# CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT, WAVE 57

#### **RESEARCH FINDINGS** April 12, 2021

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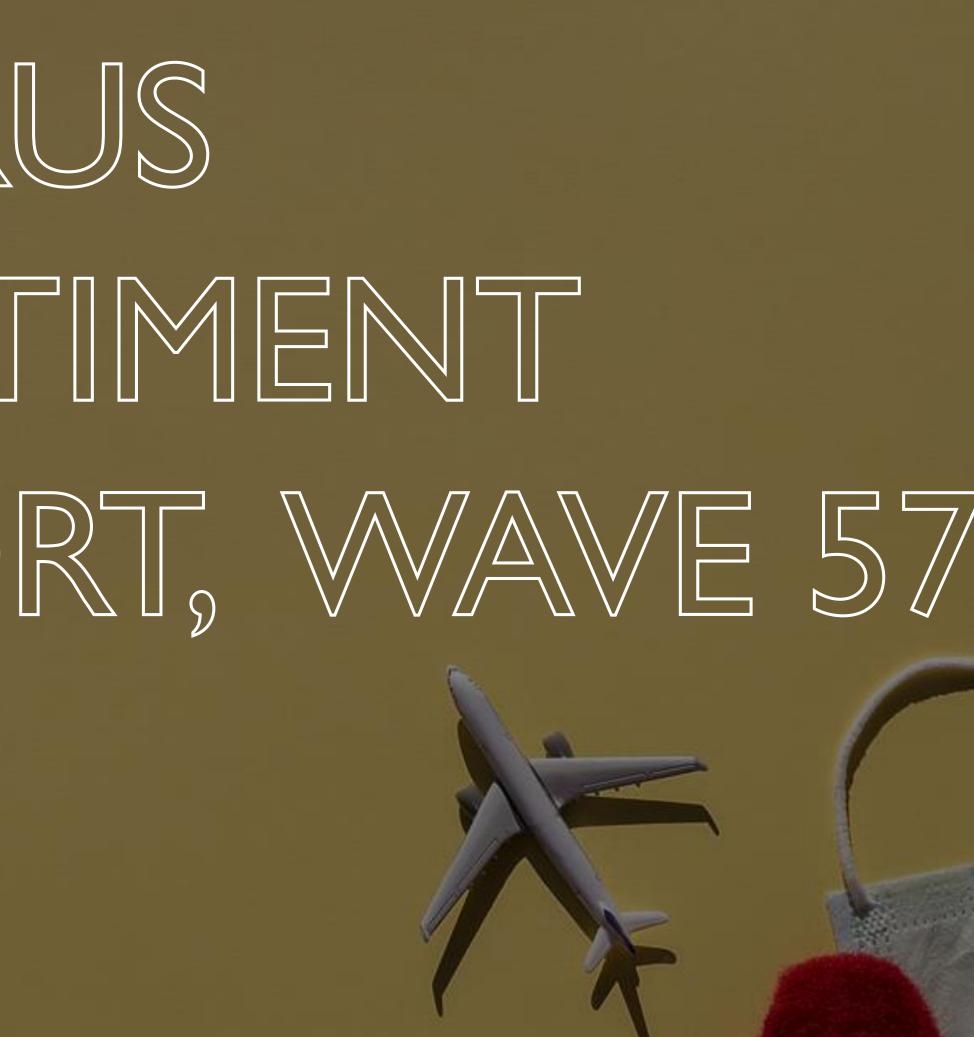




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### **PROJECT OVERVIEW**

The goal of this research is to understand and track the widespread disruption and damage to the travel and tourism industry caused by the coronavirus. To do so, Destination Analysts, Inc. has launched a weekly tracking survey of adult American travelers. The results of the 57<sup>th</sup> wave of this project are presented in this report. The survey is being conducted weekly to track traveler sentiment and generate insight into when tourism businesses can expect demand to return.

The survey questionnaire used here is multifaceted and asks a representative sample of adult American travelers to report their experiences and feelings around the current pandemic situation. We expect the value of this survey to increase as additional waves of the project are completed and we can see emerging trends. For now, we present this data primarily on topline with our additional observations included.

The 57th wave of this survey was collected from April 9<sup>th</sup> – 11<sup>th</sup>, from a demographically representative sample of adult American travelers in each of four U.S. regions. Travelers are defined as adults having taken at least one trip (50-miles or more from home) in the past two years. In total, 1,202 fully completed surveys were collected, suggesting the topline results presented here have a confidence interval of  $\pm$  2.8%.

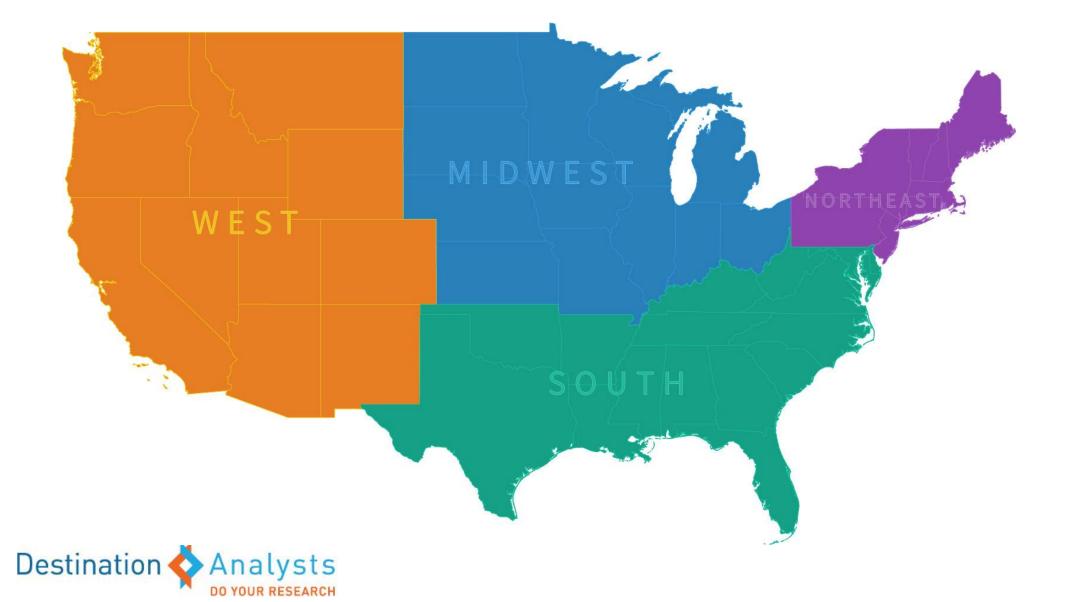
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## **PROJECT OVERVIEW**

Data weighting. The survey sampling plan used in this project collected approximately 300 fully-completed surveys in each of the four regions shown in the map below. The overall results presented in this report are weighted to reflect the actual populations of the regions.

Moving forward. The COVID-19 situation is rapidly evolving, and its impact on the travel industry is far from clear. As a result, Destination Analysts plans to conduct this survey weekly into the foreseeable future. Weekly reports have been, or will be, made on the following schedule at right.



#### Map of U.S. Showing Survey Regions:

### 2020

Data collection Report r	elease
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	Data conection	Report releas
Wave #1	March 13-15	March 16
Wave #2	March 20-22	March 23
Wave #3	March 27-29	March 30
Wave #4	April 3-5	April 6
Wave #5	April 10-12	April 13
Wave #6	April 17-19	April 20
Wave #7	April 24-26	April 27
Wave #8	May 1-3	May 4
Wave #9	May 8-10	May 11
Wave #10	May 15-17	May 18
Wave #11	May 22-24	May 25
Wave #12	May 29-31	June 1
Wave #13	June 5-7	June 8
Wave #14	June 12-14	June 15
Wave #15	June 19-21	June 22
Wave #16	June 26-28	June 29
Wave #17	July 3-5	July 6
Wave #18	July 10-12	July 13
Wave #19	July 17-19	July 20
Wave #20	July 24-26	July 27
Wave #21	July 31-Aug 2	August 3
Wave #22	August 7-9	August 10
Wave #23	August 14-16	August 17
Wave #24	August 20-22	August 23
Wave #25	August 28-30	August 31
Wave #26	September 4-6	September 7
Wave #27	September 11-13	September 14
Wave #28	September 18-20	September 21
Wave #29	September 25-27	September 28
Wave #30	October 2-4	October 5
Wave #31	October 9-10	October 12
Wave #32	October 16-18	October 19
Wave #33	October 23-25	October 26
Wave #34	Oct 30- Nov 1	November 2
Wave #35	November 6-8	November 9
Wave #36	November 13-15	November 16
Wave #37	November 20-22	November 23
Wave #38	November 27-29	November 30
Wave #39	December 4-6	December 7
Wave #40	December 11-13	December 14
Wave #41	December 18-20	December 21
Wave #42	December 25-27	December 28

### 2021

	Data collection	Кер
Wave #43	January 1-3	Janı
Wave #44	January 8-10	Janı
Wave #45	January 15-17	Janı
Wave #46	January 22-24	Janı
Wave #47	January 29-31	Feb
Wave #48	February 5-7	Feb
Wave #49	February 12-14	Feb
Wave #50	February 19-21	Feb
Wave #51	February 26-28	Mar
Wave #52	March 5-7	Mar
Wave #53	March 12-14	Mar
Wave #54	March 19-21	Mar
Wave #55	March 26-28	Mar
Wave #56	April 2-4	Apr
Wave #57	April 9-11	Apr
Wave #58	April 16-18	Apr
Wave #59	April 23-25	Apr
Wave #60	April 30 – May 2	May
Wave #61	May 7-9	May
Wave #62	May 14-16	May
Wave #63	May 21-23	May
Wave #64	May 28-30	May
Wave #65	June 4-6	June
Wave #66	June 11-13	June
Wave #67	June 18-20	June
Wave #68	June 25-27	June

Data collection Report release uary 4 uary 11 uary 18 uary 25 ruary 1 ruary 8 ruary 15 oruary 22 rch 1 irch 8 rch 15 rch 22 irch 29 il 5 ril 12 il 19 il 26 у З y 10 y 17 y 24 y 31 ie 7 e 14 e 21 une 28

### **TOP TAKEAWAYS**

The following are the top takeaways that emerged from Wave 57 of this weekly consumer traveler sentiment tracking study.

- As of this week, over 27% of the U.S. adult population is vaccinated against COVID-19 and the proportion of Americans highly concerned about their family or friends contracting the virus is now at an all-time low. Yet with cases rising in some regions and the pandemic ongoing, Americans have been exhibiting a lessening optimism over the last month, after reaching a pandemic peak the week of March 14th. Compared to a month ago, those who feel the coronavirus situation in the U.S. will improve over the next four weeks has declined nearly 15 percentage points (45.5% from 60.3%), while nearly twice as many now feel things are going to get worse (21.3% from 11.1%). Nevertheless, fear about travel has continued on a course of steady decline. Of the travel and leisure activities we track, only a handful remain perceived as unsafe by a majority of American travelers. In fact, the average perception of these activities as unsafe is down 20 percentage points from January 1st—a pandemic record low (37.9%). Those who would NOT feel guilty traveling now exceeds those who would (39.1% vs 36.7%). And more than two-thirds have a "ready-to-travel" state-of-mind.
- The readiness around travel has resulted in a lot of travel plans. Over 86% of American travelers currently have at least tentative leisure travel plans and 72.8% expect to travel for leisure within the next three months alone. In terms of what is motivating Americans to travel right now, while relaxing, getting away from their daily life and spending time with family remain important, about half are highly seeking escaping boredom, having new experiences and visiting new places they have never been. One-third are out to party while a quarter are even traveling specifically to meet new people.





### **TOP TAKEAWAYS**

- As Americans look out on their travel in the months ahead, many iconic tourism spots—Florida, New York, Las Vegas, Hawaii, California—top their lists of the domestic destinations they most want to visit, including popular cities, from Chicago to New Orleans.
- In terms of Americans' timing on booking travel, the pandemic's impact can still be seen. In total, 45.7% say they will make reservations closer to their travel date than they would in a normal year. Over 40% of travelers who will be making hotel, car rental, attraction and event bookings say they will be doing so less than 4 weeks out. Even 28.5% of upcoming air travelers say they will purchase their flights less than a month before travel. Given the high demand for travel, this short booking window preference may have consequences. Nevertheless, booking continues at a steady pace. This week, 13.9% of American travelers said they had made a travel reservation or booking in the last seven days.





### **TOP TAKEAWAYS**

- Looking at the types of travel Americans have planned for the next quarter, leisure travel is indeed leading the recovery with 52.4% planning a vacation or getaway and 36.8% traveling to visit friends or relatives. Business travel is further back in recovery. Right now, 13.6% of American travelers say they will be taking a business trip in the next 3 months and 11.4% say they have a convention/group meeting trip (Note: if we look at the business traveler segment alone, one-third say they will be taking a business trip this quarter). In a typical year pre-pandemic, about 20% of American travelers reported having upcoming business, convention or group meeting trips.
- This week we can celebrate that the appeal of attending in-person meetings has improved. Over 54% of business travelers say they would be happy if their employer asked them to attend an in-person conference, convention or group meeting in the next six months. This is nearly double what was recorded last August. In addition, about 40% of American business travelers say they currently have plans to attend a conference/convention/group meeting this year. Still, a meetings industry rebound may be further into the future. Twothirds of business travelers feel it won't be until this summer or later that they will be comfortable attending in-person meetings. The majority (56.4%) of business travelers still would prefer a virtual meeting to an in-person one if it were happening this month. Only 20 percent say they would prefer an in-person event right now.





# CURRENT FEELINGS ABOUT THE CORONAVIRUS & TRAVEL

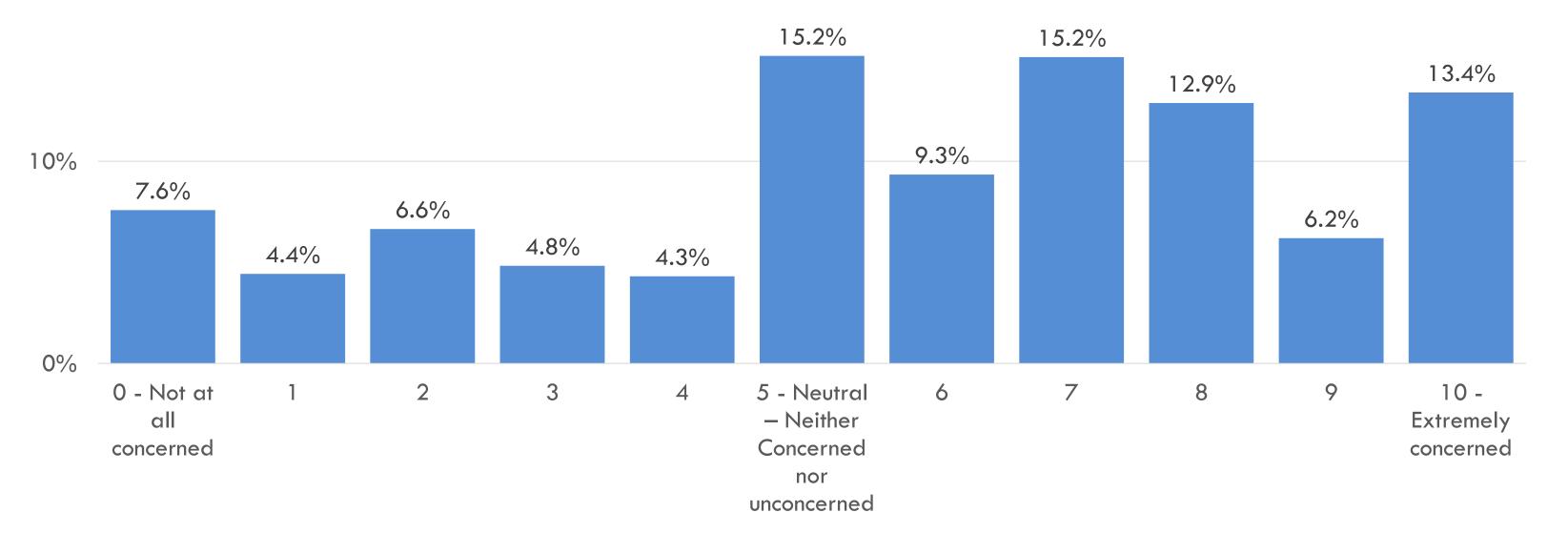


## PERSONAL HEALTH CONCERNS

**Question:** Thinking about the current coronavirus situation, in general, HOW CONCERNED **ARE YOU PERSONALLY about** contracting the virus? (Please answer using the scale below)

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

40%			
30%			
20%			







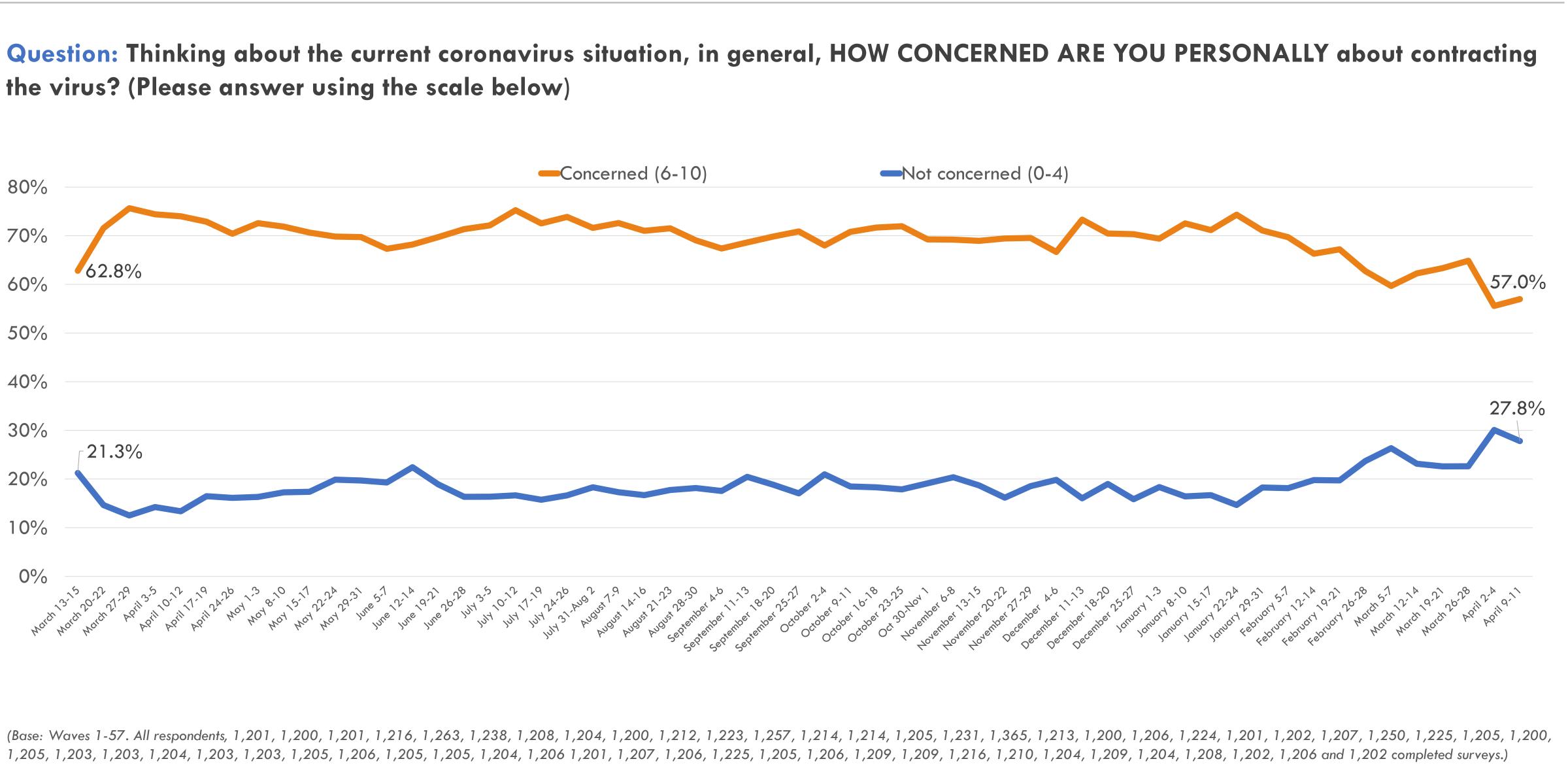








## PERSONAL HEALTH CONCERNS (WAVES 1-57)







## HEALTH CONCERNS (FAMILY & FRIENDS)

**Question:** Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

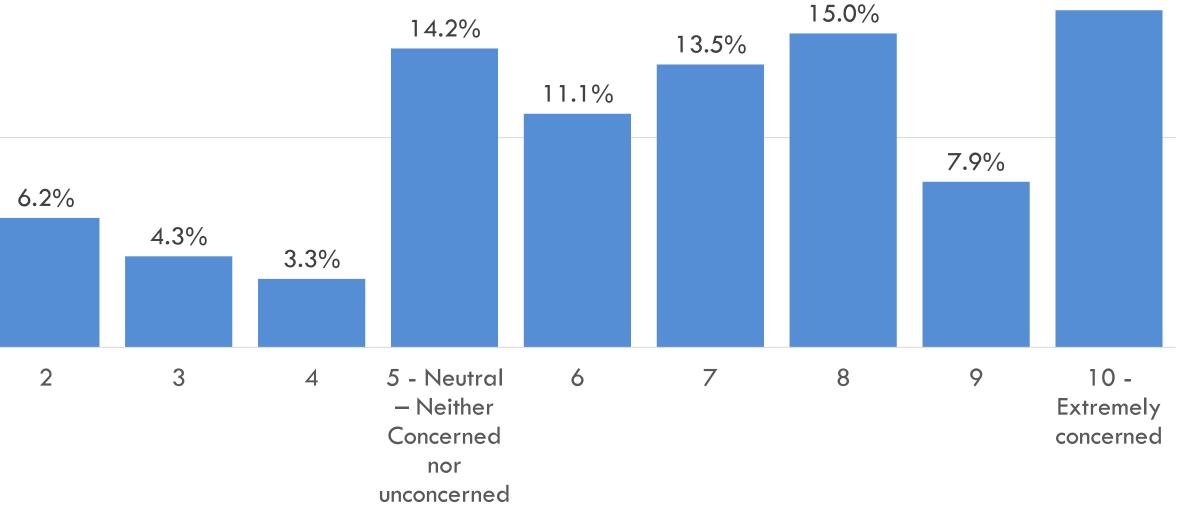
(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

40%			
4070			
30%			
20%			
10%			
	5.1%		
		3.4%	
0%			
	0 - Not at	1	
	all		
	concerned		





16.1%







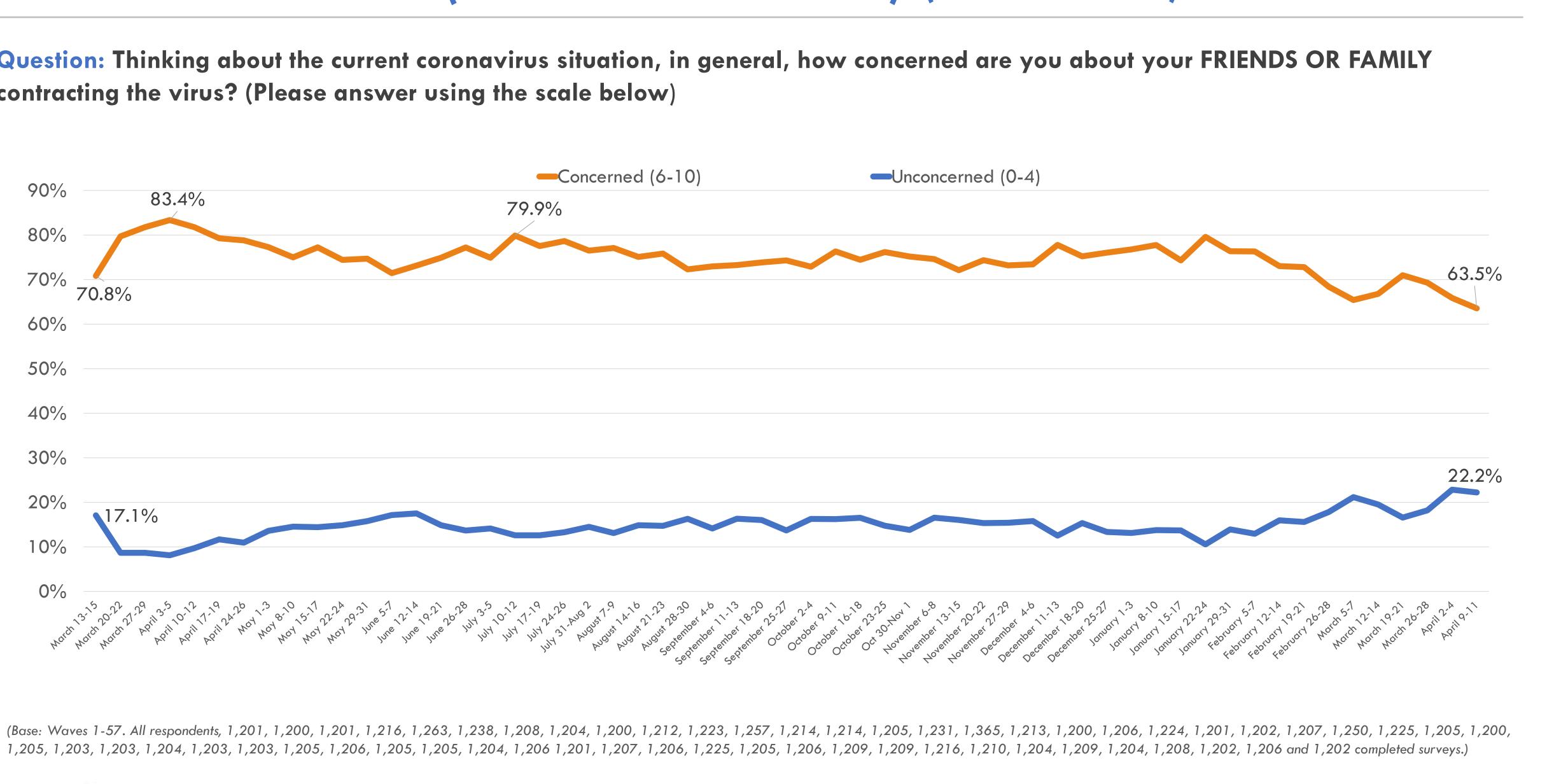






## HEALTH CONCERNS (FAMILY & FRIENDS) (WAVES 1-57)

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)





