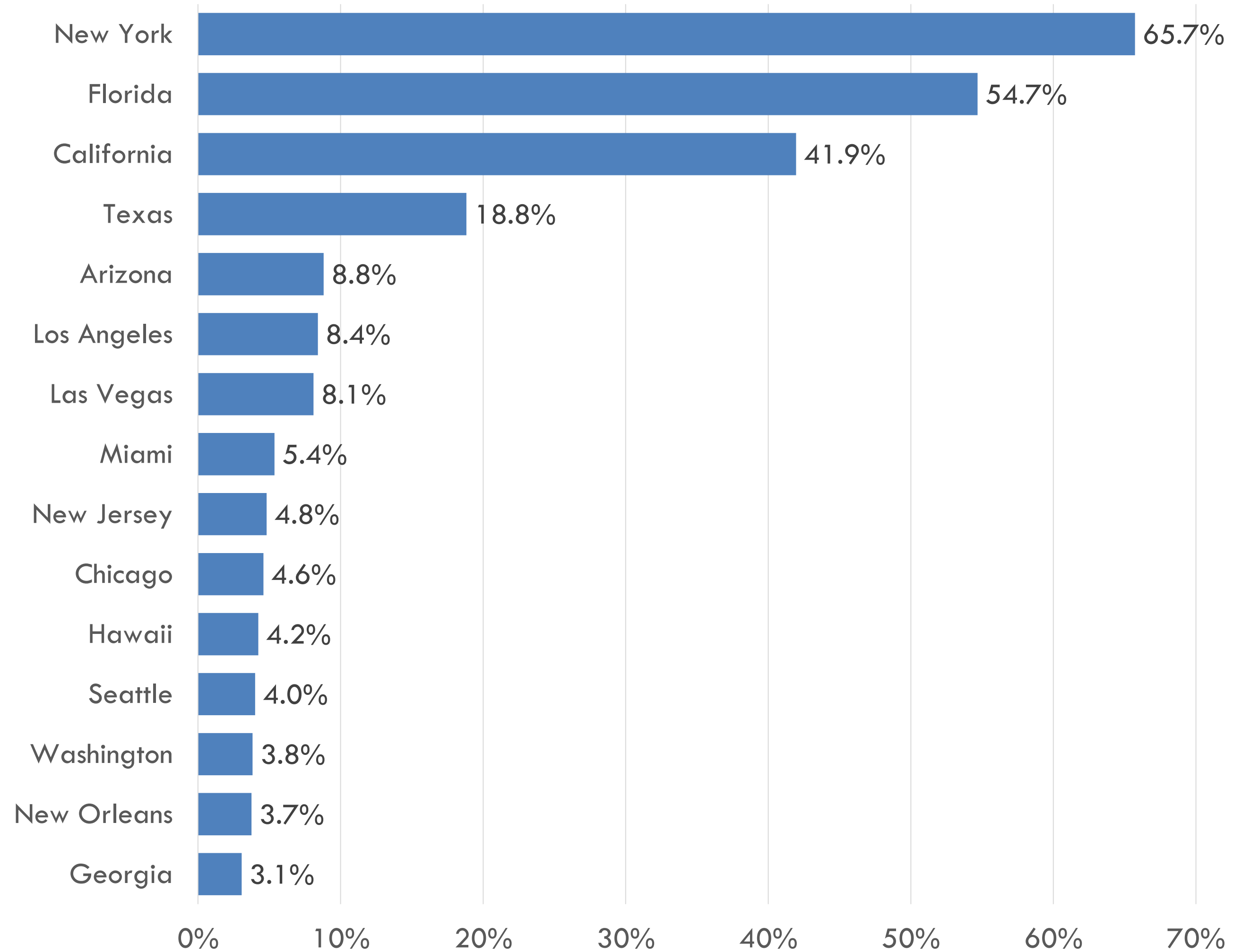
(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



# MOST TALKED ABOUT CORONAVIRUS HOTSPOTS

**Question:** What are the THREE (3) U.S. travel destinations (if any) that have been most talked about as places with coronavirus issues? (OPEN-ENDED QUESTION)

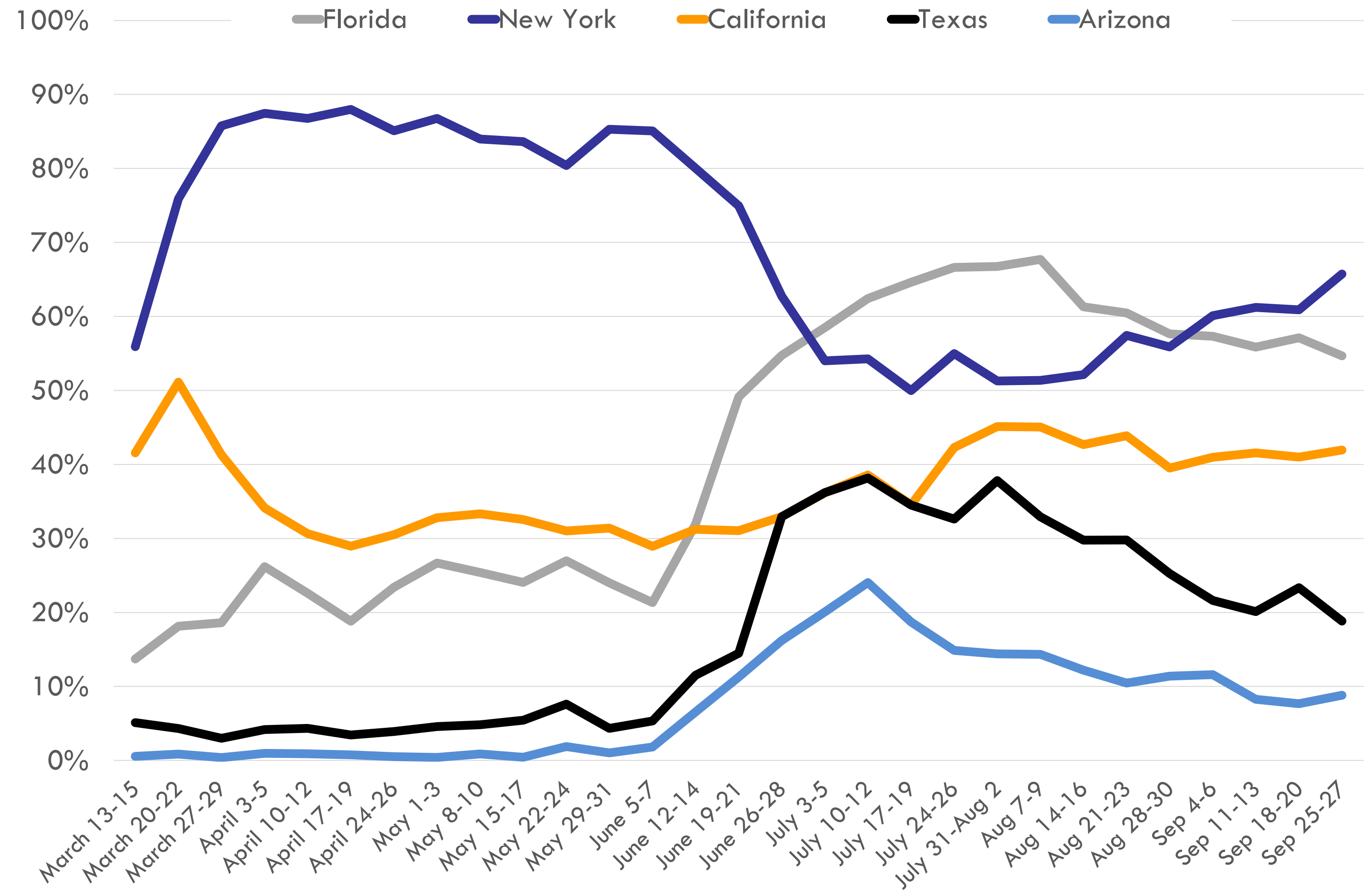
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# MOST TALKED ABOUT CORONAVIRUS HOTSPOTS (WAVES 1-29)

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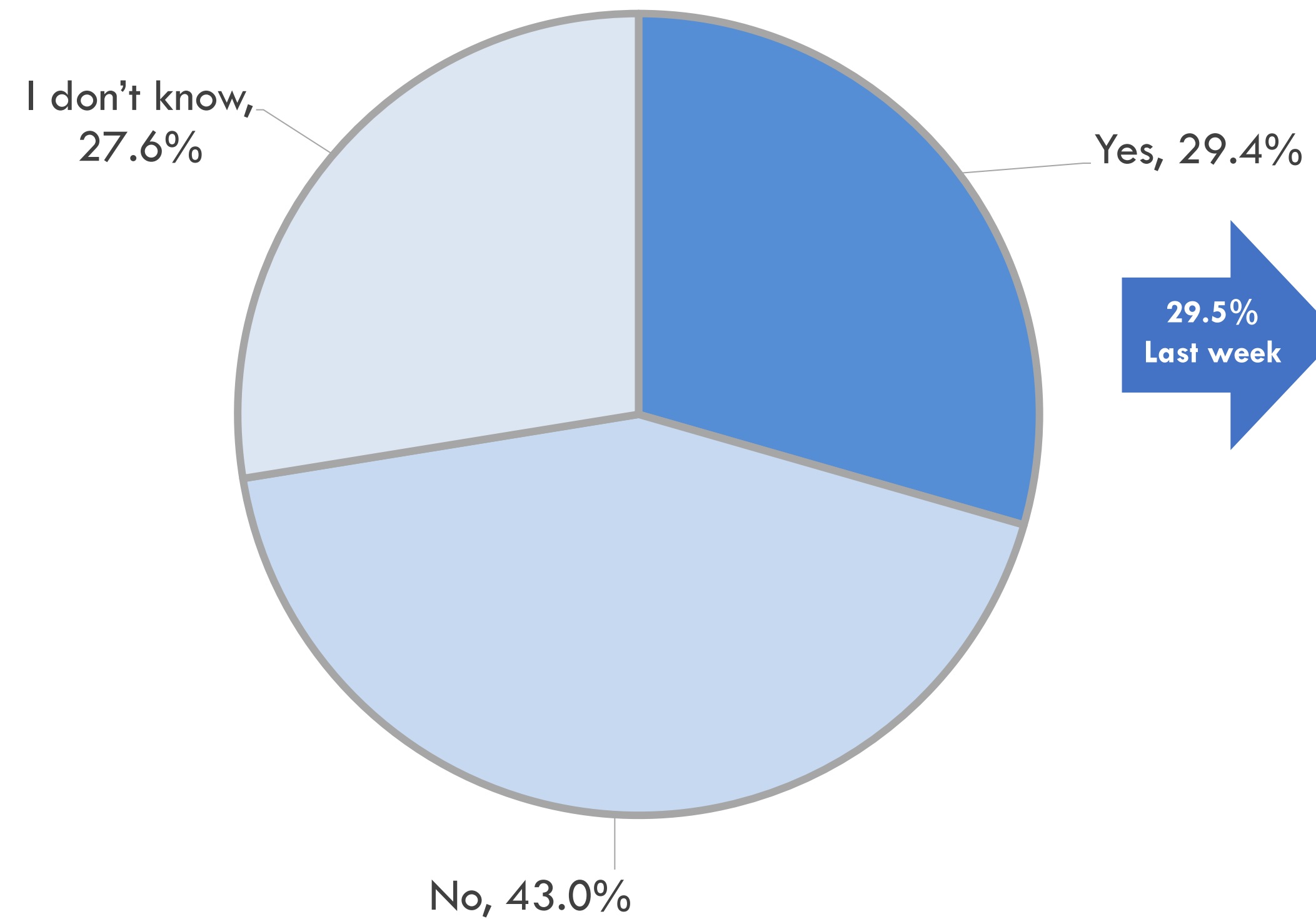




# IMPACT OF CORONAVIRUS ISSUES ON FUTURE INTENT TO VISIT

**Question:** When the coronavirus situation is over, will you be less likely to visit any of these destinations because of their current Coronavirus-related issues?

*(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)*

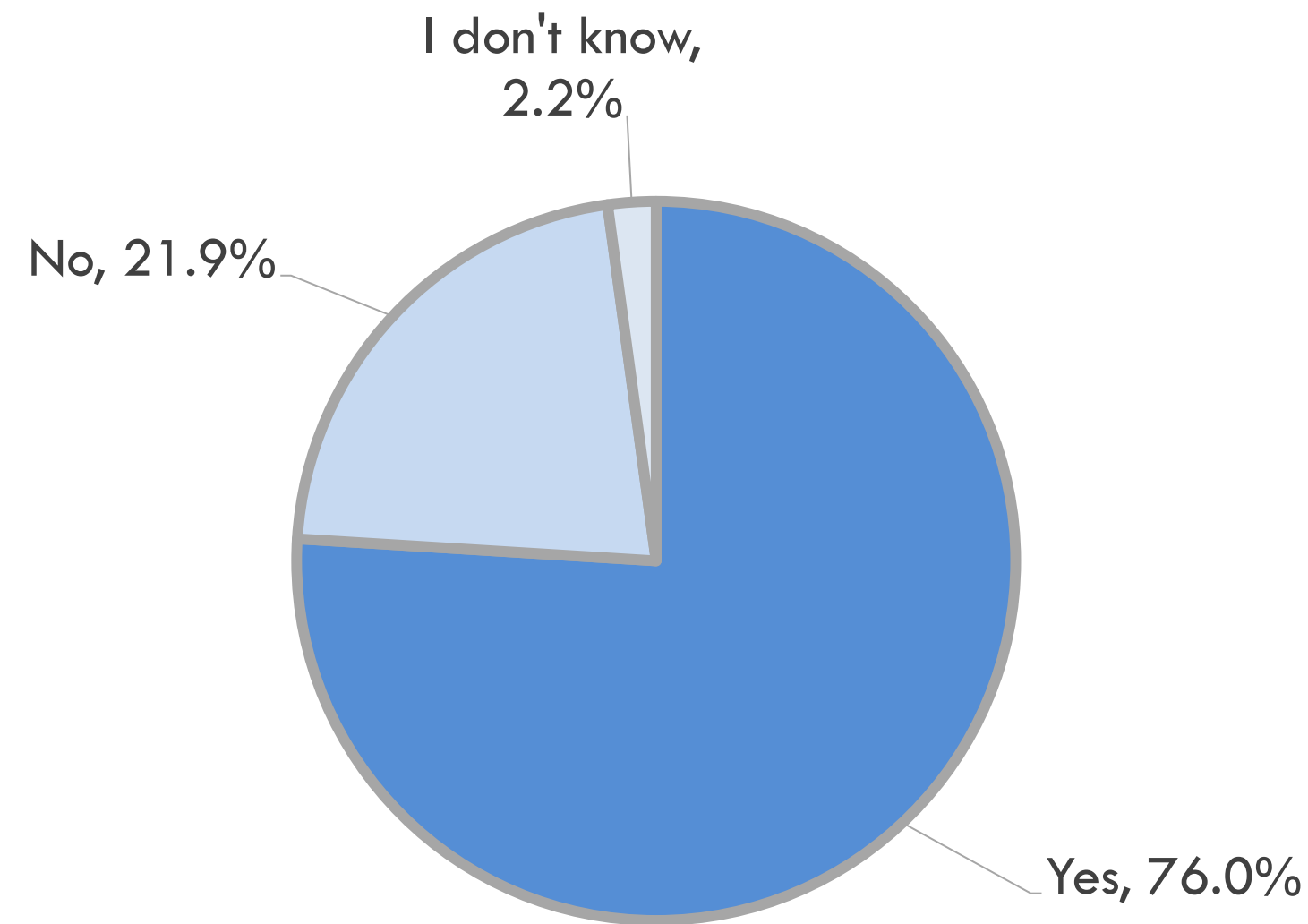


A black, ribbed suitcase sits on a light-colored, textured surface. On top of the suitcase are a blue surgical mask and a small white spray bottle. Next to the suitcase is a pair of blue jeans, a pair of glasses, a light-colored hat, and a brown drawstring bag. The suitcase handle is extended to the right.

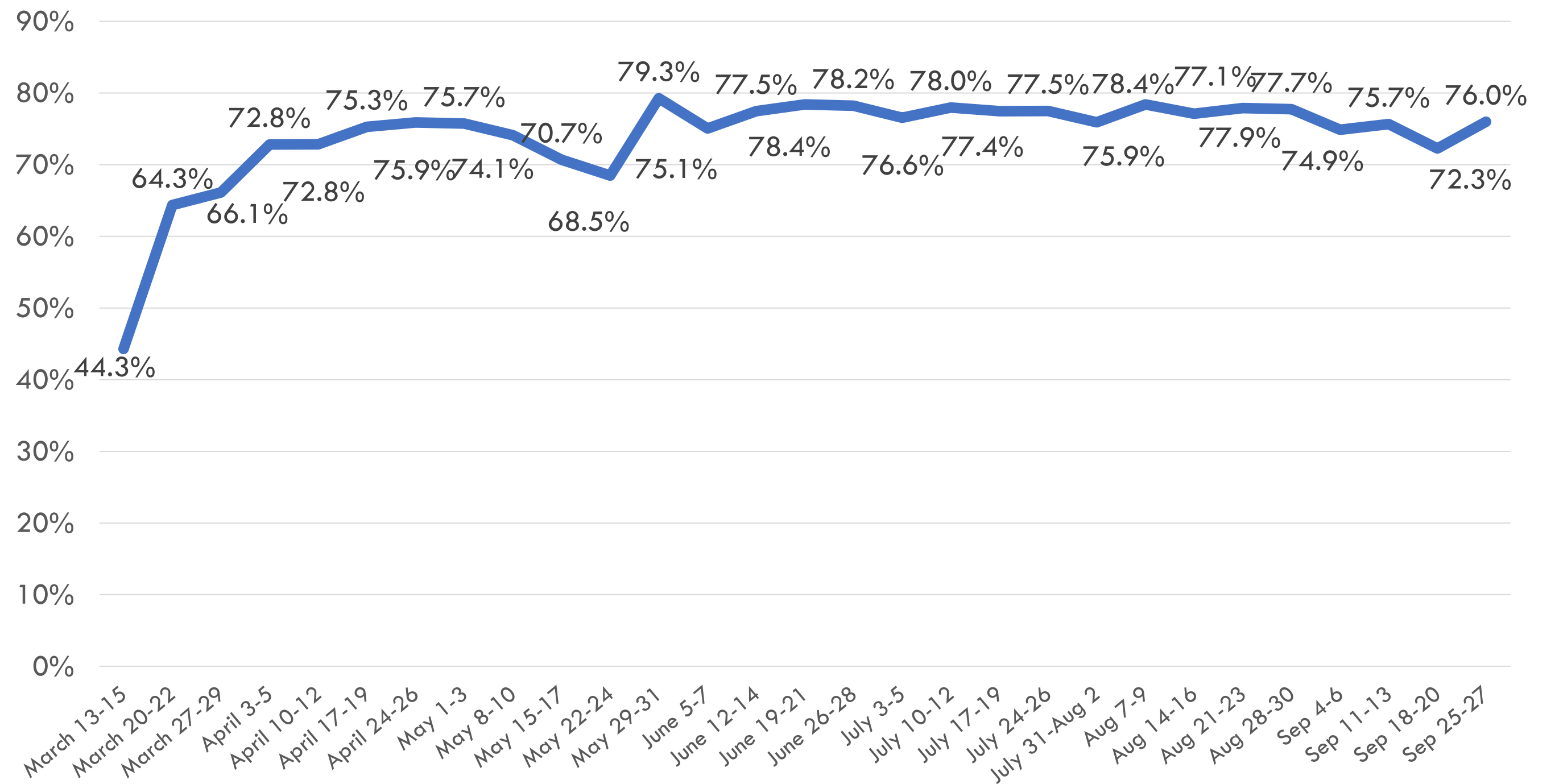
# THE PANDEMIC'S IMPACT ON TRAVEL

# IMPACT OF THE CORONAVIRUS ON TRAVEL

**Question:** Has the current coronavirus situation affected your travel in any way? (Please consider all your travel--leisure, business, group meeting, etc.)



*Historical data*



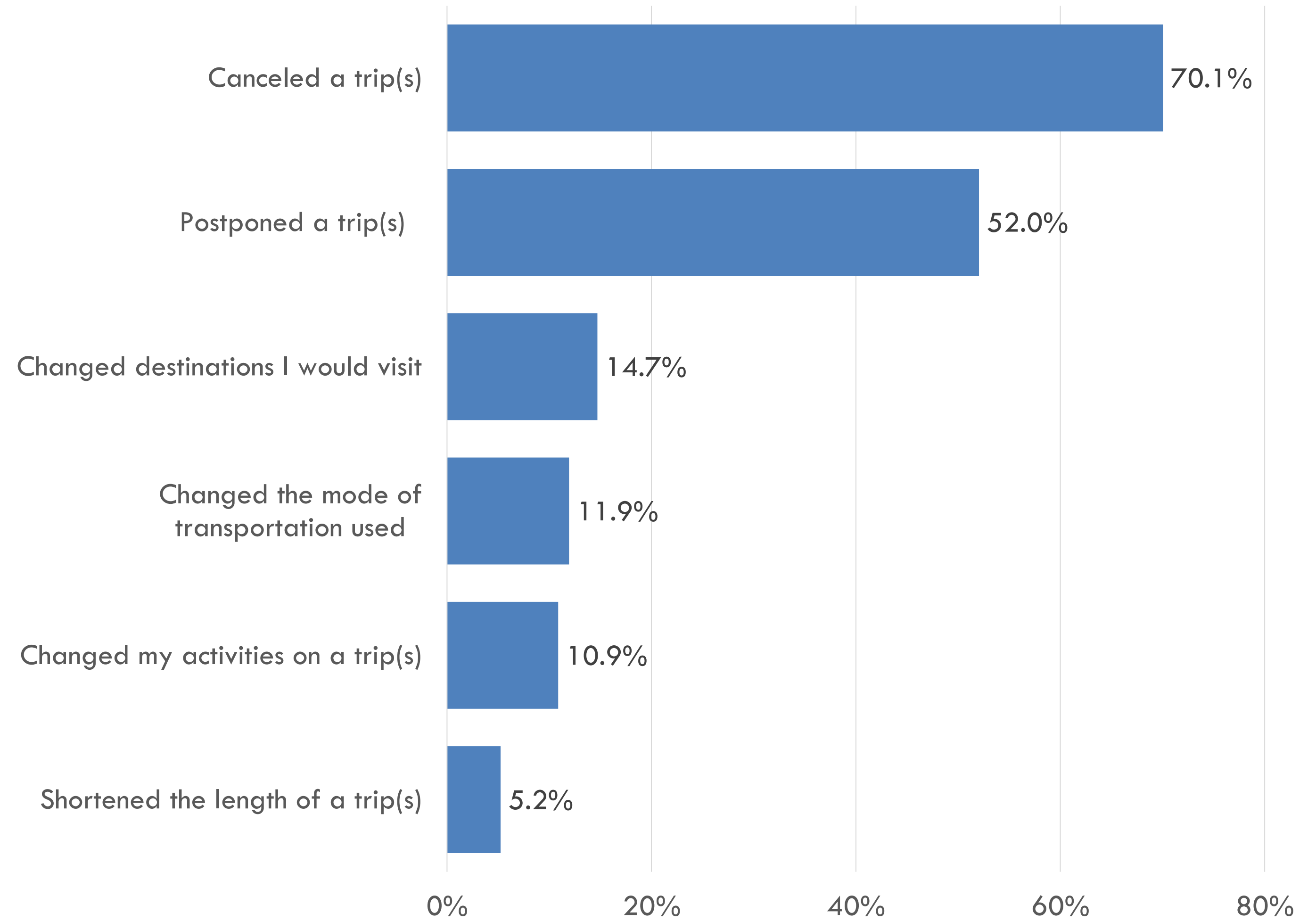
(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

# HOW THE CORONAVIRUS HAS IMPACTED TRAVEL

**Question:** How has the coronavirus situation affected your travel? (Select all that apply)

Due to the coronavirus situation, I have\_\_\_\_\_.

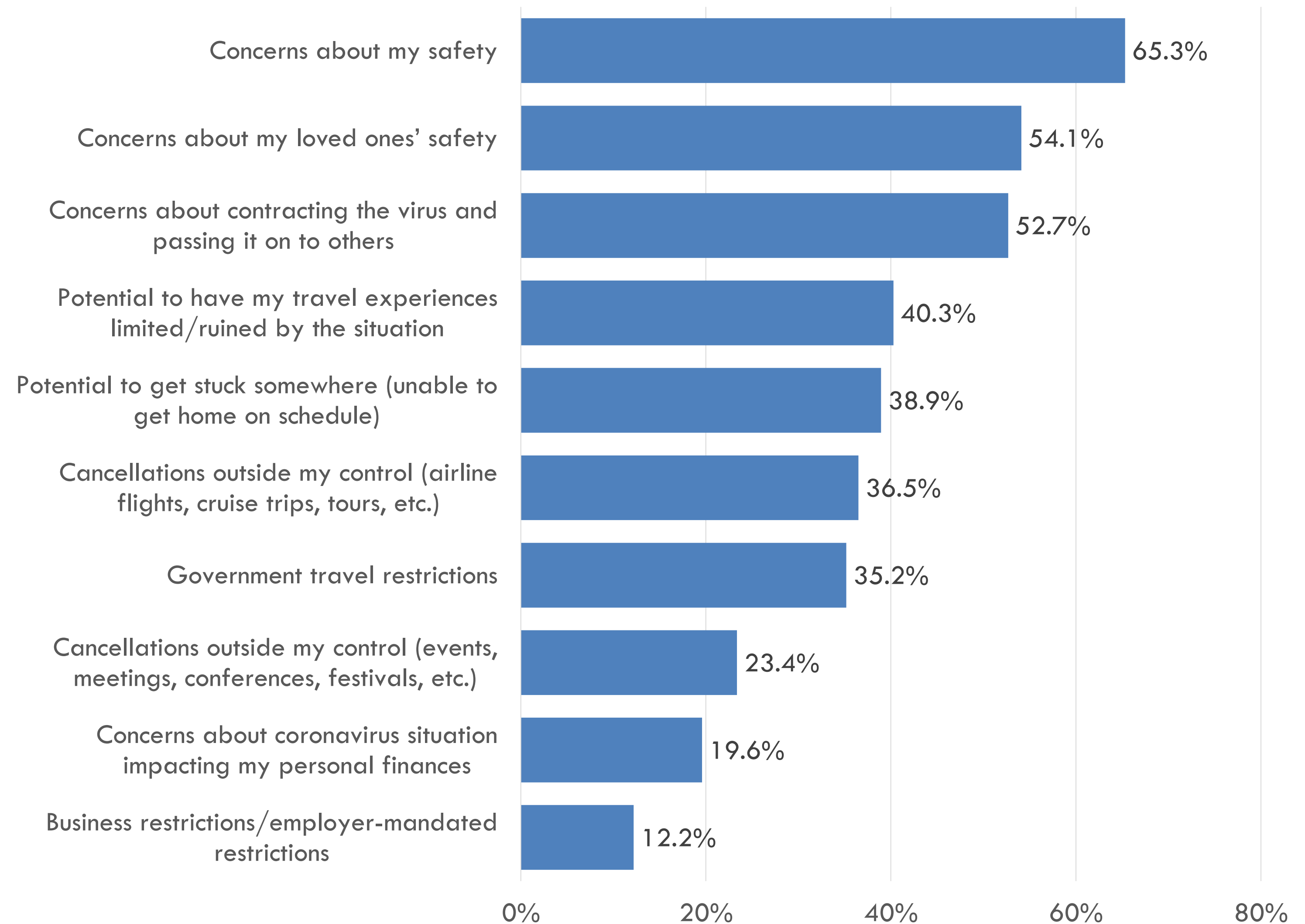
(Base: Wave 29. Respondents whose travel was impacted by the coronavirus, 916 completed surveys. Data collected Sep 25-27, 2020)



# WHY THE CORONAVIRUS IS IMPACTING TRAVEL

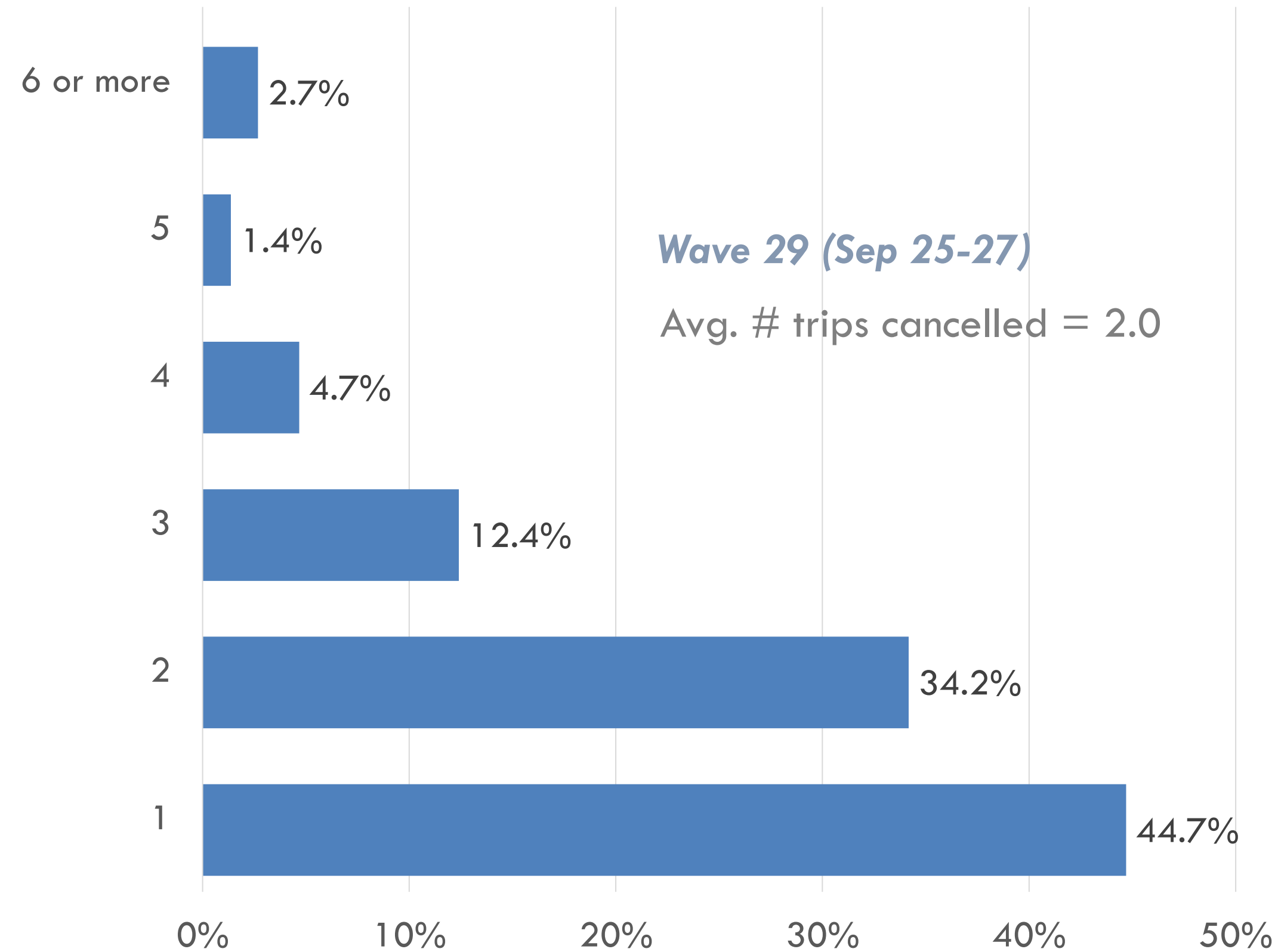
**Question: Which of the following are reasons the coronavirus situation has changed your travels?**

*(Base: Wave 29. Respondents whose travel was impacted by the coronavirus, 914 completed surveys. Data collected Sep 25-27, 2020)*

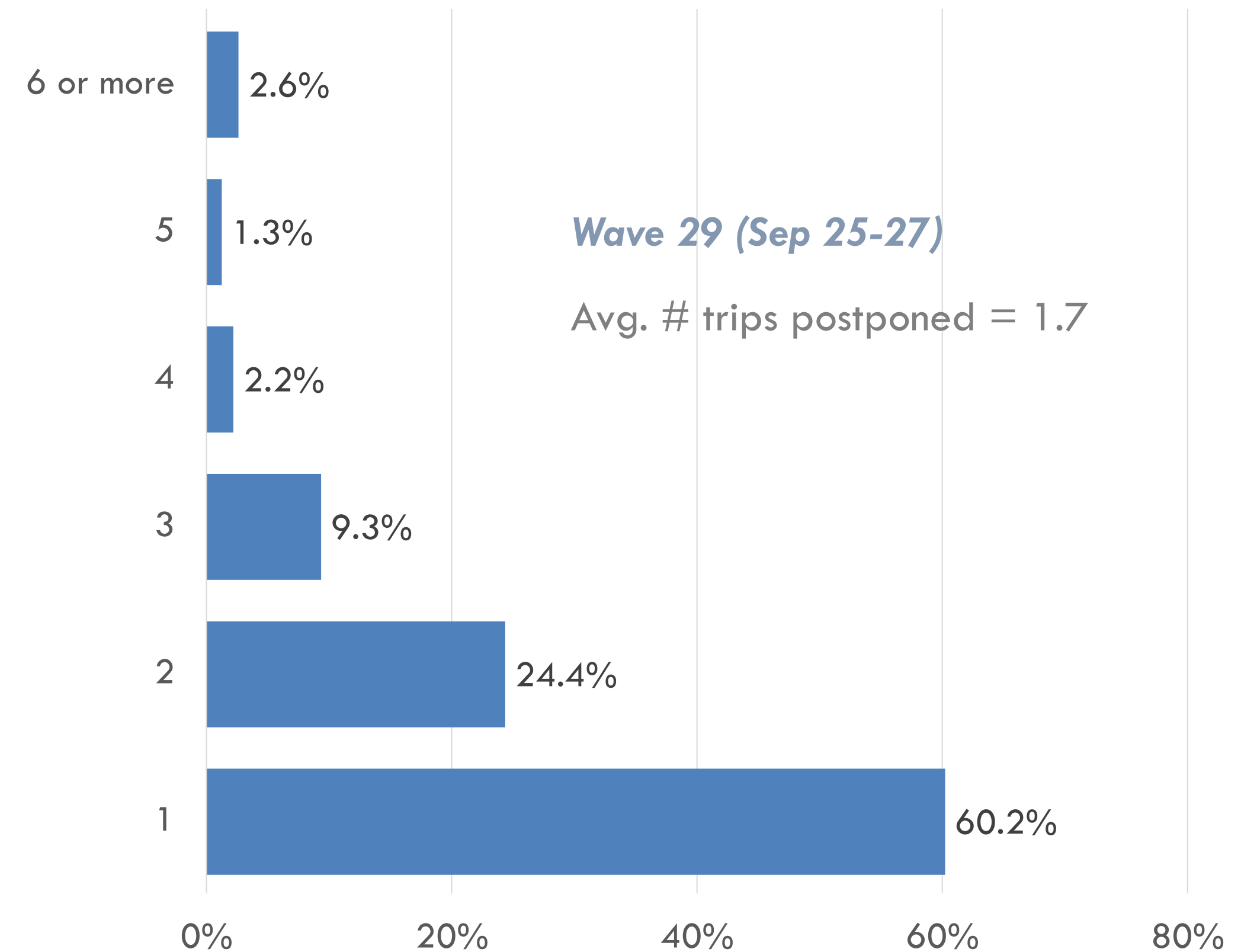


# TRIPS CANCELLED/POSTPONED

**Question:** How many trips did you cancel?



**Question:** How many trips did you postpone?

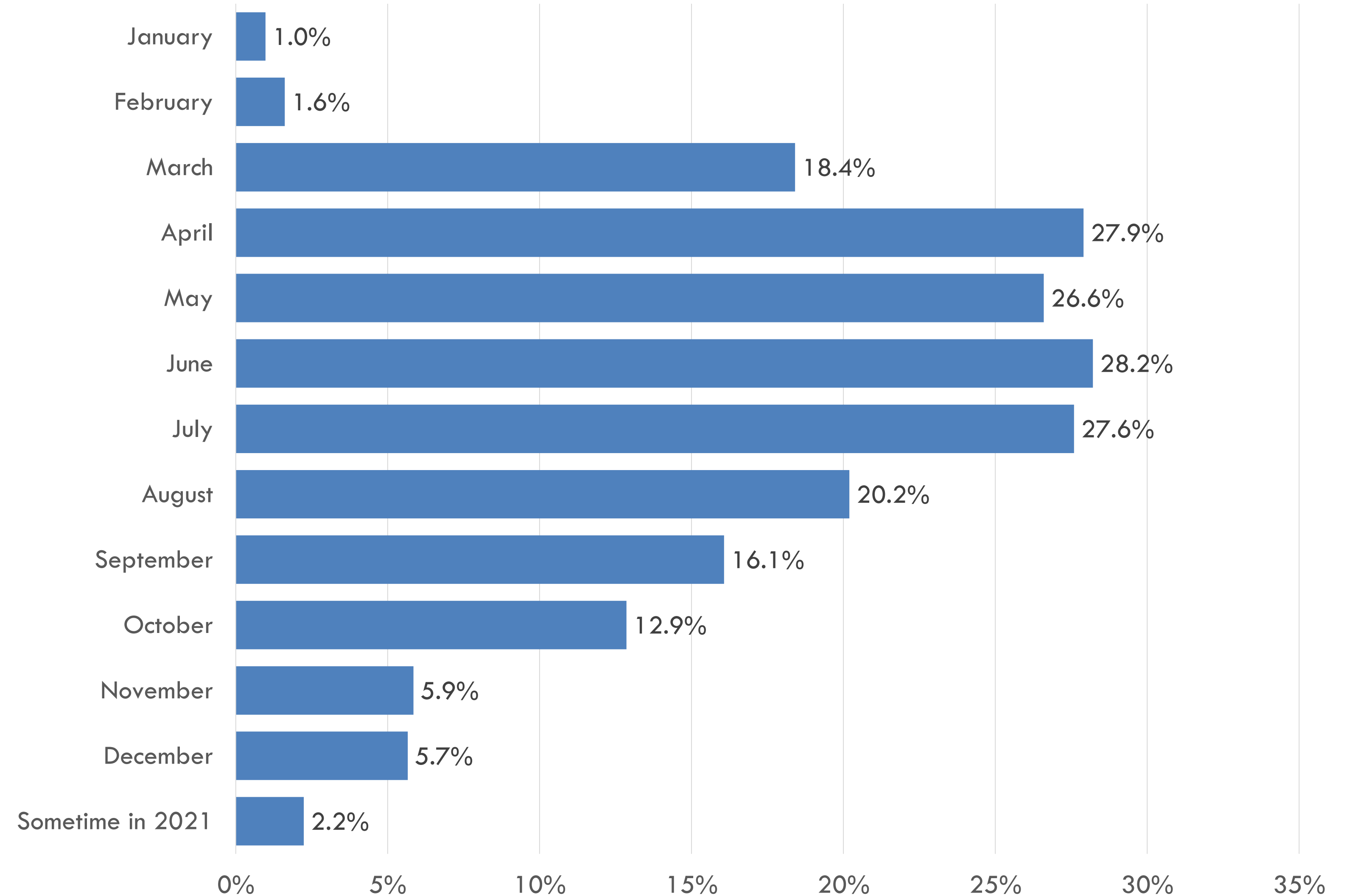


(Base: Wave 29 data. Respondents cancelling/postponing a trip, 650/477 completed surveys. Data collected Sep 25-27, 2020)

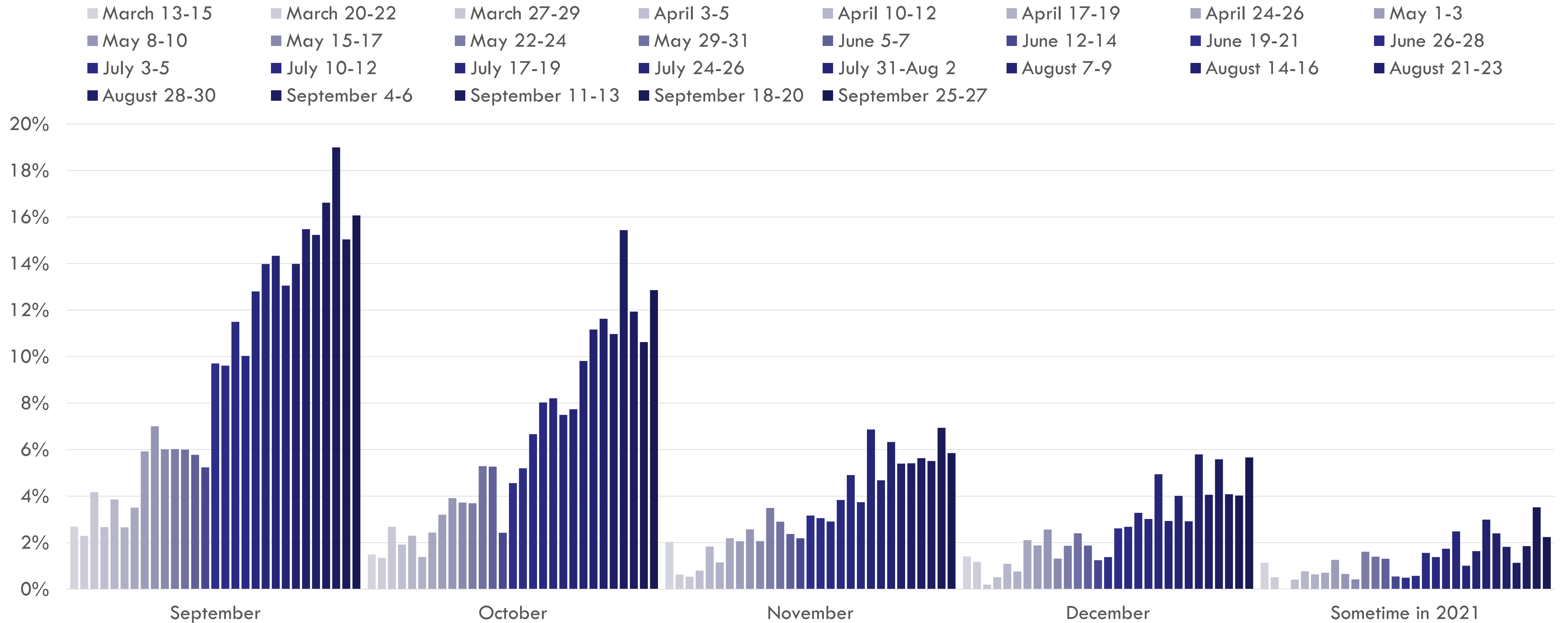
# MONTH OF TRIP CANCELLATION

**Question:** The trip(s) you **CANCELED** would have taken place in which months? (Select all that apply)

(Base: Wave 29 data. Respondents cancelling a trip, 649 completed surveys. Data collected Sep 25-27, 2020)



# MONTH OF TRIP CANCELLATION

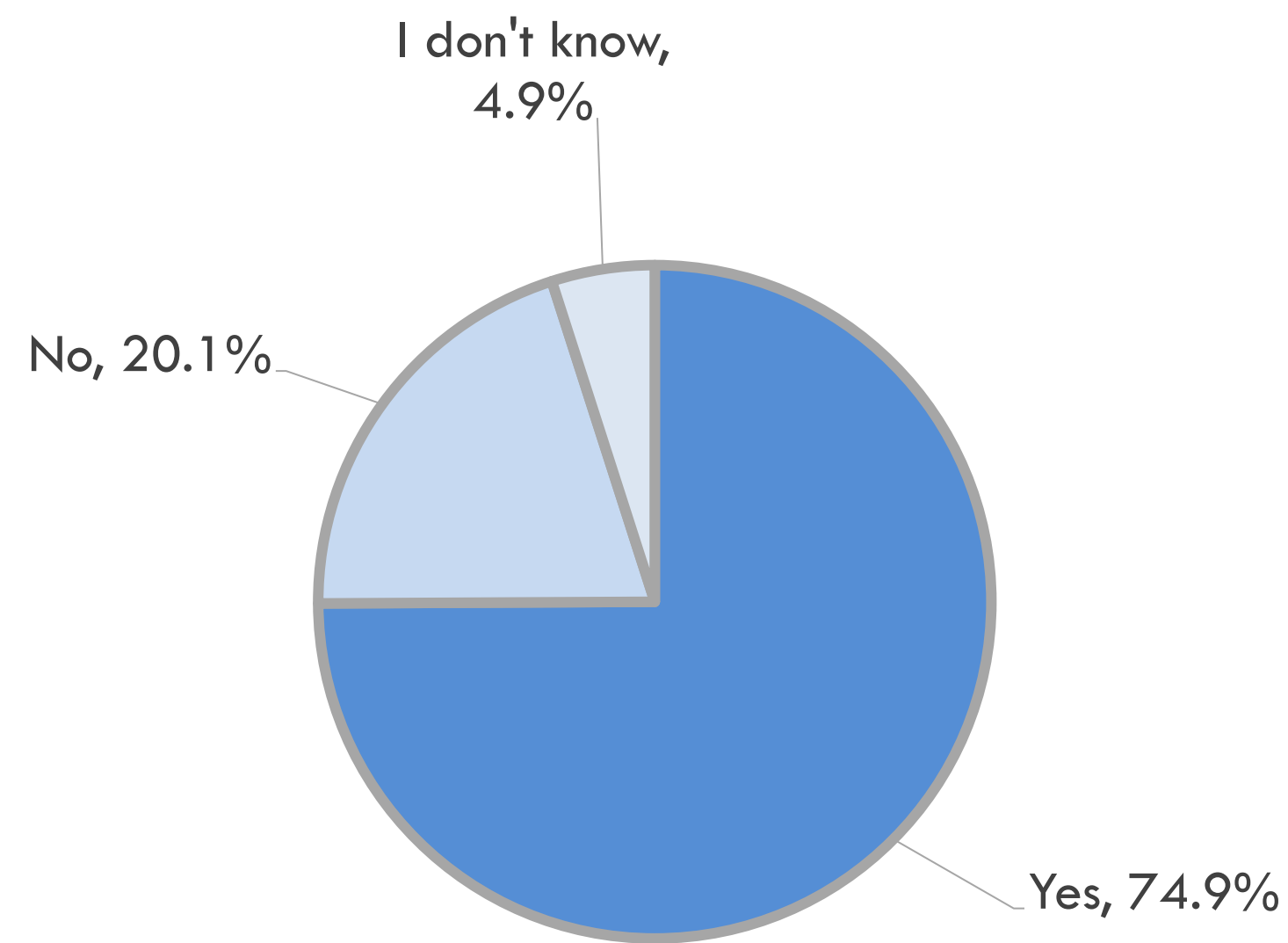


(Base: Waves 1-29. Cancelling trips, 292, 477, 506, 580, 623, 643, 582, 640, 605, 582, 554, 651, 616, 645, 640, 665, 728, 675, 672, 664, 687, 626, 620, 636, 654, 613, 619 and 649 completed surveys.)



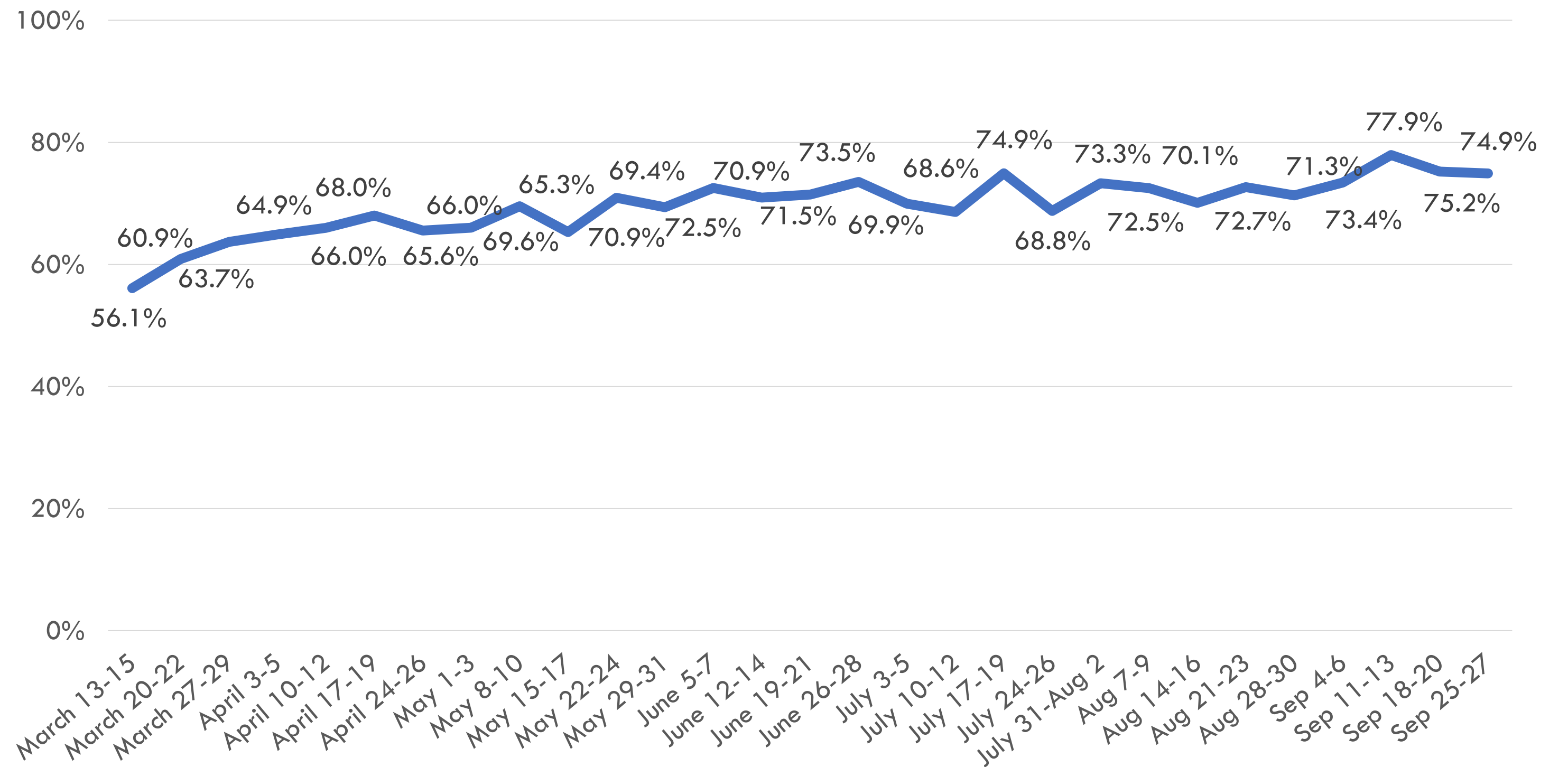
# DID TRAVELER GET FULL REFUNDS?

