CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT, WAVE 43

RESEARCH FINDINGS January 4, 2021

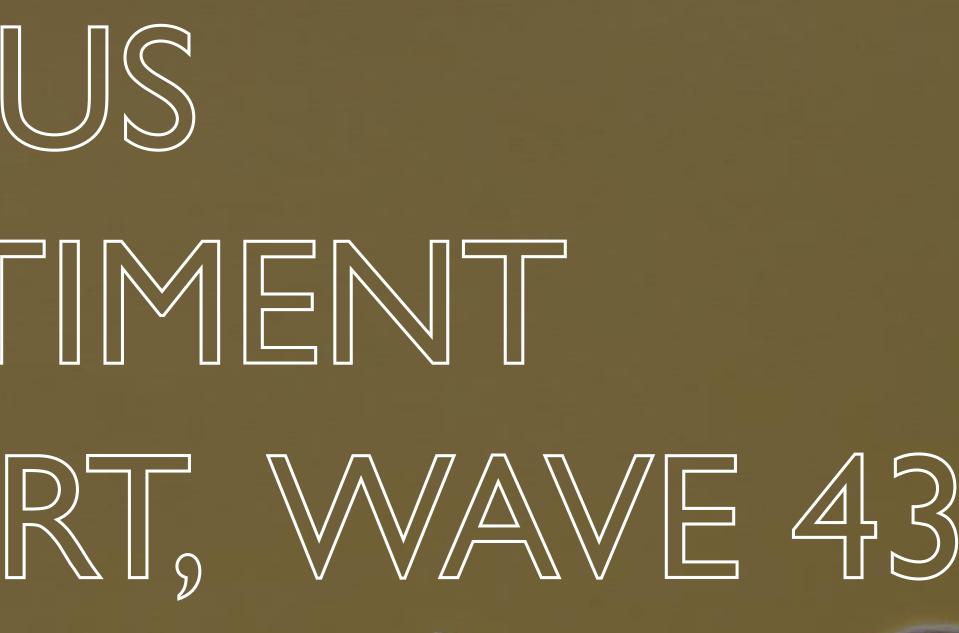




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PROJECT OVERVIEW

The goal of this research is to understand and track the widespread disruption and damage to the travel and tourism industry caused by the coronavirus. To do so, Destination Analysts, Inc. has launched a weekly tracking survey of adult American travelers. The results of the 43rd wave of this project are presented in this report. The survey is being conducted weekly to track traveler sentiment and generate insight into when tourism businesses can expect demand to return.

The survey questionnaire used here is multifaceted and asks a representative sample of adult American travelers to report their experiences and feelings around the current pandemic situation. We expect the value of this survey to increase as additional waves of the project are completed and we can see emerging trends. For now, we present this data primarily on topline with our additional observations included.

The 43rd wave of this survey was collected from January 1st – 3rd, from a demographically representative sample of adult American travelers in each of four U.S. regions. Travelers are defined as adults having taken at least one trip (50-miles or more from home) in the past two years. In total, 1,206 fully completed surveys were collected, suggesting the topline results presented here have a confidence interval of +/-2.8%.

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PROJECT OVERVIEW

Data weighting. The survey sampling plan used in this project collected approximately 300 fully-completed surveys in each of the four regions shown in the map below. The overall results presented in this report are weighted to reflect the actual populations of the regions.

Moving forward. The COVID-19 situation is rapidly evolving, and its impact on the travel industry is far from clear. As a result, Destination Analysts plans to conduct this survey weekly into the foreseeable future. Weekly reports have been, or will be, made on the following schedule at right.

Map of U.S. Showing Survey Regions:





Wave #1
Wave #2
Wave #3
Wave #4
Wave #5
Wave #6
Wave #7
Wave #8
Wave #9
Wave #10
Wave #11
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Wave #37
Wave #38
Wave #39
Wave #40
Wave #41
Wave #42
Wave #43
Wave #44

Report release Data collection March 16 March 13-15 March 20-22 March 23 March 30 March 27-29 April 3-5 April 6 April 10-12 April 13 April 17-19 April 20 April 24-26 April 27 May 1-3 May 4 May 8-10 May 11 May 15-17 May 18 May 22-24 May 25 May 29-31 June 1 June 5-7 June 8 June 12-14 June 15 June 19-21 June 22 June 26-28 June 29 July 3-5 July 6 July 10-12 July 13 July 17-19 July 20 July 24-26 July 27 July 31-Aug 2 August 3 August 10 August 7-9 August 14-16 August 17 August 23 August 20-22 August 28-30 August 31 September 4-6 September 7 September 11-13 September 14 September 18-20 September 21 September 25-27 September 28 October 5 October 2-4 October 12 October 9-10 October 16-18 October 19 October 23-25 October 26 November 2 October 30- Nov 1 November 6-8 November 9 November 13-15 November 16 November 20-22 November 23 November 27-29 November 30 December 4-6 December 7 December 14 December 11-13 December 21 December 18-20 December 28 December 25-27 January 1-3 January 4 January 8-10 January 11

TOP TAKEAWAYS

The following are the top takeaways that emerged from Wave 43 of this weekly consumer traveler sentiment tracking study.

- After dropping in the latter half of December, Americans pessimistic that the pandemic will get worse in the U.S. in the next month increased this week to 55.9%. As it concerns Americans' personal anxiety about contracting COVID-19, this decreased in the last week (to 6.6/10 from 6.9/10), yet high concerns about their friends and family getting the virus remained stably elevated (7.3/10). Meanwhile, as Americans remain uncertain about the amount government-issued stimulus checks will ultimately be, there are rising anxieties about the pandemic's impact on personal finances (6.0 up from 5.9) and the national economy (7.8 up from 7.5).
- And with coronavirus cases sustained at record-high levels, right now, just 41.9% of American travelers feel comfortable going out in their own communities for leisure activities—a metric that has still not returned to the pandemic period high of 47.4% registered the week of October 19th. Likewise, perceptions of travel activities as safe also remains unreturned to October levels. In fact, nearly half of Americans say they are not confident they can travel safely in the current environment.





TOP TAKEAWAYS

- Yet a new year is an oft-renewer of hope and optimism, and travel is a beneficiary. Americans highly open to travel inspiration is up over 6% in the last week (52.6%), and Americans in a travel ready state-of-mind returned to 52.9% after dropping below 50% at the end of December. Inversely, loss of interest in travel has retreated 6 percentage points in the last three weeks to 43.3%, and avoidance of international travel (70.9%) and conventions/conferences (68.6%) both hit one of the lowest levels they have been since the pandemic began. The percent of American travelers who that say they will avoid travel until vaccines are widely available has fallen to 46.7% after being well over 50% the week of Christmas, and more Americans than ever are saying they will take the vaccine (60.1%).
- When asked this week, nearly 60% of American travelers say they miss traveling "very much," and they appear to be showing it. In fact, 38.4% say they have day-dreamed about taking a trip in the last week and a third have talked to a friend or relative about a future trip. Nearly a quarter of American travelers have researched travel ideas online just in the past week.





CCINE

TOP TAKEAWAYS

- As Americans look out over their travel year in this first week of January, they cautiously see an average of 3.0 leisure trips in 2021. (Note: If this expectation holds true, leisure trips will be down approximately 39% from 2019 levels). It appears trips will ramp up beginning in May, peak in July, ramp back down in October and bump up again in December. About 18% anticipate their first trip by commercial airline in 2021 will be in the second quarter (April-June). Aspirations to visit Florida, Las Vegas, New York, California, Hawaii and Colorado remain most common.
- For many Americans, making travel dreams reality will likely be for later in the year. We asked Americans about their travel in the next three months. The majority do not plan to travel—37.5% do. While 84.5% of these trips will indeed be overnight trips, 66.2% will be regional, and over a third of those traveling say they will be staying in the home of a friend or relative rather than paid accommodations. Both cities and small towns and rural areas will most commonly be visited, however the pandemic will still be dictating trip behaviors. 41.3% plan to visit less crowded places and 30.2% plan to visit outdoor-oriented destinations.





CURRENT FEELINGS ABOUT THE CORONAVIRUS & TRAVEL



PERSONAL HEALTH CONCERNS

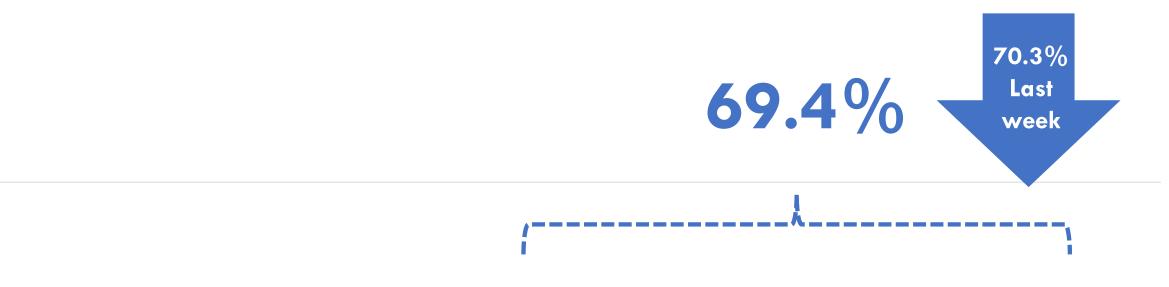
Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED **ARE YOU PERSONALLY about** contracting the virus? (Please answer using the scale below)

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected

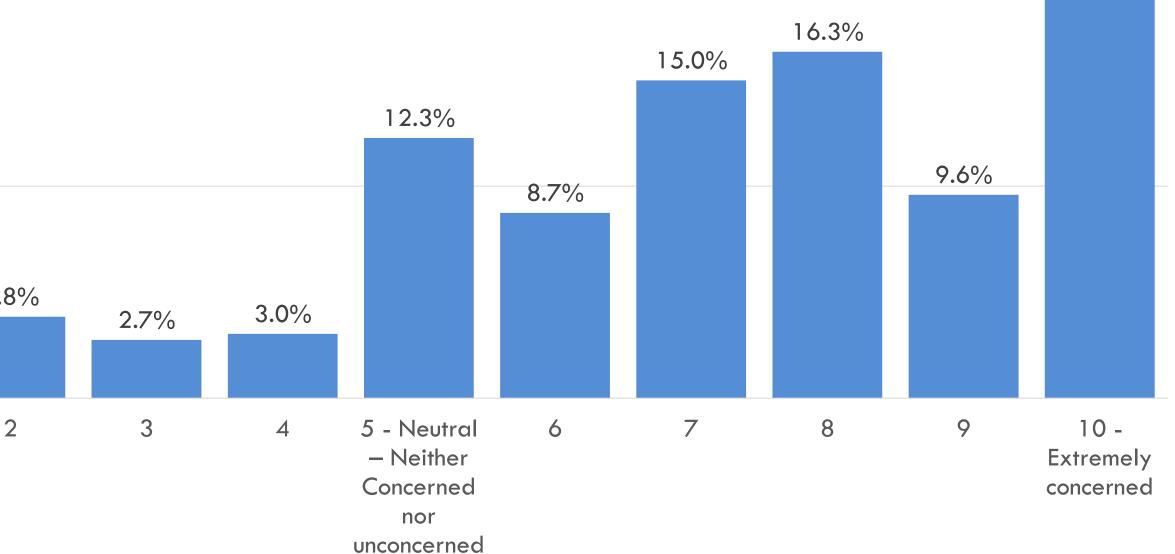
January 1-3, 2021)

40%			
4070			
30%			
0070			
20%			
20,0			
10%			
	5.8%		
		2.9%	3.8
		,0	
0%			
	0 - Not at	1	2
	all concerned		





19.7%



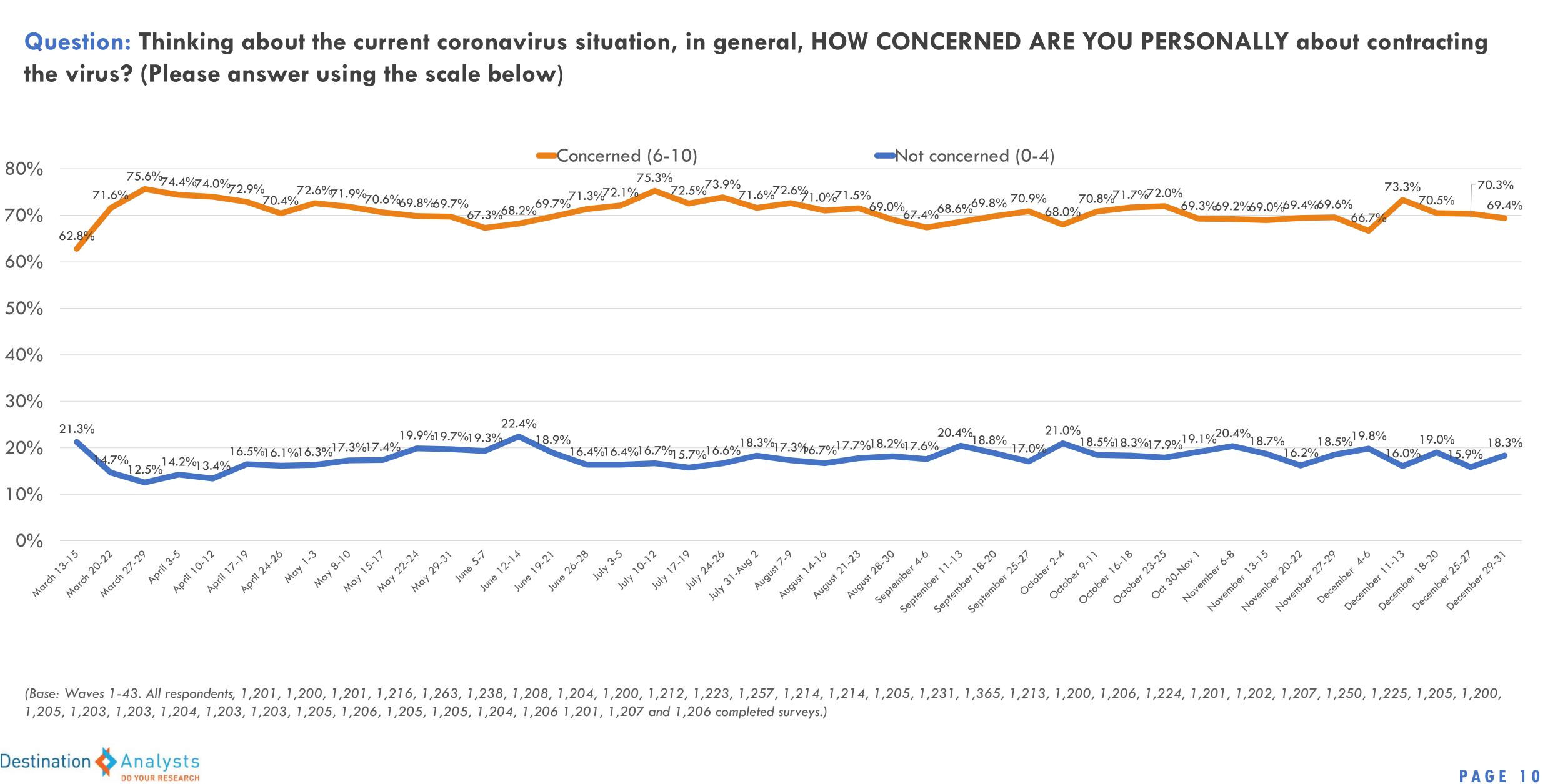








PERSONAL HEALTH CONCERNS (WAVES 1-43)





HEALTH CONCERNS (FAMILY & FRIENDS)

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

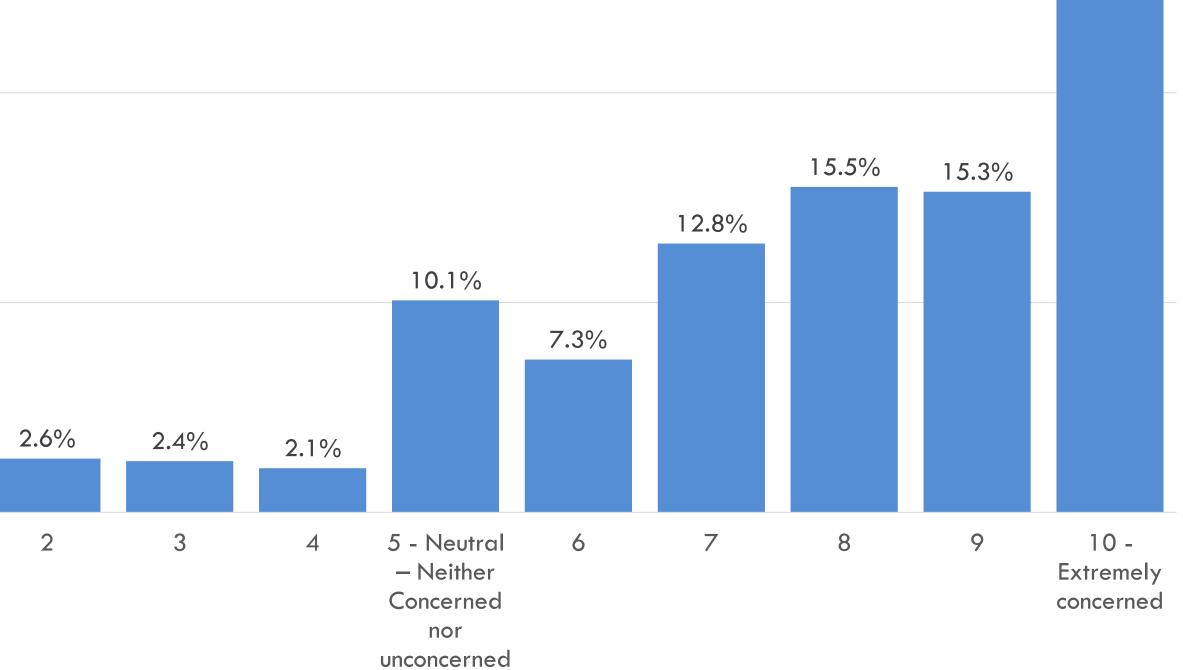
(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

40%			
30%			
20%			
10%			
	4.4%	1 (0)	
0%		1.6%	
	0 - Not at all concerned	1	













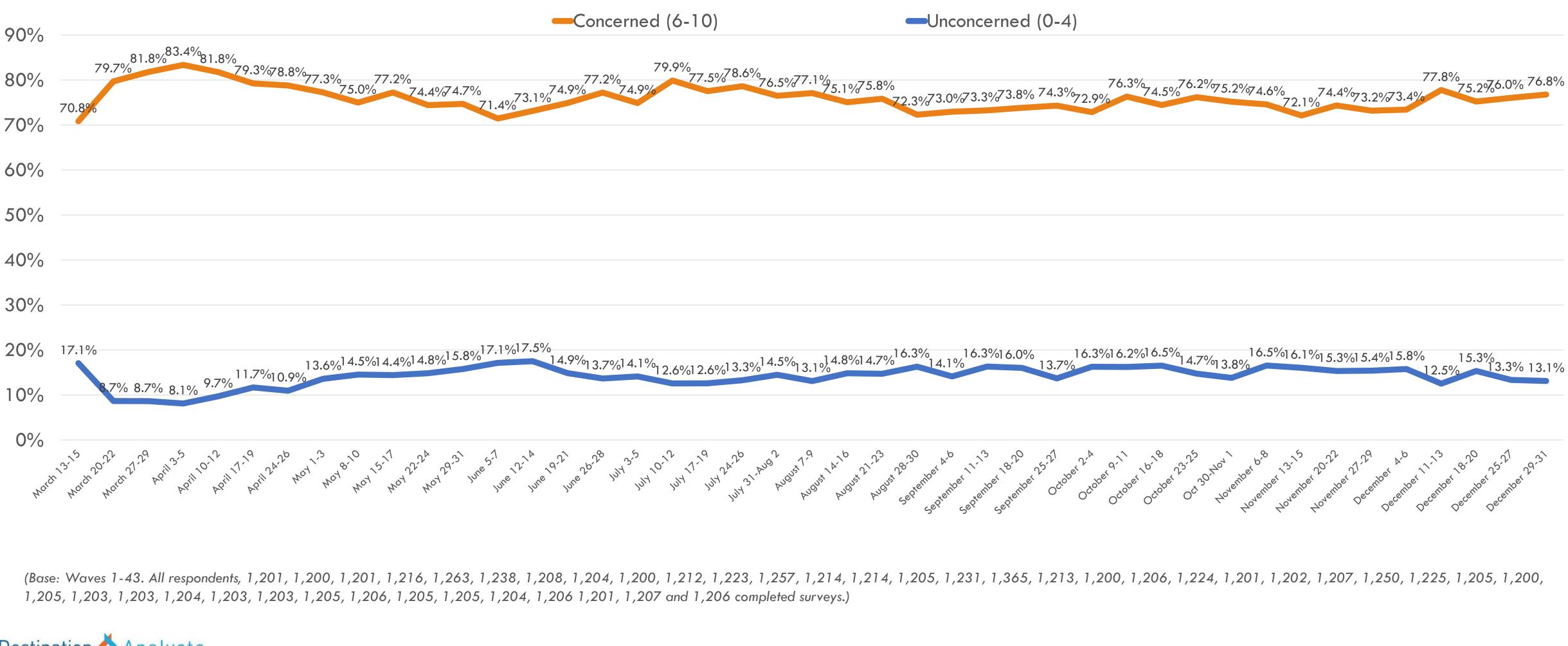






HEALTH CONCERNS (FAMILY & FRIENDS) (WAVES 1-43)

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)





CONCERNS ABOUT PERSONAL FINANCES

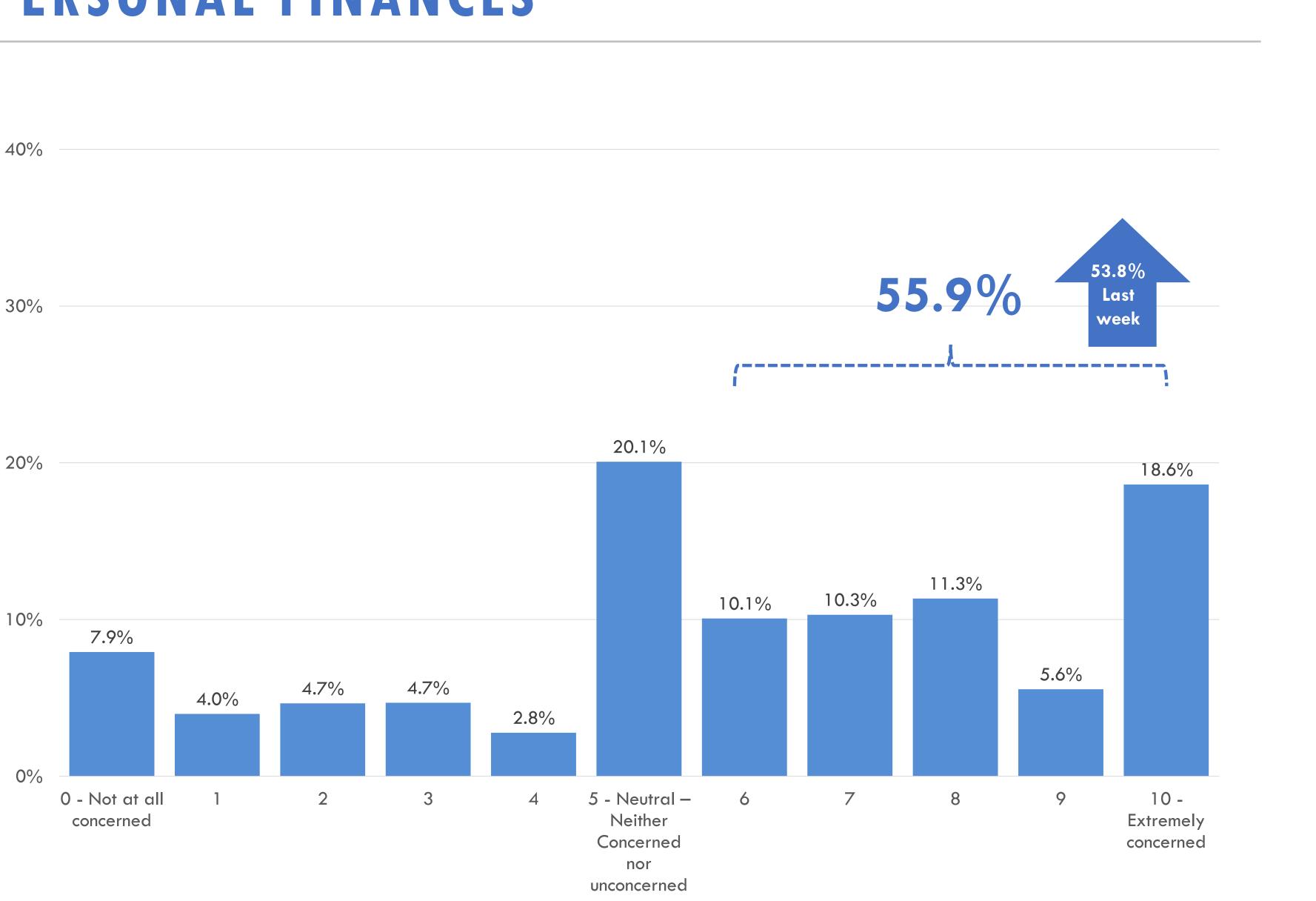
Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

(Base: Wave 43 data. All respondents,

1,206 completed surveys. Data collected

January 1-3, 2021)

40%		
4070		
30%		
000/		
20%		





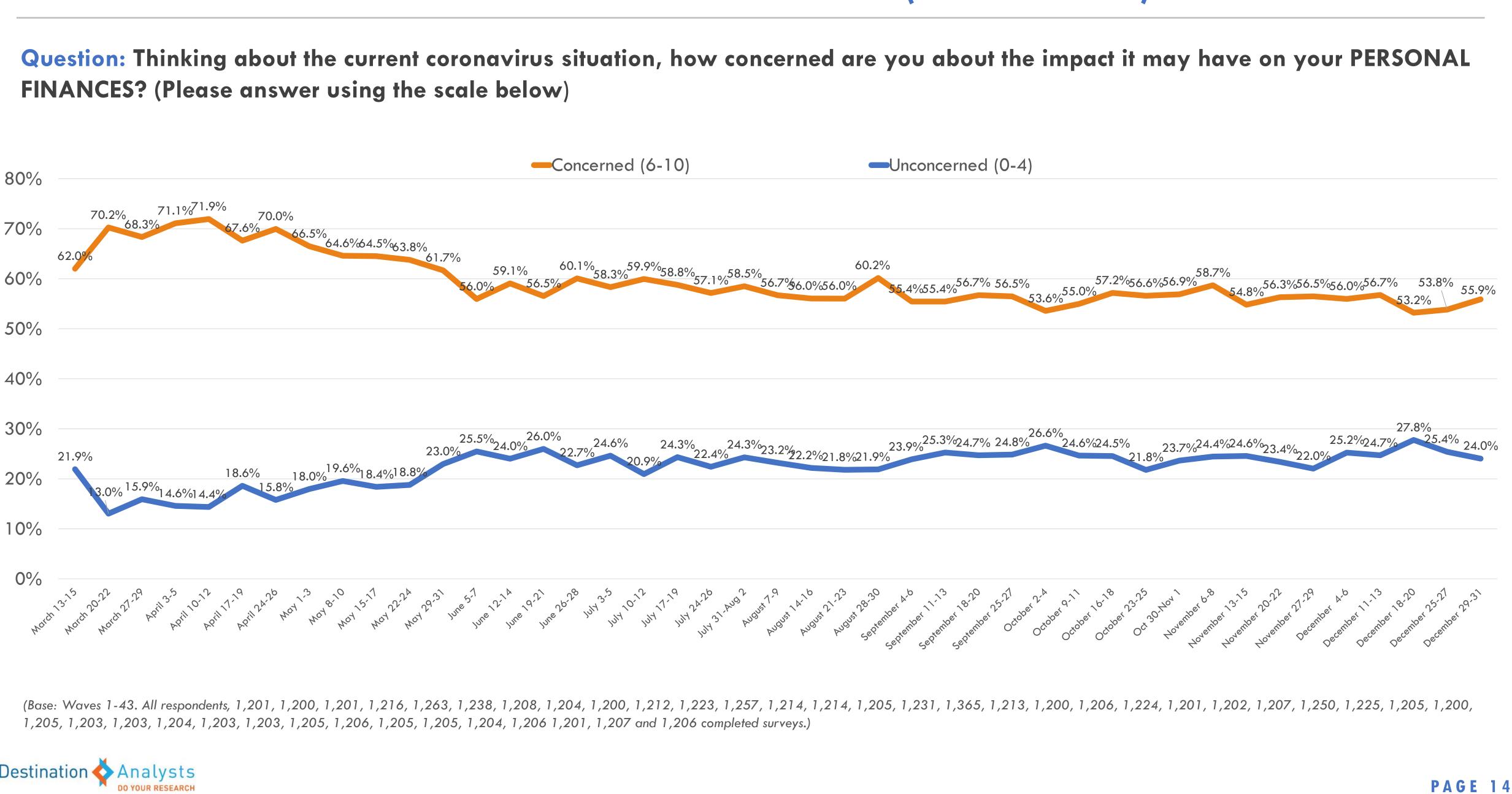








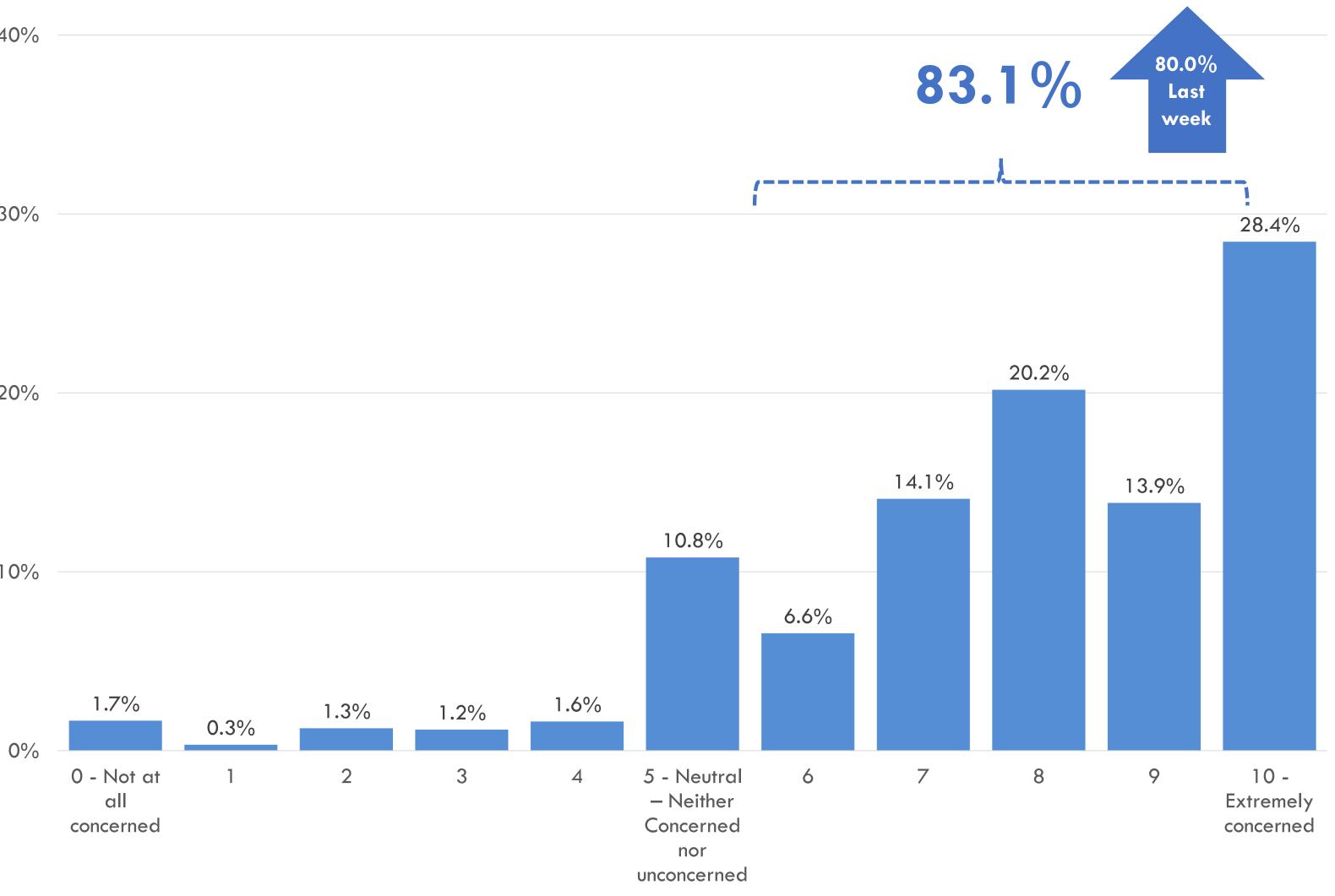
CONCERNS ABOUT PERSONAL FINANCES (WAVES 1-43)





CONCERNS ABOUT NATIONAL ECONOMY

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the	30%	
NATIONAL ECONOMY?	5070	
	20%	
(Base: Wave 43 data. All respondents,		
1,206 completed surveys. Data collected		
January 1-3, 2021)	10%	
	1.7%	1.2







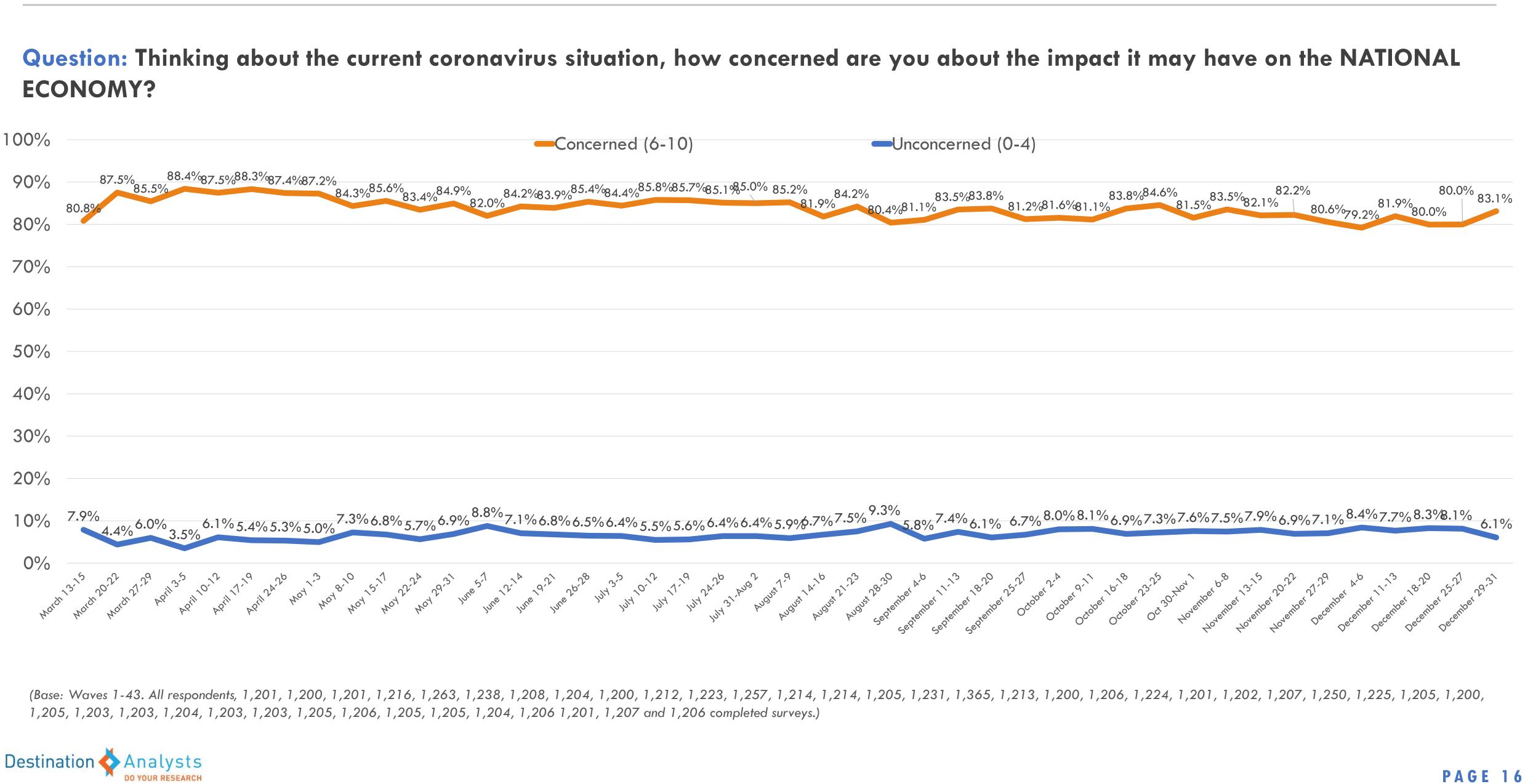








CONCERNS ABOUT NATIONAL ECONOMY (WAVES 1-43)





EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK

Question: In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the **United States to change? (Select** one)

In the next month the coronavirus situation will _____

Get much worse

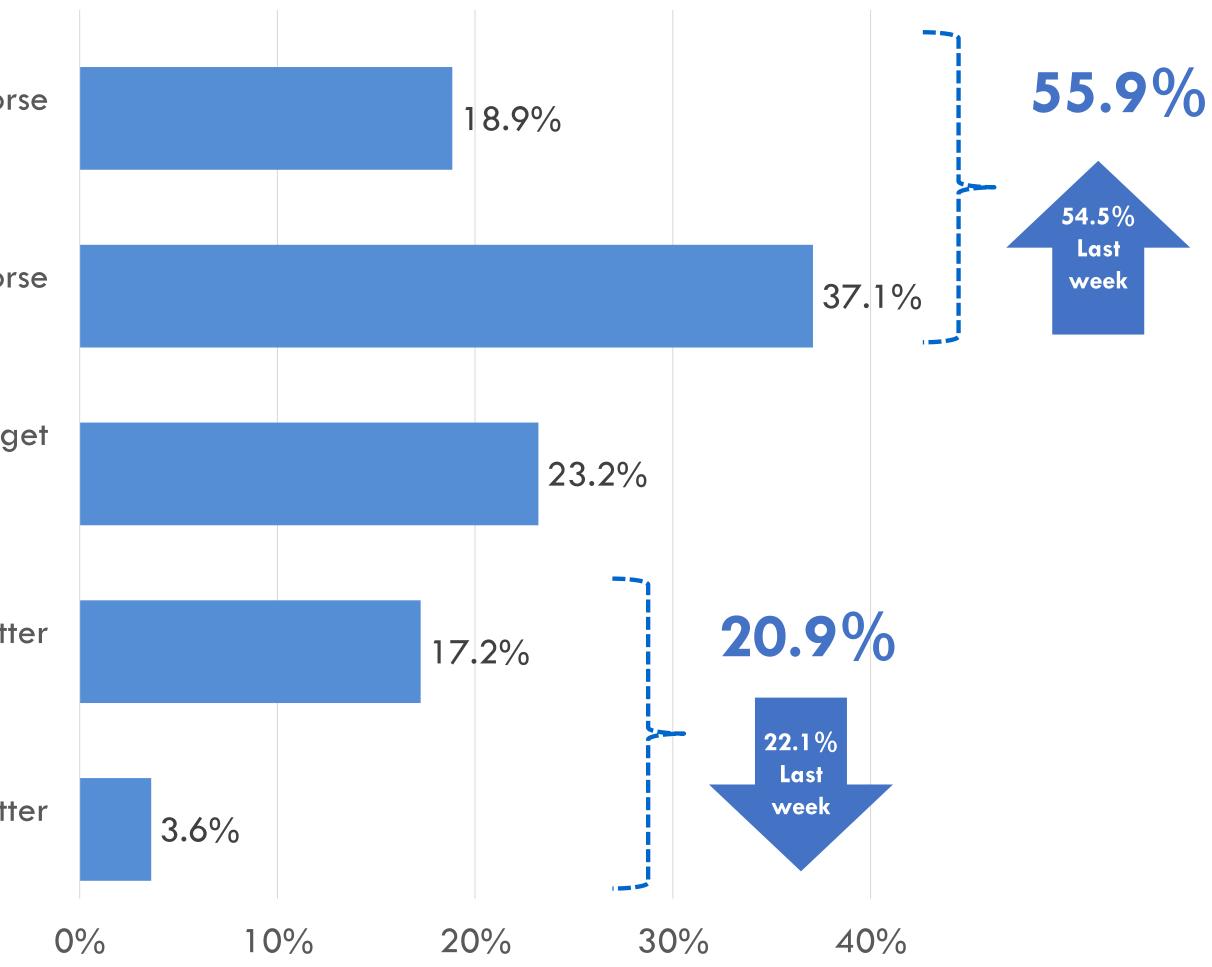
Get worse

Neither worsen nor get better

Get better

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, Get much better 2021)













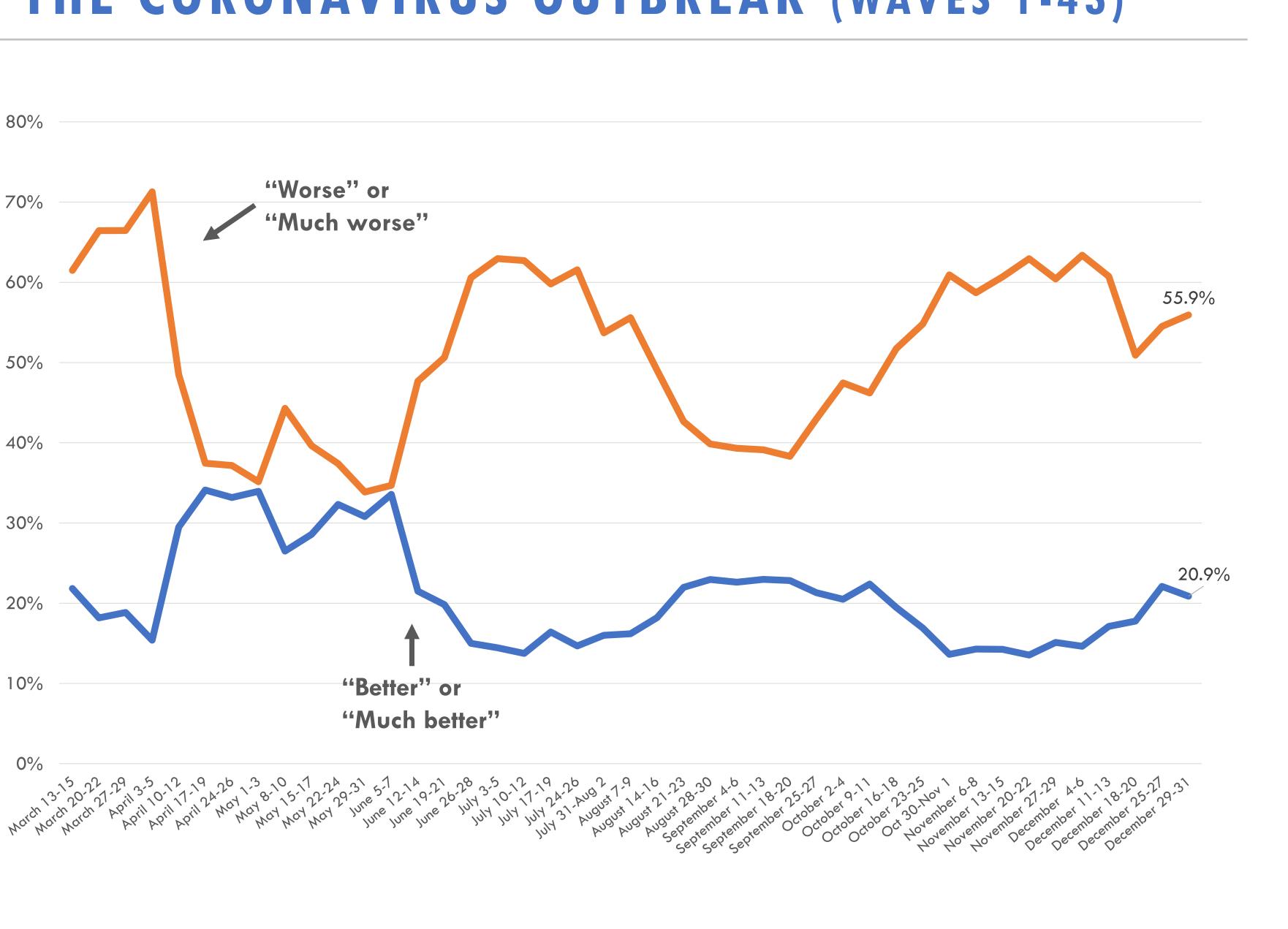


EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-43)

Question: In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change?