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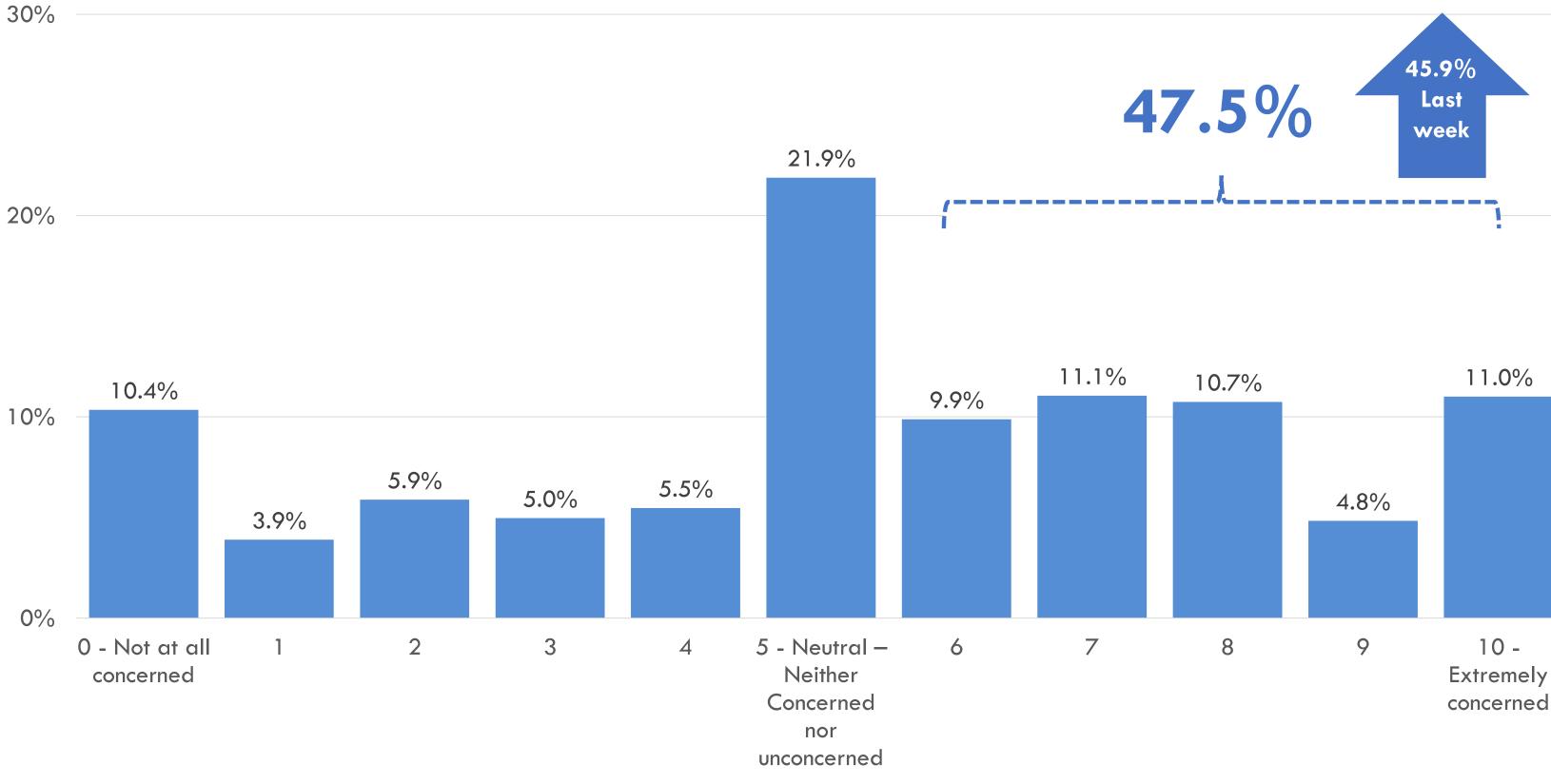
## **CONCERNS ABOUT PERSONAL FINANCES**

**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected

April 9-11, 2021)

40%		
4070		
30%		
5070		
20%		
- / •		







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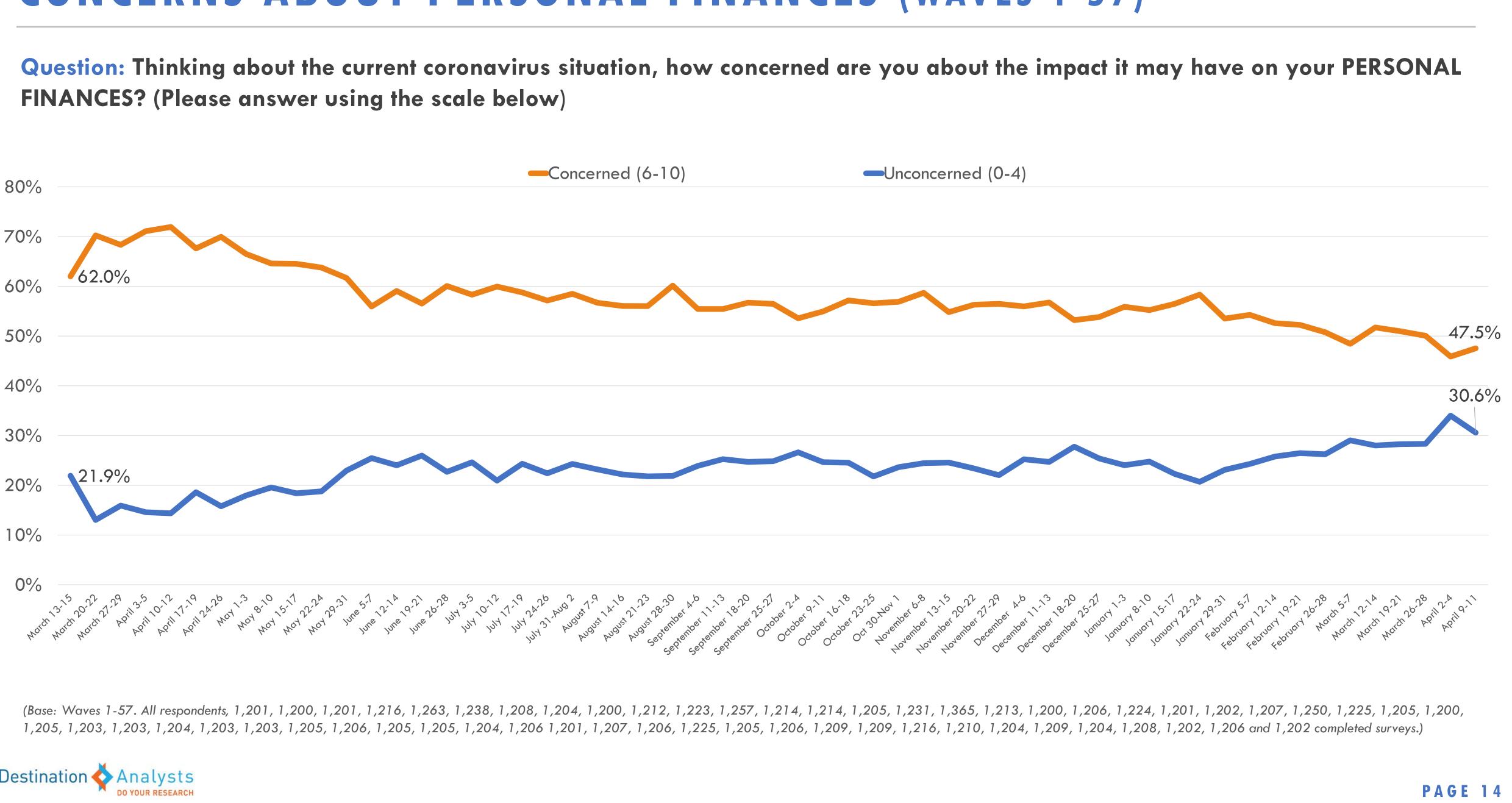








## **CONCERNS ABOUT PERSONAL FINANCES (WAVES 1-57)**



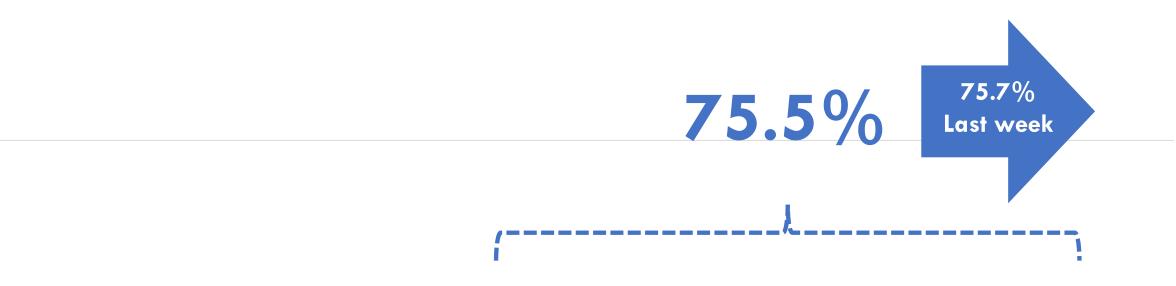


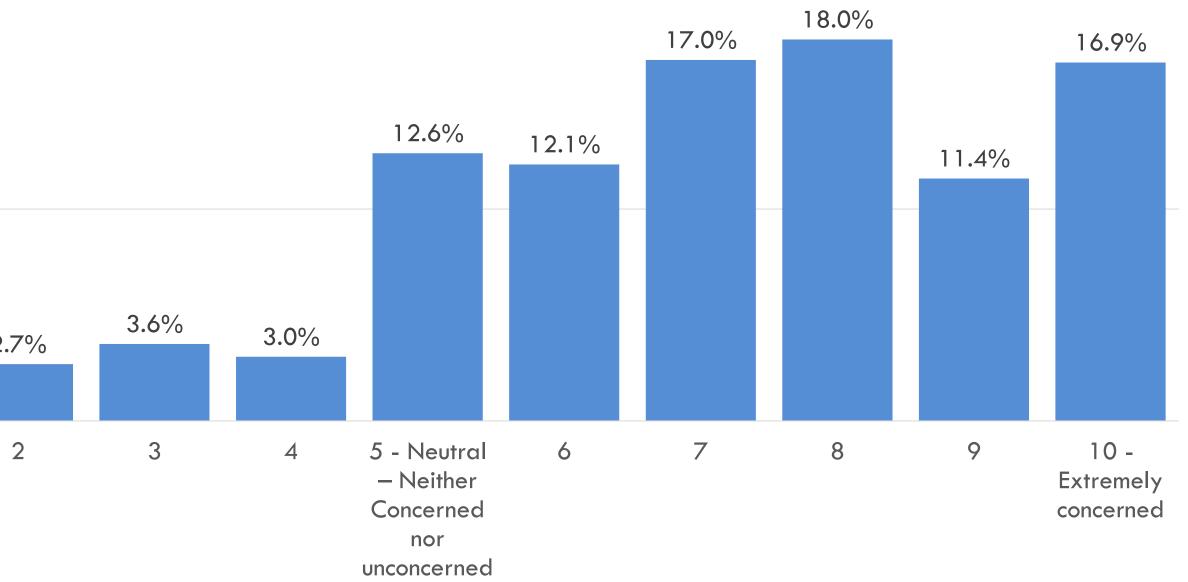
## **CONCERNS ABOUT NATIONAL ECONOMY**

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?	40%			
	20%			
(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)	10%			
	0%	1.2% 0 - Not at all	1 <b>.3</b> %	2.7

concerned









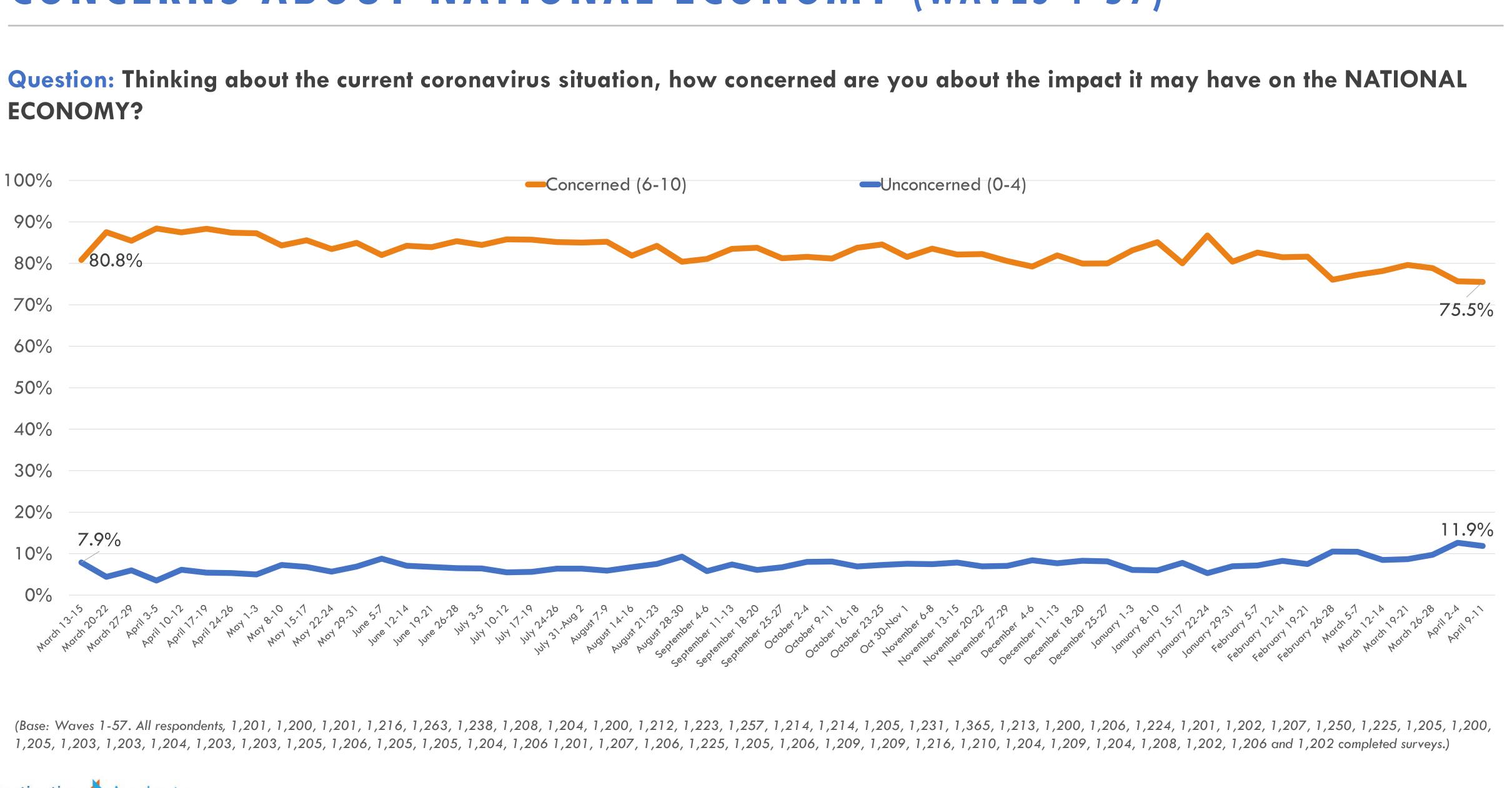








## **CONCERNS ABOUT NATIONAL ECONOMY** (WAVES 1-57)





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## **EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK**

**Question:** In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the **United States to change? (Select** one)

In the next month the coronavirus situation will \_\_\_\_\_

Get much worse

Get worse

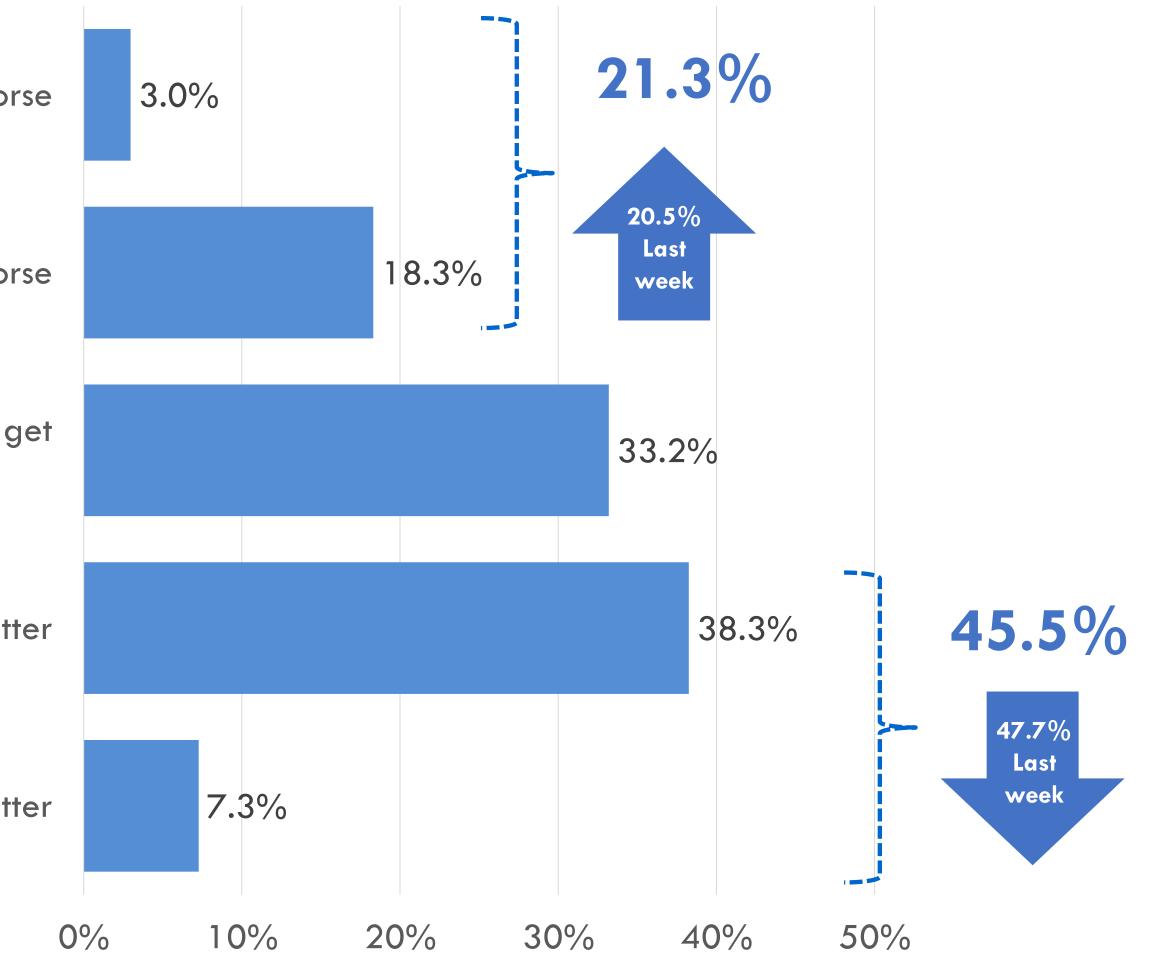
Neither worsen nor get better

Get better

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

Destination Destination

Get much better











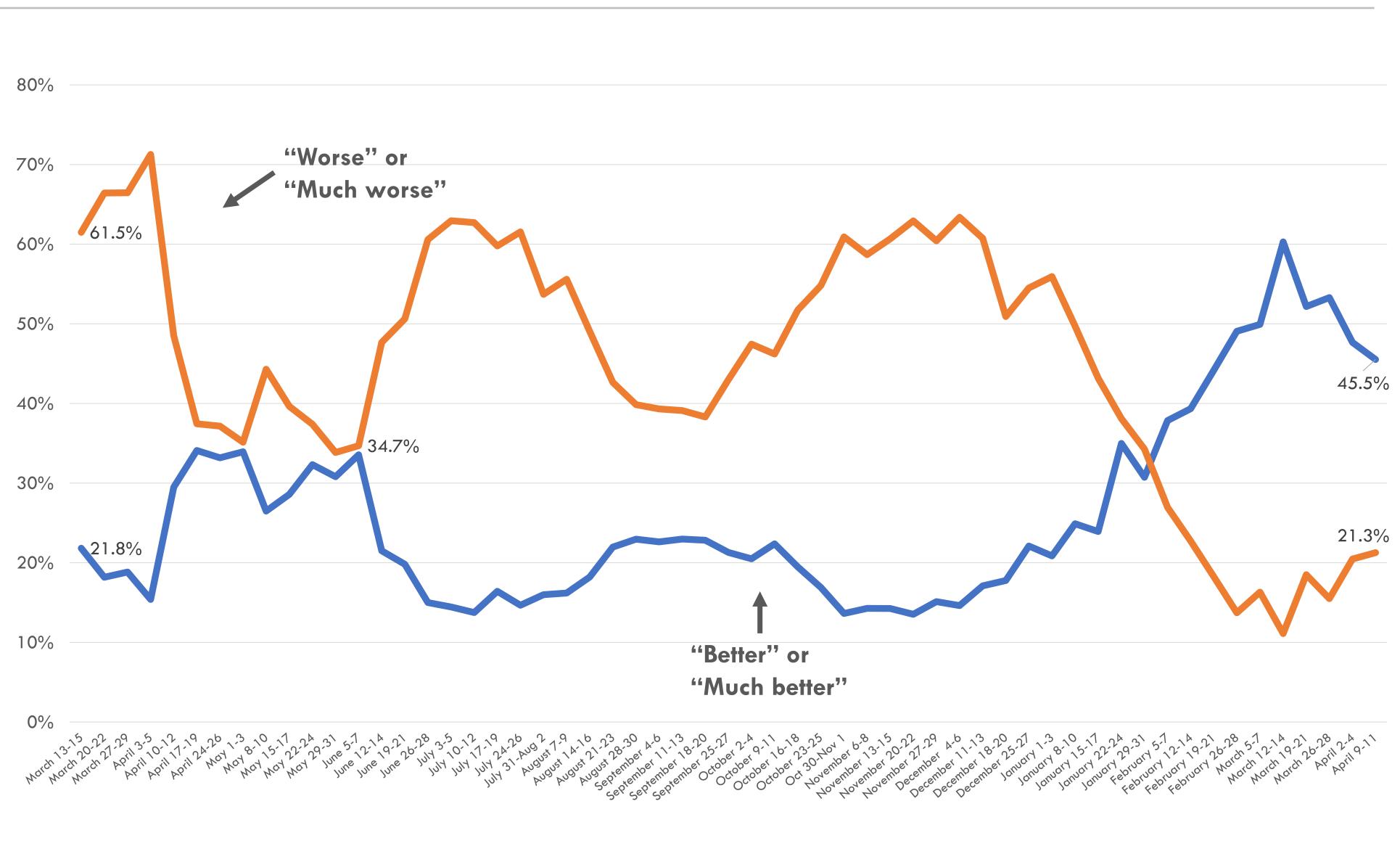


## **EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-57)**

**Question:** In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change?

#### In the next month the coronavirus situation will

(Base: Waves 1-57. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)