**Question:** Did you get full refunds for any reservations you canceled? (Select one)



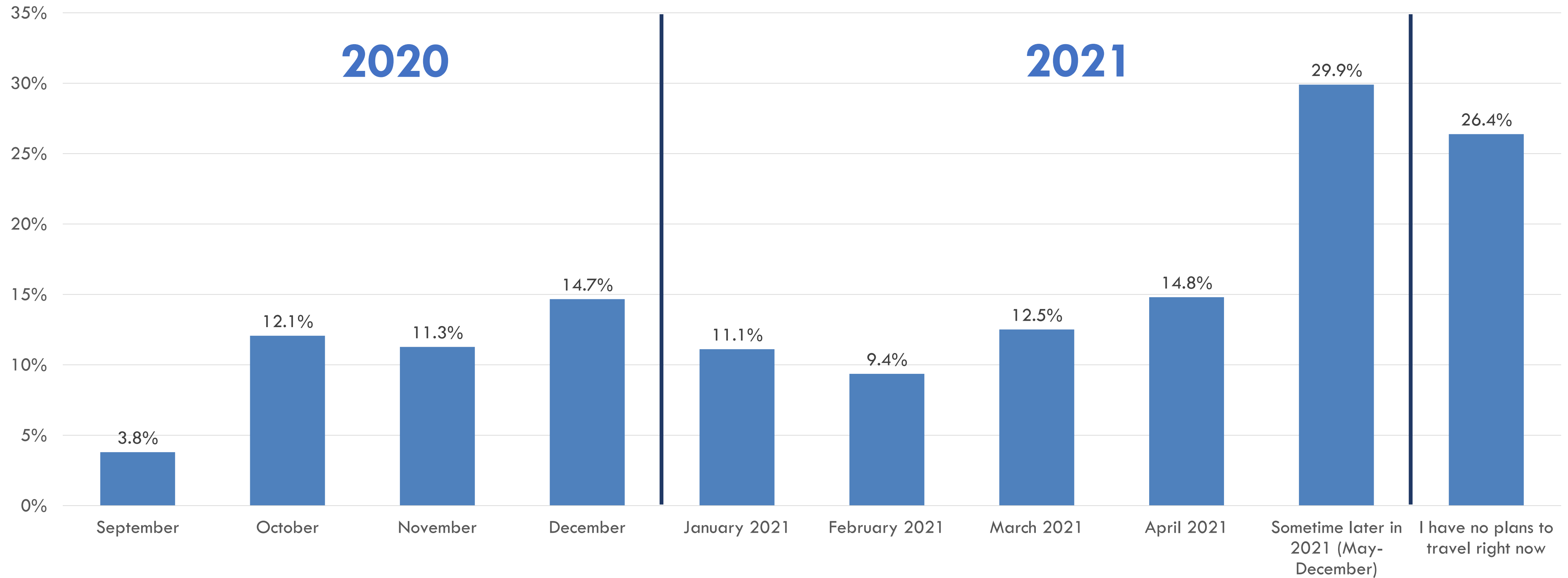
(Base: Wave 29 data. Respondents cancelling a trip, 649 completed surveys. Data collected Sep 25-27, 2020)

Historical data



# UPCOMING TRAVEL PLANS

**Question:** Even if only tentatively scheduled, in which months of this year do you currently plan to take any leisure trips?

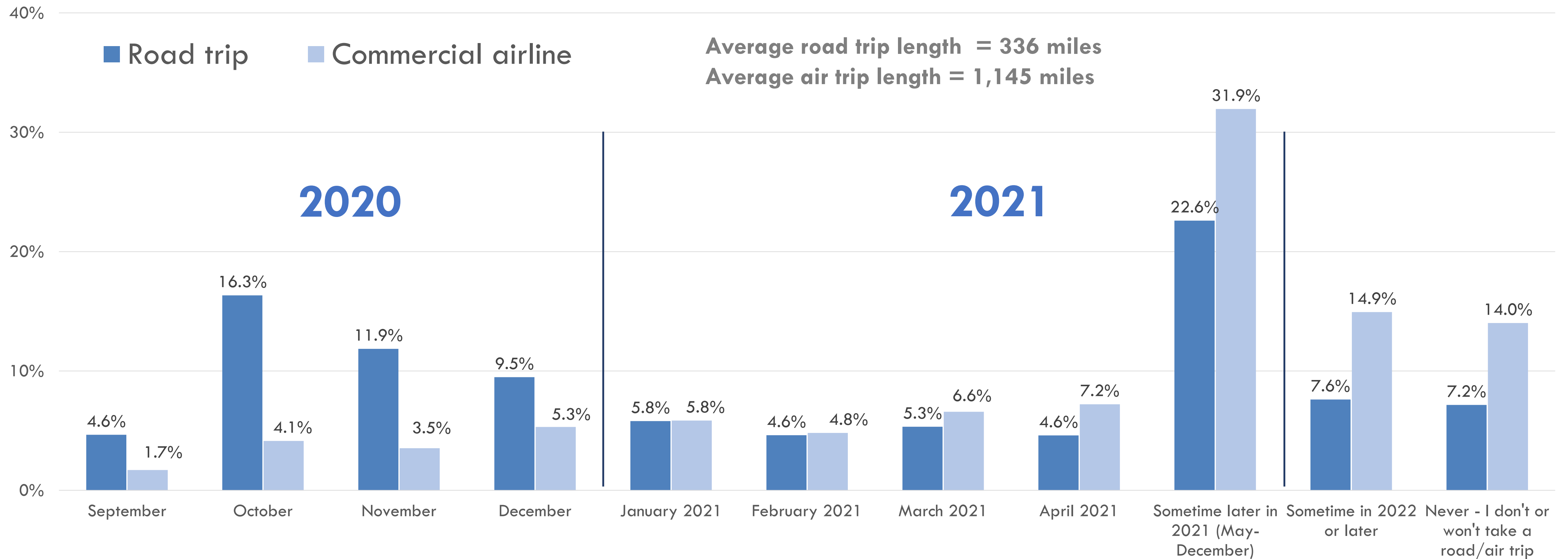


(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)

# ROAD & AIR TRIPS EXPECTED

**Question:** In what month do you expect you will take your **NEXT ROAD TRIP** (Traveling in a personal automobile)?

**Question:** In what month do you expect you will take your **NEXT TRIP** on a commercial airline?



(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)

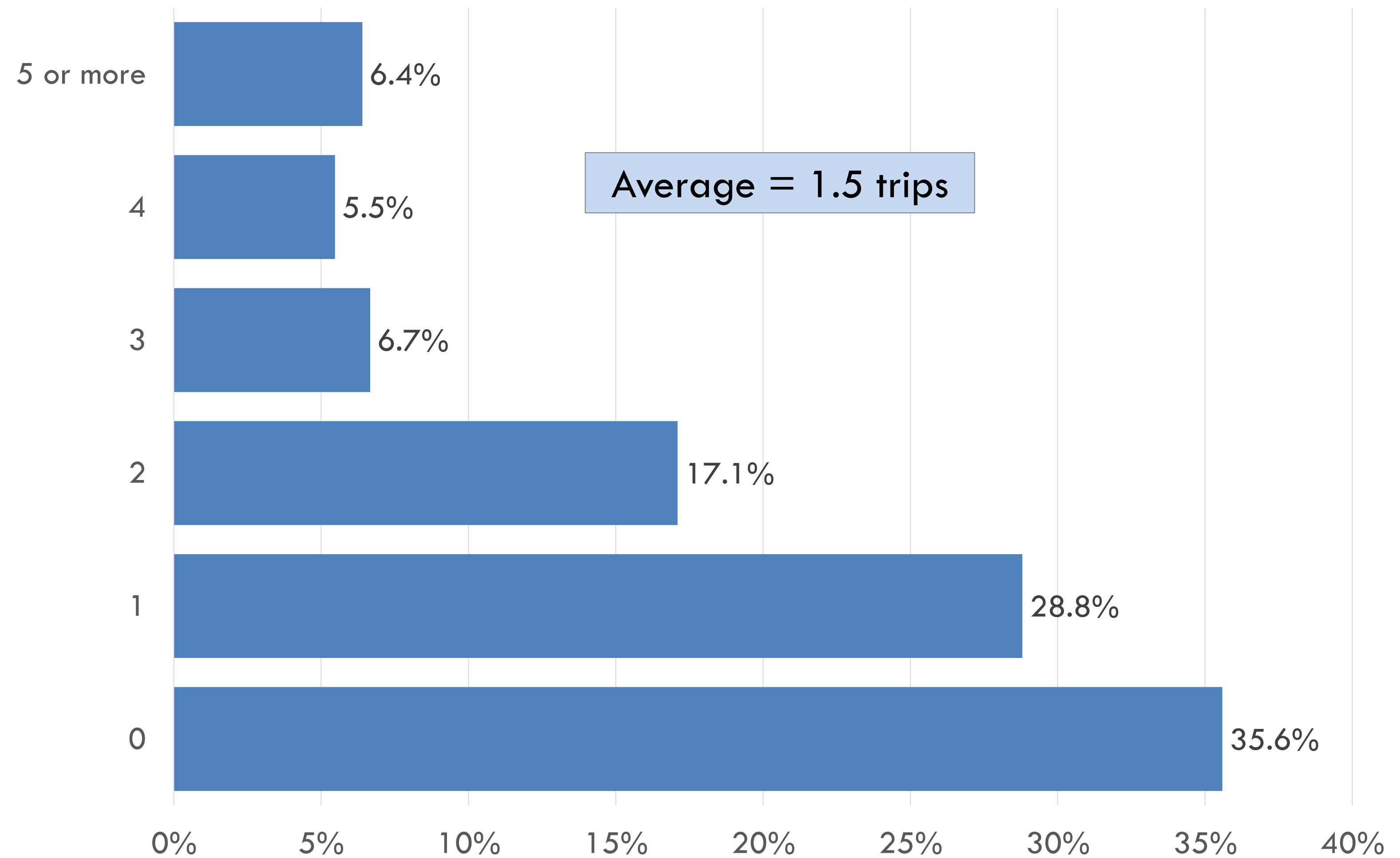
A woman with her hair in a ponytail, wearing a light grey jacket and dark pants, sits cross-legged on a large, grey rock in the foreground. She is looking out over a vast landscape. In the middle ground, a large, calm lake reflects the sky and the surrounding trees. The hillsides are covered in dense forests with trees in various stages of autumn, showing shades of yellow, orange, and some green. In the background, a large mountain with a rocky peak and some snow patches rises under a clear blue sky with a few wispy clouds. The overall scene is peaceful and scenic, capturing the beauty of fall travel.

# FALL TRAVEL

# NUMBER OF FALL TRIPS EXPECTED

**Question:** How many total trips do you expect to take this Fall? (Select one)

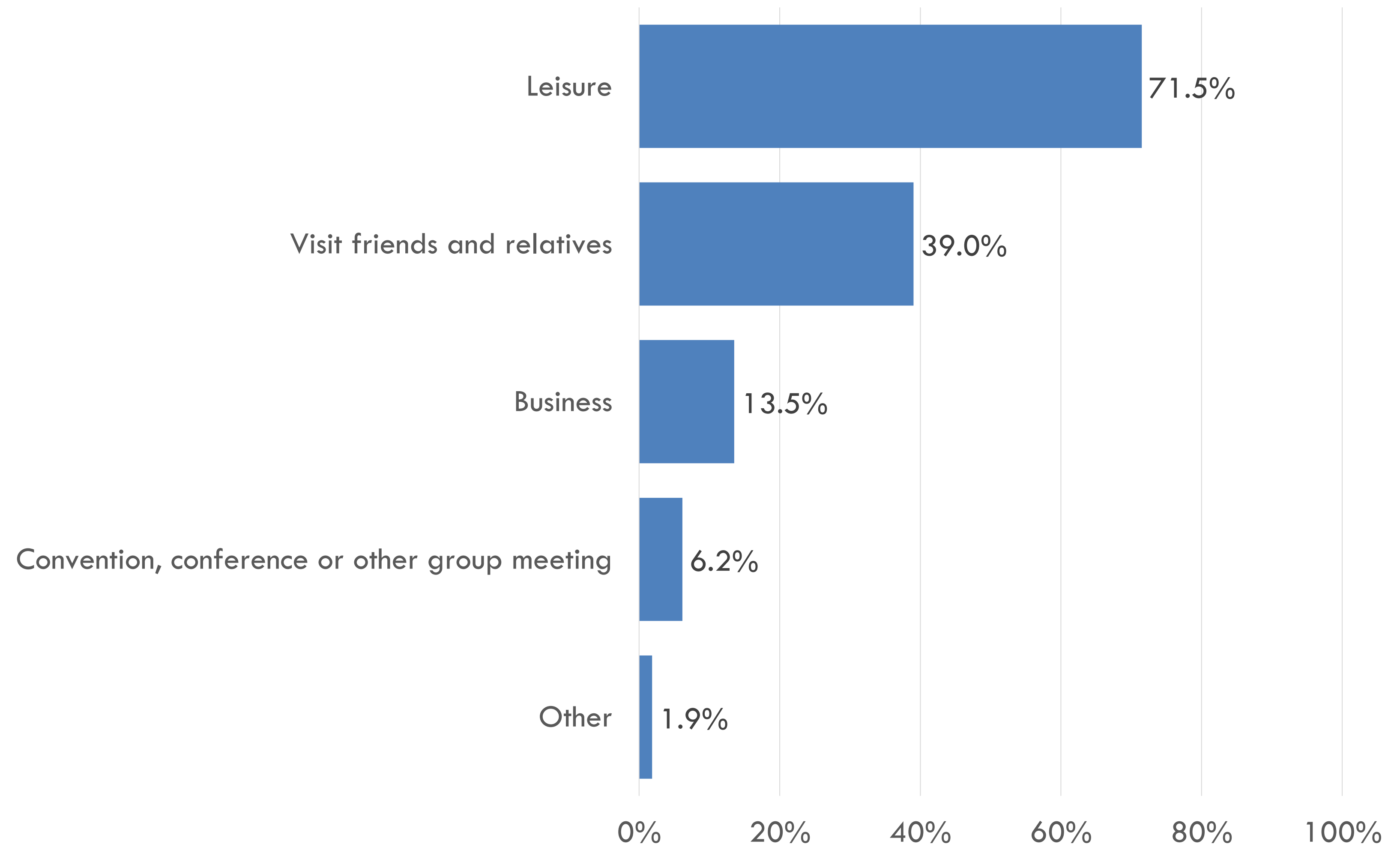
*(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)*



# TYPES OF FALL TRIPS TAKEN

**Question:** Which of the following types of travel are you planning for this Fall?

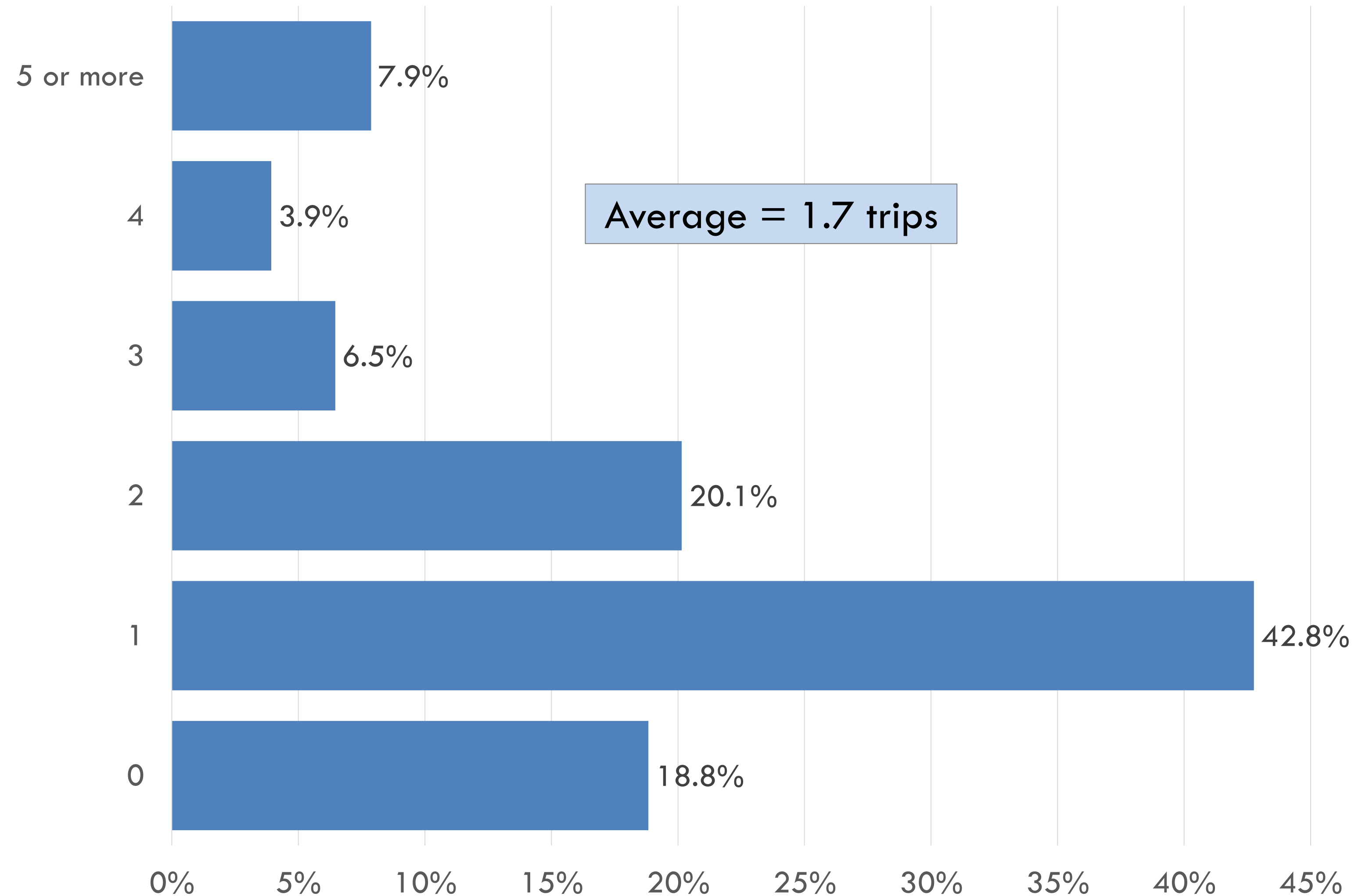
*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



# NUMBER OF REGIONAL FALL TRIPS EXPECTED

**Question:** How many of your Fall trips will be **REGIONAL TRIPS** (less than 250 miles at most from your home)? (Select one)

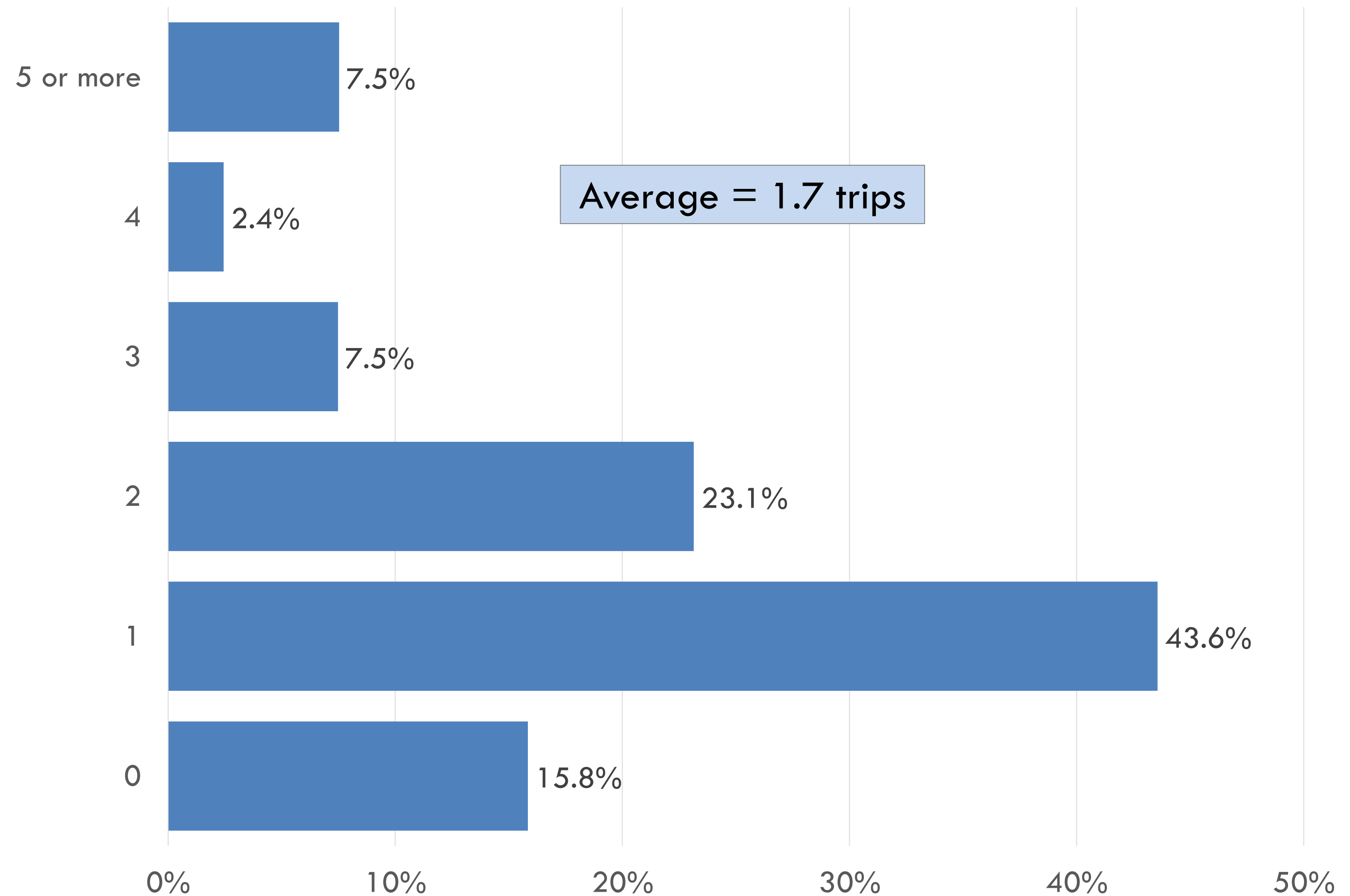
*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



# NUMBER OF OVERNIGHT TRIPS THIS FALL

**Question:** How many of your Fall trips will be **OVERNIGHT TRIPS** (at least one night away from home)? (Select one)

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)

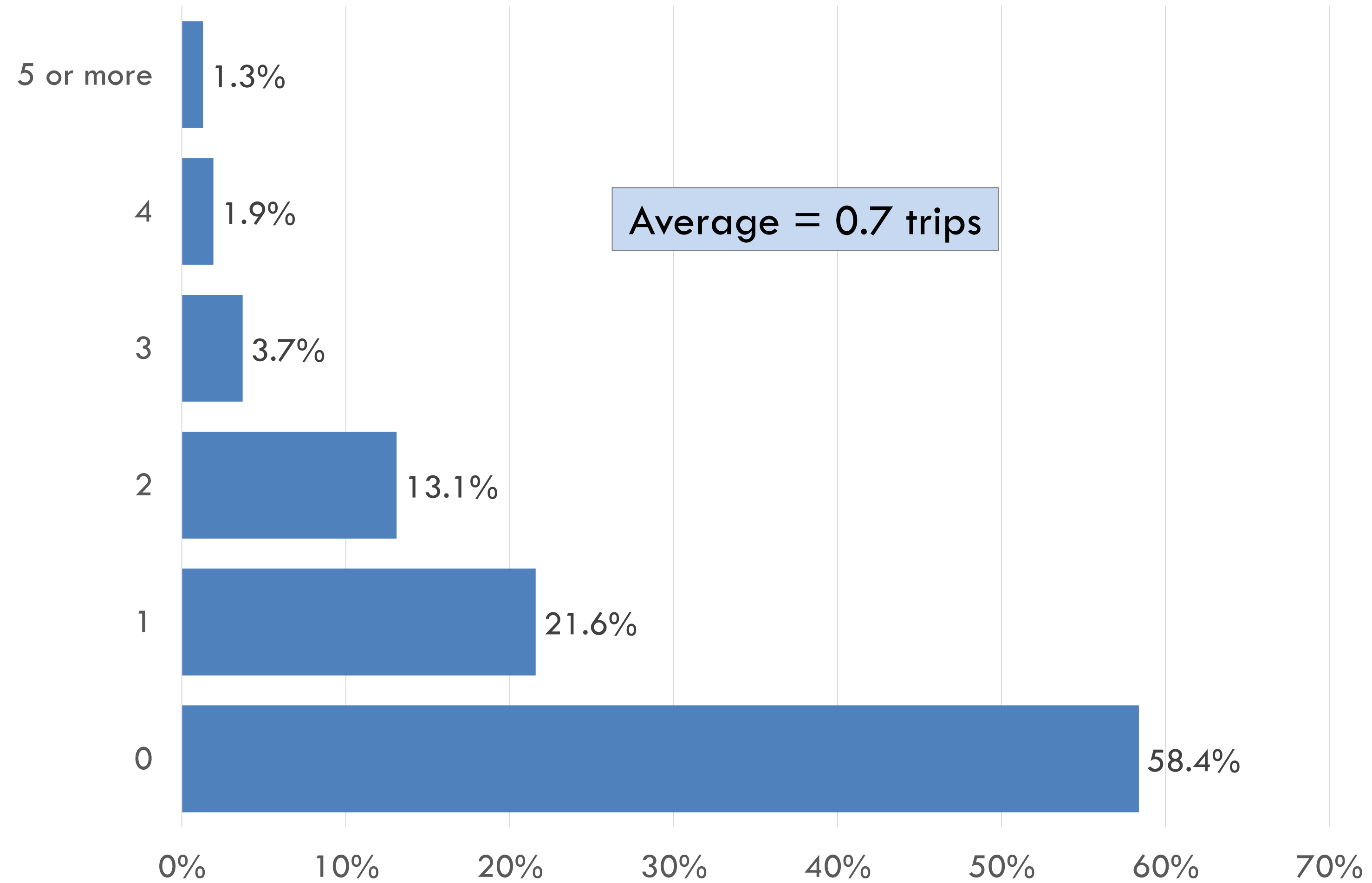




# FALL TRIPS WITH CHILDREN

**Question:** On how many of your Fall trips will you be TRAVELING WITH YOUR OWN CHILDREN?

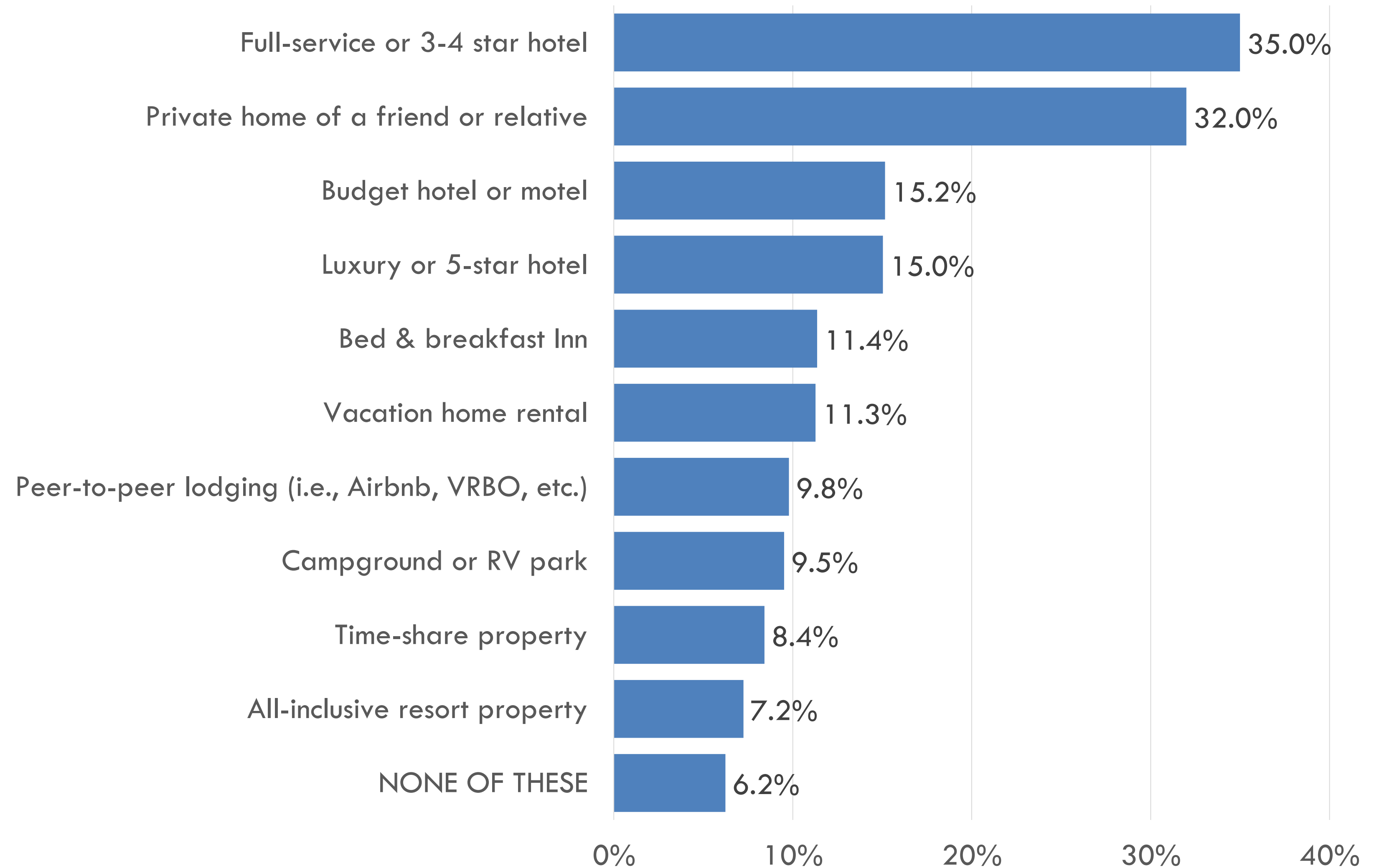
*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



# LODGING USED ON FALL TRIPS

**Question:** In which of the following will you stay overnight at during any of your Fall trip(s)?  
(Select all that apply)

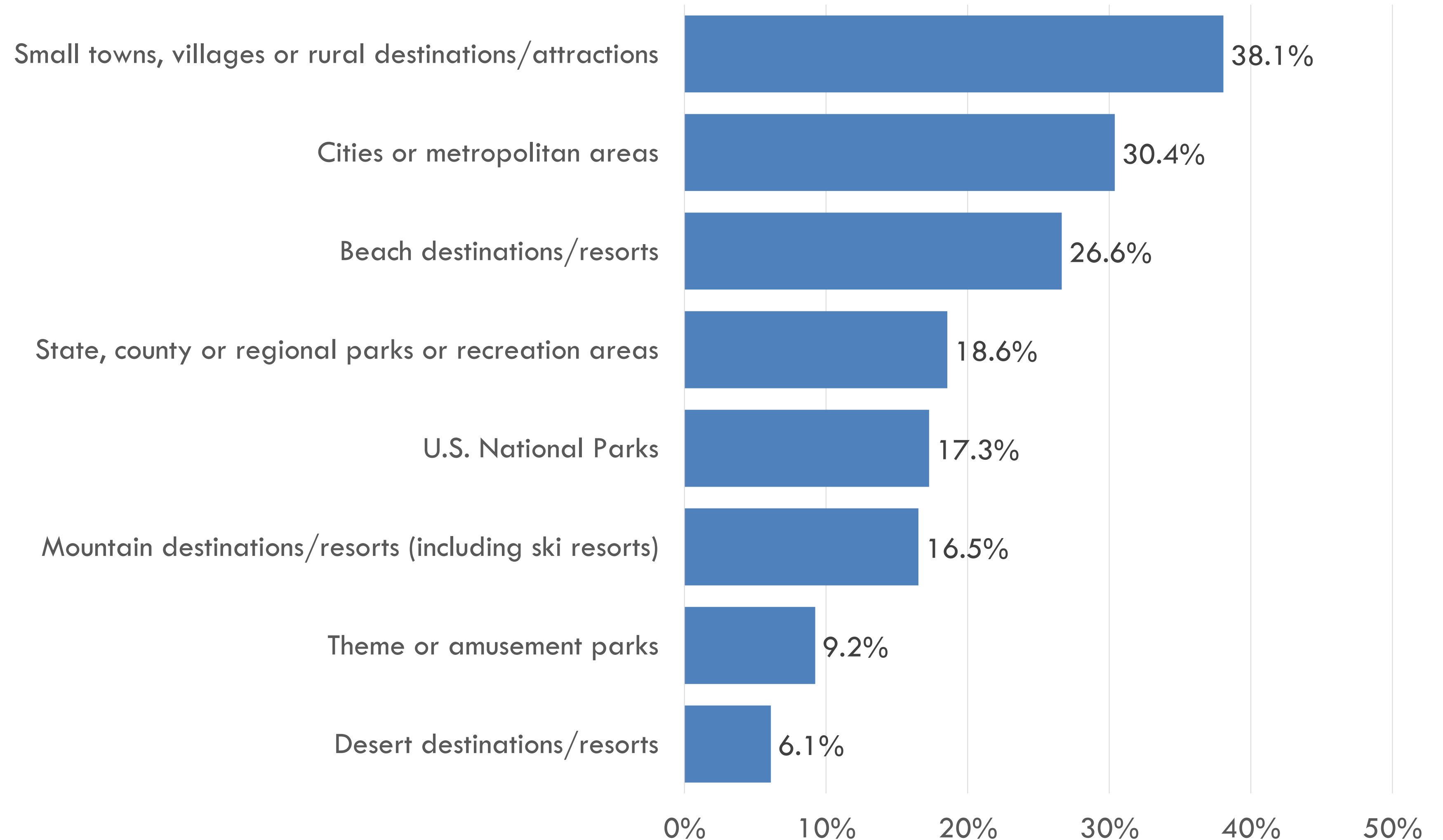
*(Base: Wave 29 data. Fall overnight traveling respondents, 627 completed surveys. Data collected Sep 25-27, 2020)*



# DESTINATION TYPES ON FALL TRIPS

**Question:** Thinking about where you are currently considering/planning to visit, which types of destinations are you considering? (Select all that apply)

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)

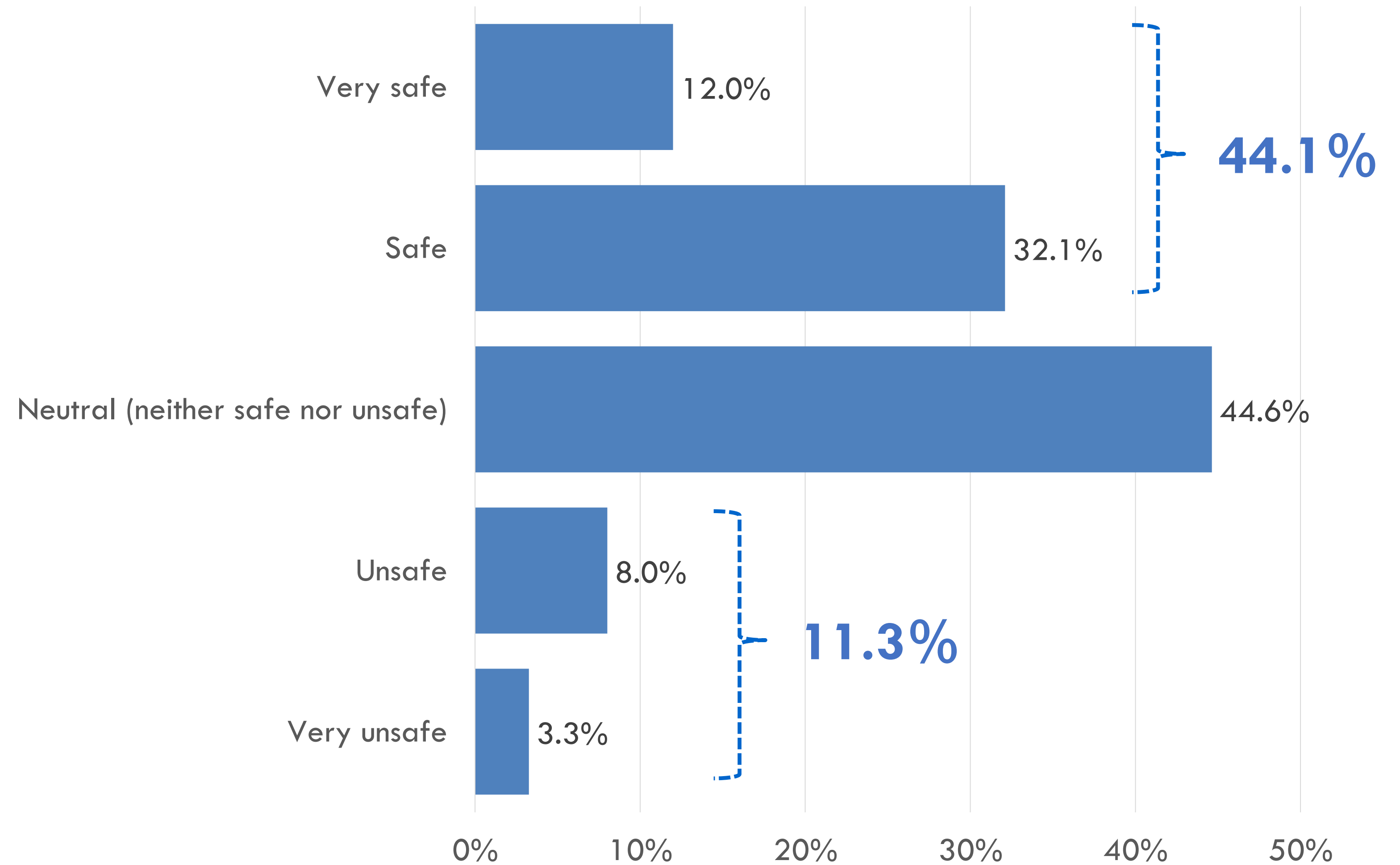


# SAFETY OF URBAN TRIPS: FALL URBAN TRAVELERS

**Question:** You said that you are considering/planning a trip to cities or metropolitan areas this Fall.

**Thinking about the Coronavirus situation, in general how safe do you feel it is to visit cities or metropolitan areas?**

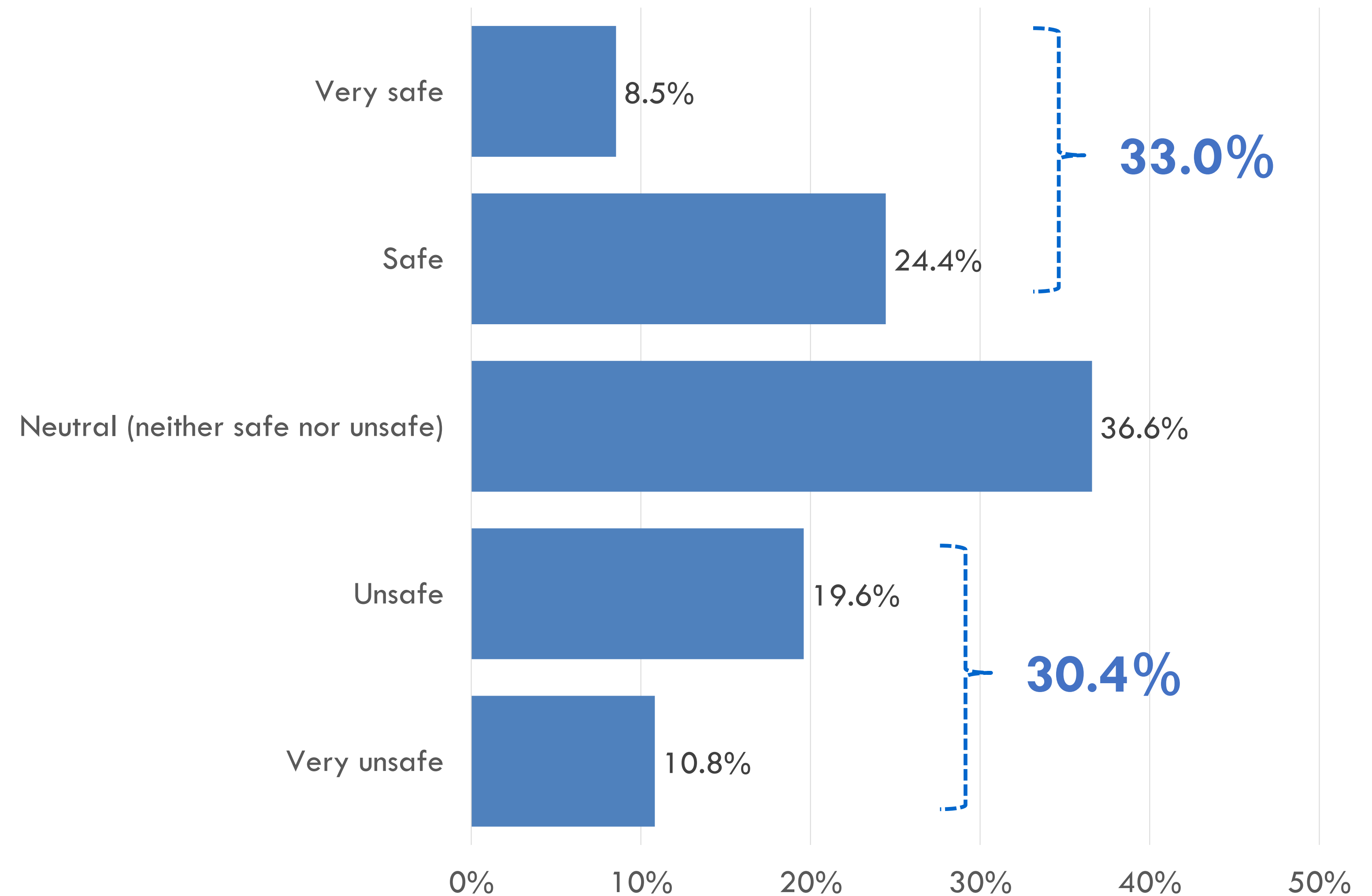
*(Base: Wave 29 data. Fall urban traveling respondents, 230 completed surveys. Data collected Sep 25-27, 2020)*



# SAFETY OF URBAN TRIPS: FALL NON-URBAN TRAVELERS

**Question:** Thinking about the Coronavirus situation, in general how safe would you feel visiting cities or metropolitan areas this Fall?

*(Base: Wave 29 data. Fall non-urban traveling respondents, 511 completed surveys. Data collected Sep 25-27, 2020)*



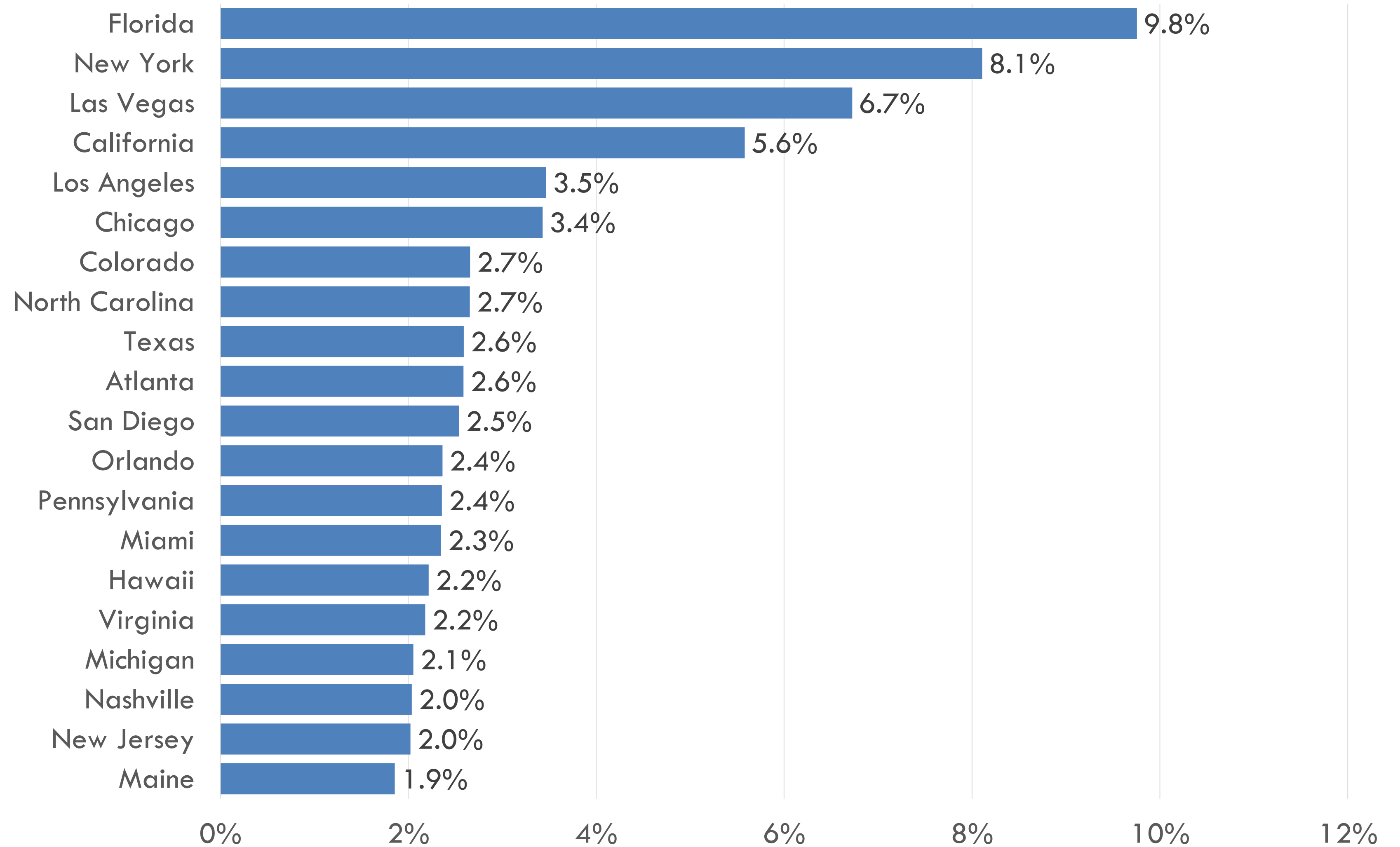
# DOMESTIC DESTINATIONS THIS FALL

**Question:** Which domestic destinations (if any) are you planning to visit or considering visiting this Fall? (Write in up to your top 3)

**Please only consider destination in the United States for your answers.**

*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys.*

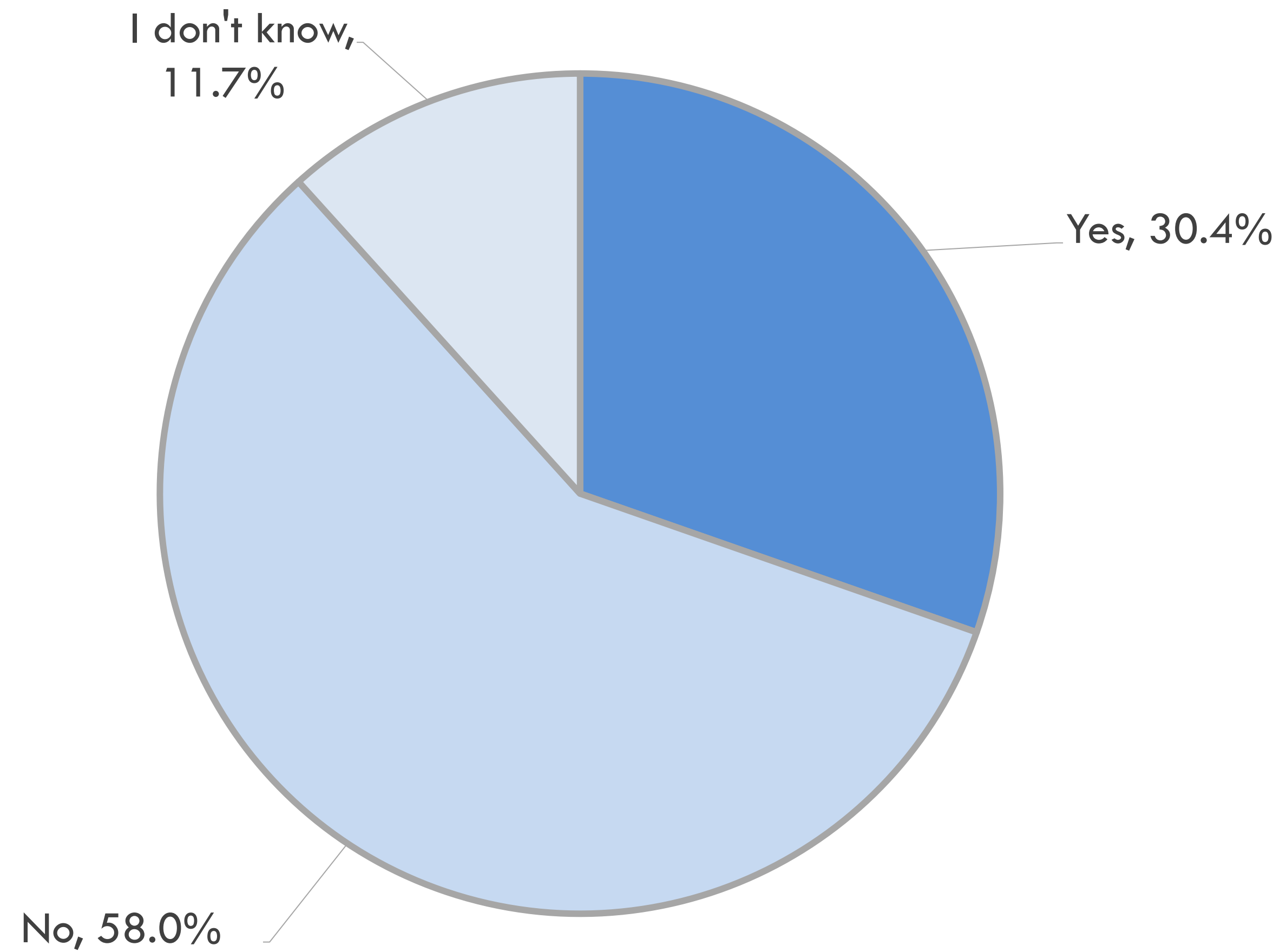
*Data collected Sep 25-27, 2020)*



# CHANGES IN FALL DESTINATION TYPES DUE TO PANDEMIC

**Question:** Has the Coronavirus situation changed the destinations you are likely to visit this Fall?

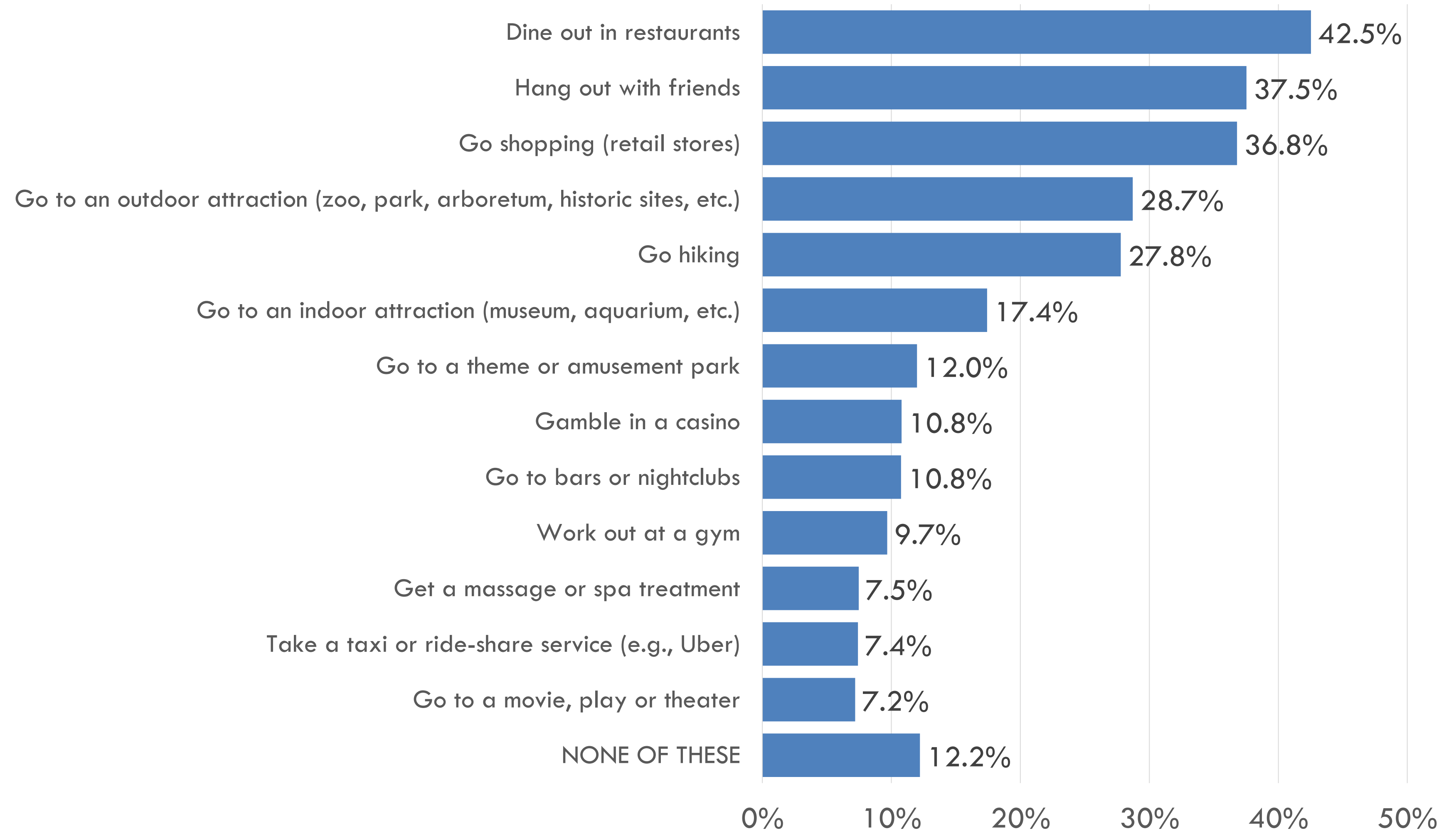
(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)