In the next month the coronavirus situation will

(Base: Waves 1-43. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206 1,201, 1,207 and 1,206 completed surveys.)





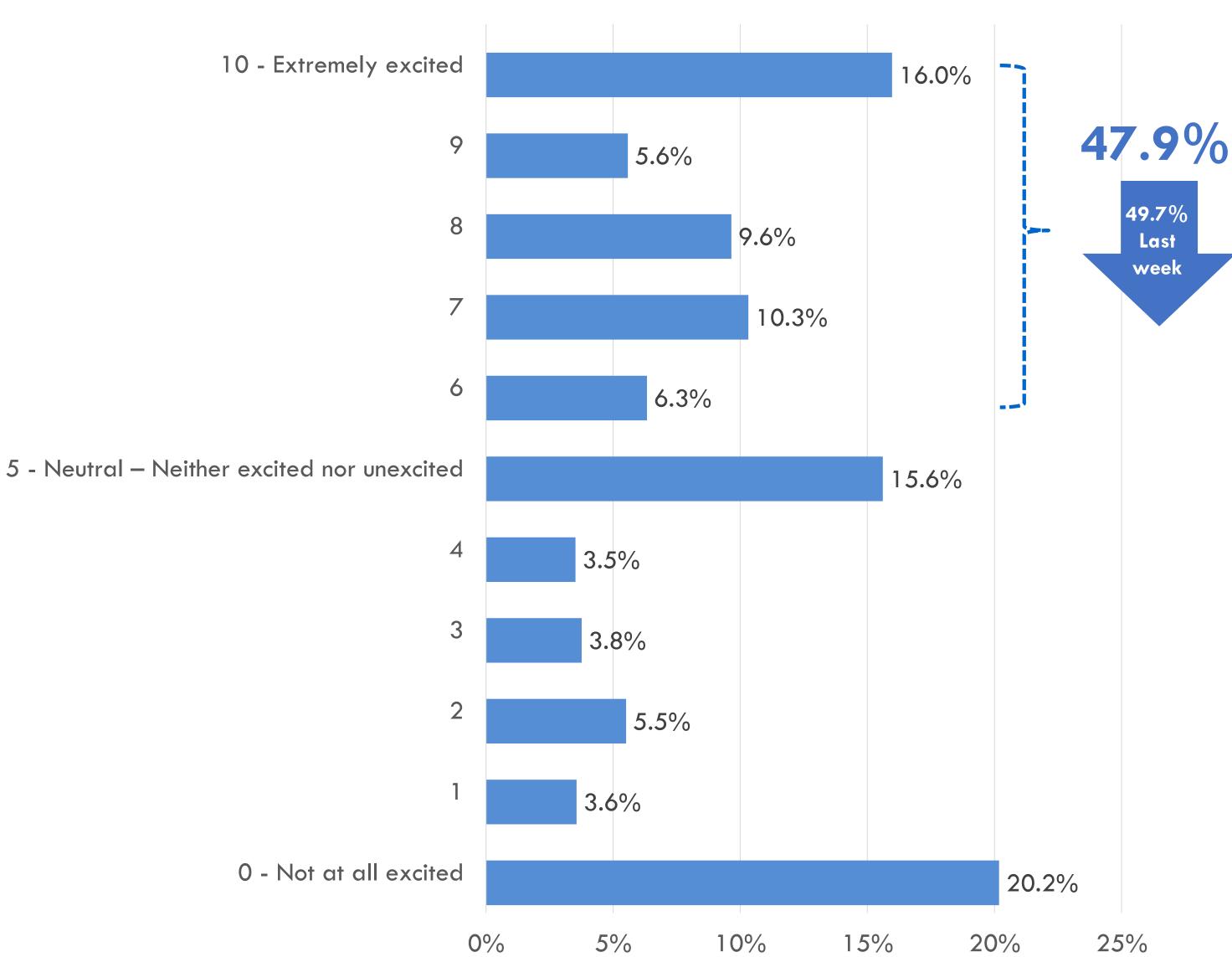
EXCITEMENT TO TRAVEL NOW

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

















OPENNESS TO TRAVEL INSPIRATION

10 - Extremely excited

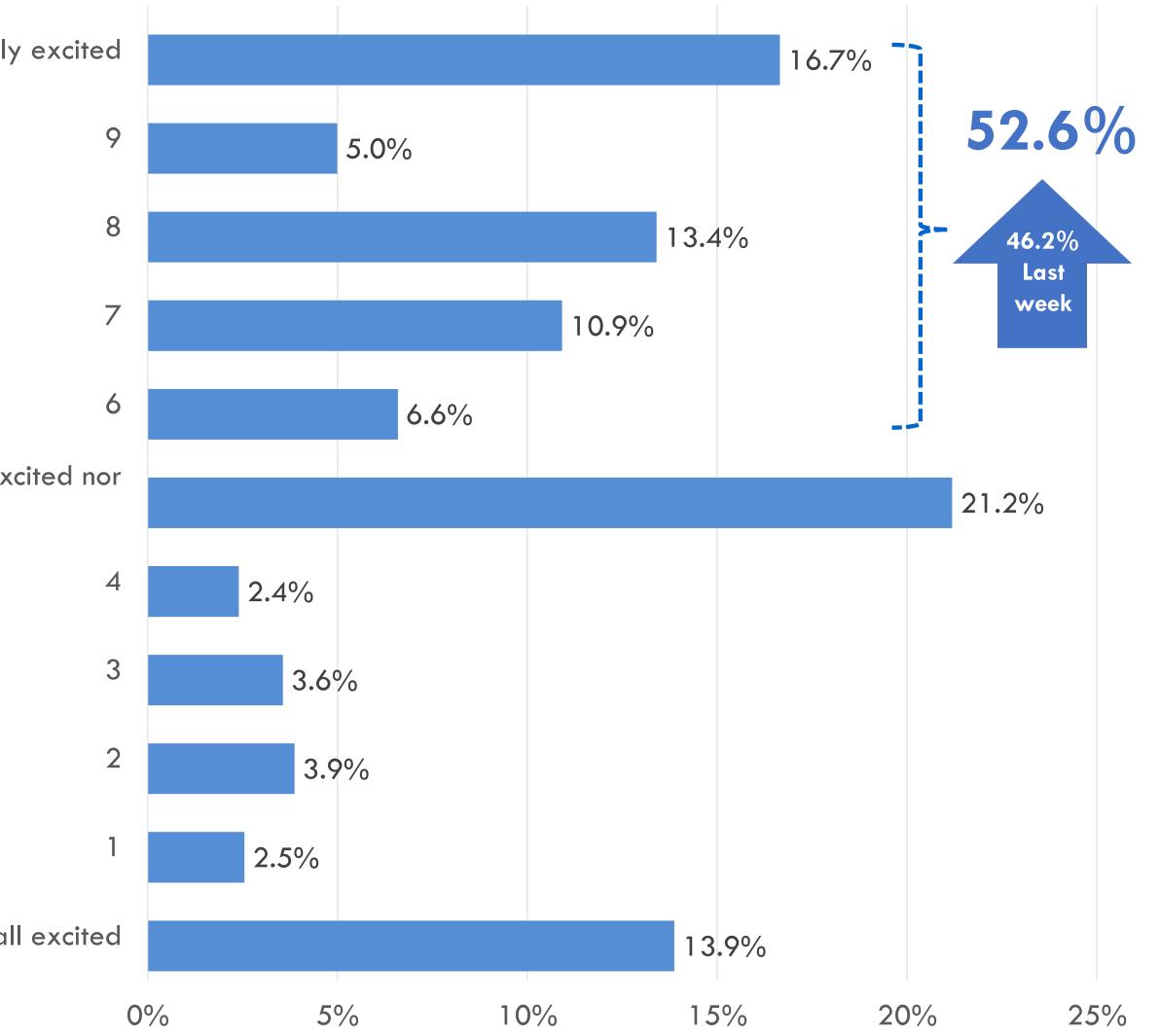
Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

> 5 - Neutral – Neither excited nor unexcited

> > 0 - Not at all excited















PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVE 43)

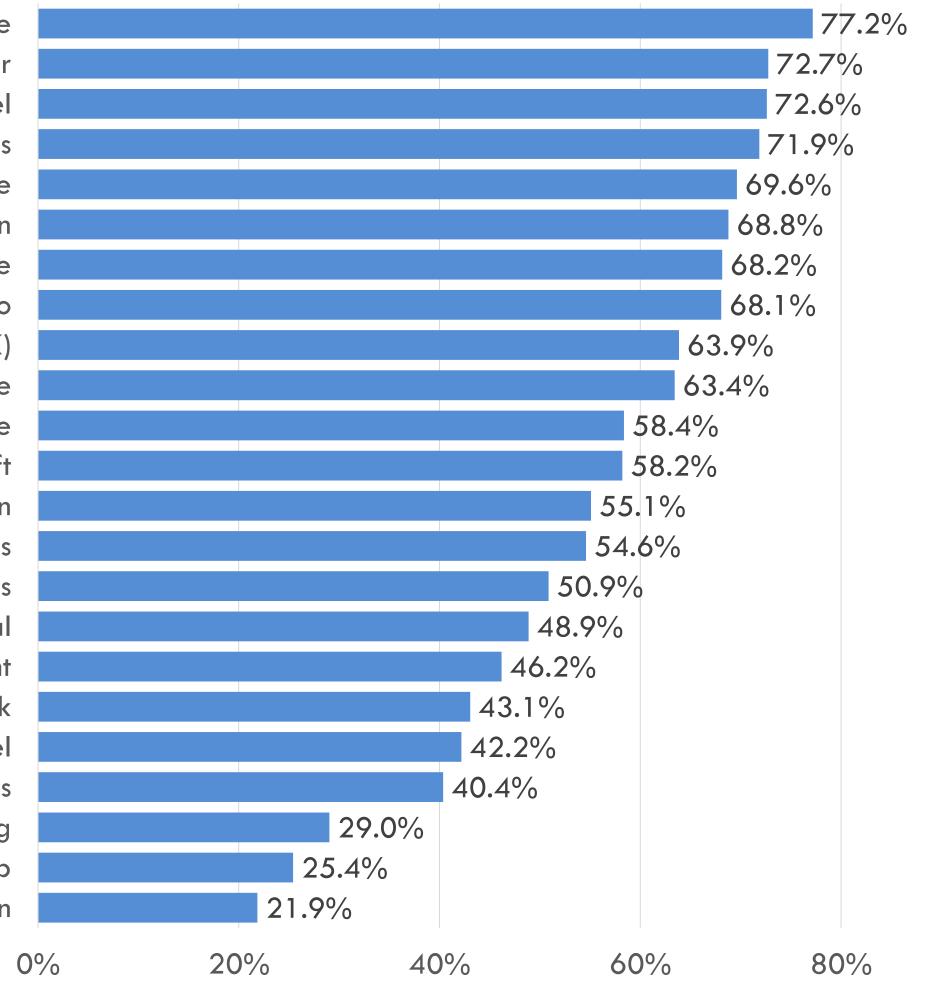
Question: At this moment, how safe would you feel doing each type of travel activity?

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

Traveling on a cruise line Traveling by bus or motor coach on a group tour Intercity bus travel Traveling outside the United States Sporting events - Large venue Attending a conference or convention Attending a performance Go to a casino Train travel (intercity travel - e.g., AMTRAK) Sporting events - Small venue Traveling on a commercial airline Traveling in a taxi/Uber/Lyft Visiting a museum or other indoor attraction Traveling for business reasons Visiting an amusement park or other outdoor attractions Staying in an Airbnb or home rental Dining in a restaurant Visiting an observation deck Staying in a hotel Visiting friends and relatives Going shopping Taking a road trip Non-team outdoor recreation



Top 2-Box Score: Percent Selecting Each as "Somewhat Unsafe" or "Very Unsafe"







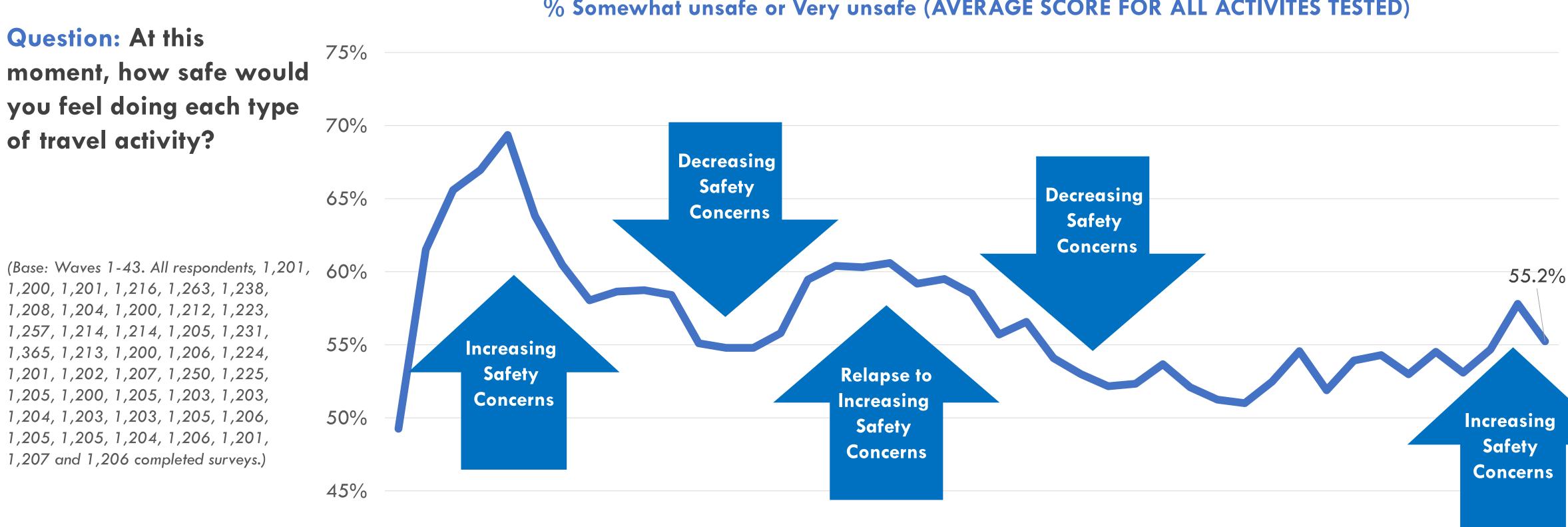








PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVES 1-43 COMPARISON)



% Somewhat unsafe or Very unsafe (AVERAGE SCORE FOR ALL ACTIVITES TESTED)



Destination Destination











FEELINGS ABOUT A COVID-19 VACCINE



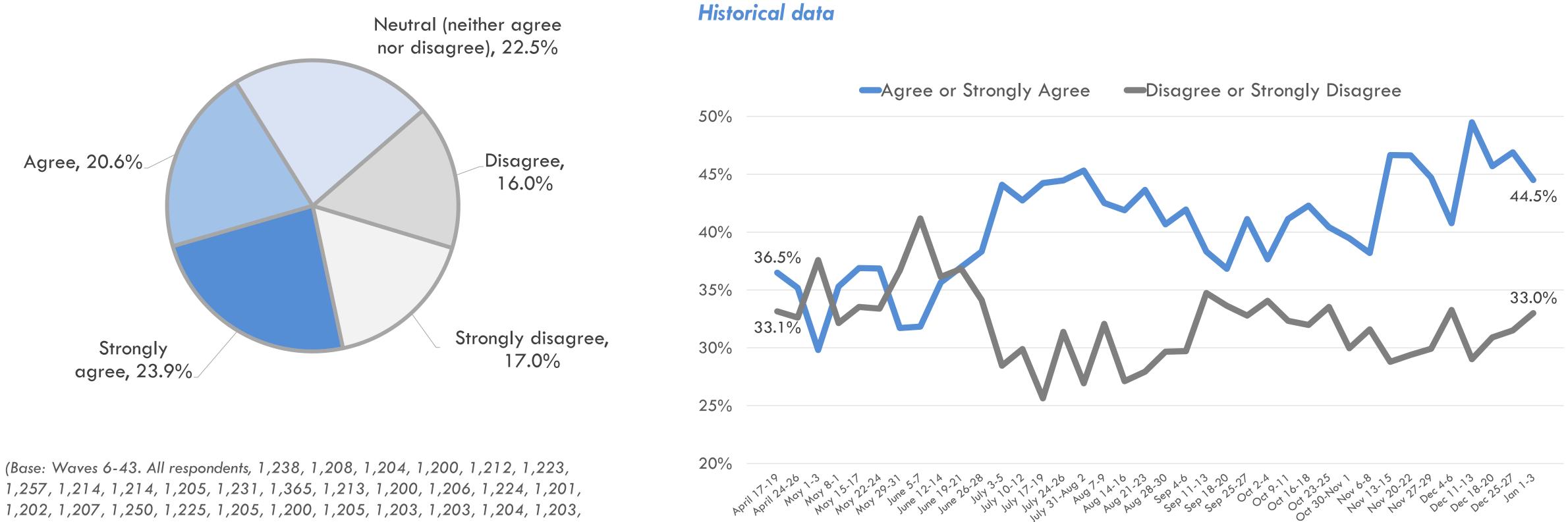
ACCINE



TRAVEL UNTIL GETTING THE VACCINE

How much do you agree with the following statement?

Statement: I'm <u>not</u> traveling until I am able to get a vaccine.



1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)









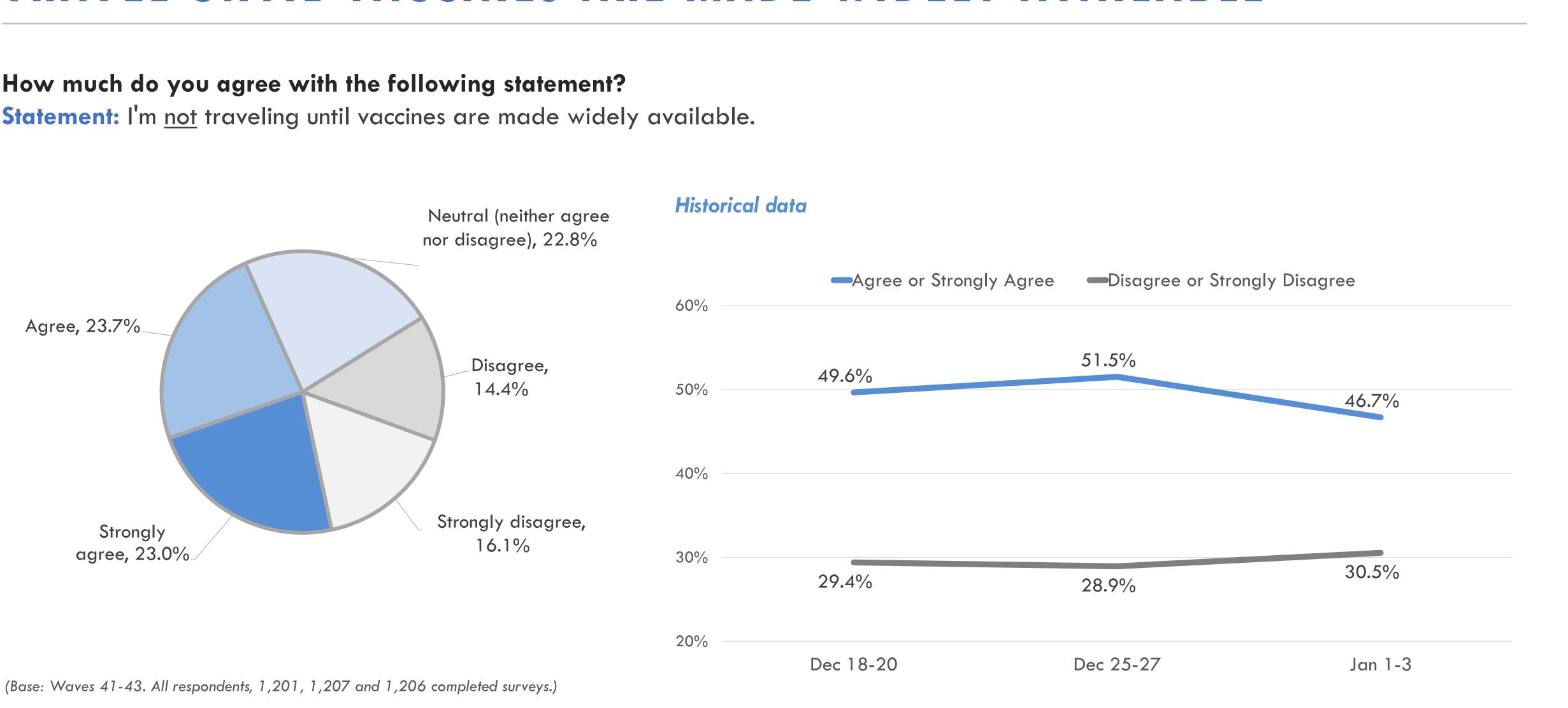




TRAVEL UNTIL VACCINES ARE MADE WIDELY AVAILABLE

How much do you agree with the following statement?

Statement: I'm <u>not</u> traveling until vaccines are made widely available.











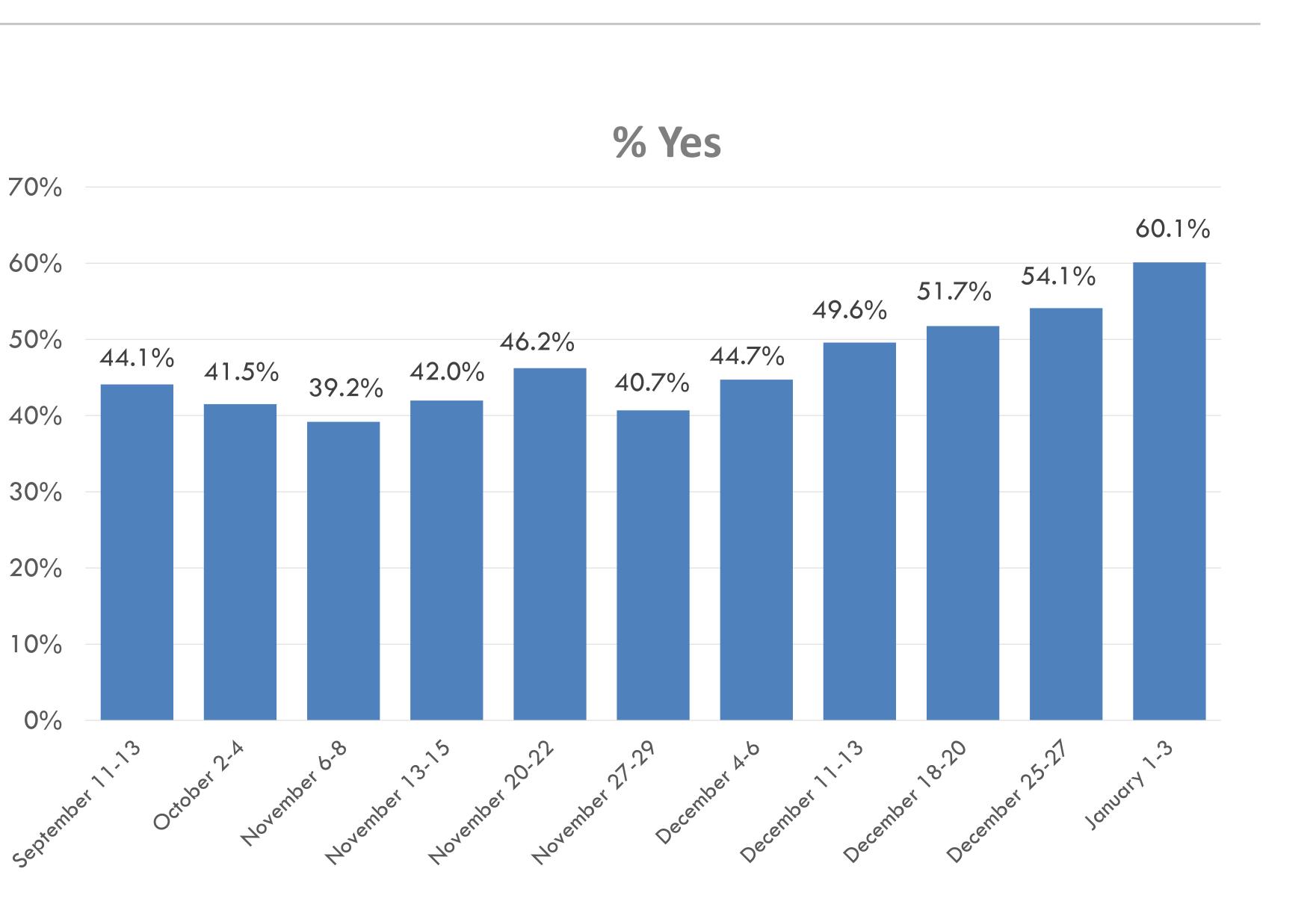




EXPECTATIONS TO TAKE A COVID-19 VACCINE

Question: Do you expect that you will take one of the recently developed COVID-19 vaccines?

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)





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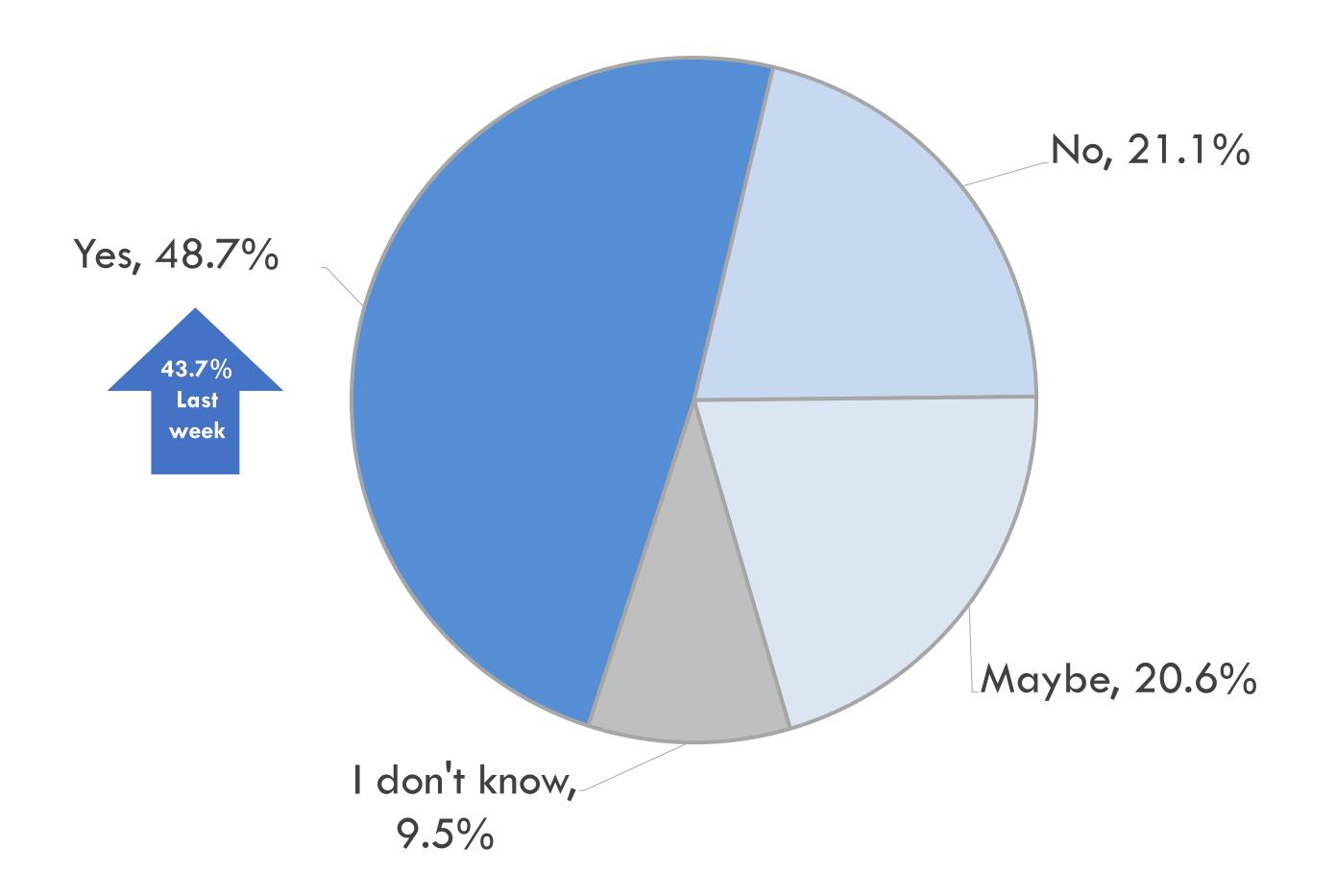




VACCINES FOR CHILDREN

Question: Will you have your children take a COVID-19 vaccine? (Select one)

(Base: Wave 43 data. Respondents with school-aged children, 308 completed surveys. Data collected Jan 1-3, 2020)















EXPECTED SAFETY OF COVID-19 VACCINES

Question: How safe do you expect a COVID-19 vaccine will ultimately be? (Select one)

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)

Very safe

Safe

Neither safe nor unsafe

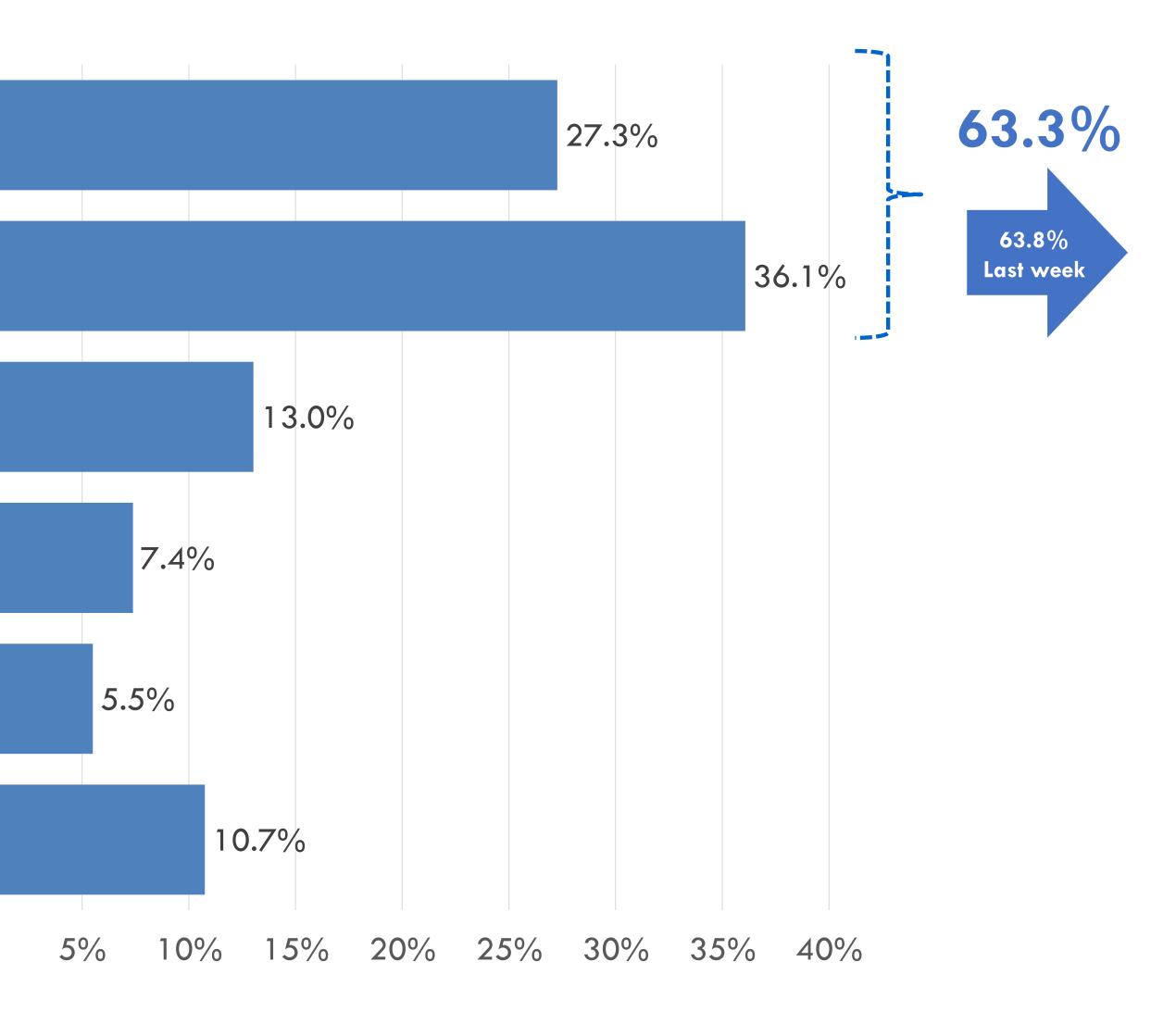
Unsafe

Very unsafe

I don't know

0%















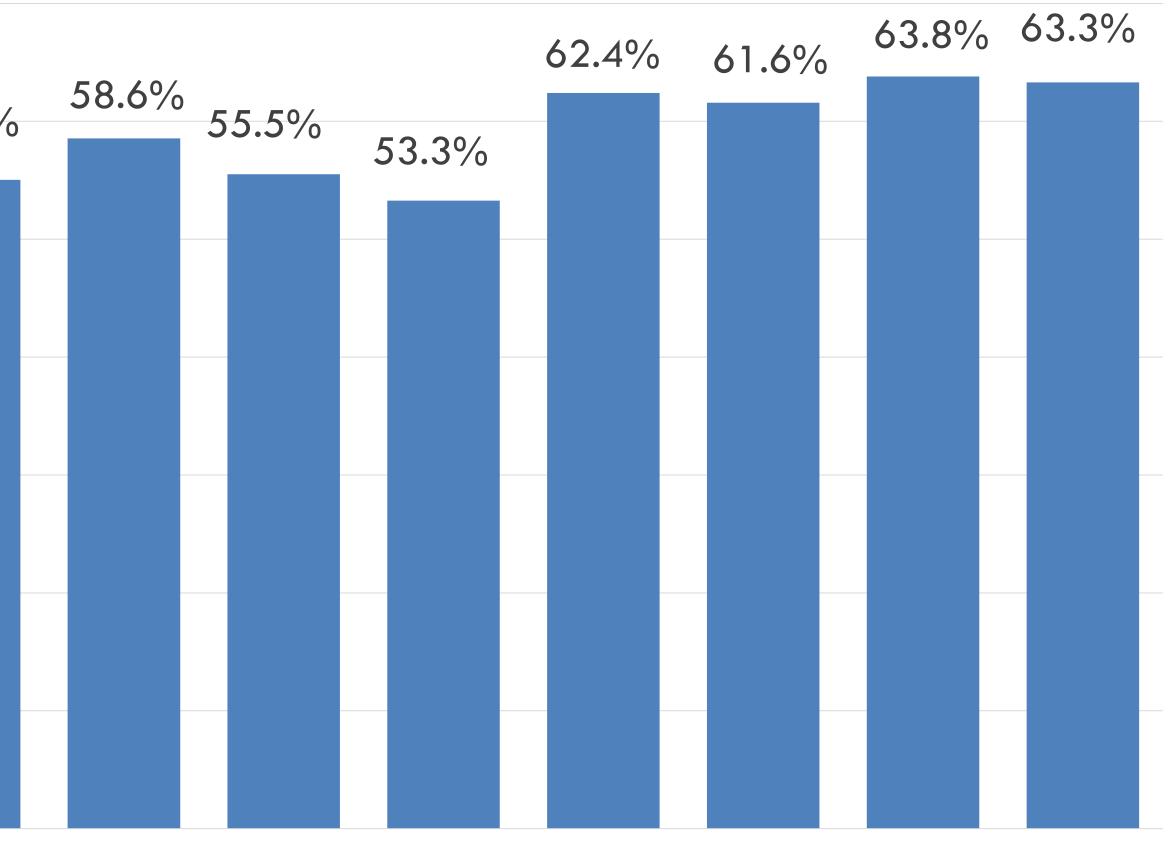
EXPECTED SAFETY OF COVID-19 VACCINES

6-8

Question: How safe do you expect a COVID-19 vaccine will ultimately be? (Select one)	70%	
	60%	55.0%
(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)	50%	50.3%
	40%	
	30%	
	20%	
	10%	
	0%	
		November Novembe



Historical data (% Safe or Very safe)



November November November December December December December January 20-22 27-29 25-27 1-3 13-15 4-6 11-13 18-20











VACCINES AND OPTIMISM FOR A RETURN TO NORMAL

Question: Does recent news about vaccine developments affect your optimism about life returning to normal (or near normal) in the next SIX (6) MONTHS? (Select one to fill in the blank)

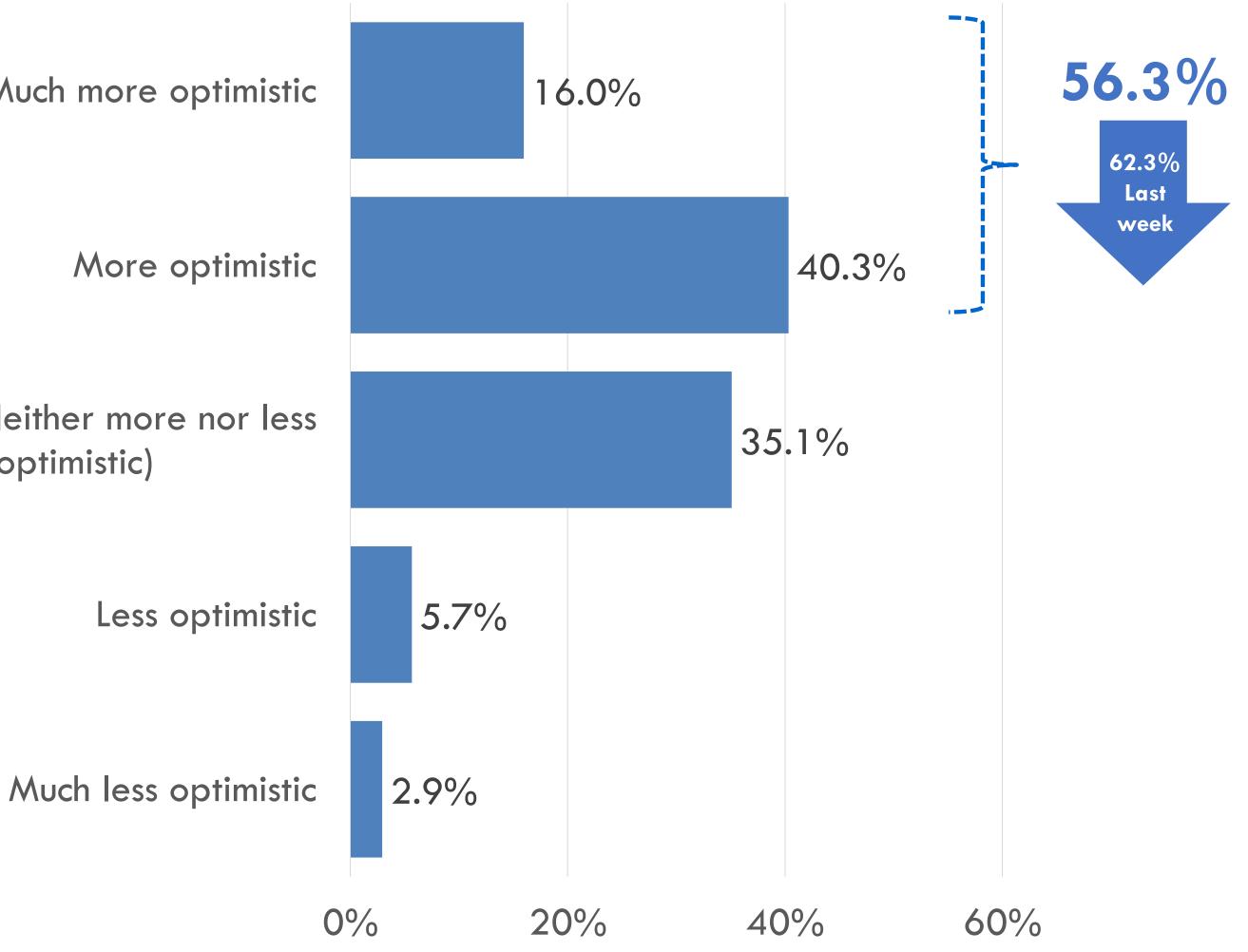
The vaccine news has made me about life returning to normal (or near normal) in the next six months.