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## EXCITEMENT TO TRAVEL NOW

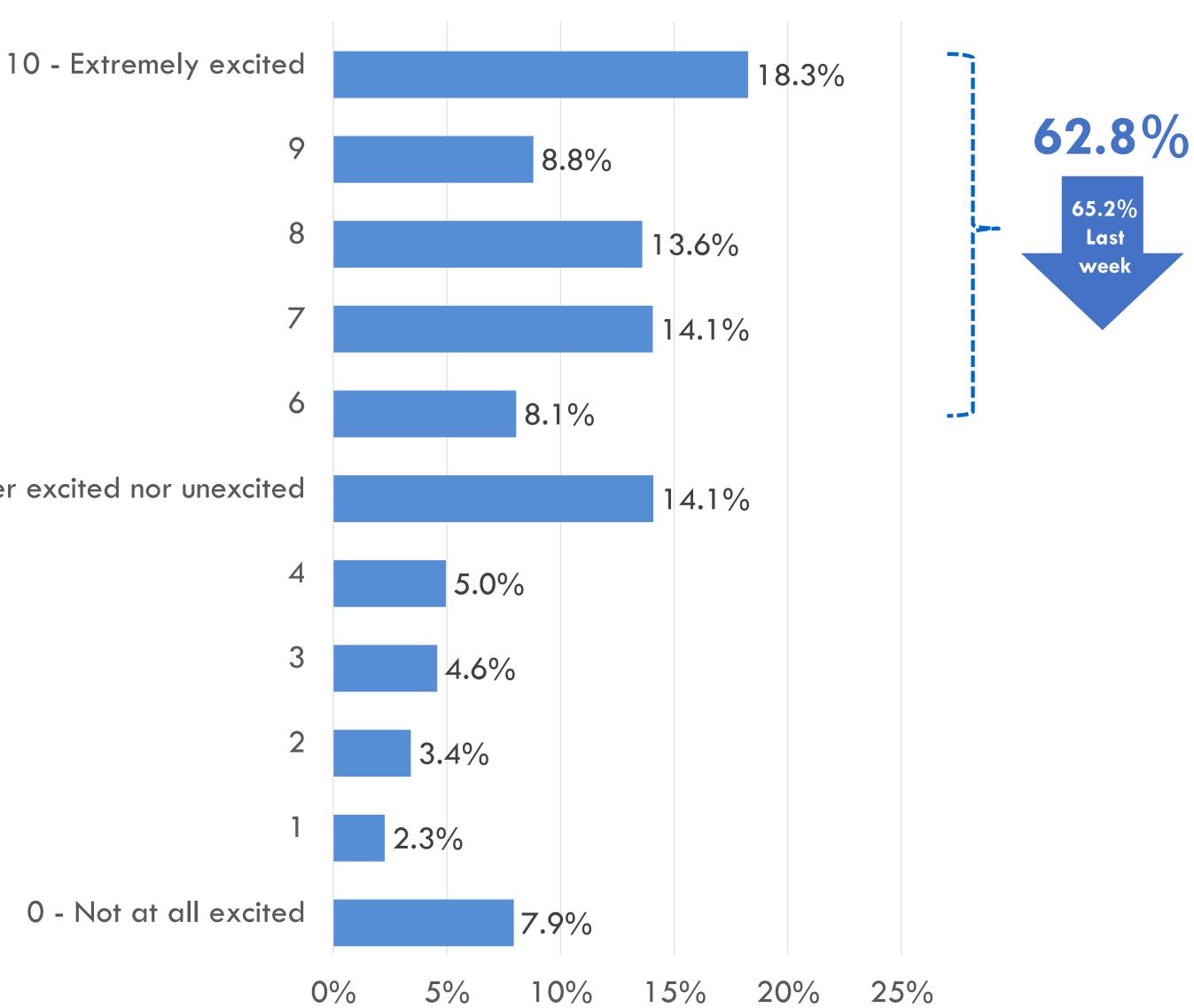
**Question:** Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

5 - Neutral – Neither excited nor unexcited

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)















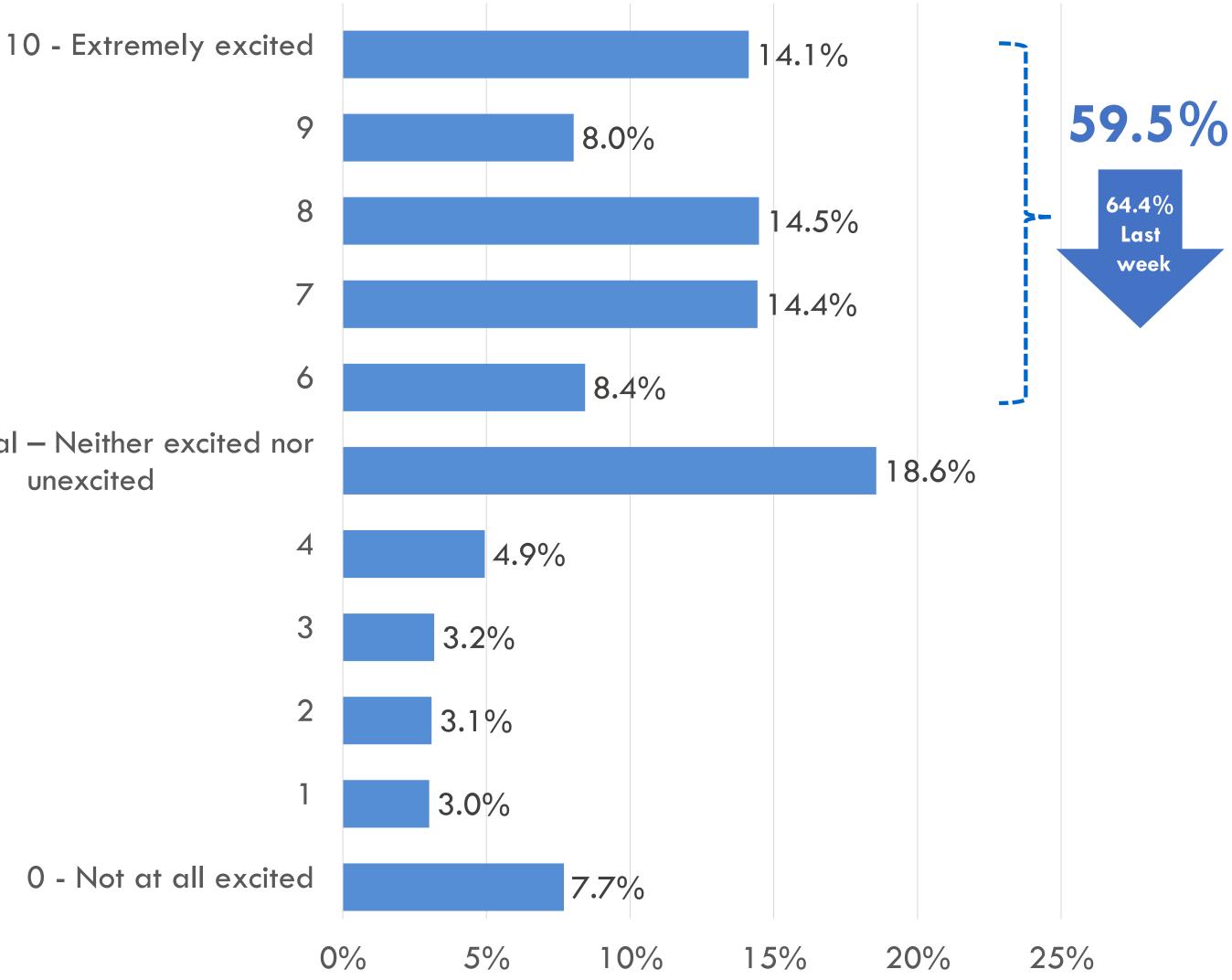
## **OPENNESS TO TRAVEL INSPIRATION**

Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

> 5 - Neutral – Neither excited nor unexcited

















## **PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVE 57)**

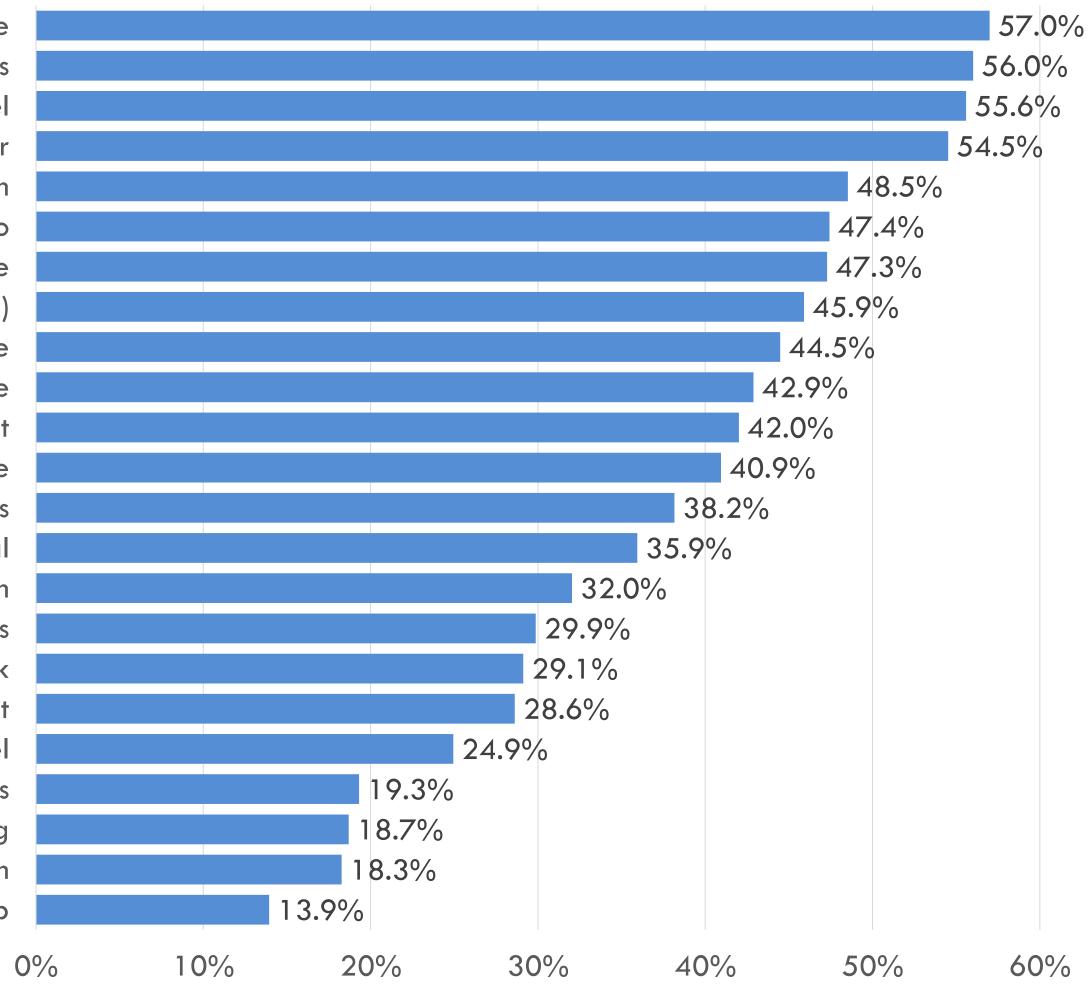
#### **Question:** At this moment, how safe would you feel doing each type of travel activity?

Traveling on a cruise line Traveling outside the United States Intercity bus travel Traveling by bus or motor coach on a group tour Attending a conference or convention Go to a casino Sporting events - Large venue Train travel (intercity travel - e.g., AMTRAK) Attending a performance Sporting events - Small venue Traveling in a taxi/Uber/Lyft Traveling on a commercial airline Traveling for business reasons Staying in an Airbnb or home rental Visiting a museum or other indoor attraction Visiting an amusement park or other outdoor attractions Visiting an observation deck Dining in a restaurant Staying in a hotel Visiting friends and relatives Going shopping Non-team outdoor recreation Taking a road trip

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)



#### **Top 2-Box Score: Percent Selecting Each as** "Somewhat Unsafe" or "Very Unsafe"









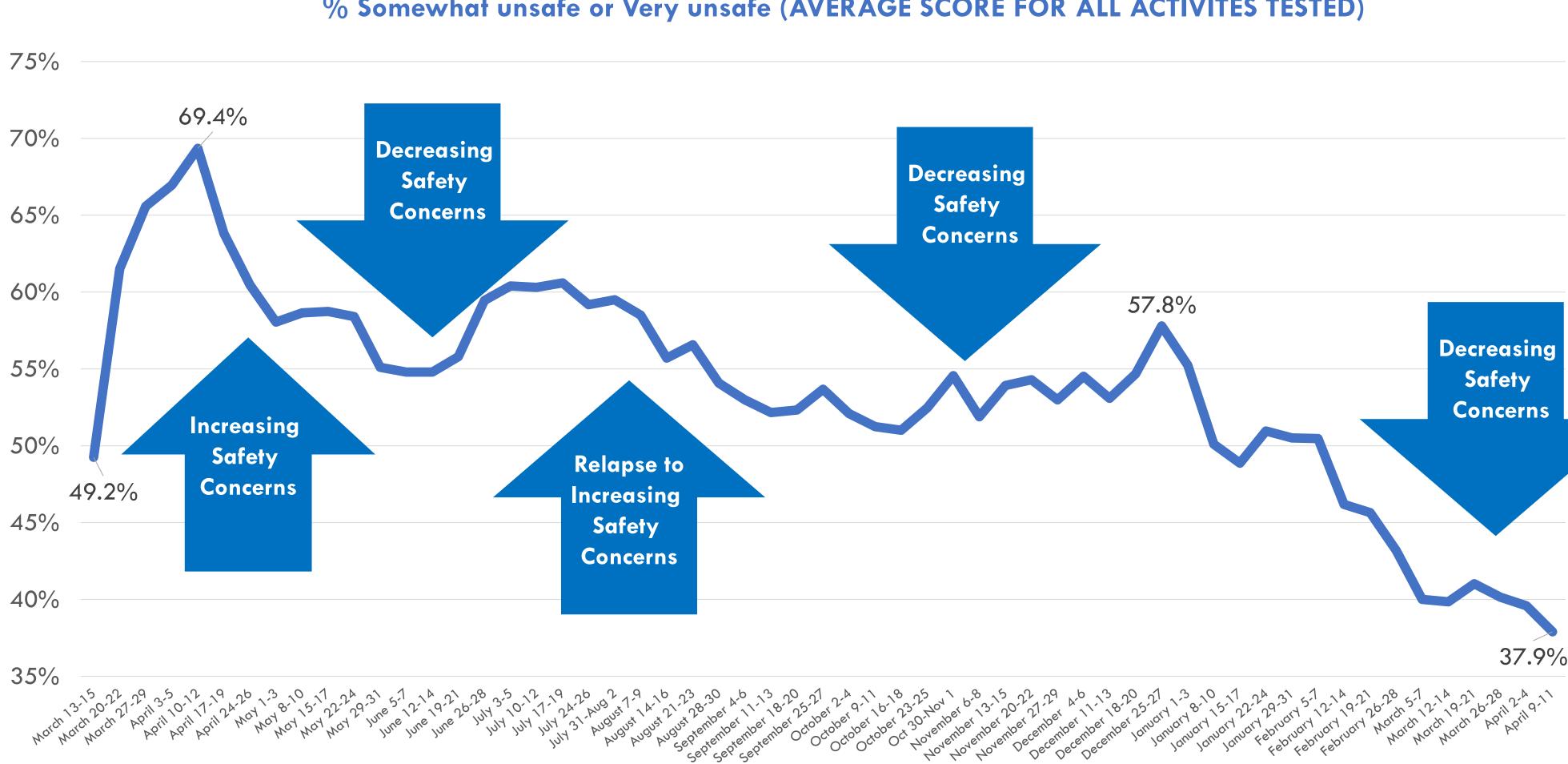




## **PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVES 1-57 COMPARISON)**

#### **Question:** At this moment, how safe would you feel doing each type of travel activity?

(Base: Waves 1-57. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)





#### % Somewhat unsafe or Very unsafe (AVERAGE SCORE FOR ALL ACTIVITES TESTED)







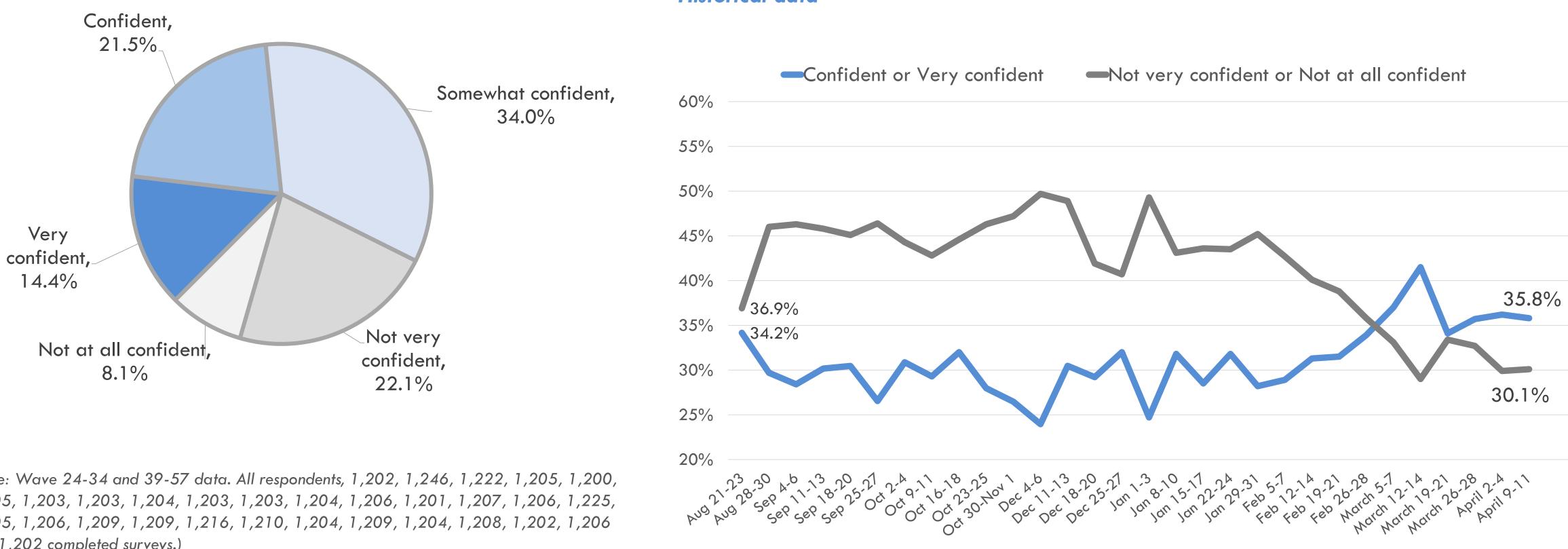






## **CONFIDENCE IN ABILITY TO TRAVEL SAFELY**

#### Question: How confident are you that you can travel safely in the current environment?



(Base: Wave 24-34 and 39-57 data. All respondents, 1,202, 1,246, 1,222, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)



#### Historical data





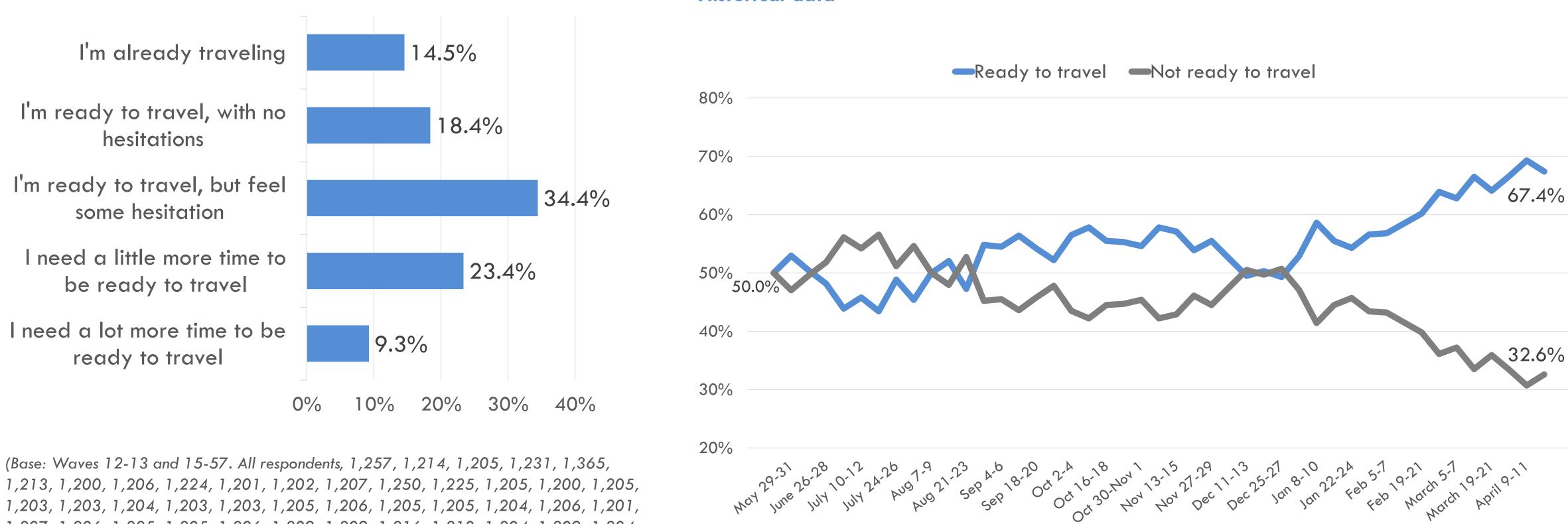






### **TRAVEL STATE-OF-MIND**

#### Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)



#### Historical data







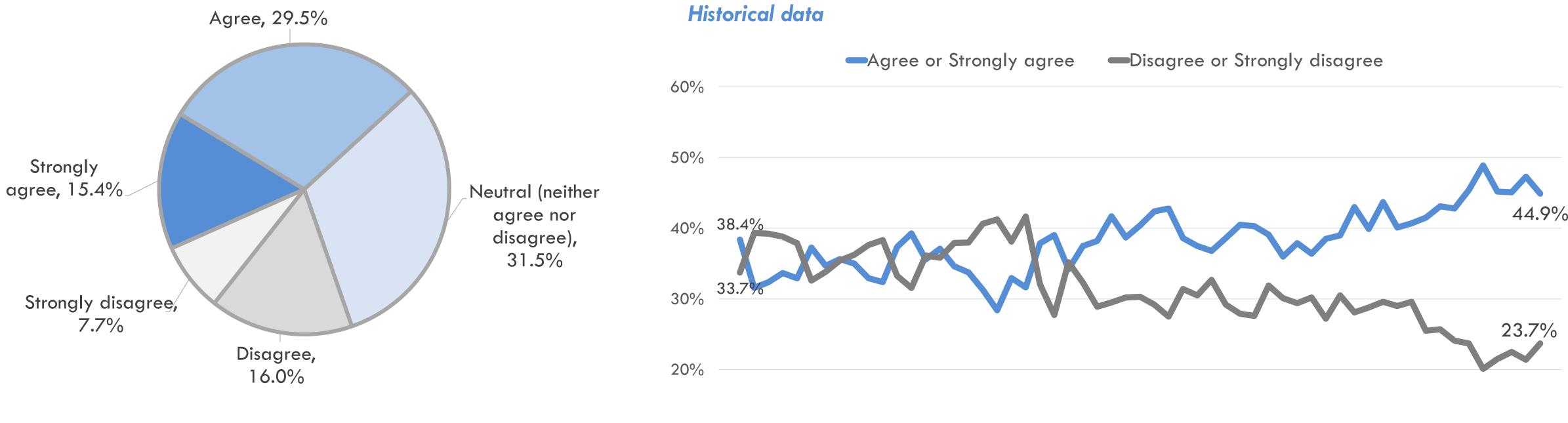




## **DISCOUNTS AND PRICE CUTS**

#### How much do you agree with the following statement?

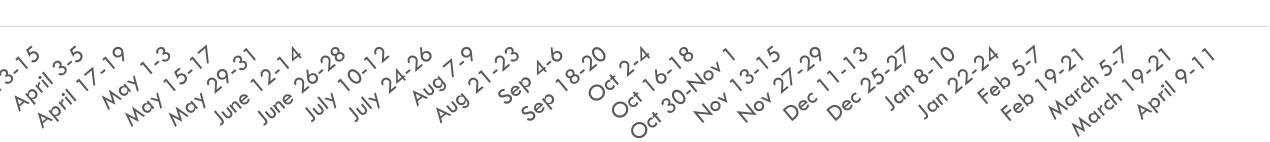
Statement: The coronavirus has led many travel providers to cut their prices. These discounts and price cuts (airline, hotel, etc.) make me more interested in traveling in the NEXT THREE (3) MONTHS.