# FALL TRAVEL ACTIVITIES

**Question:** Which of the following are you likely to do while traveling this Fall? (Select all that apply)

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)

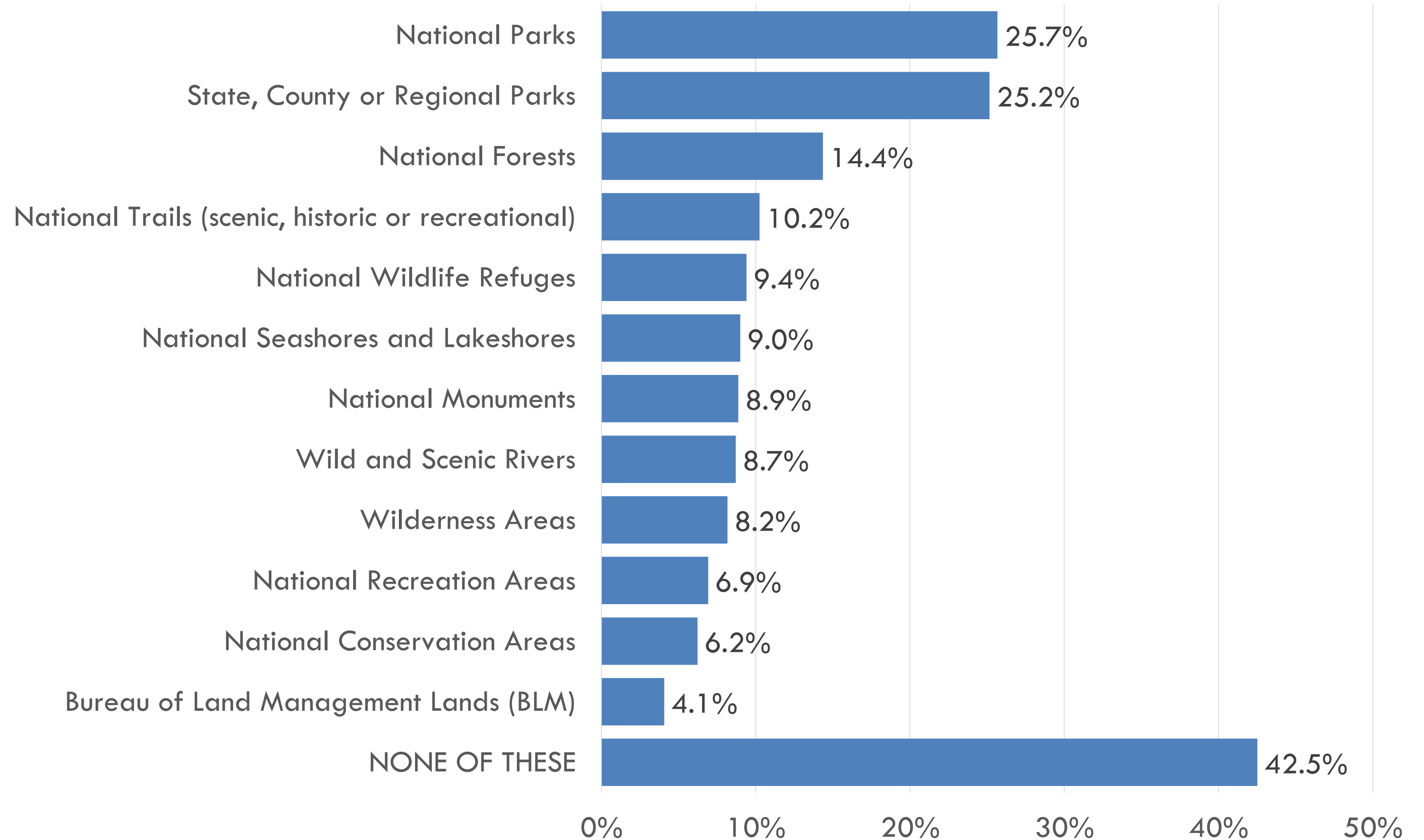




# PUBLIC LANDS AND FALL TRAVEL

**Question:** On any of your Fall trips will you visit any of the following types of public lands? (Select all that apply)

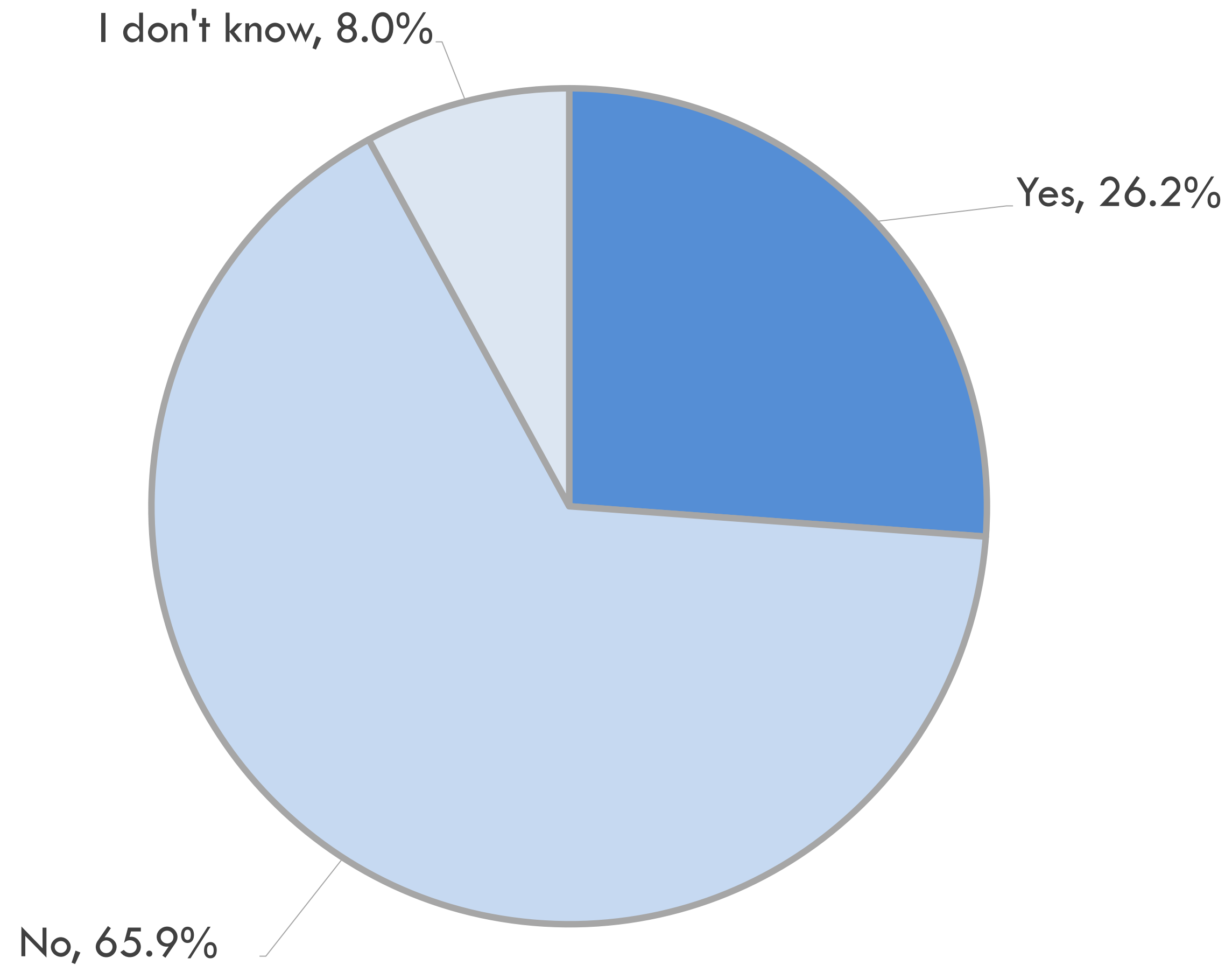
(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)



# USE OF COMMERCIAL AIRLINES THIS FALL

**Question:** On any Fall trip(s), will you travel on a commercial airline?

*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



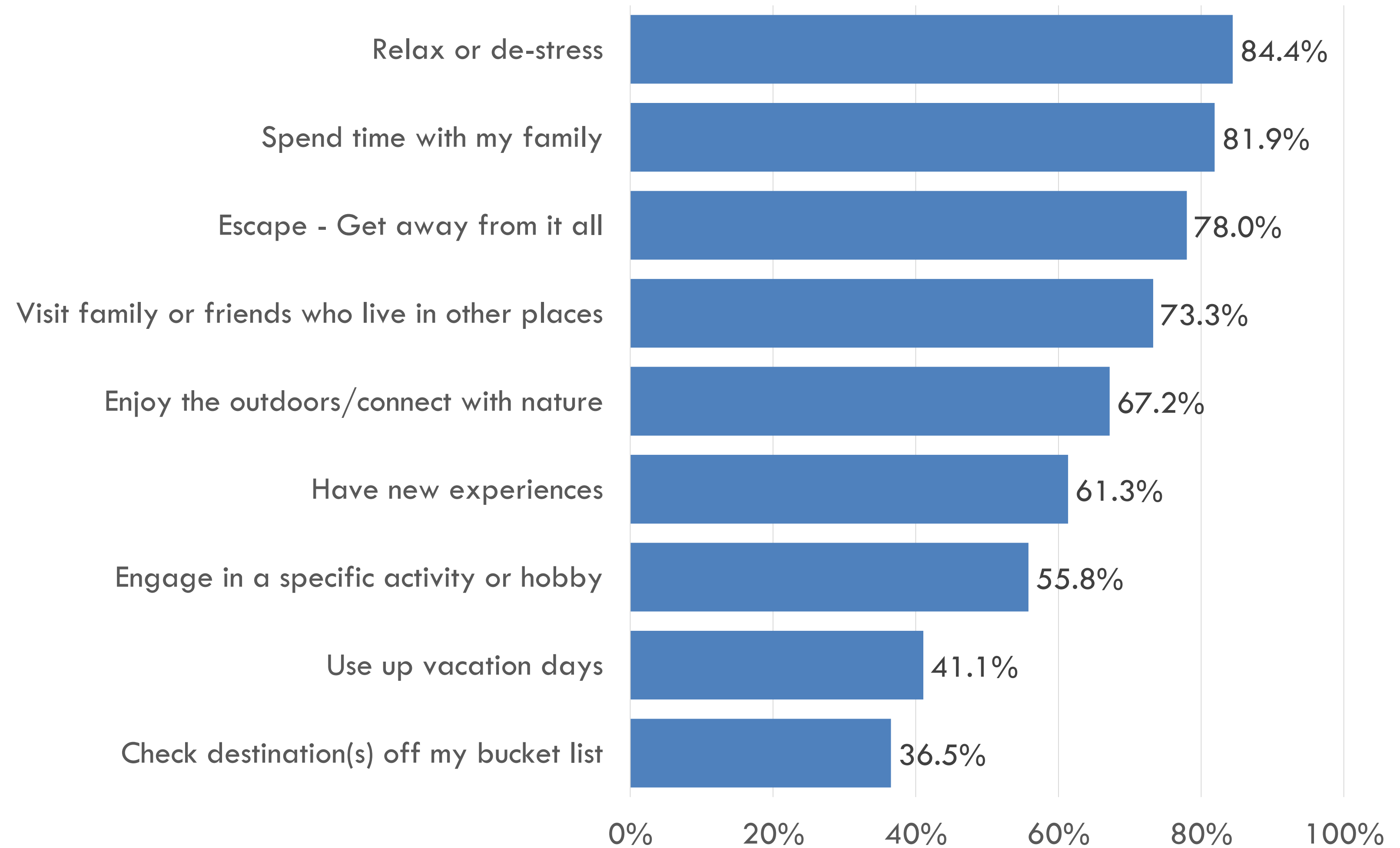
# REASONS FOR FALL TRAVEL

**Question:** Tell us about your motivations for traveling this Fall. Please evaluate the importance of each.

*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys.*

*Data collected Sep 25-27, 2020)*

## Top 2 Box Score: Important or Very Important

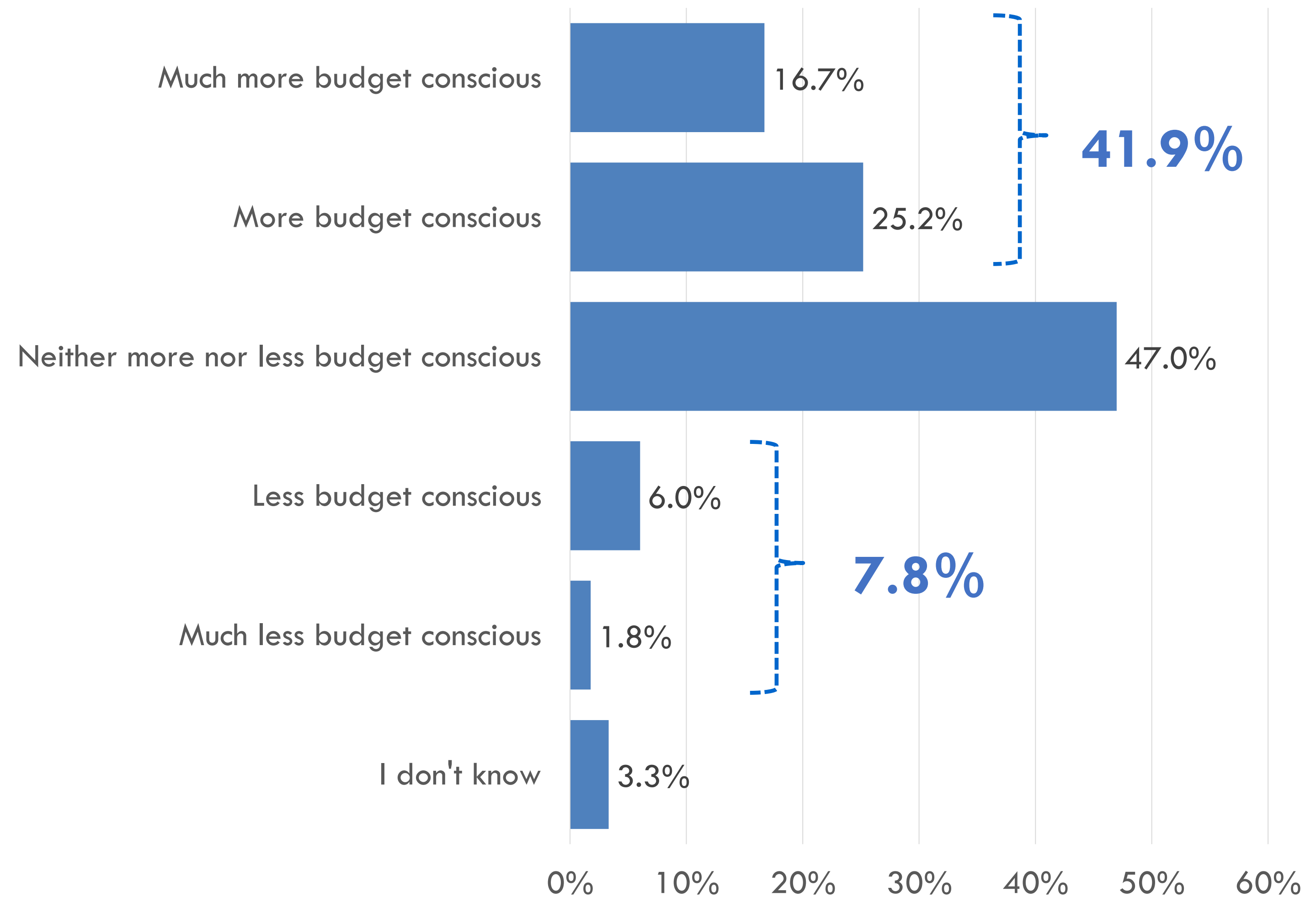


# TRAVEL BUDGET THIS FALL

**Question:** Continue to think about your travel(s) this Fall. Compared to before the Coronavirus situation, how budget conscious will you be while traveling this Fall?

**This Fall while traveling I will be**

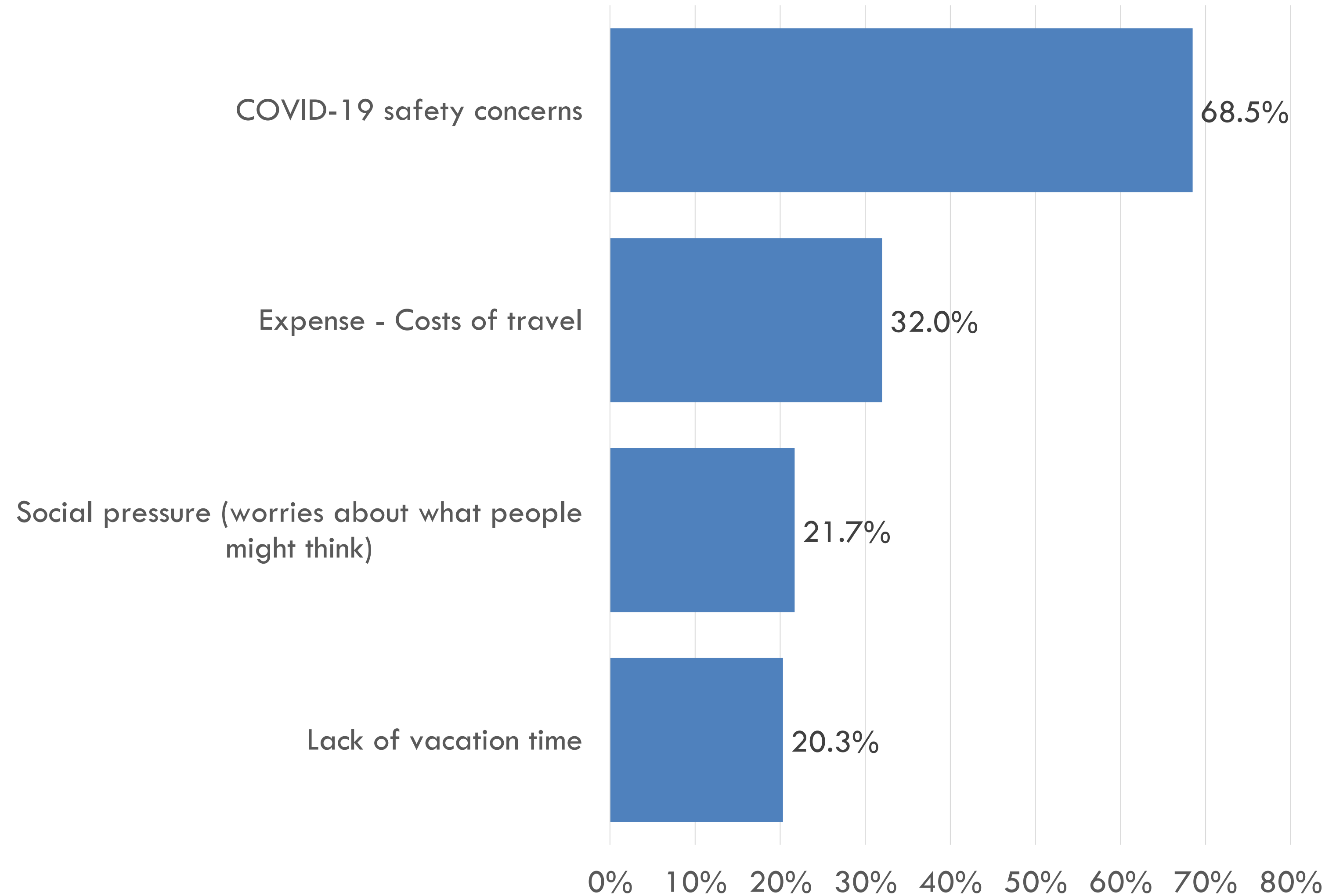
*(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)*



# IMPEDIMENTS TO FALL TRAVEL

**Question:** Have any of the following kept you from planning any Fall travel beyond what you have described above?

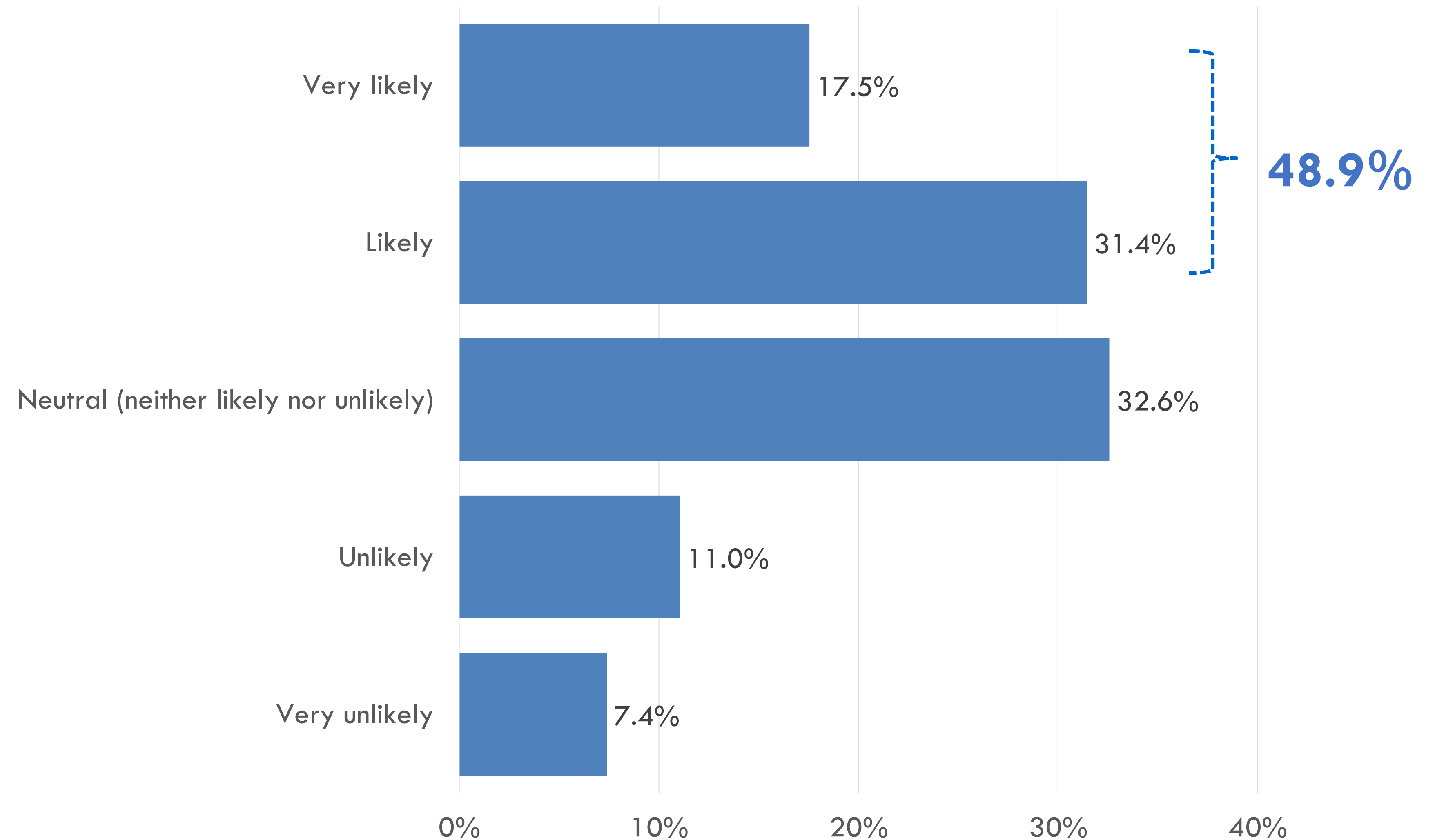
*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



# OPENNESS TO NEW FALL DESTINATIONS

**Question:** If a good opportunity presented itself, how likely would you be to take a leisure trip this Fall THAT YOU HAVEN'T ALREADY CONSIDERED?

*(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys. Data collected Sep 25-27, 2020)*



A top-down view of a group of people sitting around a swimming pool. Their feet are in the water, and several laptops are open on the ground around them. The scene is overlaid with a semi-transparent teal filter. The text 'FALL WORKCATIONS & SCHOOLCATIONS' is centered across the image in a light blue, bold, sans-serif font. The ampersand is orange. One laptop screen shows a numbered list: '1.', '2.', '3.'. Another laptop screen shows 'To do:' followed by '1.'. A palm frond is visible on the right side of the pool.

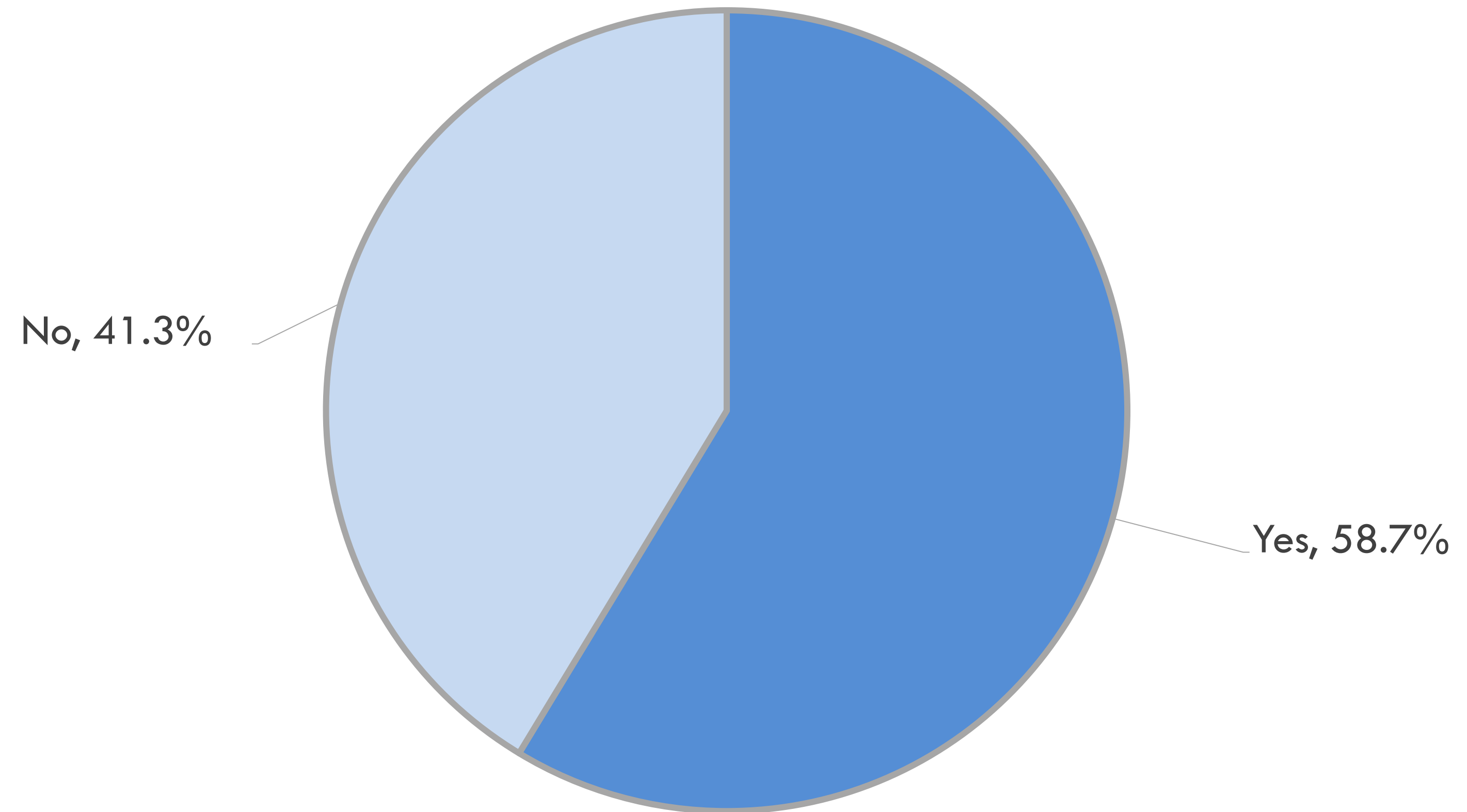
# FALL WORKCATIONS & SCHOOLCATIONS

# POTENTIAL FOR REMOTE WORK

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**Question:** Does your job allow you to work remotely? (Select one)

*(Base: Wave 29 data. Employed respondents, 901 completed surveys. Data collected Sep 25-27, 2020)*



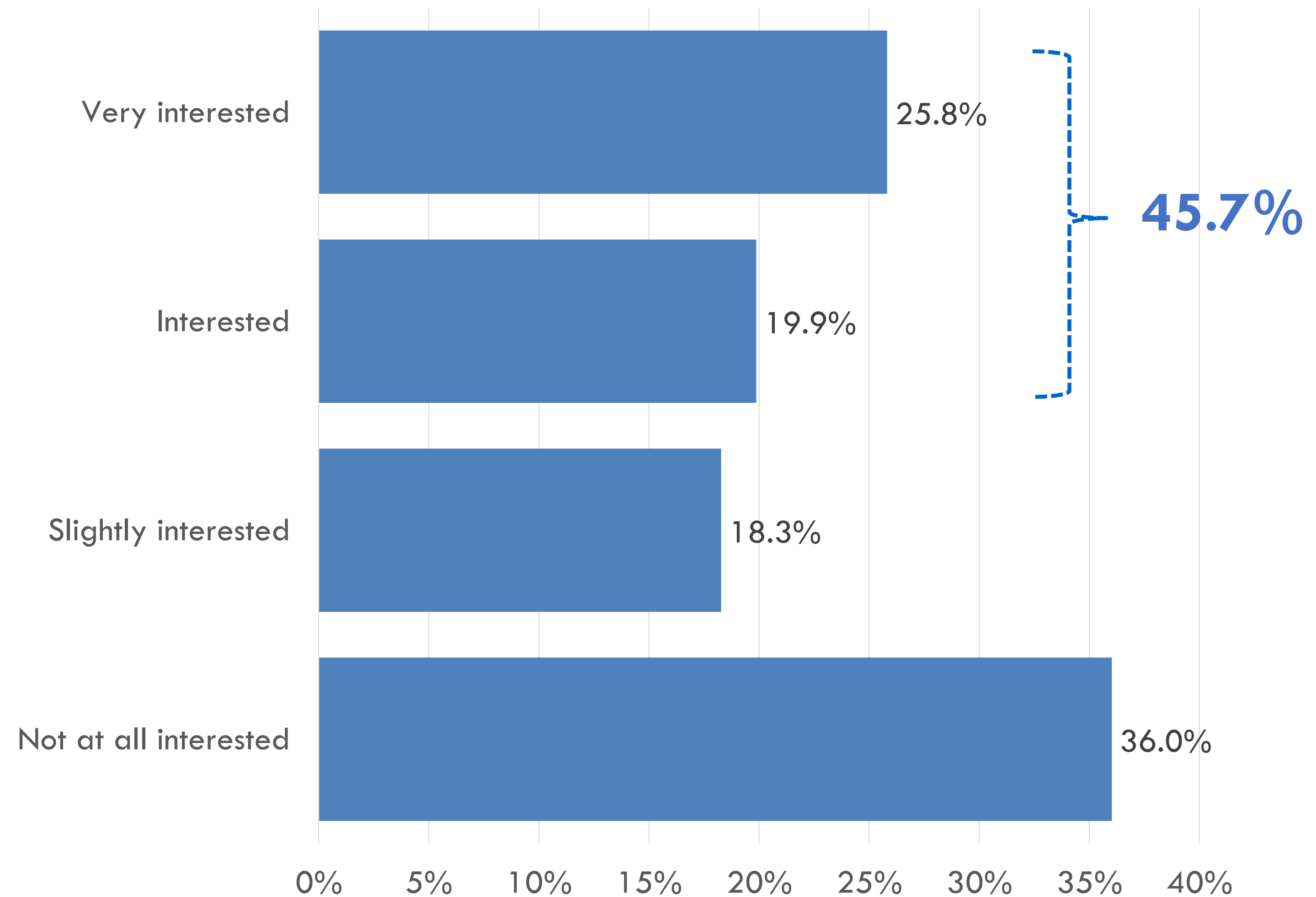


# INTEREST IN WORKCATIONS THIS FALL

**Question:** A "Workcation" is a new term being used to describe travel where people visit a vacation destination while still working remotely.

**How interested would you be in taking a "workcation" this Fall?**

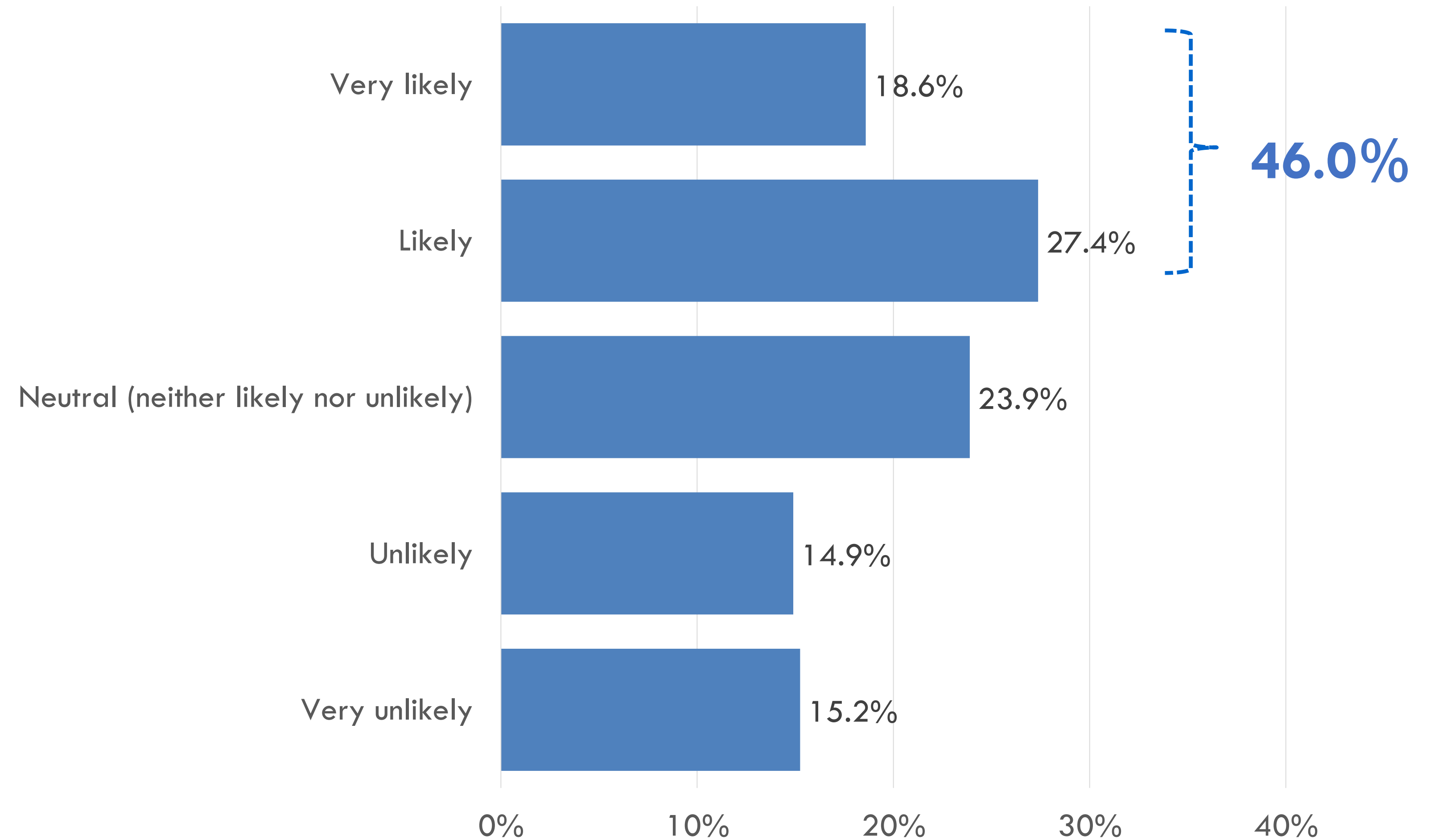
*(Base: Wave 29 data. Respondents who can work remotely, 526 completed surveys. Data collected Sep 25-27, 2020)*



# LIKELIHOOD OF TAKING A WORKCATION THIS FALL

**Question:** How likely are you to take a "workcation" this Fall?

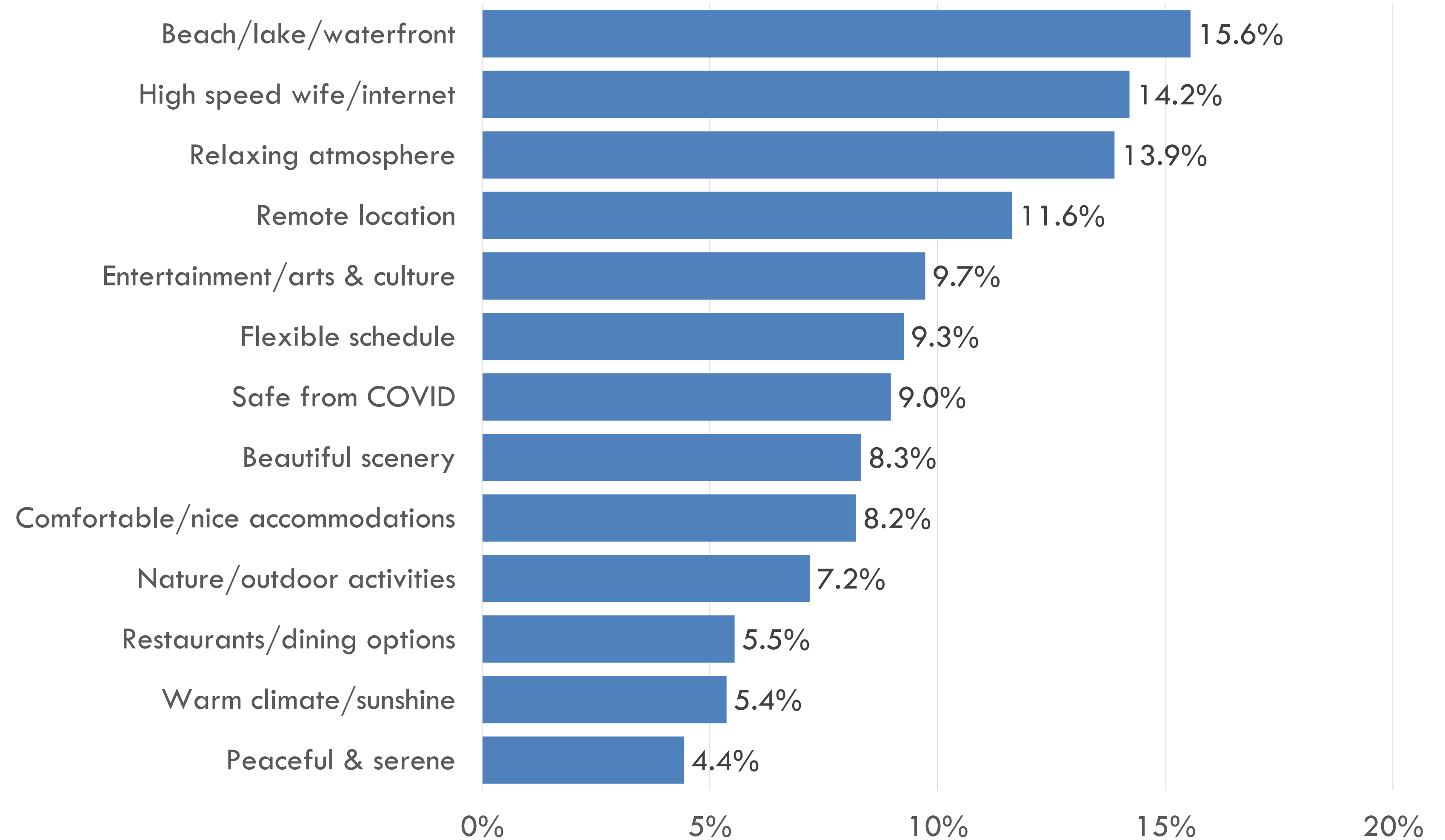
*(Base: Wave 29 data. Respondents interested to any degree in workcations, 329 completed surveys. Data collected Sep 25-27, 2020)*



# CHARACTERISTICS OF AN IDEAL WORKCATION DESTINATION

**Question:** What would be the ideal characteristics of a "workcation destination" for you? (Write in as many as three)

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)

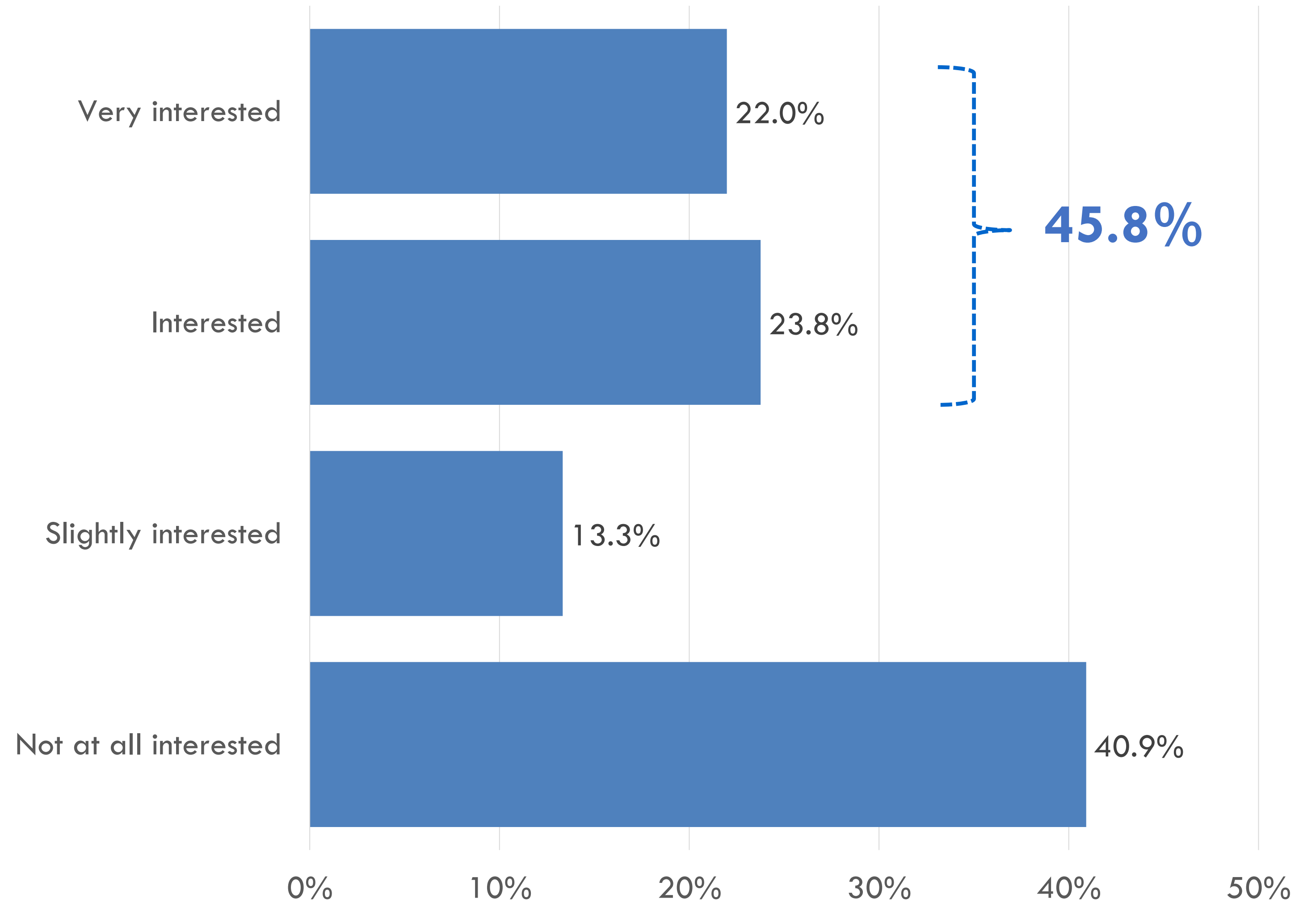


# INTEREST IN SCHOOLCATIONS

**Question:** A "Schoolcation" is a new term being used this year to describe travel where students can vacation with their families while attending classes online.