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)

Much more optimistic

Neutral (Neither more nor less optimistic)















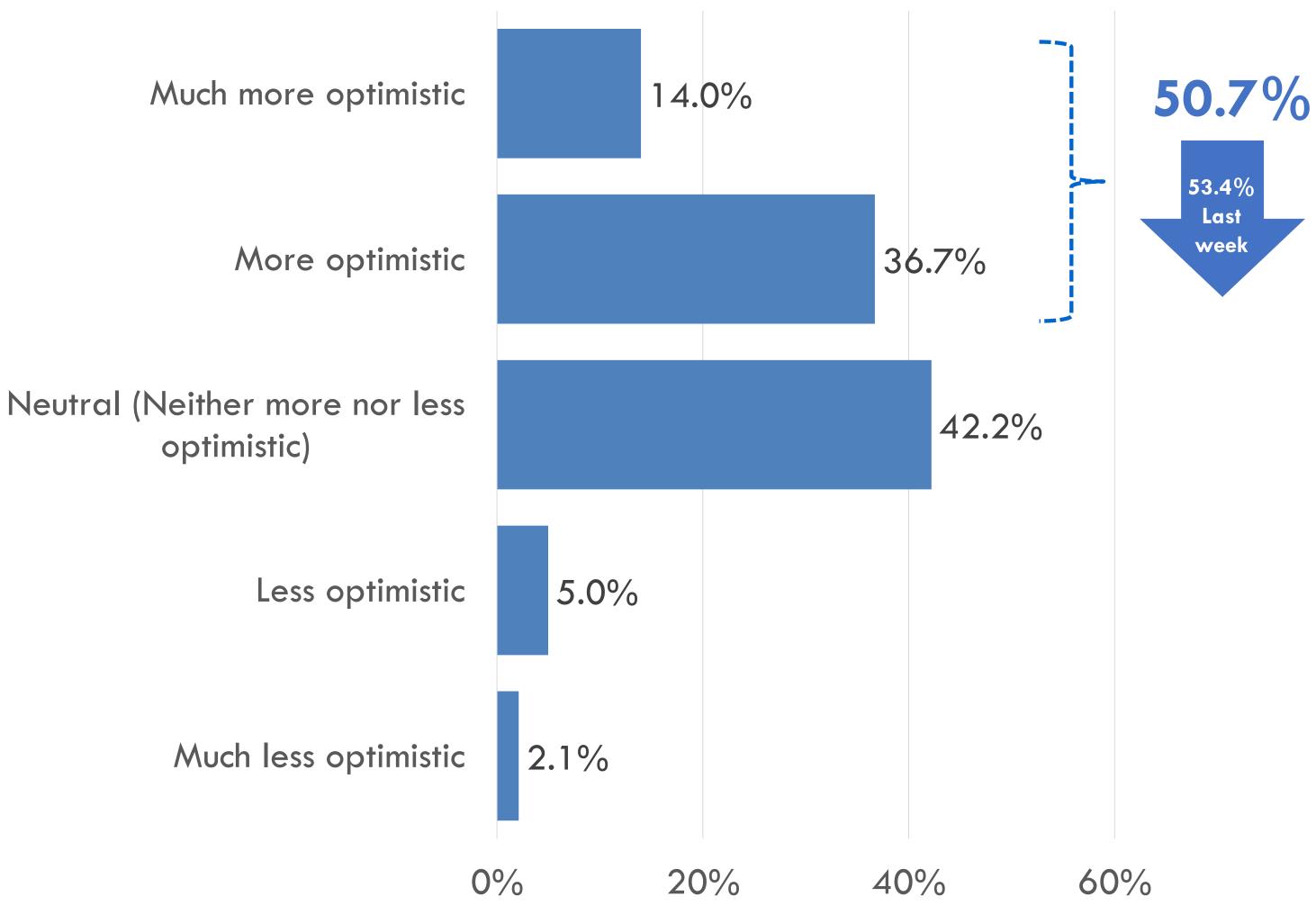
VACCINES AND OPTIMISM FOR SAFE TRAVEL

Question: Does recent news about vaccine developments affect your optimism about being able to travel safely in the next SIX (6) **MONTHS?** (Select one to fill in the blank)

The vaccine news has made me about **BEING ABLE TO TRAVEL SAFELY** in the next six months.

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)















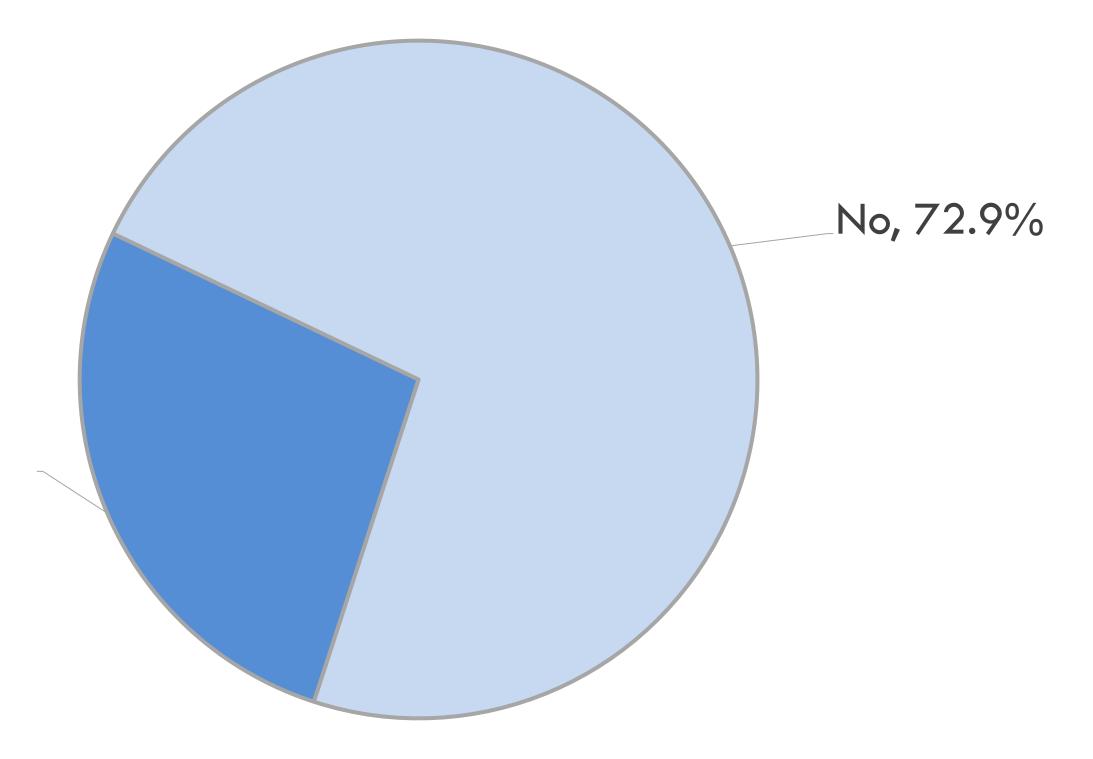
TRAVEL PLANS DUE TO COVID-19 VACCINES

Question: Have you begun planning (or booking) any future travel in anticipation of the **COVID-19 vaccine being widely** available? (Select one)

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected Jan 1-3, 2020)

Yes, 27.1%













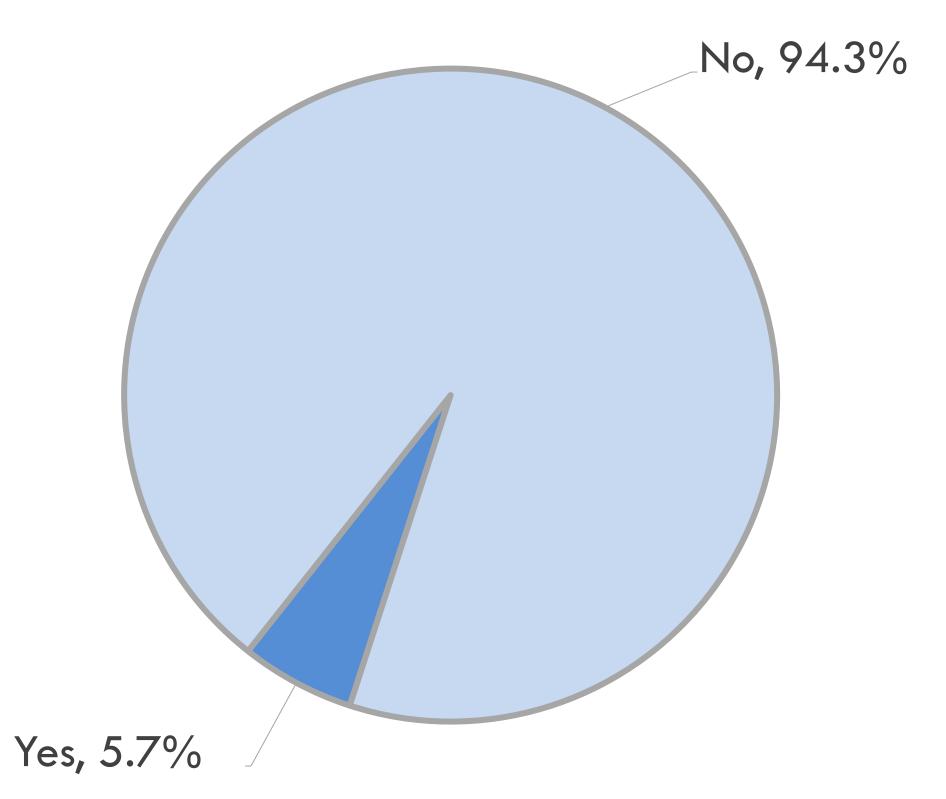


HAVE THEY RECEIVED A VACCINE?

Question: Have you received a COVID-19 vaccine?

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)















EXPECTED MONTH OF VACCINATION

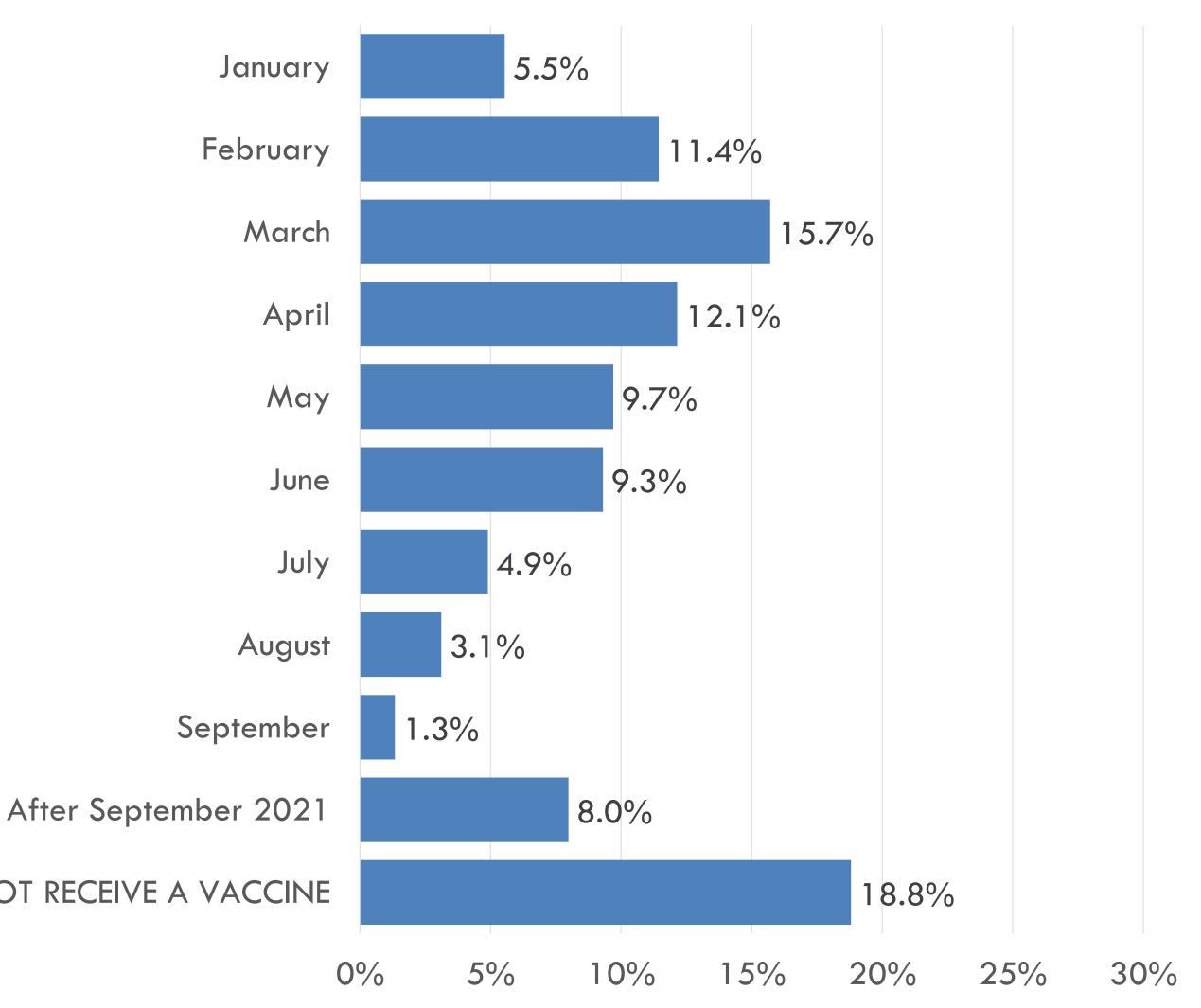
Question: Given what you know now, in which month do you expect to receive a vaccine? (Select one)

(If you are uncertain, select the month you think it is MOST LIKELY you will get a vaccination)

(Base: Waves 43 data. Respondents who have not yet been vaccinated, 1,143 completed surveys. Data collected January 1-3, 2021)

I WILL NOT RECEIVE A VACCINE













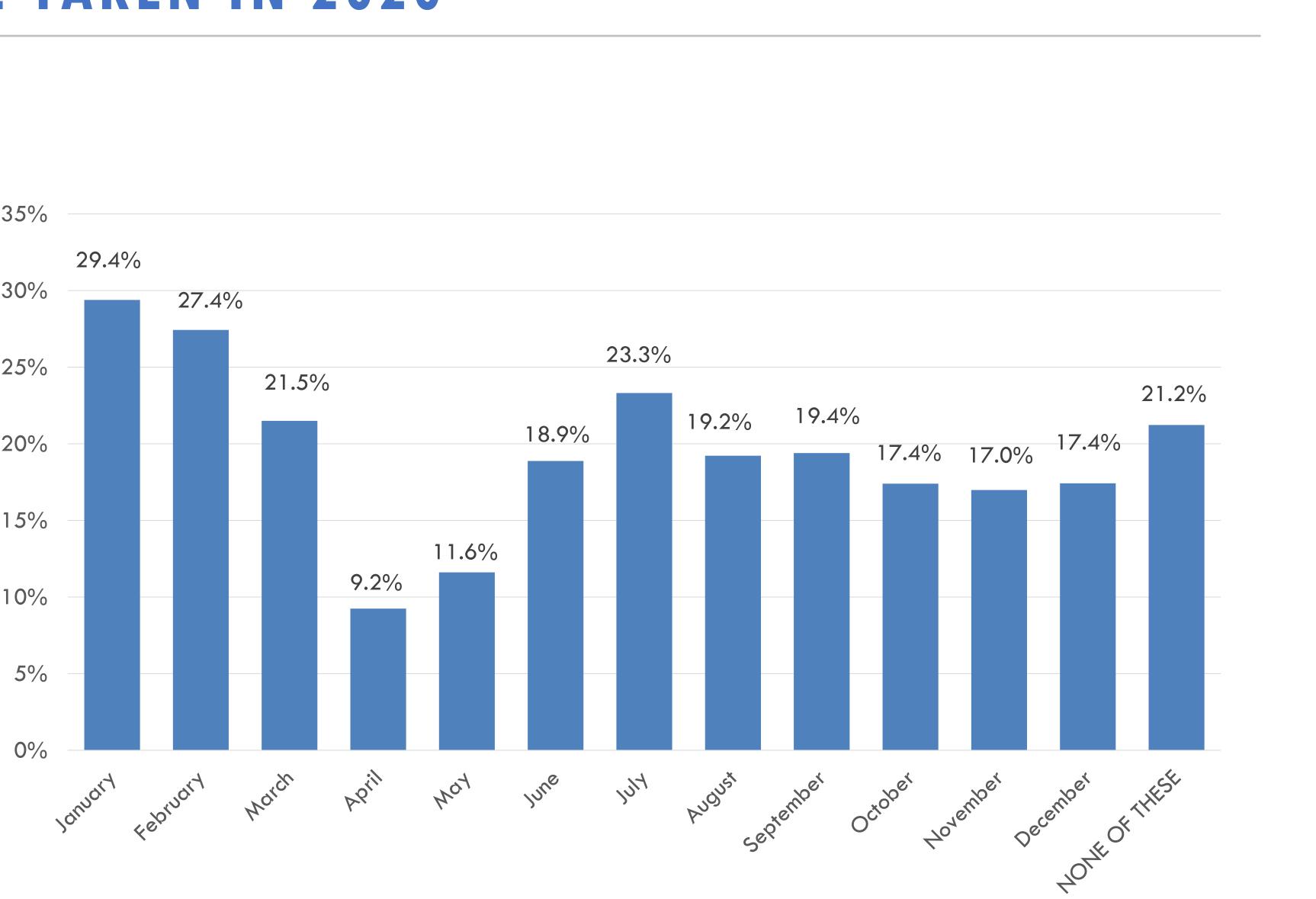


FUTURE TRAVEL



MONTHS TRIPS WERE TAKEN IN 2020

Question: In which month(s) of 2020 did you travel for any reason? 35% (Select all the months you traveled) 30% 25% 20% 15% (Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021) 10%















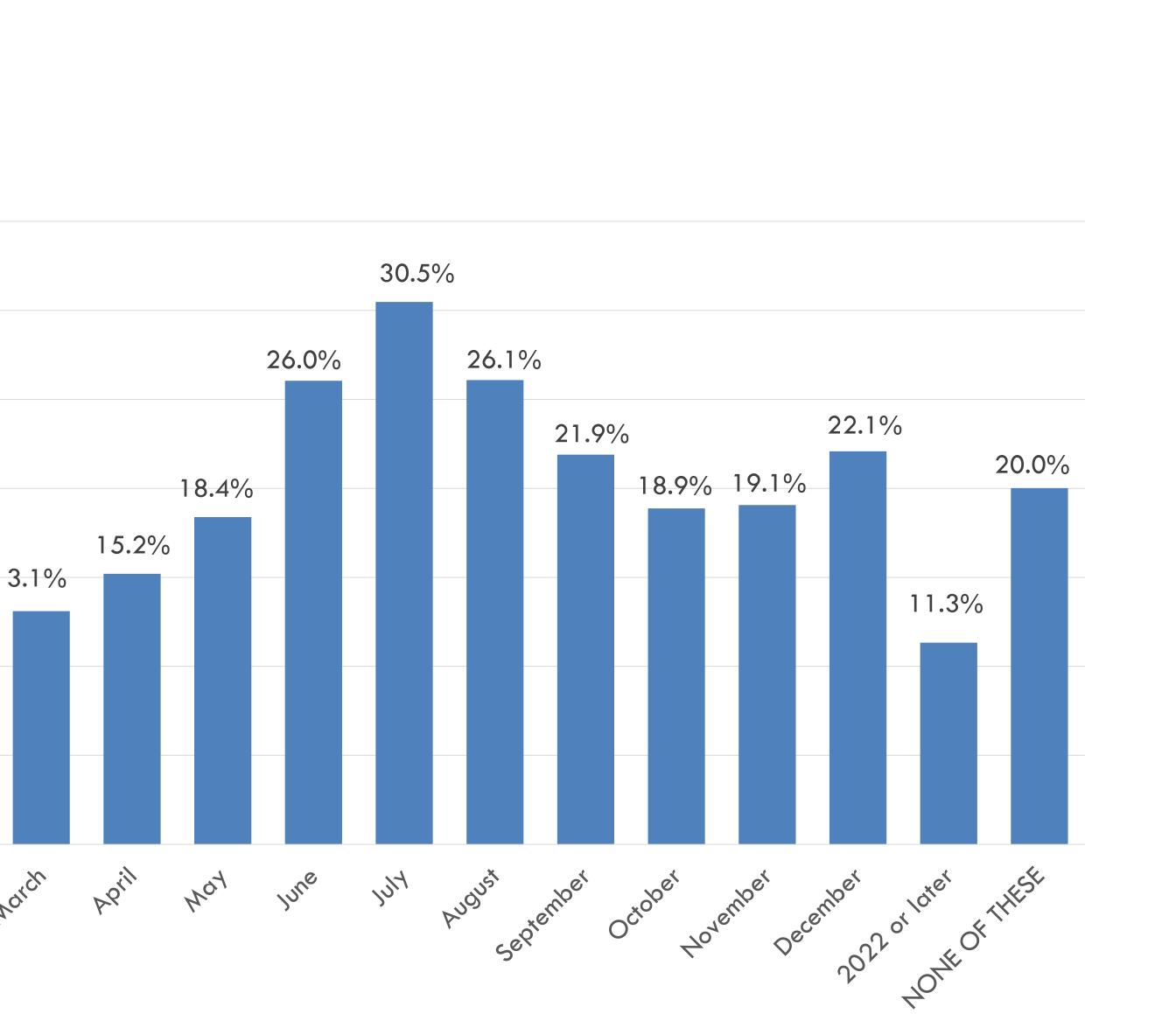
MONTHS OF EXPECTED LEISURE TRIPS IN 2021

Question: Even if only tentatively scheduled, in which months do you currently plan to take any leisure trips? (Select all that apply)

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

35%				
30%				
25%				
20%				
15%				-1:
10%	9	.4%	10.3	3%
5%	_			
0%				
N	onuor	4 4e ⁸	pruort	4







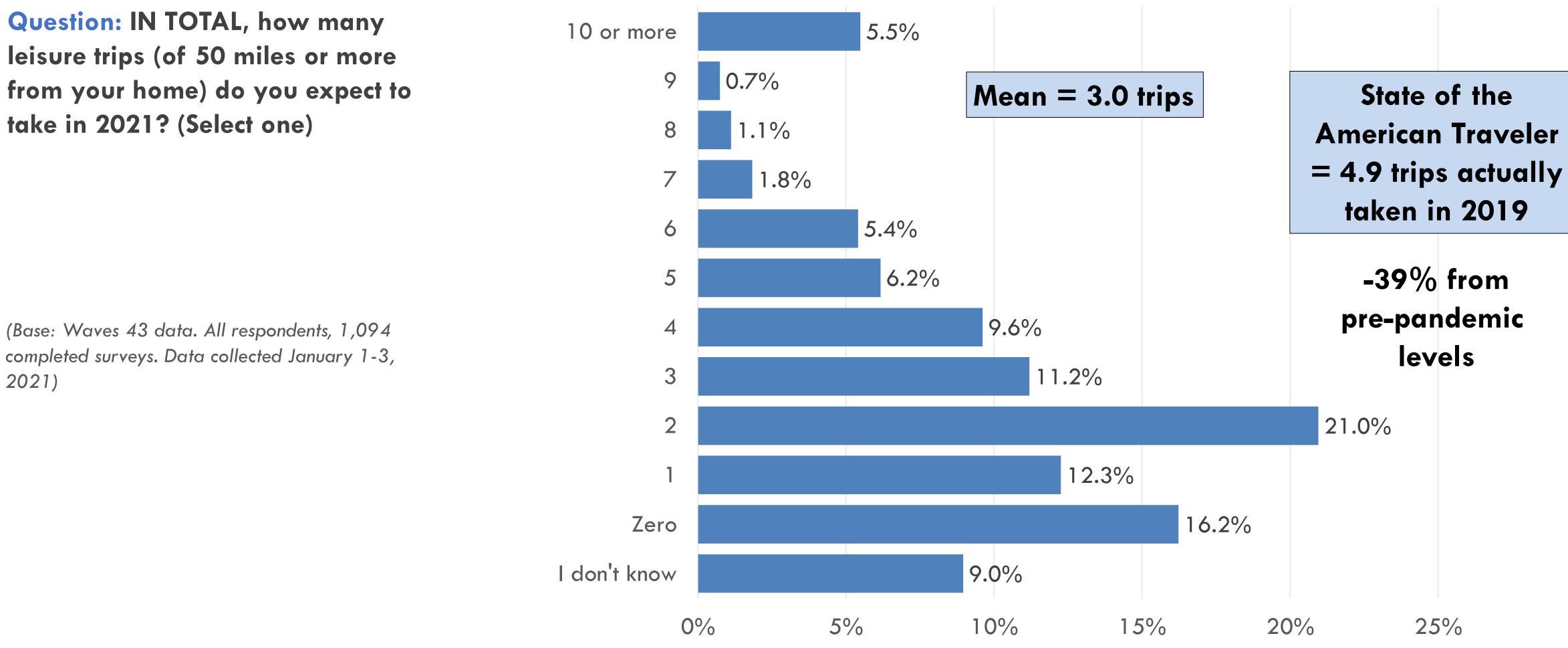








EXPECTED NUMBER OF LEISURE TRIPS IN 2021













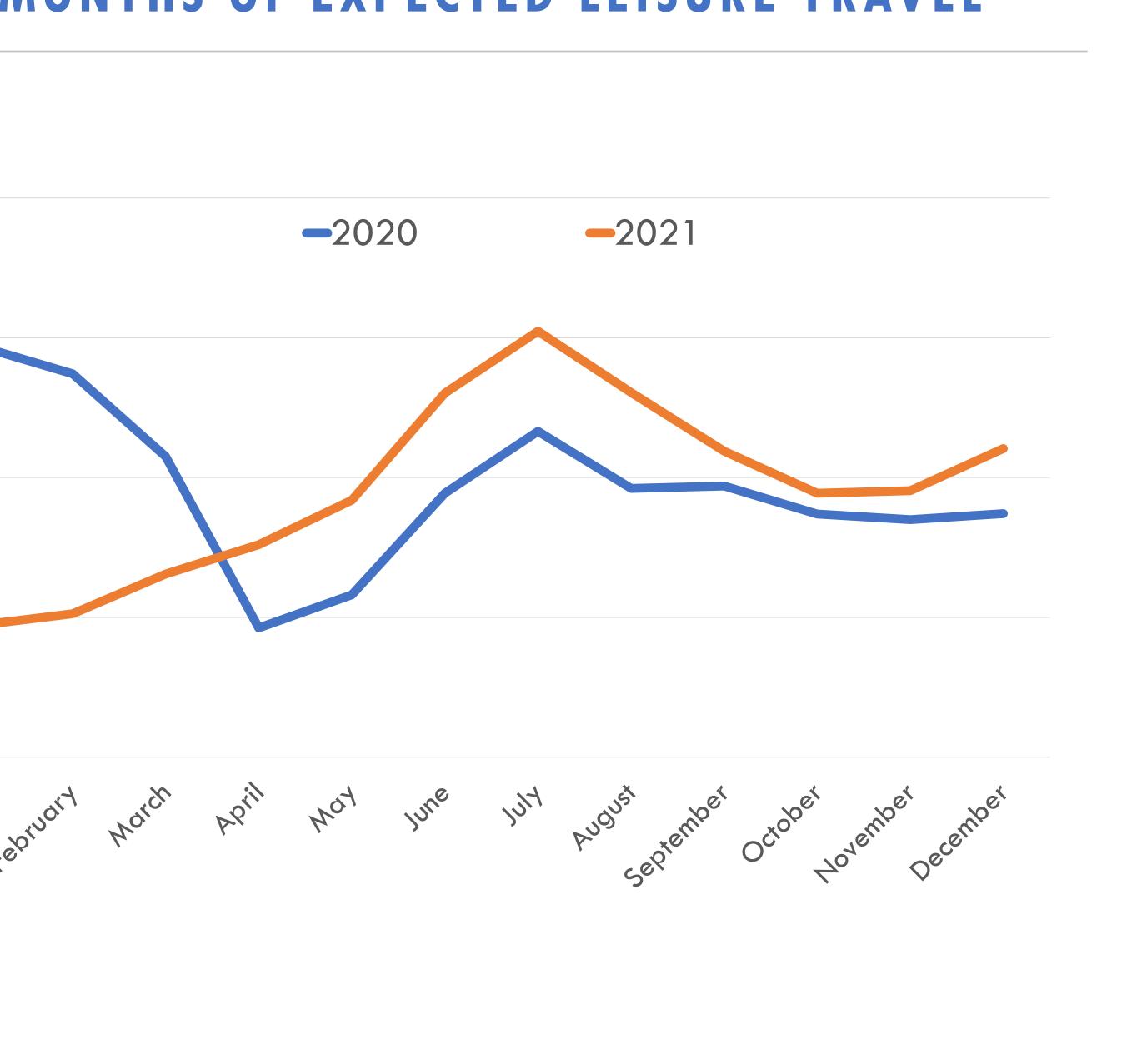




2020 MONTHS OF TRAVEL VS. 2021 MONTHS OF EXPECTED LEISURE TRAVEL

40%
30%
20%
10%
0% Joinuary Leb





MONTH OF NEXT ROAD TRIP

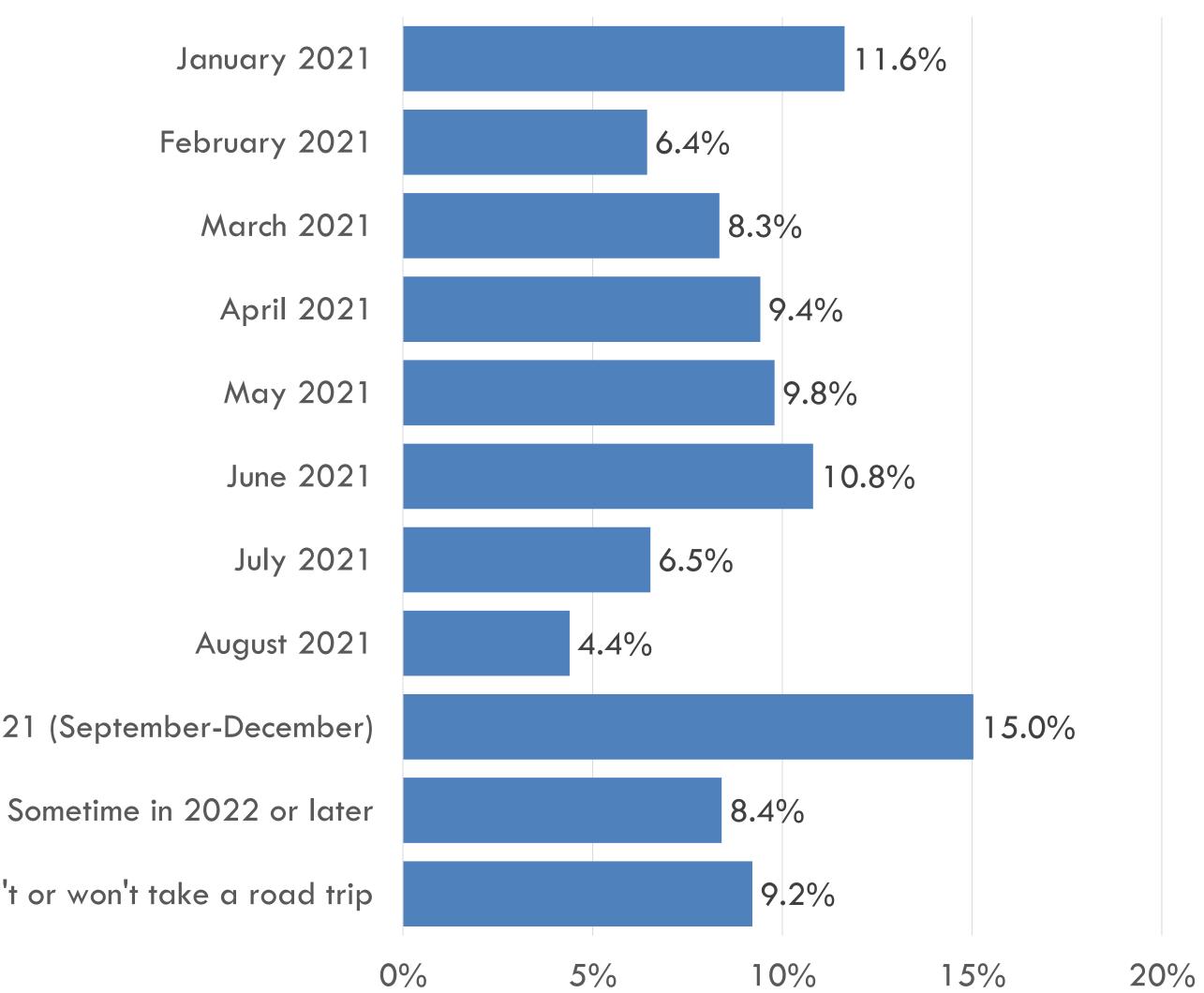
Question: In what month do you expect you will take your NEXT **ROAD TRIP (Traveling in a personal** automobile)?