10%

(Base: Waves 1-57. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)











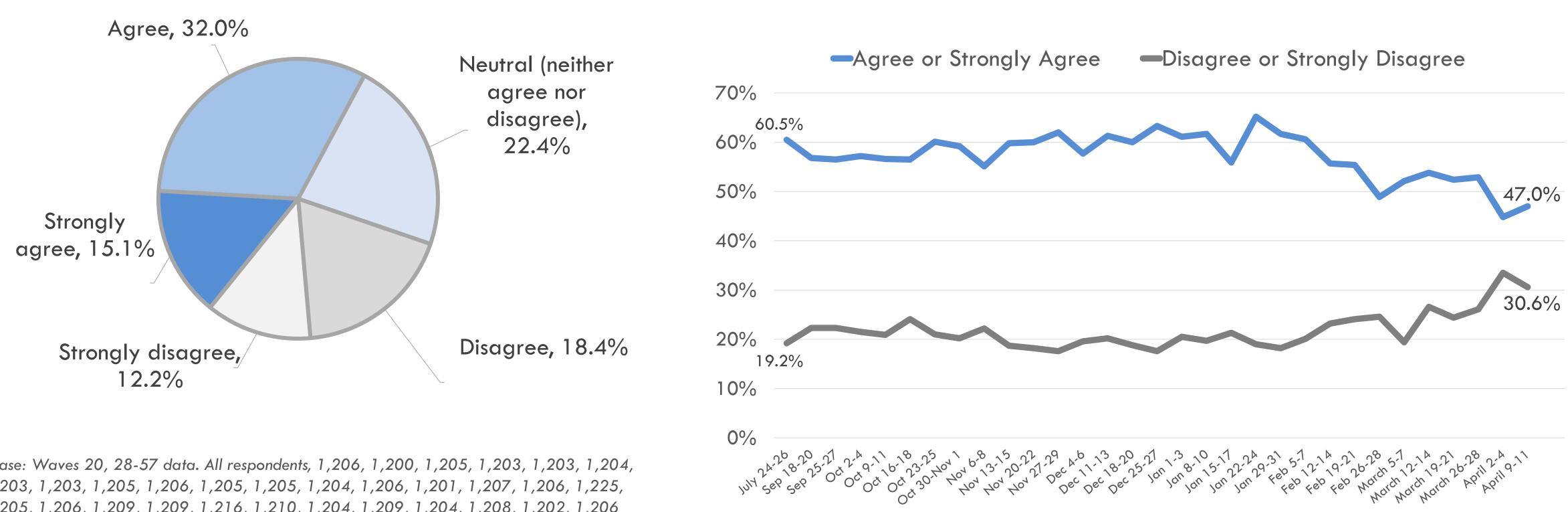




## INABILITY TO FULLY ENJOY TRAVEL RIGHT NOW

#### How much do you agree with the following statement?

**Statement:** If I were to travel now for leisure, I would not be able to fully enjoy it.



(Base: Waves 20, 28-57 data. All respondents, 1,206, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)



#### **Historical data**







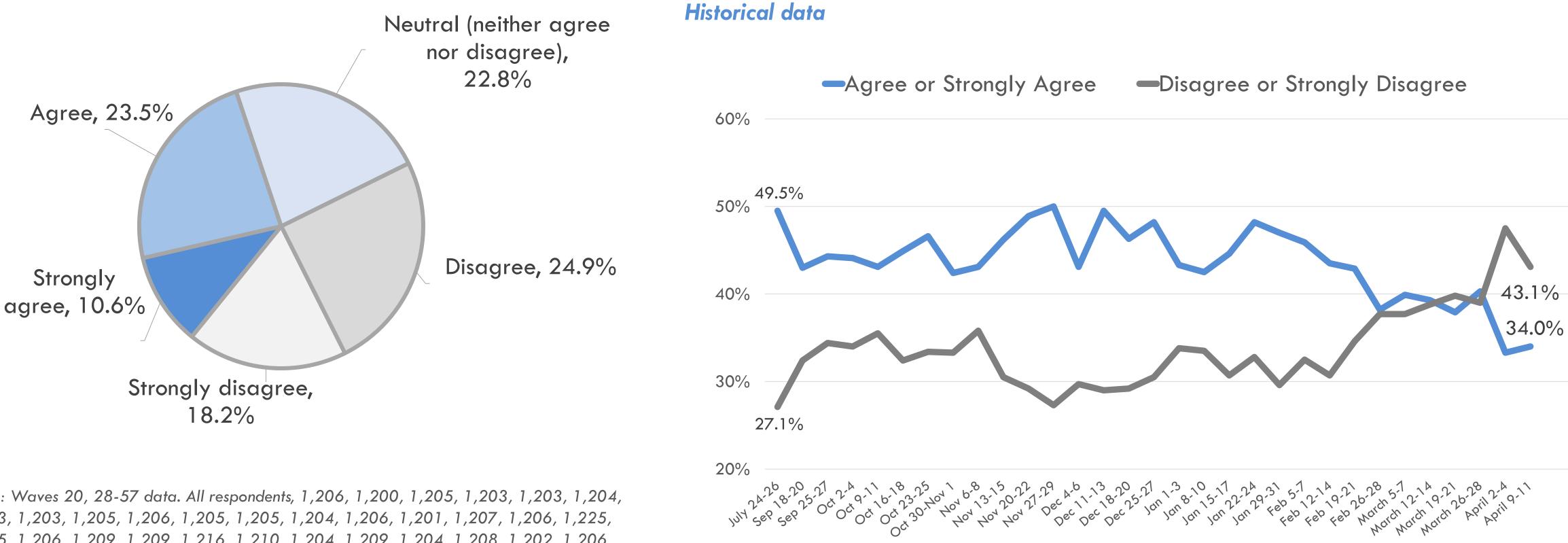




## LOSS OF INTEREST IN TRAVEL

#### How much do you agree with the following statement?

**Statement:** I have lost my interest in/taste for traveling for the time being.



(Base: Waves 20, 28-57 data. All respondents, 1,206, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)











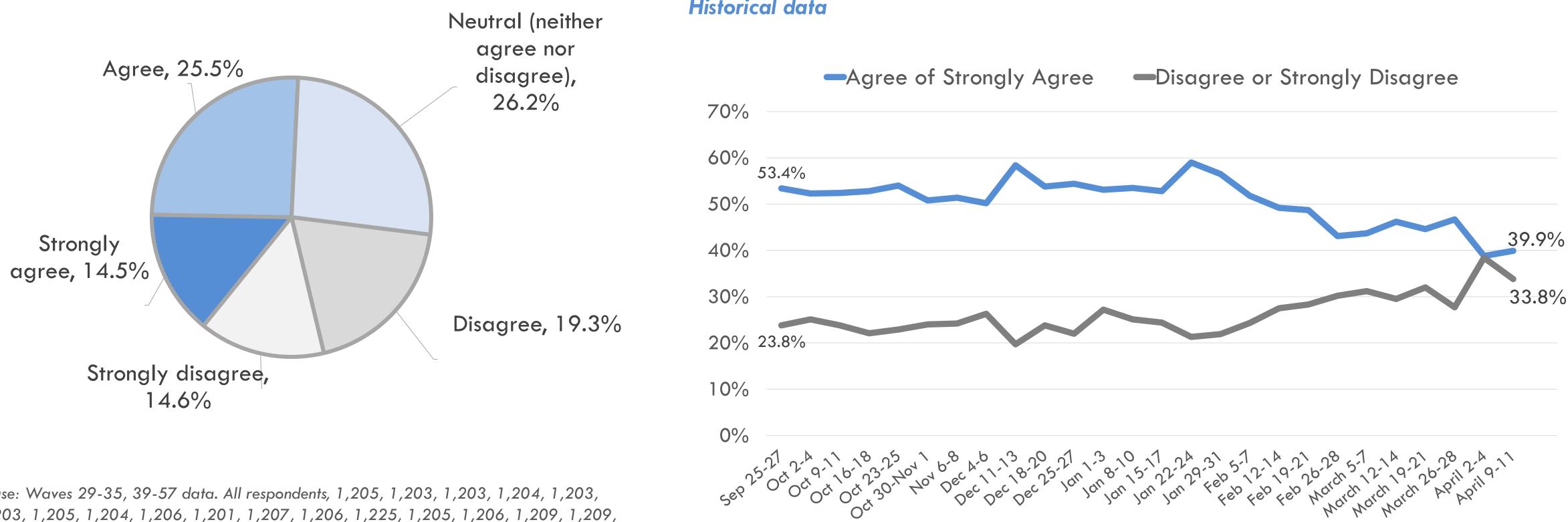




## TRAVEL AS AN ESSENTIAL NEED ONLY

#### How much do you agree with the following statement?

**Statement:** Due to the Coronavirus situation, I believe travel should be limited to essential needs only.



(Base: Waves 29-35, 39-57 data. All respondents, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)



#### **Historical data**





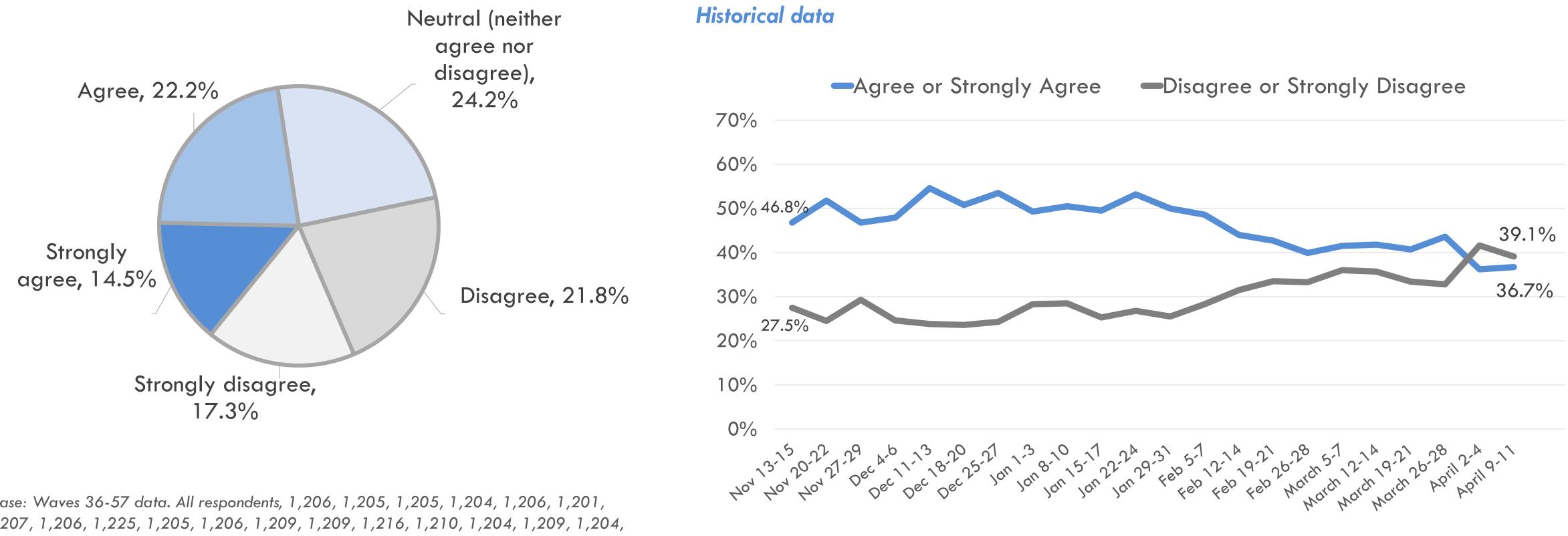






### **TRAVEL GUILT**

How much do you agree with the following statement? **Statement:** I would feel guilty traveling right now.



(Base: Waves 36-57 data. All respondents, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)





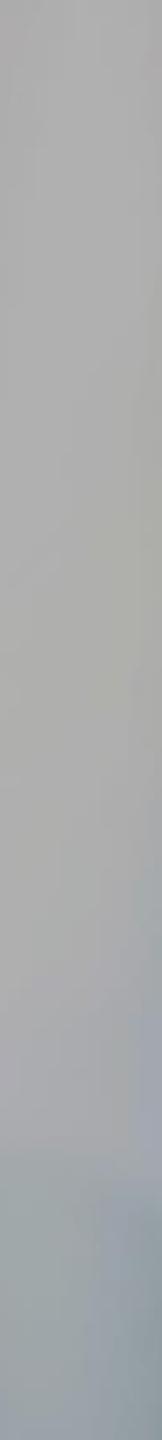








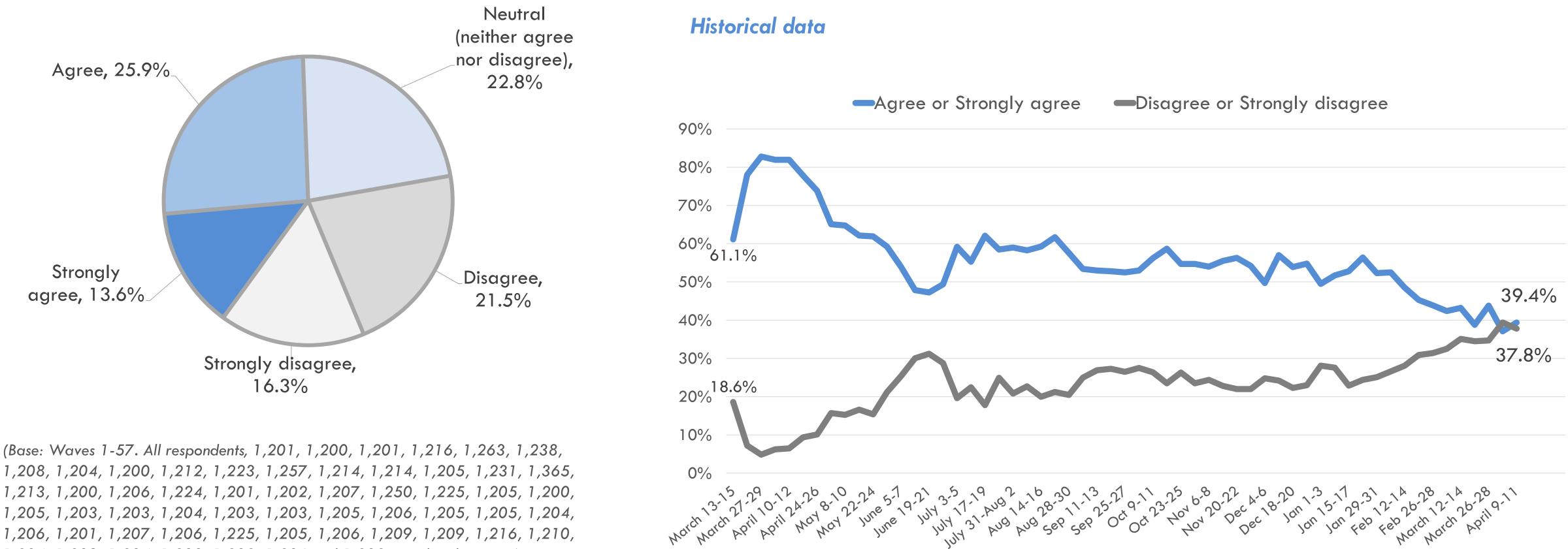
# TRAVEL AVOIDANCE



## **AVOIDING TRAVEL UNTIL THE CORONAVIRUS BLOWS OVER**

#### How much do you agree with the following statement?

**Statement:** I'm planning to avoid all travel until the Coronavirus situation blows over.



1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)









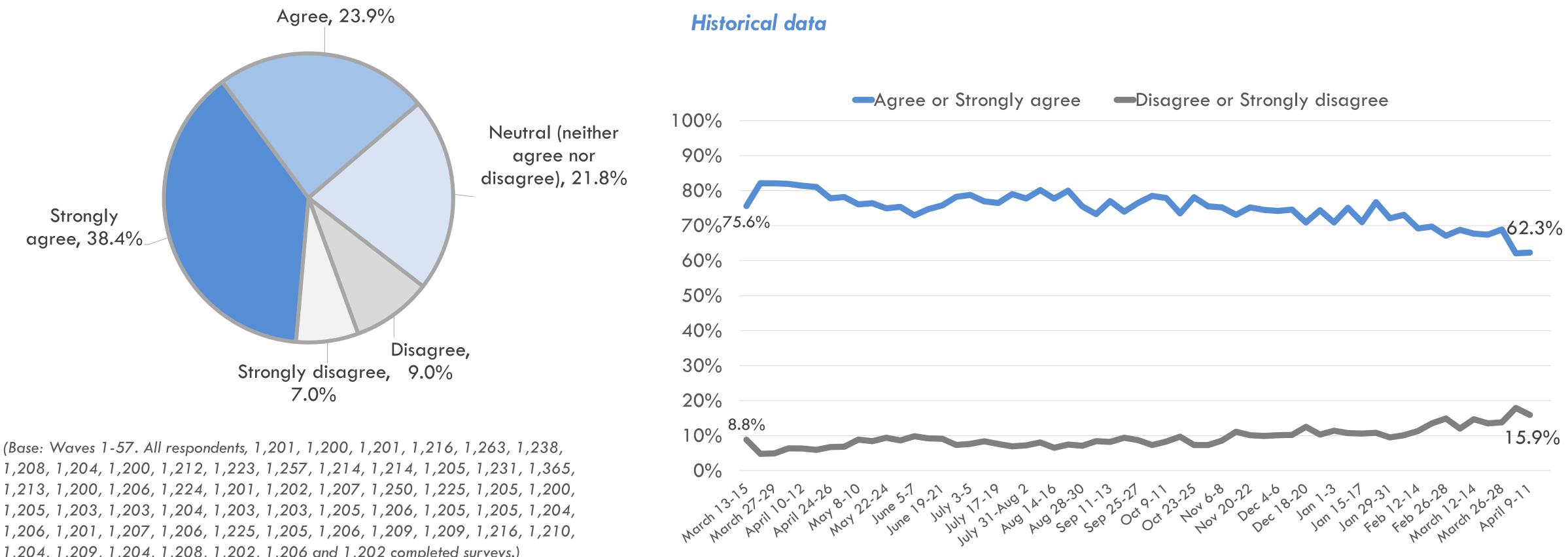




## **AVOIDING INTERNATIONAL TRAVEL**

#### How much do you agree with the following statement?

**Statement:** I will be unlikely to travel outside the United States until the coronavirus situation is resolved.



1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)









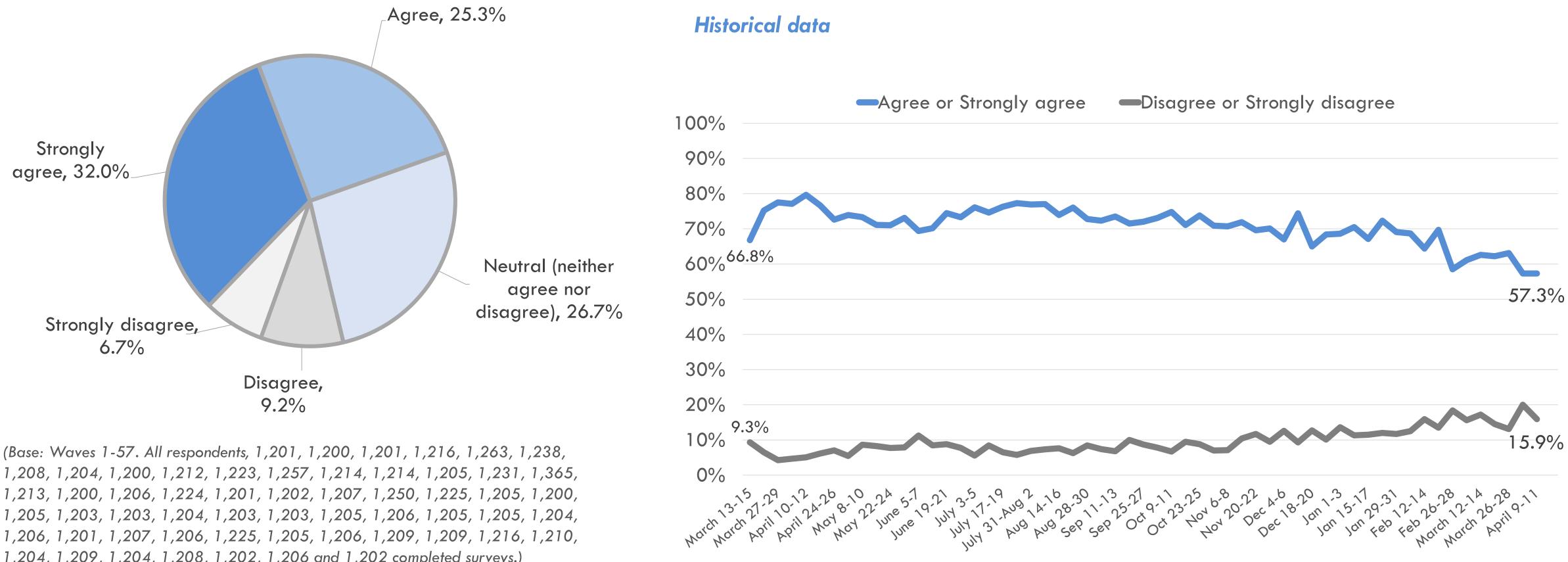




## **AVOIDING CONVENTIONS & CONFERENCES**

#### How much do you agree with the following statement?

**Statement:** I will be unlikely to attend any conferences or conventions until the coronavirus situation is resolved.



1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)













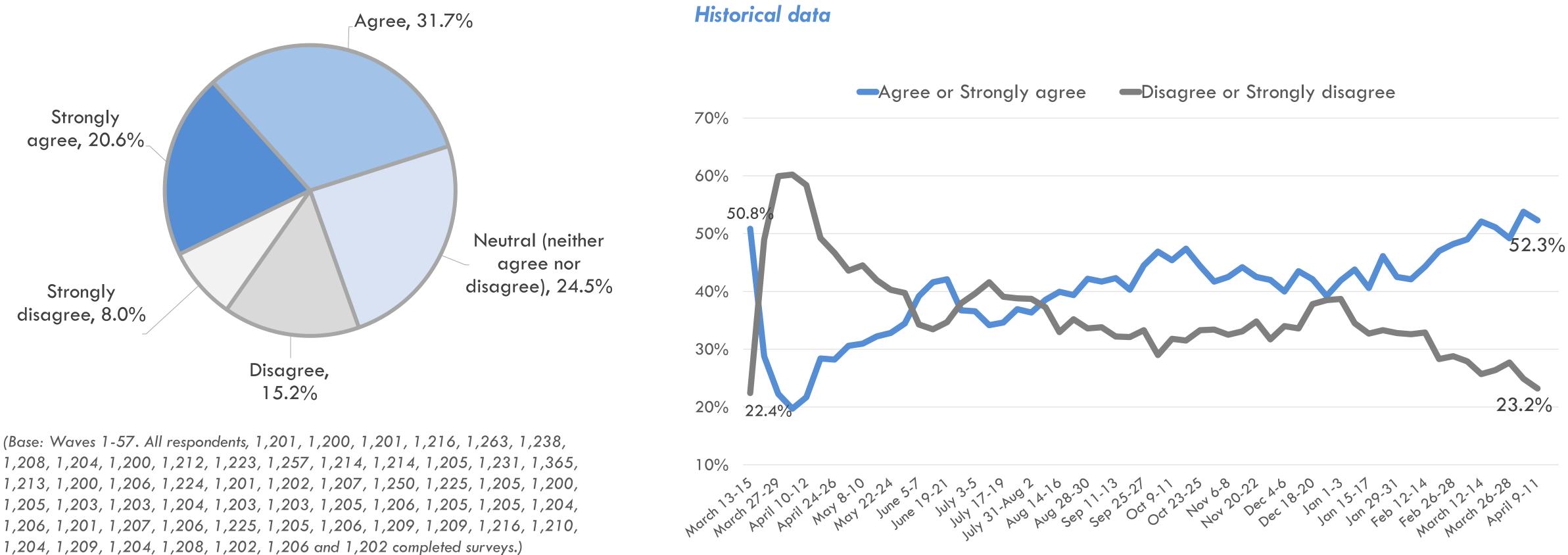
# RESIDENT SENTIMENT



## **COMFORT ENJOYING HOME COMMUNITY**

#### How much do you agree with the following statement?

Statement: I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.