**How interested would you be in taking a "schoolcation" this Fall with your family?**

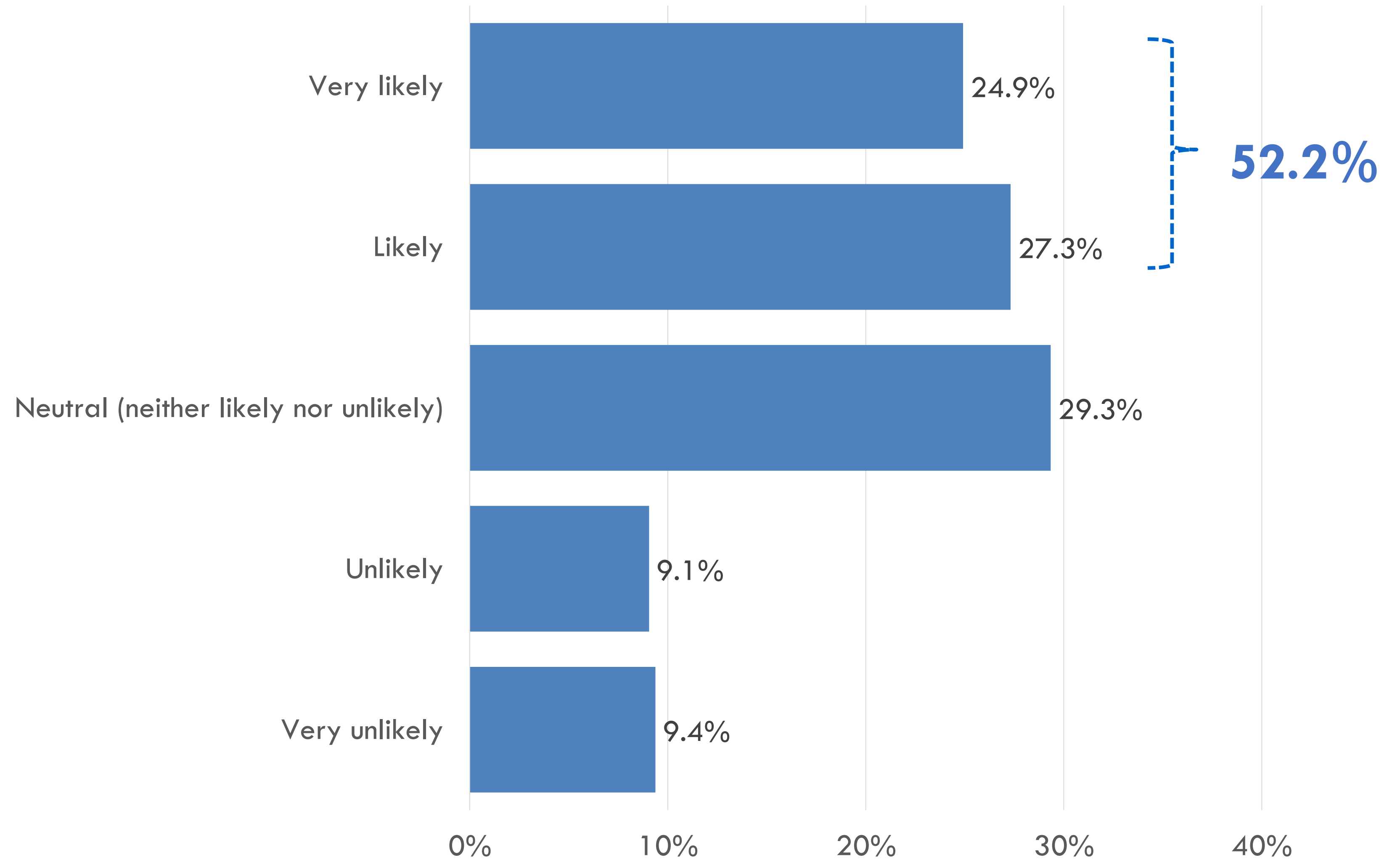
*(Base: Wave 29 data. Respondents who travel with children, 326 completed surveys. Data collected Sep 25-27, 2020)*



# LIKELIHOOD OF TAKING A FALL SCHOOLCATION

**Question:** How likely are you to take a "schoolcation" this Fall?

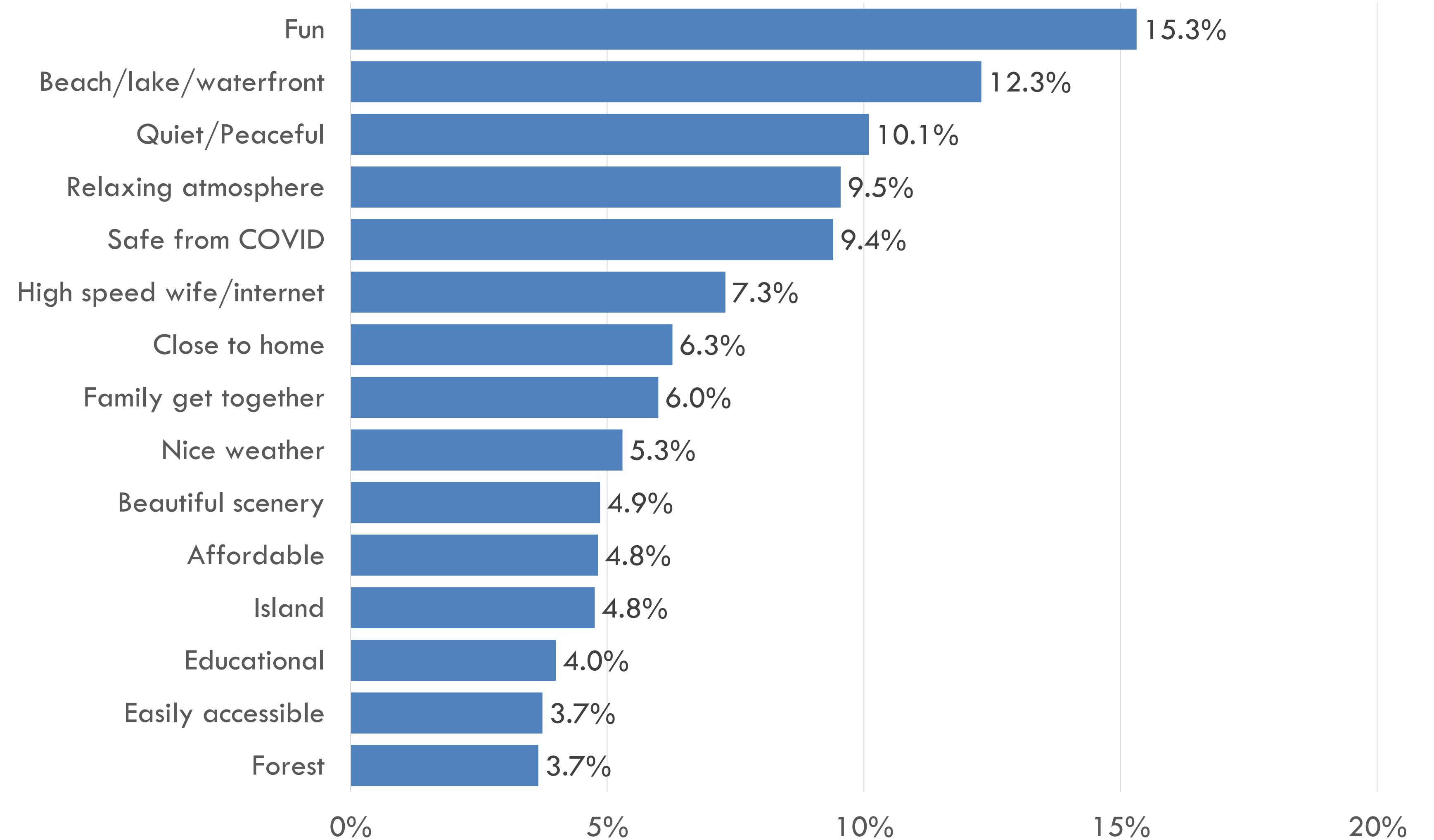
*(Base: Wave 29 data. Respondents with some level of interest in schoolcations, 180 completed surveys. Data collected Sep 25-27, 2020)*



# CHARACTERISTICS OF AN IDEAL SCHOOLCATION DESTINATION

**Question:** What would be the ideal characteristics of a "schoolcation" destination for you? (Write in as many as three)

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)



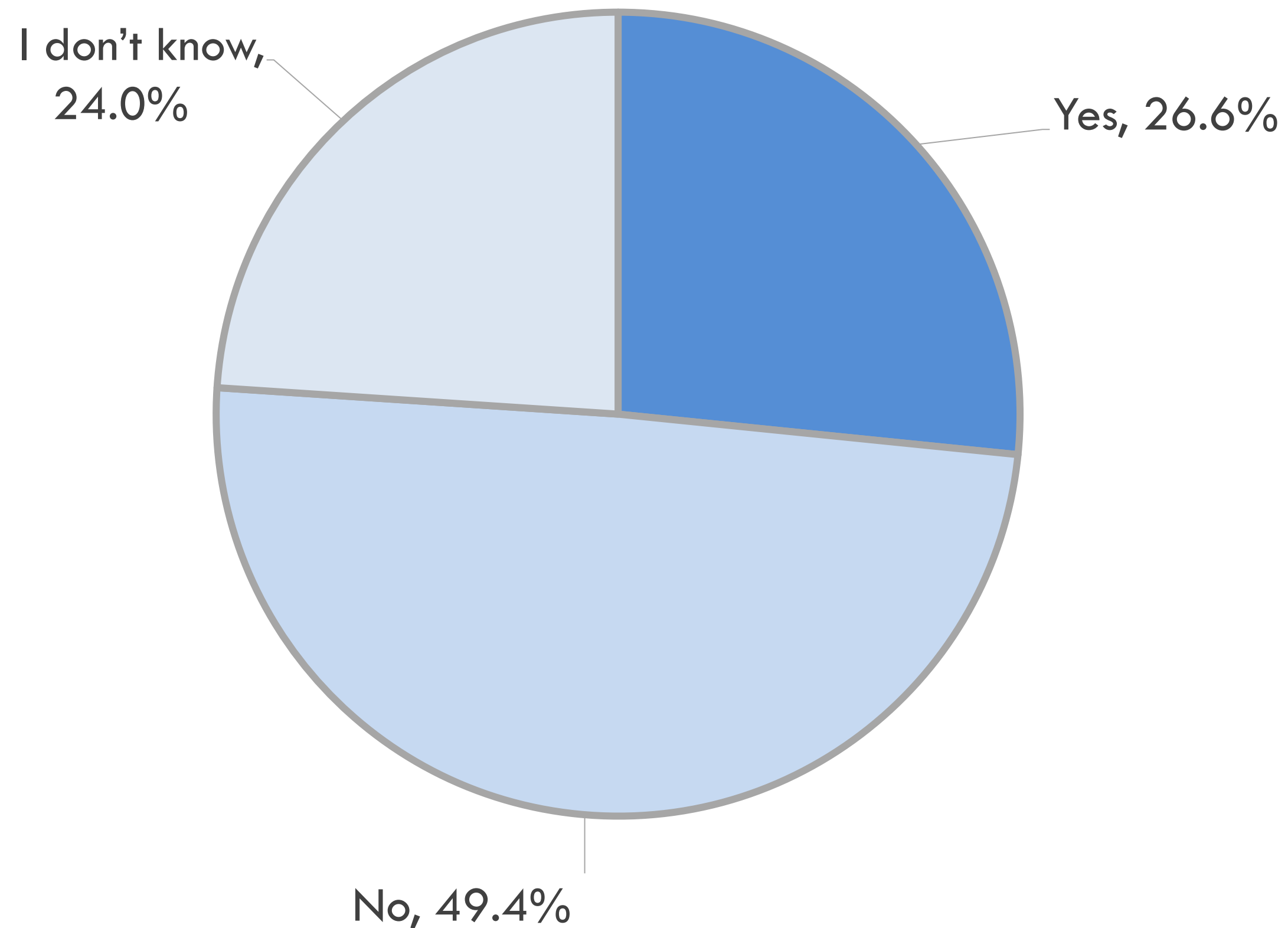
A globe of the Earth is shown, overlaid with a dense network of glowing lines in shades of orange, yellow, and blue. These lines represent global travel routes, with a particularly high concentration of lines in the North Atlantic and Europe. The globe is set against a dark blue background.

# TRAVEL'S IMPACT ON ENVIRONMENT

# DOES TRAVEL HAVE A NEGATIVE EFFECT ON THE ENVIRONMENT?

**Question:** Do you believe that people traveling for leisure have an overall negative impact on the environment? (Select one)

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)

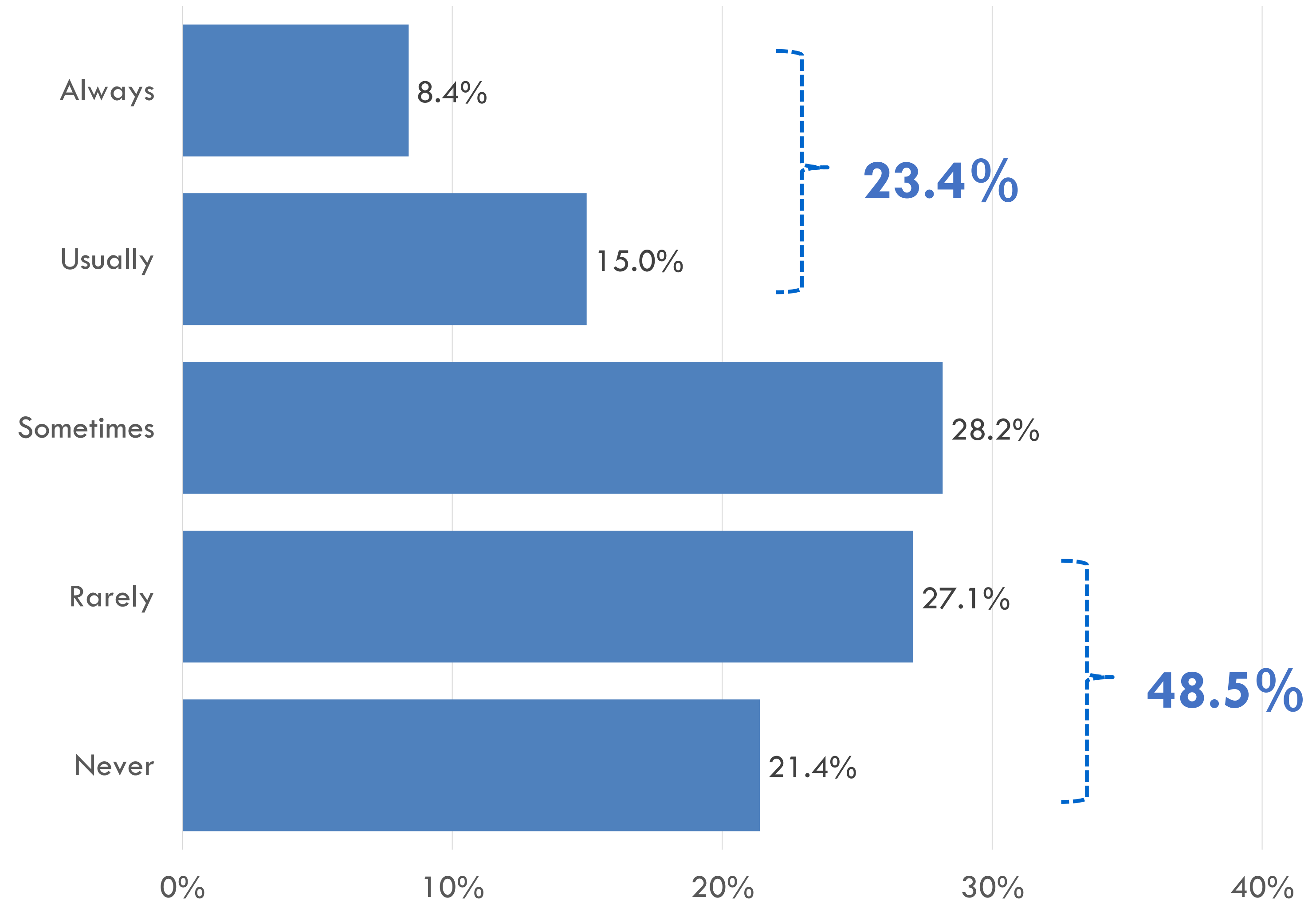




# CONCERN ABOUT THE ENVIRONMENT WHEN TRAVEL PLANNING

**Question:** When planning your trips, how often do you think about the impact of your trips on the environment? (Select one)

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)

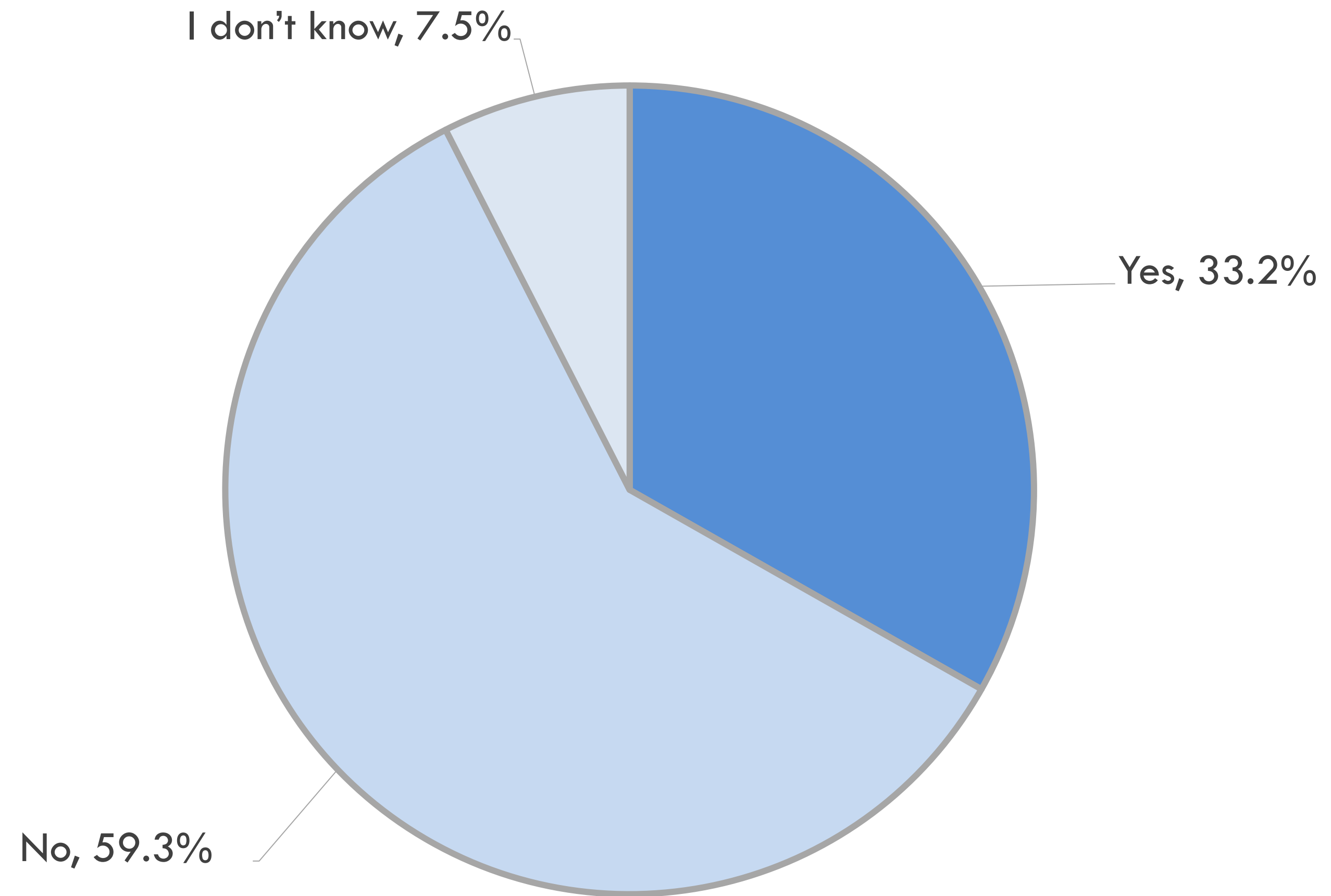


# AWARENESS OF CARBON OFFSETS

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**Question:** Before taking this survey, have you ever heard of “carbon offsets” for travel? (Select one)

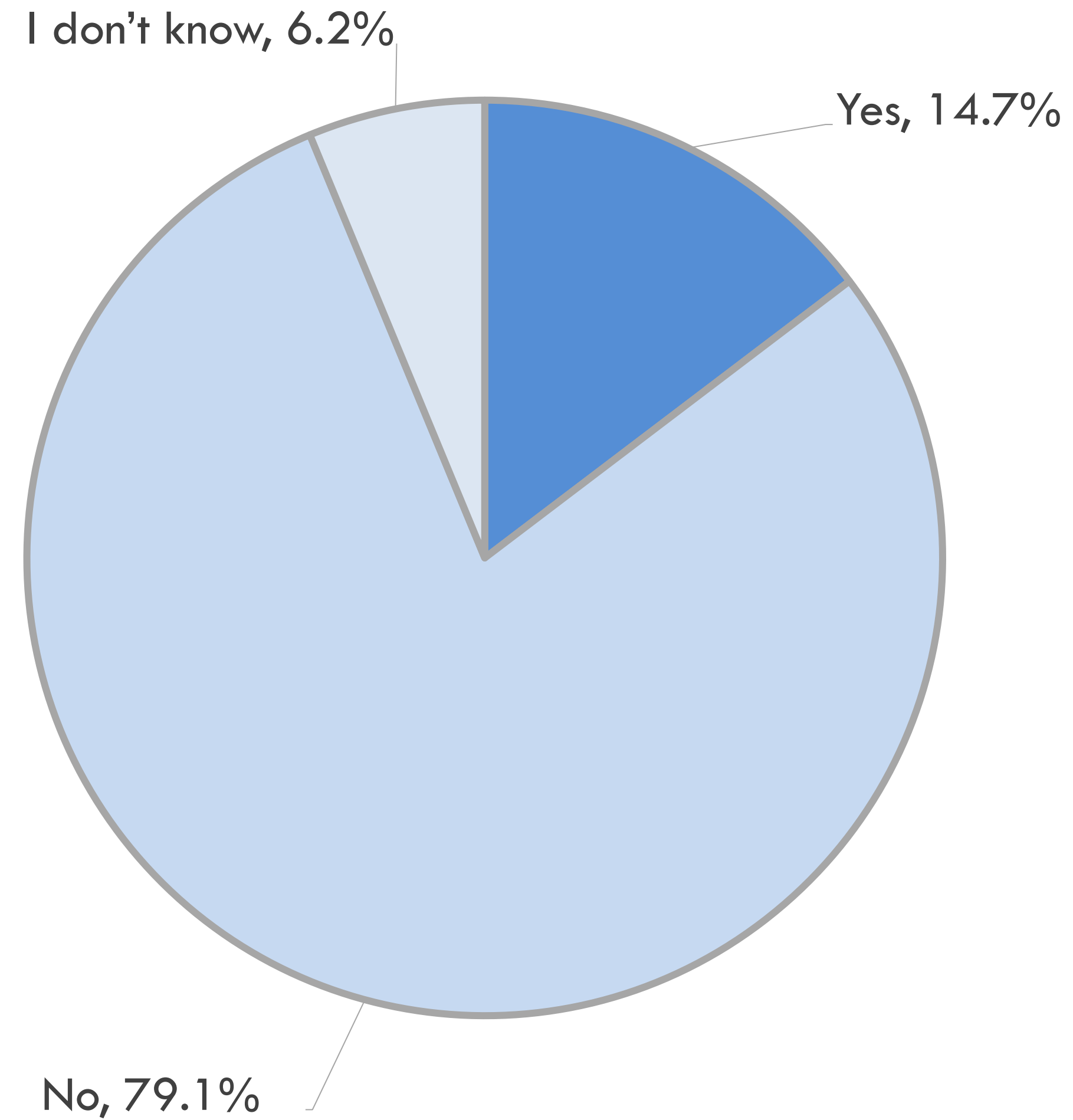
*(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)*



# PAST PURCHASE OF CARBON OFFSETS

**Question:** Have you ever purchased a “carbon offset” for your travel? (Select one)

(Base: Wave 29 data. Respondents aware of carbon offsets, 385 completed surveys. Data collected Sep 25-27, 2020)

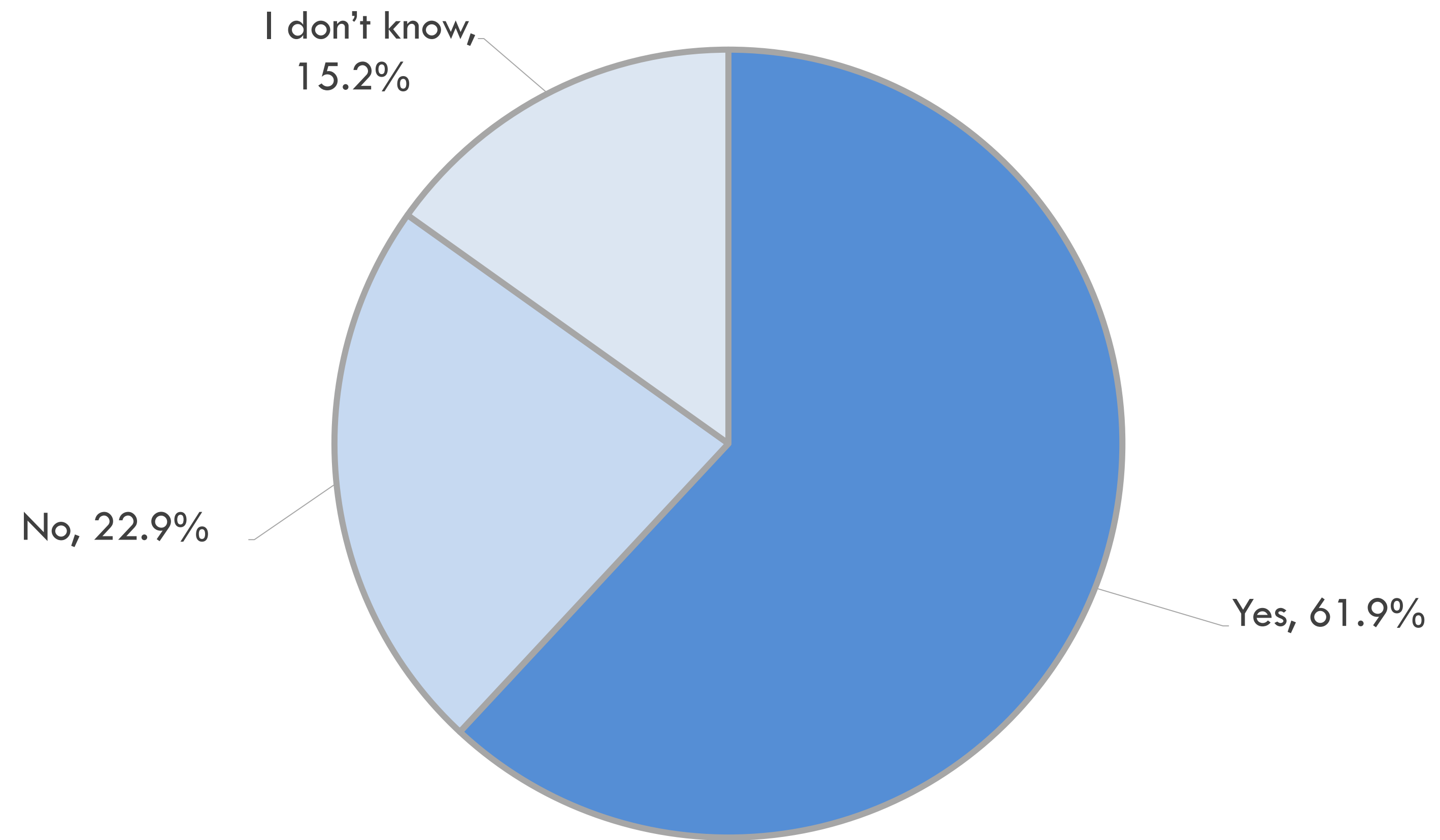


# HUMAN ACTIVITY AND CLIMATE CHANGE

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**Question:** Do you believe that human activity is responsible for climate change? (Select one)

*(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)*



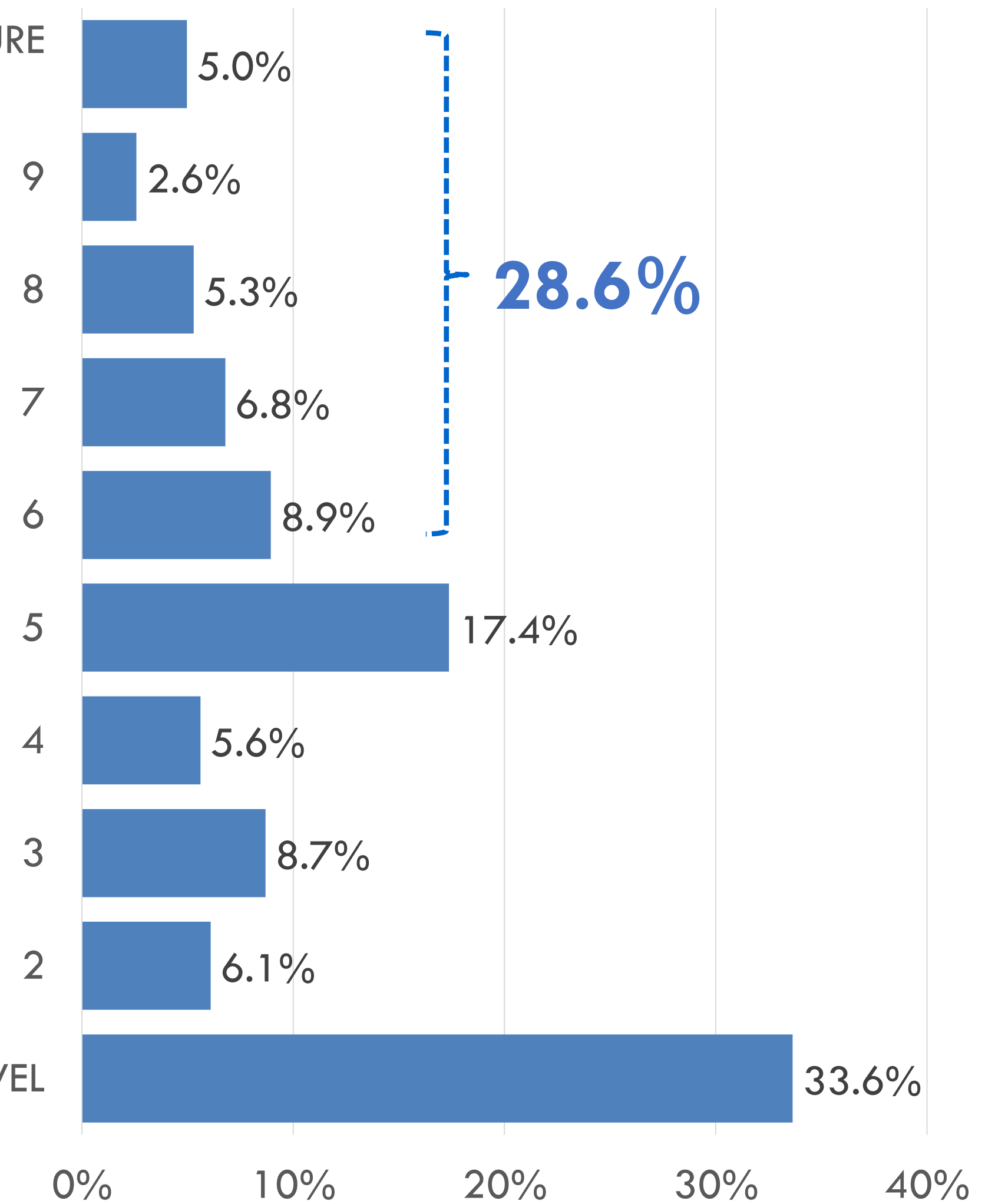
# IMPACT OF CLIMATE CHANGE OF PAST TRAVEL

**Question:** In the PAST FIVE (5) YEARS, on a scale of 1 to 10 please rate, how much you think climate change has impacted your leisure travel?

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)

10 - SIGNIFICANT IMPACT ON MY LEISURE TRAVEL

1 – NO IMPACT ON MY LEISURE TRAVEL

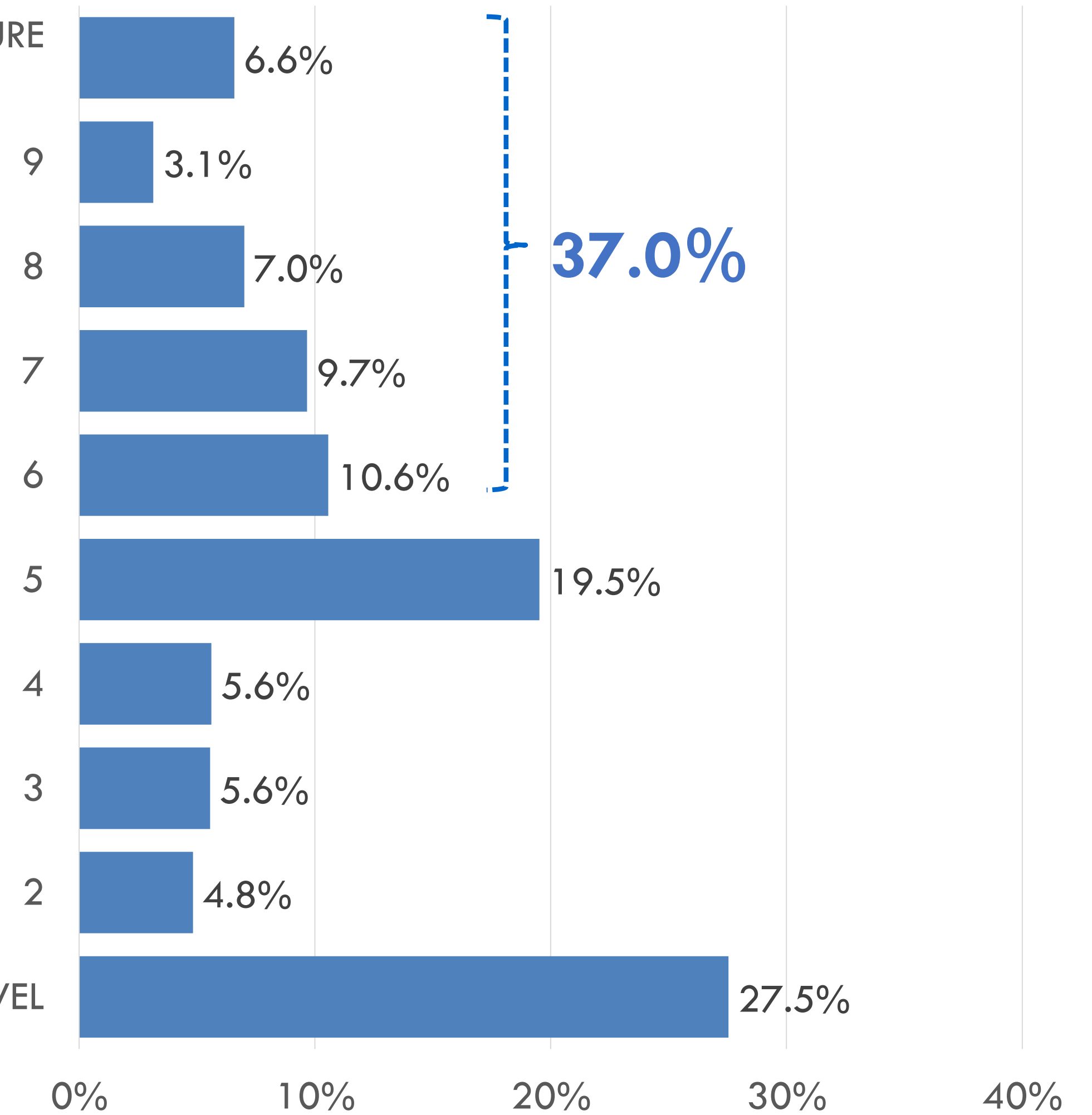


# IMPACT OF CLIMATE CHANGE OF FUTURE TRAVEL

**Question:** In the **NEXT FIVE (5) YEARS**, on a scale of 1 to 10 please rate, how much you think climate change will impact your leisure travel?

*(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)*

10 - SIGNIFICANT IMPACT ON MY LEISURE TRAVEL



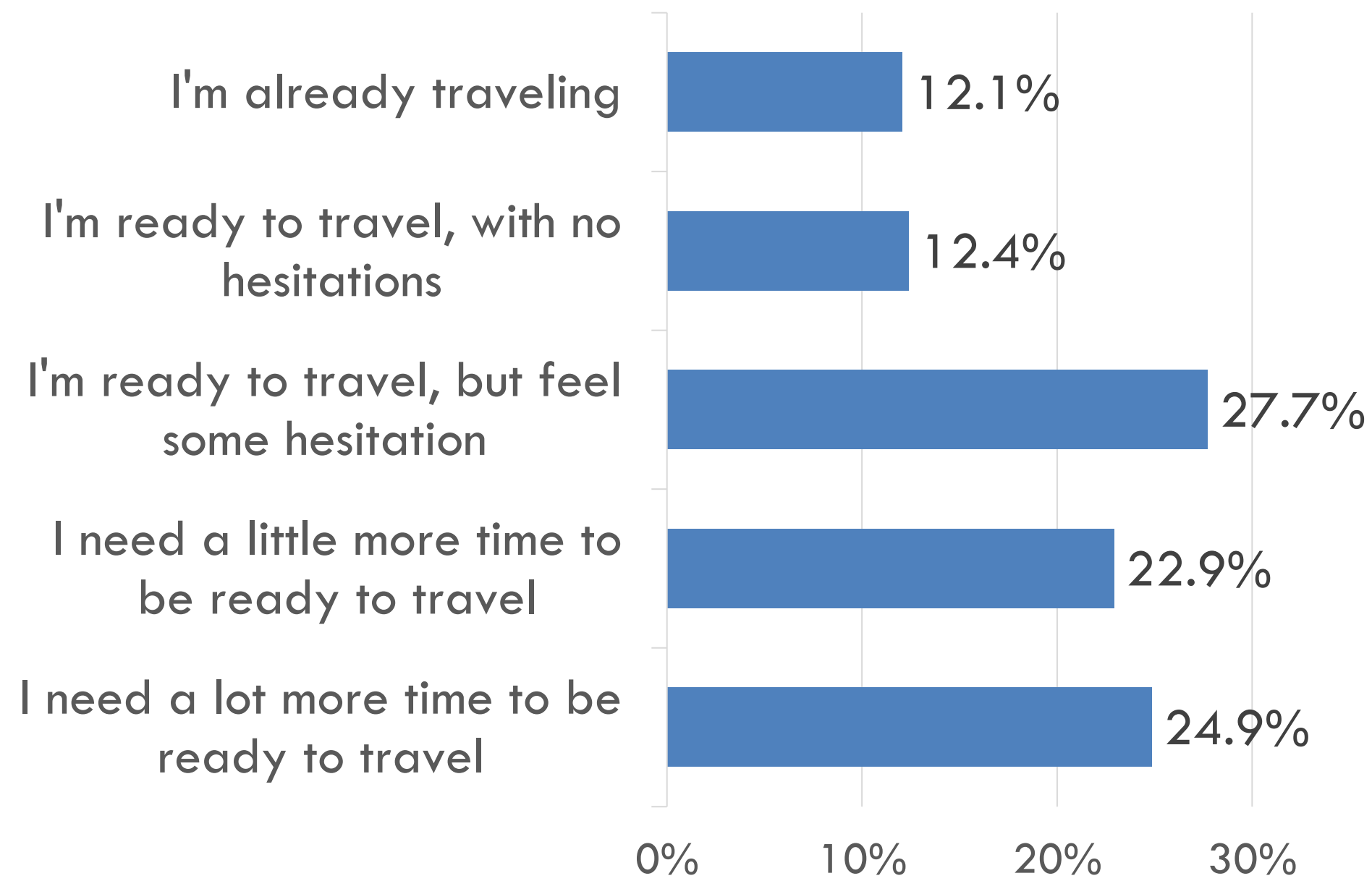
1 - NO IMPACT ON MY LEISURE TRAVEL



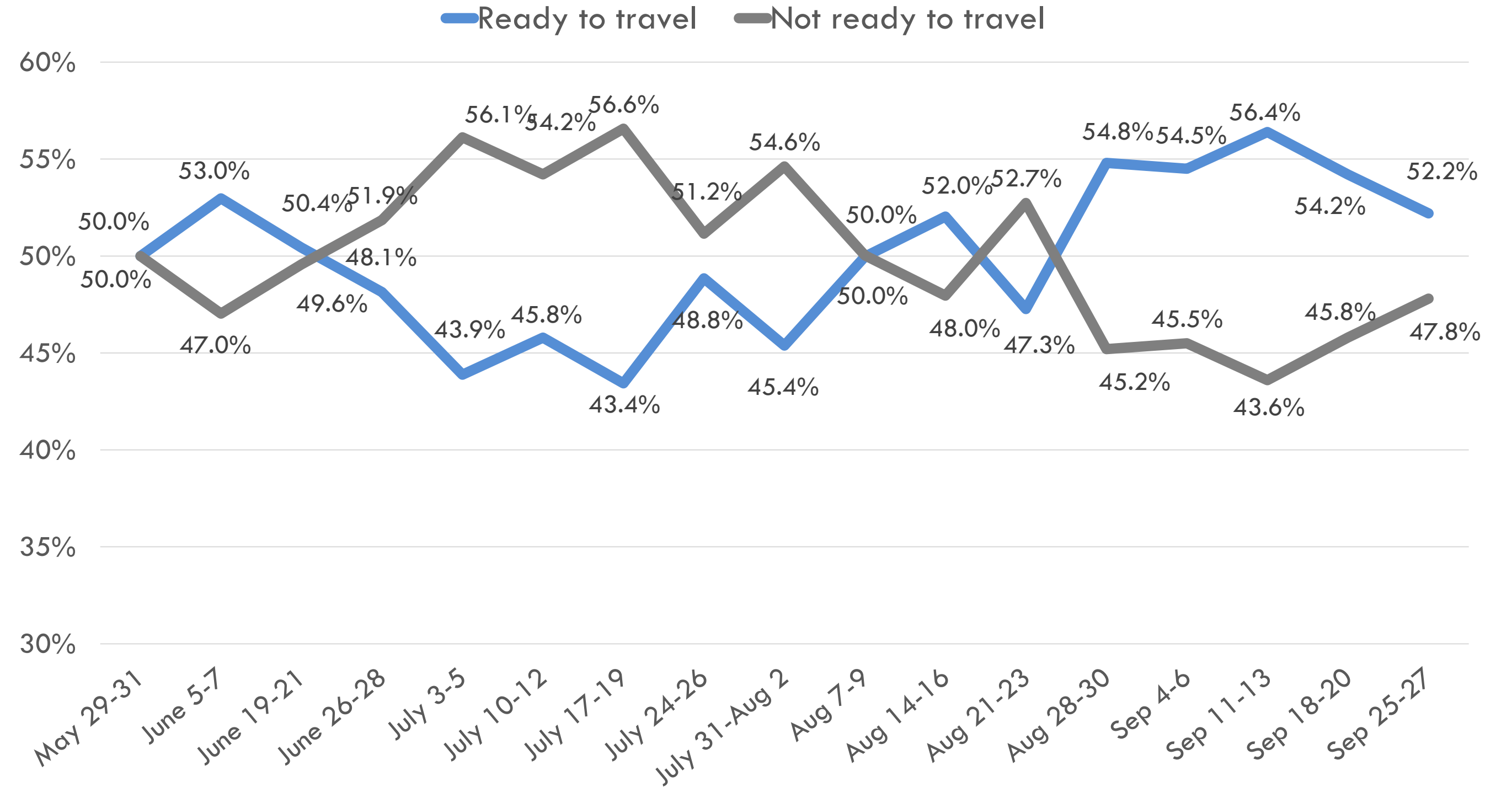
**OPINIONS ON TRAVEL &  
THE CORONAVIRUS**

# TRAVEL STATE-OF-MIND

**Question:** When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



## Historical data



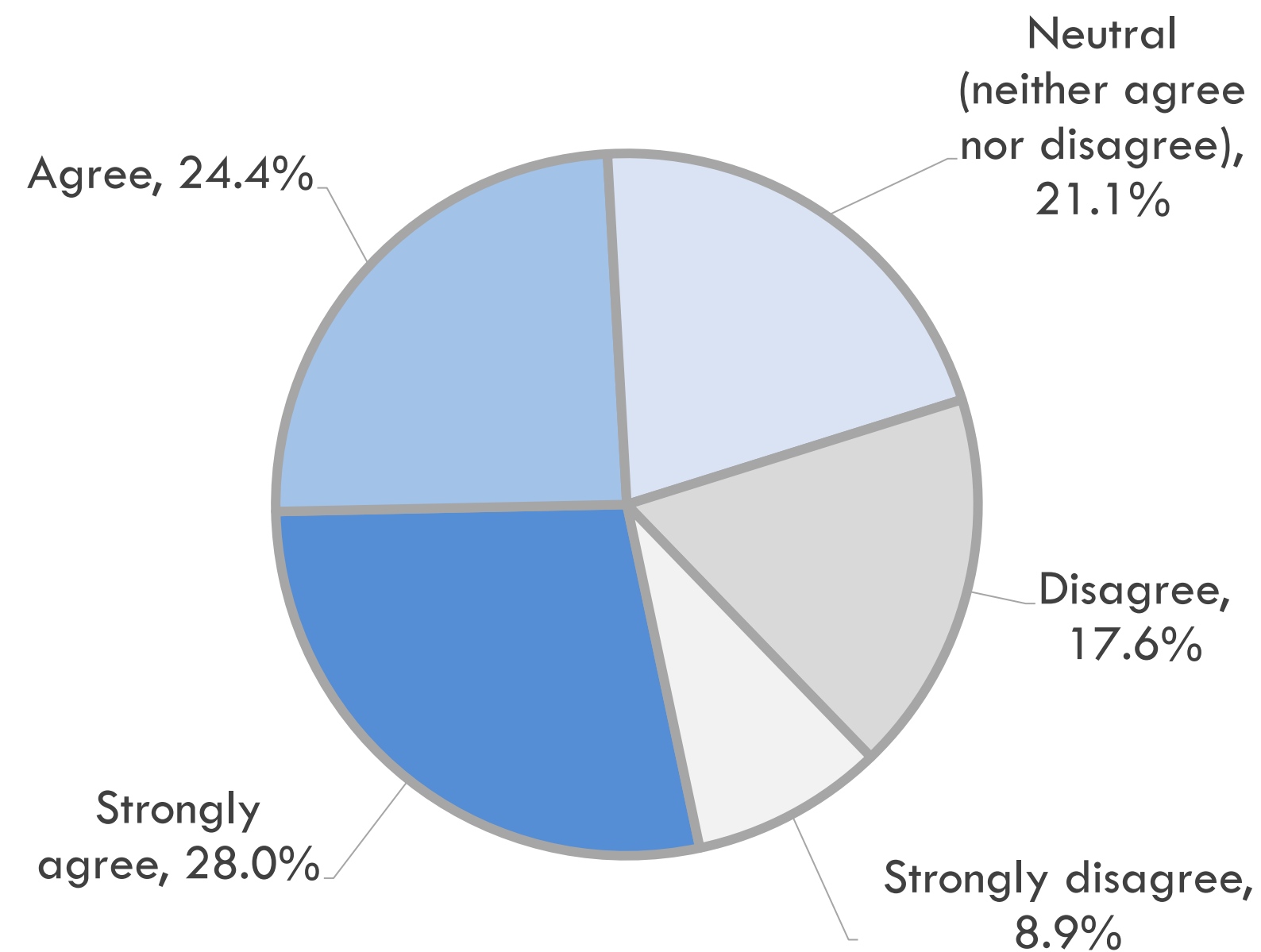
(Base: Waves 12-13 and 15-29. All respondents, 1,257, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



# AVOIDING TRAVEL UNTIL THE CORONAVIRUS BLOWS OVER

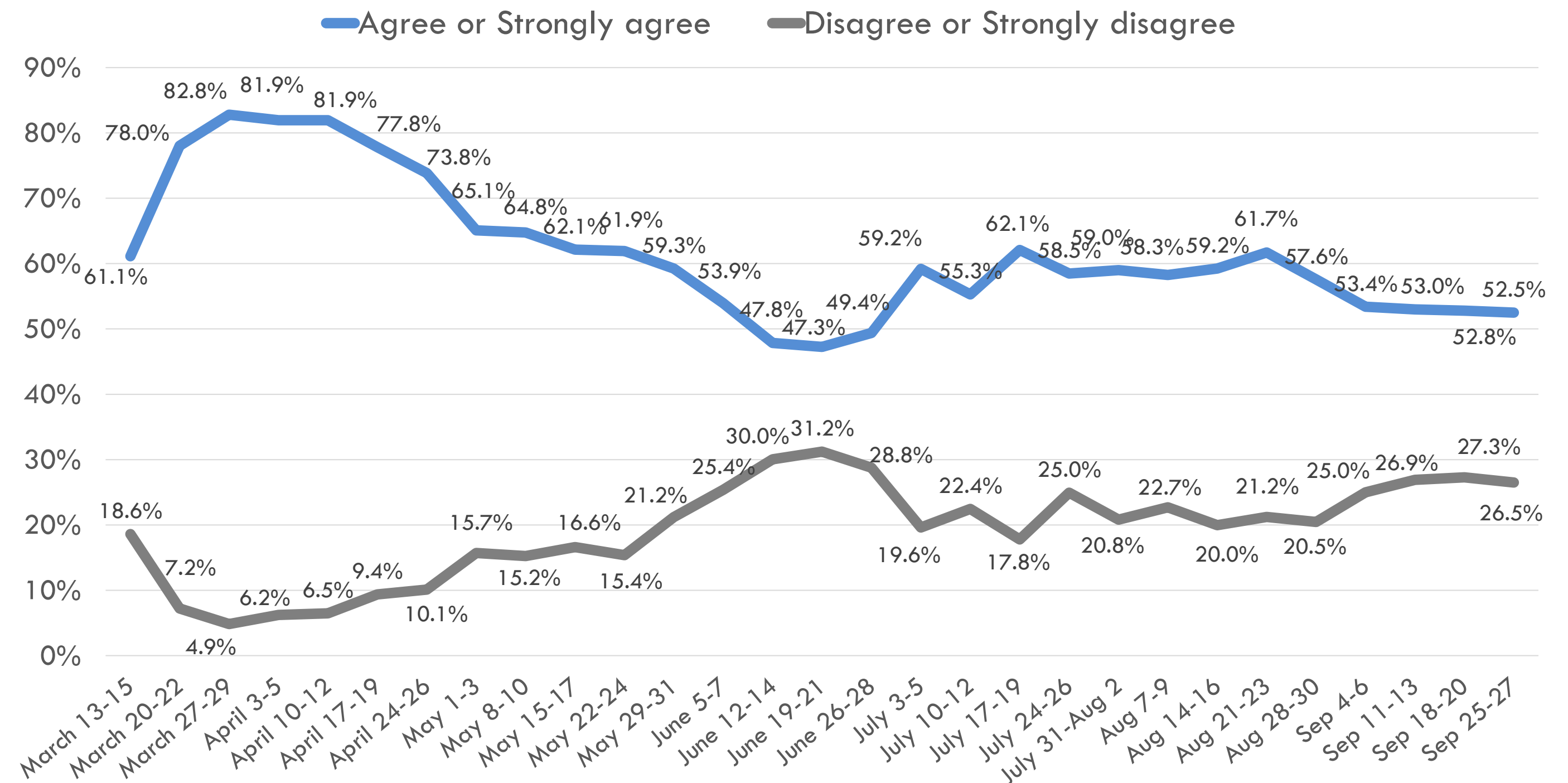
**How much do you agree with the following statement?**

**Statement:** I'm planning to avoid all travel until the Coronavirus situation blows over.



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

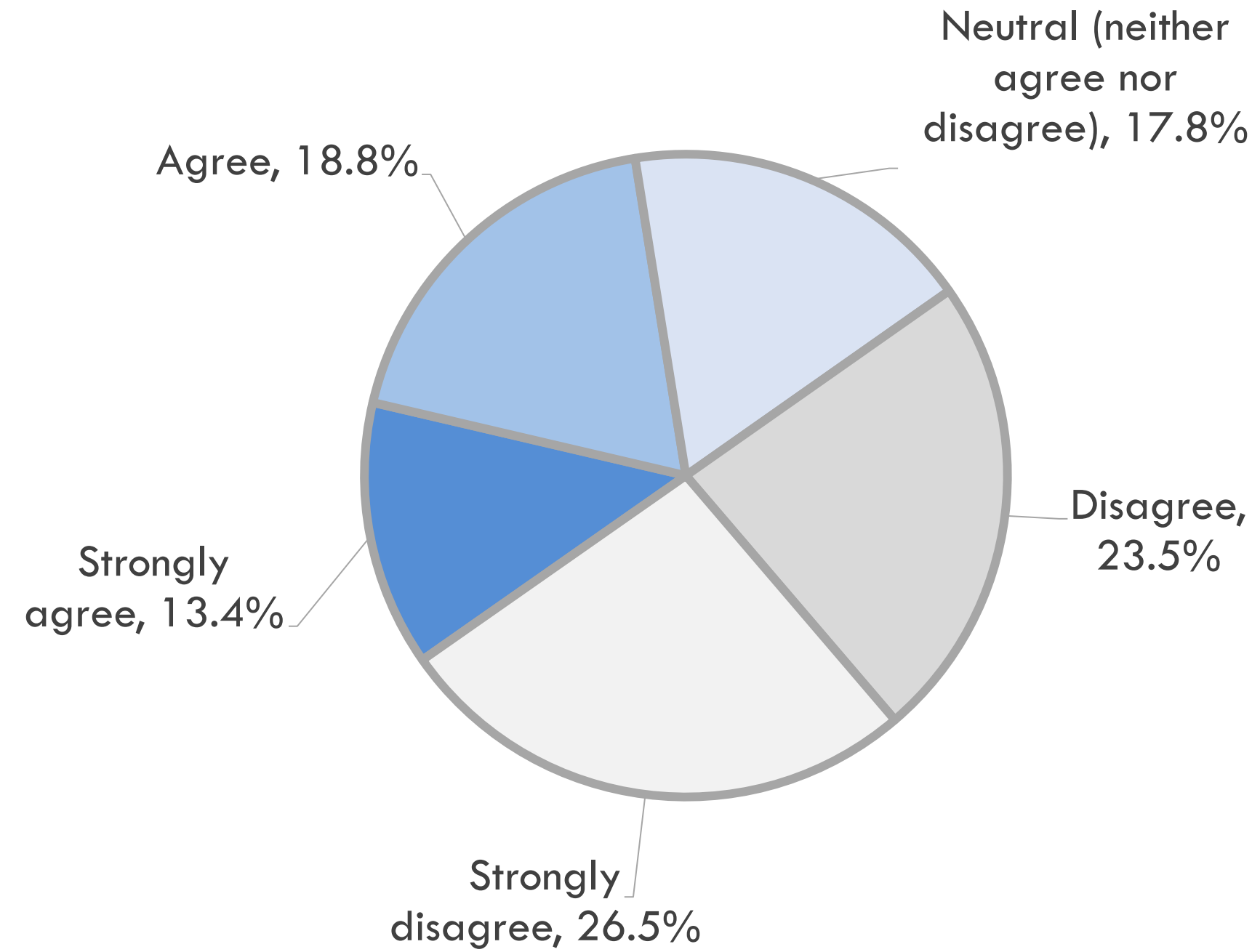
## Historical data



# EXPECTATIONS FOR TRAVELING IN THE FALL

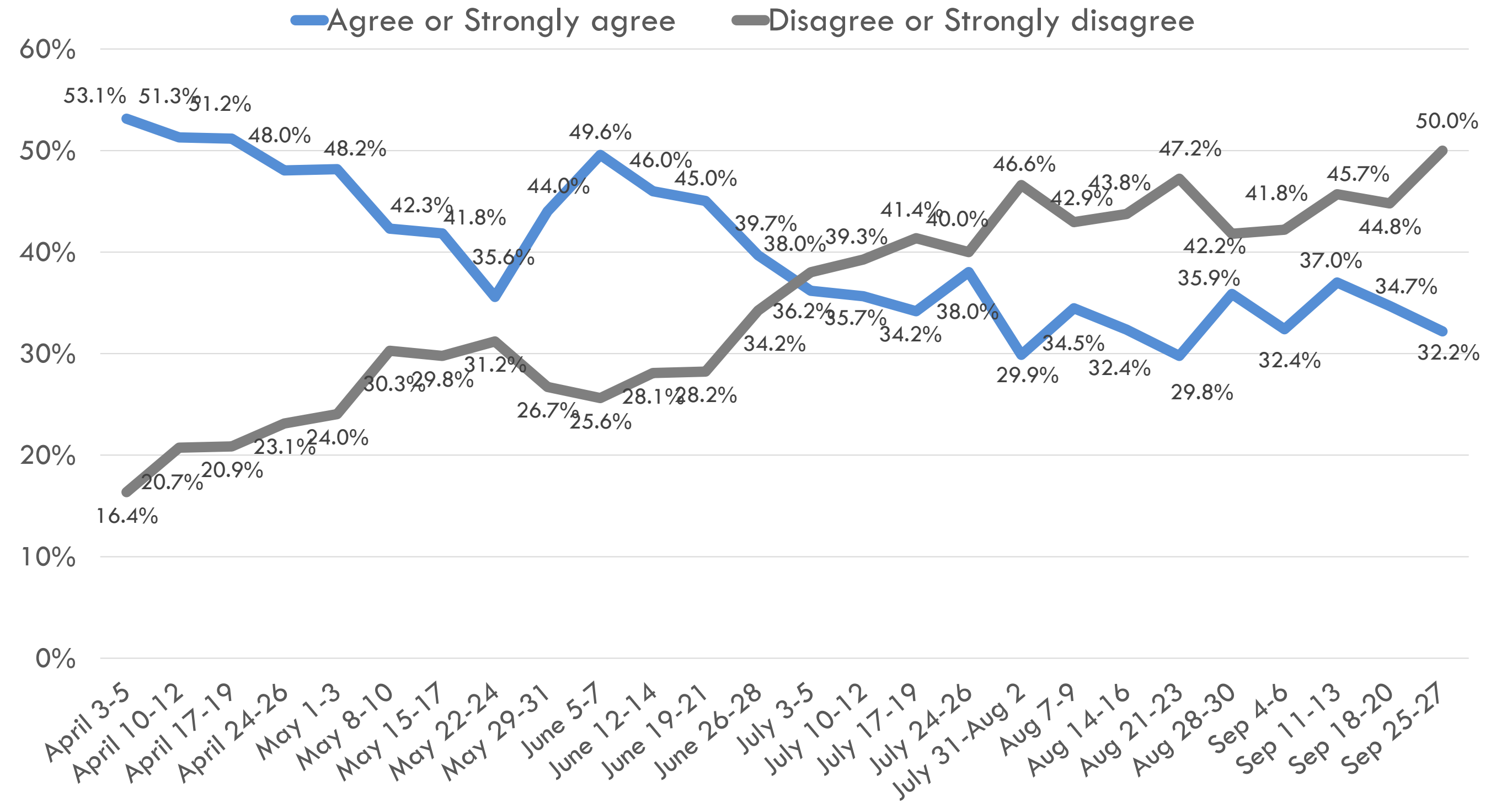
How much do you agree with the following statement?