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

Sometime later in 2021 (September-December)

Never - I don't or won't take a road trip











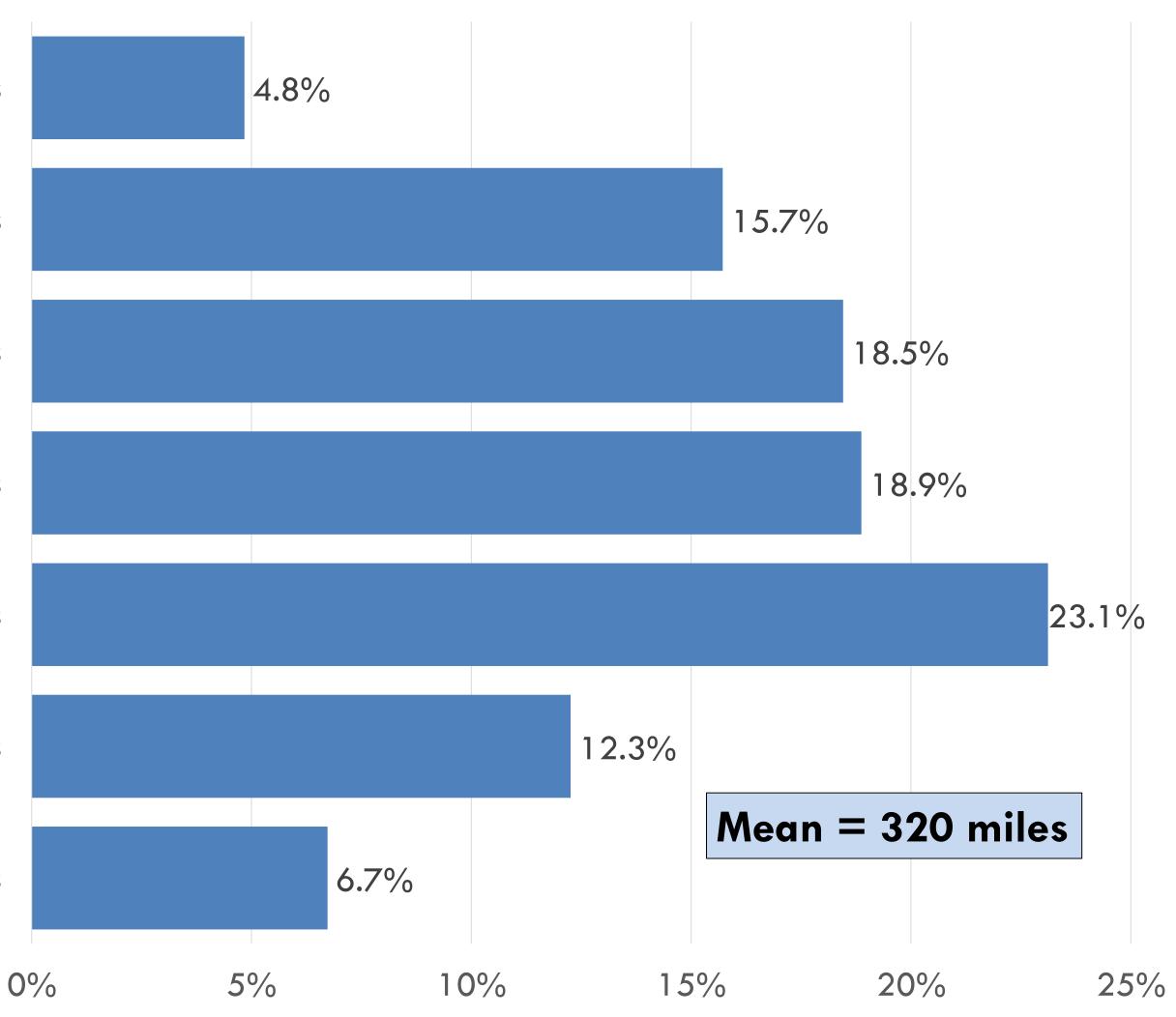




NEXT ROAD TRIP: DISTANCE FROM HOME

Question: On your next ROAD TRIP, how far away from home will you	0 - 50 miles
be likely to travel?	51 - 100 miles
(Base: Waves 43 data. All respondents taking road trips, 1,098 completed surveys. Data collected January 1-3, 2021)	101 to 150 miles
	151 to 250 miles
	251 to 500 miles
	501 - 1,000 miles
	Over 1,000 miles
	00











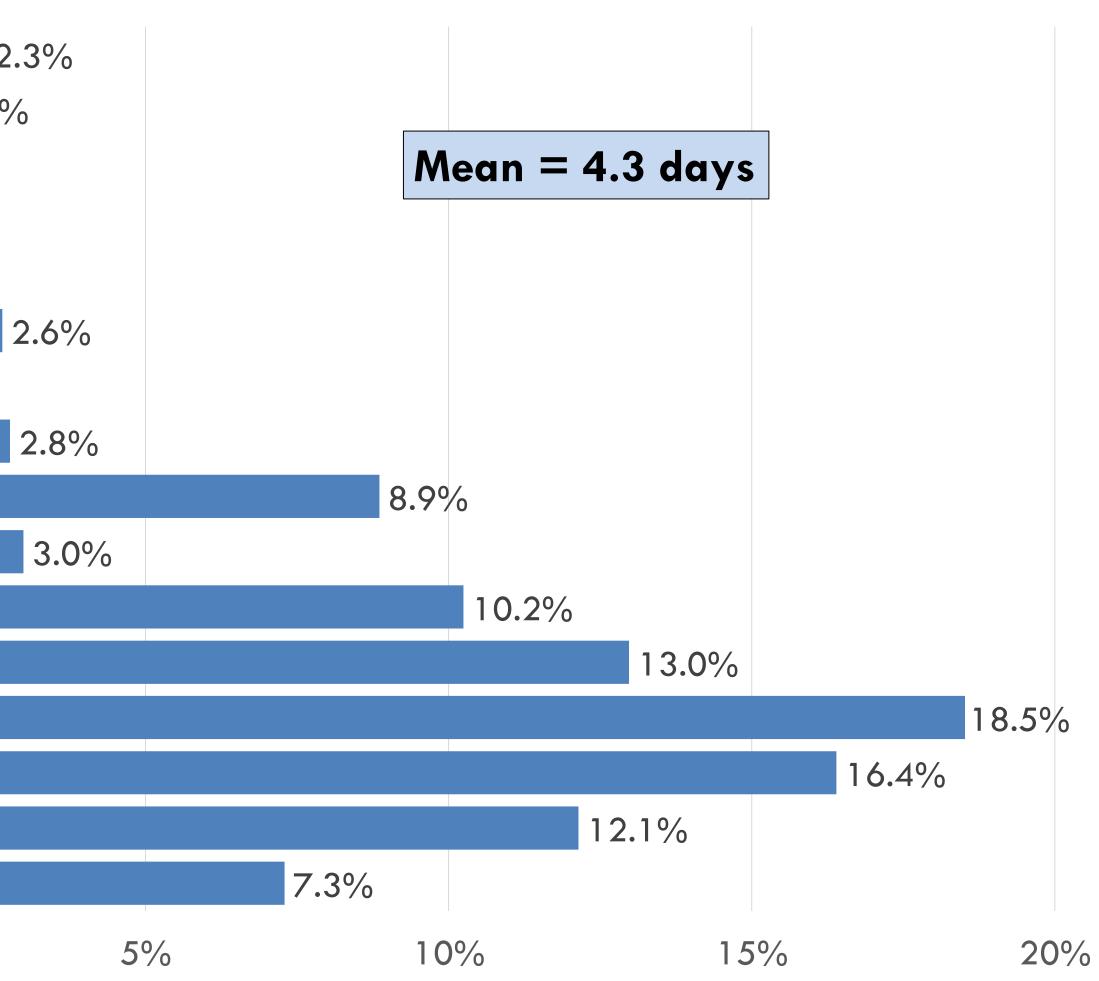




NEXT ROAD TRIP: LENGTH OF TRIP

Question: On your next ROAD TRIP,	15 or more	2.
how many days away from home	14	1.6%
do you expect to spend? (Select one)	13	0.3%
	12	0.3%
	11	0.2%
(Base: Waves 43 data. All respondents taking road	10	2
trips, 1,020 completed surveys. Data collected	9	0.5%
January 1-3, 2021)	8	
	7	
	6	
	5	
	4	
	3	
	2	
	1	
	l don't know	
	0	0%















MONTH OF NEXT COMMERCIAL AIRLINE FLIGHT

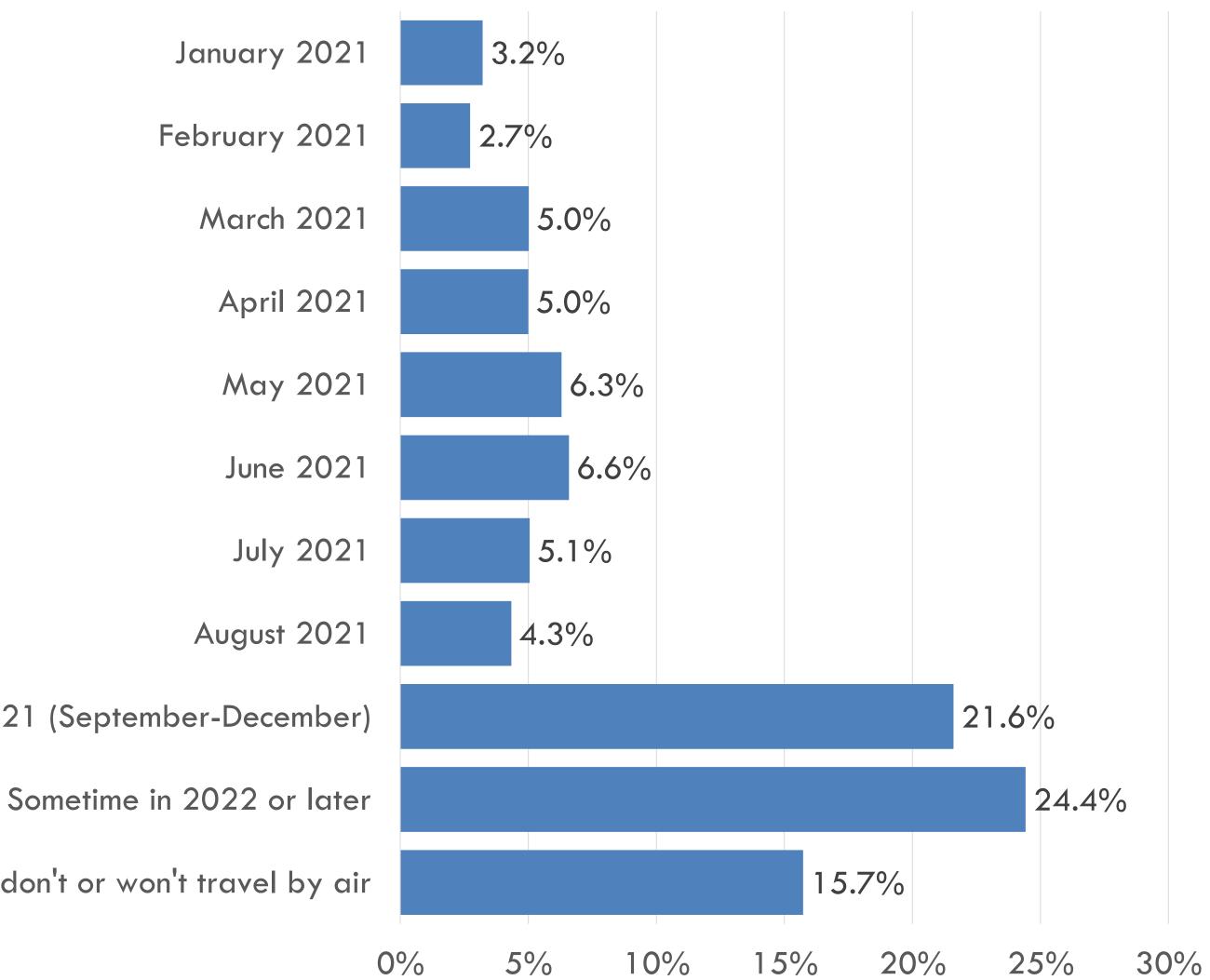
Question: In what month do you expect you will take your NEXT TRIP **ON A COMMERCIAL AIRLINE?**

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

Sometime later in 2021 (September-December)

Never - I don't or won't travel by air















NEXT COMMERCIAL AIRLINE TRIP: DISTANCE FROM HOME

Question: On your next TRIP ON A **COMMERCIAL AIRLINE**, how far away from home will you be likely to travel?

0 to 250 miles

251 to 500 miles

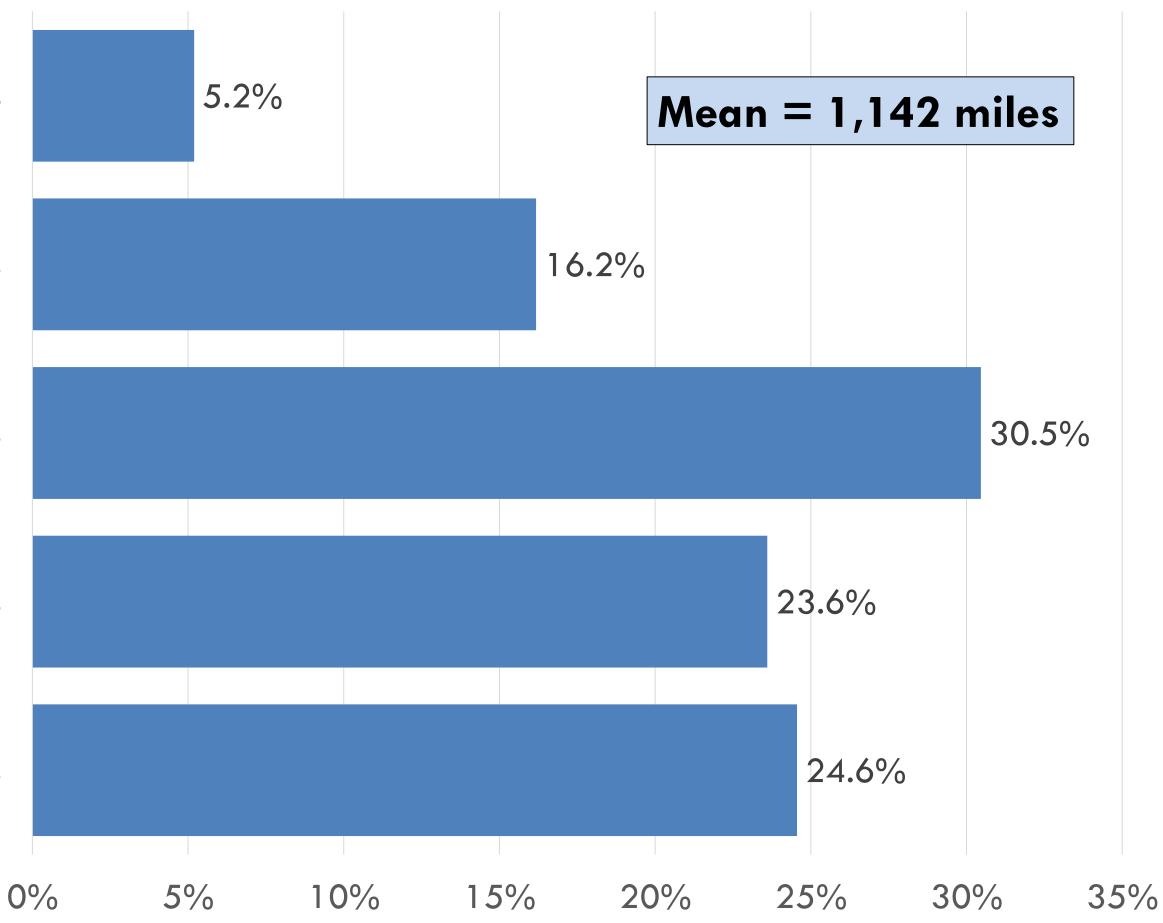
(Base: Waves 43 data. All respondents taking commercial airline trips, 1,009 completed surveys. Data collected January 1-3, 2021)

501 to 1000 miles

1,001 to 2,000 miles

Over 2,000 miles











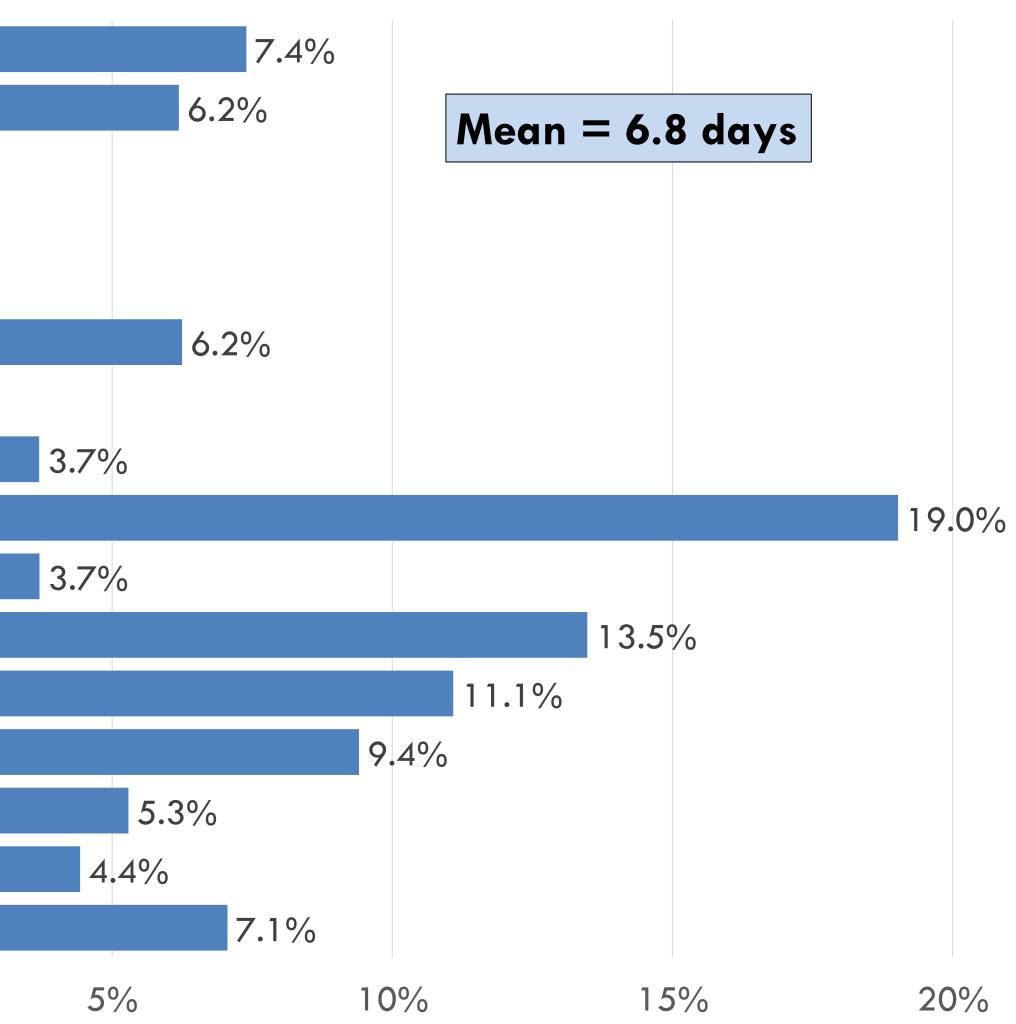




NEXT COMMERCIAL AIRLINE TRIP: LENGTH OF TRIP

Question: On your next TRIP ON A COMMERCIAL AIRLINE, how many	15 or more	
	14	
days away from home do you	13	0.3%
expect to spend? (Select one)	12	1.4%
	11	0.1%
(Base: Waves 43 data. All respondents taking a	10	
commercial airline trip, 940 completed surveys. Data	9	1.0%
collected January 1-3, 2021)	8	
	7	
	6	
	5	
	4	
	3	
	2	
	1	
	l don't know	
	0	%













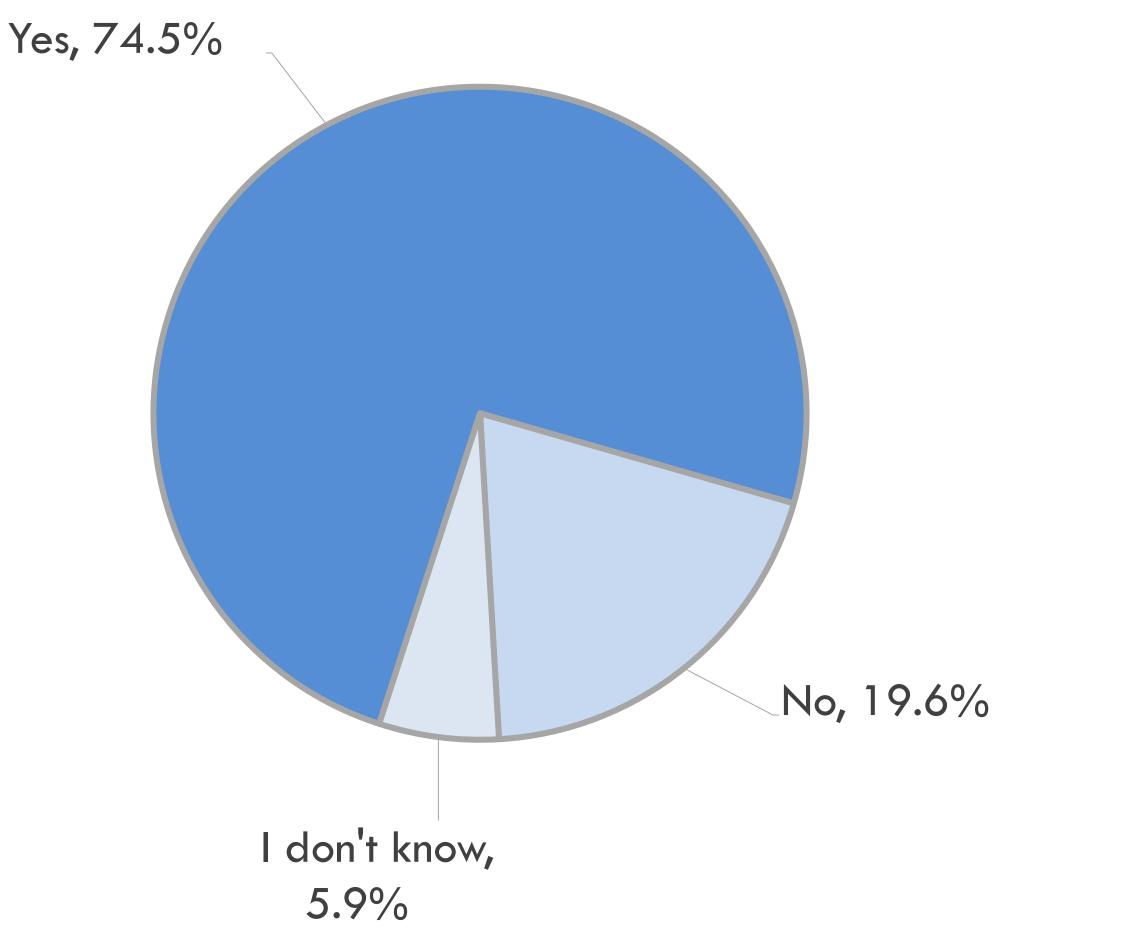


HAS PANDEMIC CHANGED NORMAL LEISURE TRAVEL PATTERNS

Question: Has the COVID-19 pandemic changed your normal leisure travel patterns in any way? (Select one)

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)









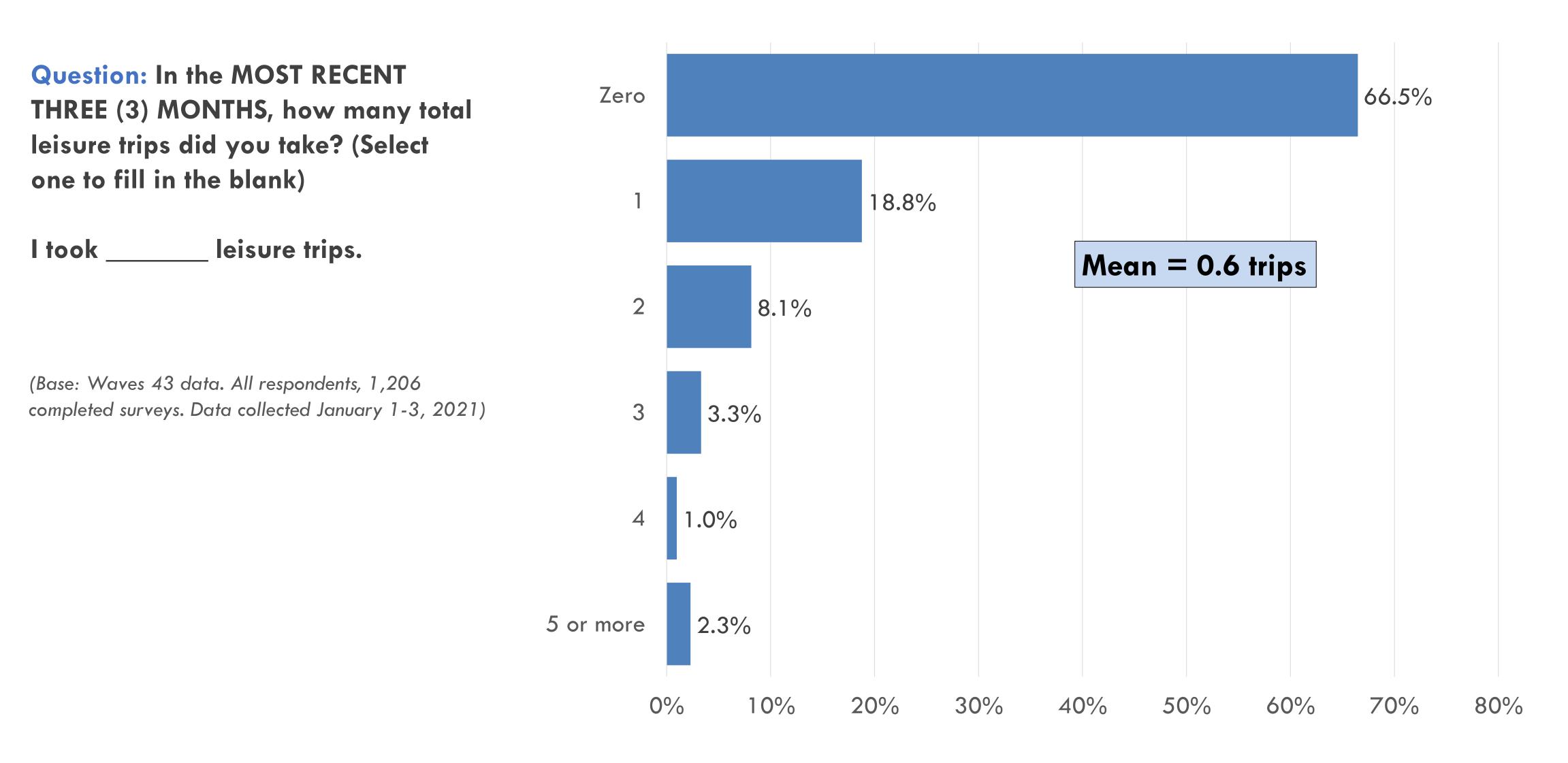






LEISURE TRIPS IN THE PAST 3 MONTHS

LEISURE TRIPS TAKEN (PAST 3 MONTHS)















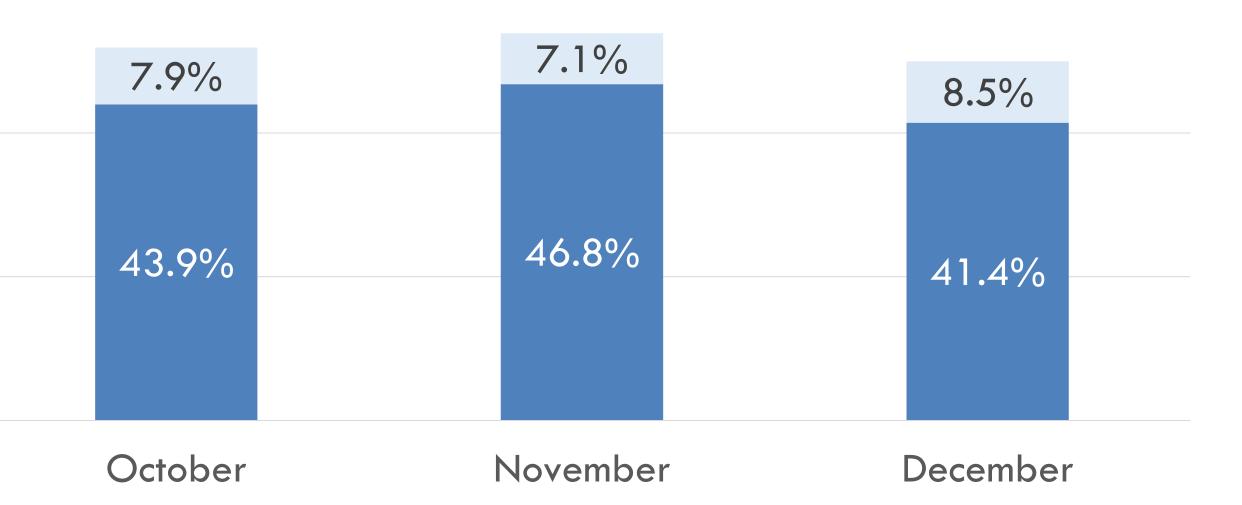
LEISURE TRIPS TAKEN (BY MONTH)

Question: How many leisure trips did you take in each of these MOST RECENT THREE MONTHS? (Select the number of trips you took in each	100%
month)	80%
(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 403 completed surveys. Data collected January 1-3, 2021)	60%
	40%
	20%
	0%















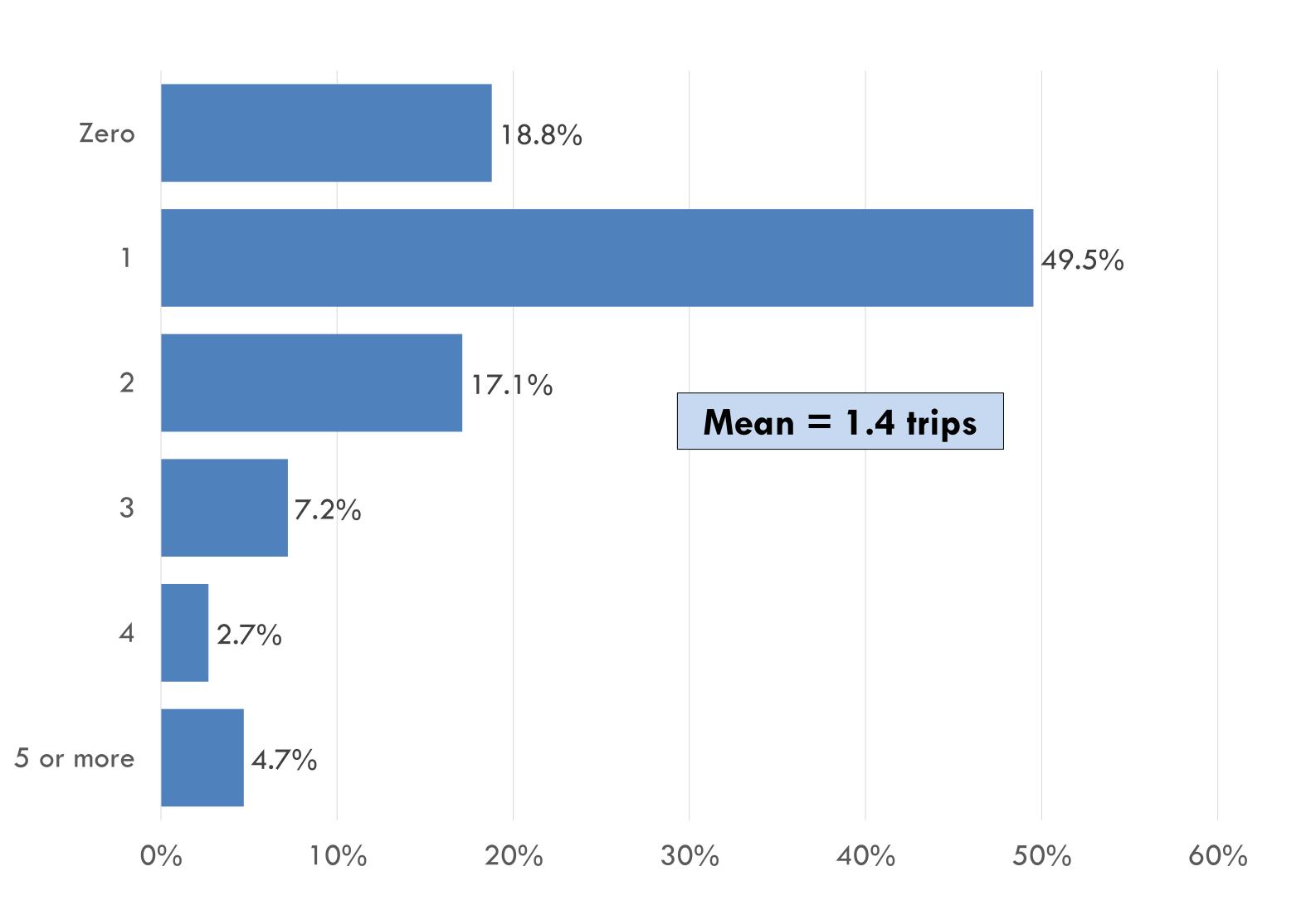




NUMBER OF OVERNIGHT LEISURE TRIPS (PAST 3 MONTHS)

Question: How many of these leisure trips were OVERNIGHT TRIPS (i.e., trips including at least one night away from your home)?

(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 403 completed surveys. Data collected January 1-3, 2021)











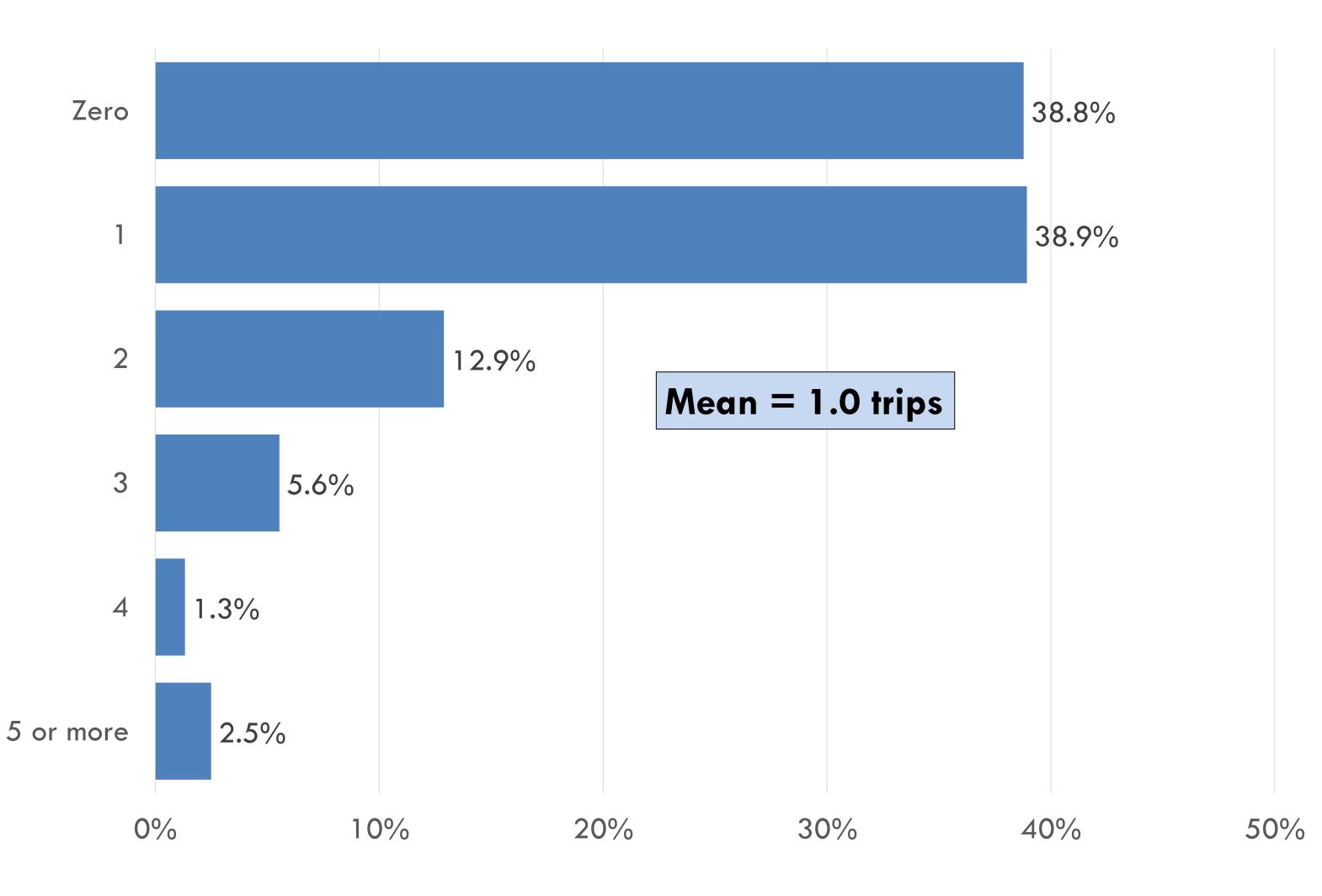




NUMBER OF REGIONAL TRIPS (PAST 3 MONTHS)

Question: How many of these leisure trips were **REGIONAL TRIPS** (travel less than 250 miles from home) away from home?

(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 403 completed surveys. Data collected January 1-3, 2021)















PLACES OF STAY ON LEISURE TRIPS (PAST 3 MONTHS)

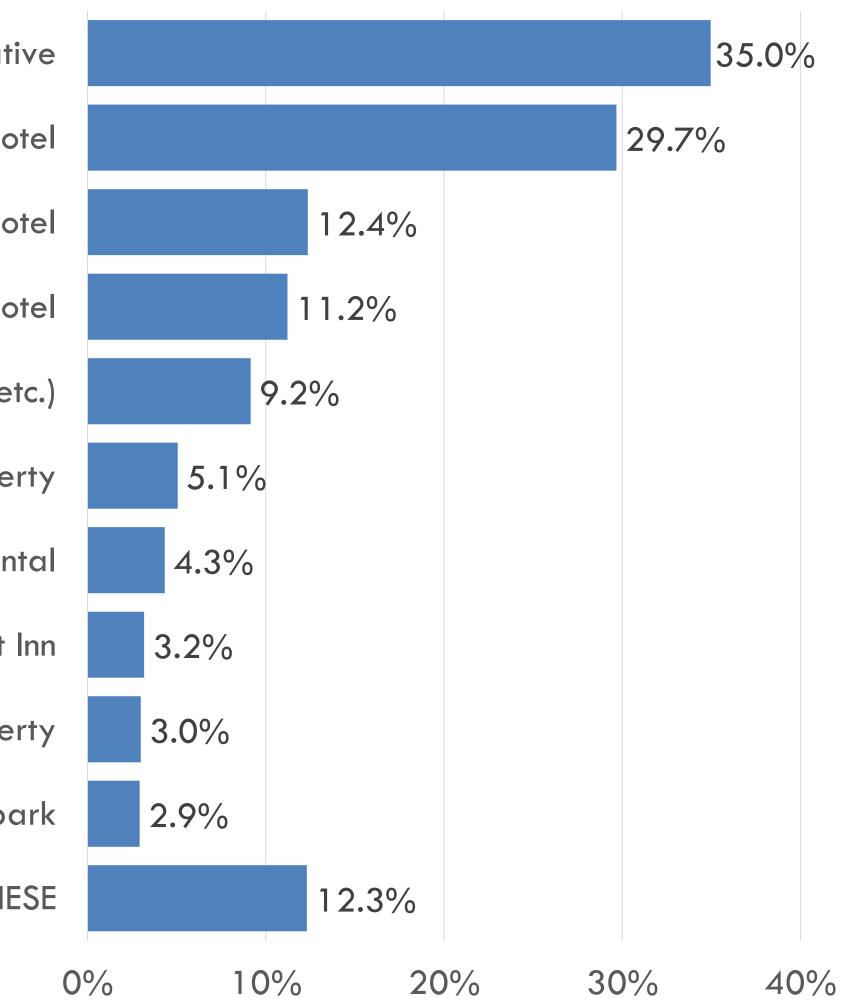
Question: On these leisure trips, in which of the following did you stay overnight?

Full-service or 3-4 star hotel Budget hotel or motel Luxury or 5-star hotel Time-share property Vacation home rental Bed & breakfast Inn All-inclusive resort property Campground or RV park NONE OF THESE

(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 403 completed surveys. Data collected January 1-3, 2021)

Private home of a friend or relative Peer-to-peer lodging (i.e., Airbnb, VRBO, etc.)















DESTINATION TYPES VISITED ON LEISURE TRIPS (PAST 3 MONTHS)

Question: On these leisure trips, which of the following did you visit?