1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210,









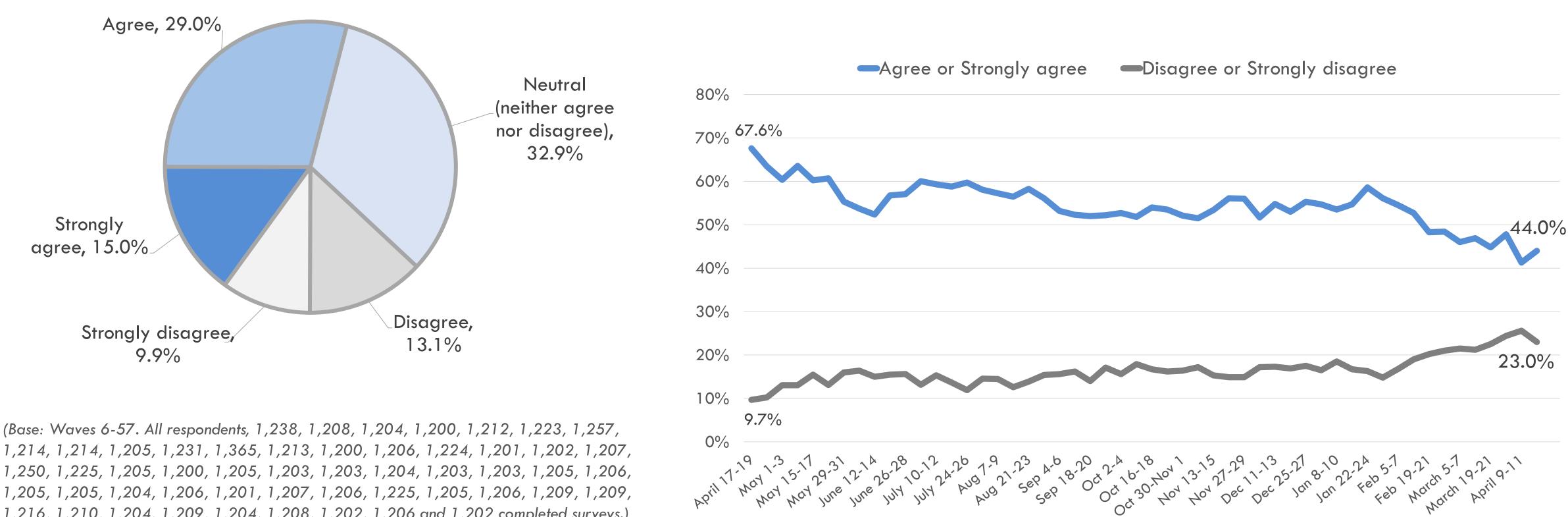




## TRAVELERS IN COMMUNITY ARE UNWANTED

#### How much do you agree with the following statement?

**Statement:** I do not want travelers coming to visit my community right now.



1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)



#### **Historical data**





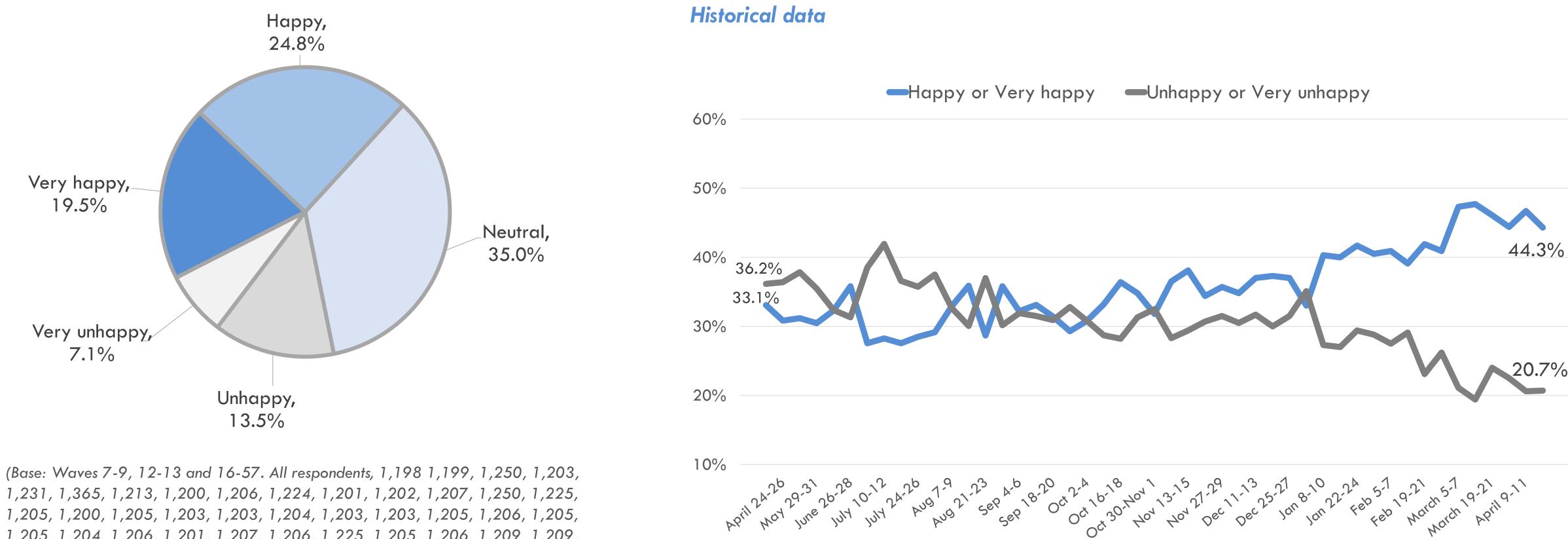






### FEELINGS SEEING AN AD PROMOTING TOURISM TO COMMUNITY

Question: How would you feel if you saw an advertisement today promoting your community as a place for tourists to come visit when it is safe?



1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)













# FEELINGS ABOUT COVID-19 VACCINES



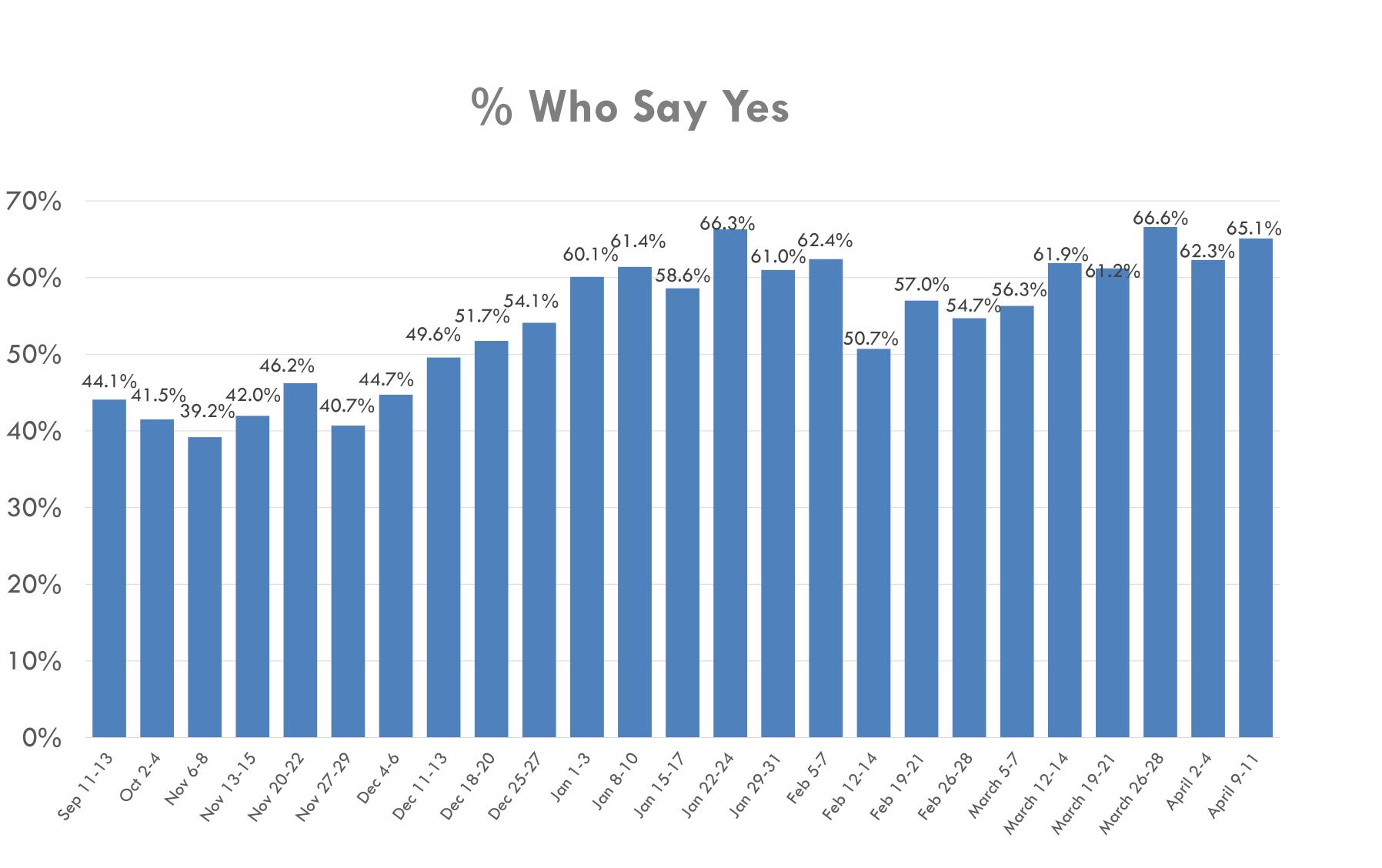
# E CONF



### EXPECTATIONS TO TAKE A COVID-19 VACCINE

### Question: Will you take (or have you already taken) one of the COVID-19 vaccines?

(Base: Waves 27, 30, 35-57 data. All respondents, 1,205, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206, 1,225, 1,205, 1,206, 1,209, 1,209, 1,216, 1,210, 1,204, 1,209, 1,204, 1,208, 1,202, 1,206 and 1,202 completed surveys.)









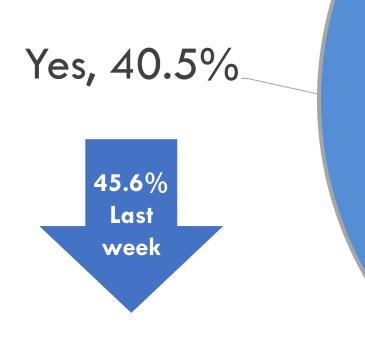




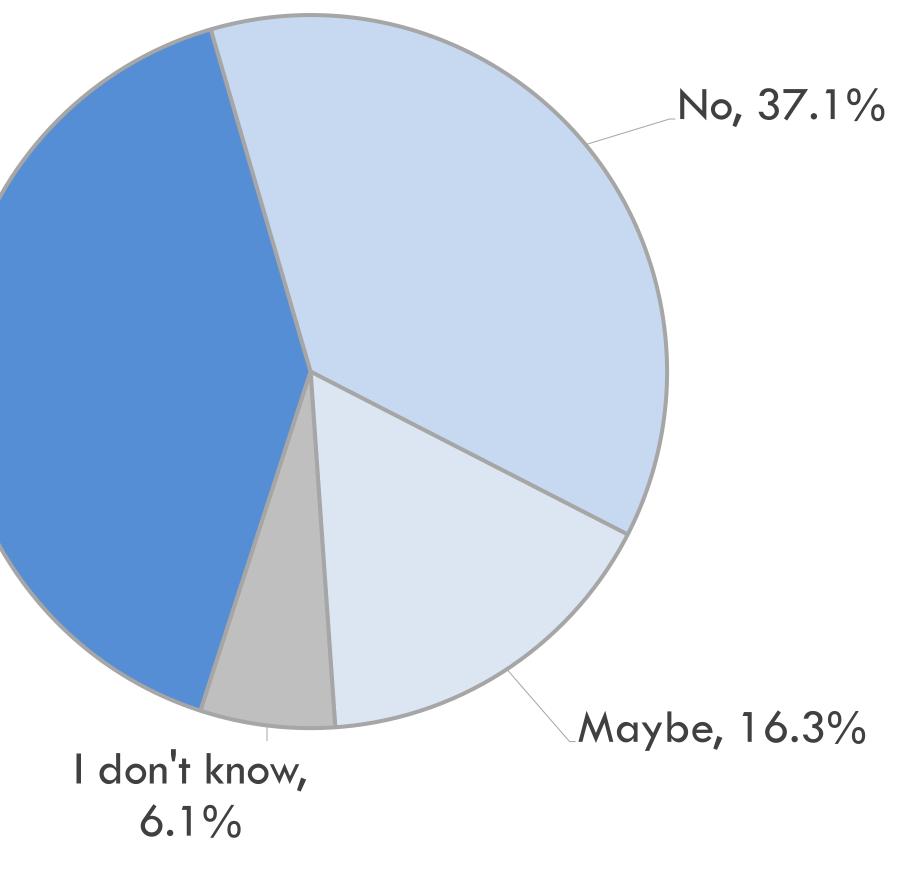
### **VACCINES FOR CHILDREN**

Question: Will you have your children take a COVID-19 vaccine? (Select one)

(Base: Wave 57 data. All respondents with school-aged children, 354 completed surveys. Data collected April 9-11, 2021)

















# TRAVEL PLANNING IN THE PAST WEEK

### TRAVEL PLANNING IN THE PAST WEEK

**Question:** In the **PAST** WEEK, which of the following have you done? (Select all that complete the sentence)

Day-dreamed about taking a leisure trip

Talked to a friend or relative about a future trip

In the PAST WEEK I have

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

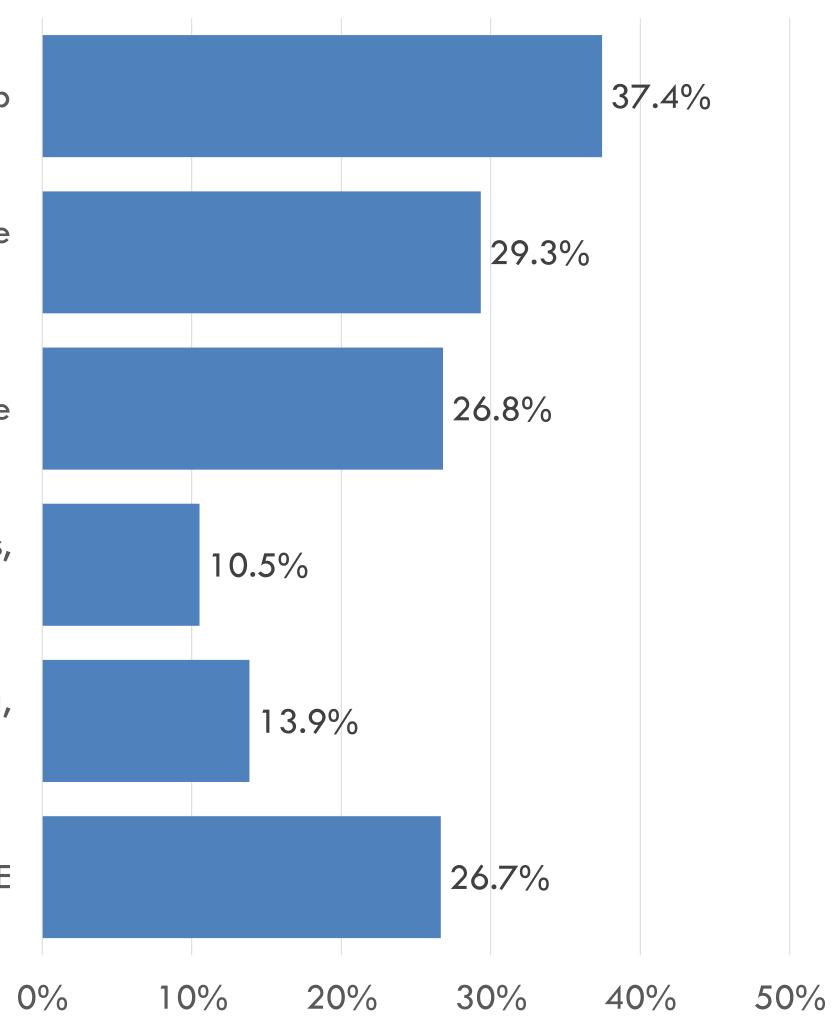
Researched travel ideas online

Researched travel ideas offline (magazines, printed visitor guides, etc.)

> Made travel reservations (lodging, transportation, tickets, etc.)











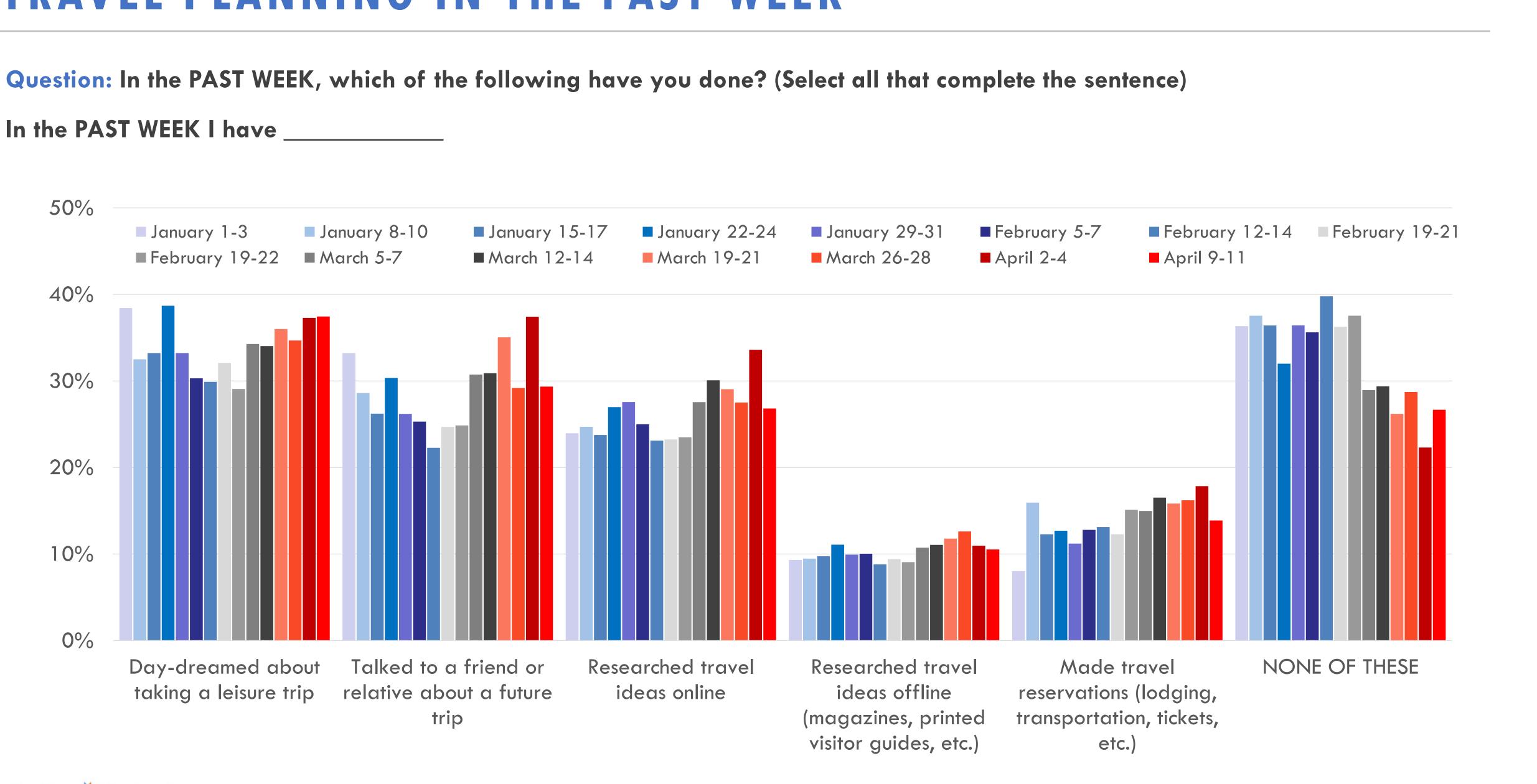






### TRAVEL PLANNING IN THE PAST WEEK

### Question: In the PAST WEEK, which of the following have you done? (Select all that complete the sentence)















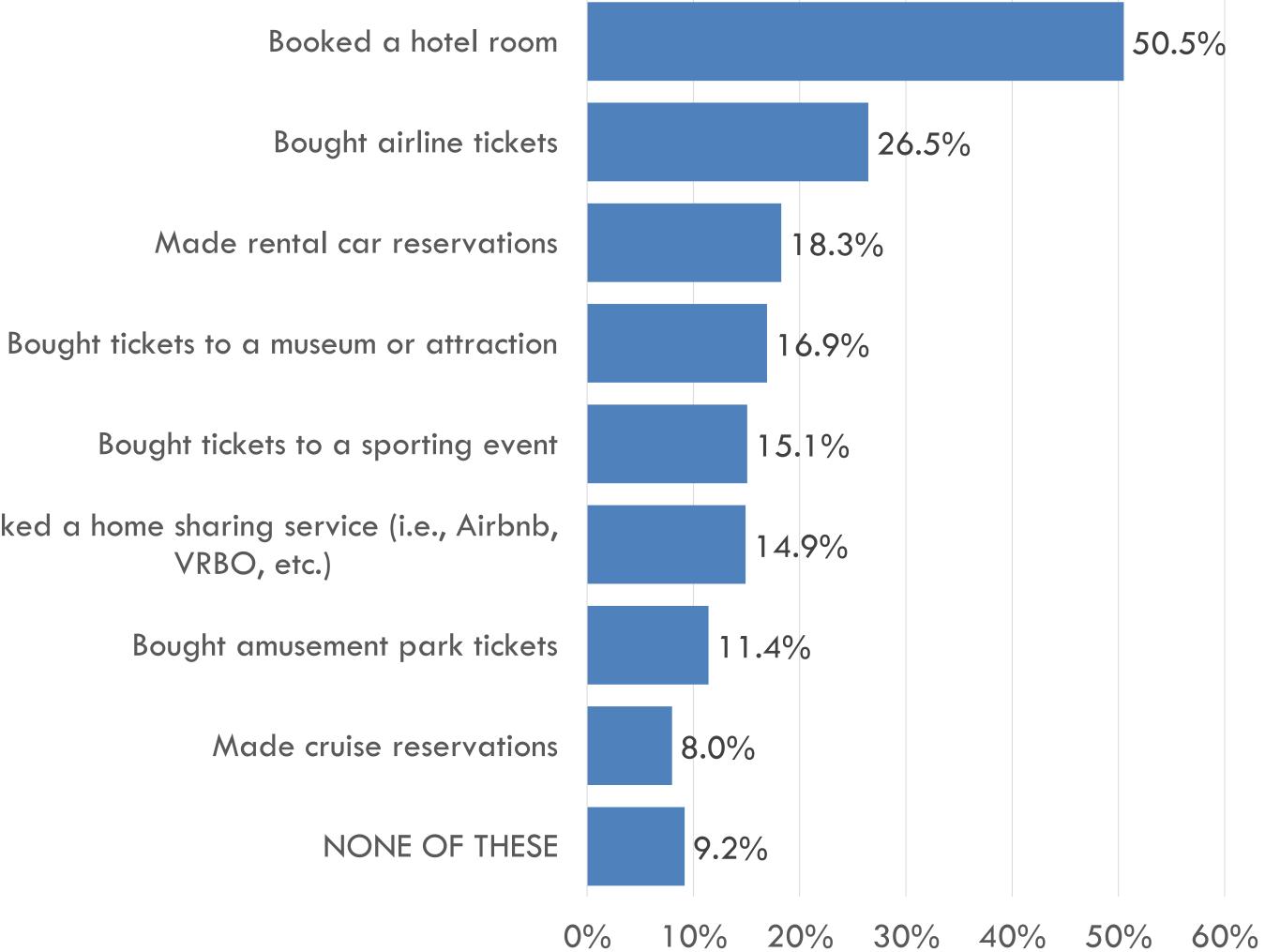
### TRAVEL RESERVATIONS MADE IN THE PAST WEEK

### Question: Which of these travel reservations did you make this week? (Select all that apply)

(Base: Wave 57 data. Respondents who made travel reservations this week, 162 completed surveys. Data collected April 9-11, 2021)

Booked a home sharing service (i.e., Airbnb, VRBO, etc.)