**Statement:** I expect that I will be traveling in the Fall of 2020.



(Base: Waves 4-29. All respondents, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

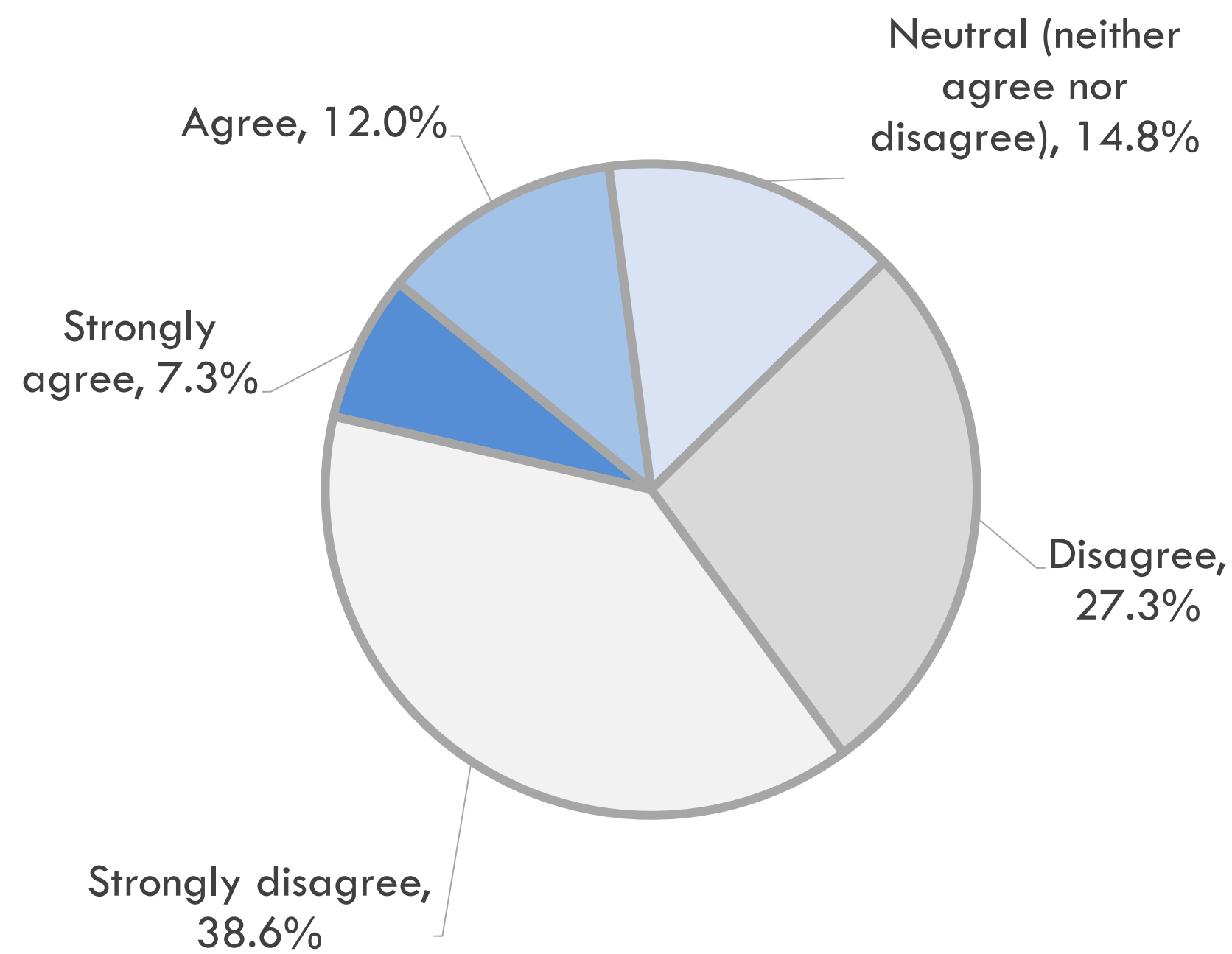
## Historical data



# EXPECTATIONS FOR THE PANDEMIC'S COURSE AT THE END OF 2020

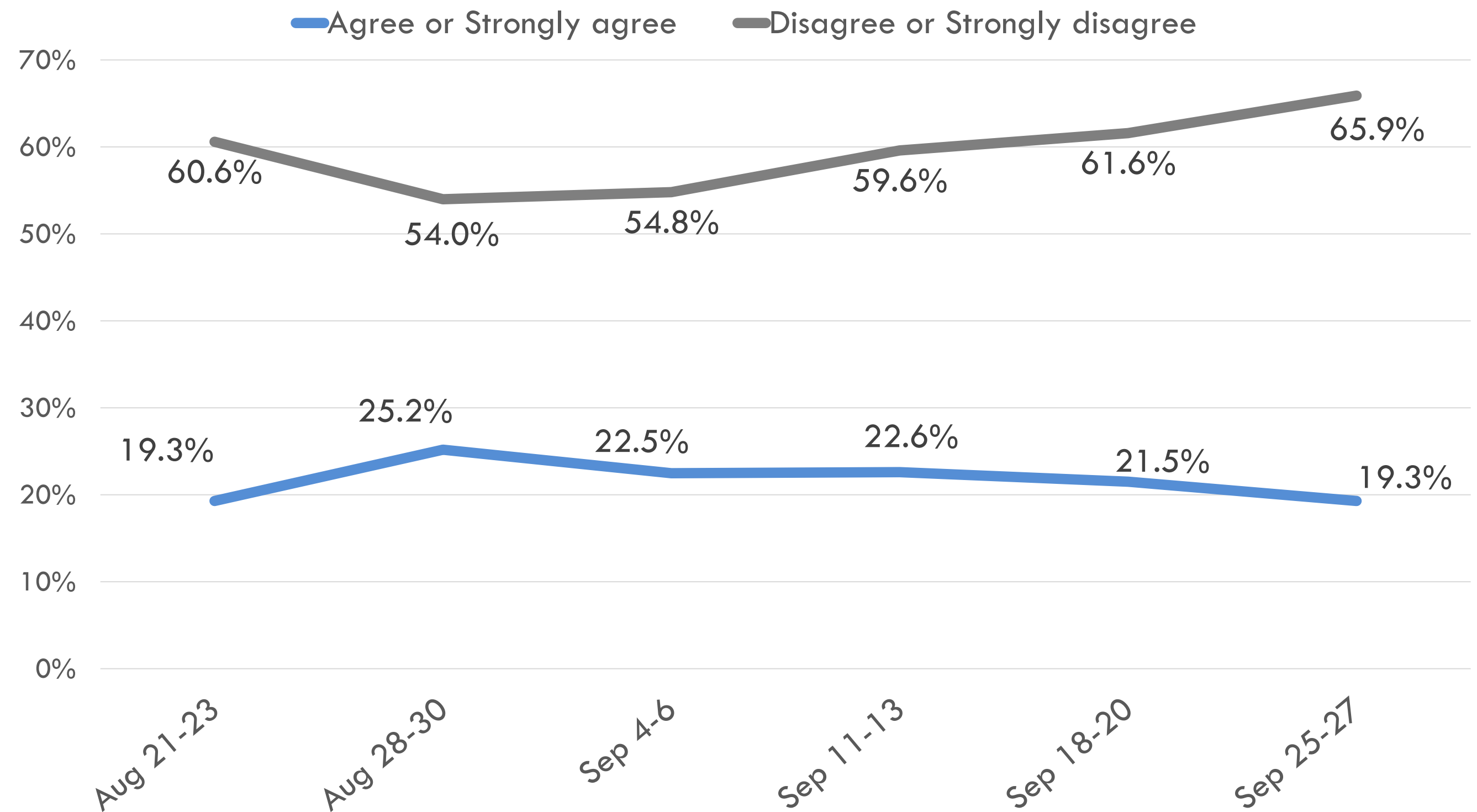
How much do you agree with the following statement?

**Statement:** I expect the Coronavirus situation will be resolved BEFORE THE END OF THIS YEAR.



(Base: Waves 24-29. All respondents, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

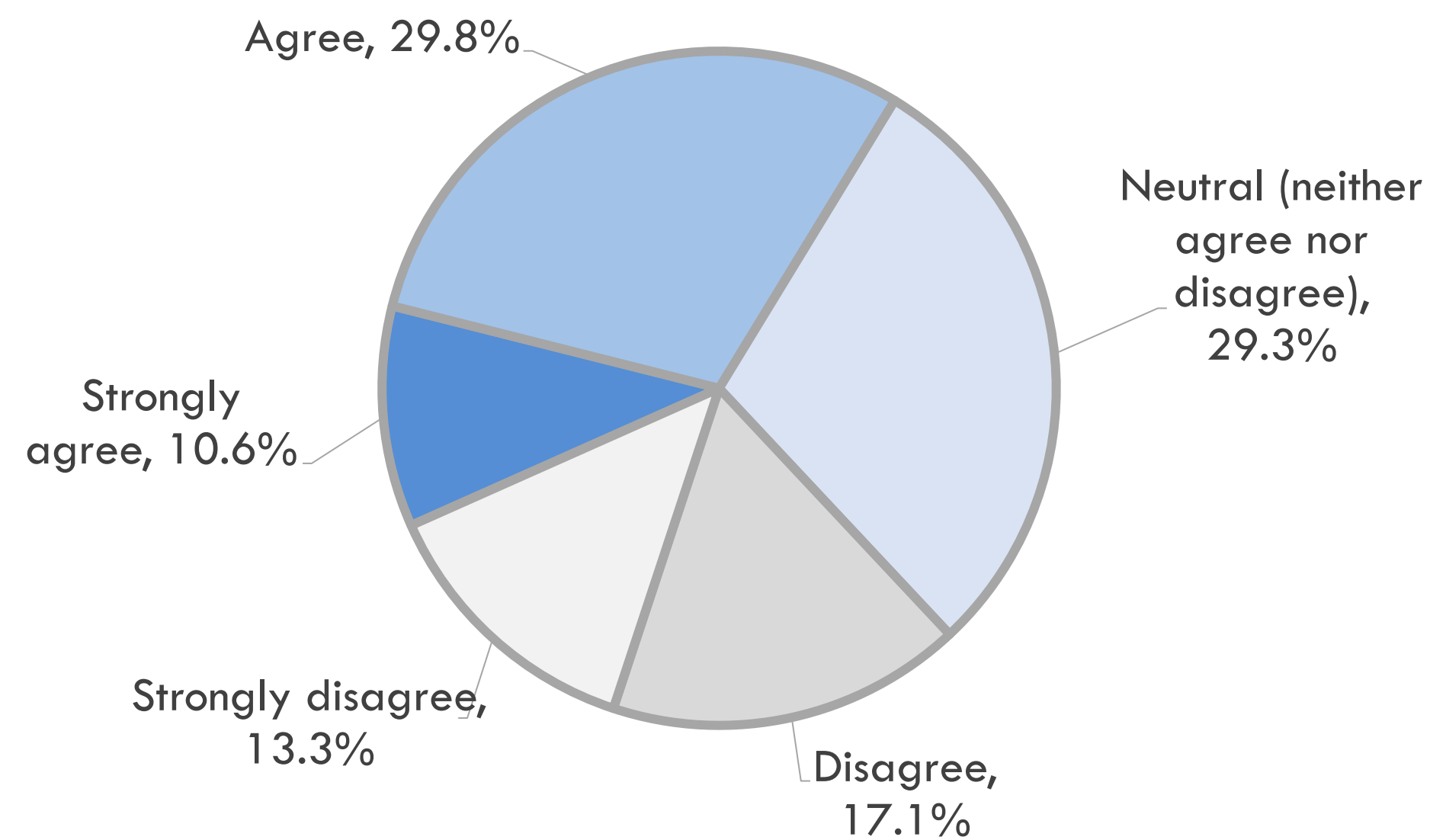
## Historical data



# DISCOUNTS AND PRICE CUTS

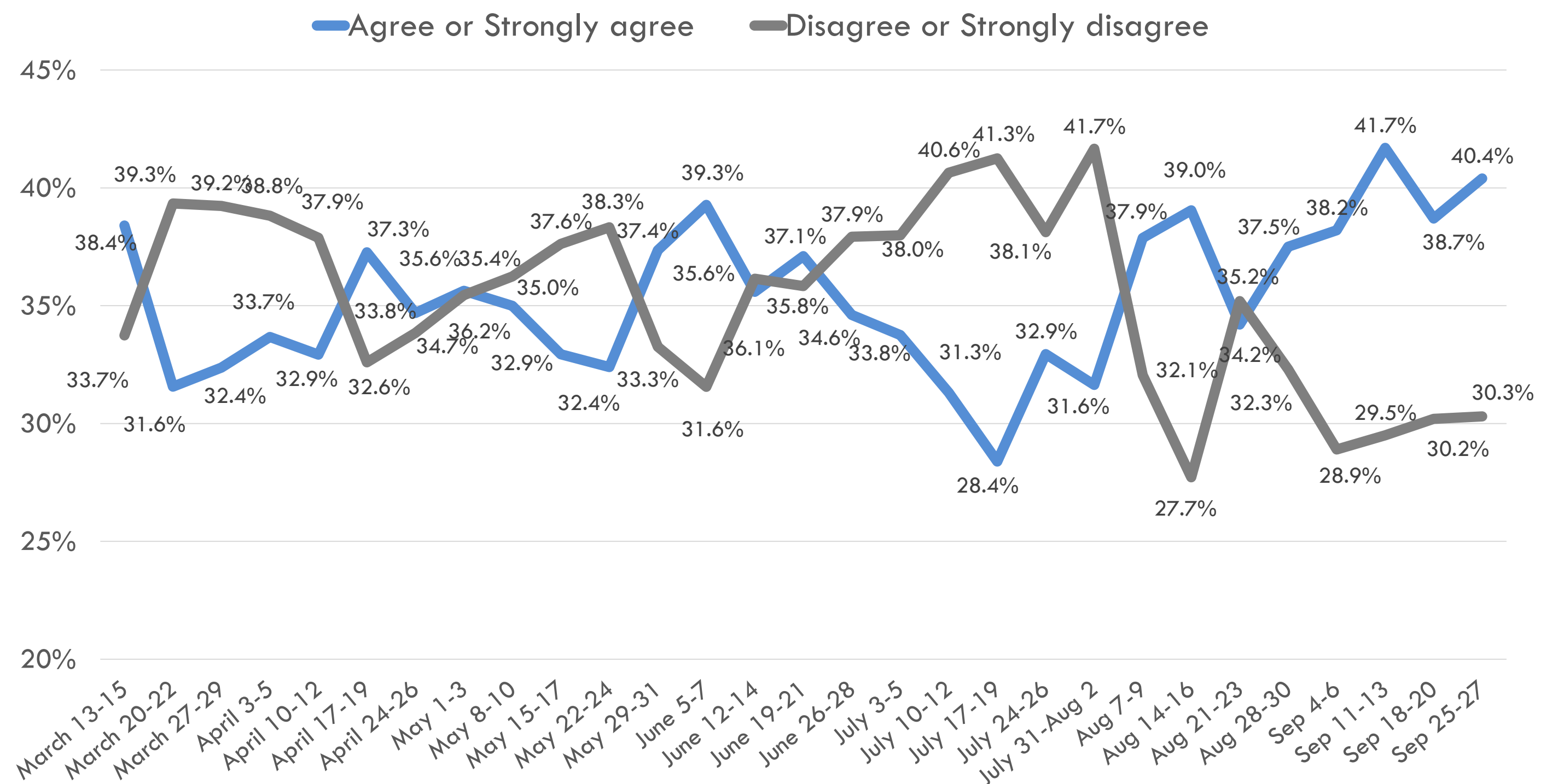
**How much do you agree with the following statement?**

**Statement:** The coronavirus has led many travel providers to cut their prices. These discounts and price cuts (airline, hotel, etc.) make me more interested in traveling in the NEXT THREE (3) MONTHS.



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

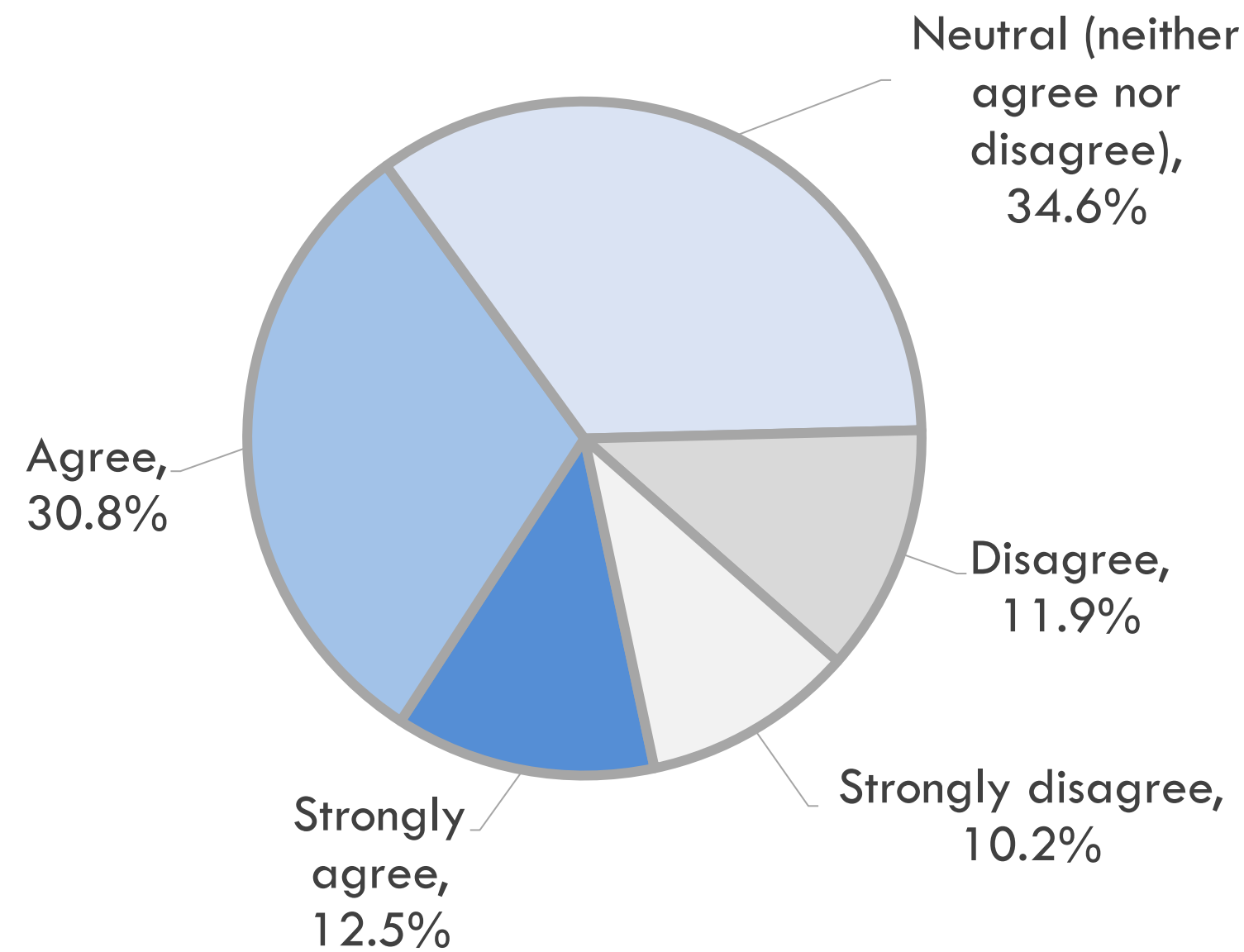
## Historical data



# ROAD TRIPS AS A REPLACEMENT FOR AIRLINE TRAVEL

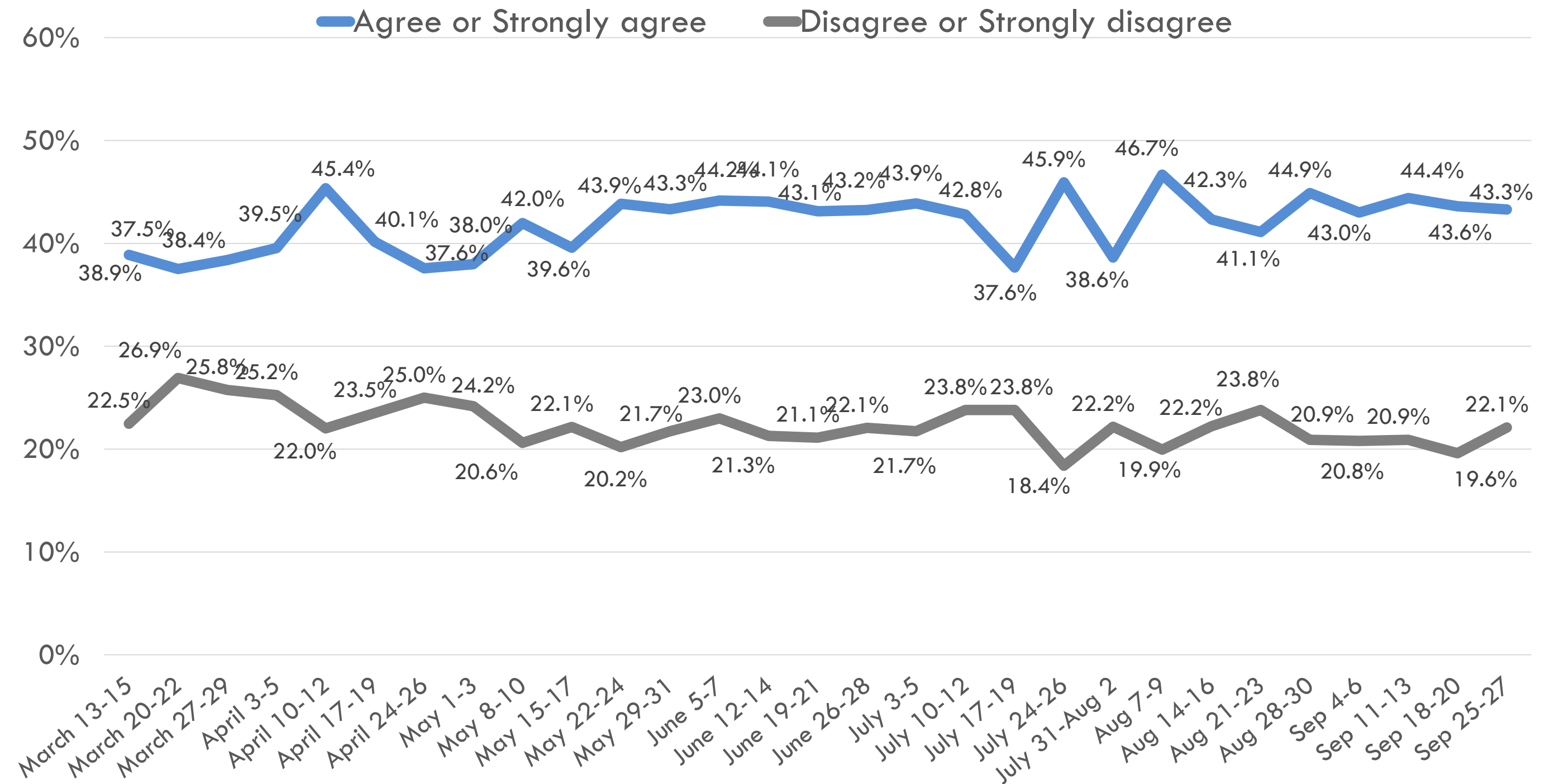
**How much do you agree with the following statement?**

**Statement:** Because of the Coronavirus, I'll probably be taking more road trips this year to avoid airline travel.



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

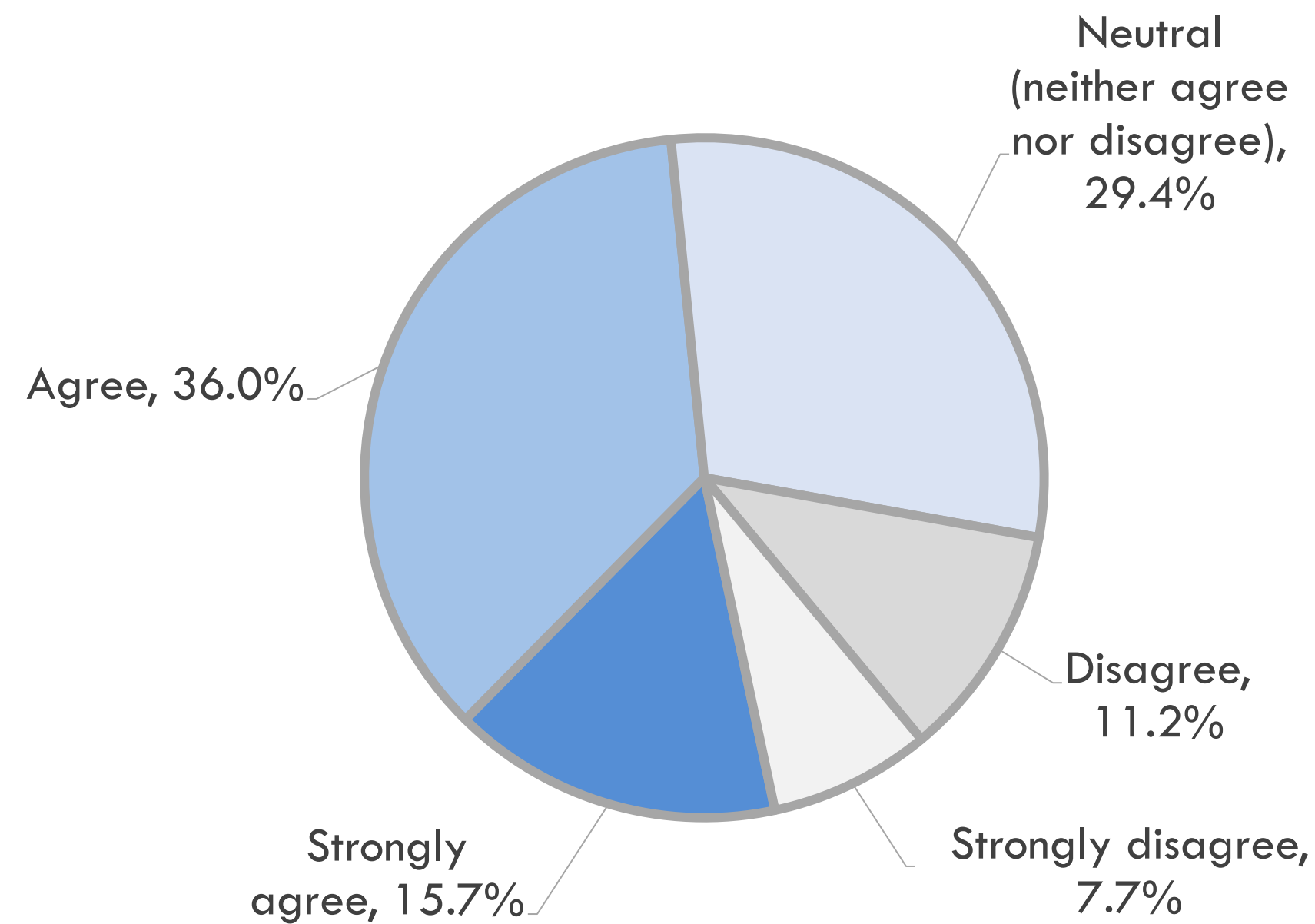
## Historical data



# REGIONAL TRIPS AS A REPLACEMENT FOR LONG-HAUL TRAVEL

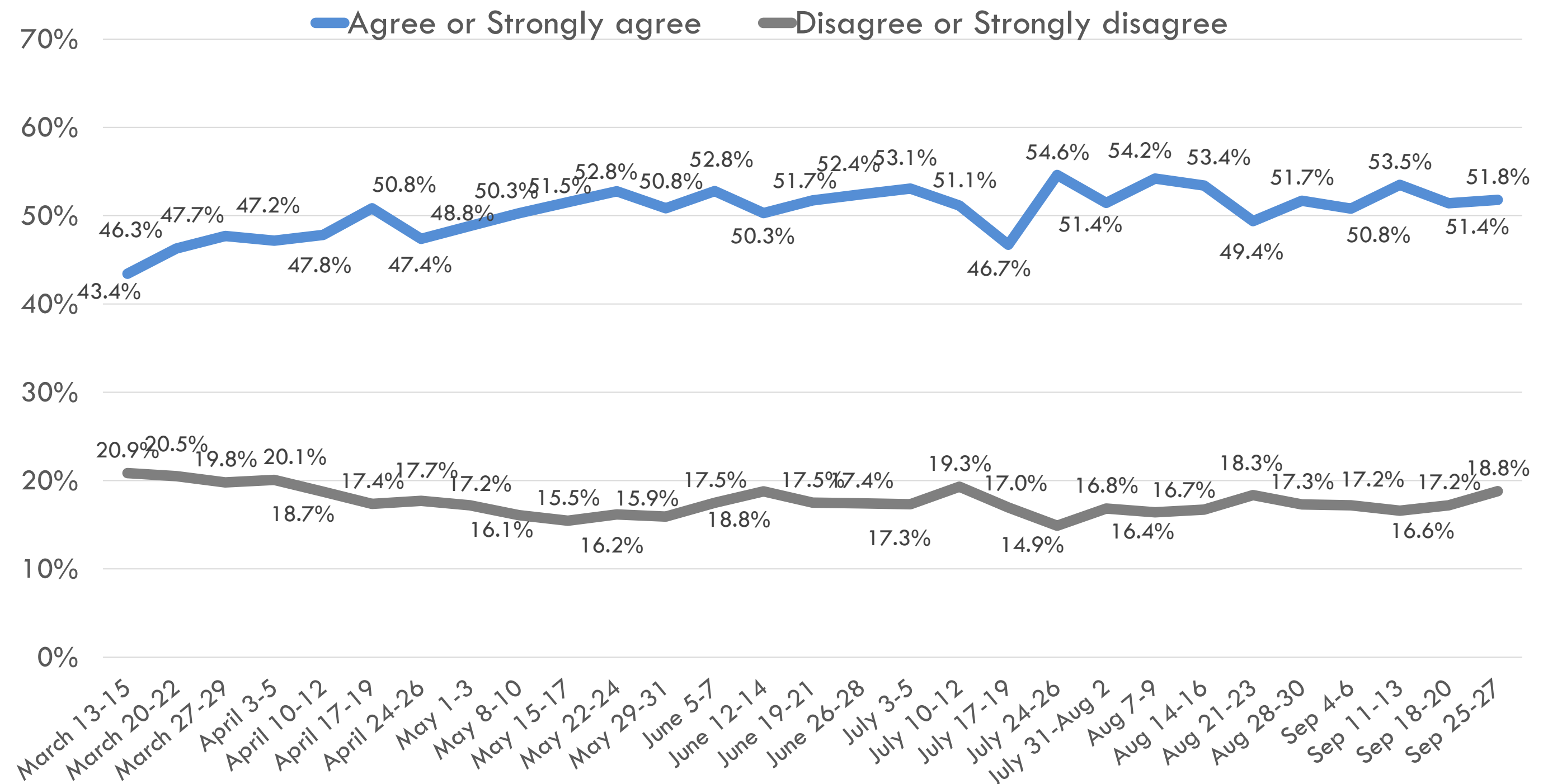
**How much do you agree with the following statement?**

**Statement:** Because of the Coronavirus, I'll probably be taking more regional trips and avoid long-haul travel (further from home).



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

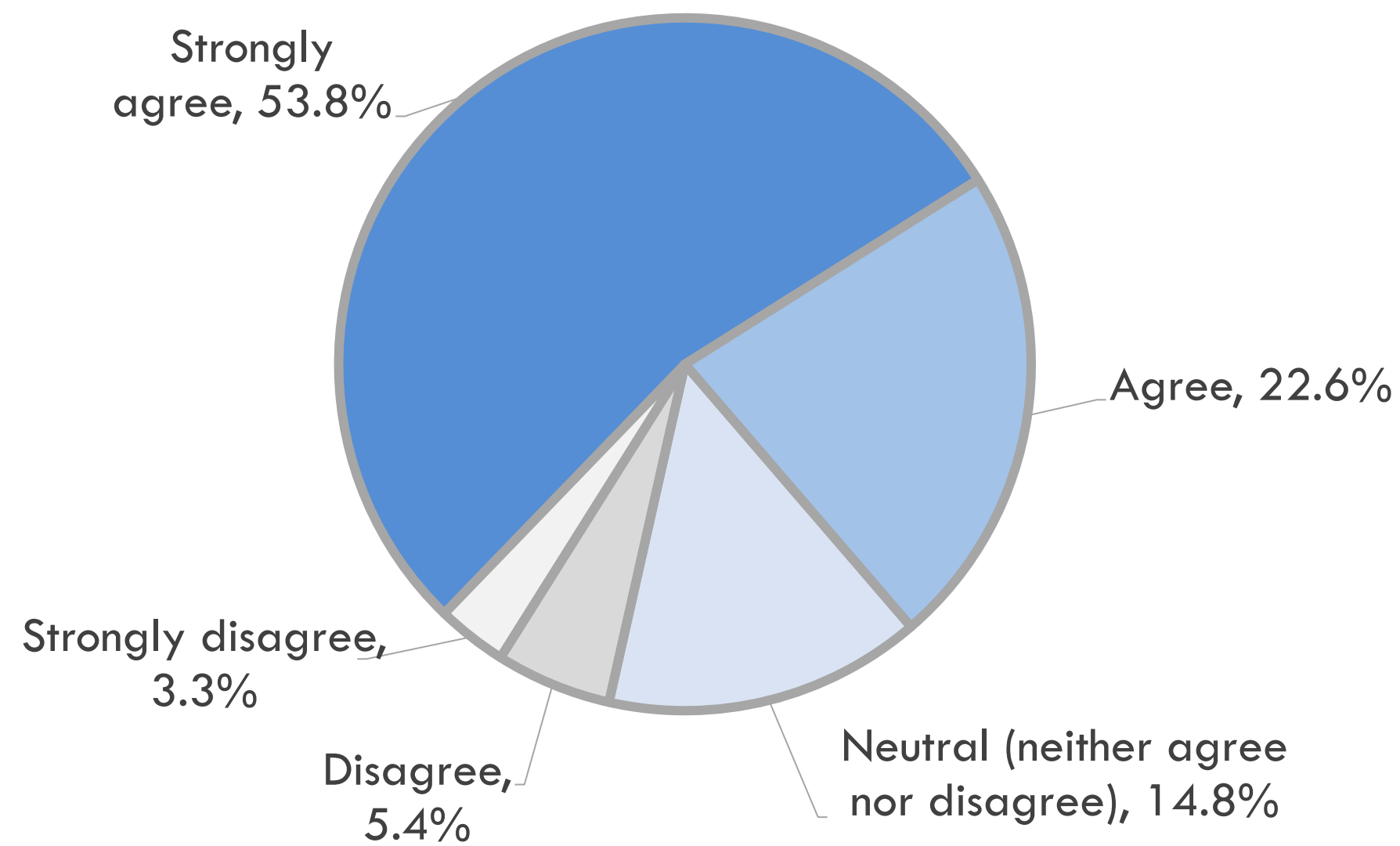
## Historical data



# AVOIDING INTERNATIONAL TRAVEL

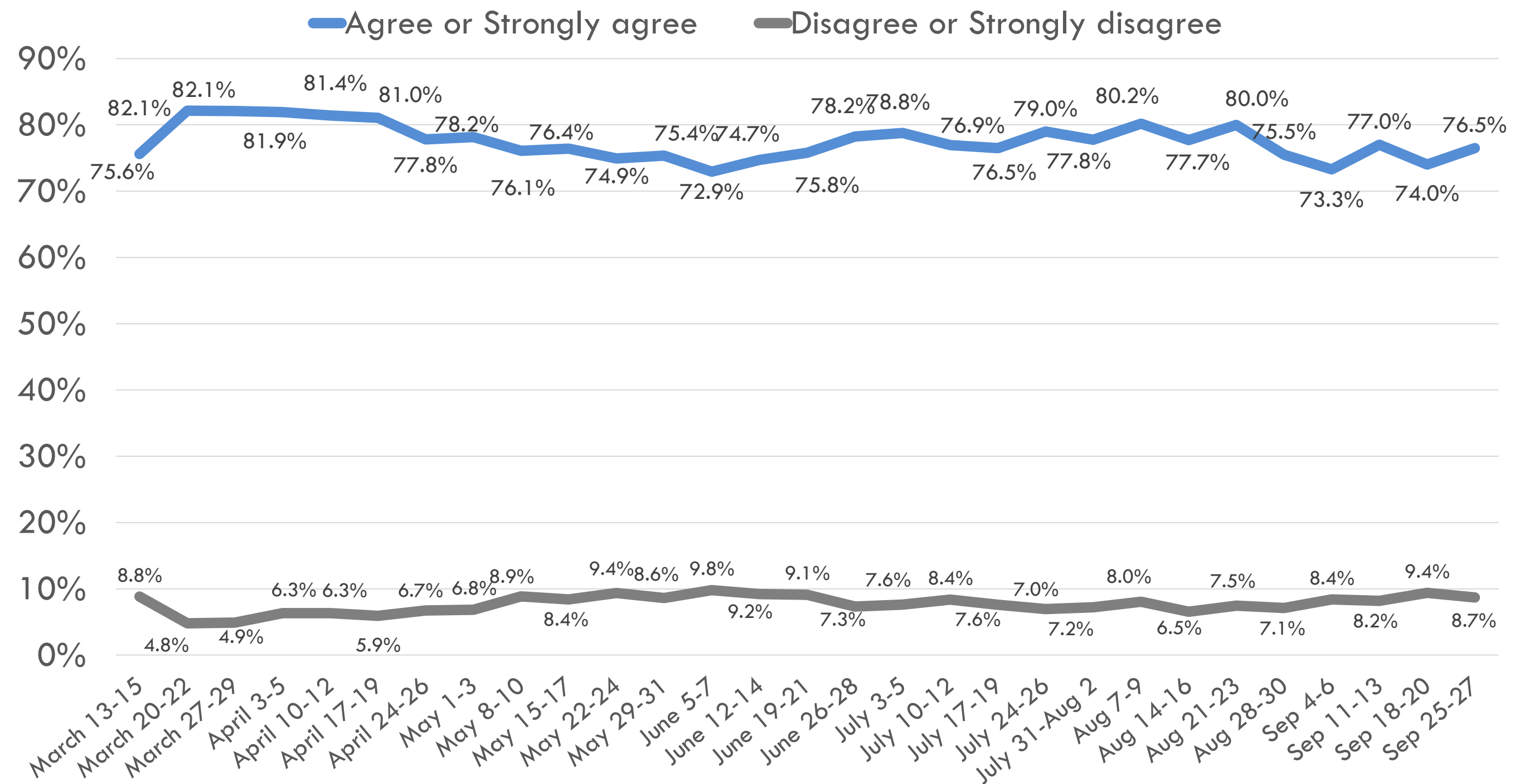
**How much do you agree with the following statement?**

**Statement:** I will be unlikely to travel outside the United States until the coronavirus situation is resolved.



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

## Historical data

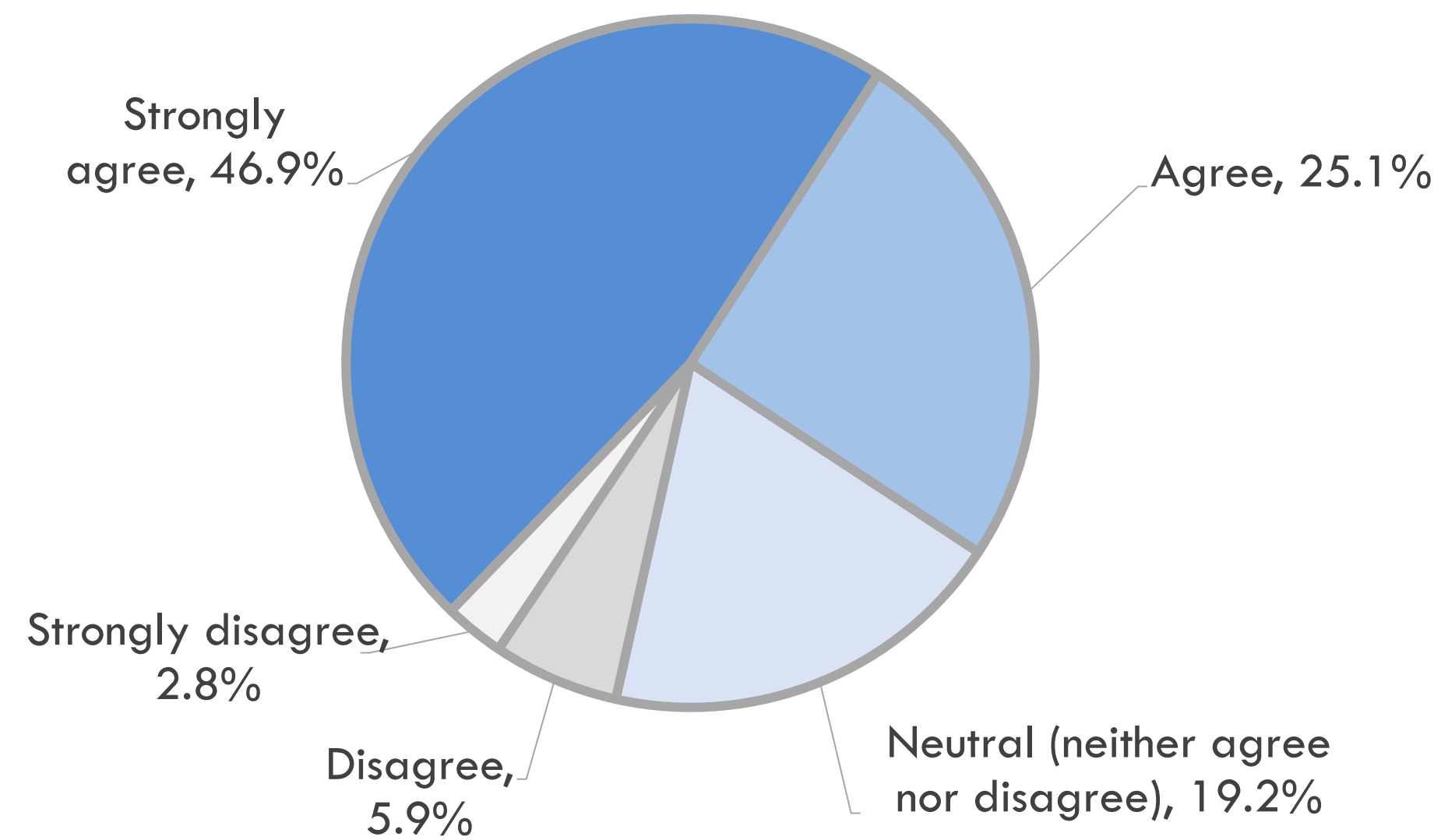


# AVOIDING CONVENTIONS & CONFERENCES

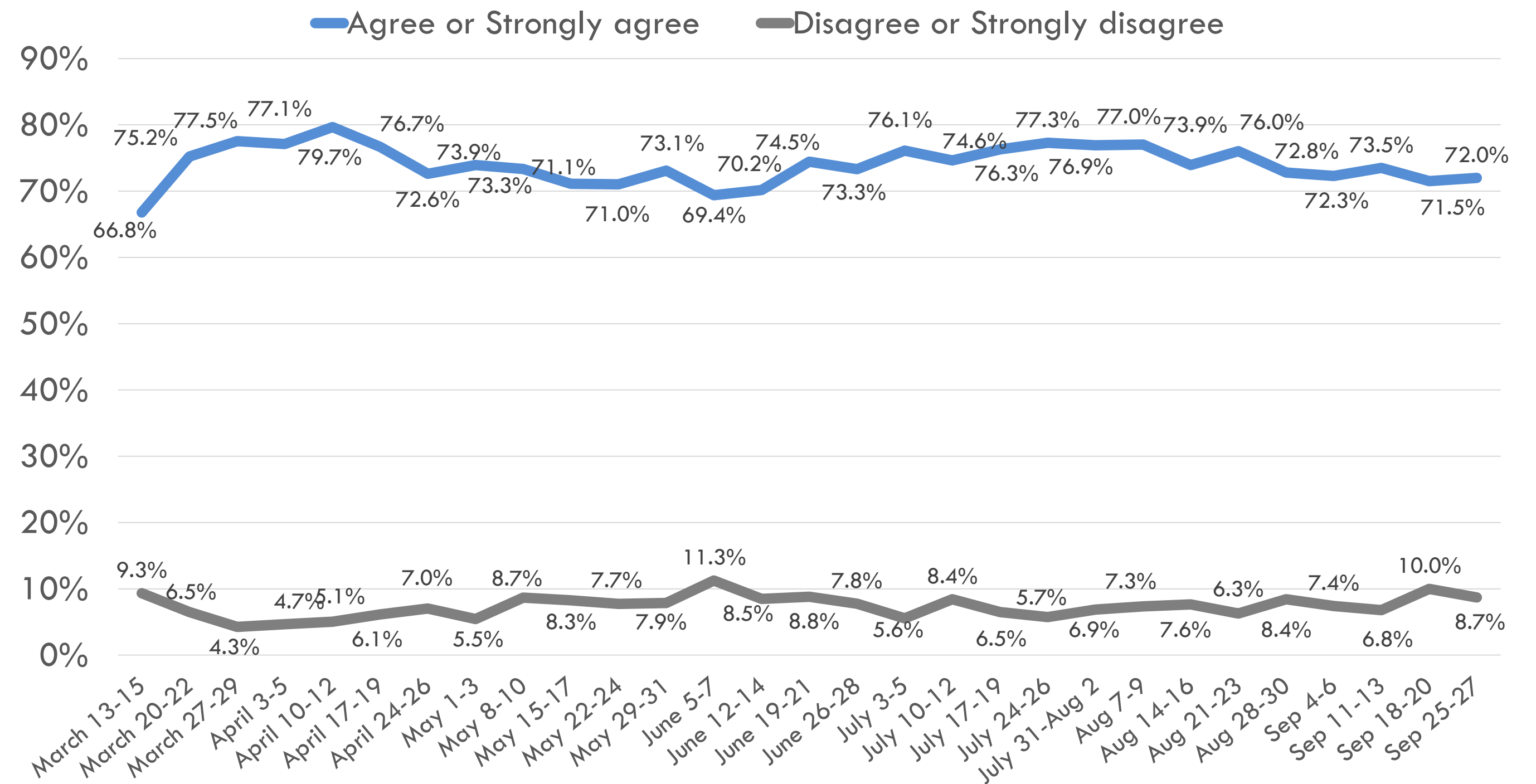
**How much do you agree with the following statement?**

**Statement:** I will be unlikely to attend any conferences or conventions until the coronavirus situation is resolved.

## Historical data



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

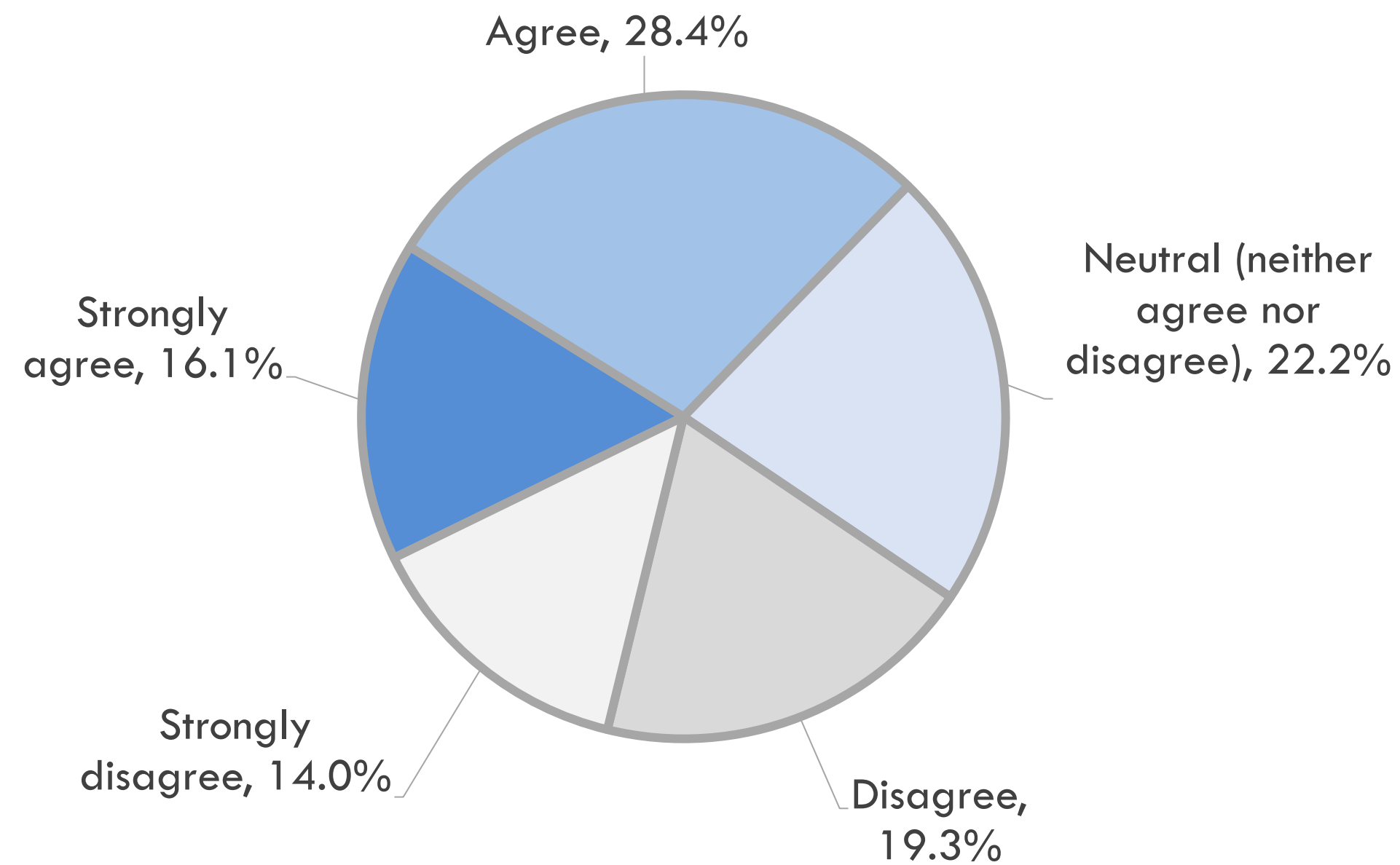




# COMFORT ENJOYING HOME COMMUNITY

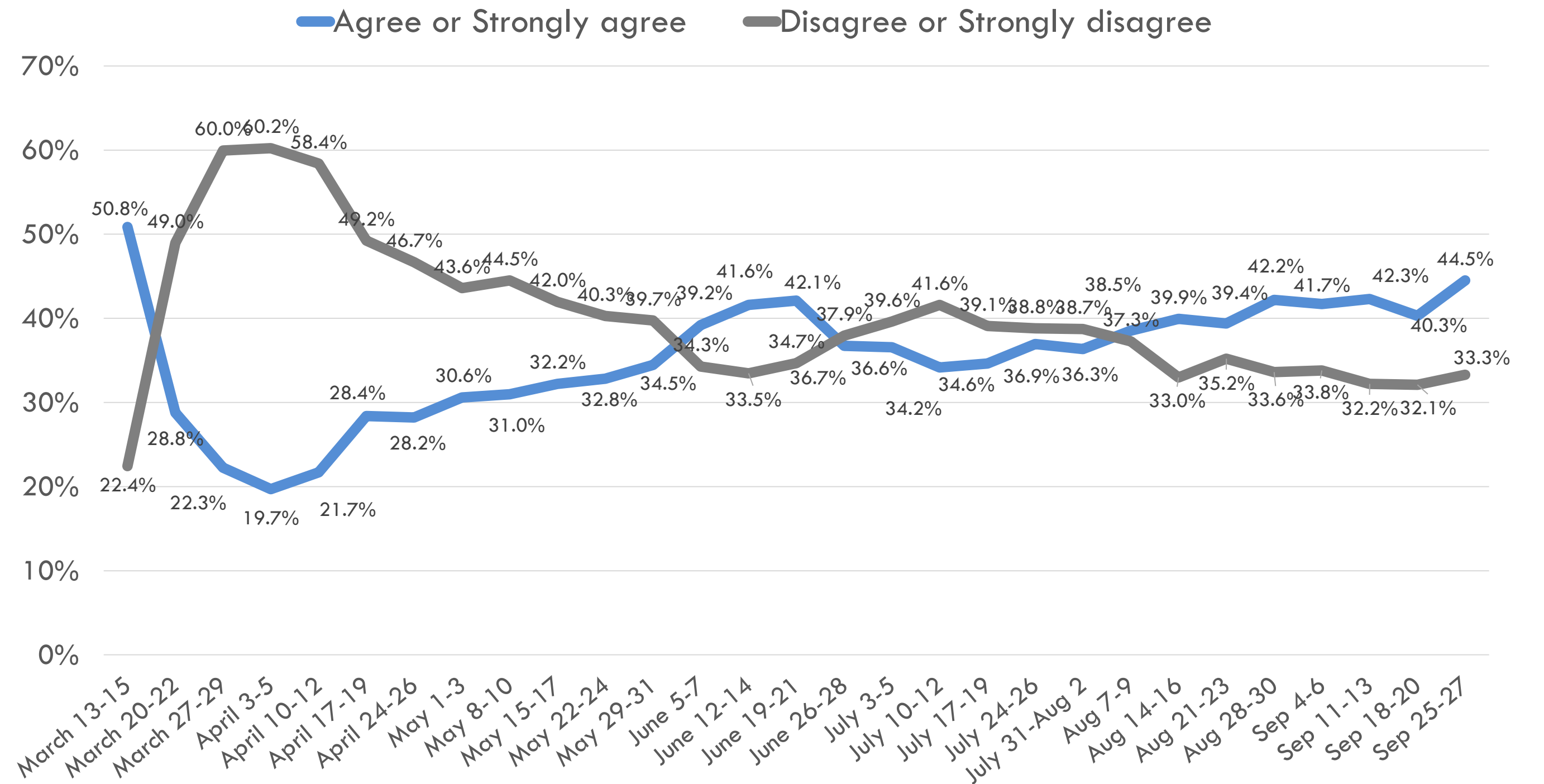
How much do you agree with the following statement?