Small towns, villages or rural destinations/attractions

(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 403 completed surveys. Data collected January 1-3, 2021)

State, county or regional parks or recreation areas

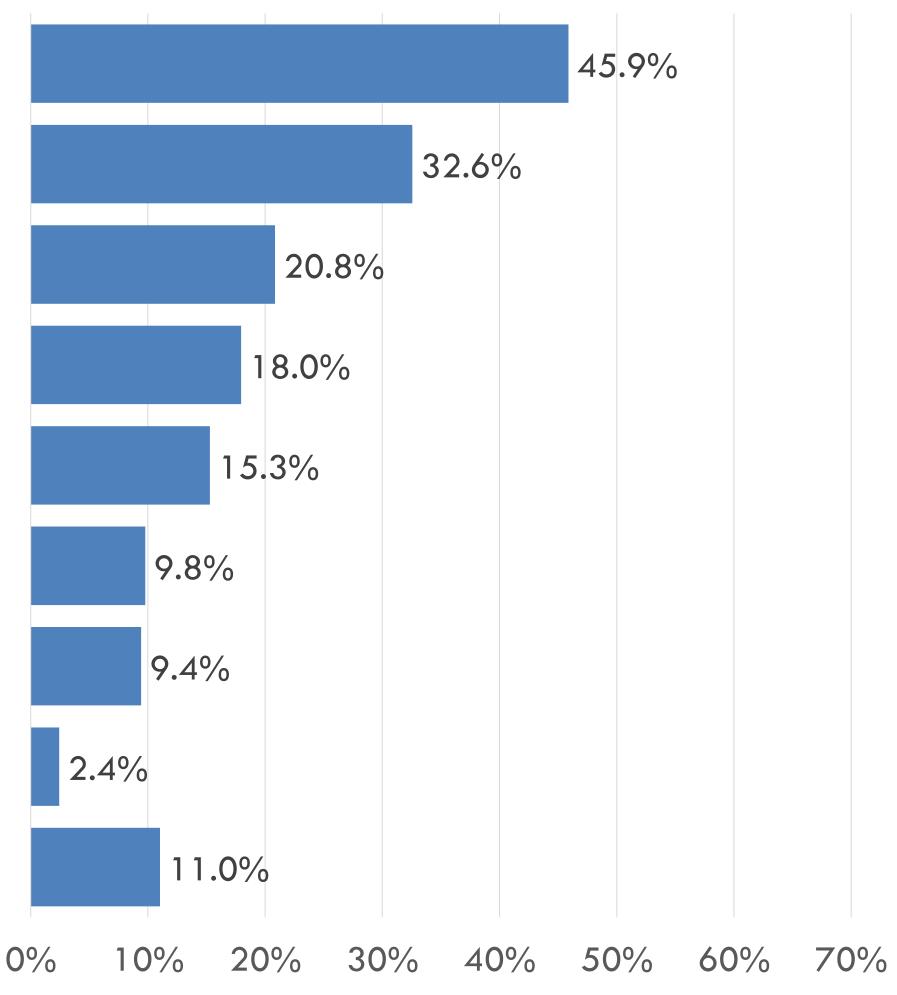
Mountain destinations/resorts (including ski resorts)



- Cities or metropolitan areas
 - Beach destinations/resorts

 - **U.S.** National Parks
- Theme or amusement parks
- Desert destinations/resorts

NONE OF THESE













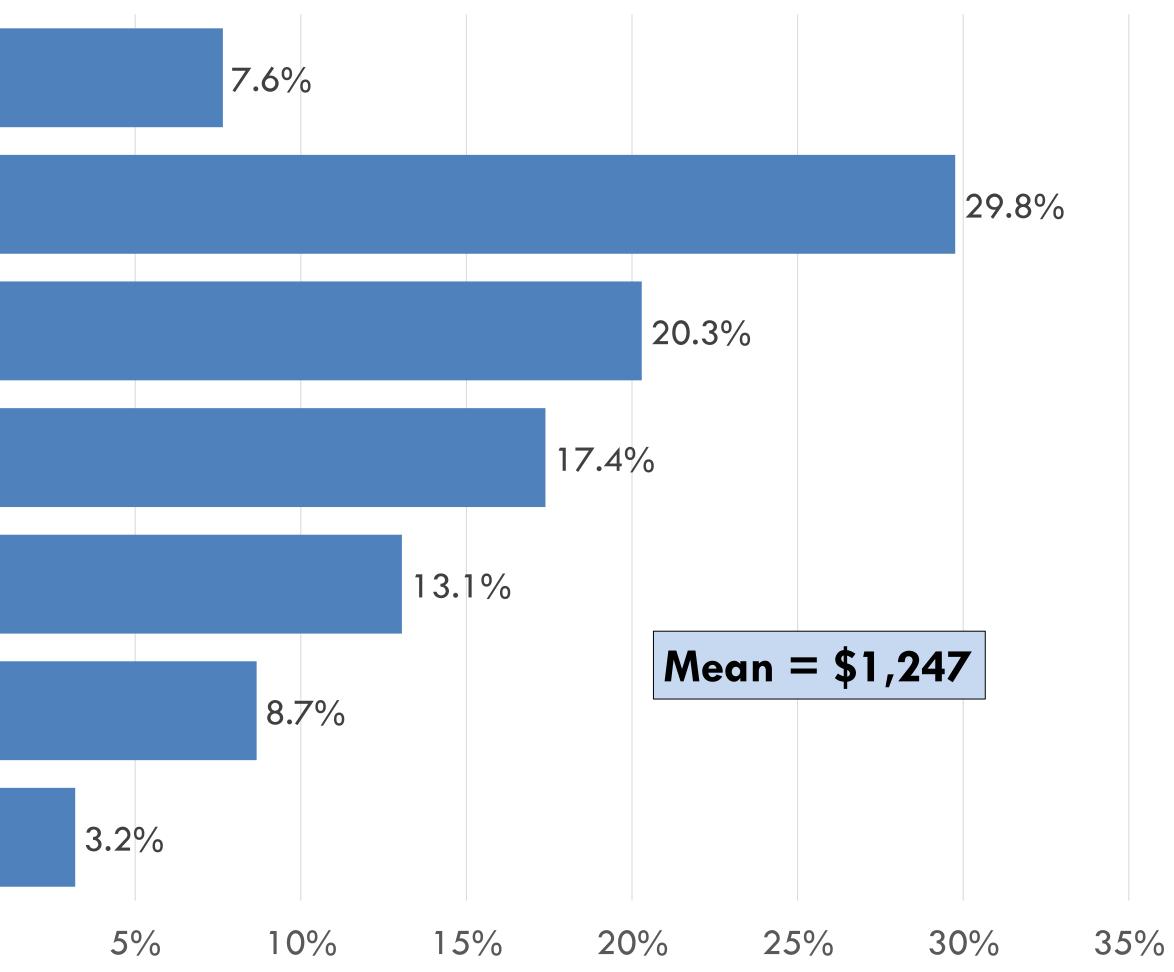


LEISURE TRAVEL SPENDING (PAST 3 MONTHS)

Question: How much IN TOTAL did you spend on the leisure trips you took in the most recent three-month	Under \$100
period (October 1 to December 31)?	\$100 - \$499
(Include spending for all the trips you took, including lodging, transportation, food, shopping,	\$500 - \$999
entertainment, etc.)	\$1000 - \$1999
(Base: Waves 43 data. Respondents who took a leisure trip in the past three months, 397 completed	\$2000 - \$2999
surveys. Data collected January 1-3, 2021)	\$3000 - \$5000
	Over \$5000

0%















LOOKING AHEAD



EXCITEMENT ABOUT TRAVEL IN 2021

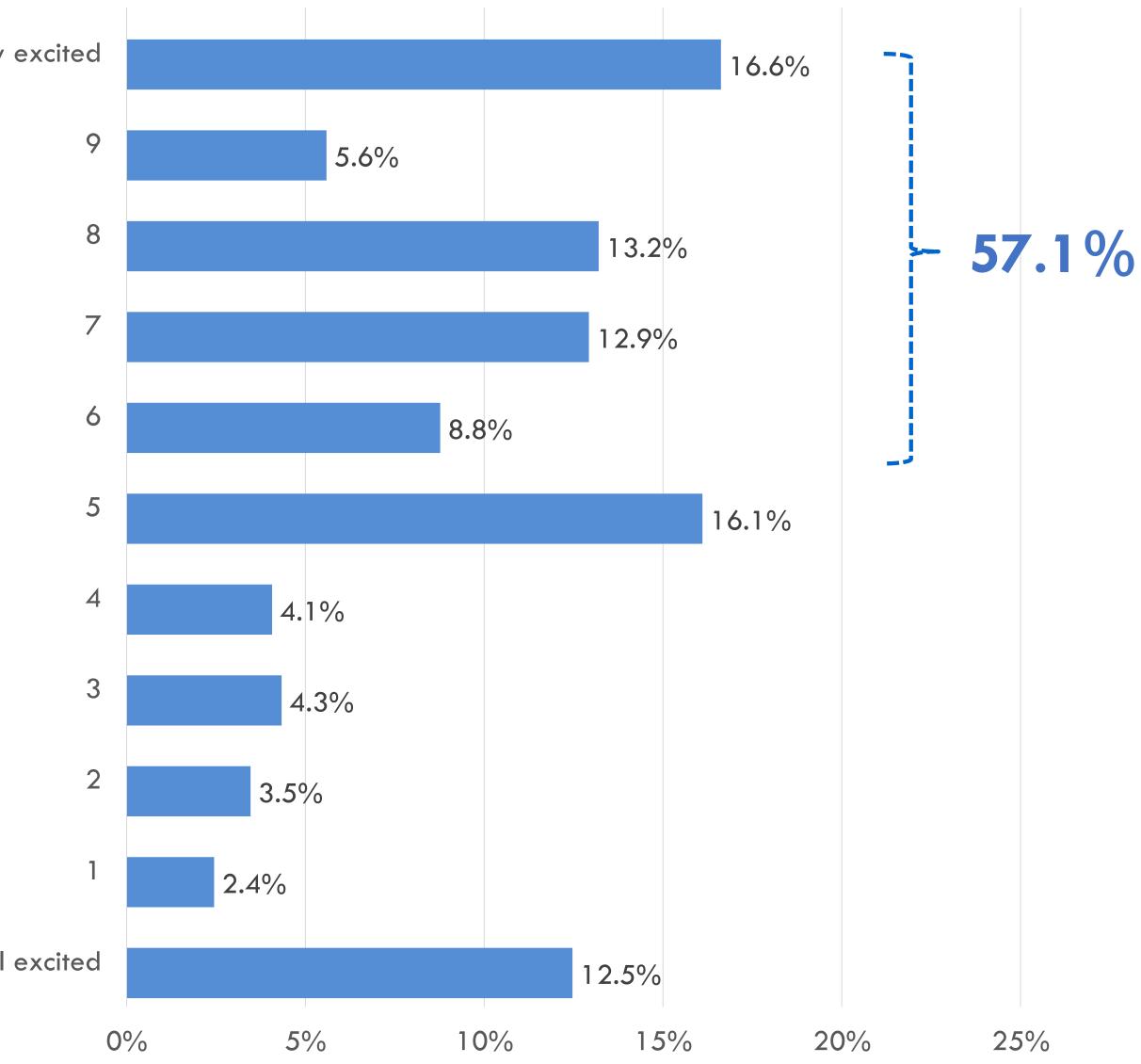
10 - I am extremely excited

Question: Which best describes how excited you are about LEISURE TRAVEL this upcoming year (2021)?

(Base: Wave 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

0 - I am not at all excited















FUTURE TRAVEL EXPECTATIONS

Question: Please tell us how you're looking at the future right now.

Which best describes how you will approach leisure travel as life returns to normalcy (or near normalcy) after the COVID-19 pandemic?

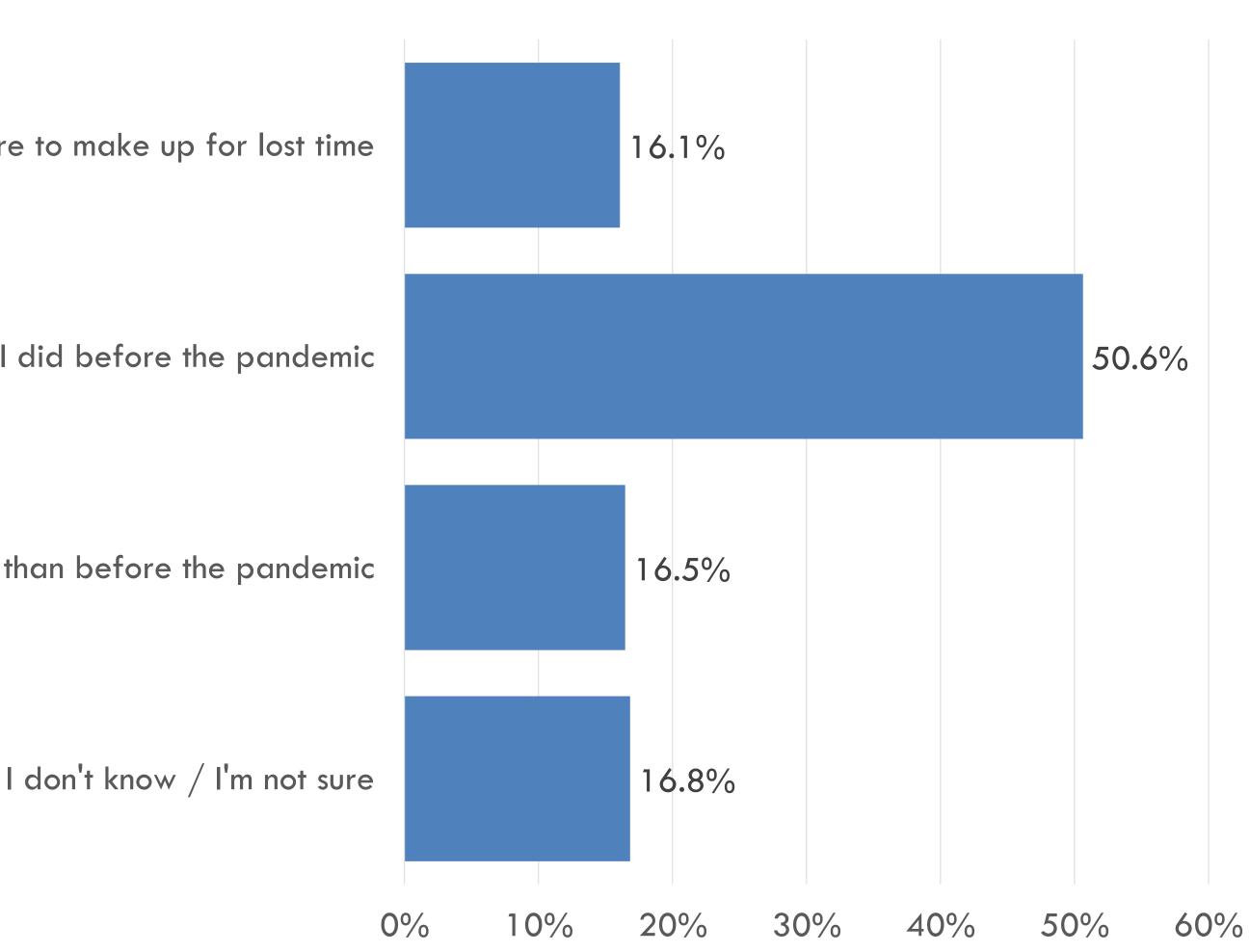
(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

I will travel more to make up for lost time

I will travel like I did before the pandemic

I will travel less than before the pandemic















TRAVEL PLANNING IN THE PAST WEEK

Question: In the **PAST** WEEK, which of the following have you done? (Select all that complete the sentence)

Day-dreamed about taking a leisure trip

Talked to a friend or relative about a future trip

In the PAST WEEK I have

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)

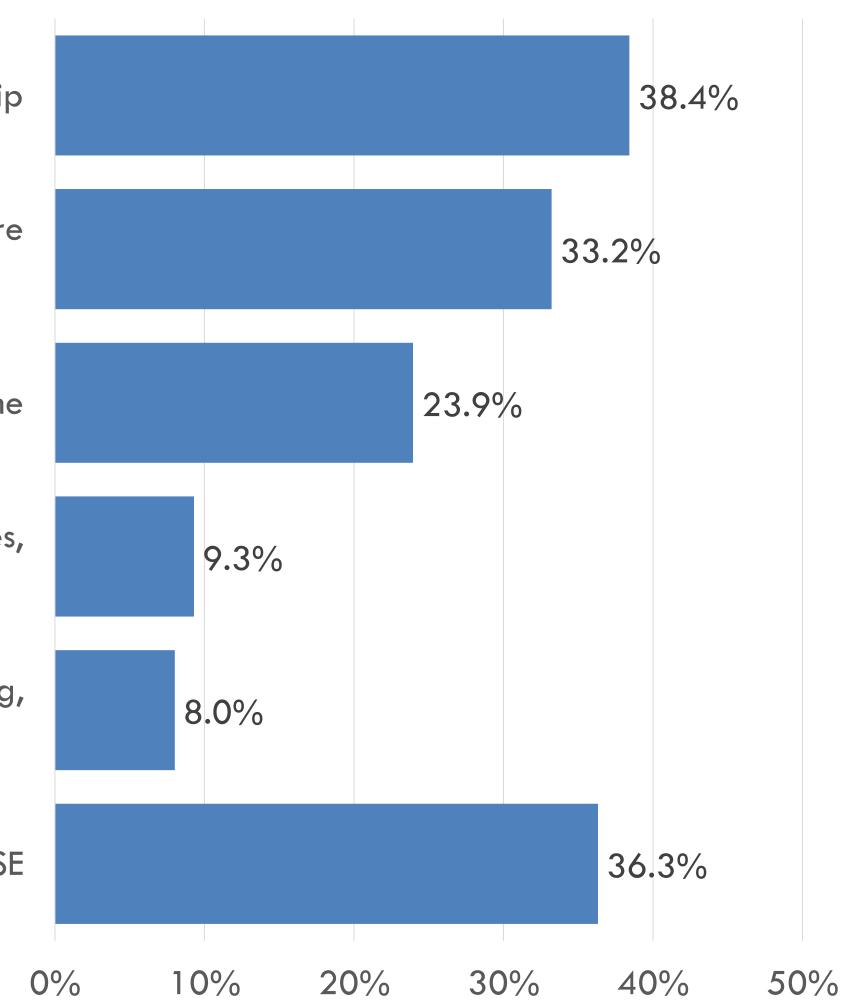
Researched travel ideas offline (magazines, printed visitor guides, etc.)

> Made travel reservations (lodging, transportation, tickets, etc.)



Researched travel ideas online

NONE OF THESE









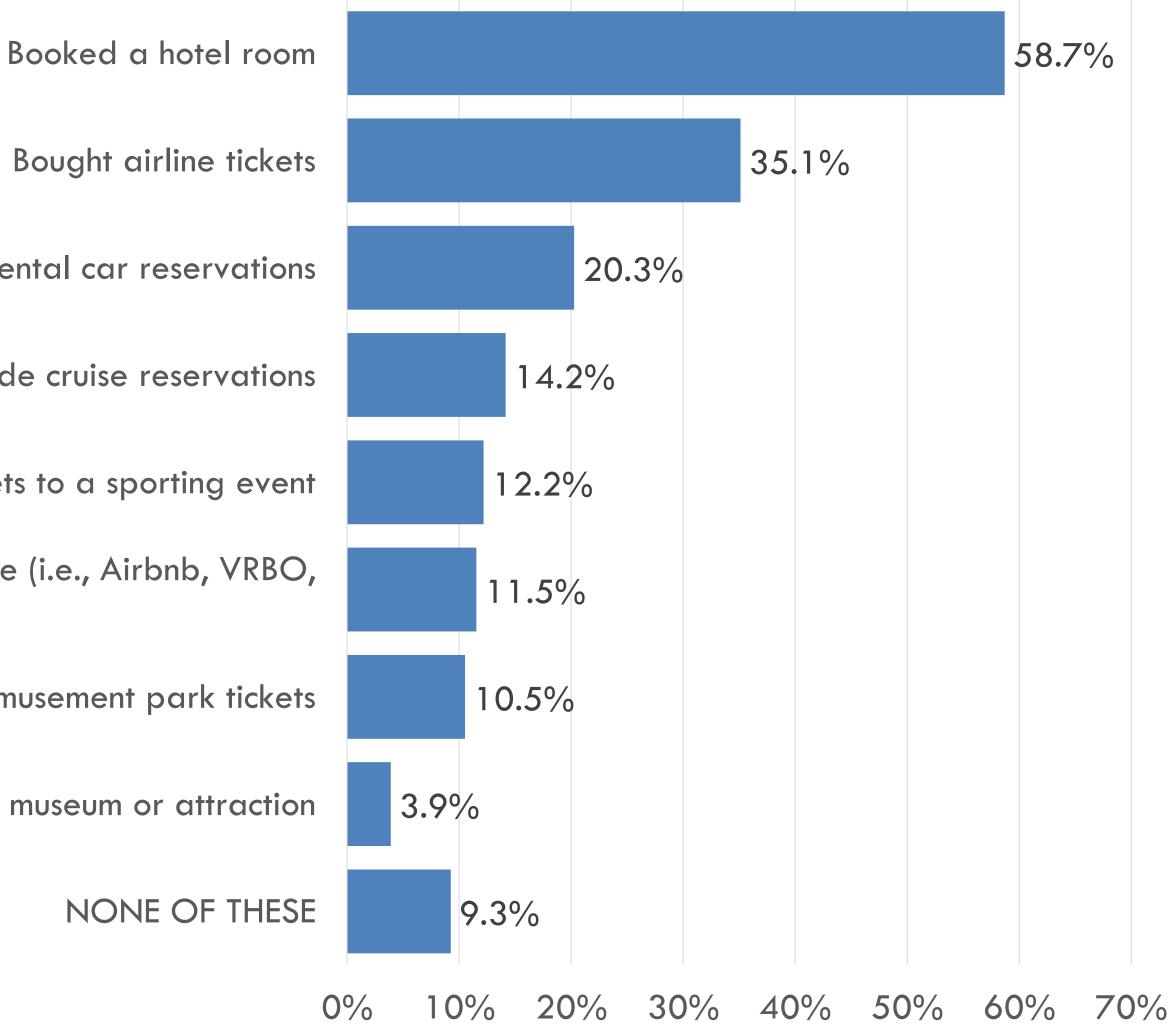




TRAVEL RESERVATIONS MADE IN THE PAST WEEK

Question: Which of these travel reservations did you make this	Во
week? (Select all that apply)	Bo
(Base: Waves 43 data. Respondents who made	Made rent
travel reservations this week, 94 completed surveys. Data collected January 1-3, 2021)	Made
	Bought tickets t
	Booked a home sharing service (i etc.)
	Bought amus
	Bought tickets to a mu















DESTINATIONS DREAMED ABOUT IN PAST WEEK

Question: What destination(s) did you day-dream about visiting?

(Base: Waves 43 data. Respondents who day-dreamed about taking a leisure trip in the past week, 353 completed surveys. Data collected January 1-3, 2021)















MOST DESIRED DOMESTIC DESTINATIONS

Question: Which domestic destinations do you most want to visit this upcoming year? (Write in up to three)

(Please only include destinations in the United States)

(Base: Waves 43 data. All respondents, 1,206 completed surveys. Data collected January 1-3, 2021)





MAINE ARIZONA SEATTLE CHICAGO MONTANA OREGON MIAMI ATLANTA **NEW ORLEANS** LOS ANGELES



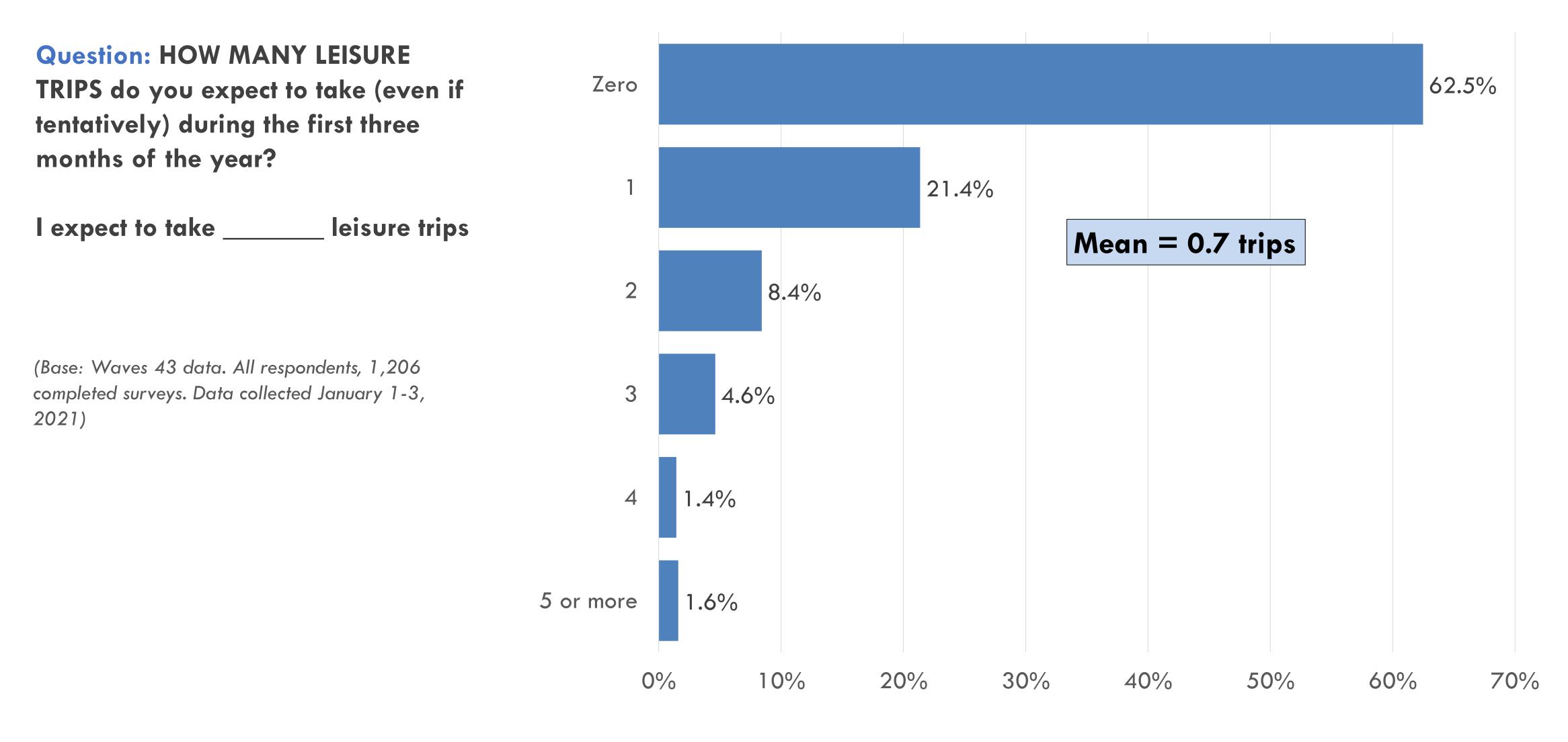








LEISURE TRIPS EXPECTED (NEXT 3 MONTHS)















LEISURE TRIPS EXPECTED (BY MONTH)

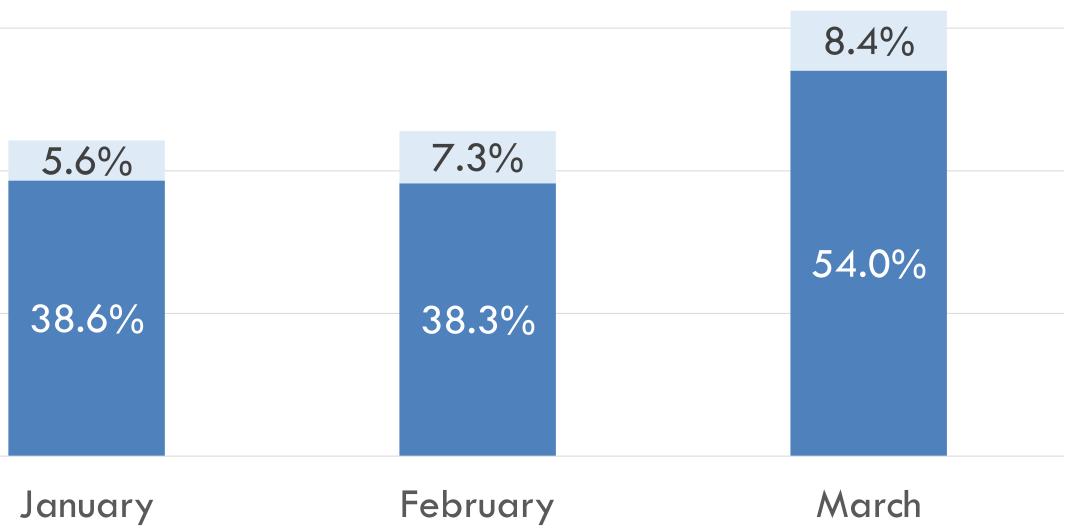
Question: How many leisure trips do you expect to take (even if tentatively) in each of these months?	100%	
	80%	
(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)	60%	
	40%	
	20%	
	00/	

0%















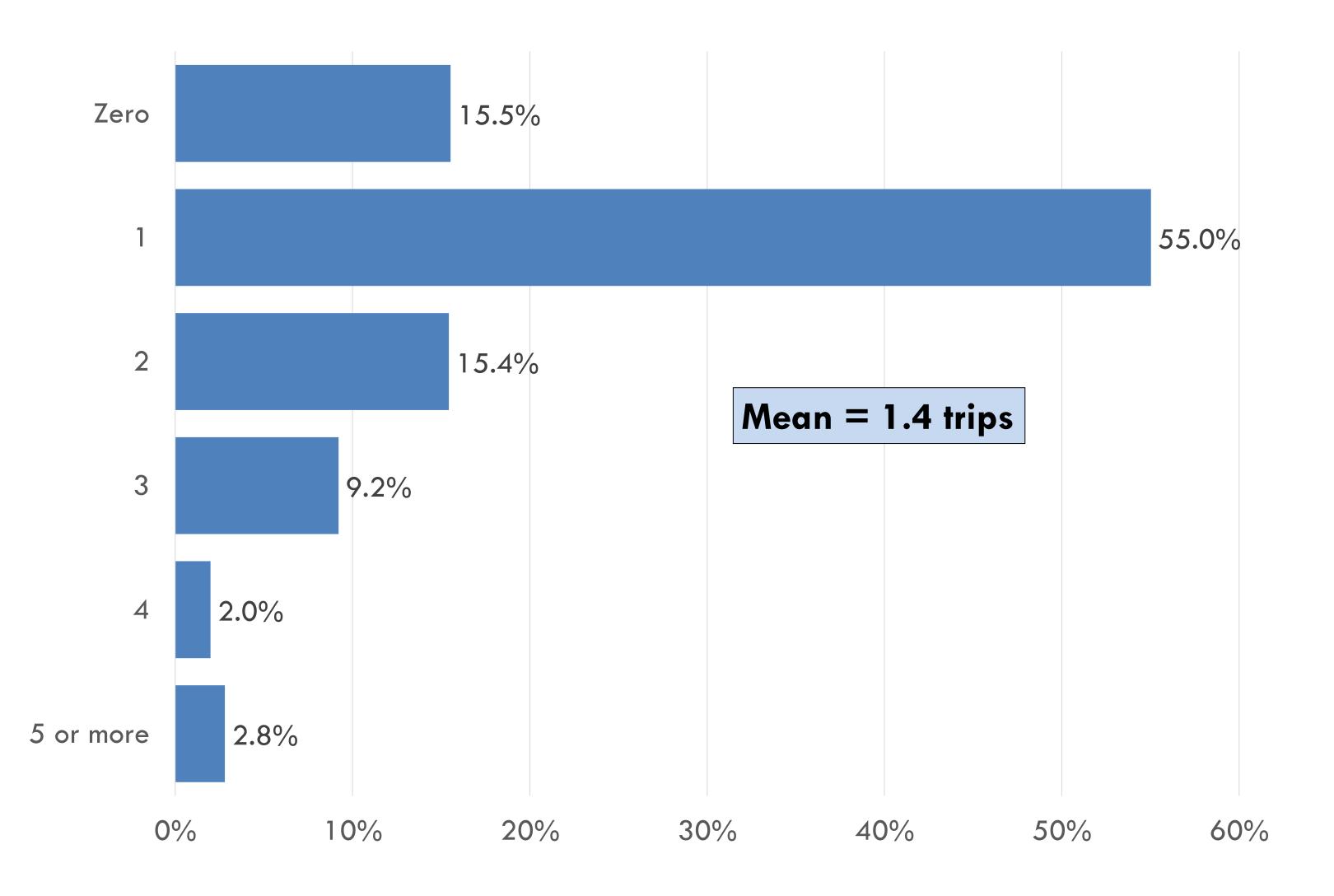




OVERNIGHT TRIPS EXPECTED (NEXT 3 MONTHS)

Question: How many of these leisure trips will be OVERNIGHT **TRIPS** (i.e., trips including at least one night away from your home)?

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)











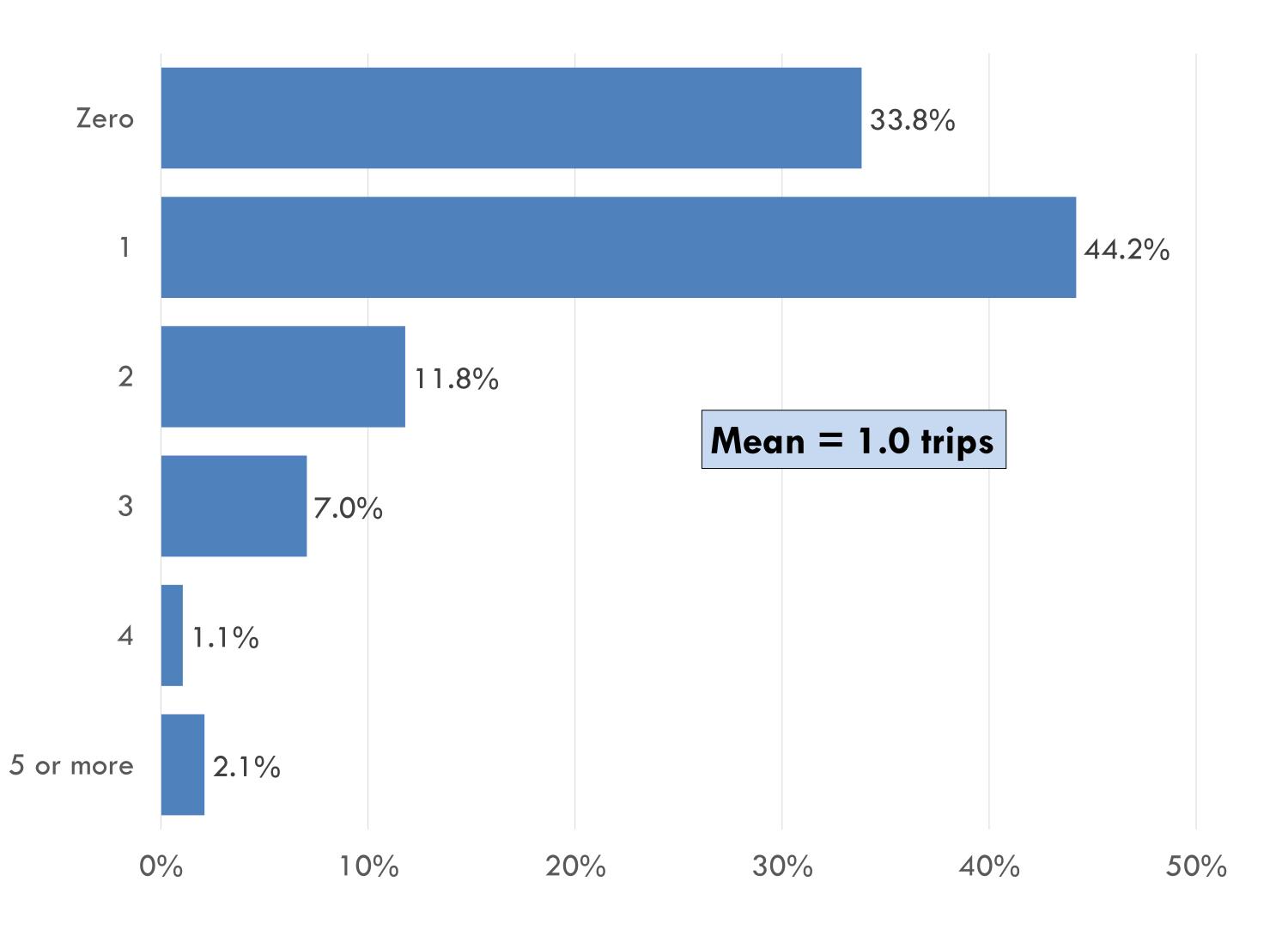




REGIONAL TRIPS EXPECTED (NEXT 3 MONTHS)

Question: How many of these leisure trips will be REGIONAL TRIPS (travel less than 250 miles from your home)?

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)















EXPECTED PLACE OF STAY (NEXT 3 MONTHS)

Question: On these leisure trips, in which of the following are you expecting to stay overnight?

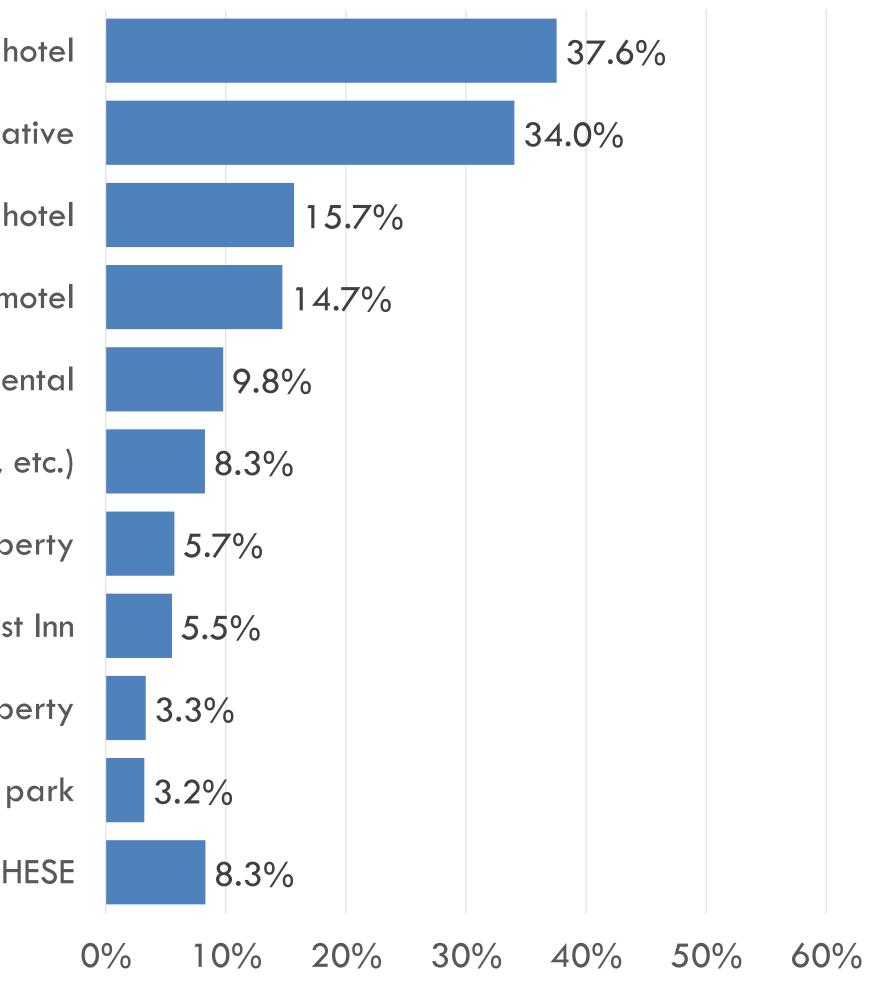
Luxury or 5-star hotel Budget hotel or motel Vacation home rental Time-share property Bed & breakfast Inn All-inclusive resort property 3.3% Campground or RV park 3.2% NONE OF THESE

Full-service or 3-4 star hotel

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)

Private home of a friend or relative Peer-to-peer lodging (i.e., Airbnb, VRBO, etc.)















DESTINATION TYPES EXPECTED (NEXT 3 MONTHS)

Question: On these leisure trips, which of the following are you expecting to visit?