70%











# TRAVEL IN 2021



## **EXCITEMENT FOR LEISURE TRAVEL IN 2021**

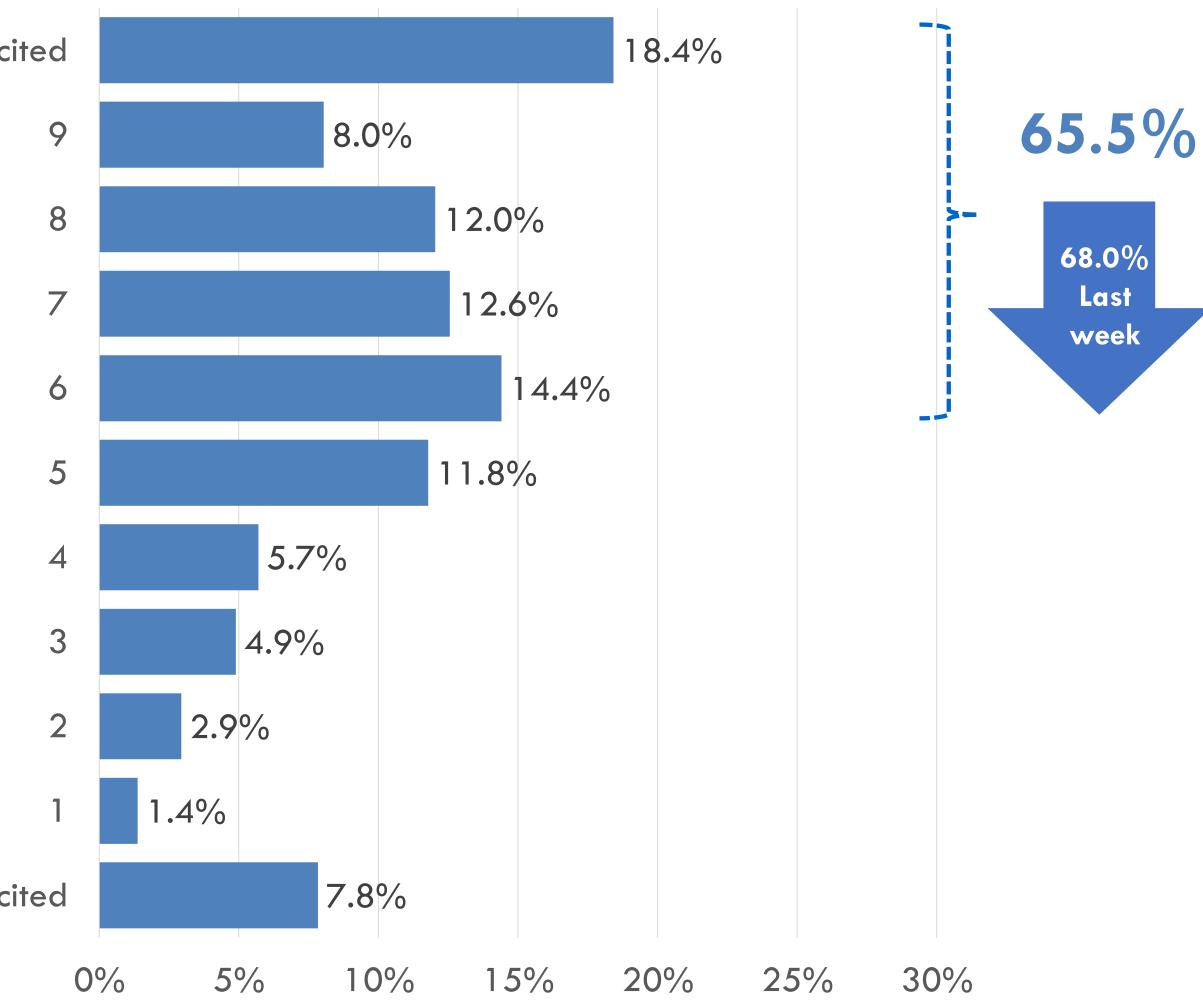
**Question:** Which best describes how excited you are about LEISURE **TRAVEL** in this year (2021)? (Please answer using the 11-point scale below)

10 - I am extremely excited

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

0 - I am not at all excited

















### **MOST DESIRED DOMESTIC DESTINATIONS**

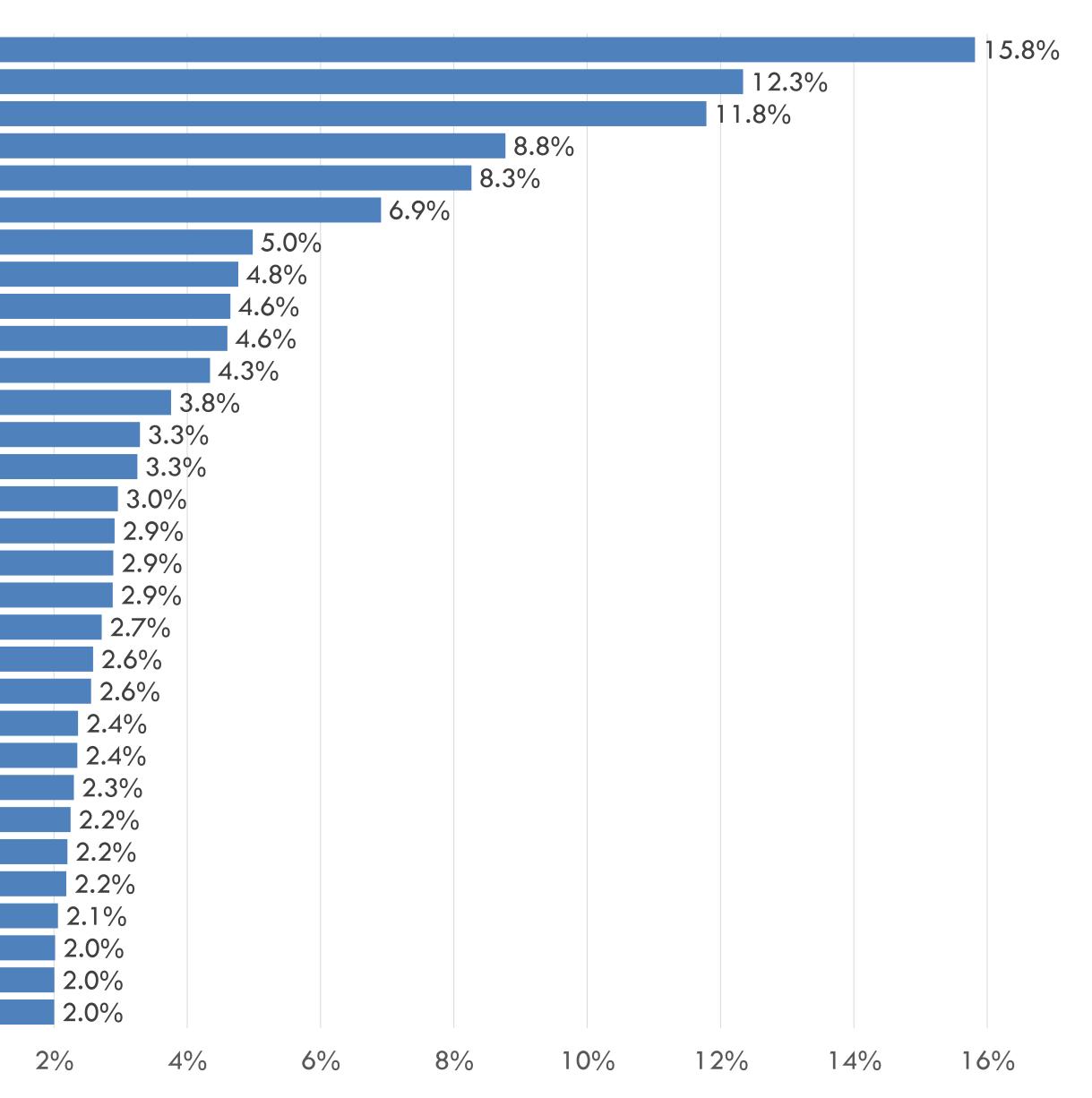
**Question:** Which domestic destinations do you most want to visit this upcoming year? (Write in up to three)

### (Please only include destinations in the United States)

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

Florida Las Vegas New York Hawaii California Texas Chicago Arizona Colorado Los Angeles Miami Orlando Tennessee New Orleans Michigan San Diego Seattle North Carolina New York City **Boston** San Francisco Virginia **Disney World** Myrtle Beach Utah Alabama South Carolina Maine Atlanta Washington, D.C. Alaska





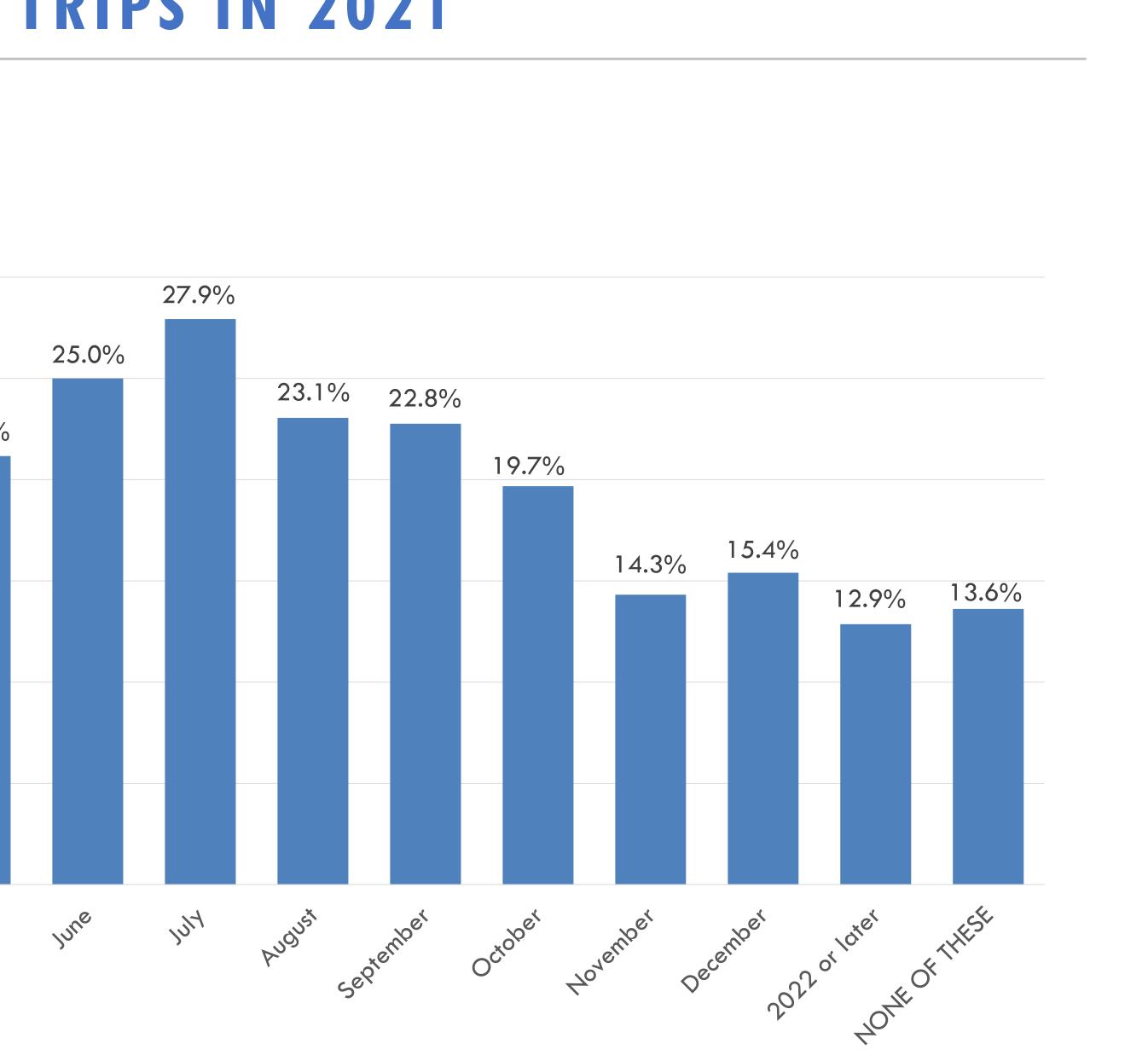




### **MONTHS OF EXPECTED LEISURE TRIPS IN 2021**

**Question: Even if only tentatively** scheduled, in which months do you 30% currently plan to take any leisure trips? (Select all that apply) 25% 21.2% 20% 13.6% 15% (Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021) 10% 5% 0% APrill Mat











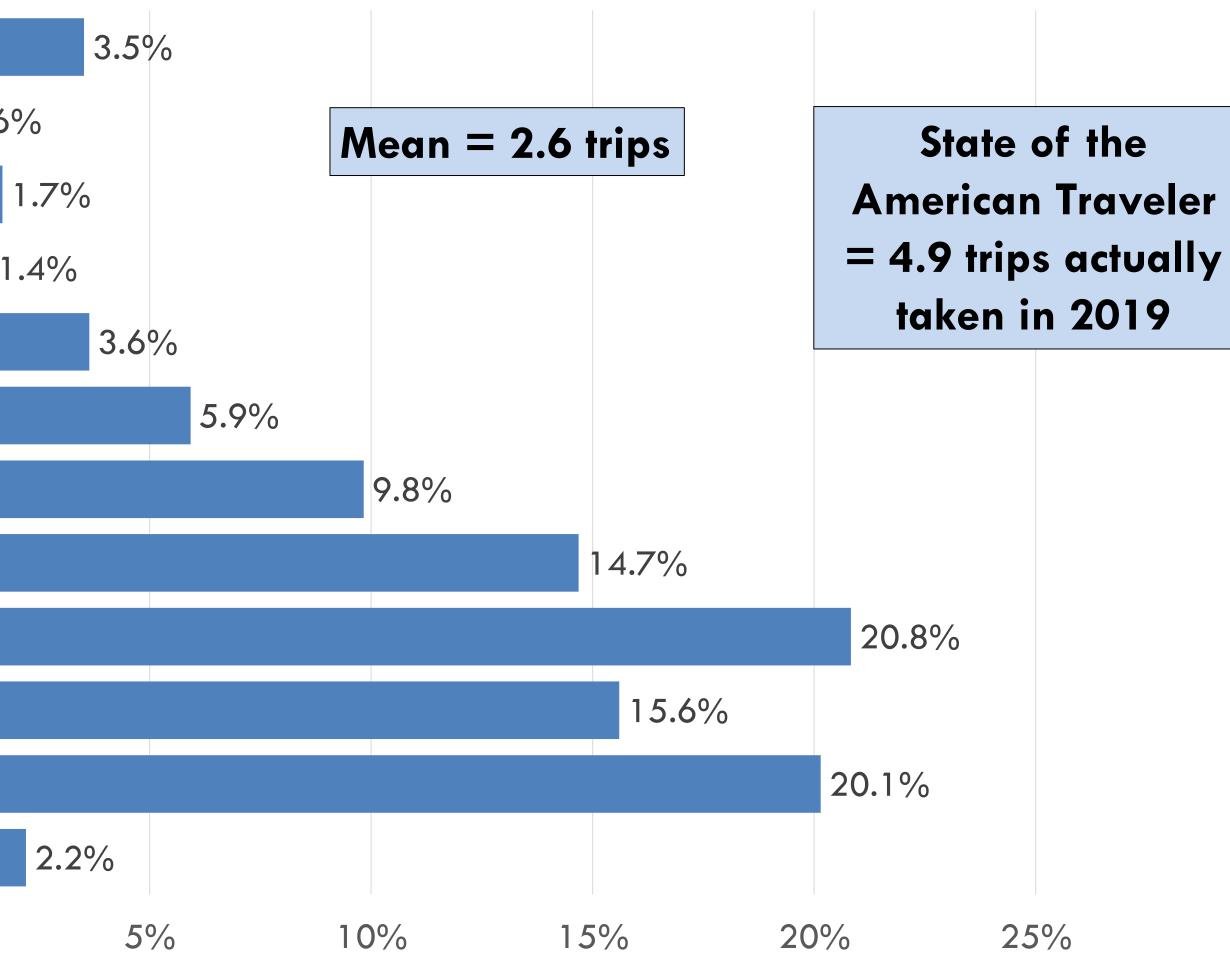




### **EXPECTED NUMBER OF LEISURE TRIPS IN 2021**

Question: IN TOTAL, how many leisure trips (of 50 miles or more from your home) do you expect to	10 or more	
	9	0.69
take in 2021? (Select one)	8	
	7	1
	6	
	5	
(Base: Wave 57 data. Respondents who have tentative plans to travel in 2021, 1,173 completed surveys. Data collected April 9-11, 2021)	4	
	3	
	2	
	1	
	Zero	
	l don't know	
	0	%

















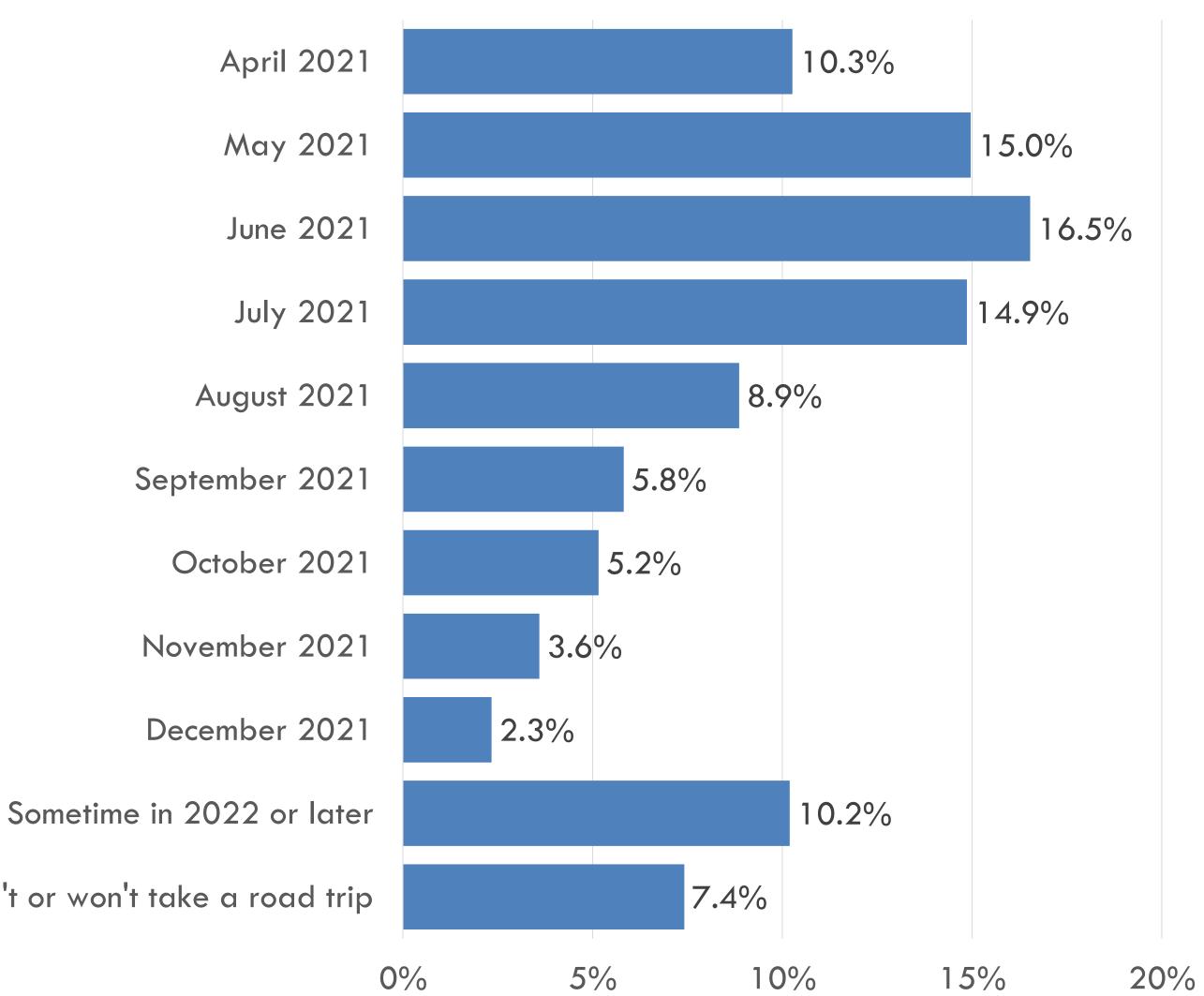
### **MONTH OF NEXT ROAD TRIP**

Question: In what month do you expect you will take your NEXT **ROAD TRIP (Traveling in a personal** automobile)?

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

Never - I don't or won't take a road trip











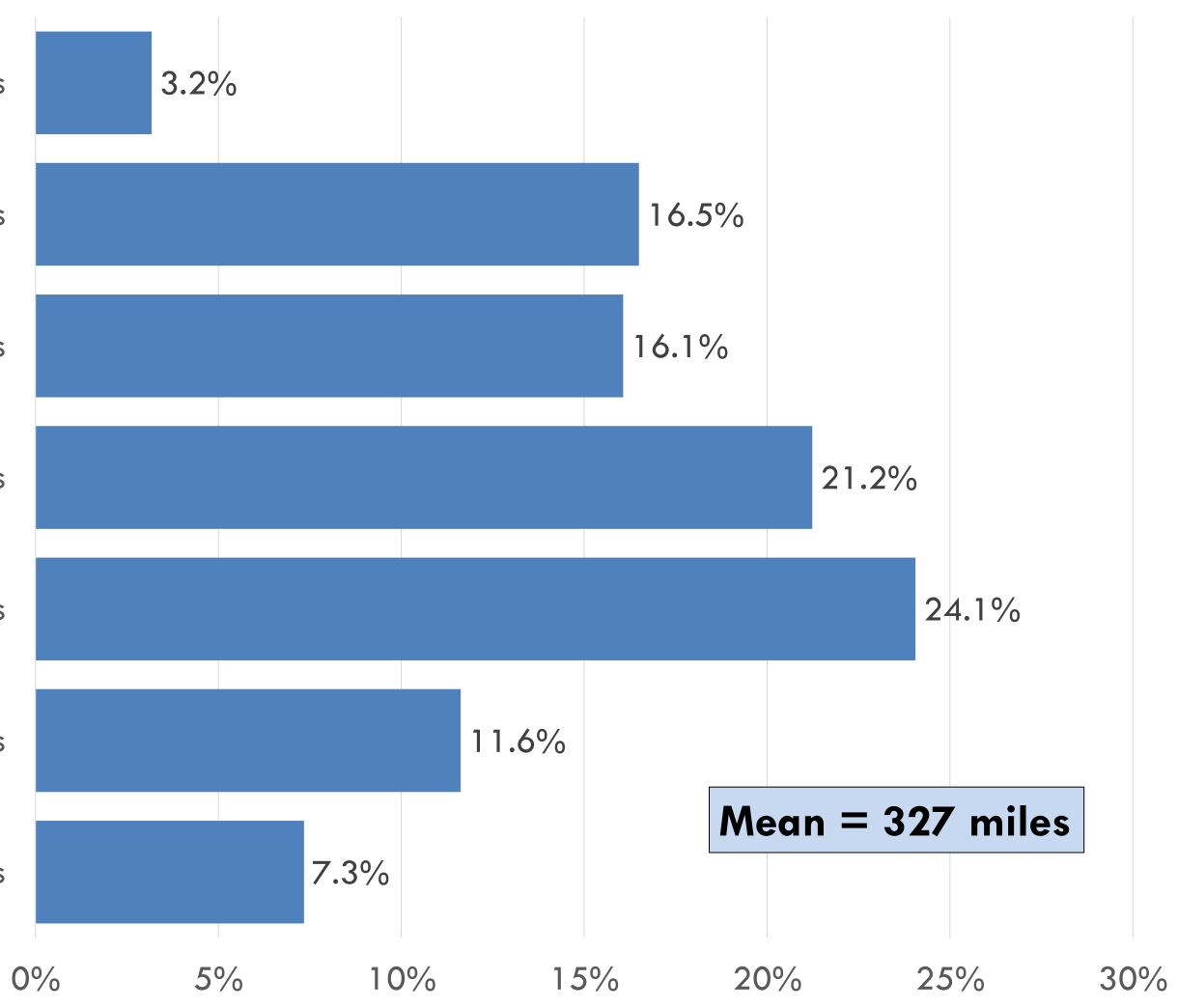




### **NEXT ROAD TRIP: DISTANCE FROM HOME**

Question: On your next ROAD TRIP, how far away from home will you be likely to travel?	0 - 50 miles
	51 - 100 miles
(Base: Wave 57 data. All respondents taking road trips, 1,110 completed surveys. Data collected April 9-11, 2021)	101 to 150 miles
	151 to 250 miles
	251 to 500 miles
	501 - 1,000 miles
	Over 1,000 miles











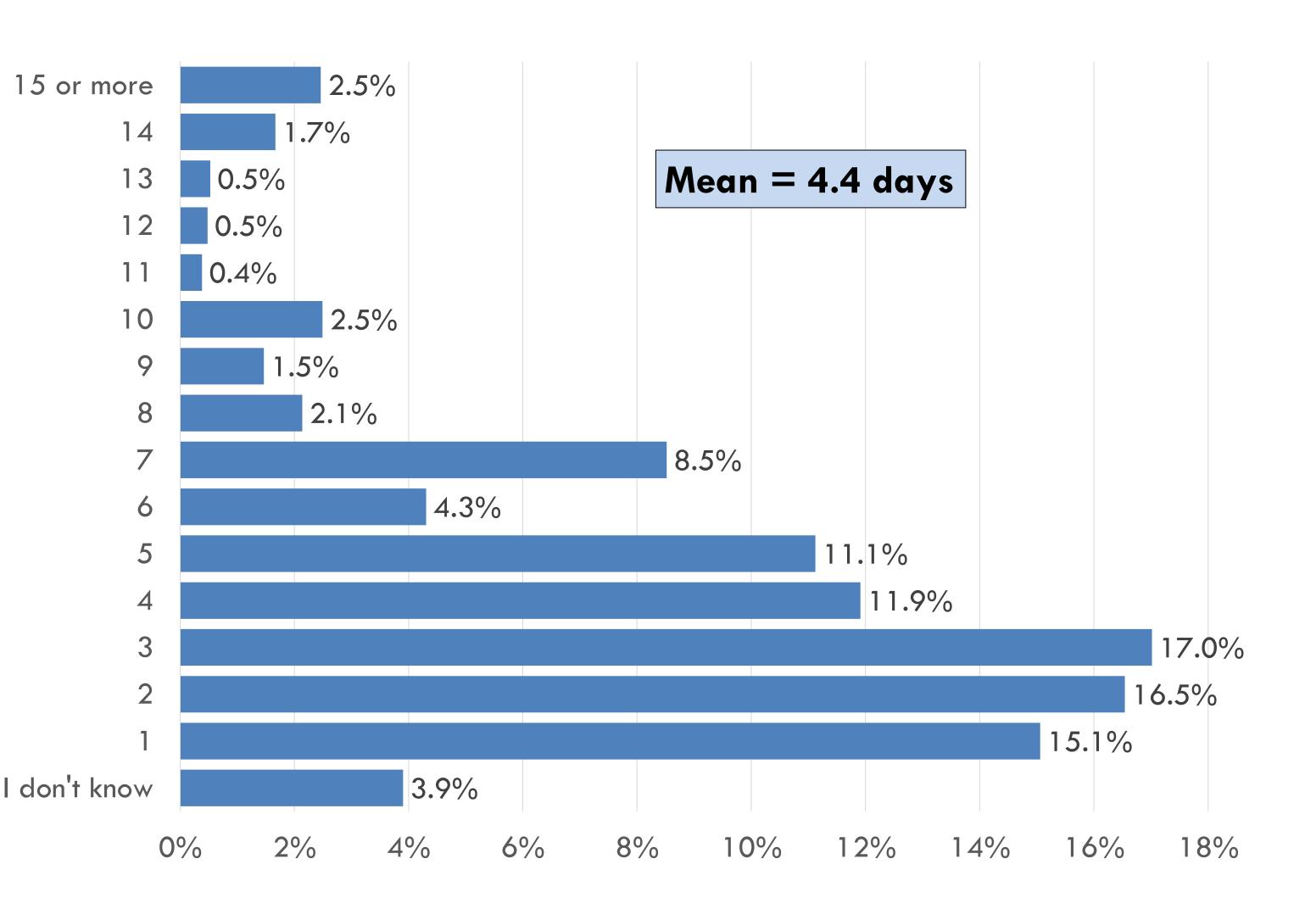




### **NEXT ROAD TRIP: LENGTH OF TRIP**

Question: On your next ROAD TRIP, how many days away from home do you expect to spend? (Select one)

