



FREQUENTLY ASKED QUESTIONS (FAQS) FOR FRONTLINE STAFF CORONAVIRUS AND TRAVEL IN THE SANTA BARBARA SOUTH COAST

Last updated: 7/23/20 Please note that worldwide and throughout the U.S., the conditions around coronavirus (COVID-19) continue to evolve. The best source for local conditions is the Santa Barbara County Public Health Department: <https://publichealthsb.org/>

These answers to Frequently Asked Questions are intended to provide broad guidance to the South Coast hospitality industry. Please consult your own company's policies, procedures and preferred messaging first, in case they override the information below.

Is travel allowed in Santa Barbara right now?

Yes, Santa Barbara County is open for both day trips and overnight stays at hotels and lodging properties for leisure travelers. However, before traveling, please be aware of the most up-to-date information on specific travel to and from the Santa Barbara South Coast at SantaBarbaraCA.com/travel.

What's the status of businesses in the Santa Barbara South Coast? What's open right now?

- The majority of businesses, including hotels, restaurants, wineries and wine tasting rooms are open, offering to-go, curbside or outdoor dining service. Area museums, galleries, and the Santa Barbara Zoo have reopened with adjustments to create more space for social distancing.
- Public beaches, bluffs, hiking trails, parks, golf courses, state park campgrounds, retail stores and shopping malls are also open with outdoor service. In addition, gyms and fitness facilities and personal care services, like hair salons and barbershops spas, nail salons, and body waxing that offer outdoor only services are currently open.
- Businesses that are currently closed include theatres, movie theatres, performance venues, bars, breweries, and brewpubs, ice skating rinks and family entertainment centers, public play structures and exercise equipment, fairs, events and festivals. For further updates, you can go to Visit Santa Barbara's travel advisory: SantaBarbaraCA.com/travel
- Before traveling we encourage you to confirm all reservations in advance. Please check with individual businesses to confirm updated hours of operation.

Is it safe to travel to Santa Barbara?

The latest information on Santa Barbara South Coast travel conditions is available on Visit Santa Barbara's travel advisory page, SantaBarbaraCA.com/travel. Additional tips on traveling safely, are posted on their website at SantaBarbaraCA.com/healthytraveler.

Do you know where and when masks/face coverings are required?

*Provide specific policies for your business about areas and circumstances where face coverings are required and suggested.

The California Department of Public Health announced that face masks are required in the State of California* for those ages three and older. You are required to wear a mask or similar item that completely covers your nose and mouth in the following situations:

- In any indoor public space
- While in hotel public areas as well as when you go out walking, shopping, and dining (masks can be removed for eating and drinking).
- Picking up food from your car window
- On all public transportation and in rideshares
- When inside of, in line to enter, or when conducting business through a car window and includes but is not limited to restaurants, grocery stores, convenience stores, supermarkets, laundromats, pharmacies, and government agencies.

SANTA BARBARA

- Masks are also required when in outdoor public spaces if you can't stay 6 feet away from others. If you're on less populated trails or engaged in outdoor recreation at the beach (such as running, biking, and walking), pull up your mask when you encounter other people in close proximity. You don't need to wear a mask in the water.

**Those who are exempt from wearing a face mask include those with a medical condition, mental health condition, or disability that prevents wearing a face covering and those who are hearing impaired or communicating with a person who is hearing impaired, where the ability to see the mouth is essential for communication, do not need to use a face mask. For more information, please [click here](#).*

Are there any cases of COVID-19 in Santa Barbara?

Santa Barbara County health officials have reported cases of COVID-19 and our community is taking extra precautions to keep everyone safe and healthy. If you are curious about the current status, the Santa Barbara County Public Health Department can provide you with the best updates: PublicHealthSBC.org

What should I do if I become sick while traveling?

If you are experiencing a life-threatening emergency, call 911.

Please call your doctor for guidance if you develop symptoms, or visit [Cottage CareNow](#) for a COVID-19 assessment and guidance. Call ahead if you are going to visit a healthcare provider in person, so precautions can be taken to prevent spread. Individuals with COVID-19 symptoms who seek care at hospital emergency departments will be screened and triaged based on symptoms.

The main hospitals in the Santa Barbara South Coast are:

- [Santa Barbara Cottage Hospital](#): 400 W. Pueblo St., Santa Barbara; 805-682-7111
- [Goleta Valley Cottage Hospital](#): 351 S. Patterson Ave., Goleta; 805-967-3411

Close by (wine country):

- [Santa Ynez Valley Cottage Hospital](#): 2050 Viborg Road, Solvang; 805-688-6431

Even vacations can be stressful at times. Santa Barbara offers a free, confidential [health and human services](#) hotline available 24/7 in multiple languages. Call 211 or 800-400-1572 to talk to specialist in areas including mental wellness, substance abuse and more.

Resources for the general public:

- Santa Barbara County Public Health Department:
 - o COVID-19 Public Information Portal: PublicHealthSBC.org
 - o County Call Center: 833-688-5551, 9:30 a.m. to 5:30 p.m. Monday-Friday
 - o Community Wellness Line: 805-364-2750
 - o Recorded Information Line: 805-681-4373
- CDC Travel – U.S. Centers for Disease Control and Prevention advice to travelers: [CDC.gov/coronavirus/2019-ncov/travelers/index.html](https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html)
- U.S. Department of State – official travel advisories outside and within the U.S. are posted here: travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html