Small towns, villages or rural destinations/attractions

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)

State, county or regional parks or recreation areas

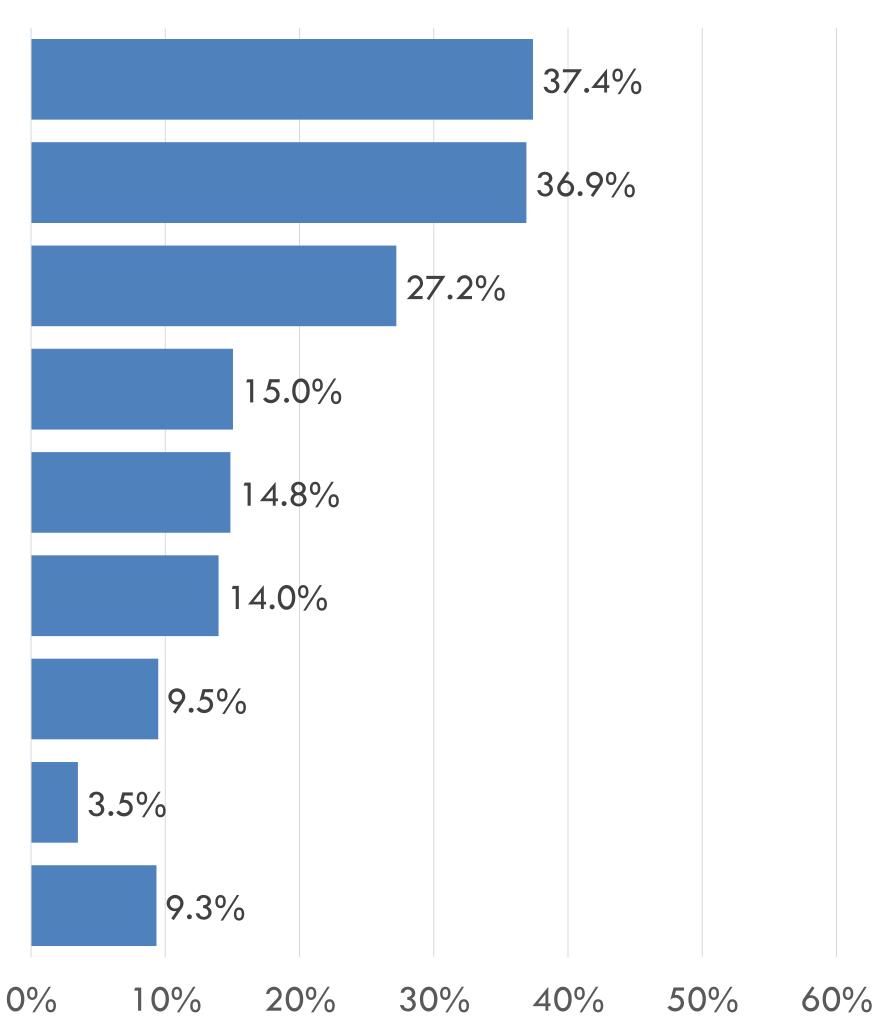
Mountain destinations/resorts (including ski resorts)



- Cities or metropolitan areas
 - Beach destinations/resorts

 - U.S. National Parks
- Theme or amusement parks
- Desert destinations/resorts

NONE OF THESE









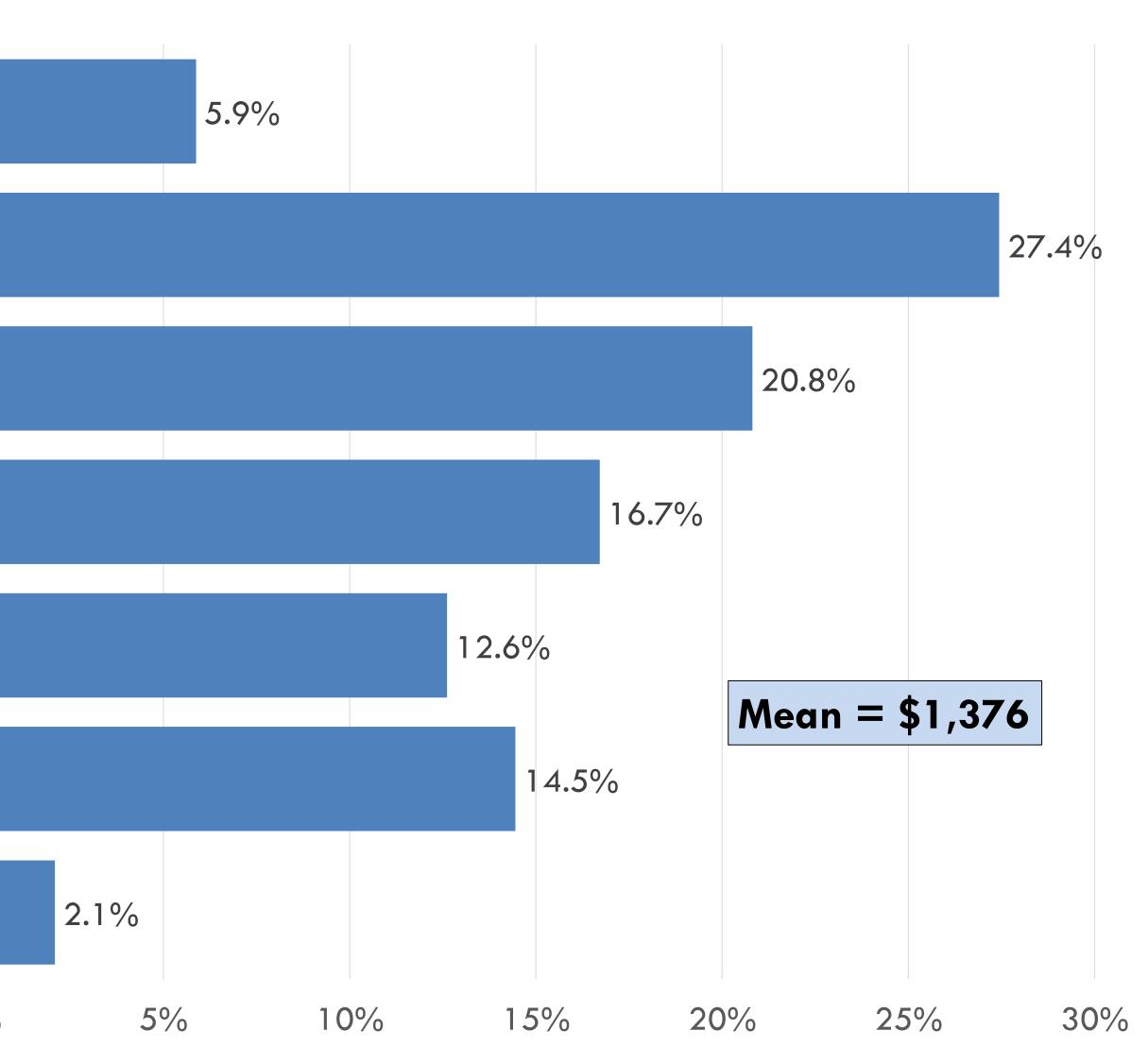




EXPECTED LEISURE TRAVEL SPENDING (NEXT 3 MONTHS)

Question: How much IN TOTAL do you expect to spend on the leisure trips you will take in the next three-	Under \$100
month period (January to March)?	\$100 - \$499
(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 425 completed surveys. Data collected January 1-3, 2021)	\$500 - \$999
	\$1000 - \$1999
	\$2000 - \$2999
	\$3000 - \$5000
	Over \$5000











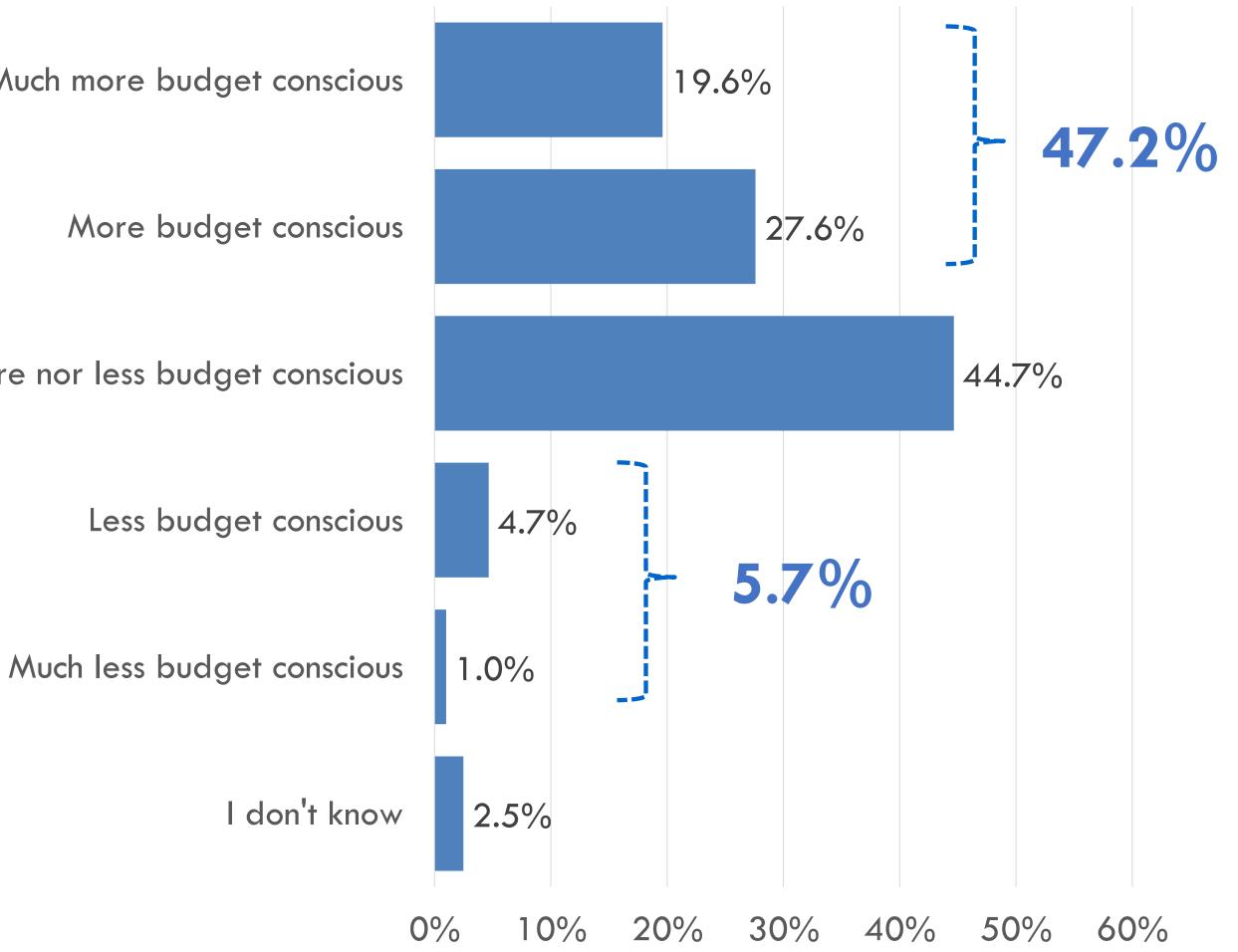




BUDGET CONSCIOUSNESS AROUND TRAVEL (NEXT 3 MONTHS)

Question: Compared to most recent three months, how budget conscious will you be while traveling in the NEXT THREE MONTHS?	Much more b
	More b
I will be while	
traveling.	
	Neither more nor less b
(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)	Less b















LEISURE TRAVEL AS A BUDGET PRIORITY (NEXT 3 MONTHS)

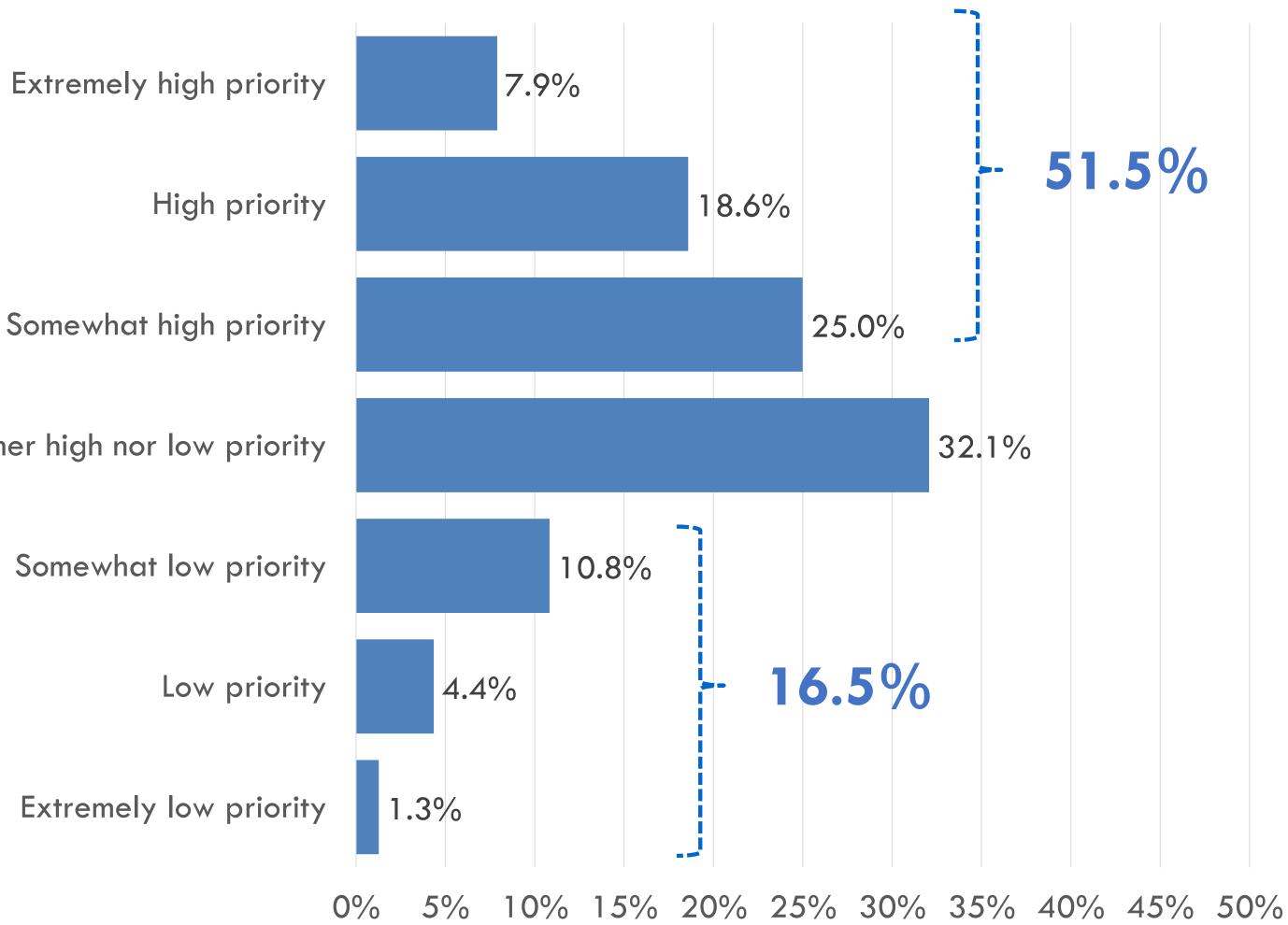
Question: Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities. (Select one)

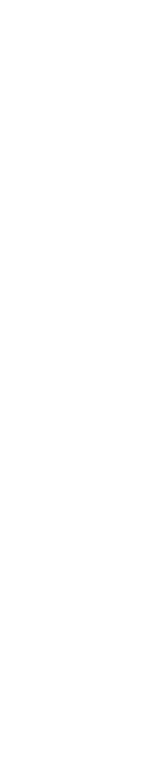
Leisure travel will be a

Neutral - neither high nor low priority

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)

















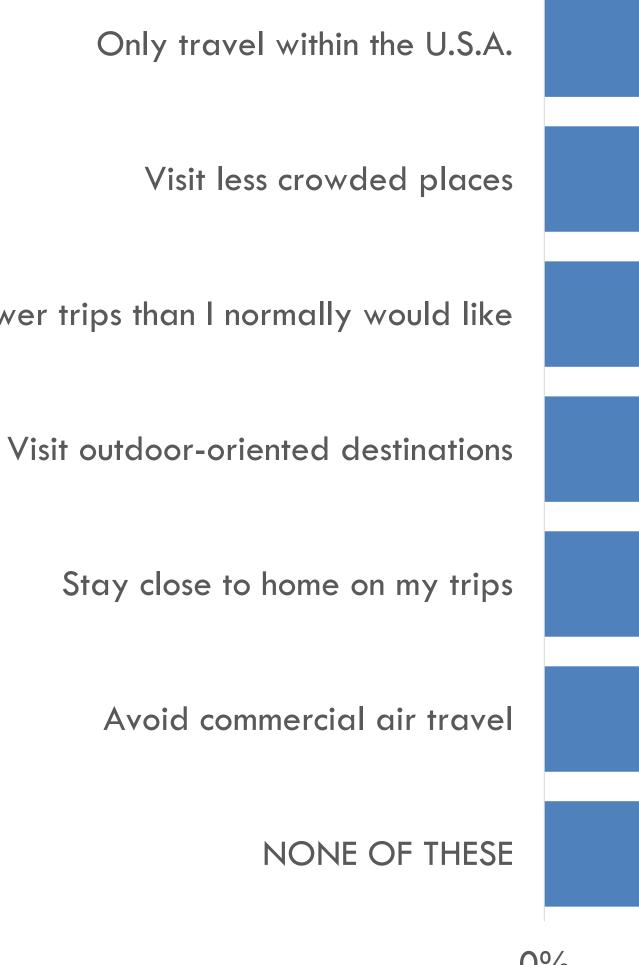
EXPECTATIONS FOR ADAPTING TO THE PANDEMIC (NEXT 3 MONTHS)

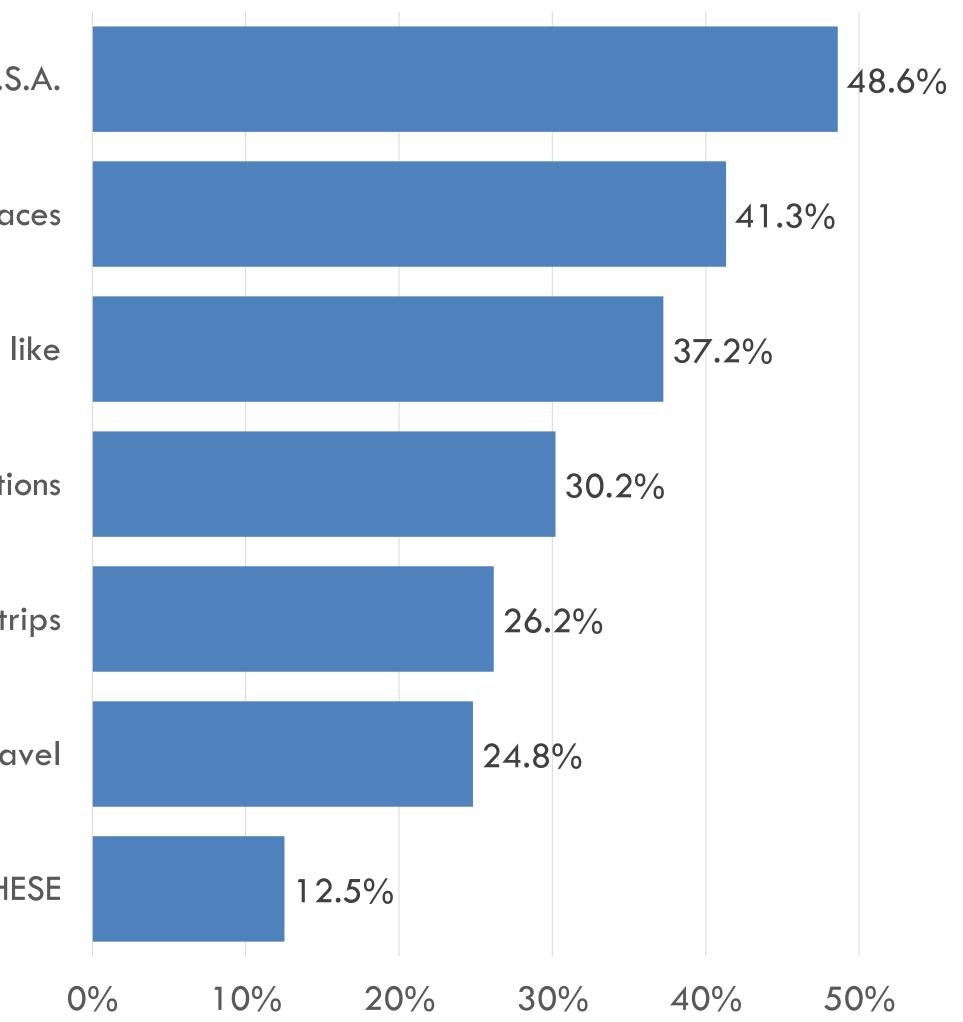
Question: In the NEXT THREE MONTHS, which of these actions do you expect to take as a result of the ongoing COVID-19 pandemic? (Select all that apply)

(Base: Waves 43 data. Respondents who expect to take a leisure trip in the first three months of this year, 436 completed surveys. Data collected January 1-3, 2021)

Take fewer trips than I normally would like















OPINIONS ON TRAVEL & THE CORONAVIRUS



HOW MUCH DO YOU MISS TRAVELING

Question: How much do you miss traveling? (Select one to fill in the blank)

I miss traveling _____.

(Base: Waves 43 data. Respondents who have changed their travel patterns in response to the pandemic, 921 completed surveys. Data collected January 1-3, 2021)

Very much

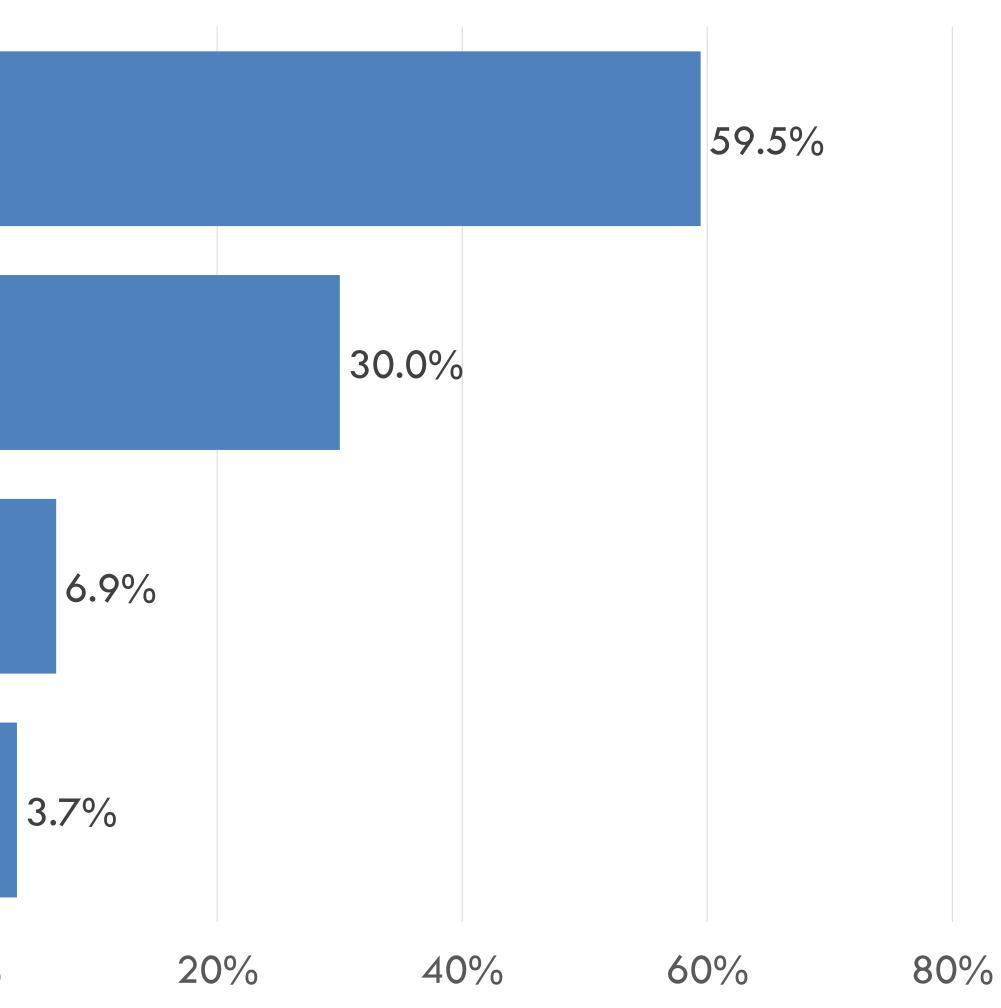
Somewhat

A little

Not at all

0%









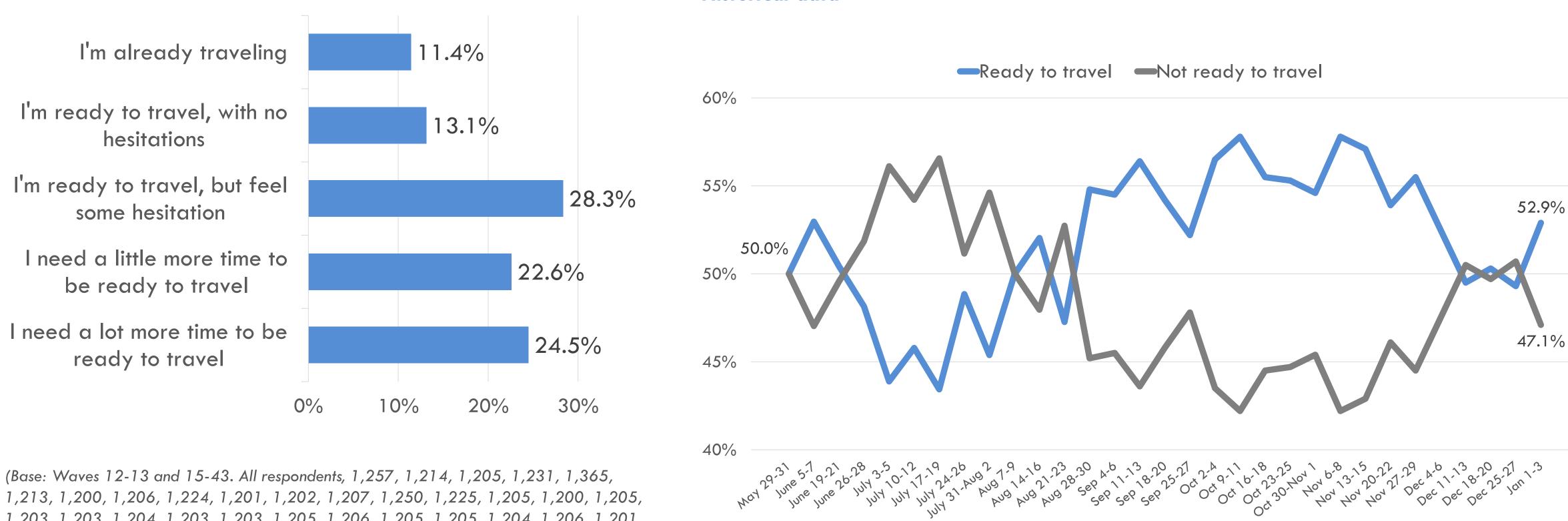






TRAVEL STATE-OF-MIND

Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)



Historical data





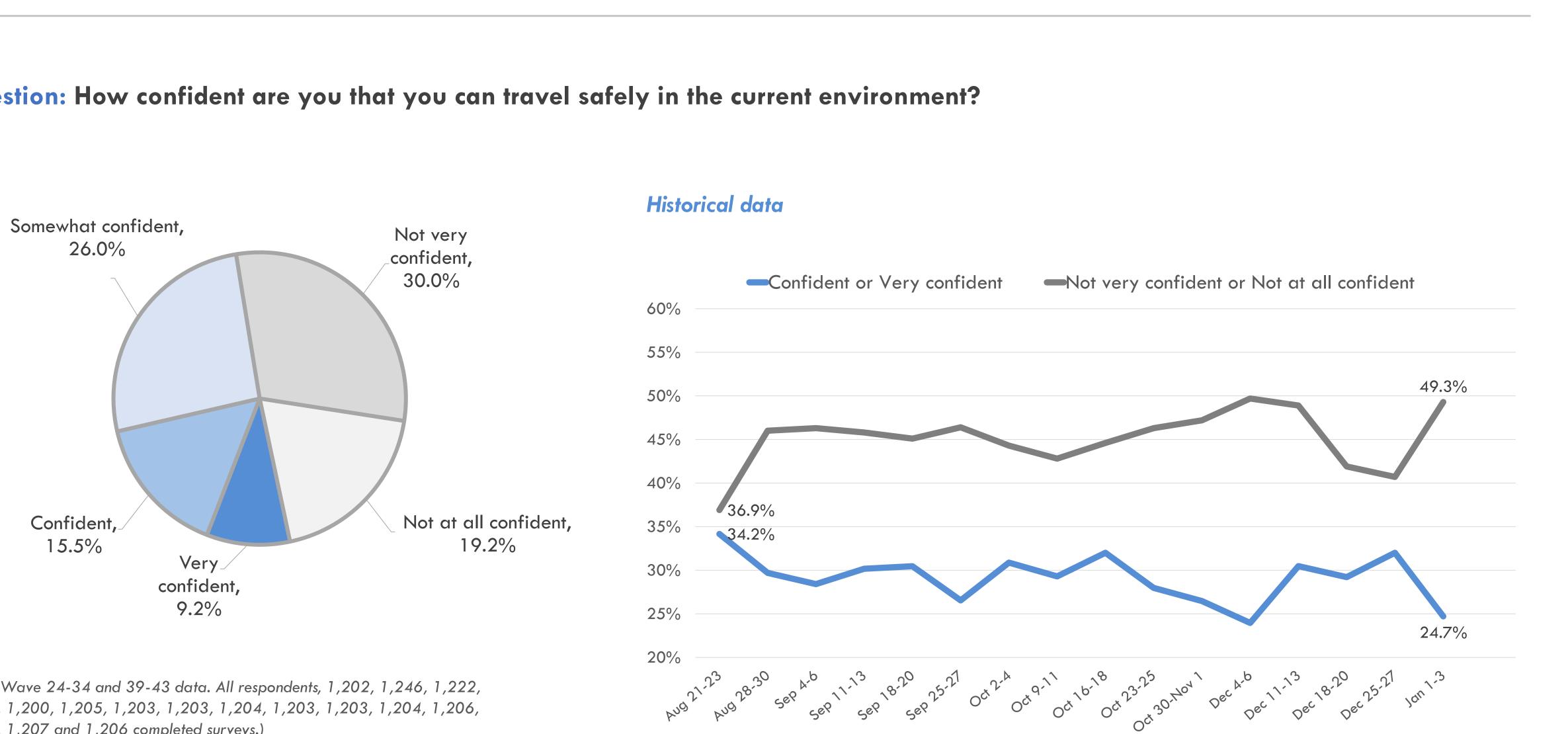






CONFIDENCE IN ABILITY TO TRAVEL SAFELY

Question: How confident are you that you can travel safely in the current environment?



(Base: Wave 24-34 and 39-43 data. All respondents, 1,202, 1,246, 1,222, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)







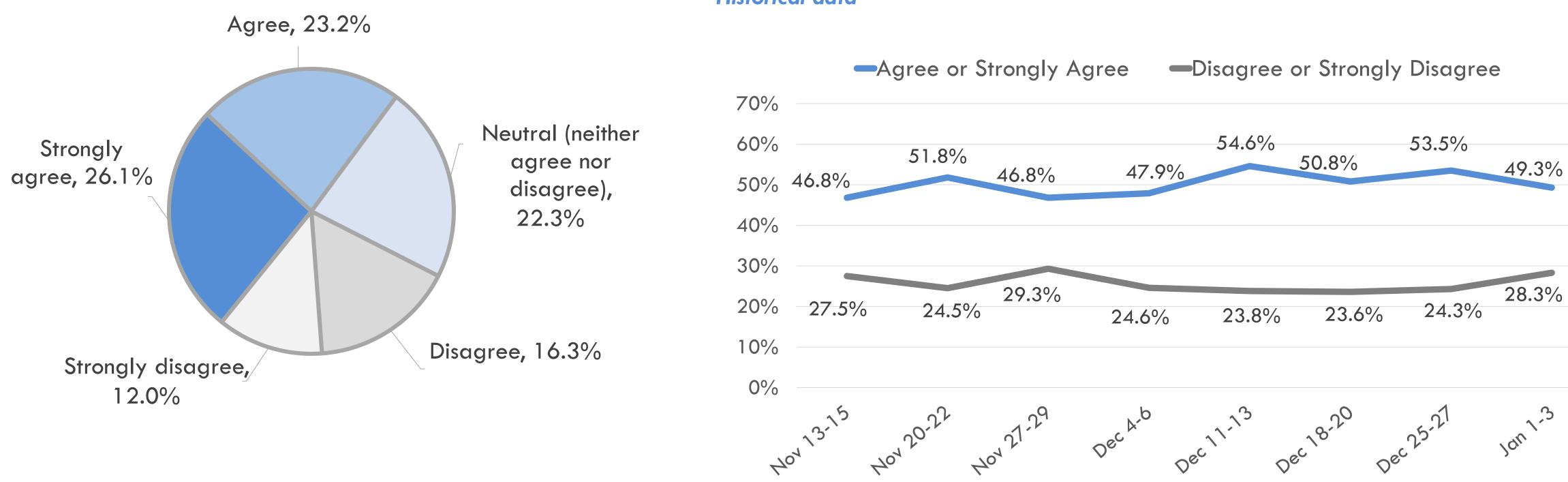






TRAVEL GUILT

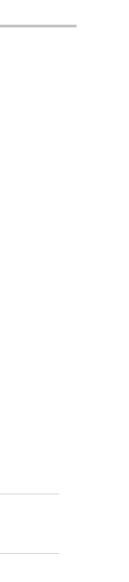
How much do you agree with the following statement? **Statement:** I would feel guilty traveling right now.



(Base: Waves 36-43 data. All respondents, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)



Historical data









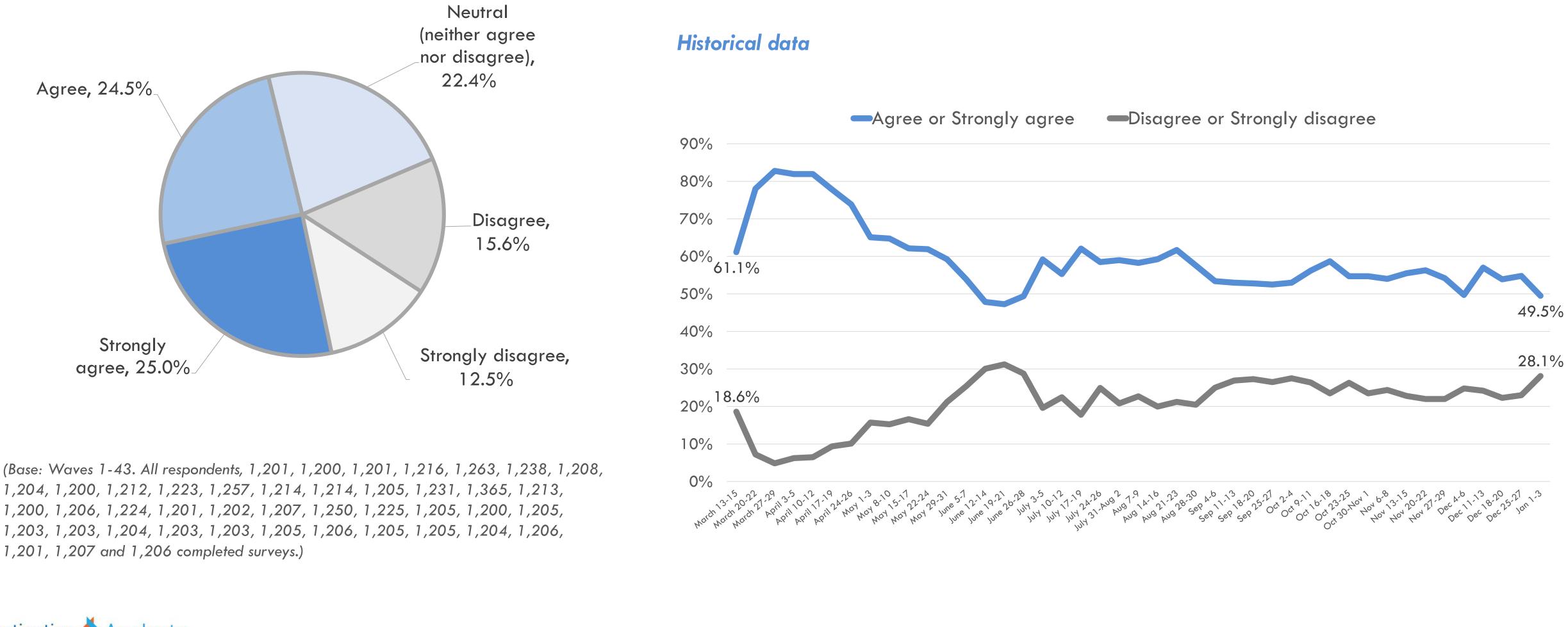




AVOIDING TRAVEL UNTIL THE CORONAVIRUS BLOWS OVER

How much do you agree with the following statement?

Statement: I'm planning to avoid all travel until the Coronavirus situation blows over.



1,201, 1,207 and 1,206 completed surveys.)

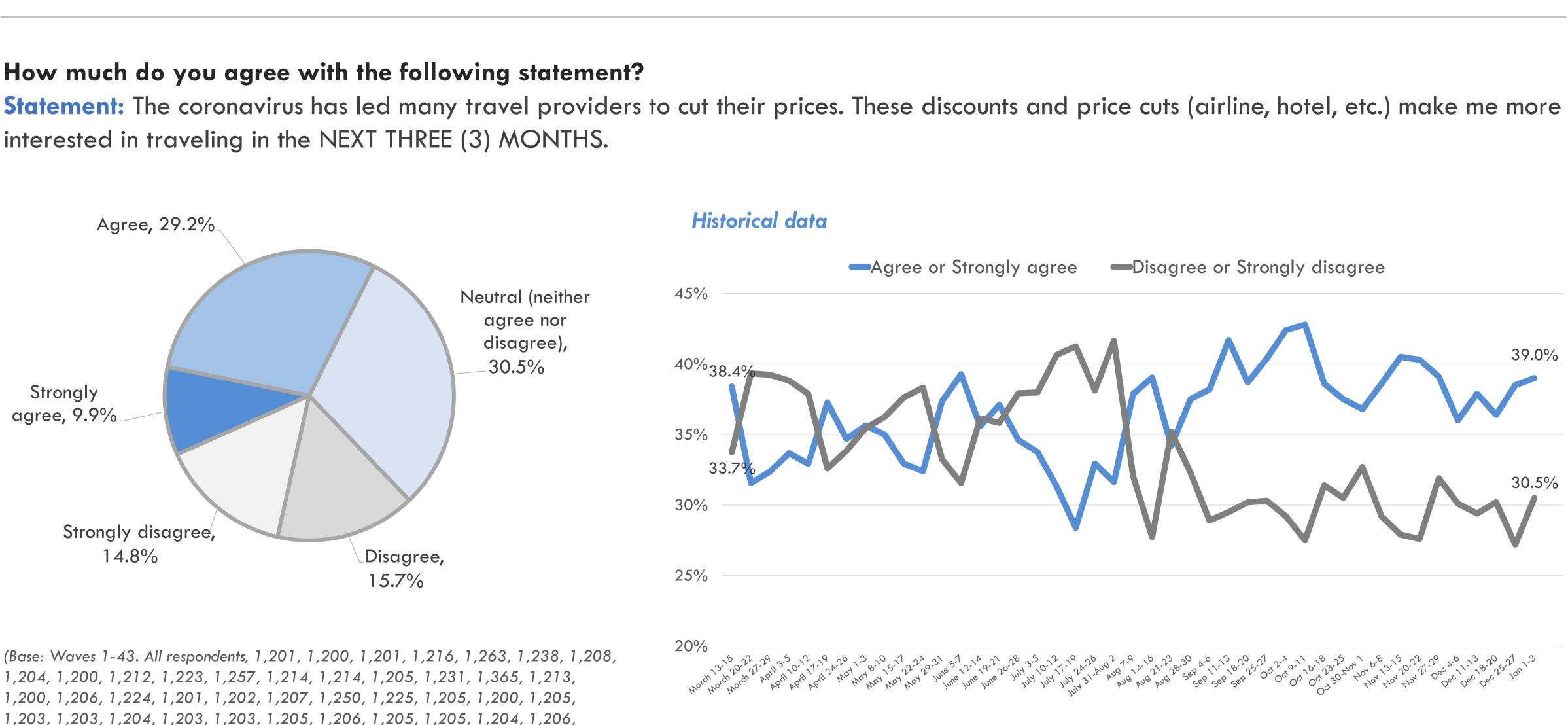






DISCOUNTS AND PRICE CUTS

How much do you agree with the following statement?



(Base: Waves 1-43. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)



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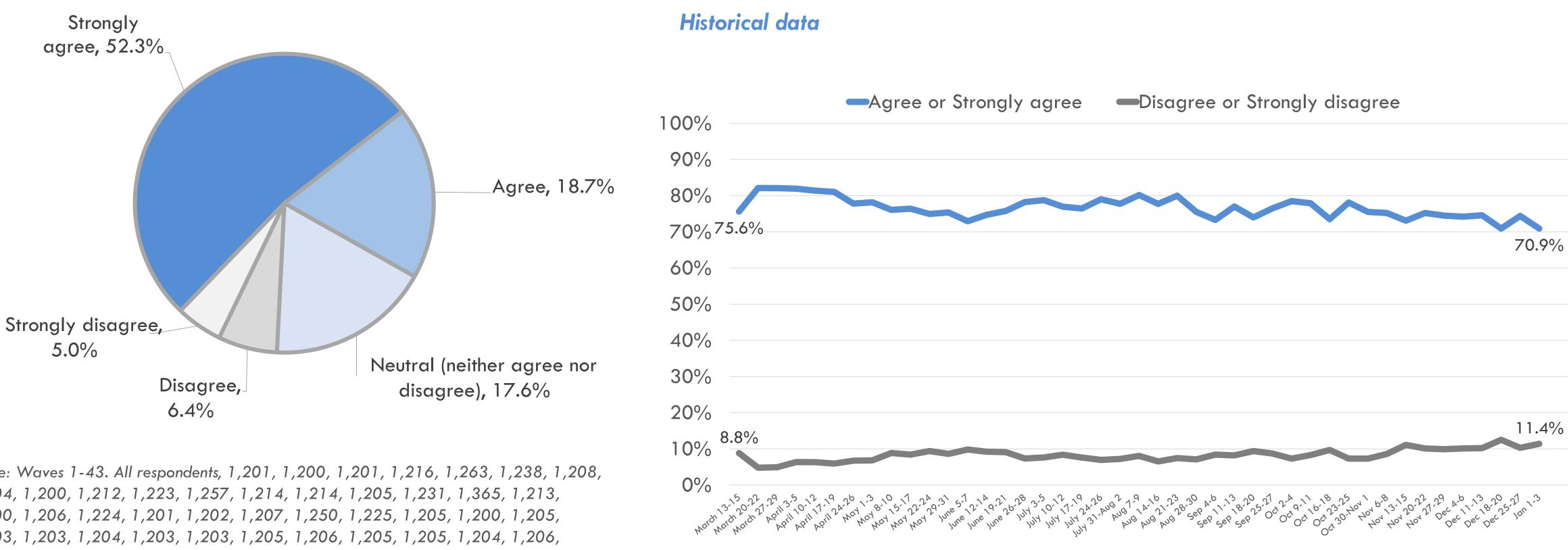




AVOIDING INTERNATIONAL TRAVEL

How much do you agree with the following statement?

Statement: I will be unlikely to travel outside the United States until the coronavirus situation is resolved.