**Statement:** I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.



(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

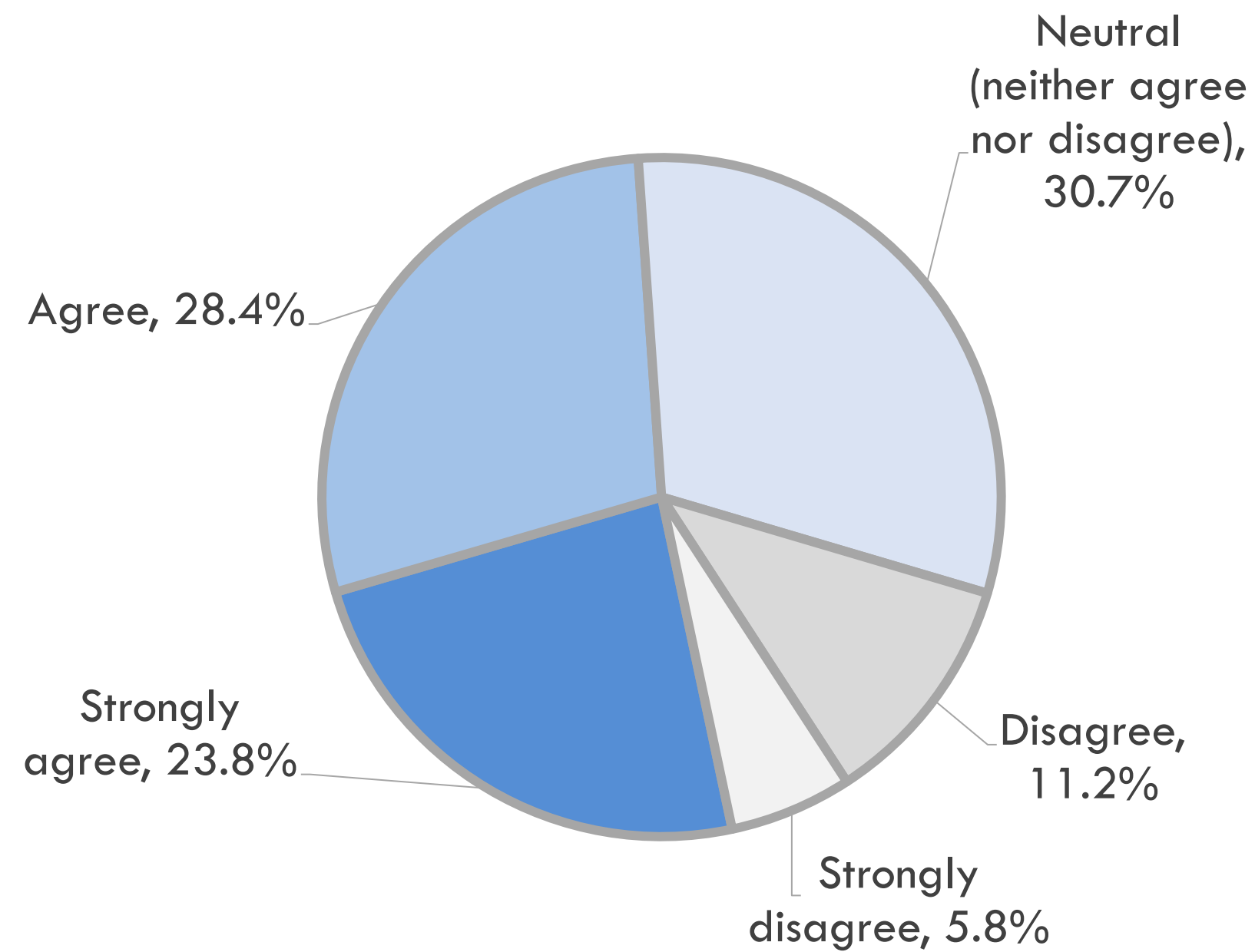
## Historical data



# TRAVELERS IN COMMUNITY ARE UNWANTED

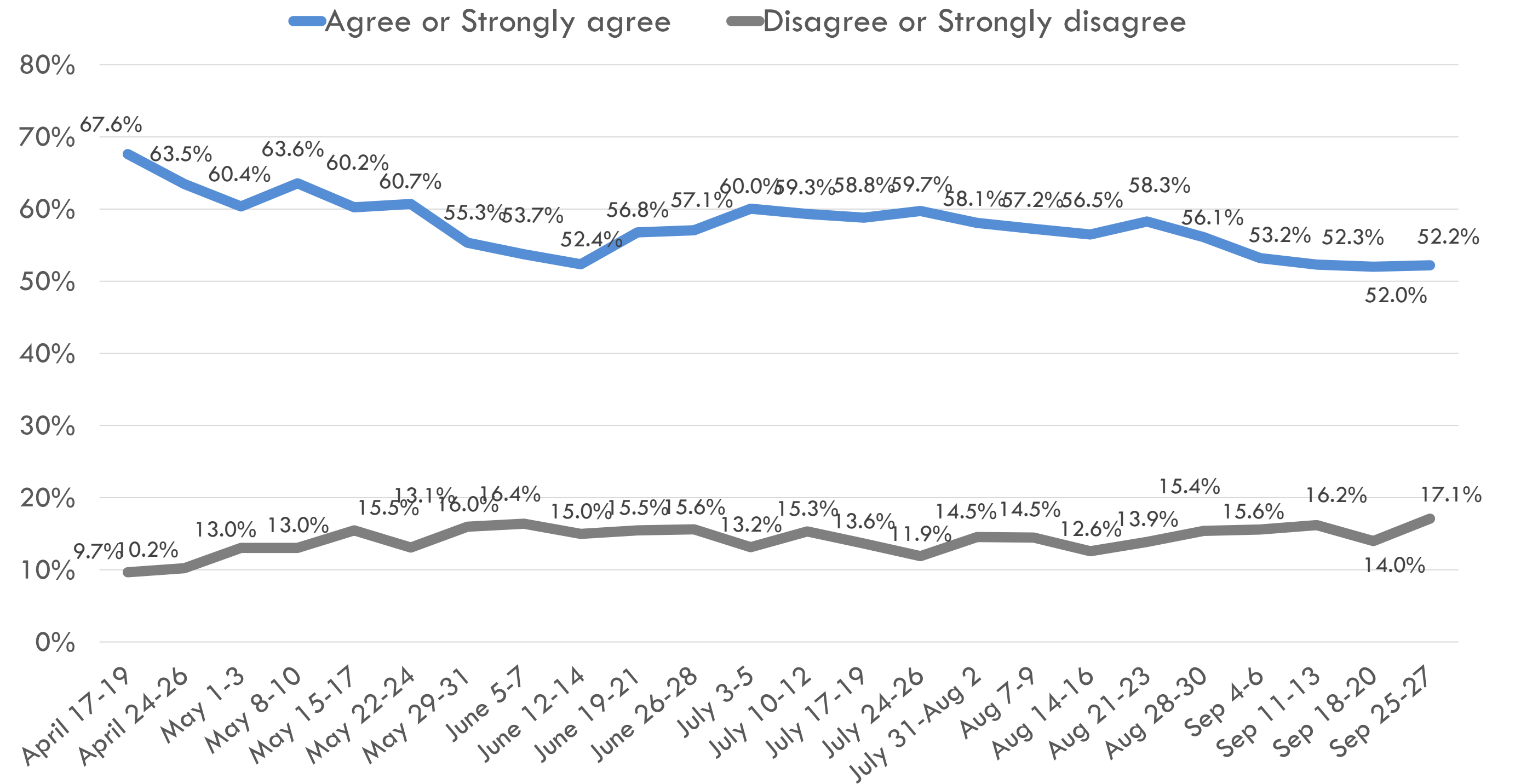
**How much do you agree with the following statement?**

**Statement:** I do not want travelers coming to visit my community right now.



(Base: Waves 6-29. All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed survey.)

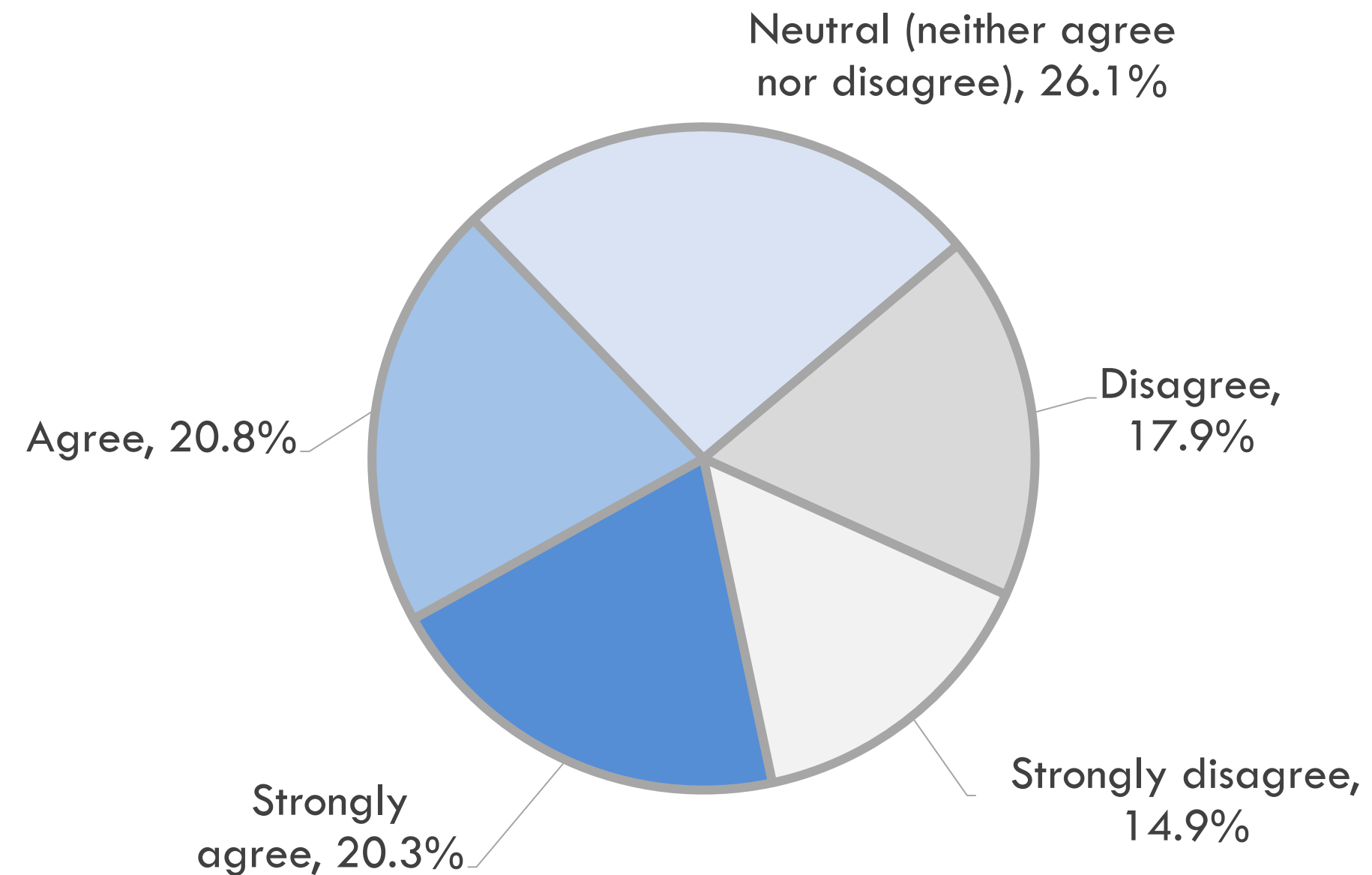
## Historical data



# WON'T TRAVEL WITHOUT VACCINE

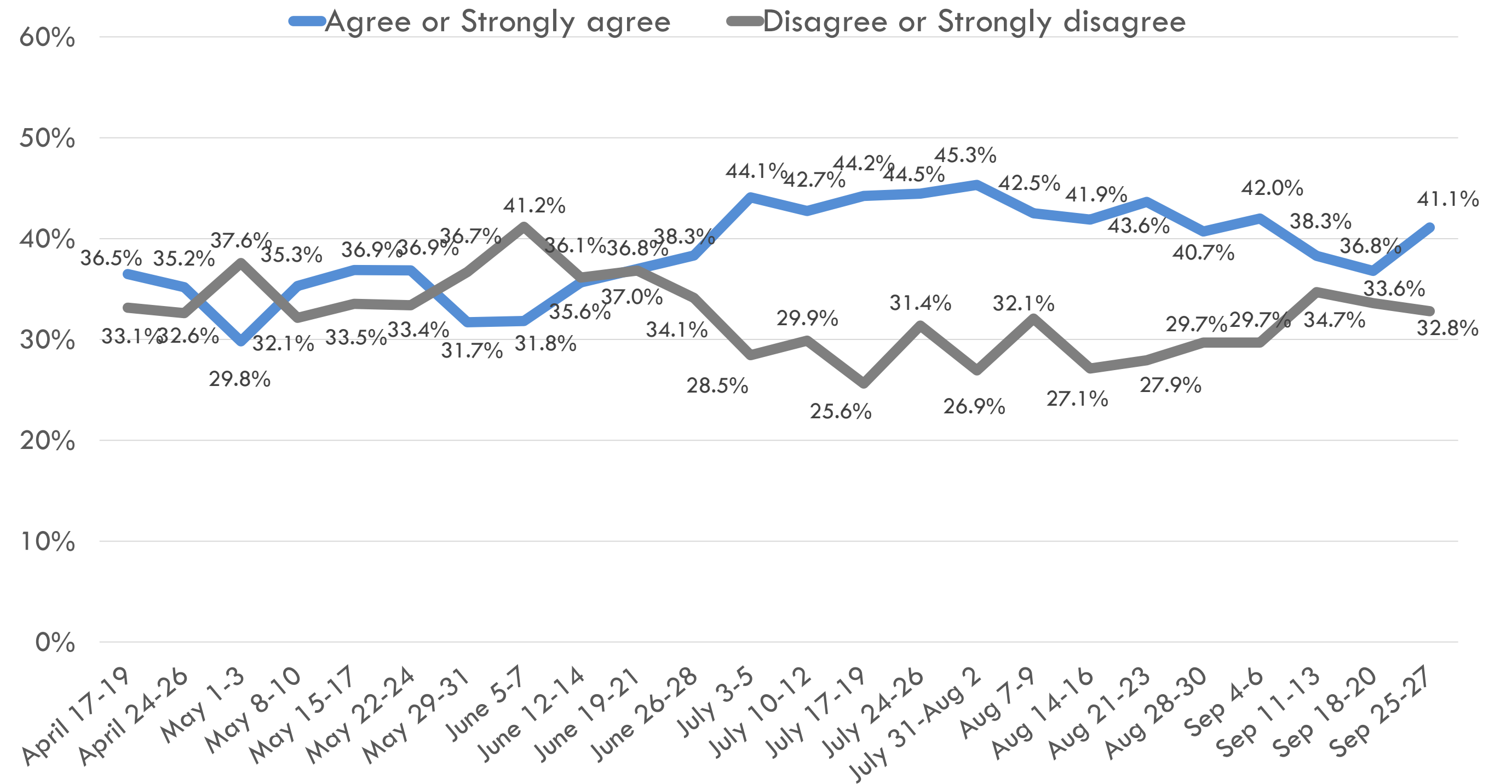
How much do you agree with the following statement?

**Statement:** I'm not traveling until there is a vaccine.



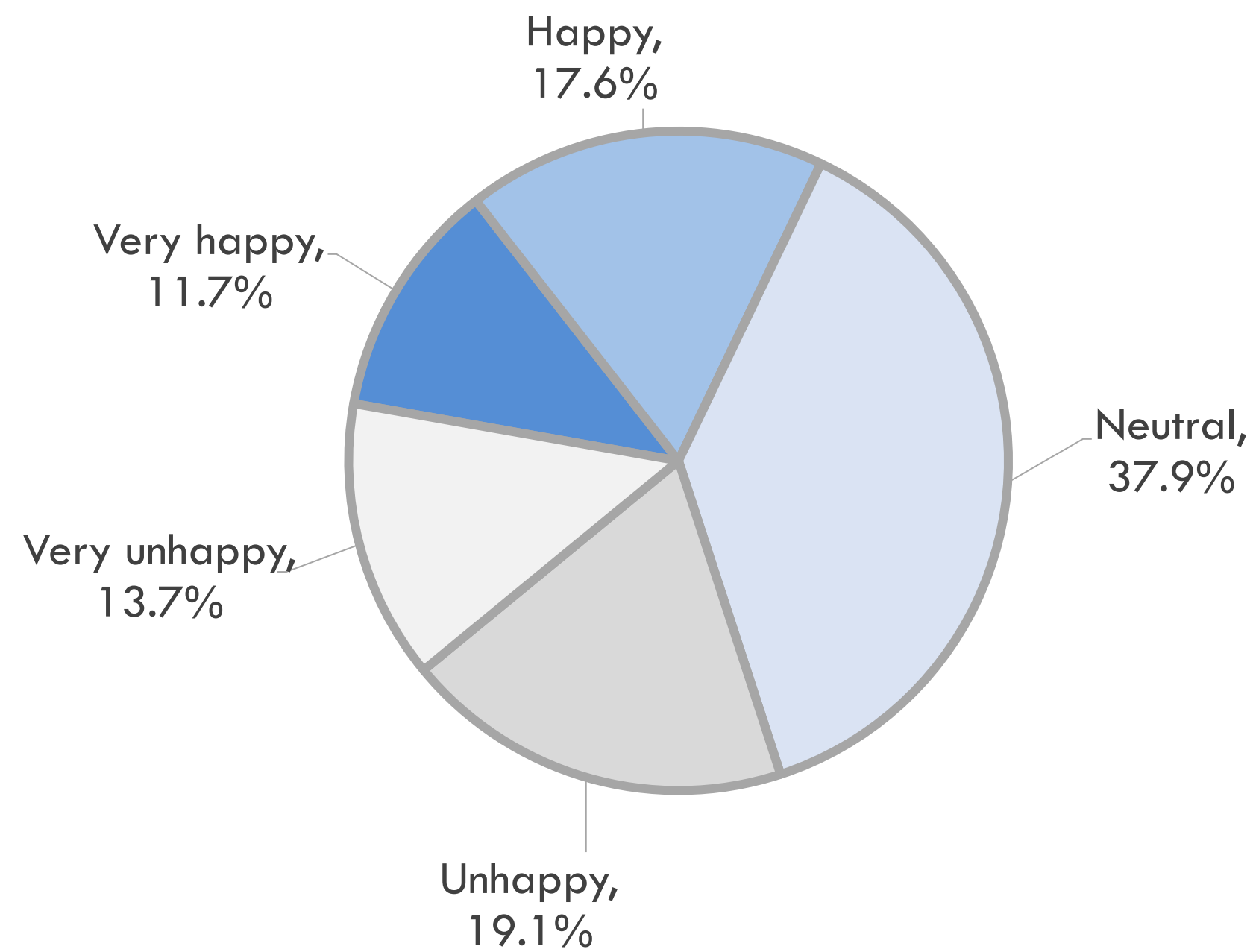
(Base: Waves 6-29. All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

## Historical data



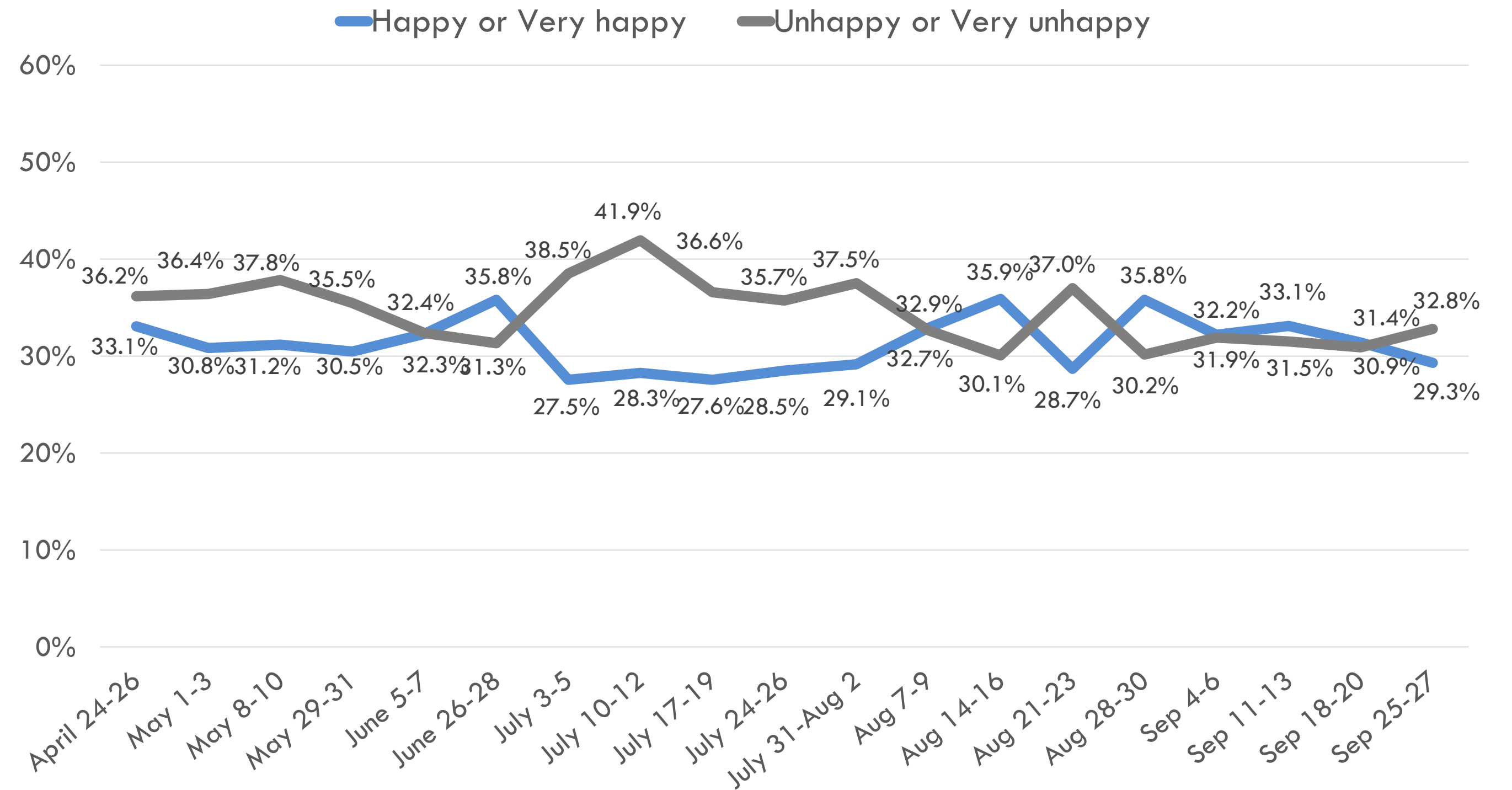
# FEELINGS SEEING AN AD PROMOTING TOURISM TO COMMUNITY

**Question:** How would you feel if you saw an advertisement today promoting your community as a place for tourists to come visit when it is safe?



(Base: Waves 7-9, 12-13 and 16-29. All respondents, 1,198 1,199, 1,250, 1,203, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

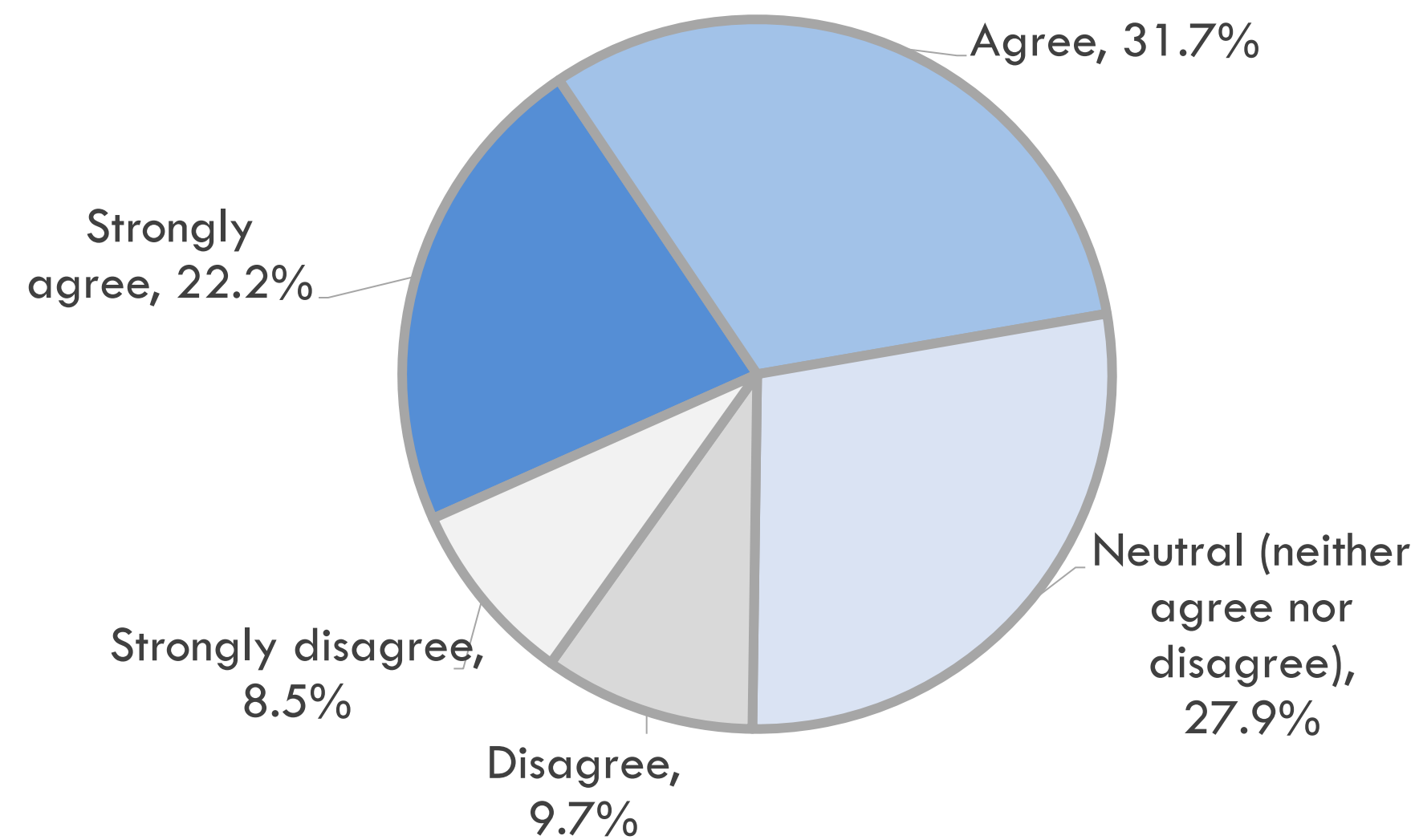
## Historical data



# HAPPINESS PLANNING A VACATION WITHIN NEXT 6 MONTHS

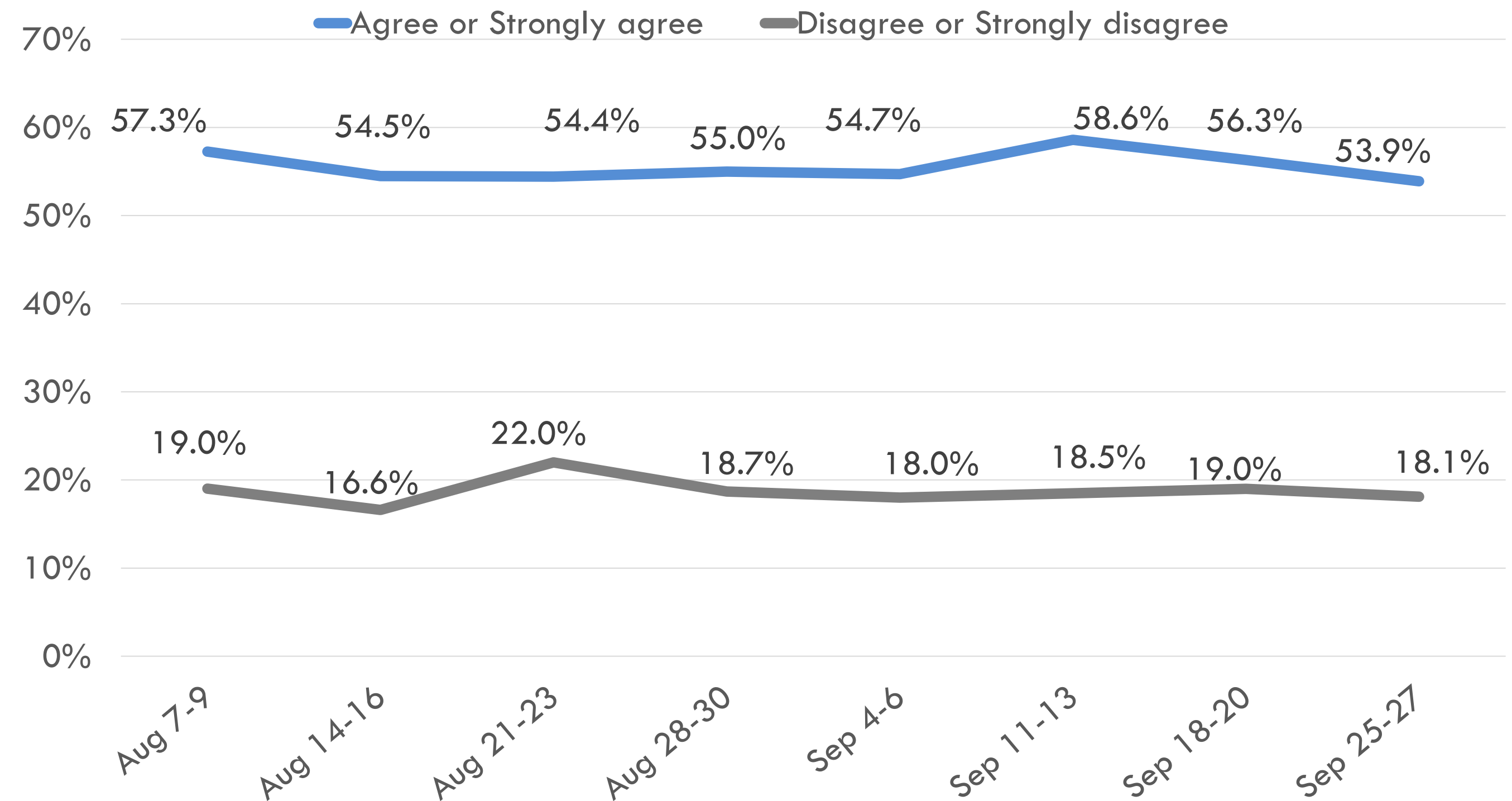
**How much do you agree with the following statement?**

**Statement:** Planning a vacation for sometime in the next six months would bring me happiness.



(Base: Waves 22-29. All respondents, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

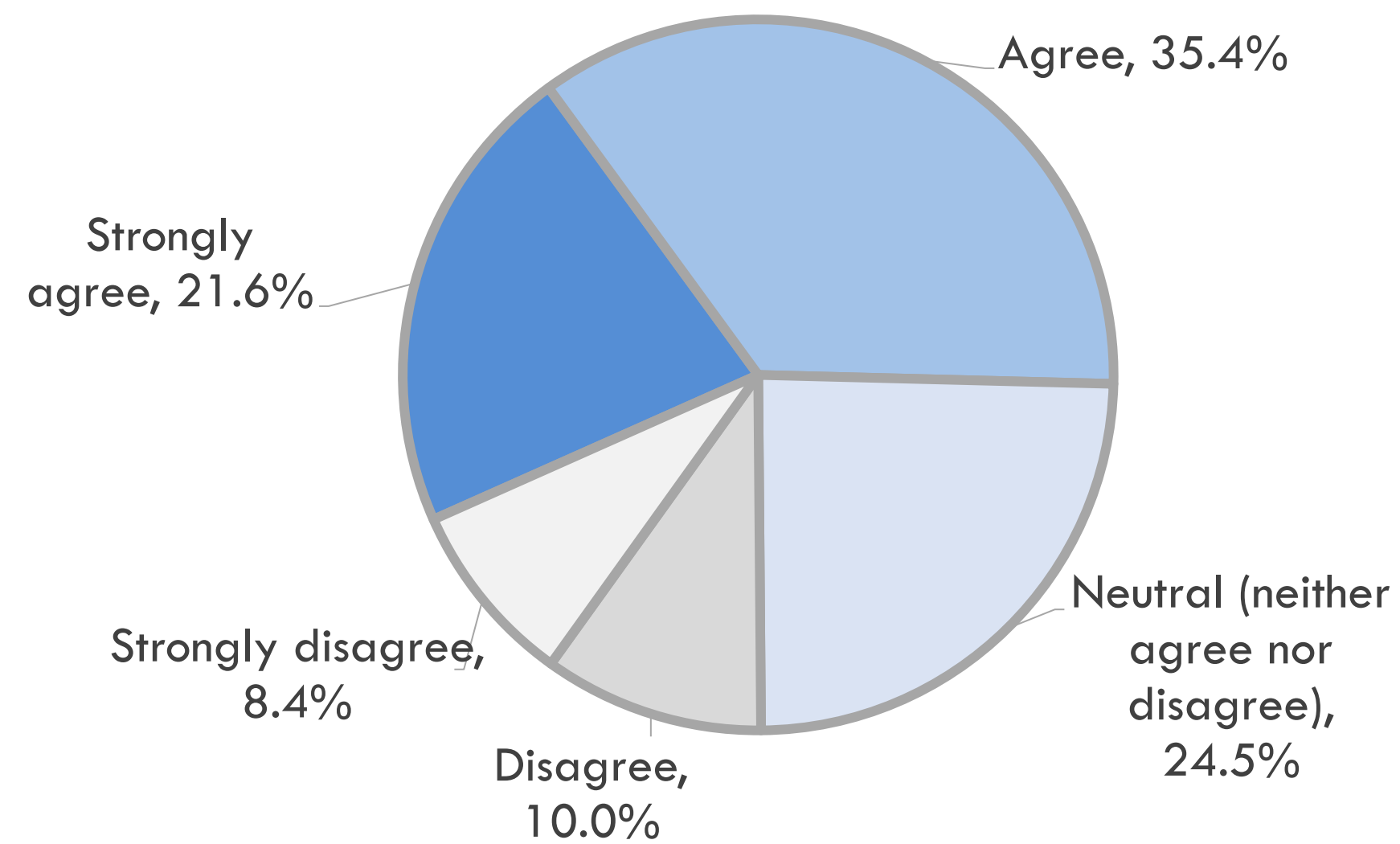
## Historical data



# HAPPINESS WITH SCHEDULING A VACATION IN NEXT 6 MONTHS

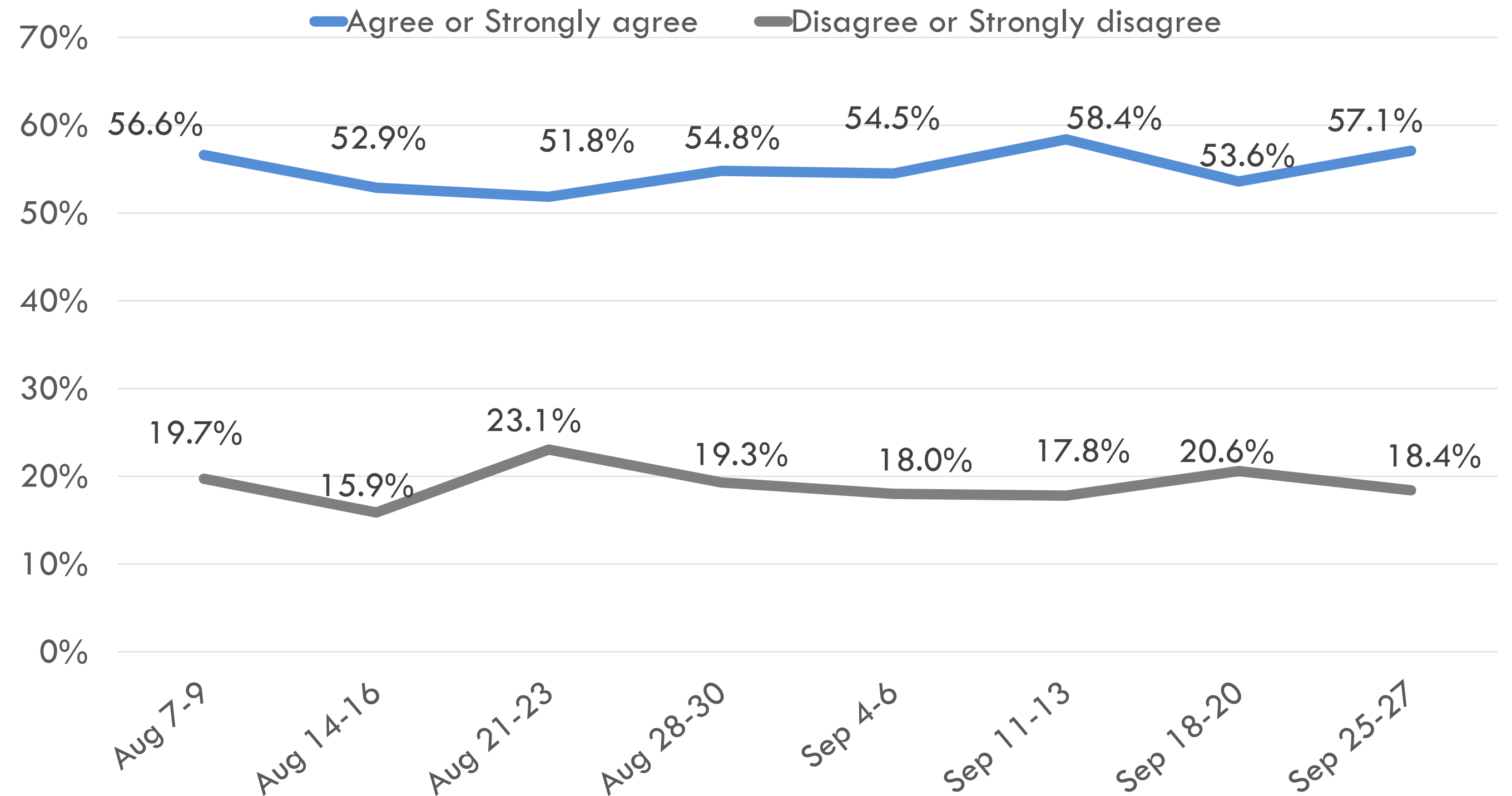
**How much do you agree with the following statement?**

**Statement:** Having a vacation scheduled in the next six months would make me feel there is something happy to look forward to.