(Base: Wave 57 data. All respondents taking road trips, 1,060 completed surveys. Data collected April 9-11, 2021)











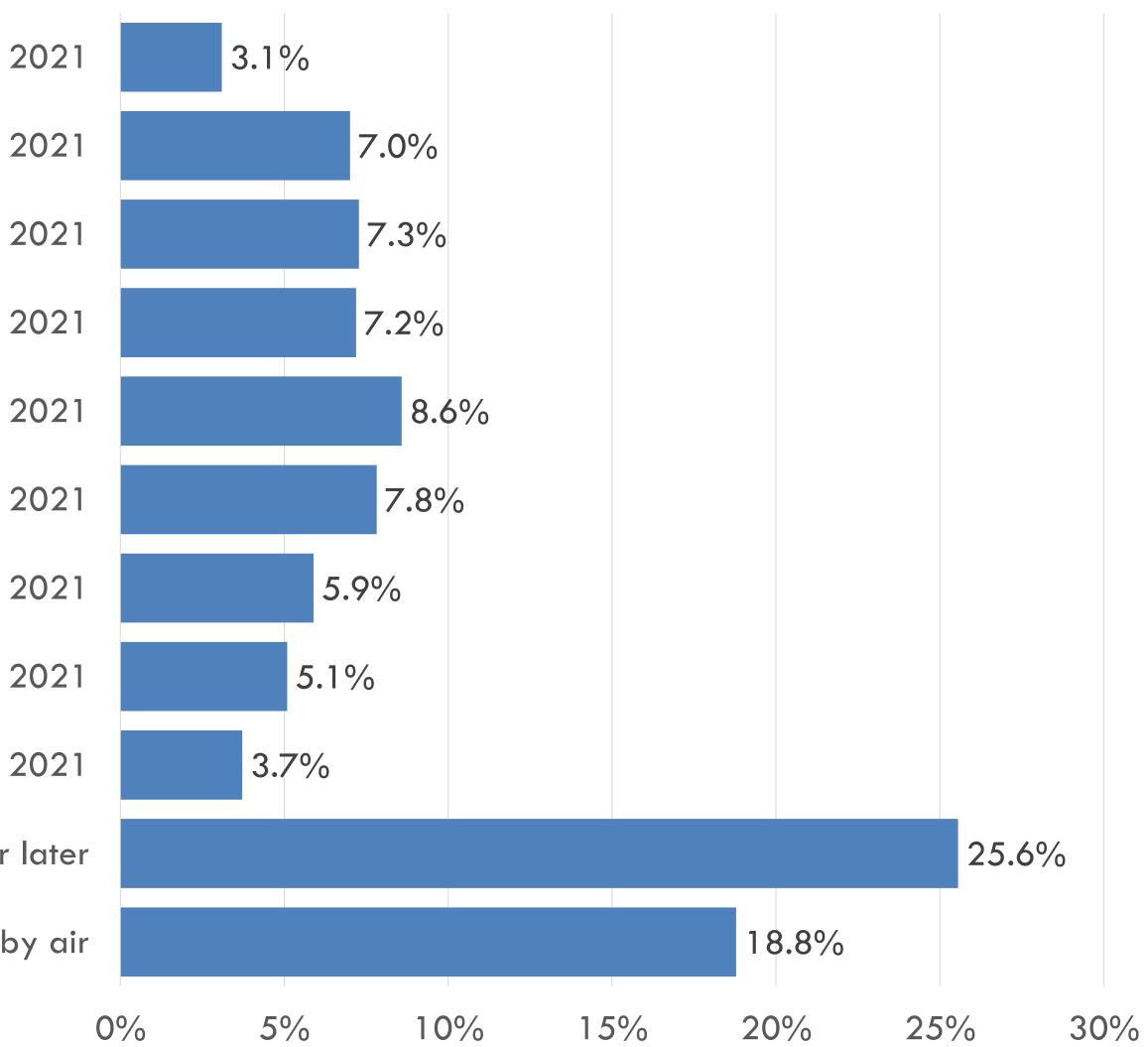




### **MONTH OF NEXT COMMERCIAL AIRLINE FLIGHT**

Question: In what month do you	April 2
expect you will take your NEXT TRIP ON A COMMERCIAL AIRLINE?	May 2
	June 2
(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)	) July 2
	August 2
	September 2
	October 2
	November 2
	December 2
	Sometime in 2022 or
	Never - I don't or won't travel by















### NEXT COMMERCIAL AIRLINE TRIP: DISTANCE FROM HOME

Question: On your next TRIP ON A **COMMERCIAL AIRLINE**, how far away from home will you be likely to travel?

0 to 250 miles

251 to 500 miles

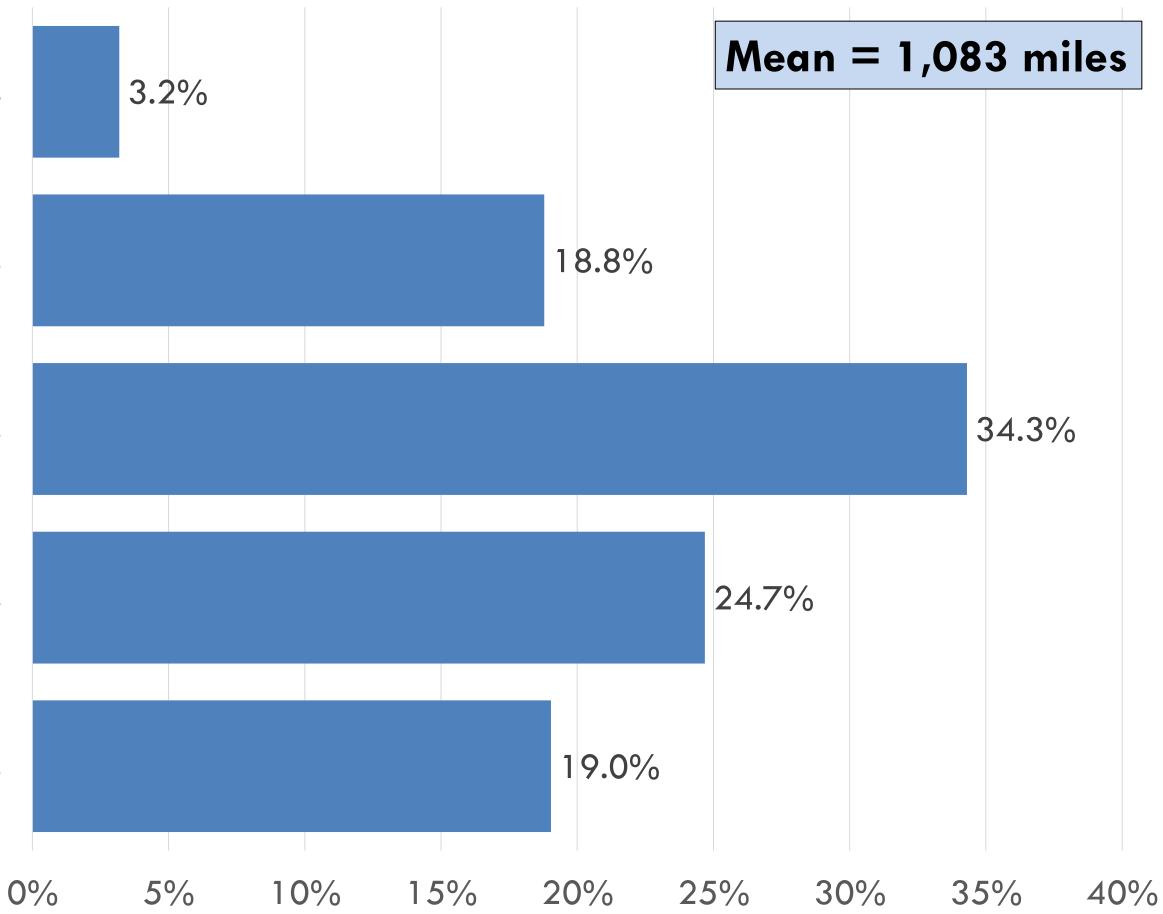
(Base: Wave 57 data. All respondents taking commercial airline trips, 987 completed surveys. Data collected April 9-11, 2021)

501 to 1000 miles

1,001 to 2,000 miles

Over 2,000 miles











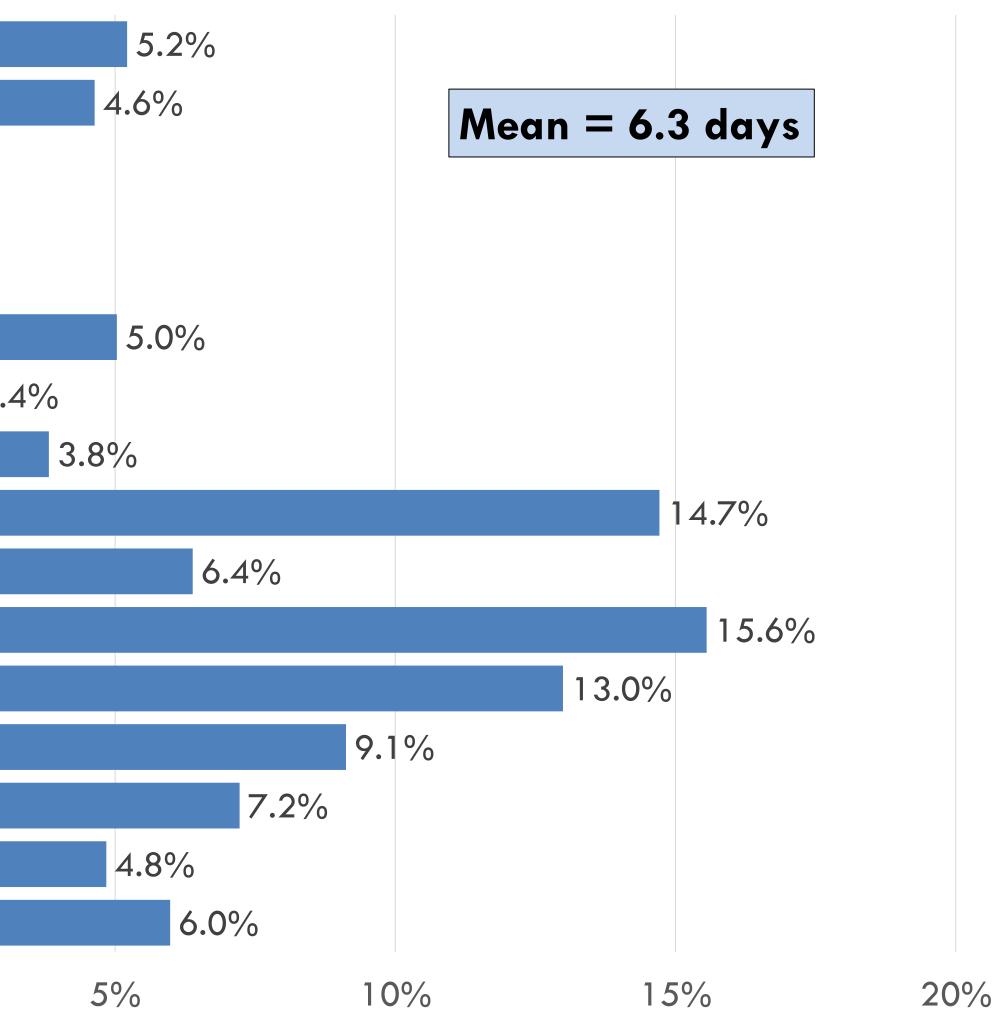




### NEXT COMMERCIAL AIRLINE TRIP: LENGTH OF TRIP

Question: On your next TRIP ON A COMMERCIAL AIRLINE, how many days away from home do you	15 or more	
	14	
	13	0.4%
expect to spend? (Select one)	12	1.0%
(Base: Wave 57 data. All respondents taking commercial airline trips, 927 completed surveys. Data collected April 9-11, 2021)	11	0.6%
	10	
	9	2.4
	8	
	7	
	6	
	5	
	4	
	3	
	2	
	1	
	l don't know	
	0	%















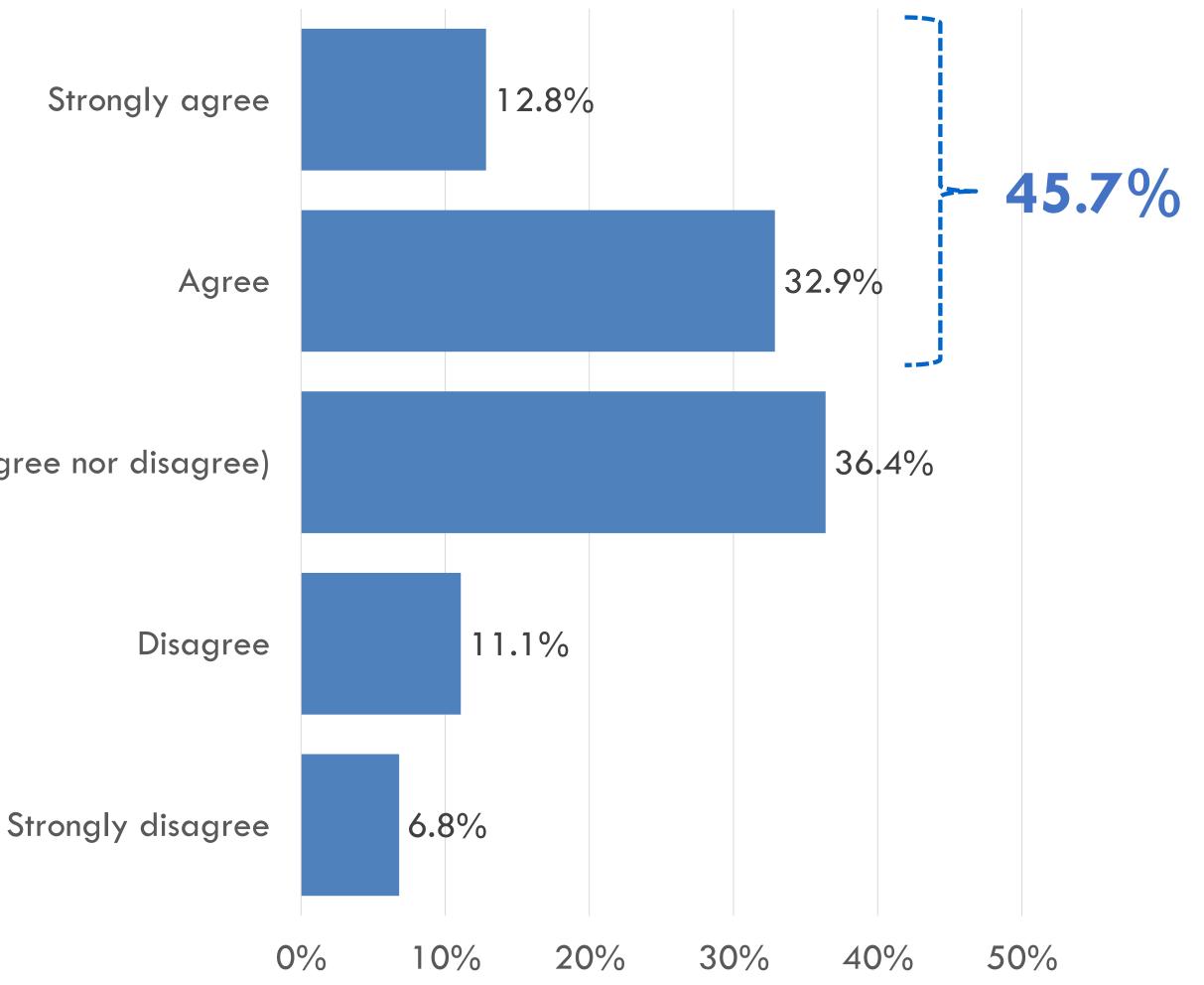
### **BOOKING TRAVEL RESERVATIONS CLOSER TO THE START OF TRIP**

### **Question:** This year, I expect to **BOOK MY TRAVEL RESERVATIONS** closer to the start of my trip(s) than I would in a normal year.

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

Neutral (neither agree nor disagree)











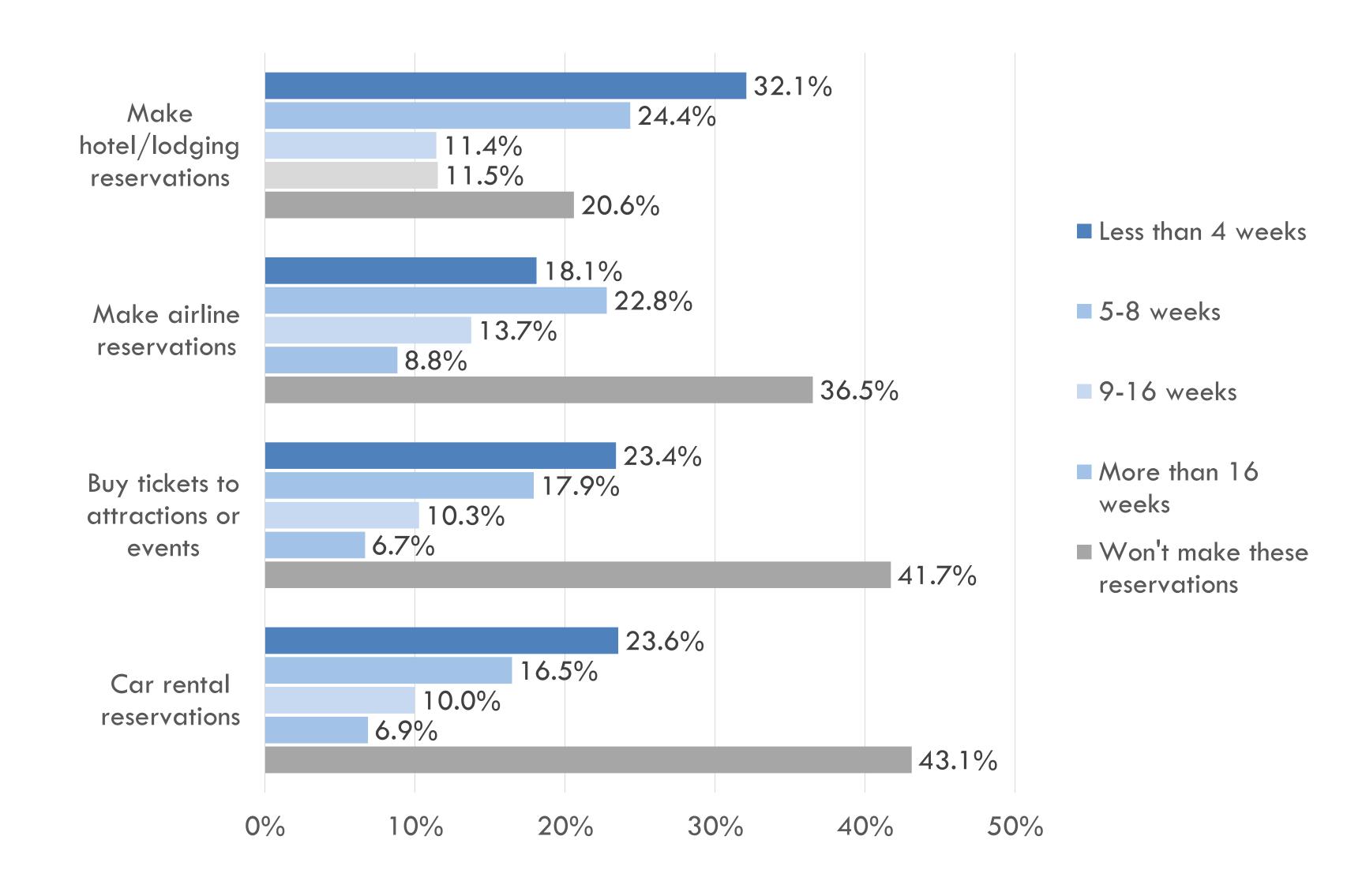




### **ADVANCED RESERVATION BOOKINGS**

**Question:** For your next leisure trip, HOW FAR IN ADVANCE will you (or did you already) begin making reservations? For each of the following, please use the scale to state how far in advance you will (or did) start making your reservations.