(Base: Waves 1-43. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)









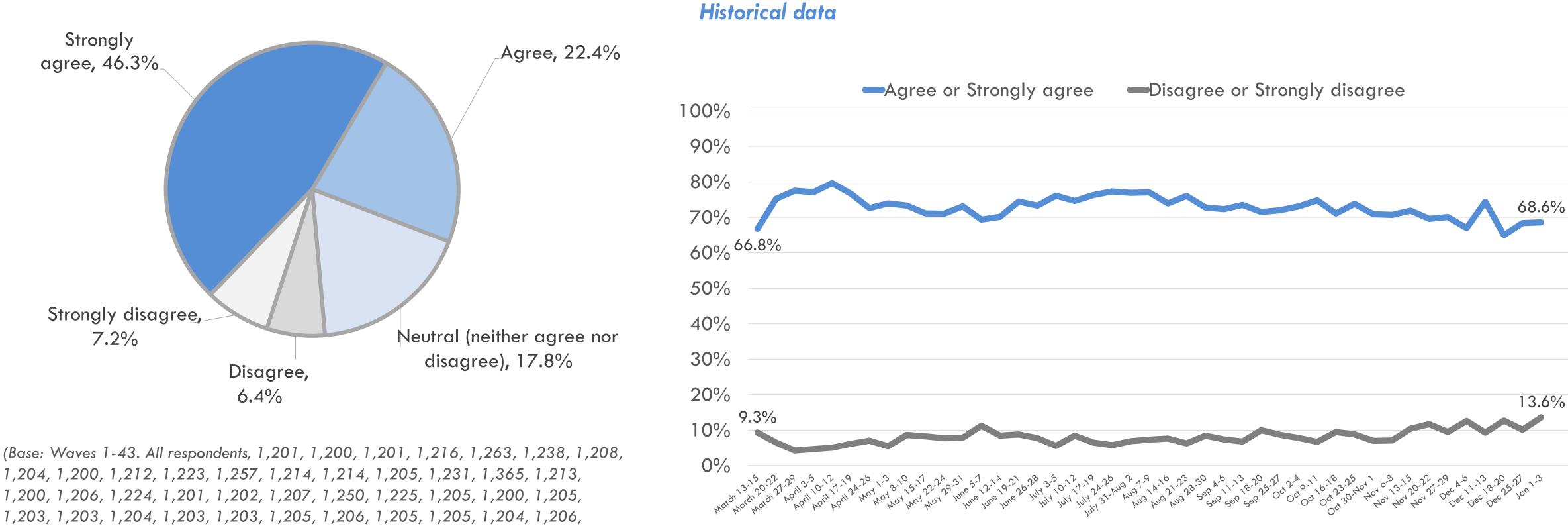




AVOIDING CONVENTIONS & CONFERENCES

How much do you agree with the following statement?

Statement: I will be unlikely to attend any conferences or conventions until the coronavirus situation is resolved.



1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)









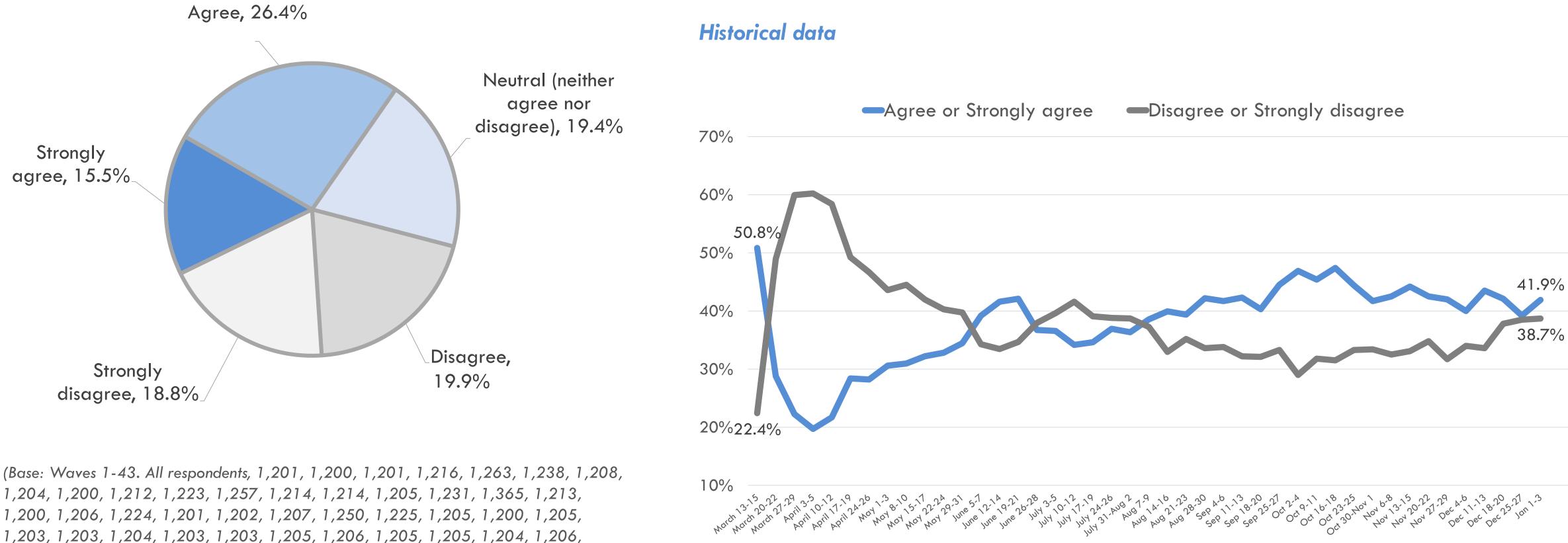




COMFORT ENJOYING HOME COMMUNITY

How much do you agree with the following statement?

Statement: I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.



1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)









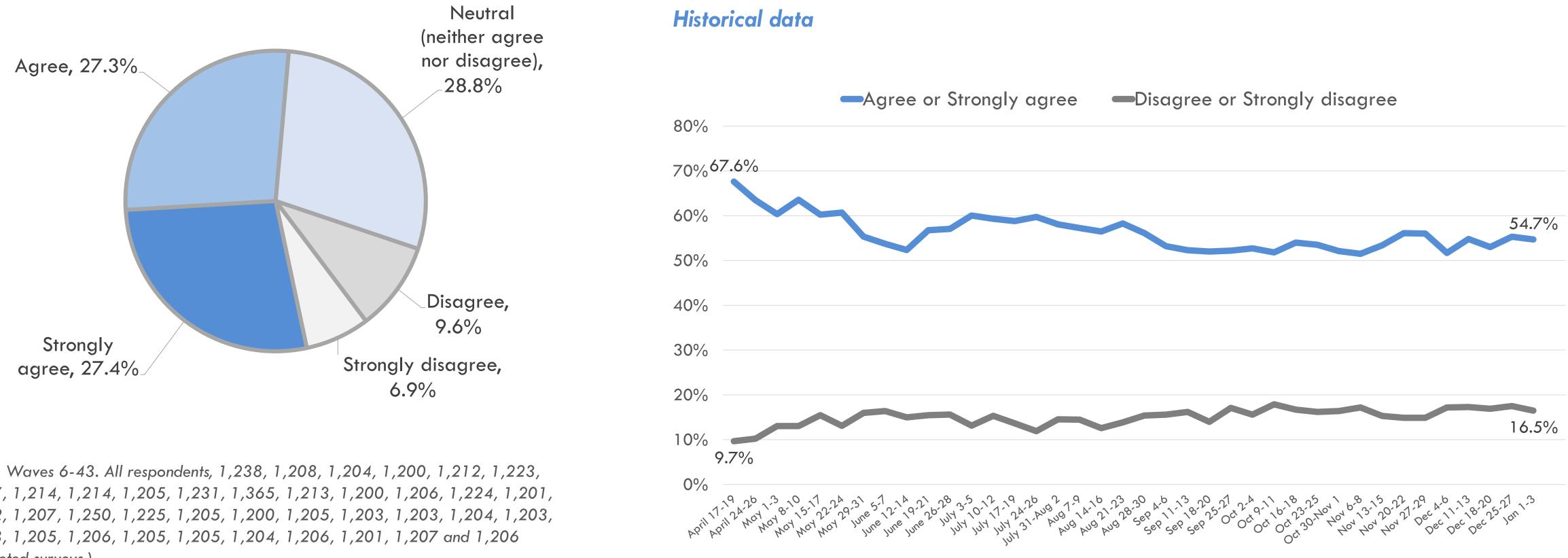




TRAVELERS IN COMMUNITY ARE UNWANTED

How much do you agree with the following statement?

Statement: I do not want travelers coming to visit my community right now.



(Base: Waves 6-43. All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)







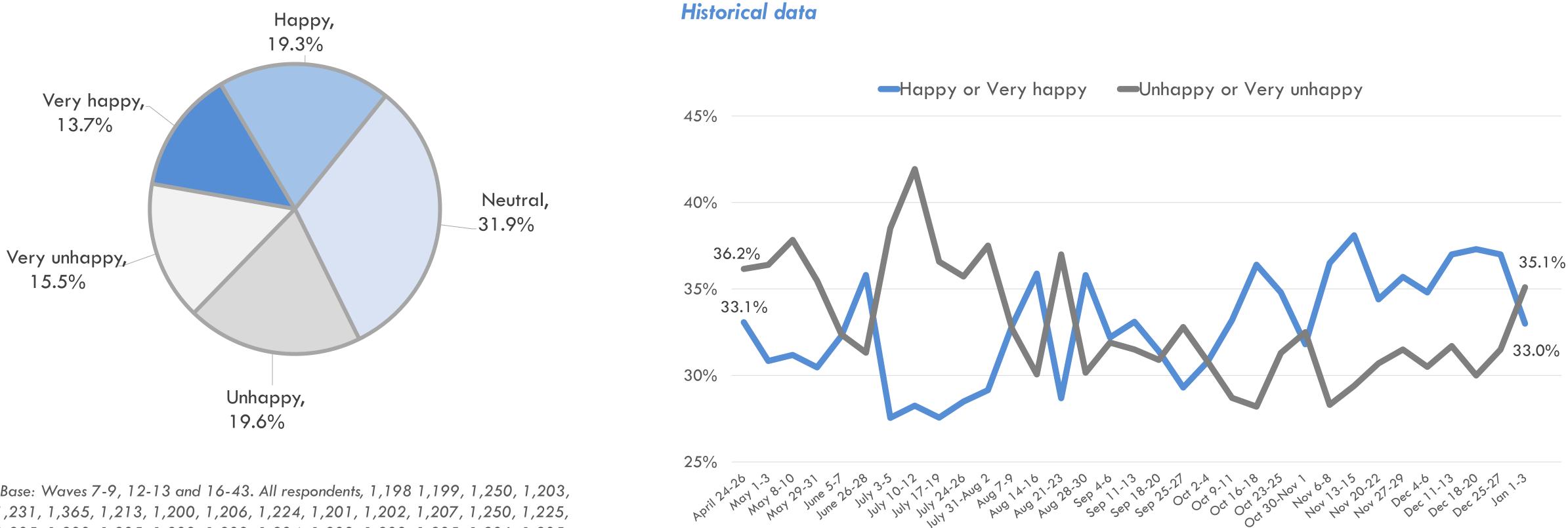






FEELINGS SEEING AN AD PROMOTING TOURISM TO COMMUNITY

Question: How would you feel if you saw an advertisement today promoting your community as a place for tourists to come visit when it is safe?



(Base: Waves 7-9, 12-13 and 16-43. All respondents, 1,198 1,199, 1,250, 1,203, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)









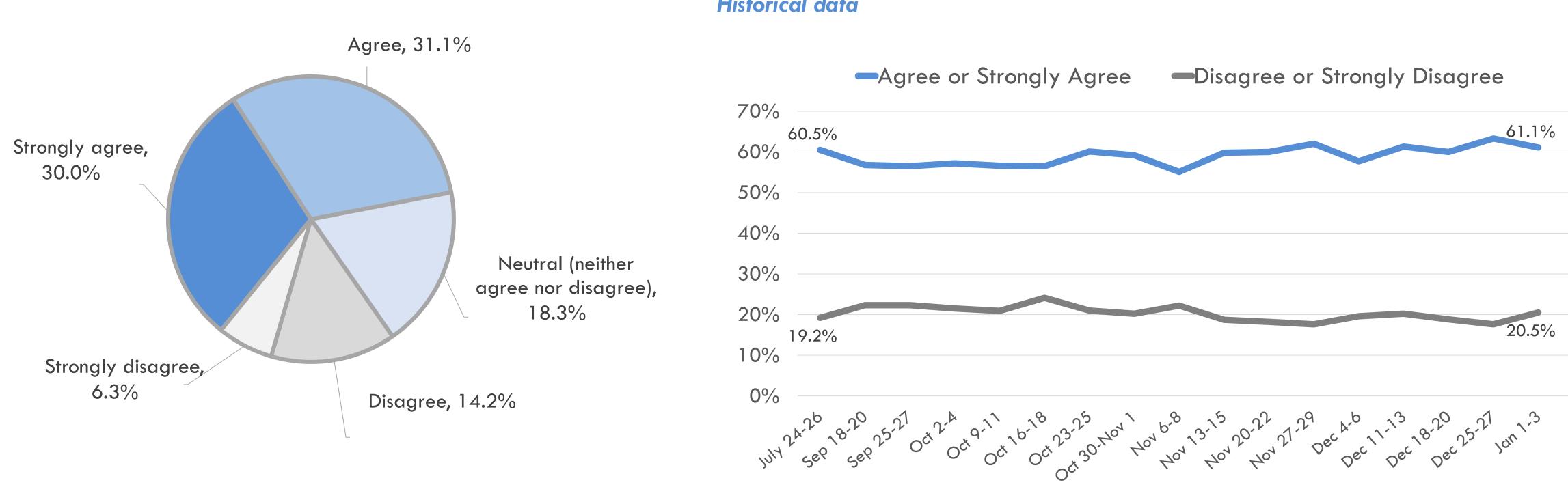




INABILITY TO FULLY ENJOY TRAVEL RIGHT NOW

How much do you agree with the following statement?

Statement: If I were to travel now for leisure, I would not be able to fully enjoy it.



(Base: Waves 20, 28-43 data. All respondents, 1,206, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)



Historical data



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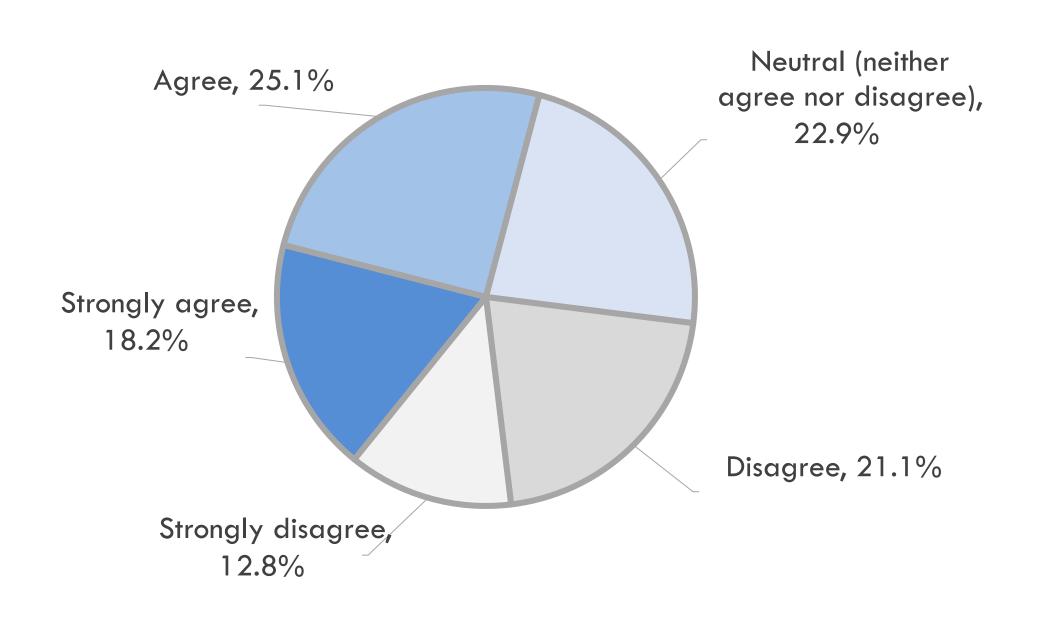




LOSS OF INTEREST IN TRAVEL

How much do you agree with the following statement?

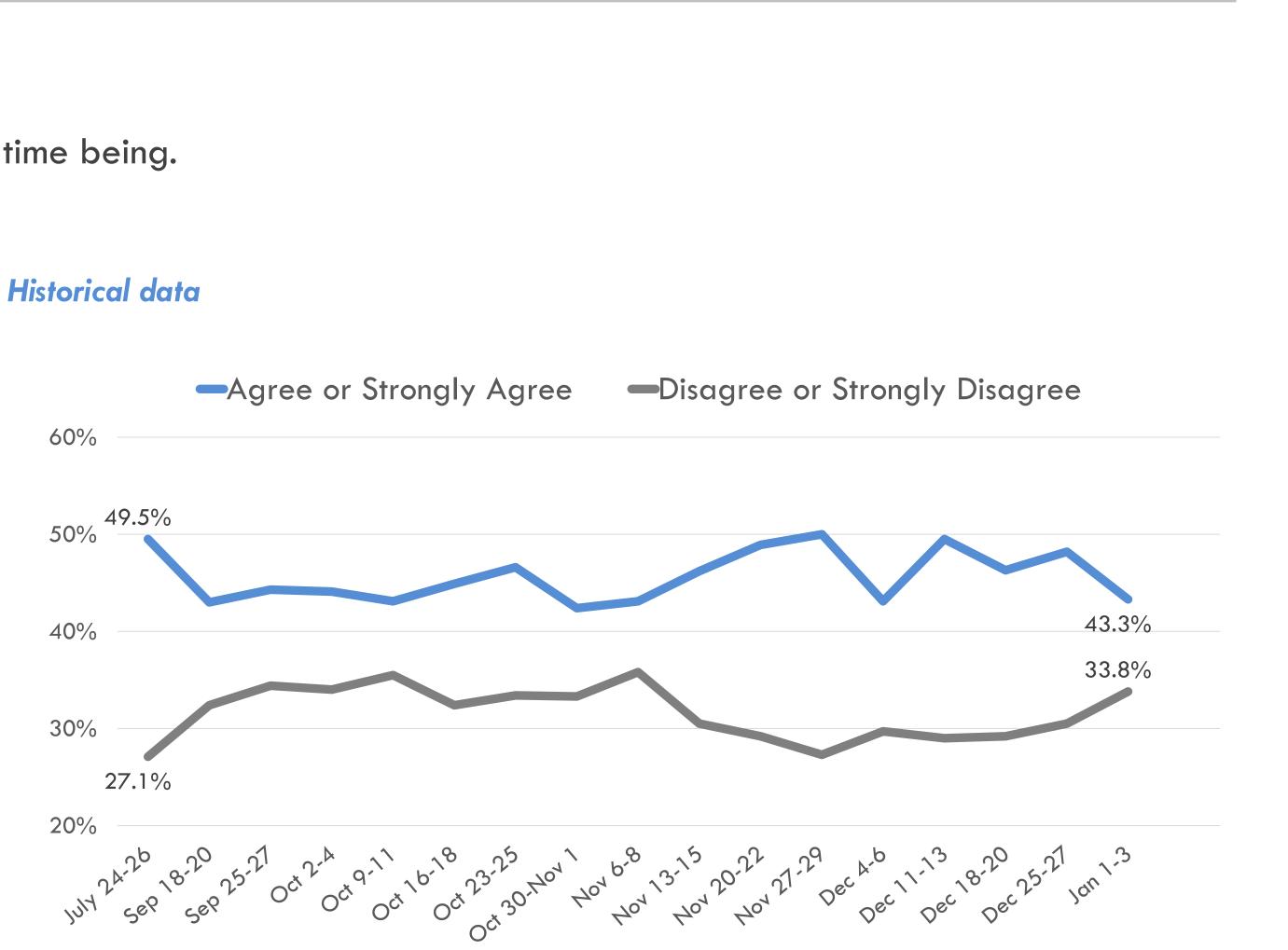
Statement: I have lost my interest in/taste for traveling for the time being.



(Base: Waves 20, 28-43 data. All respondents, 1,206, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)







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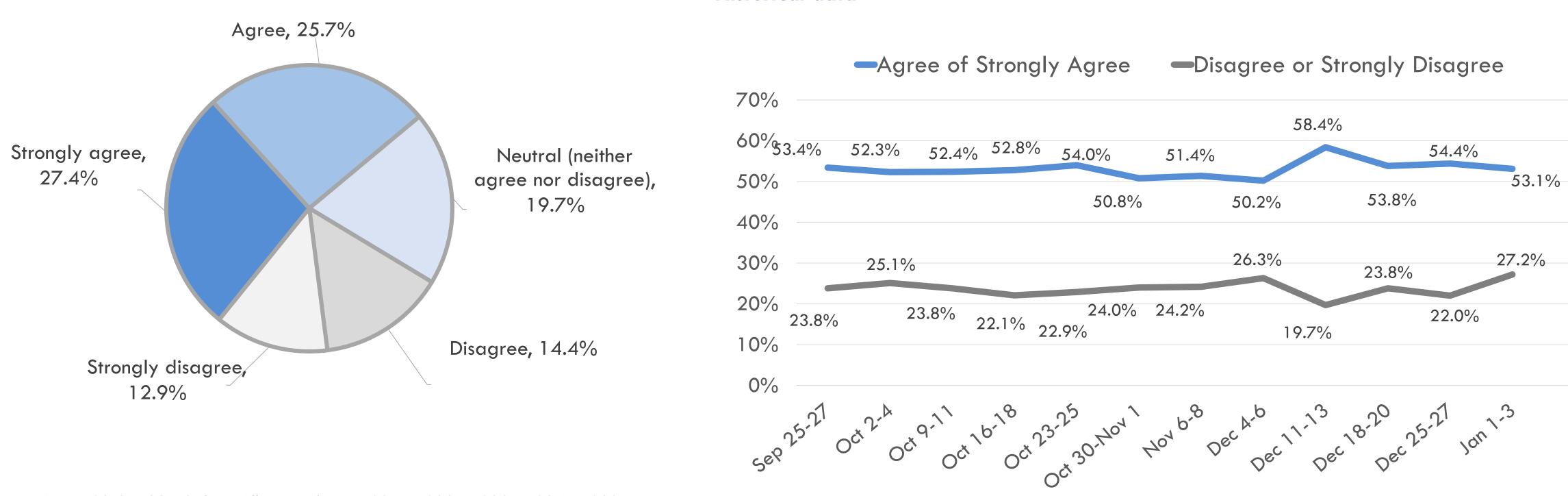




TRAVEL AS AN ESSENTIAL NEED ONLY

How much do you agree with the following statement?

Statement: Due to the Coronavirus situation, I believe travel should be limited to essential needs only.



(Base: Waves 29-35, 39-43 data. All respondents, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,204, 1,206, 1,201, 1,207 and 1,206 completed surveys.)



Historical data

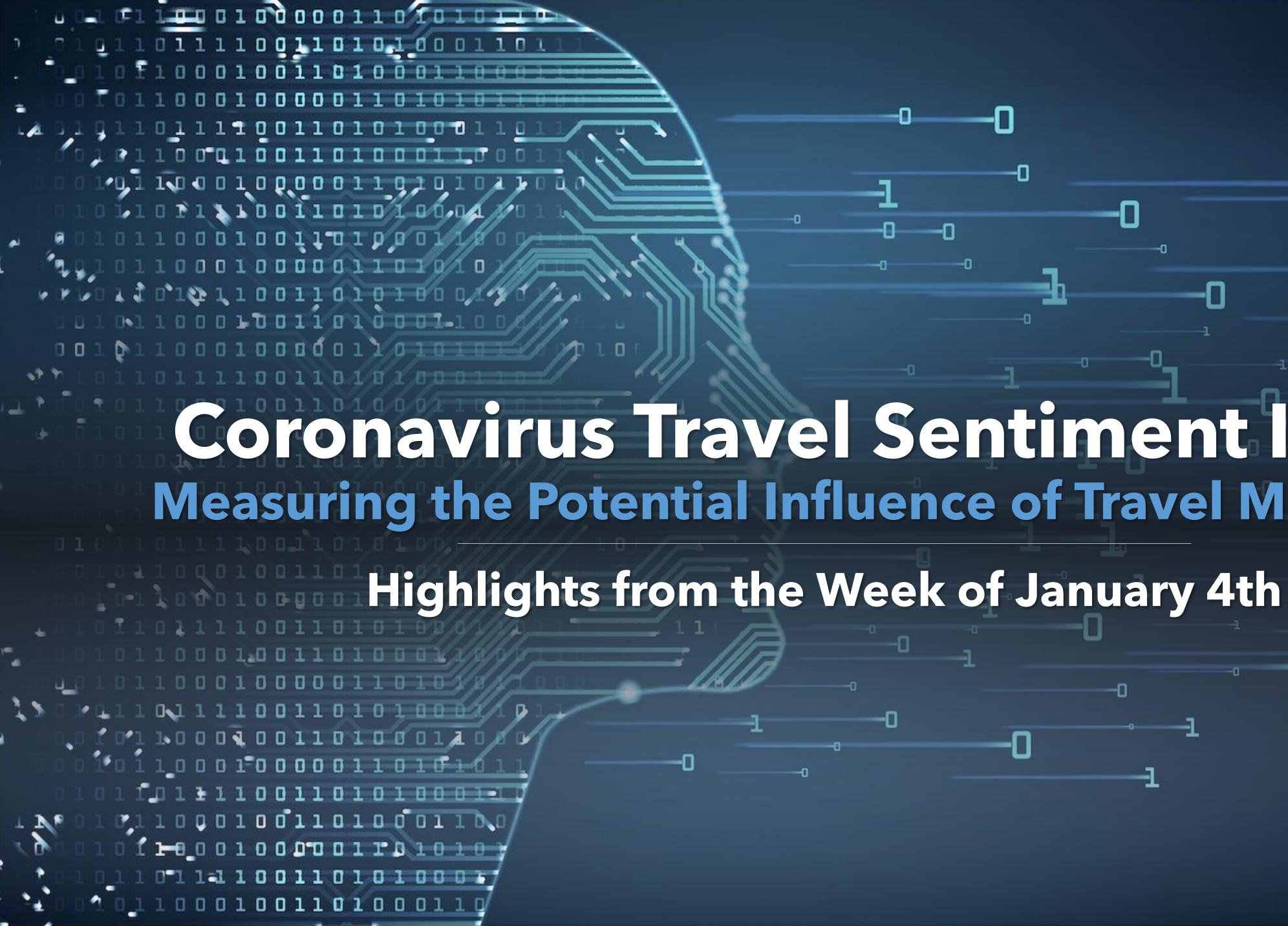












Coronavirus Travel Sentiment Index Measuring the Potential Influence of Travel Marketing



What is a Predictive Index?



Indexing is the practice of compiling data into one single metric.

A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make datadriven predictions.

The goals are to identify:

- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel



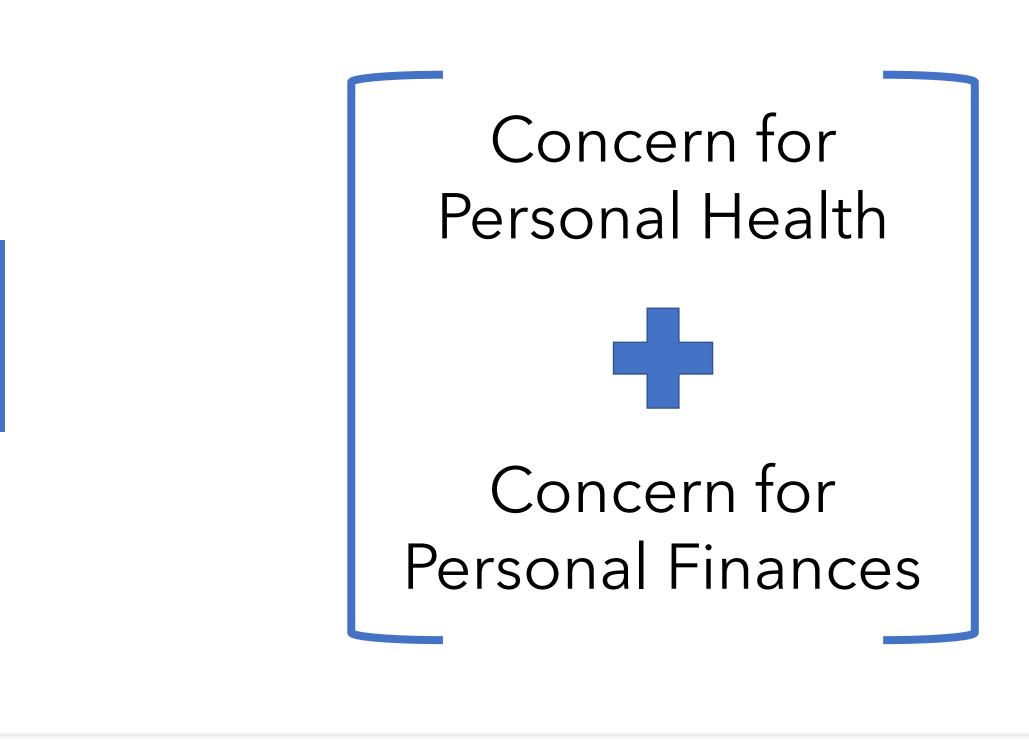






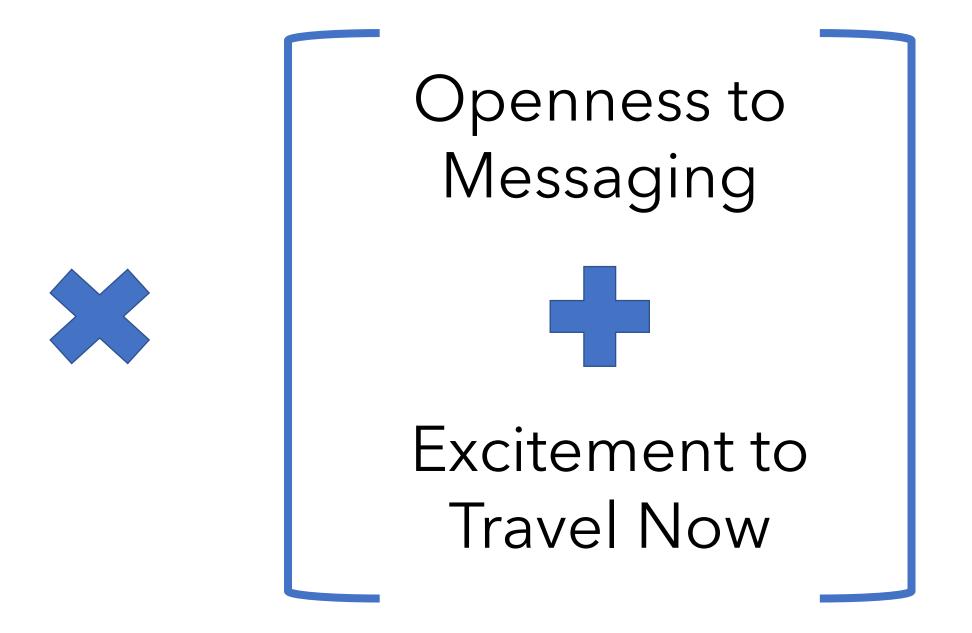


Predictive Index Formula



*Normalized to a 100pt scale







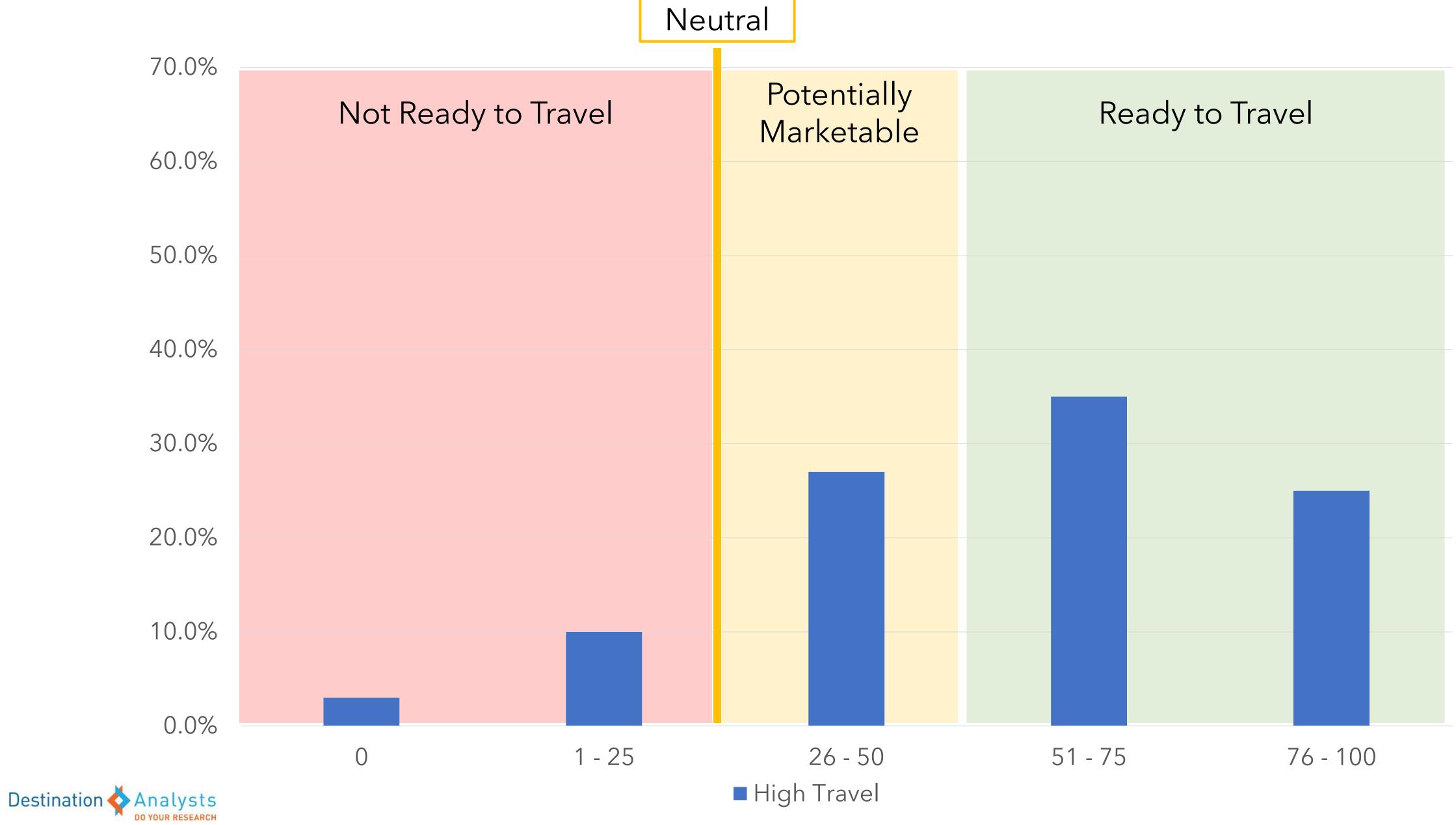








Healthy Travel Outlook



High Travel



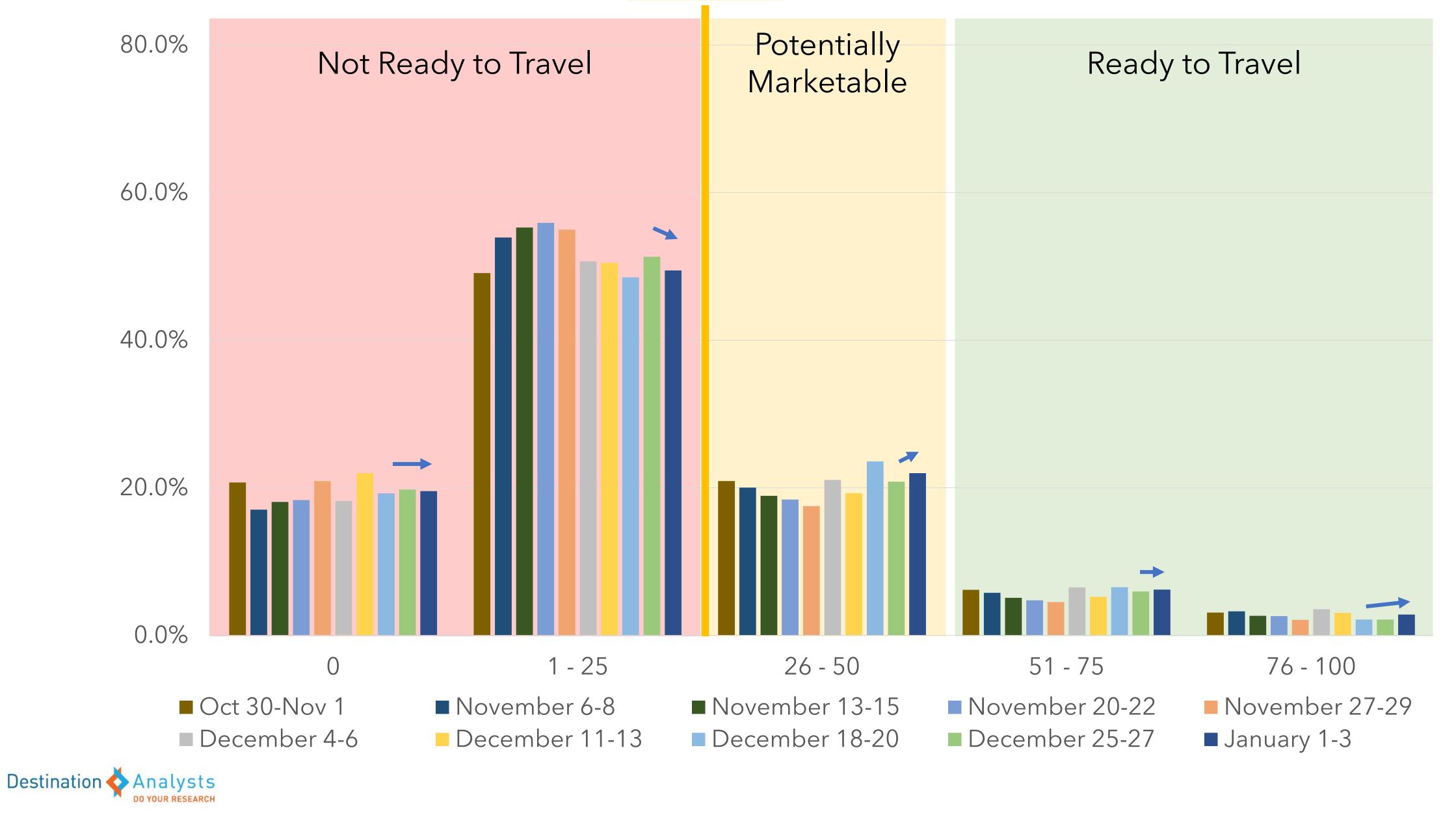








Neutral





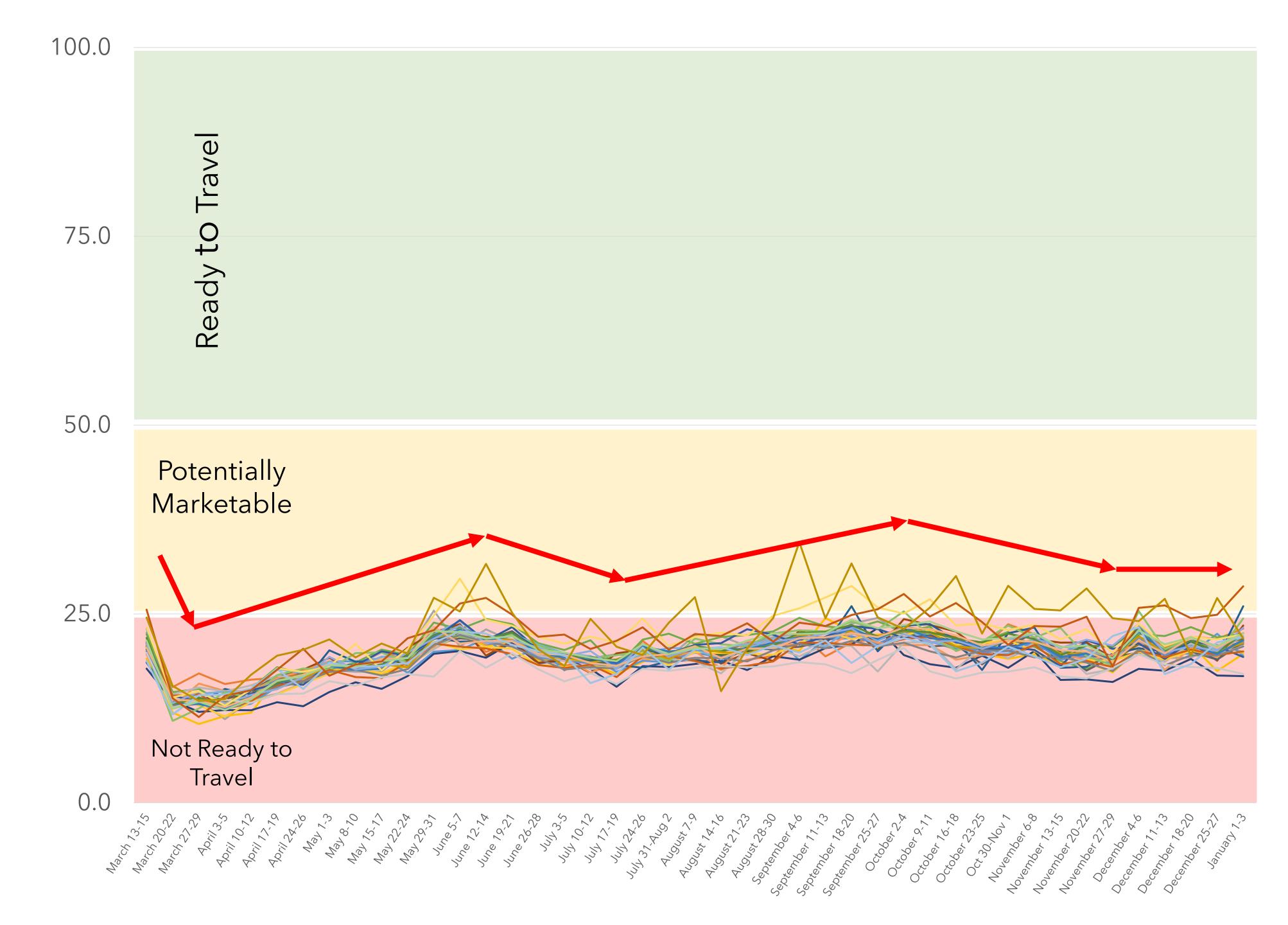










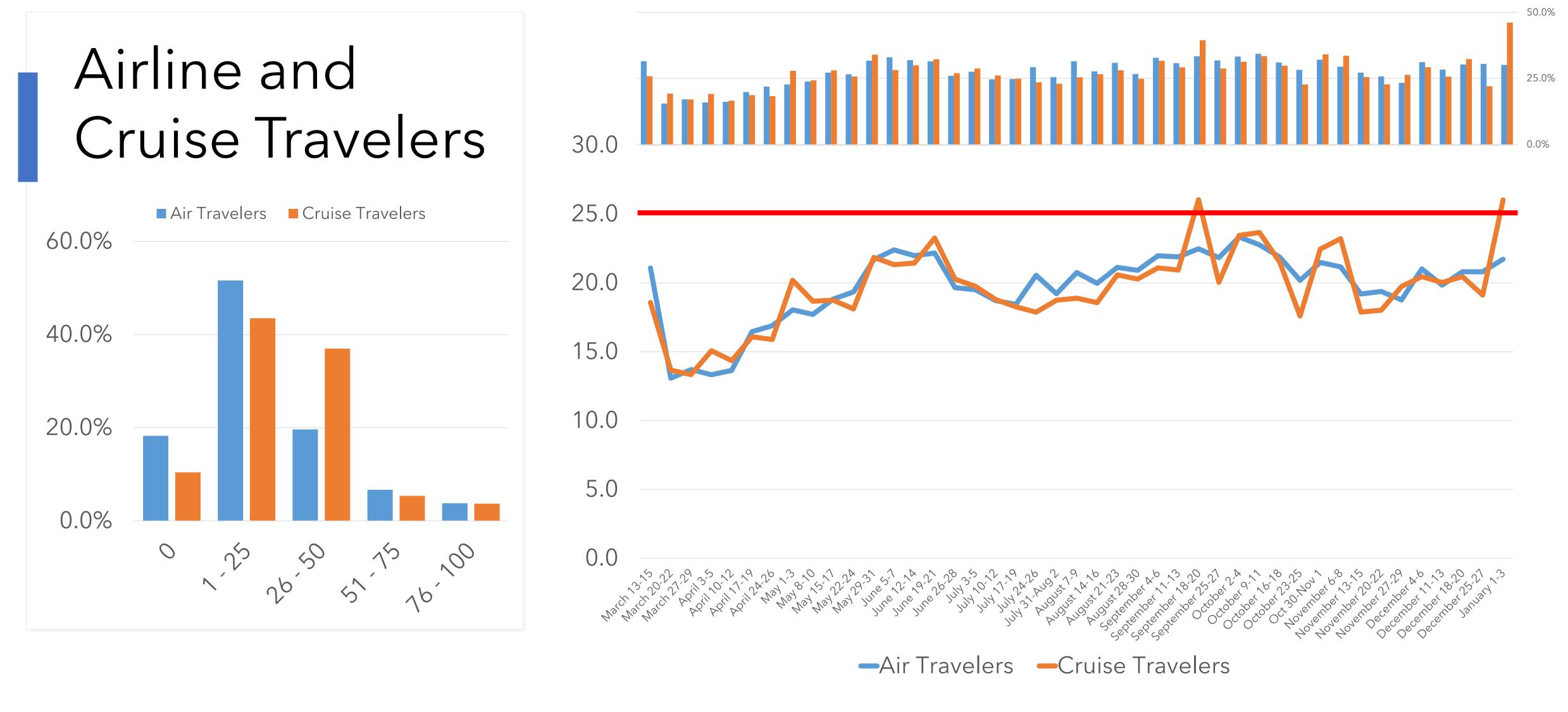


—Total

- -Millennials or younger
- —Gen X
- -Boomer or older
- -WEST
- -MIDWEST
- -NORTHEAST
- -SOUTH
- —International Travelers
- —Air Travelers
- -Cruise Travelers
- -Leisure Travelers
- -VFR Travelers
- -Business Travelers
- -Convention Travelers
- —Female
- —Male
- —Affluent Over \$125K
- **—**\$80K \$125K
- —Under \$80K
- -City Travelers
- -Beach Travelers
- -Mountain Travelers
- -Dessert Travelers
- -Suburban area
- —Large city (urban area)
- -Rural area
- —Luxury Hotel
- —Non-Luxury Hotel
- -Peer-to-peer lodging
- -Campground or RV park

elers

























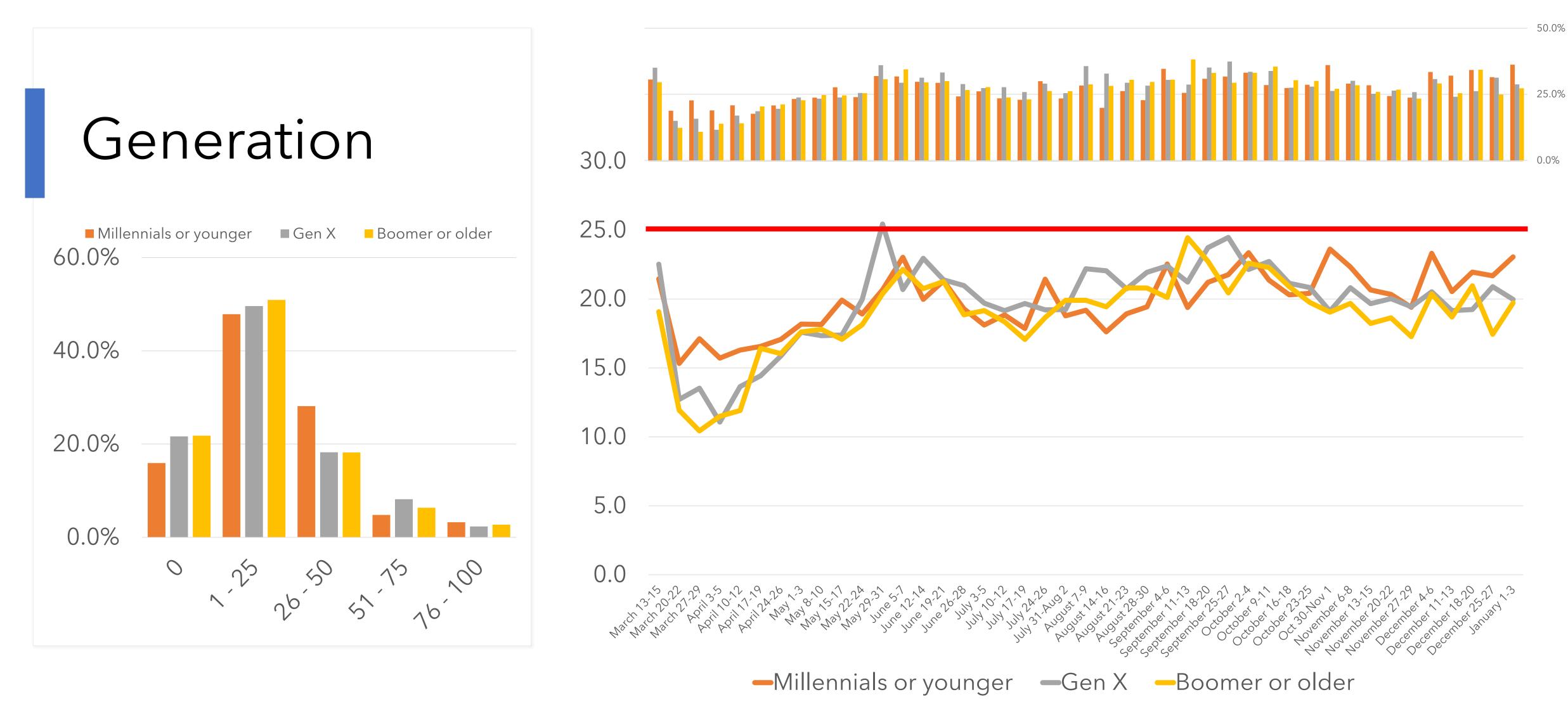














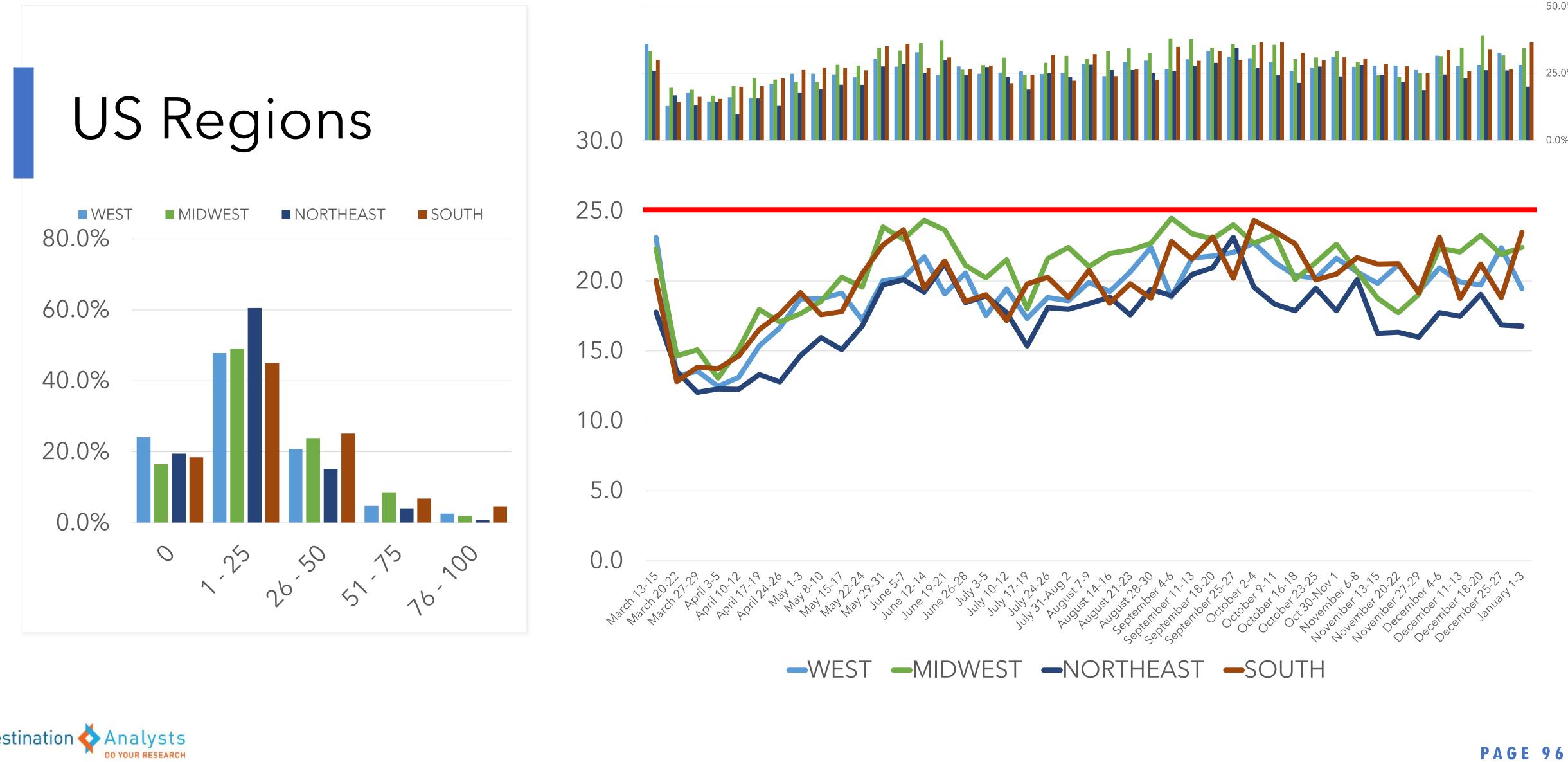
















50.0%



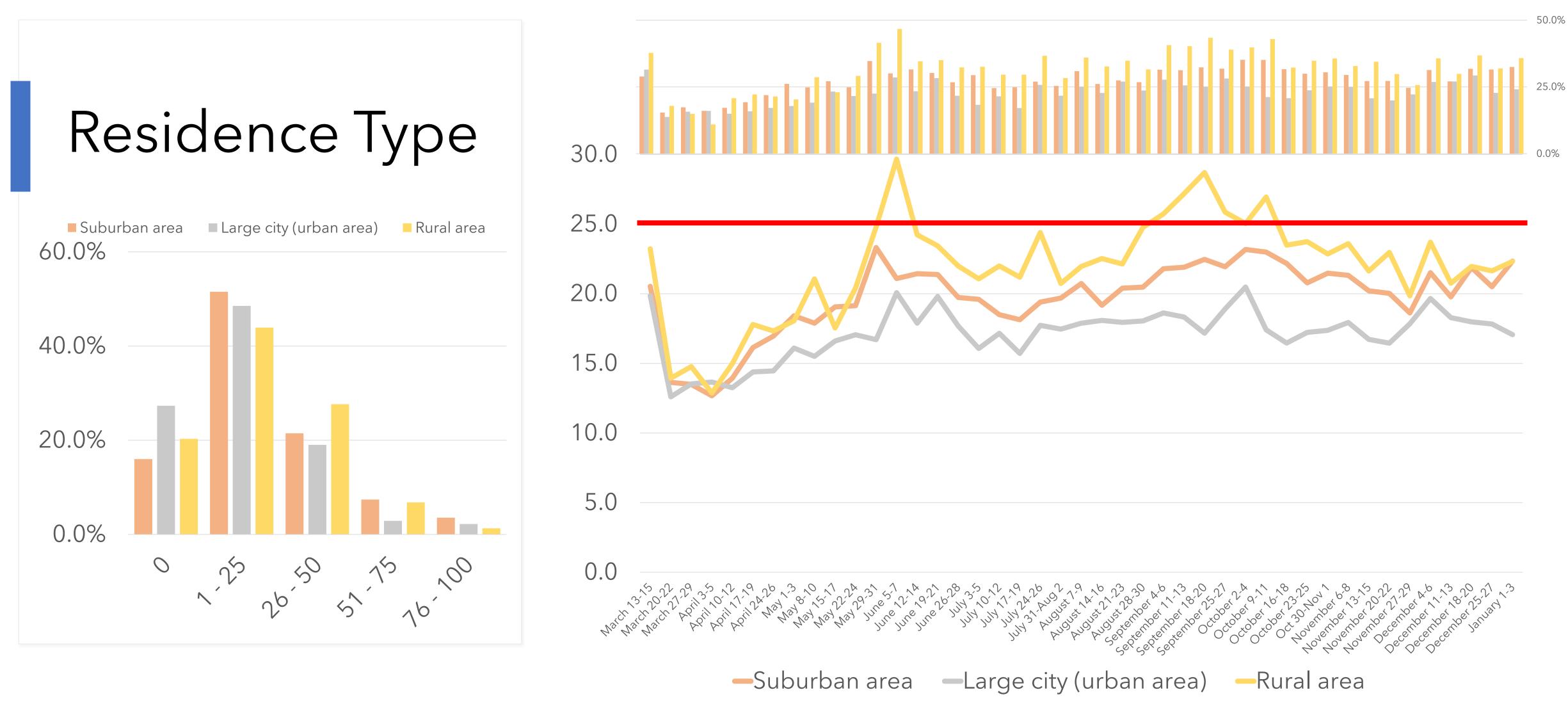














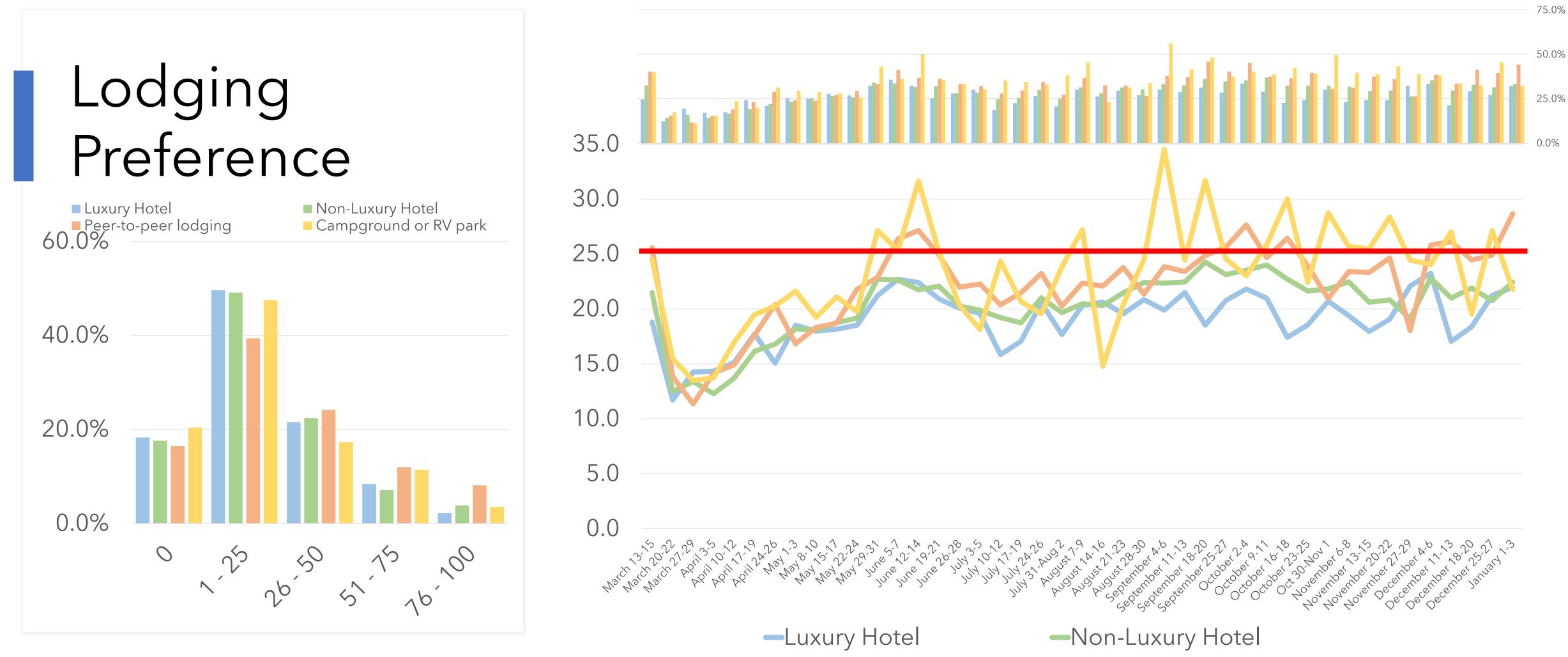
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Peer-to-peer lodging

-Campground or RV park













ACCESSING DATA IN THE ONLINE DASHBOARD

a Availability

CAMERA-IP:143.453.00 .

Customers Satisfaction



Month-long subscribers: The following section will show you how to access these results in our online dashboard called Displayr. On the dashboard, you can segment results by:

- Generation (Millennials or younger, Gen X, Baby Boomers or older)
- Geographic Region (West, Midwest, South and Northeast)
- Demographics
- And more

Single report purchasers: If you want access to the online dashboard which includes these benefits and more, please subscribe to the full month-long study. To inquire please reach out to **Kimberly@DestinationAnalysts.com.**

n X, Baby Boomers or older) uth and Northeast)



HOW TO USE DISPLYR

Guidelines on viewing, segmenting and exporting data from the dashboard.

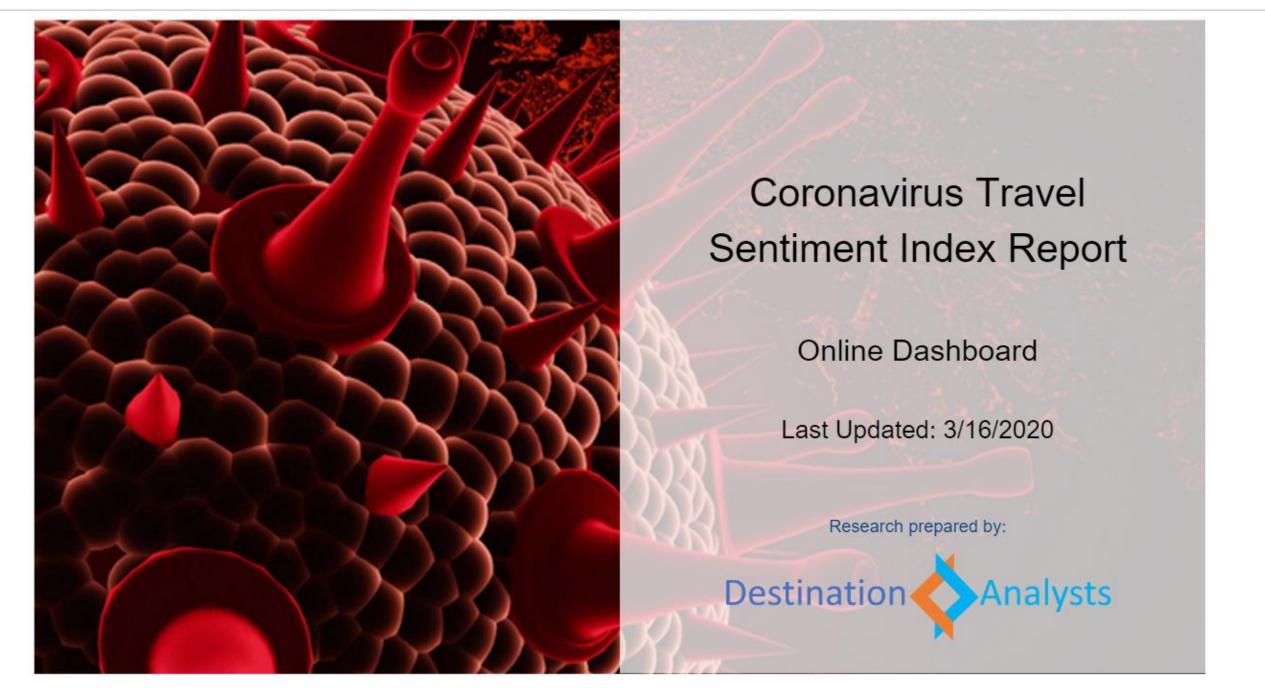


NAVIGATING THE DASHBOARD:

Coronavirus Travel Sentiment Index Report

- **Project Overview**
- ▷ Interplate Notice Notice
- Traveler Perceptions and Expectations

Toggle between the report sections by clicking on the header(s) in this navigation pane



		Filters ~	Export ~		
Search	0,		- + [65	%



NAVIGATING THE REPORT:

Coronavirus Travel Sentiment Index Report

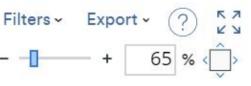
To view submenu data points in a particular section, click on the arrow to the left of the heading.

This allows you to jump to specific data points without having to scroll through the entire report.

Project Overview	
Topline Findings	
Traveler Perceptions and Expectations	
🖺 Anticipated Change in Coronavirus S	
Anticipated Change in Coronavirus S	
Perceived Safety of Travel Activities	
Perceived Safety of Travel Activities -	
Avoiding Travel Until the Crisis Blows	
Avoiding Travel Until the Crisis Blows	
Expectations for Summer Travel Sea	
Expectations for Summer Travel Sea	
🗈 Staycations as a Replacement for Va	
Staycations as a Replacement for Va	
🗈 Road Trips as a Replacement for Air	
🗈 Road Trips as a Replacement for Air	
🖹 Regional Trips as a Replacement for	
Regional Trips as a Replacement for	
Avoiding Conferences or Convention	
Avoiding Conferences or Convention	
Avoiding International Travel	
Avoiding International Travel - Break	
Comfort Enjoying Home Community	
Comfort Enjoying Home Community	
Discounts Drive Interest in Travel	
Discounts Drive Interest in Travel - B	
Upcoming Travel Plans	•

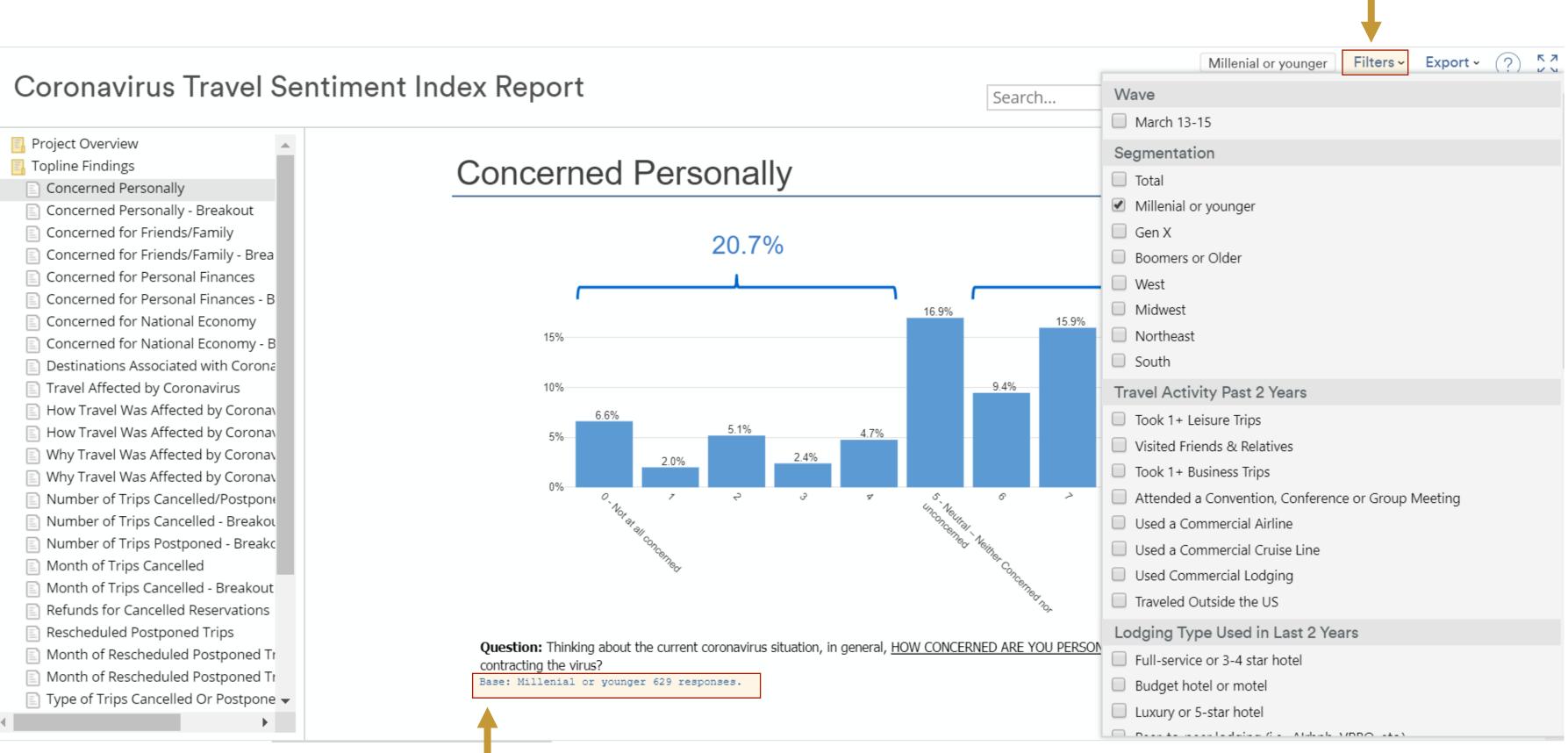
Search...





Q

FILTERING THE REPORT:



IMPORTANT NOTE: When you select a filter, it will ONLY APPLY to the specific data point you are currently viewing. It WILL NOT apply to the entire report. Be sure to check the base description in the blue text (highlighted here) to see if a filter is being applied.

To segment the results by a specific group (generational, geographical, etc.) Click on "Filters" in the top right corner.



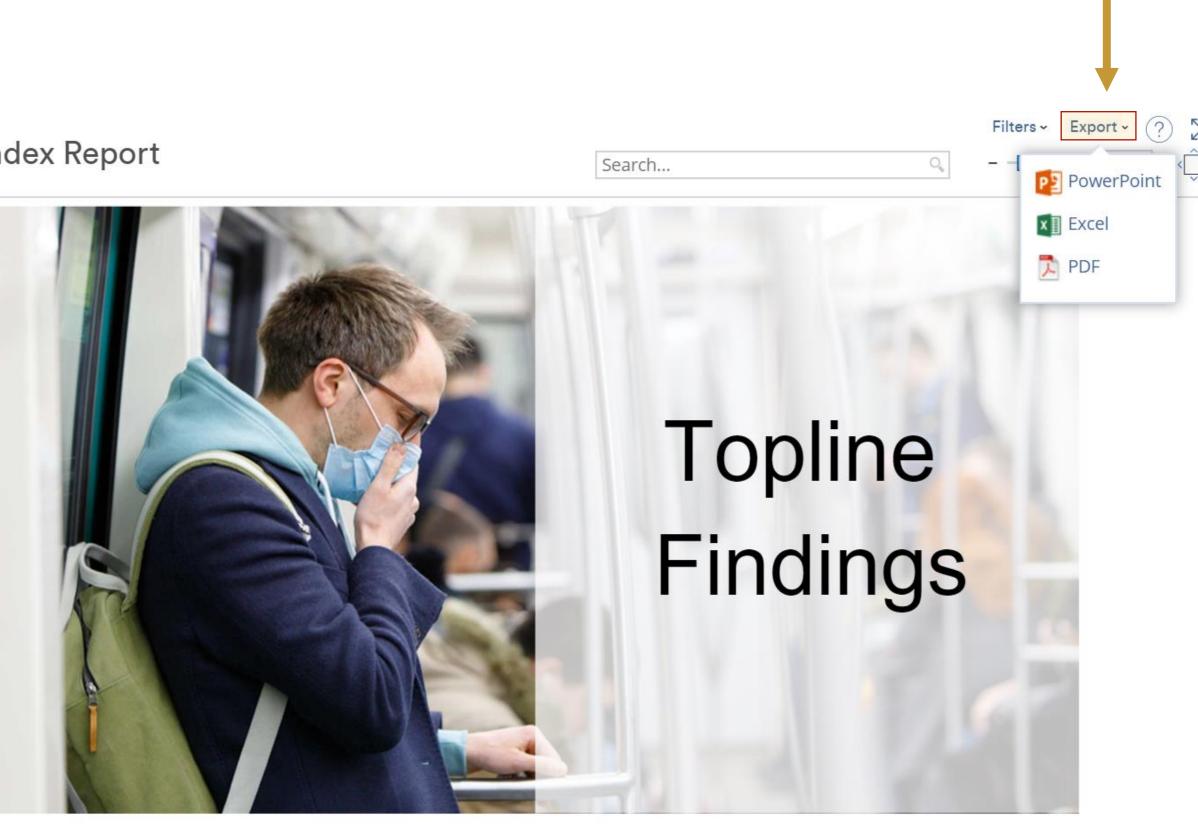
EXPORTING THE DATA:

If you want to export a specific report section, be sure to select it in the navigation pane BEFORE you click "Export"

Coronavirus Travel Sentiment Index Report

E	Project Overview	
	Topline Findings	
	Concerned Personally	
	🖺 Concerned Personally - Breakout	
	Concerned for Friends/Family	
	🖺 Concerned for Friends/Family - Brea	
	🖺 Concerned for Personal Finances	
	🖺 Concerned for Personal Finances - B	
	🖺 Concerned for National Economy	
	🖺 Concerned for National Economy - B	
	Destinations Associated with Corona	
	Travel Affected by Coronavirus	
	How Travel Was Affected by Corona	
	How Travel Was Affected by Corona	
	🖺 Why Travel Was Affected by Corona	
	🖹 Why Travel Was Affected by Corona	
	Number of Trips Cancelled/Postpone	
	🖺 Number of Trips Cancelled - Breakou	
	🖹 Number of Trips Postponed - Breakc	
	Month of Trips Cancelled	
	Month of Trips Cancelled - Breakout	
	🖺 Refunds for Cancelled Reservations	
	Rescheduled Postponed Trips	
	Month of Rescheduled Postponed Tr	
	Month of Rescheduled Postponed Tr	
	Type of Trips Cancelled Or Postpone	•
4	•	

To share the results with others in your organization, click on "Export" in the top right corner and select your preferred file type (PowerPoint, Excel or PDF).



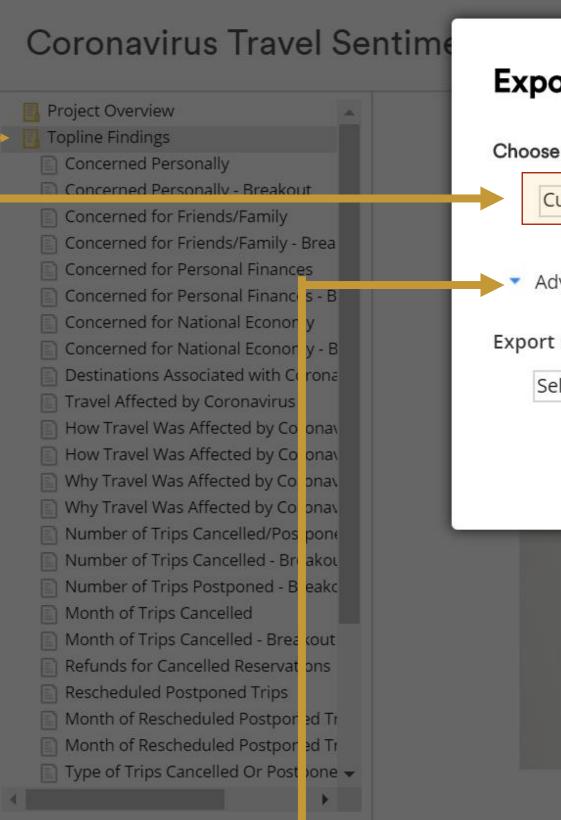


EXPORTING THE DATA:

After selecting your preferred file type, Displayr will prompt you to select "Current Selection" or "All"

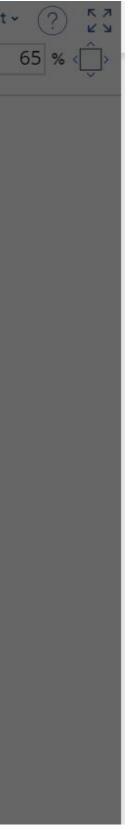
"Current Selection" will only export the single data point you are viewing (or an entire report section if it is selected in the navigation pane as shown in this screenshot).

"All" will allow you to download the entire report.



IMPORTANT NOTE: Use the "Advanced Options" to apply specific filters to the data you want to export.

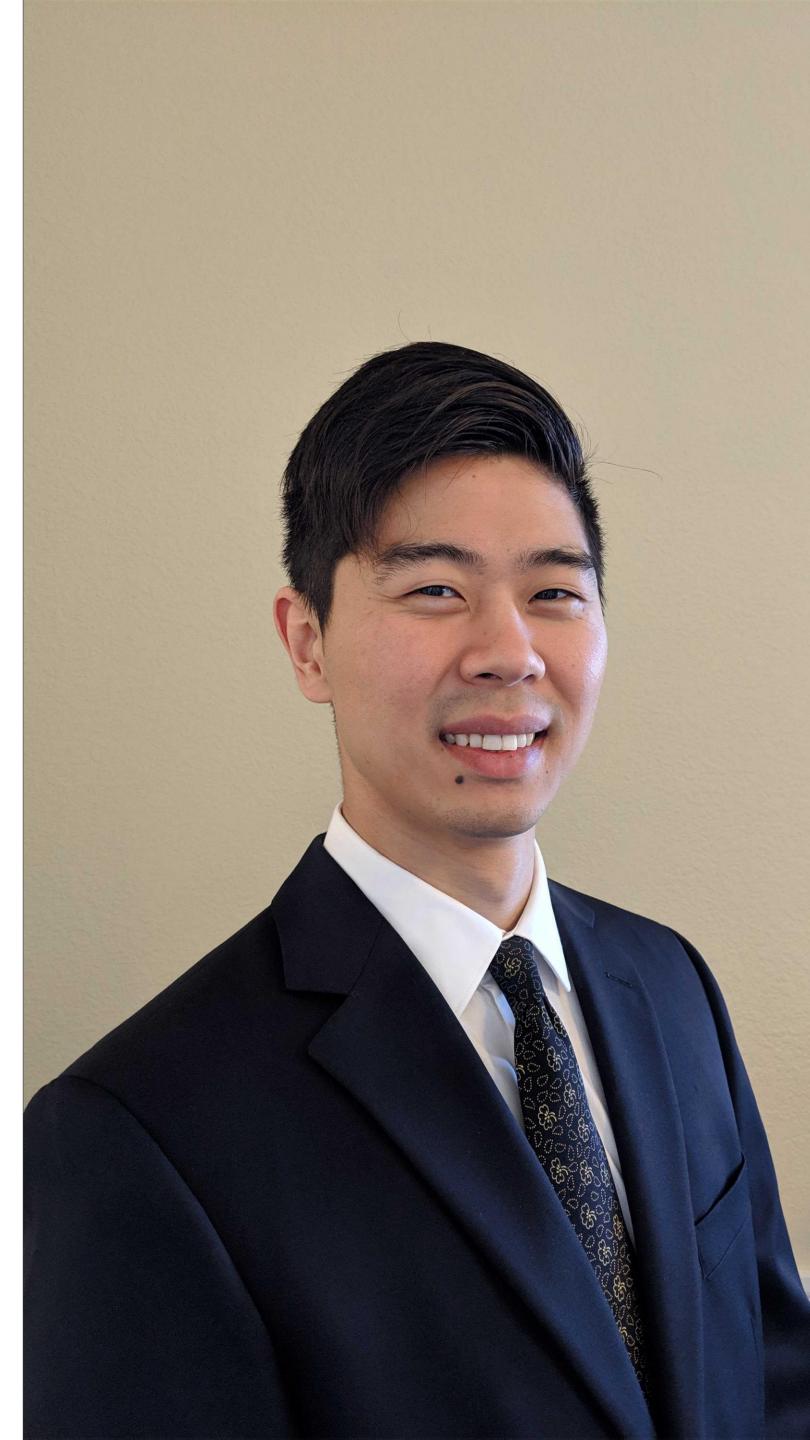
	Filters - Expor
ort to PowerPoint	
which pages to export:	
urrent Selection	
lvanced Options	
reports with selected filters:	
reports with selected filters:	
Export Cancel Lings	



NEED MORE HELP?

If you have any additional questions about using Displayr please reach out to our dashboard expert:

Chingun Ganzorig Research Manager Chingun@DestinationAnalysts.com (415)722-2503





A Bright and Happy 2021!

Thank you for your partnership and friendship throughout the trying year that was 2020. We join you in optimism that 2021 will be much better!

Destination Analysts