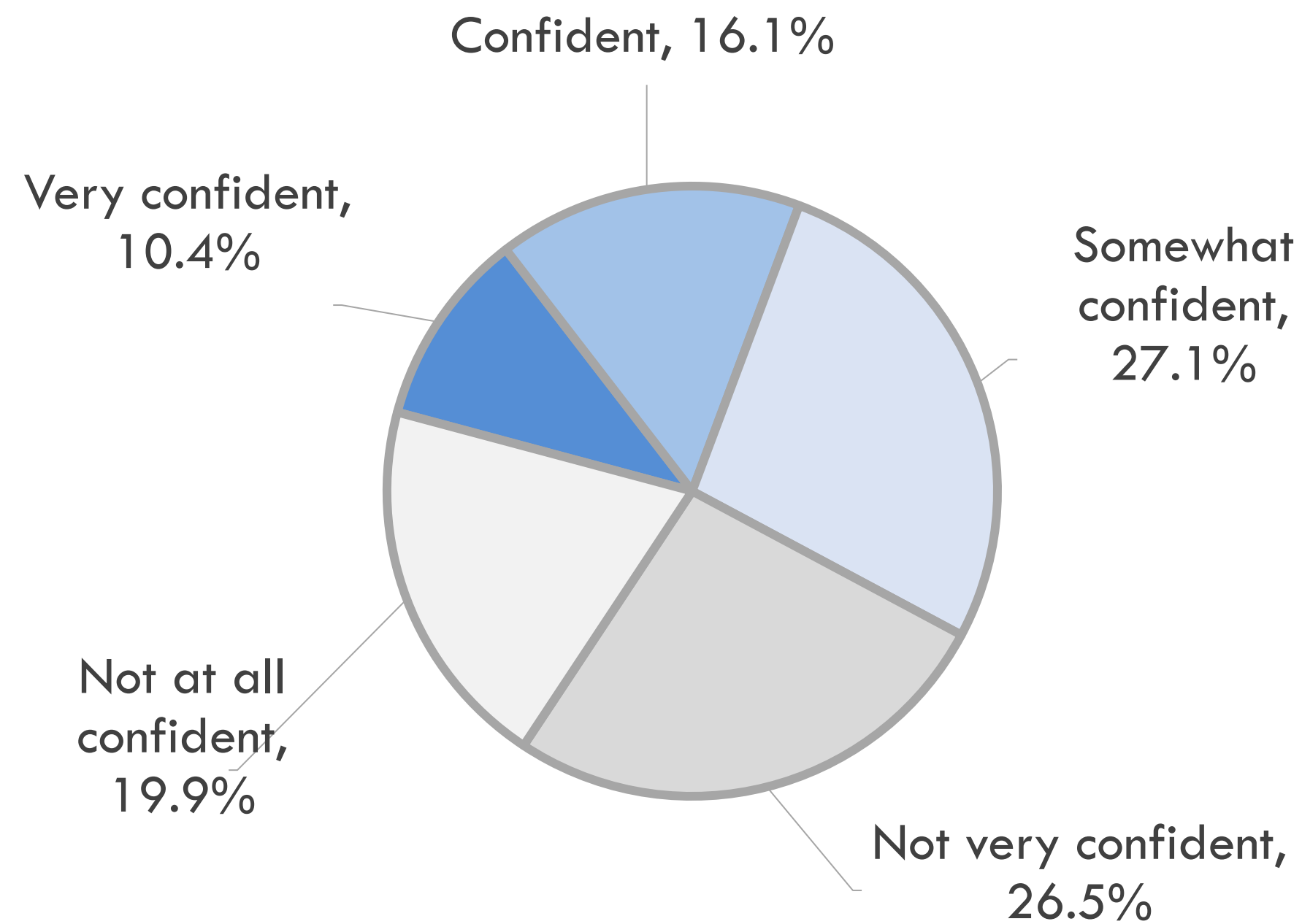
(Base: Waves 22-29. All respondents, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

## Historical data



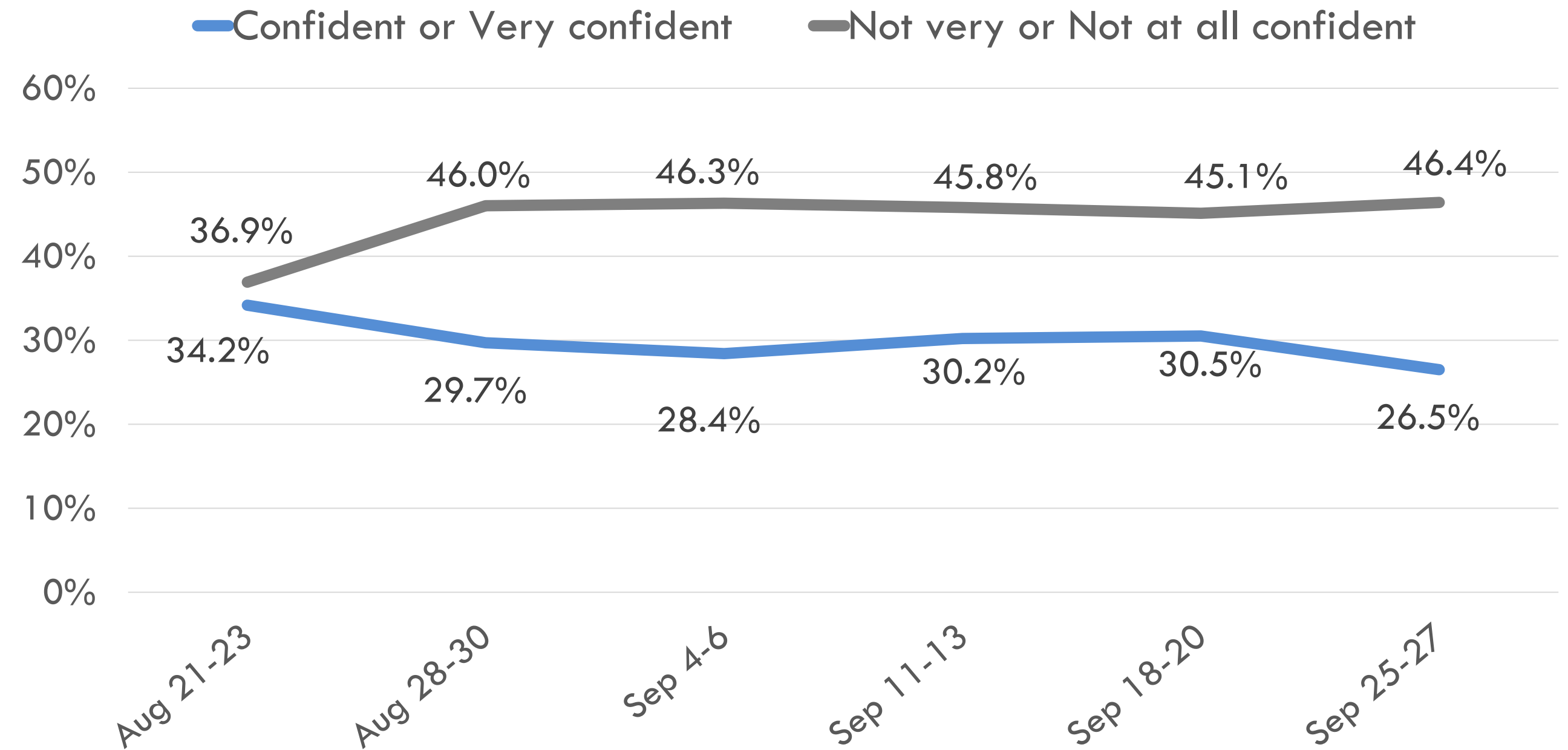
# CONFIDENCE IN TRAVELING SAFELY

**Question:** How confident are you that you can travel safely in the current environment?



(Base: Wave 24-29 data. All respondents, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

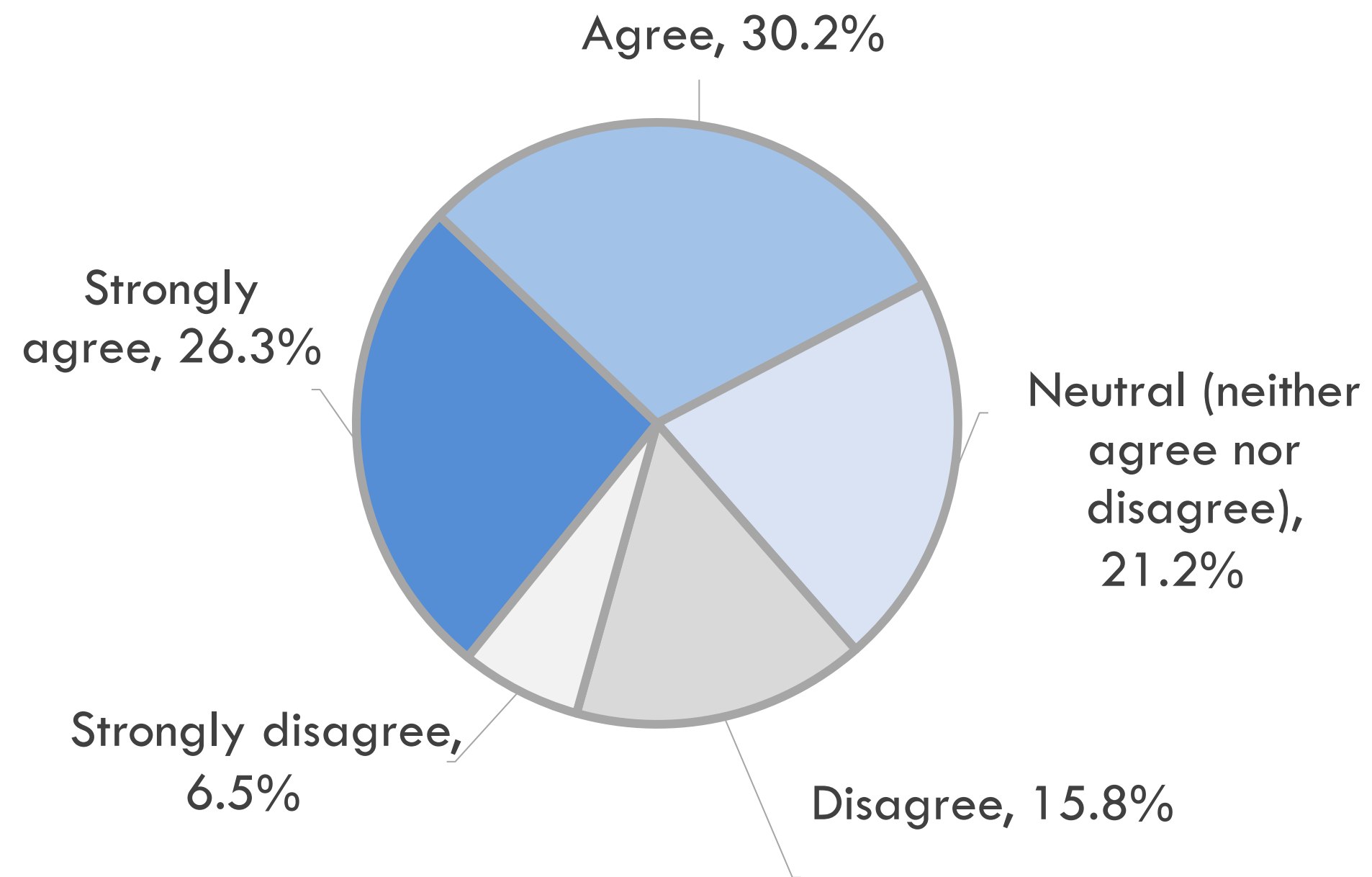
## Historical data



# INABILITY TO FULLY ENJOY TRAVEL RIGHT NOW

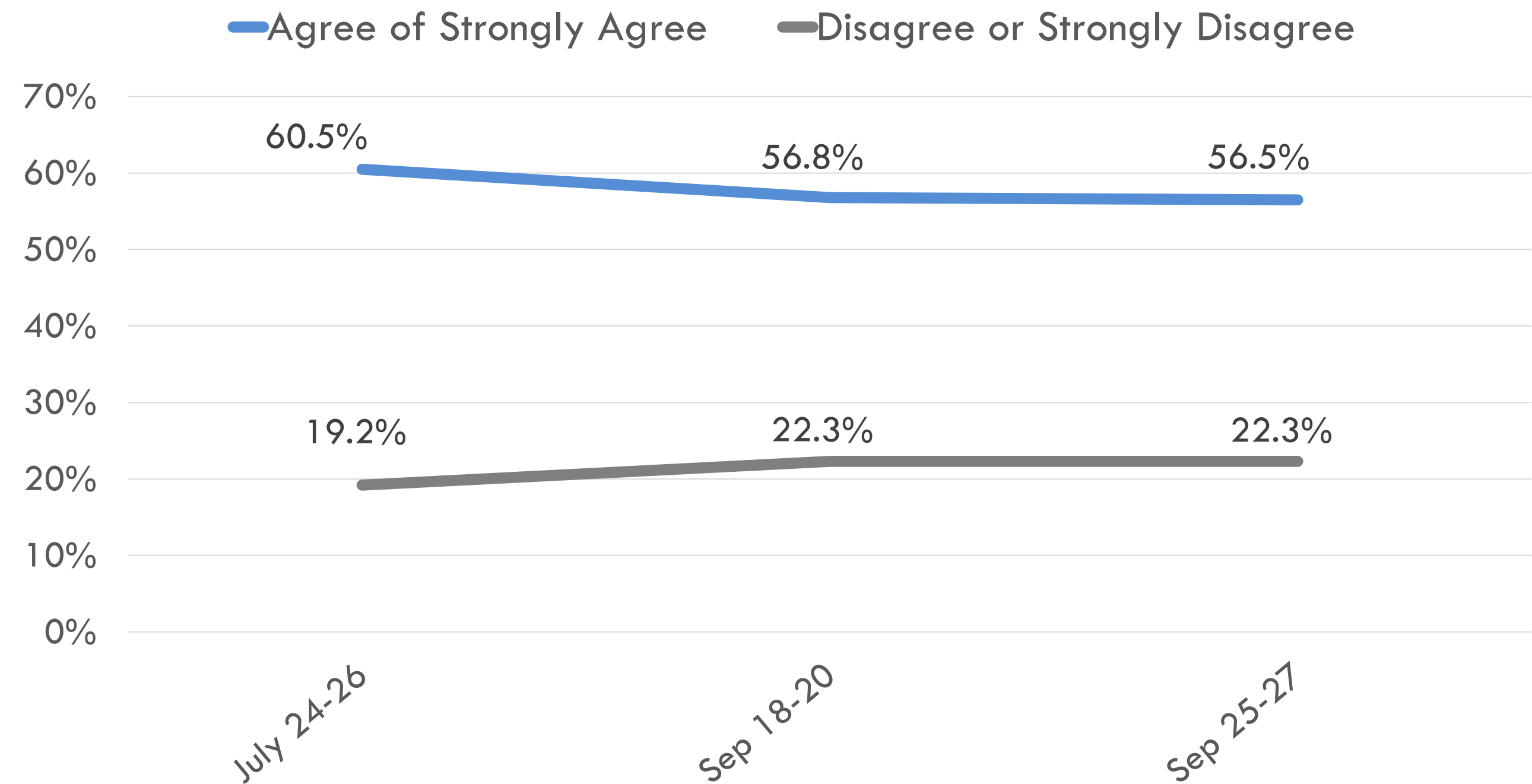
**How much do you agree with the following statement?**

**Statement:** If I were to travel now for leisure, I would not be able to fully enjoy it.



(Base: Waves 20, 28 and 29 data. All respondents, 1,206, 1,200 and 1,205 completed surveys.)

## Historical data

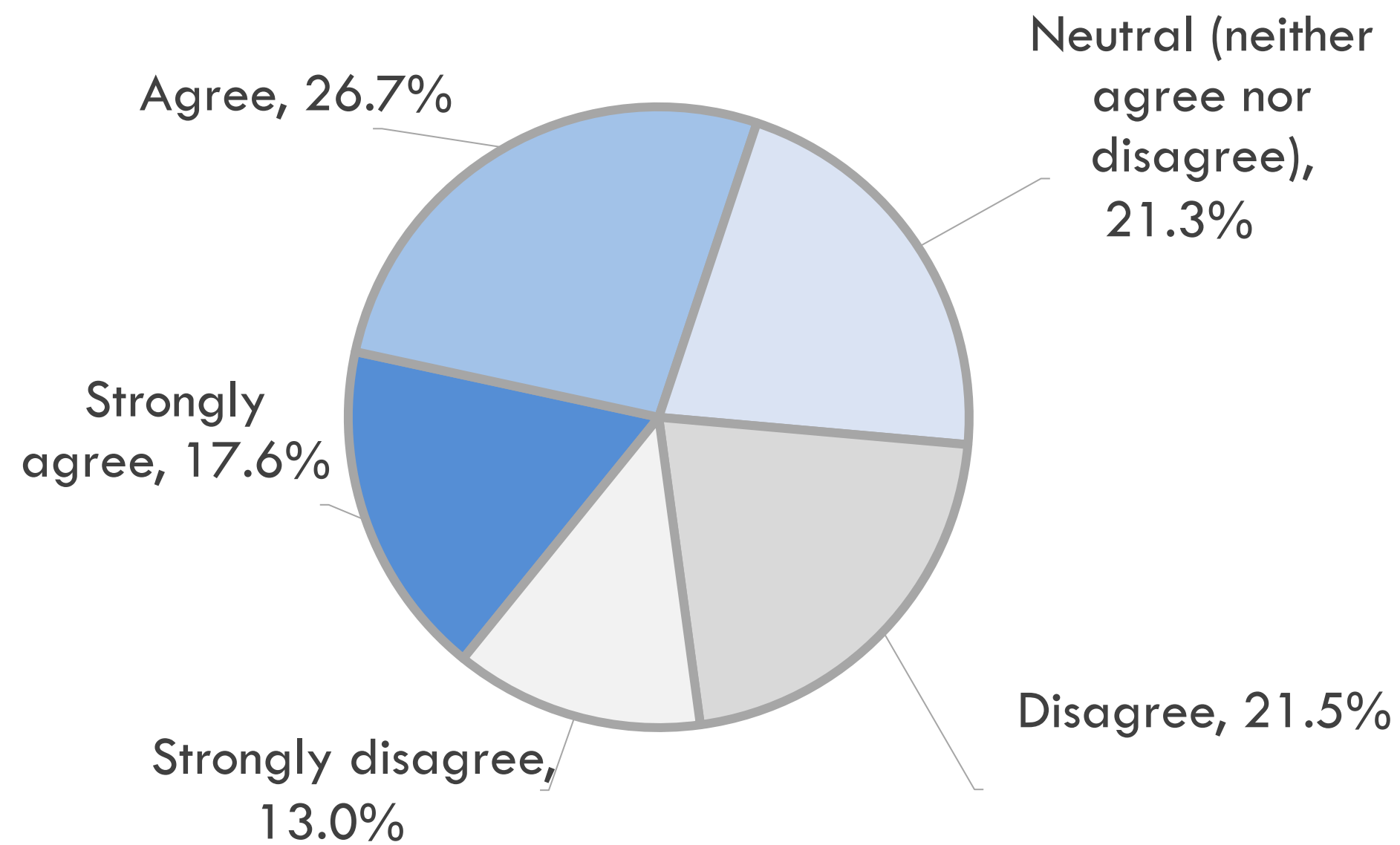




# LOSS OF INTEREST IN TRAVEL

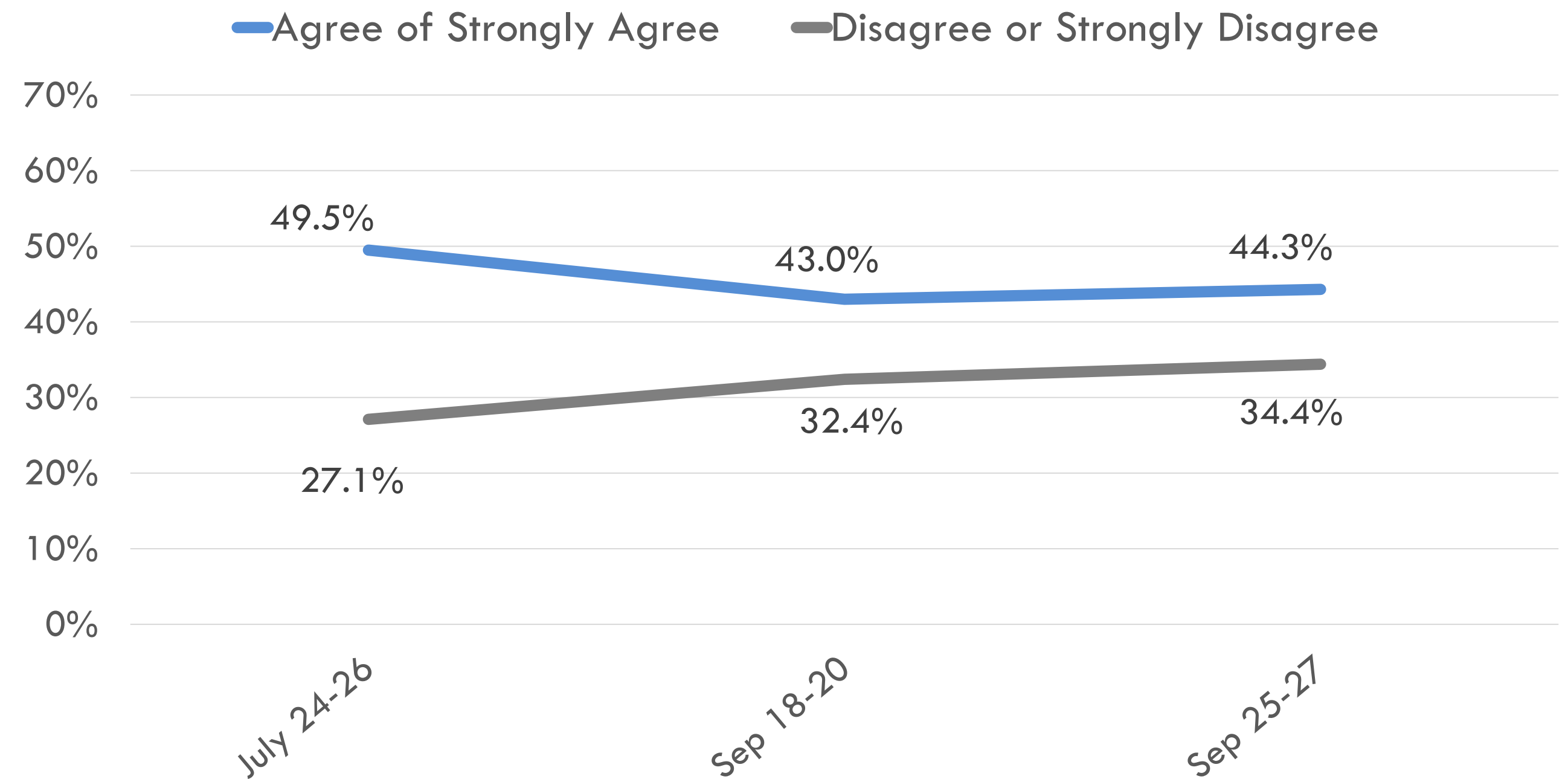
**How much do you agree with the following statement?**

**Statement:** I have lost my interest in/taste for traveling for the time being.



(Base: Waves 20, 28 and 29 data. All respondents, 1,206, 1,200 and 1,205 completed surveys.)

## Historical data

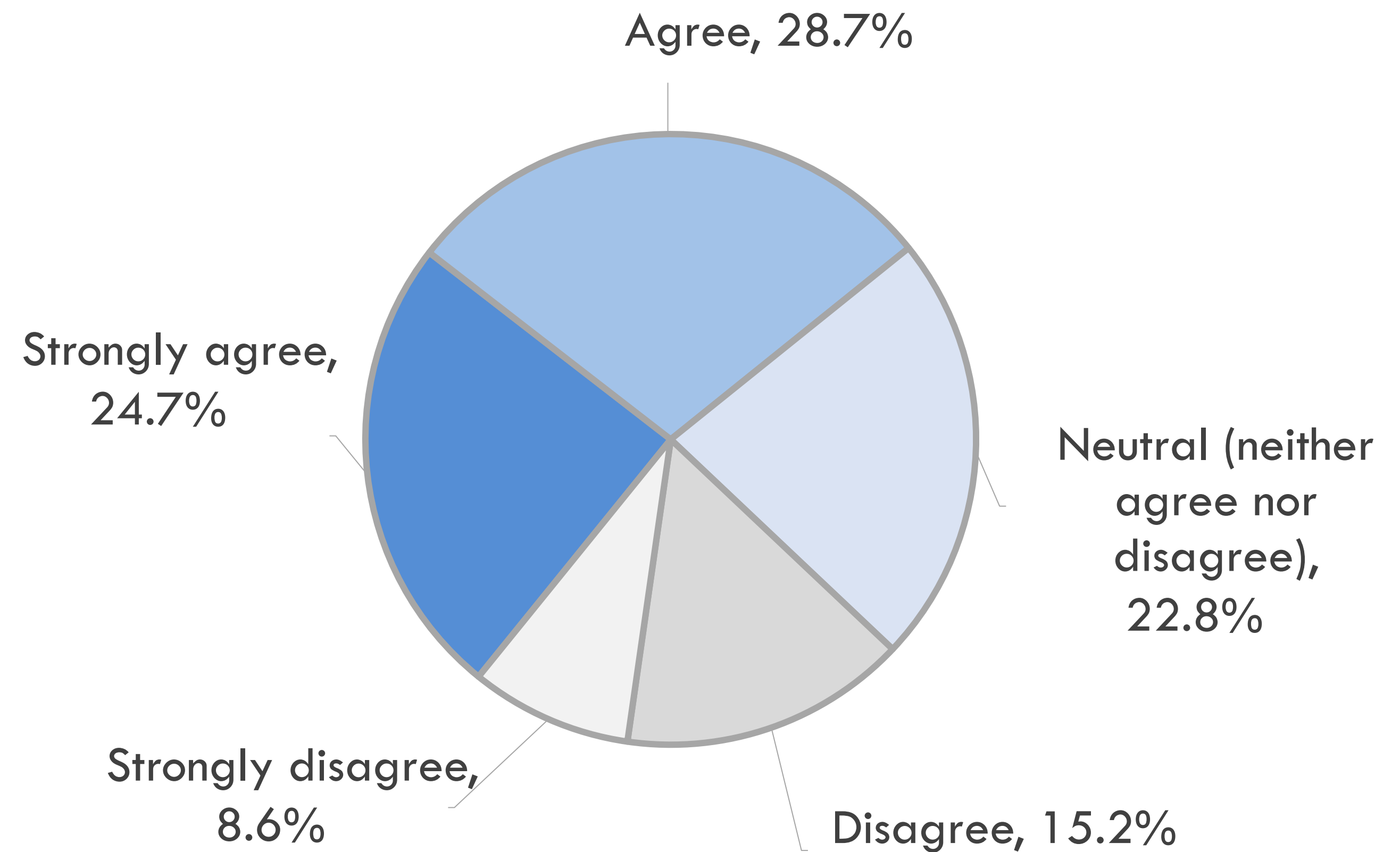


# TRAVEL AS AN ESSENTIAL NEED ONLY

**How much do you agree with the following statement?**

**Statement:** Due to the Coronavirus situation, I believe travel should be limited to essential needs only.

*(Base: Wave 29 data. All respondents, 1,205 completed surveys.)*





# Coronavirus Travel Sentiment Index

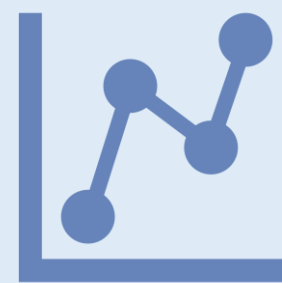
Measuring the Potential Influence of Travel Marketing

Highlights from the Week of September 28<sup>th</sup>

# What is a Predictive Index?



Indexing is the practice of compiling data into one single metric.



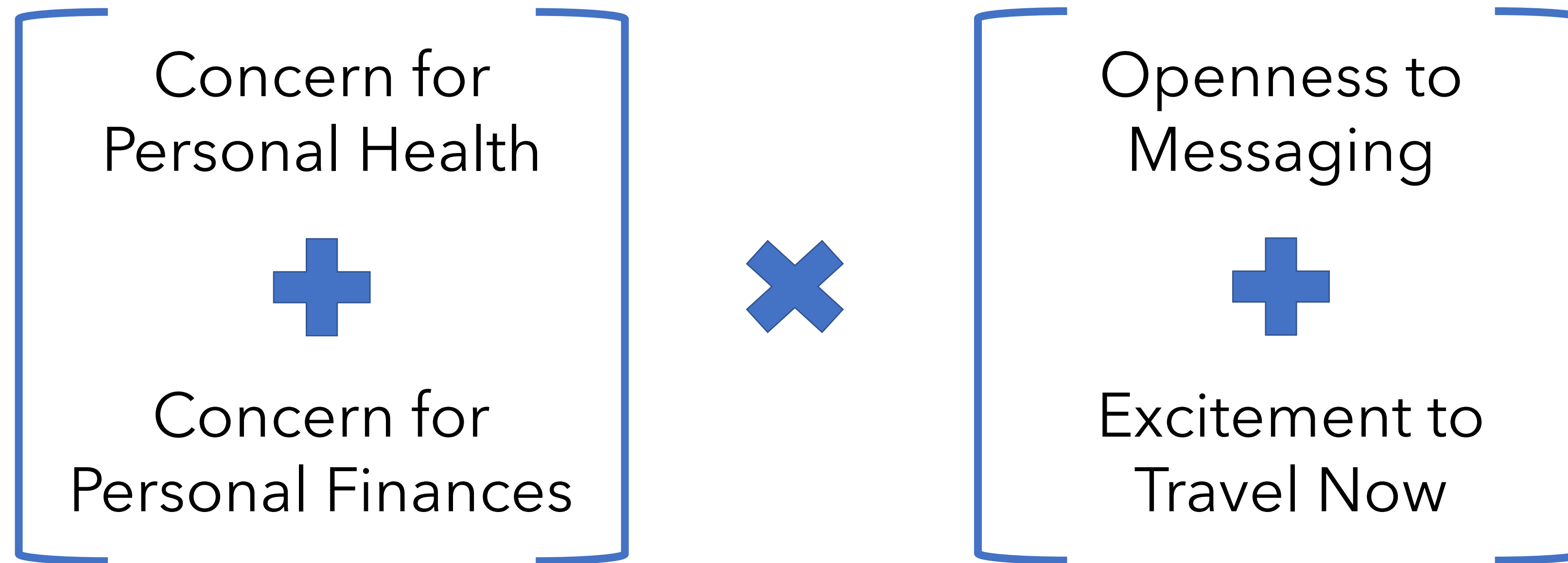
A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make data-driven predictions.



The goals are to identify:

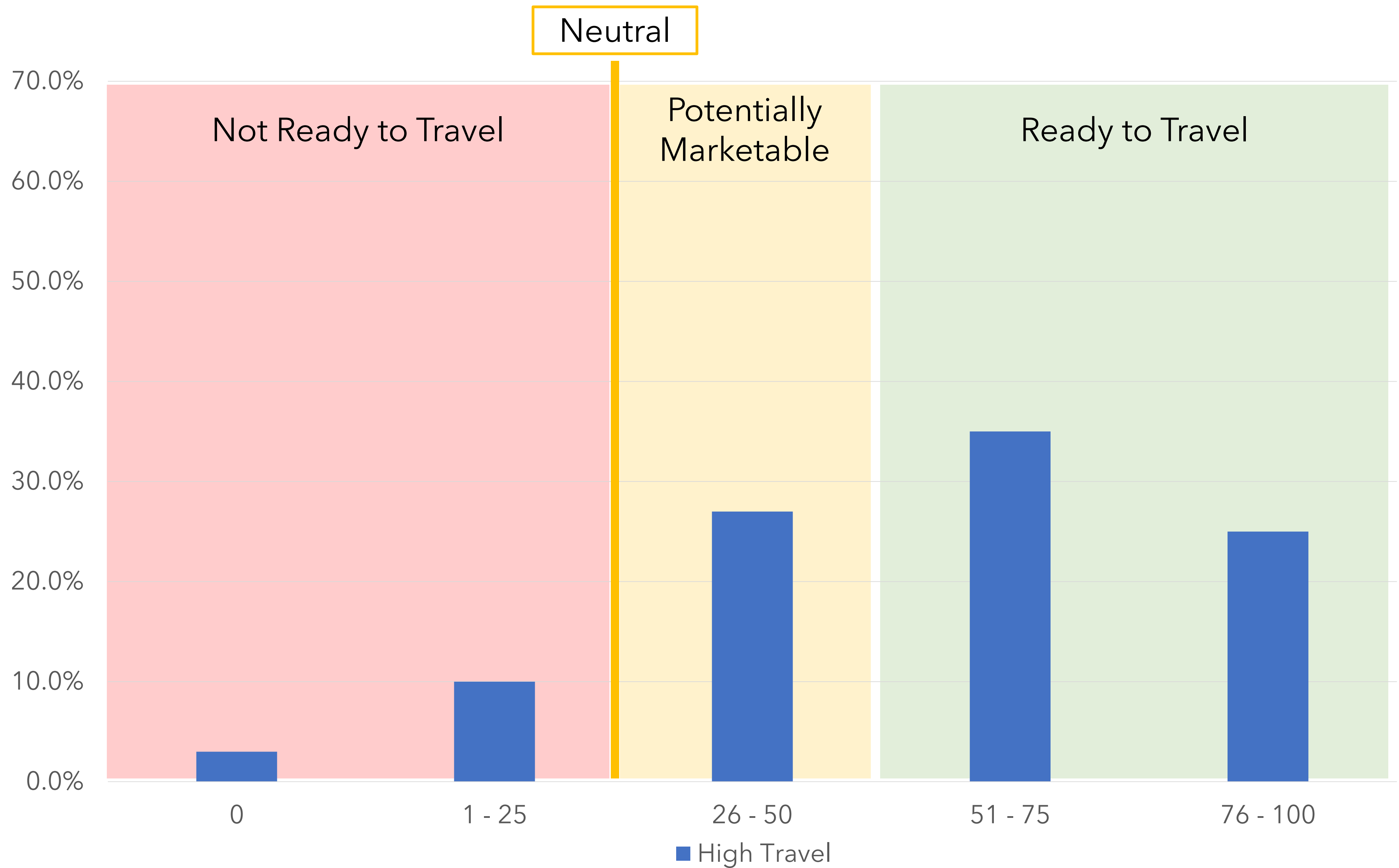
- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel

# Predictive Index Formula



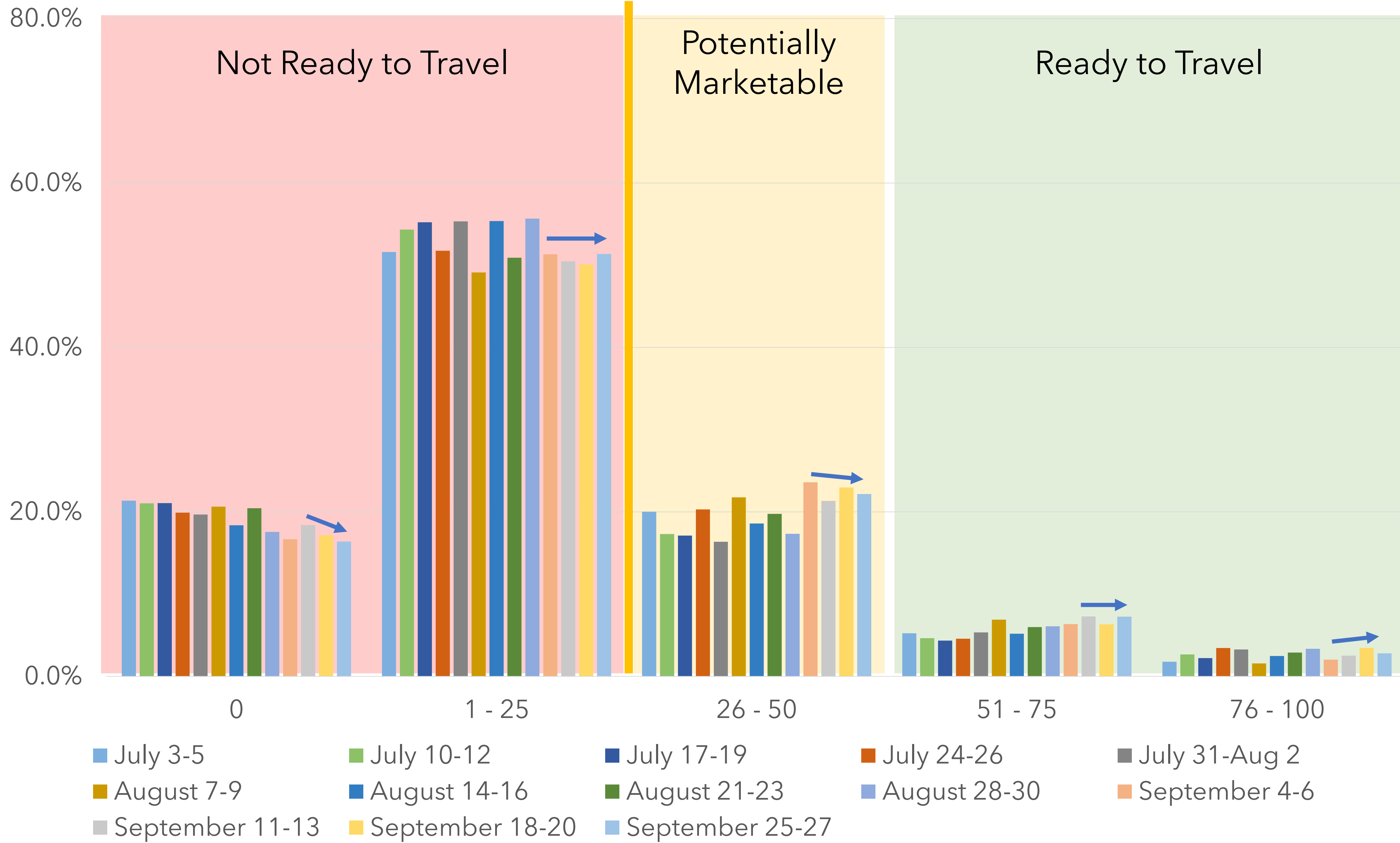
\*Normalized to a 100pt scale

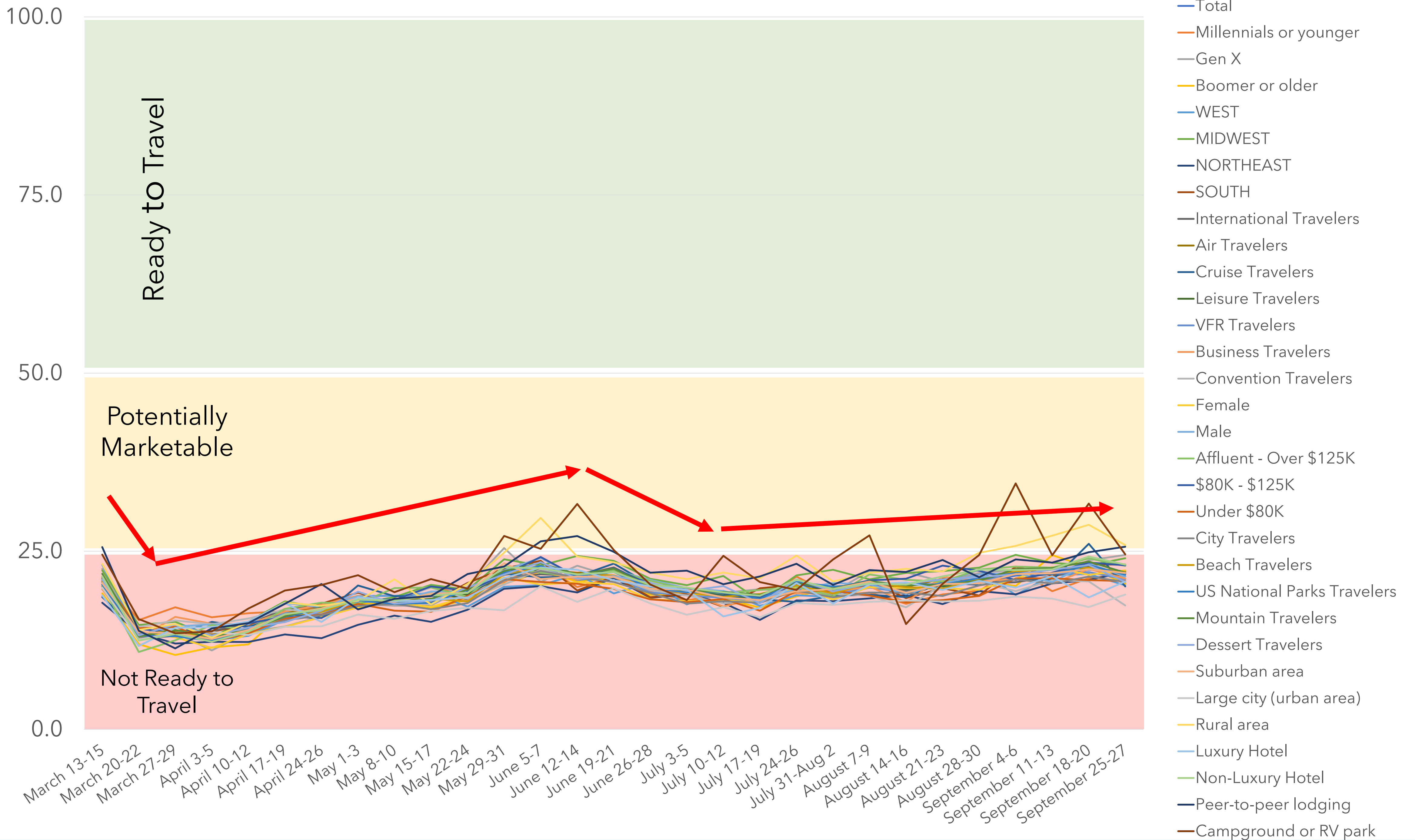
# Healthy Travel Outlook



# Travel Outlook

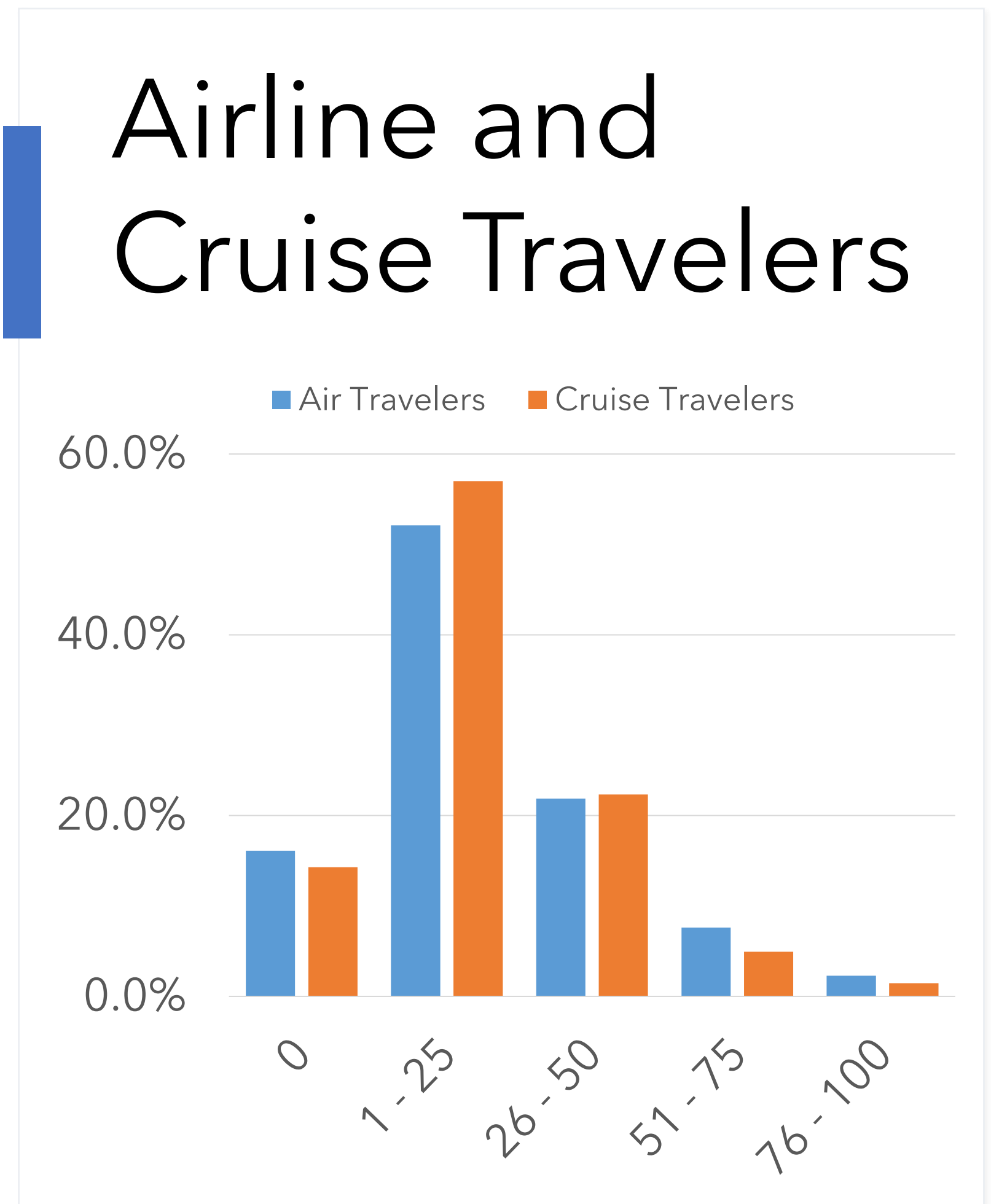
Neutral



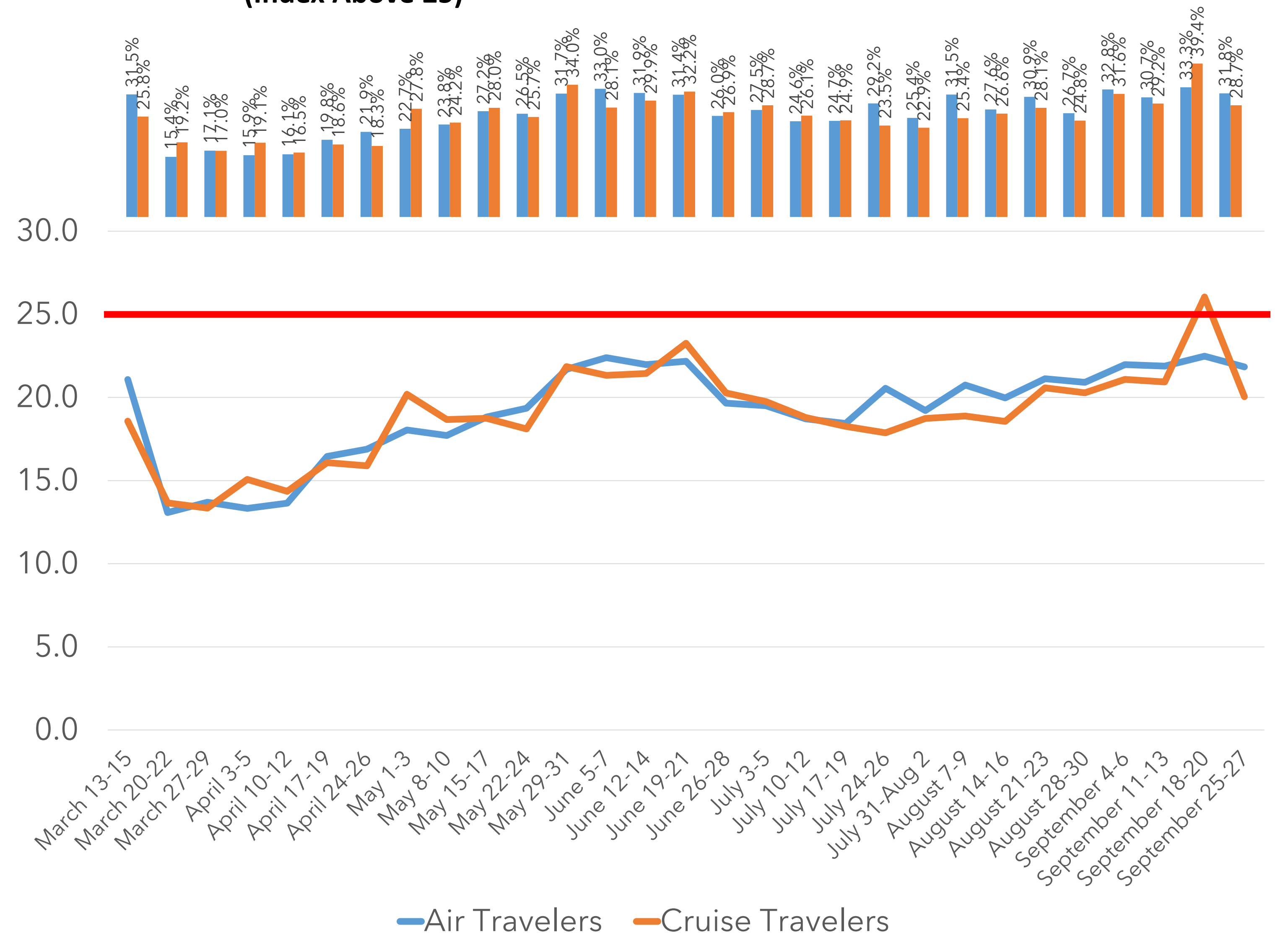




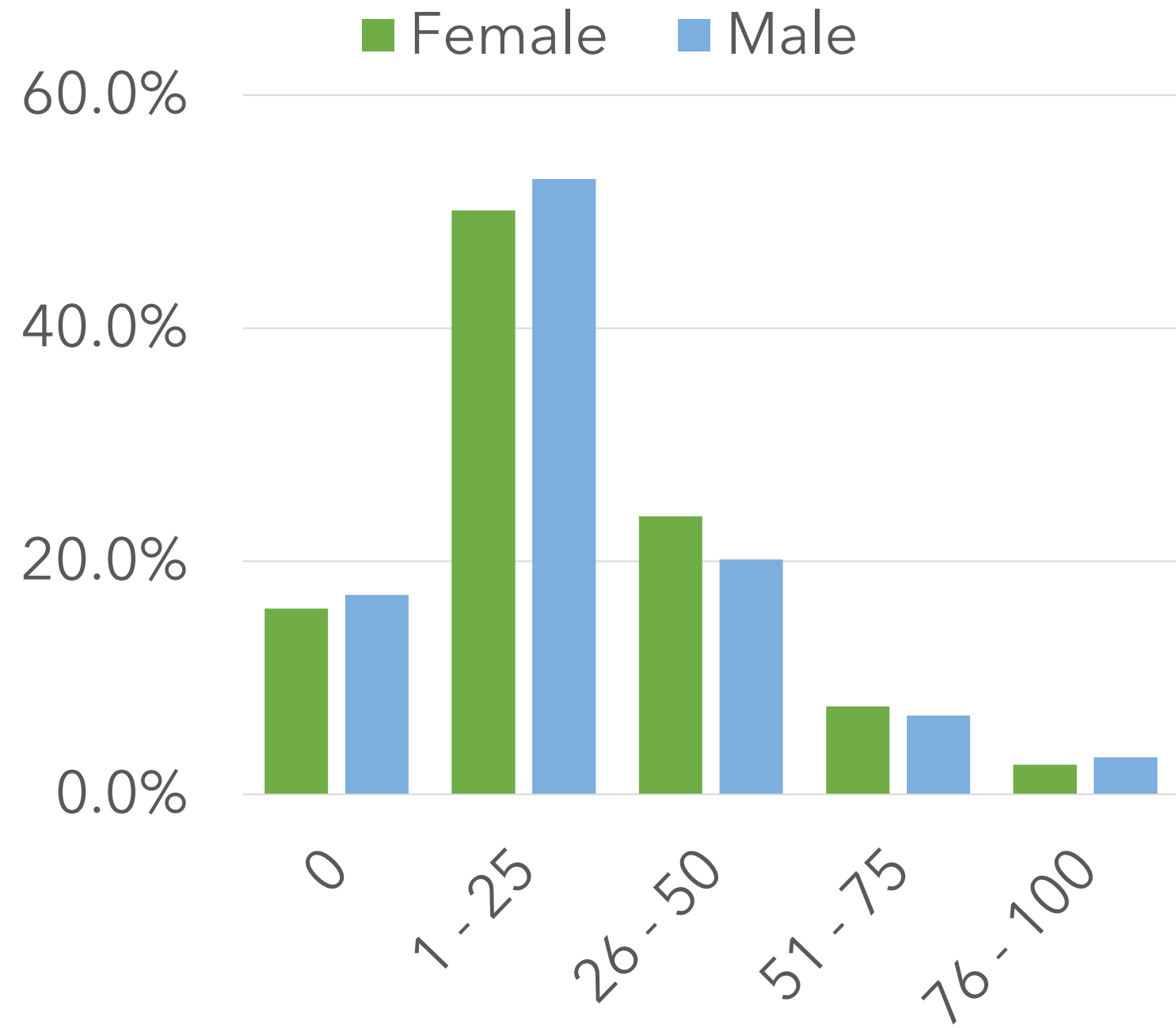
# Airline and Cruise Travelers



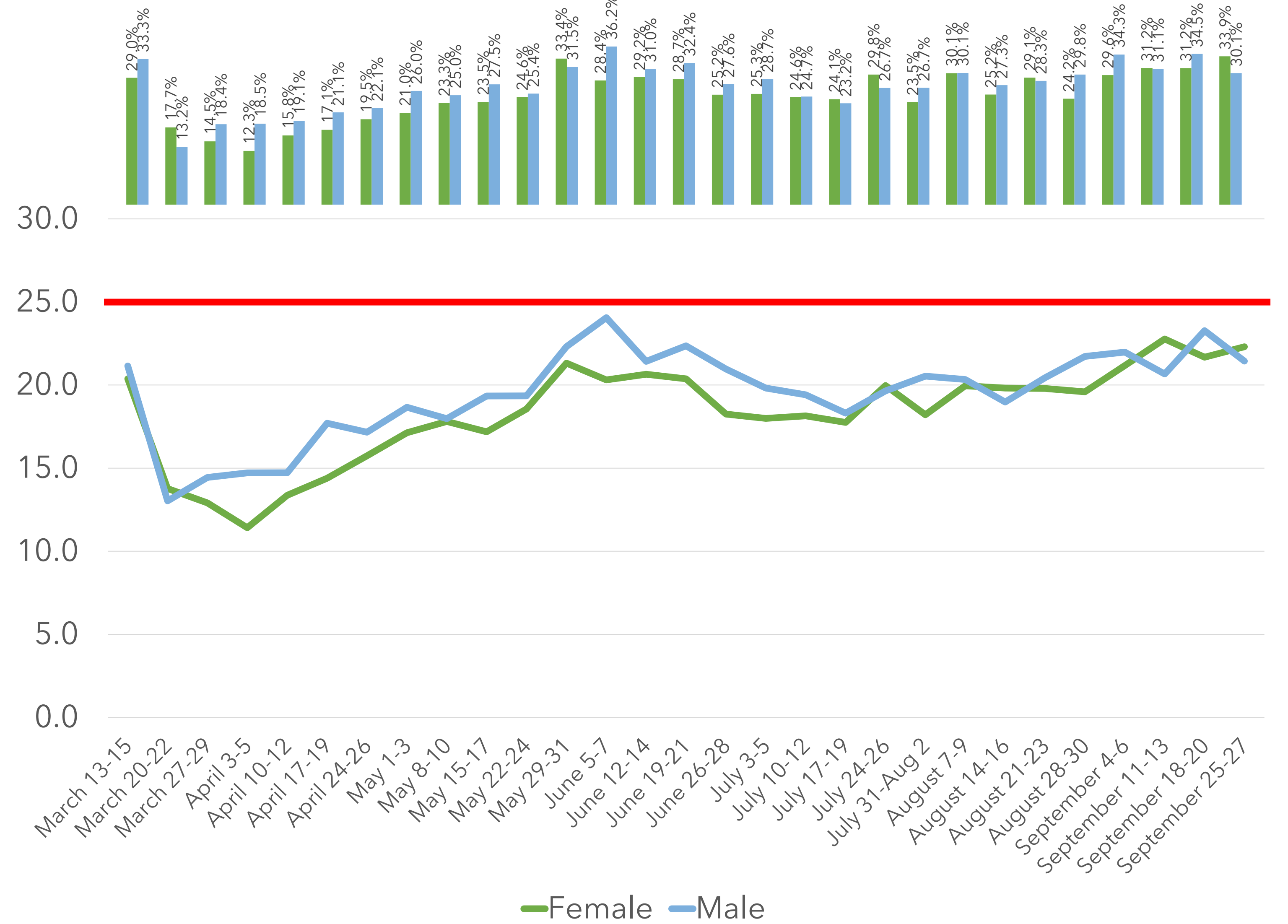
## Percent Potentially Marketable (Index Above 25)



# Gender

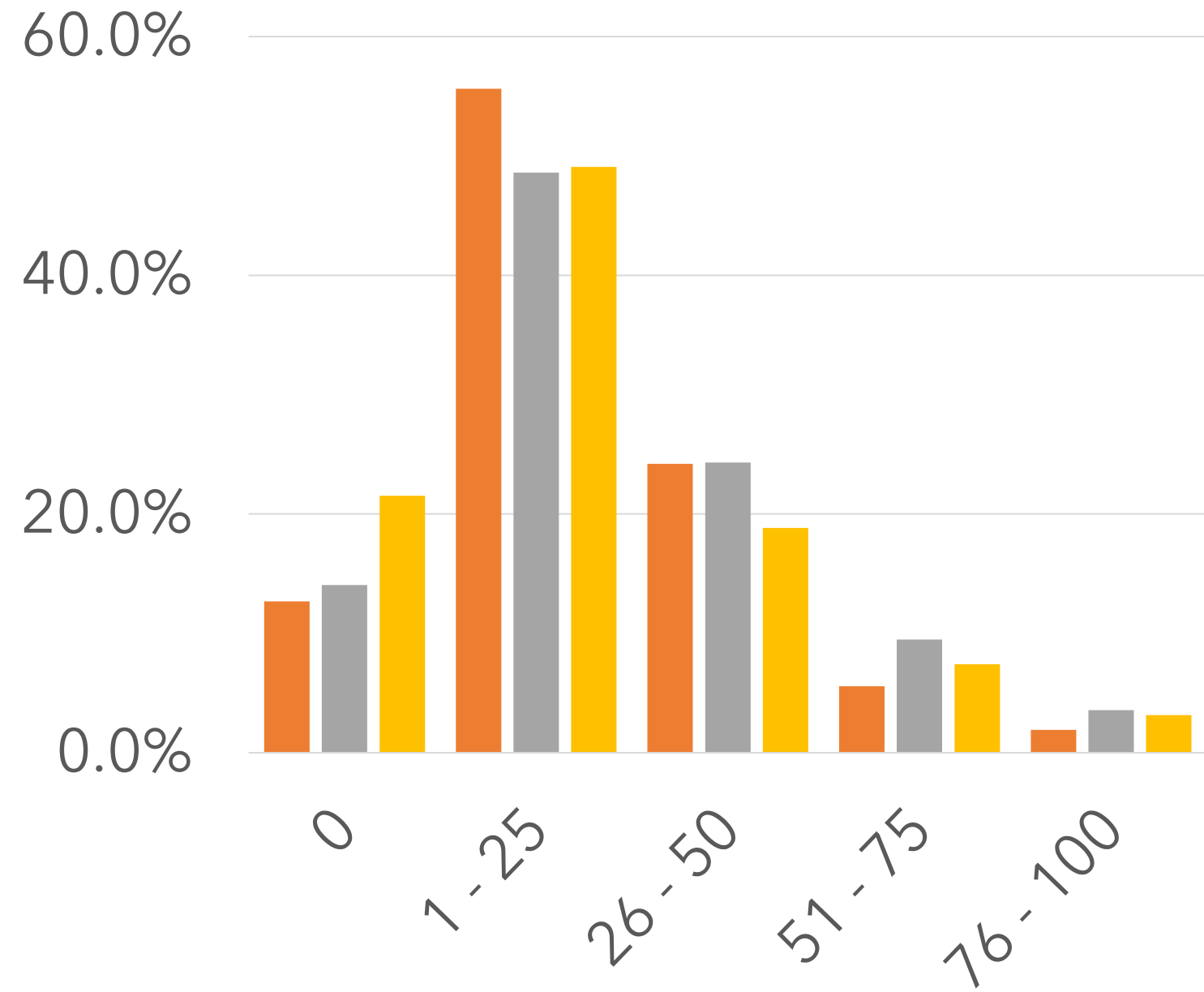


## Percent Potentially Marketable (Index Above 25)

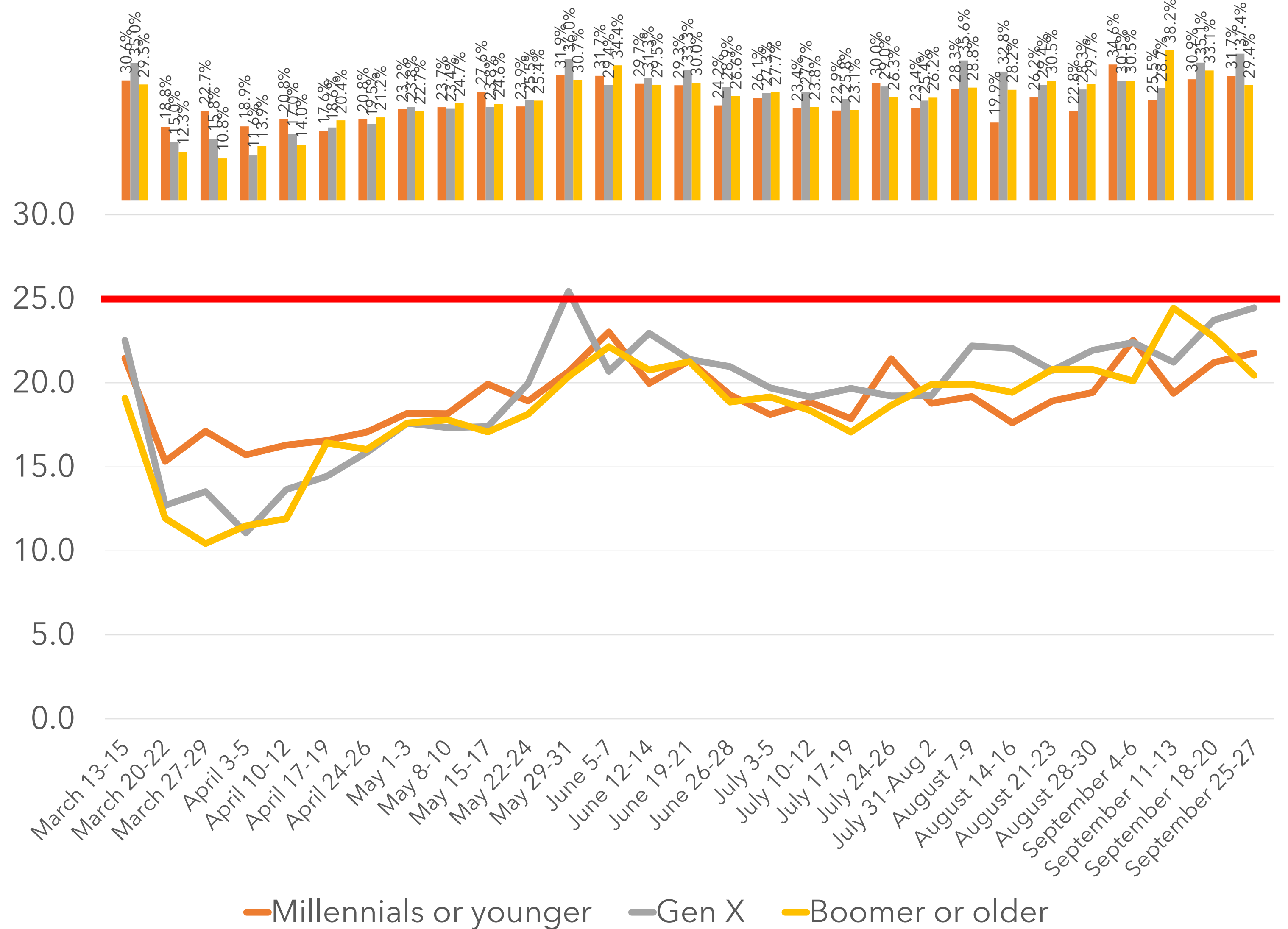


# Generation

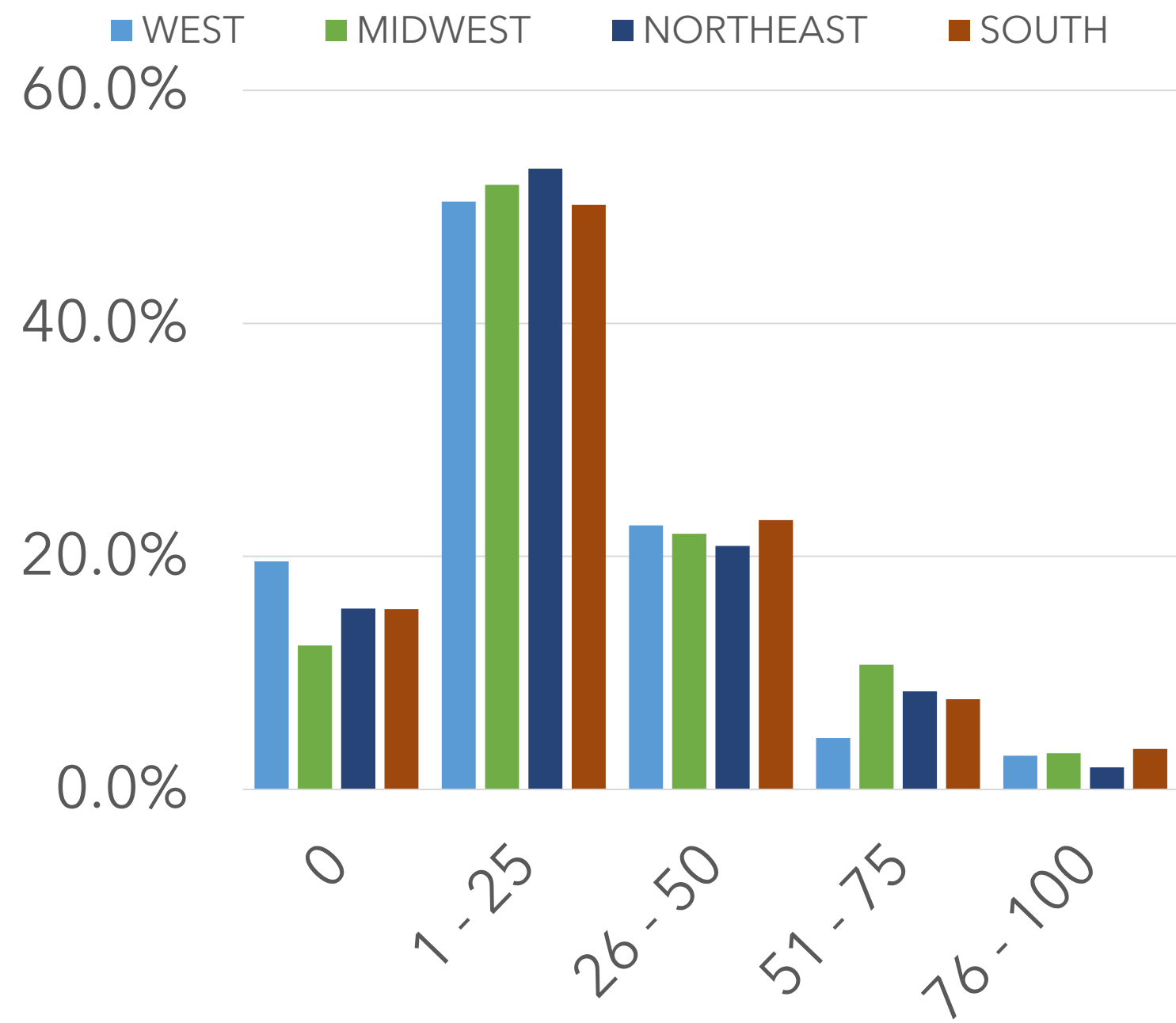
■ Millennials or younger
 ■ Gen X
 ■ Boomer or older



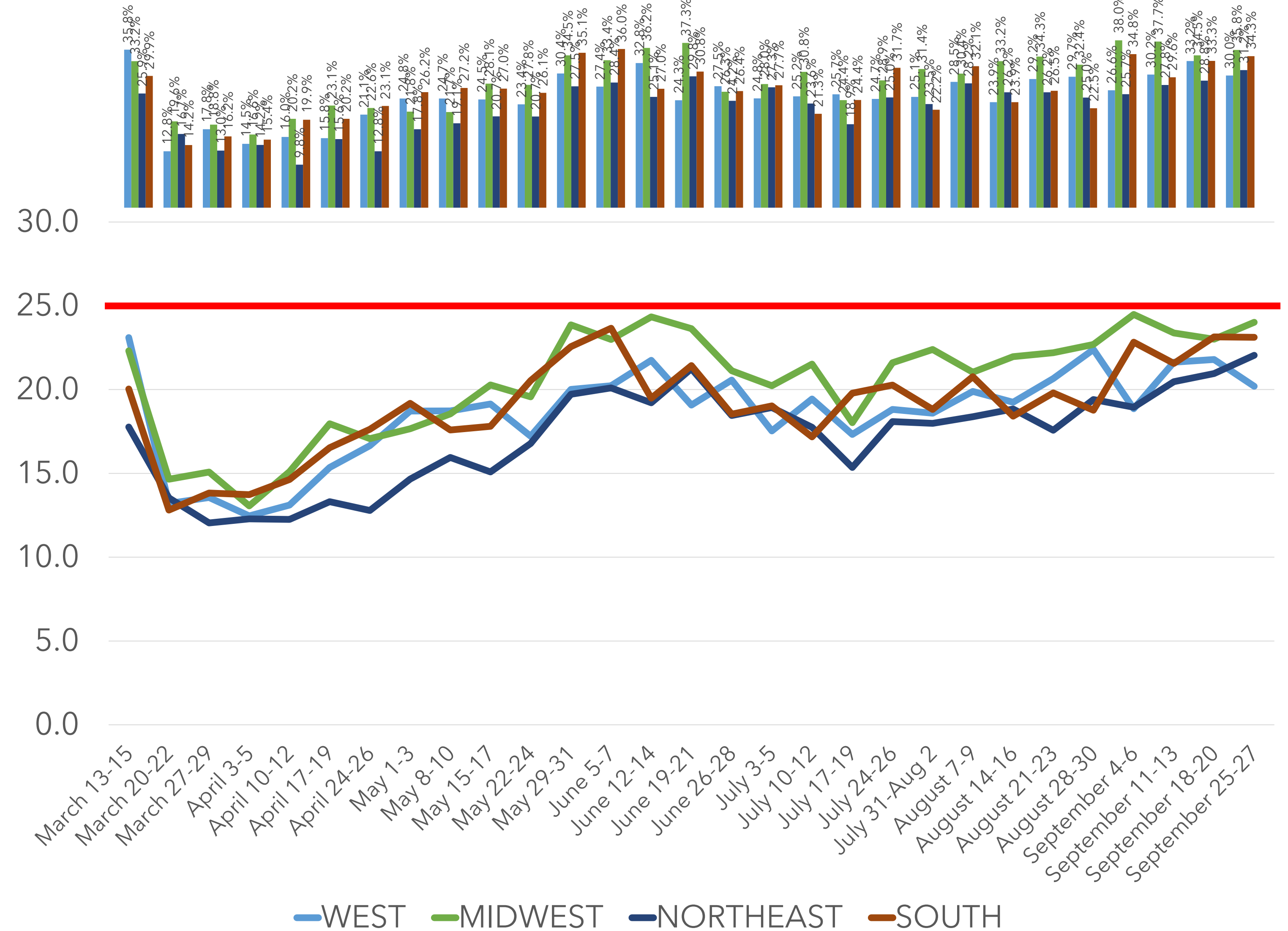
## Percent Potentially Marketable (Index Above 25)



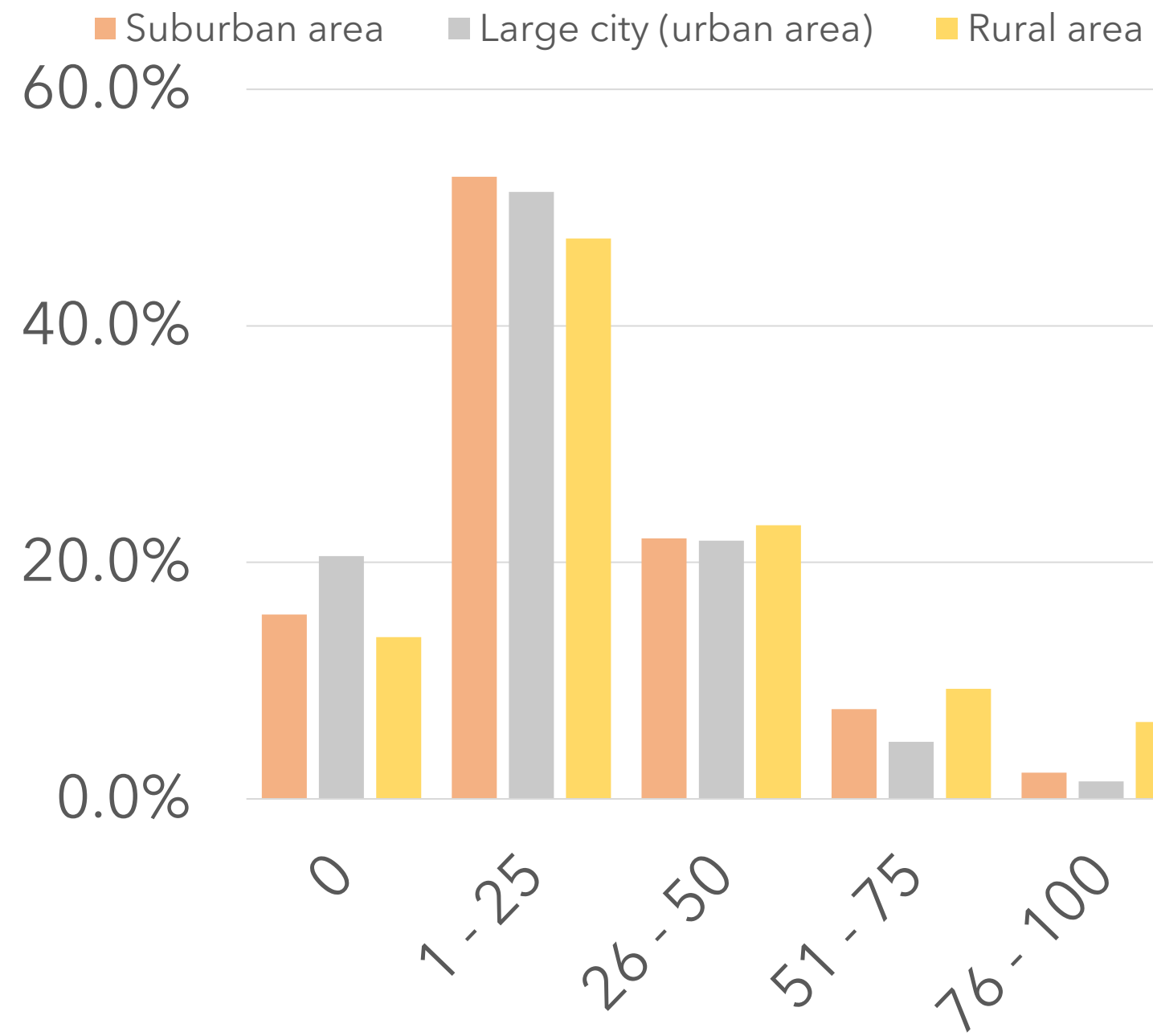
# US Regions



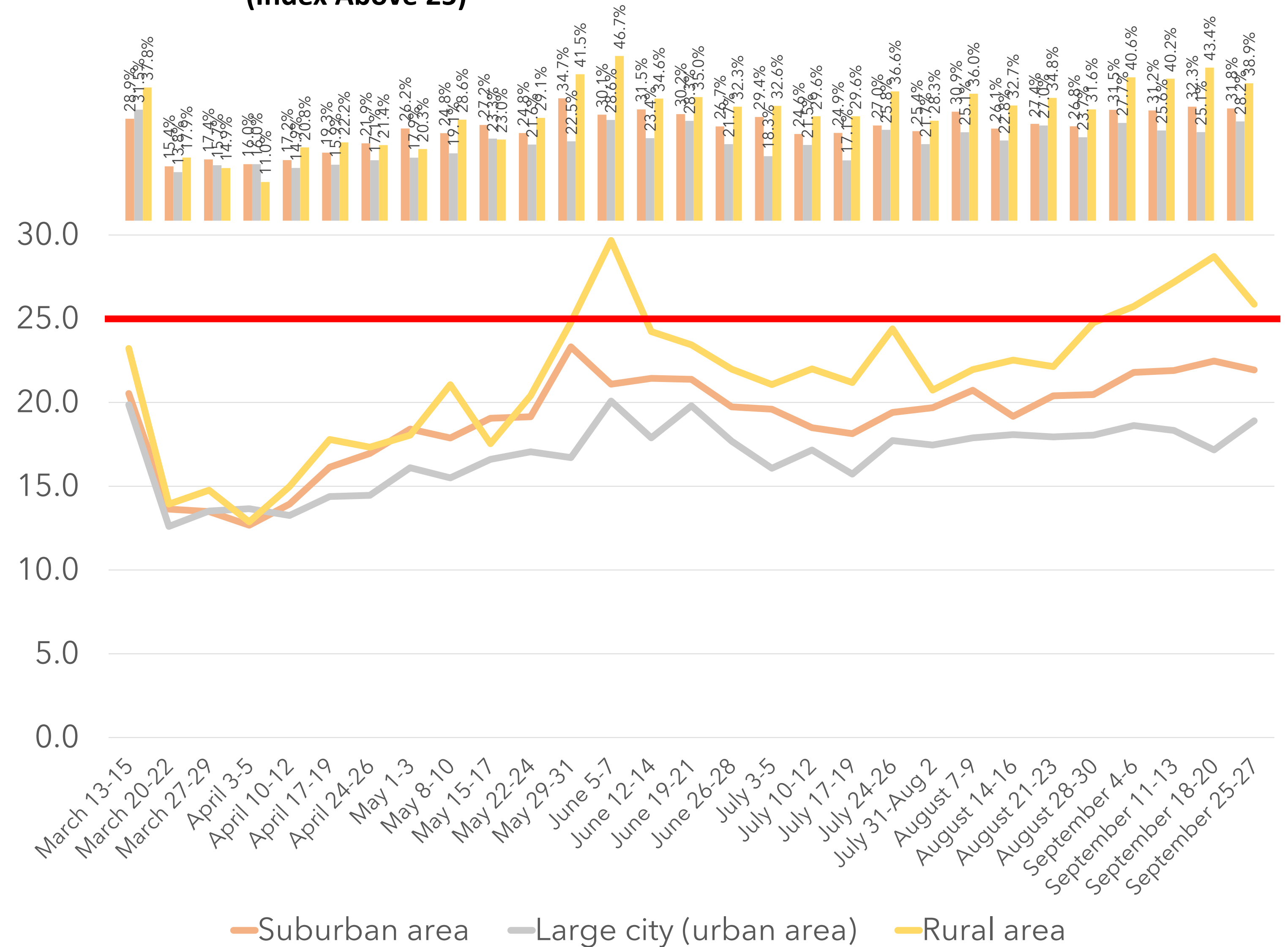
## Percent Potentially Marketable (Index Above 25)



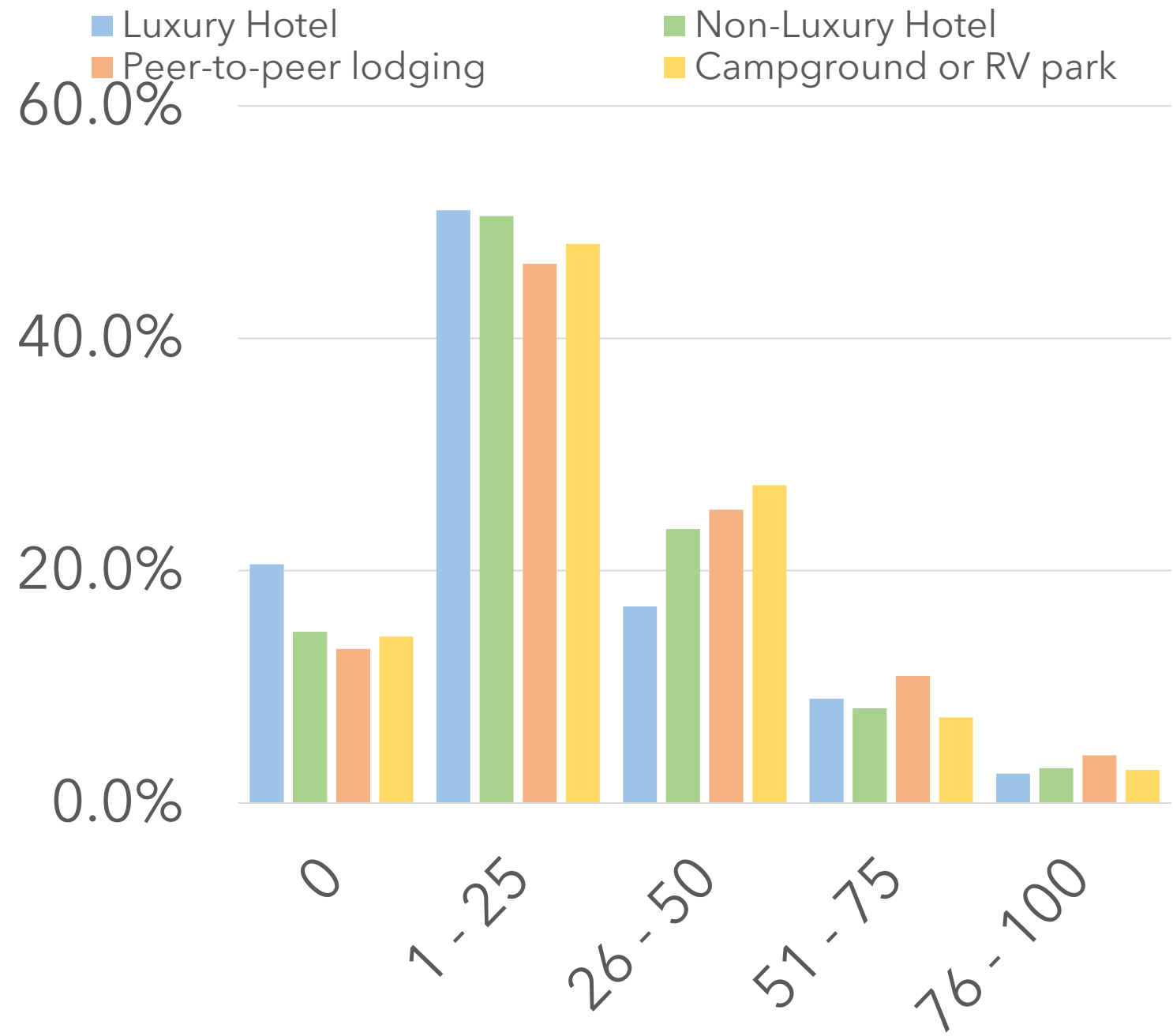
# Residence Type



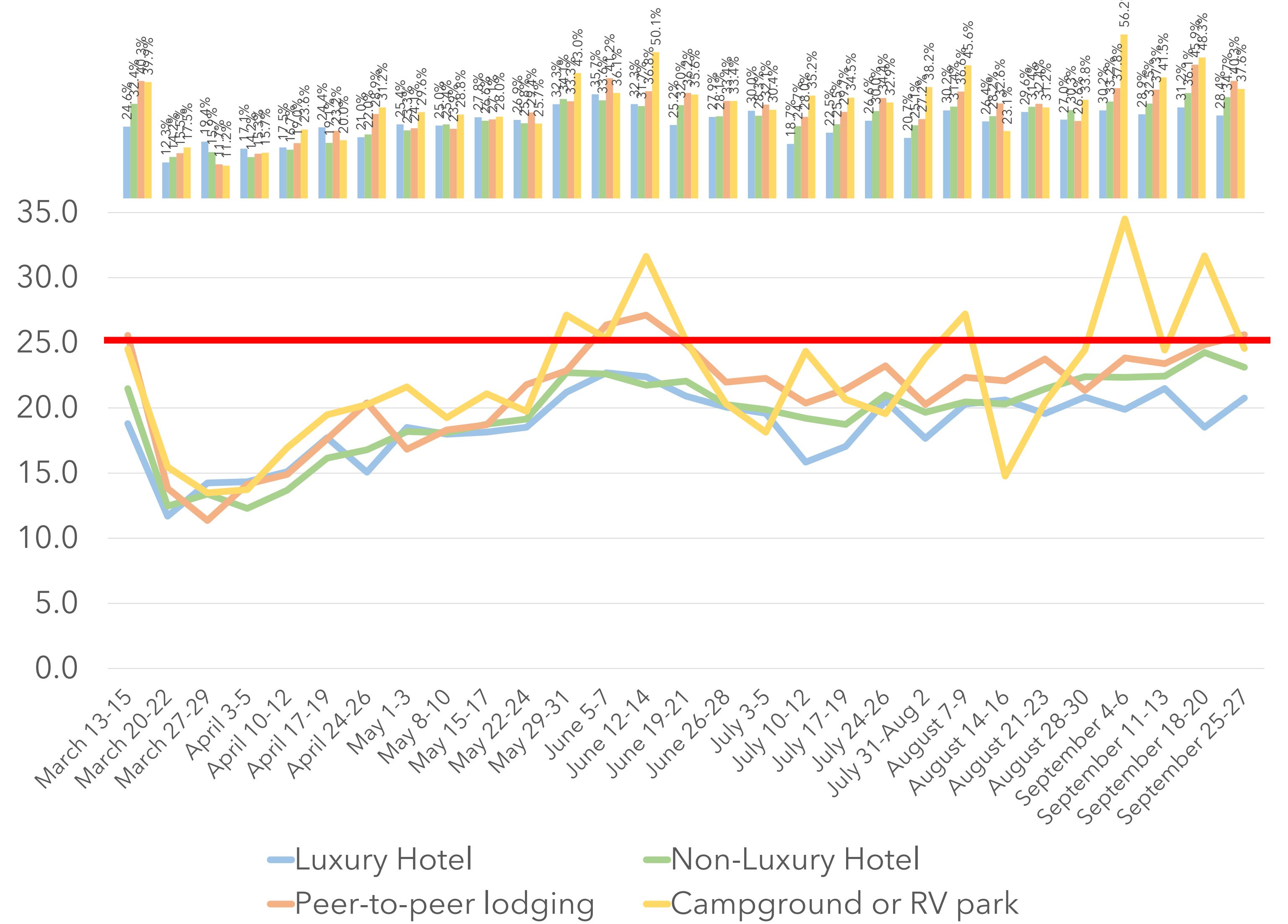
## Percent Potentially Marketable (Index Above 25)



# Lodging Preference



## Percent Potentially Marketable (Index Above 25)



# ACCESSING DATA IN THE ONLINE DASHBOARD

08:54:30  
VOICE FEED: NETWORK: 12.38.73

Evolution:

Actual vs Target

Data Availability

Market Share

KPI: Product

FRONT-CAMERA-IP: 143.453.00

01:43:55

Customers Satisfaction

TIME-DATE 00:38:29

PROFILE:

PROJECT:

MISSION

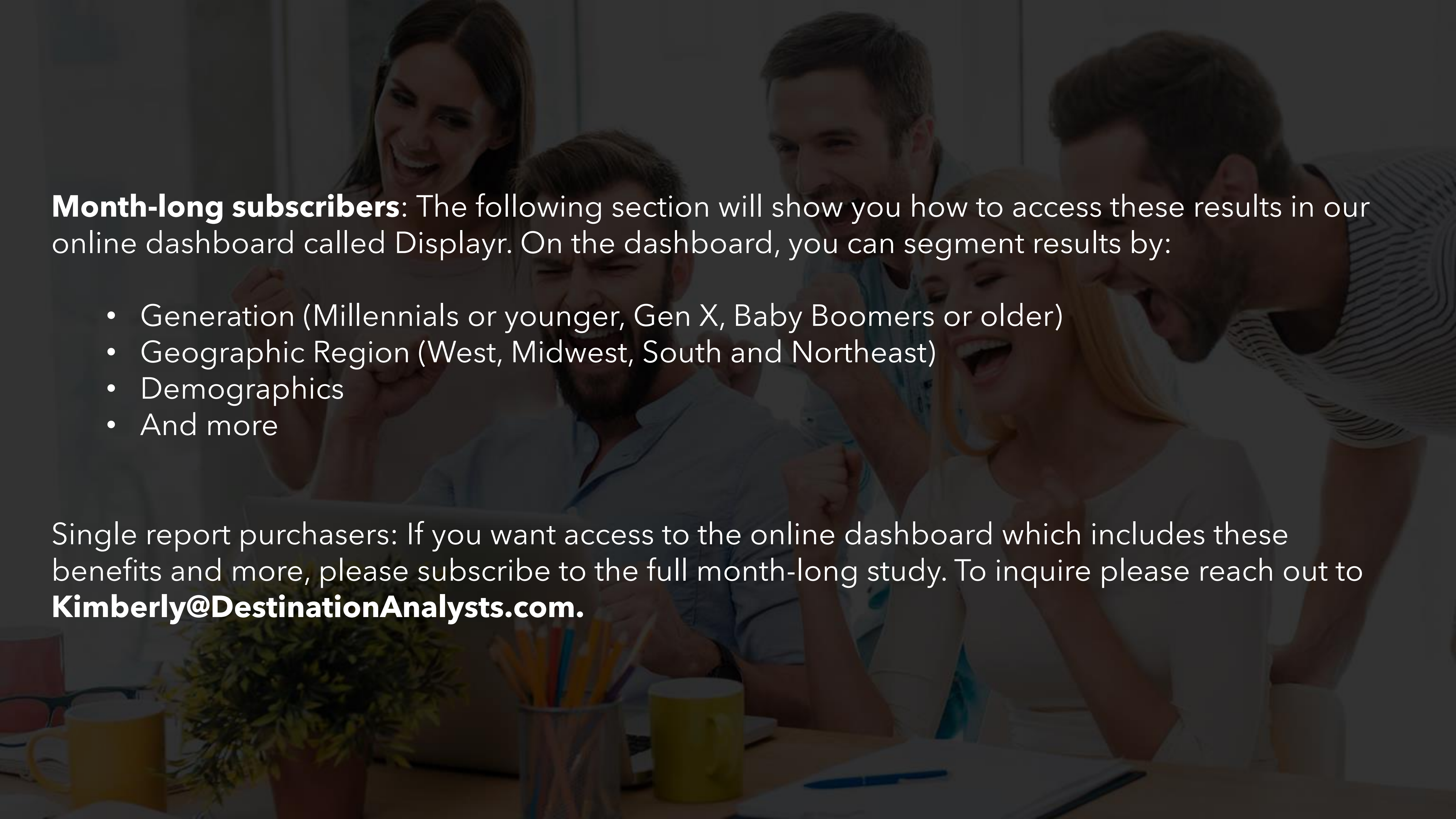
SECURITY

ADDRESS:

CONTROL-AREA

PLAYBACK

POWER: ON: OFF



**Month-long subscribers:** The following section will show you how to access these results in our online dashboard called Displayr. On the dashboard, you can segment results by:

- Generation (Millennials or younger, Gen X, Baby Boomers or older)
- Geographic Region (West, Midwest, South and Northeast)
- Demographics
- And more

Single report purchasers: If you want access to the online dashboard which includes these benefits and more, please subscribe to the full month-long study. To inquire please reach out to **Kimberly@DestinationAnalysts.com.**



# HOW TO USE DISPLYR

Guidelines on viewing, segmenting  
and exporting data from the  
dashboard.



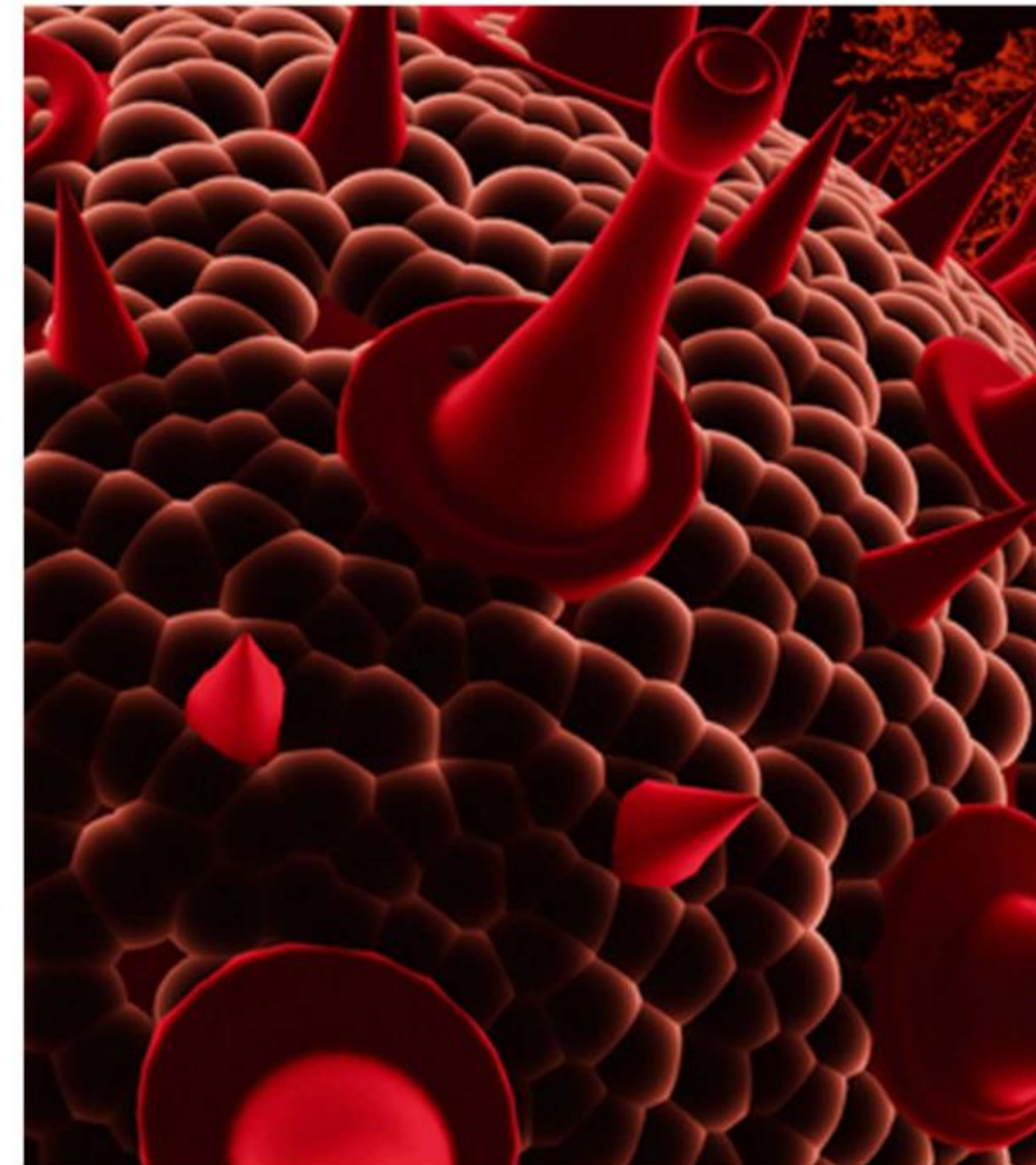
60%	CTMX	0.45	▲	+0.45%
	FTR	-0.23	▼	-2.34%
	CSCO	-1.01	▼	-1.89%
	CHK	0.02	▲	+0.21%
	AAPL	+2.58	▲	+3.05%
	PRTG	-0.14	▼	-1.42%
	AMZN	-0.73	▼	-0.90%
	TSLA	+1.08	▲	+5.12%
	AVGO	-0.87	▼	-3.88%
	SIRI	-0.65	▼	-1.37%

# NAVIGATING THE DASHBOARD:

Toggle between the report sections by clicking on the header(s) in this navigation pane

## Coronavirus Travel Sentiment Index Report

- Project Overview
- Topline Findings
- Traveler Perceptions and Expectations



Coronavirus Travel Sentiment Index Report

Online Dashboard

Last Updated: 3/16/2020

Research prepared by:

Destination  Analysts

Search...

Filters ▾ Export ▾ ?

- 65% +

# NAVIGATING THE REPORT:

To view submenu data points in a particular section, click on the arrow to the left of the heading.

This allows you to jump to specific data points without having to scroll through the entire report.

## Coronavirus Travel Sentiment Index Report

Filters ▾ Export ▾ ?  -  %

- Project Overview
- Topline Findings
- Traveler Perceptions and Expectations
  - Anticipated Change in Coronavirus S
  - Anticipated Change in Coronavirus S
  - Perceived Safety of Travel Activities
  - Perceived Safety of Travel Activities -
  - Avoiding Travel Until the Crisis Blow:
  - Avoiding Travel Until the Crisis Blow:
  - Expectations for Summer Travel Sea
  - Expectations for Summer Travel Sea
  - Staycations as a Replacement for Va
  - Staycations as a Replacement for Va
  - Road Trips as a Replacement for Air
  - Road Trips as a Replacement for Air
  - Regional Trips as a Replacement for
  - Regional Trips as a Replacement for
  - Avoiding Conferences or Conventior
  - Avoiding Conferences or Conventior
  - Avoiding International Travel
  - Avoiding International Travel - Break
  - Comfort Enjoying Home Community
  - Comfort Enjoying Home Community
  - Discounts Drive Interest in Travel
  - Discounts Drive Interest in Travel - B
  - Upcoming Travel Plans



# FILTERING THE REPORT:

To segment the results by a specific group (generational, geographical, etc.)  
Click on "Filters" in the top right corner.



**IMPORTANT NOTE:** When you select a filter, it will ONLY APPLY to the specific data point you are currently viewing. It WILL NOT apply to the entire report. Be sure to check the base description in the blue text (highlighted here) to see if a filter is being applied.

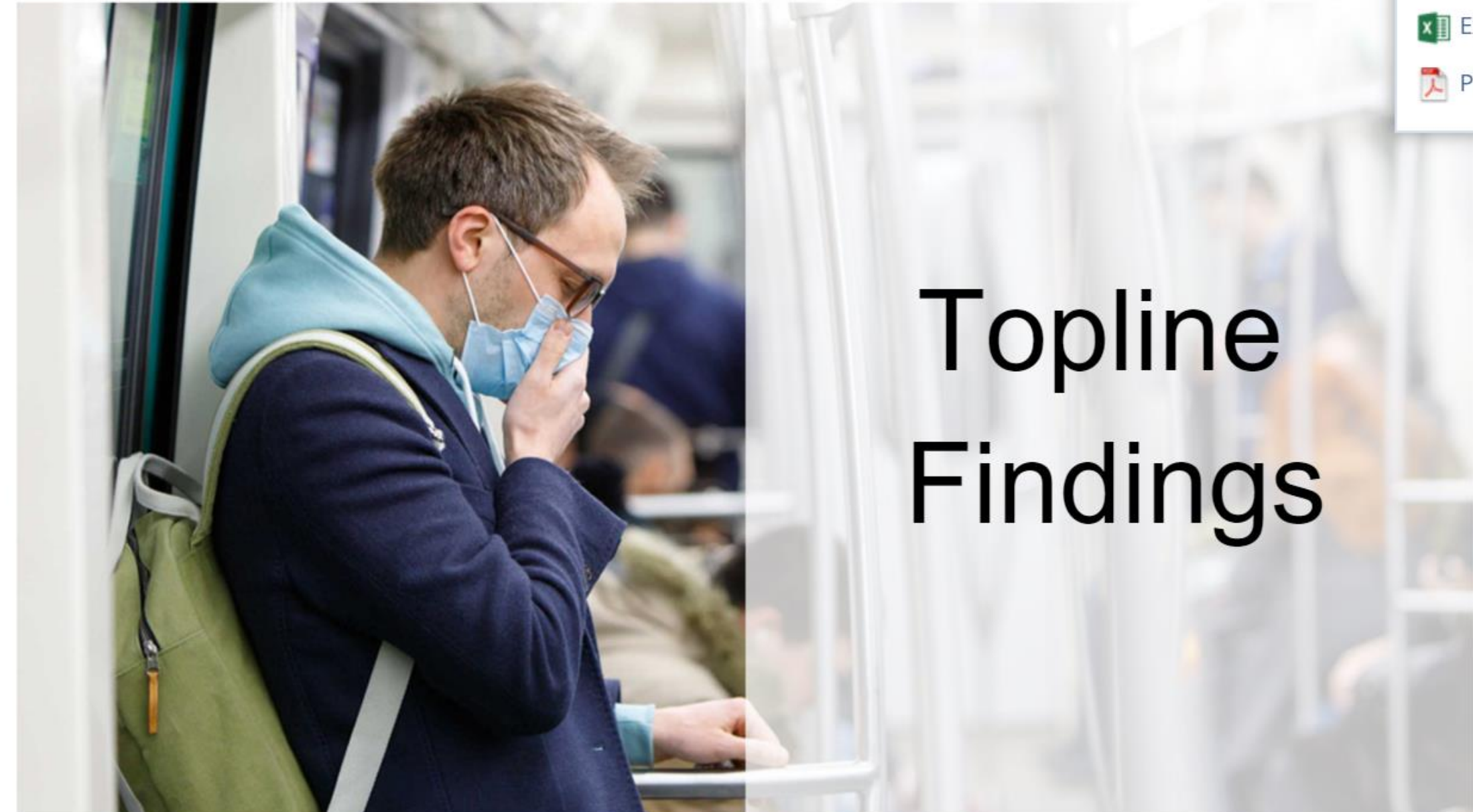
# EXPORTING THE DATA:

To share the results with others in your organization, click on "Export" in the top right corner and select your preferred file type (PowerPoint, Excel or PDF).

If you want to export a specific report section, be sure to select it in the navigation pane BEFORE you click "Export"

## Coronavirus Travel Sentiment Index Report

- Project Overview
- Topline Findings
  - Concerned Personally
  - Concerned Personally - Breakout
  - Concerned for Friends/Family
  - Concerned for Friends/Family - Brea
  - Concerned for Personal Finances
  - Concerned for Personal Finances - B
  - Concerned for National Economy
  - Concerned for National Economy - B
  - Destinations Associated with Coron
  - Travel Affected by Coronavirus
  - How Travel Was Affected by Coronav
  - How Travel Was Affected by Coronav
  - Why Travel Was Affected by Coronav
  - Why Travel Was Affected by Coronav
  - Number of Trips Cancelled/Postpone
  - Number of Trips Cancelled - Breako
  - Number of Trips Postponed - Breakc
  - Month of Trips Cancelled
  - Month of Trips Cancelled - Breakout
  - Refunds for Cancelled Reservations
  - Rescheduled Postponed Trips
  - Month of Rescheduled Postponed Tr
  - Month of Rescheduled Postponed Tr
  - Type of Trips Cancelled Or Postpone



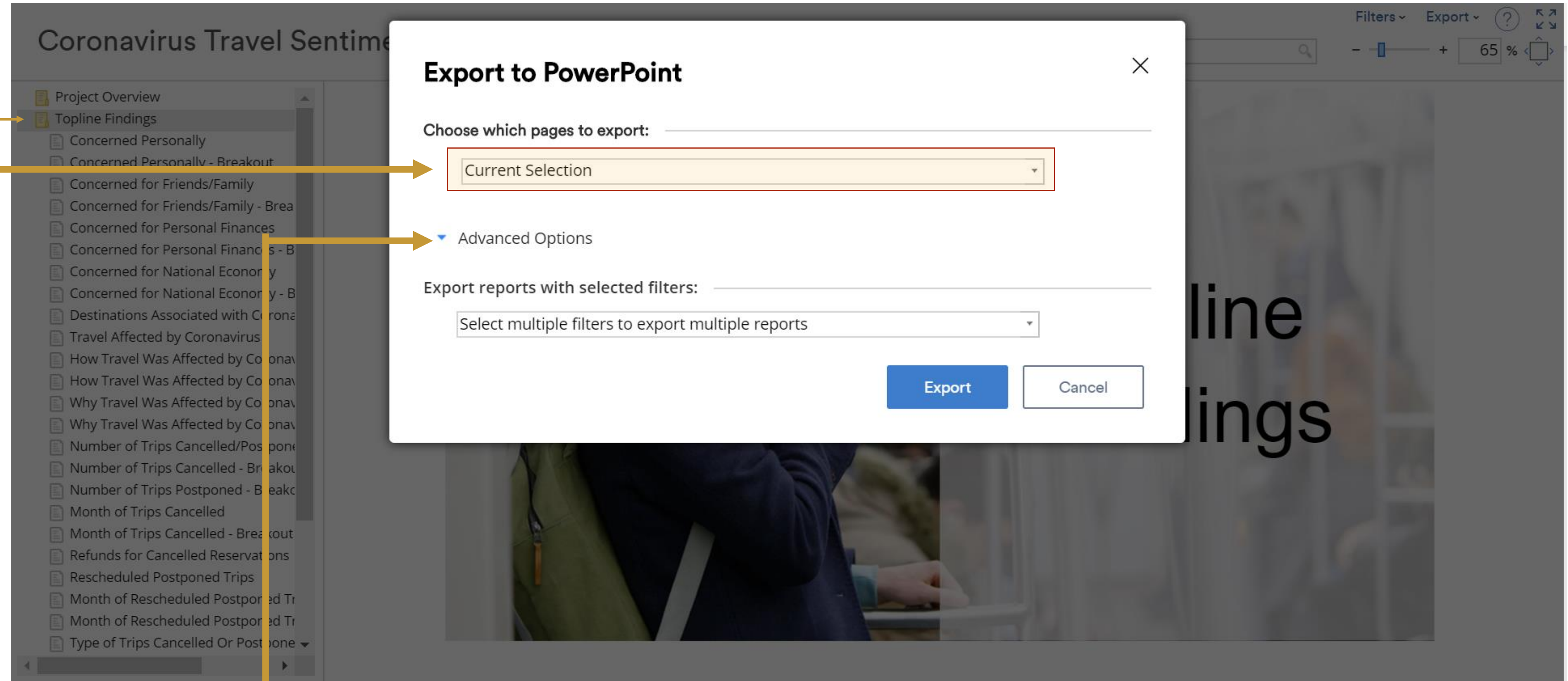
Topline Findings

# EXPORTING THE DATA:

After selecting your preferred file type, Displayr will prompt you to select "Current Selection" or "All"

"Current Selection" will only export the single data point you are viewing (or an entire report section if it is selected in the navigation pane as shown in this screenshot).

"All" will allow you to download the entire report.



**IMPORTANT NOTE:** Use the "Advanced Options" to apply specific filters to the data you want to export.

# NEED MORE HELP?

If you have any additional questions about using Displayr  
please reach out to our dashboard expert:

**Chingun Ganzorig**

**Research Manager**

**[Chingun@DestinationAnalysts.com](mailto:Chingun@DestinationAnalysts.com)**

**(415) 722-2503**