(Base: Wave 57 data. Respondents who expect to take 1 or more trip(s) in 2021, 960 completed surveys. Data collected April 9-11, 2021)















### **IMPORTANT FACTORS FOR NEXT LEISURE TRIP**

### (Percent rating each as "Important" or "Critically important")

**Question:** How important are each to why you will be traveling for your next leisure trip? (Use the scale below to evaluate the importance of each)

Get away from my daily life

Spending time with family

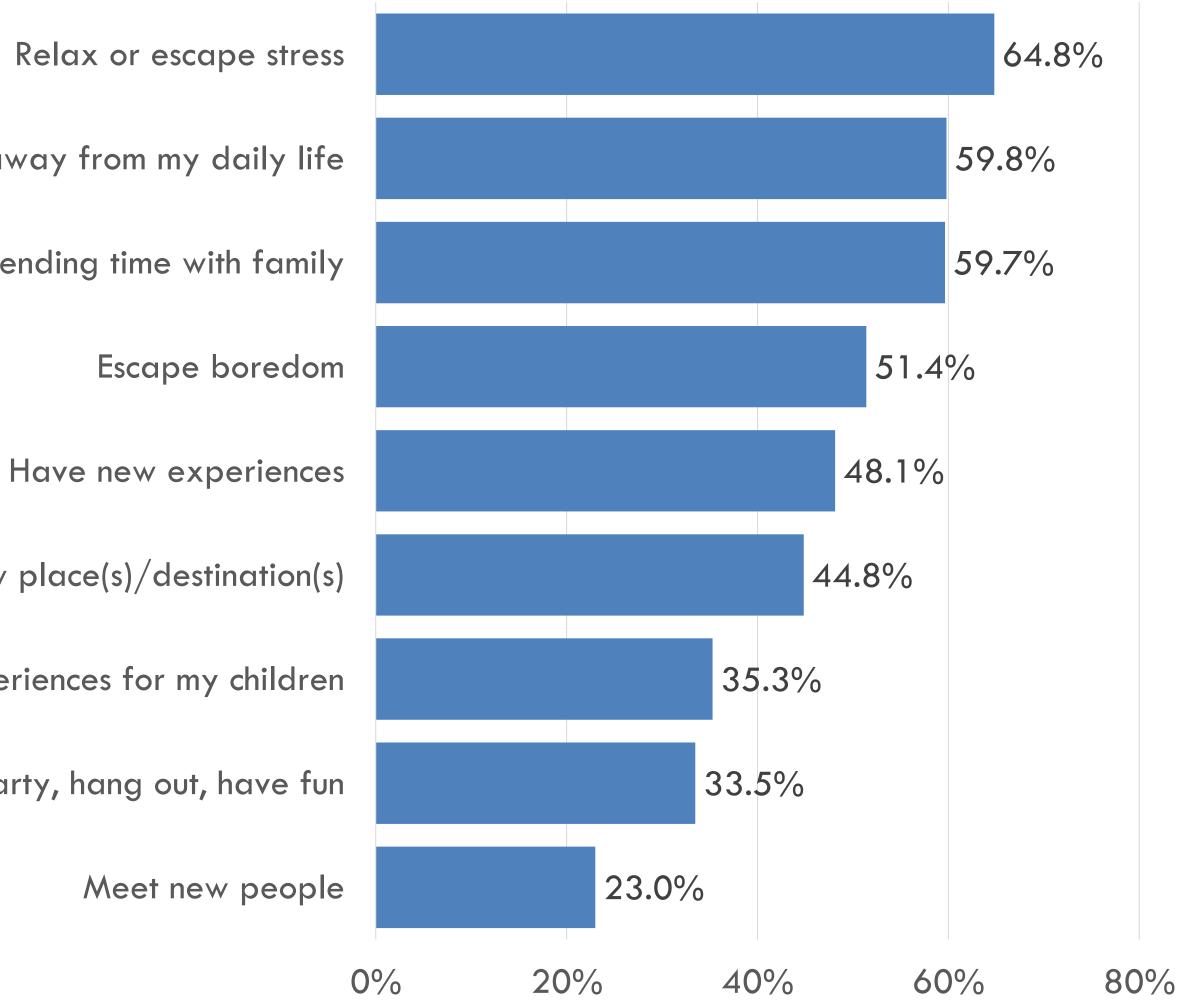
Visit new place(s)/destination(s)

Good experiences for my children

Party, hang out, have fun

(Base: Wave 57 data. Respondents who expect to take 1 or more trip(s) in 2021, 960 completed surveys. Data collected April 9-11, 2021)















TRAVEL IN THE NEXT 3 MONTHS



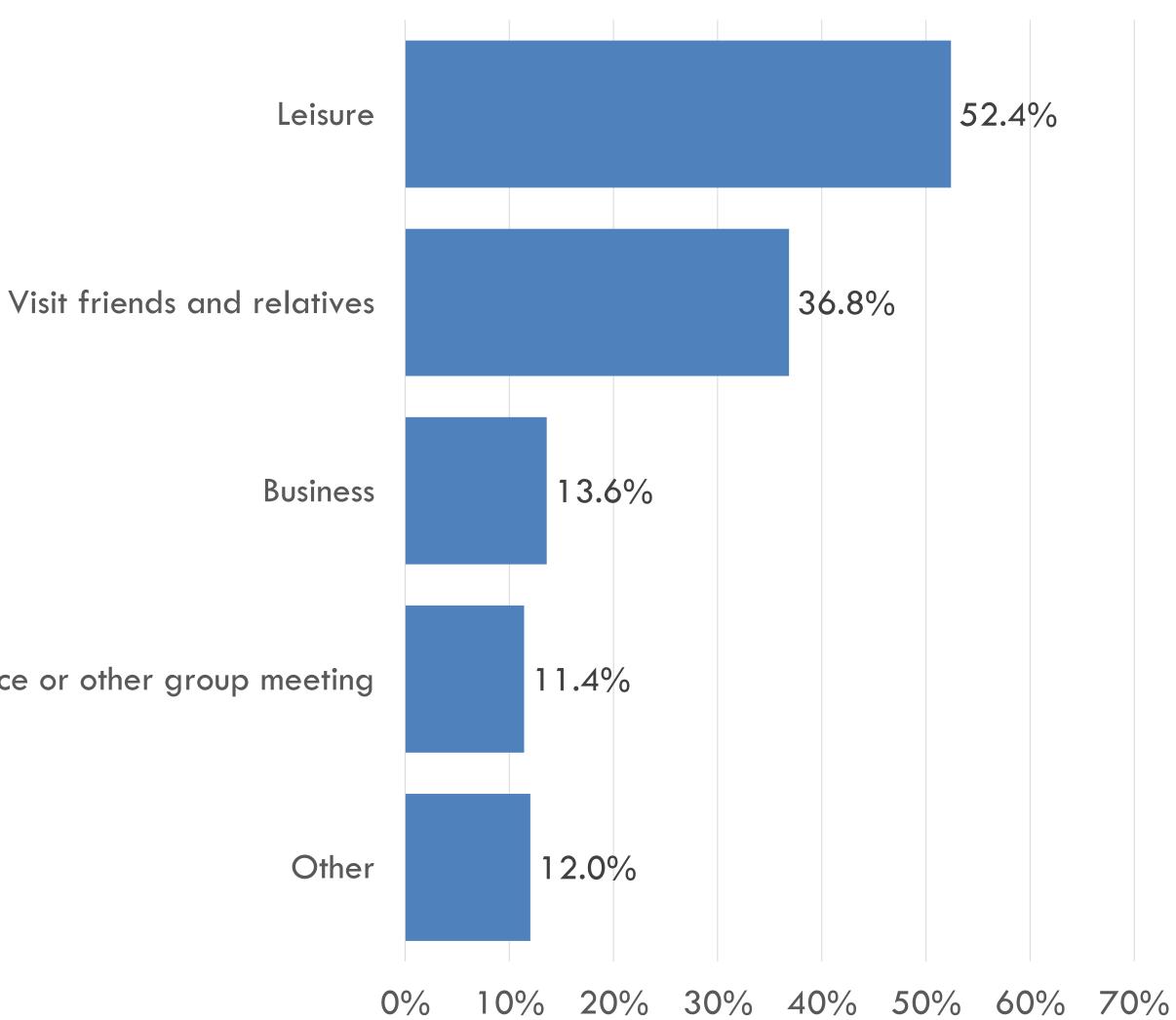
### TRAVEL EXPECTED IN THE NEXT 3 MONTHS: TRIP TYPE

**Question:** Which of the following types of travel are you planning during the next 3 months?

(Base: Wave 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

Convention, conference or other group meeting











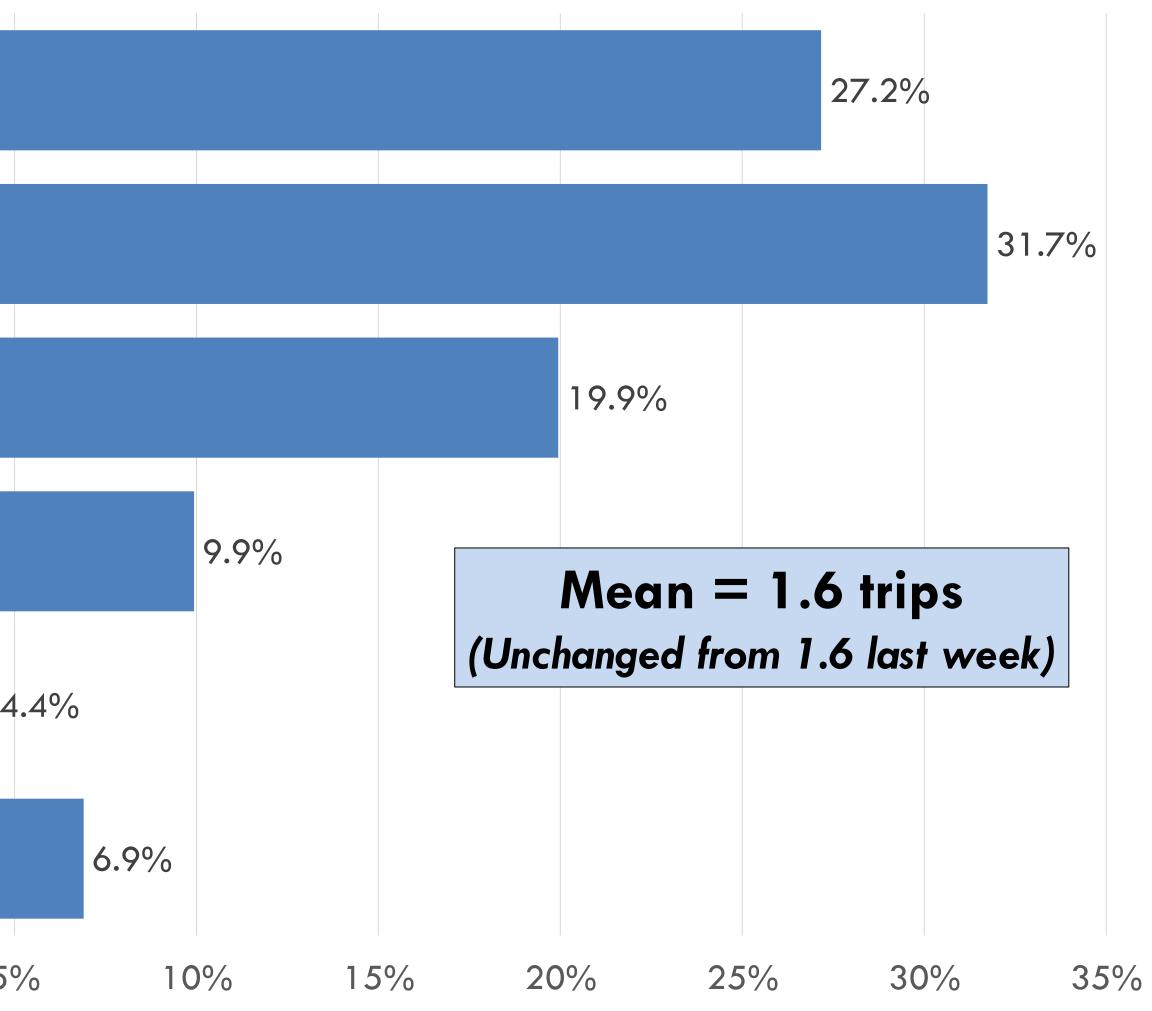




### LEISURE TRIPS EXPECTED (NEXT 3 MONTHS)

Question: HOW MANY LEISURE TRIPS do you expect to take (even if tentatively) during the next three	Zero		
months?	1		
I expect to take leisure trips			
	2		
(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)	3		
	4		4
	5 or more		
	00	2/0	5











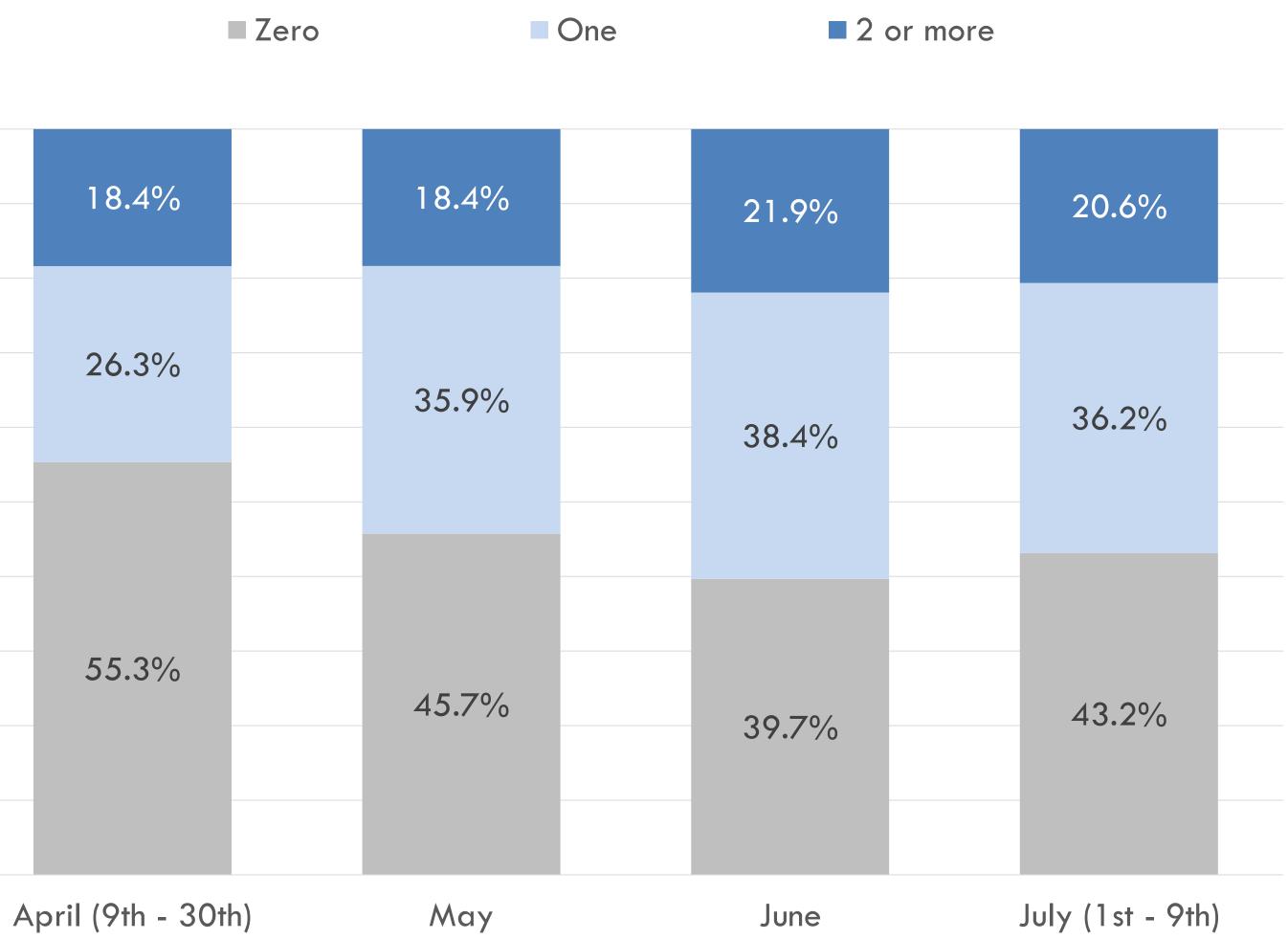




### LEISURE TRIPS EXPECTED (BY MONTH)

Question: How many leisure trips do		
you expect to take (even if	100%	
tentatively) in each of these months?	90%	18.4
	80%	
(Base: Wave 57 data. Respondents expecting to travel in the next three months, 879 completed surveys. Data collected April 9-11, 2021)	70%	26.3
	60%	
	50%	
	40%	_
	30%	55.3
	20%	_
	10%	
	0%	
		April (9th











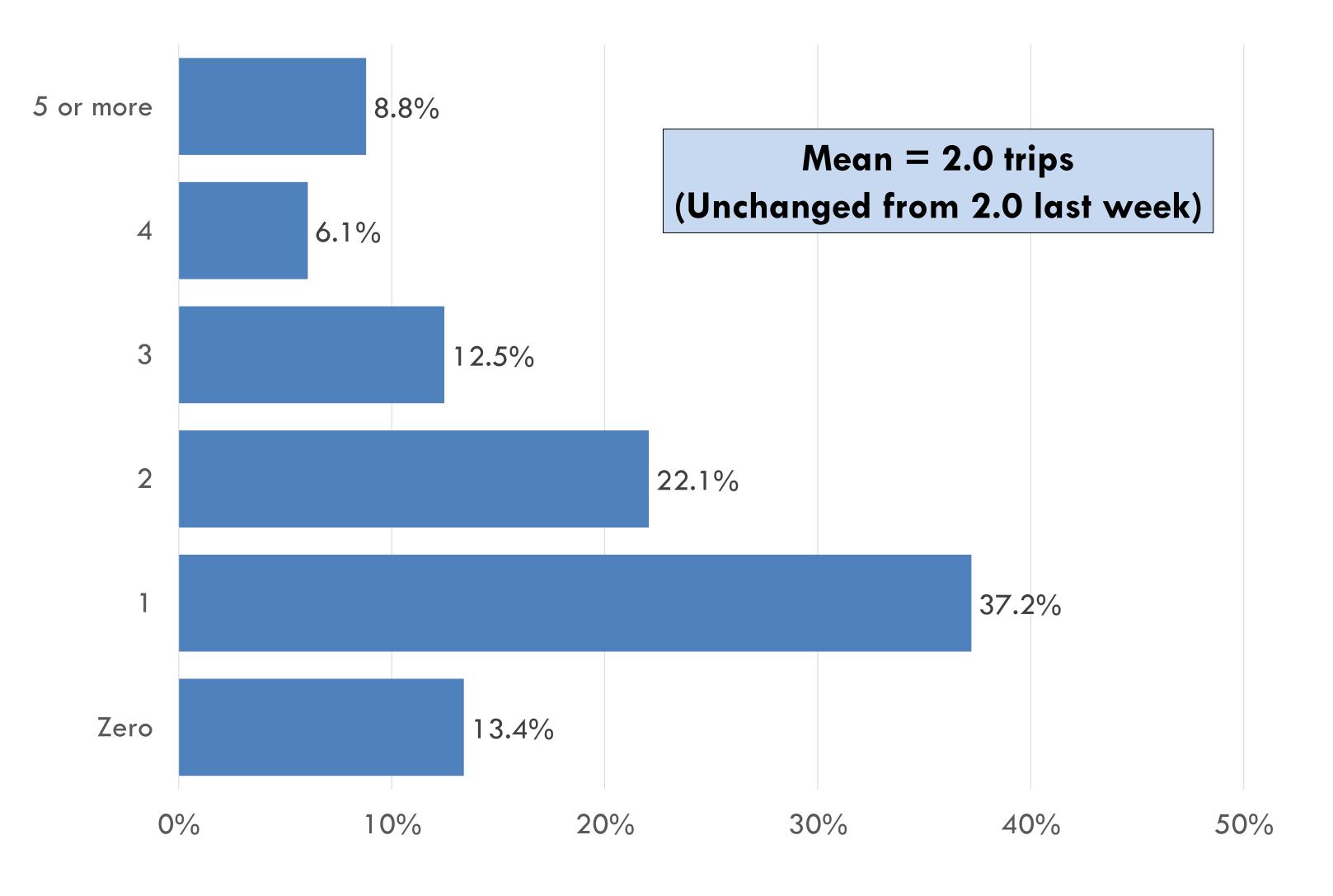




### **OVERNIGHT TRIPS EXPECTED (NEXT 3 MONTHS)**

Question: How many of these leisure trips will be OVERNIGHT **TRIPS** (i.e., trips including at least one night away from your home)?

(Base: Wave 57 data. Respondents expecting to travel in the next three months, 879 completed surveys. Data collected April 9-11, 2021)







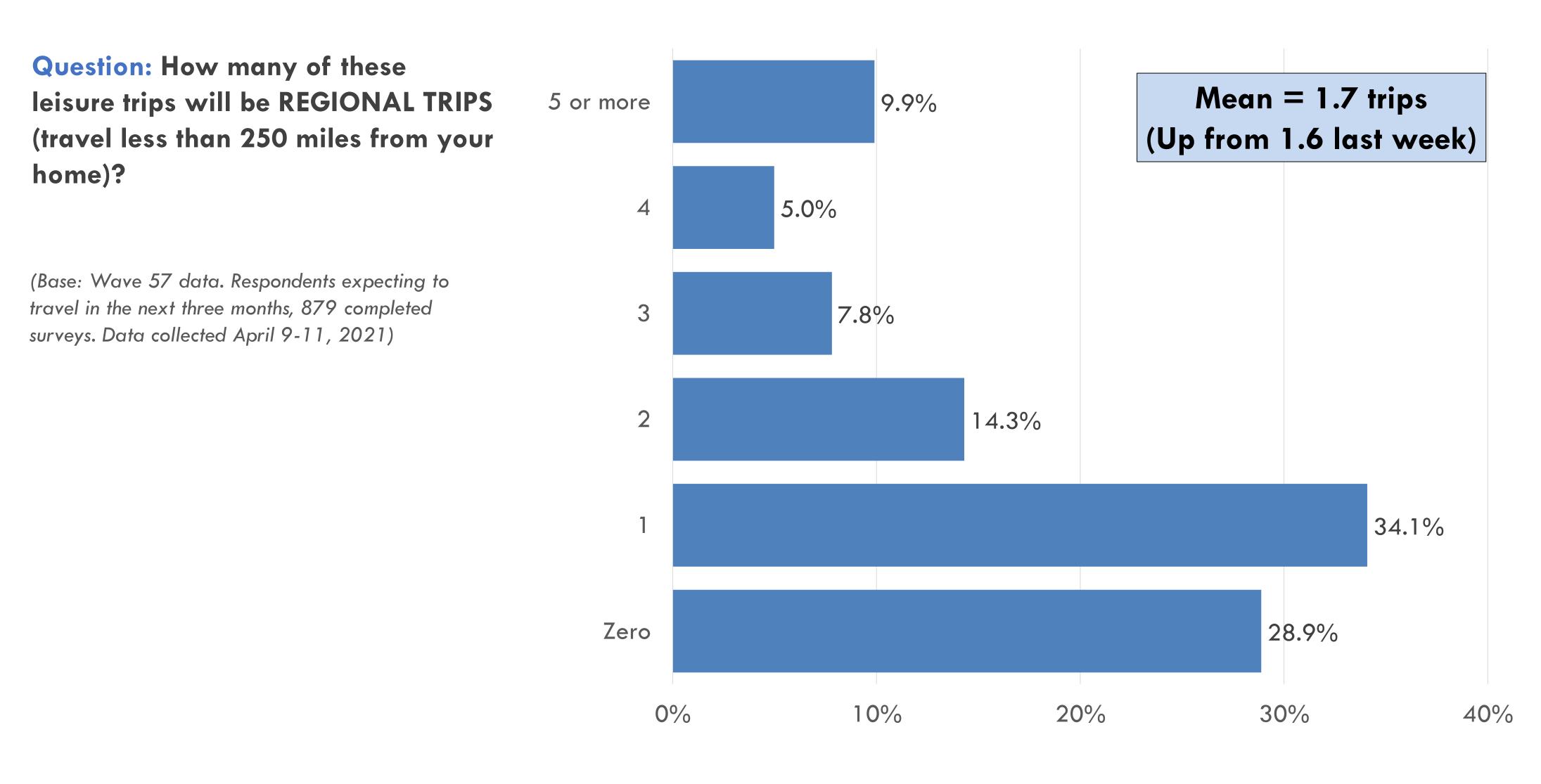








### **REGIONAL TRIPS EXPECTED (NEXT 3 MONTHS)**













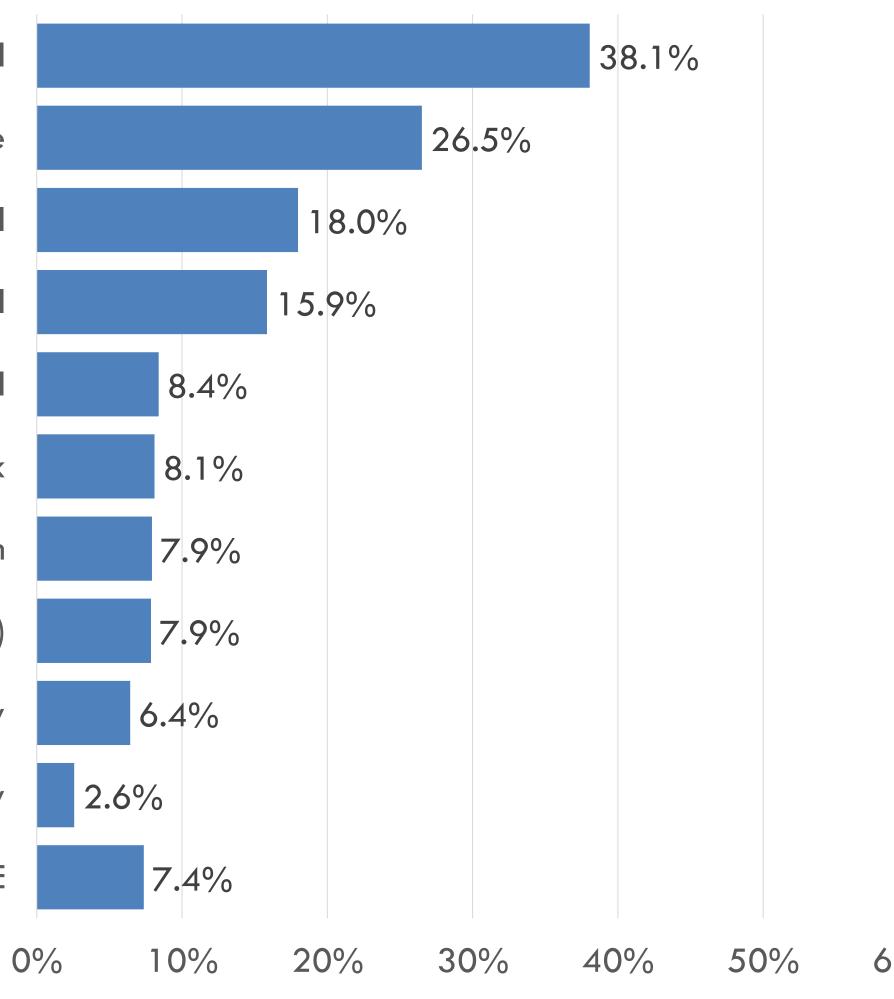


### EXPECTED PLACE OF STAY (NEXT 3 MONTHS)

Question: On these leisure trips, in which of the following are you	Full-service
expecting to stay overnight?	Private home of a
	Luxi
	Bud
(Base: Wave 57 data. Respondents expecting to travel in the next three months, 879 completed surveys. Data collected April 9-11, 2021)	Vac
	Campo
	Be
	Peer-to-peer lodging (i.e., A
	Tin

e or 3-4 star hotel friend or relative ury or 5-star hotel lget hotel or motel cation home rental ground or RV park ed & breakfast Inn Airbnb, VRBO, etc.) me-share property All-inclusive resort property NONE OF THESE

















## **DESTINATION TYPES EXPECTED (NEXT 3 MONTHS)**

**Question:** On these leisure trips, which of the following are you expecting to visit?

Cities or metropolitan areas

Small towns, villages or rural destinations/attractions

Beach destinations/resorts

(Base: Wave 57 data. Respondents expecting to travel in the next three months, 879 completed surveys. Data collected April 9-11, 2021)

State, county or regional parks or recreation areas

Theme or amusement parks

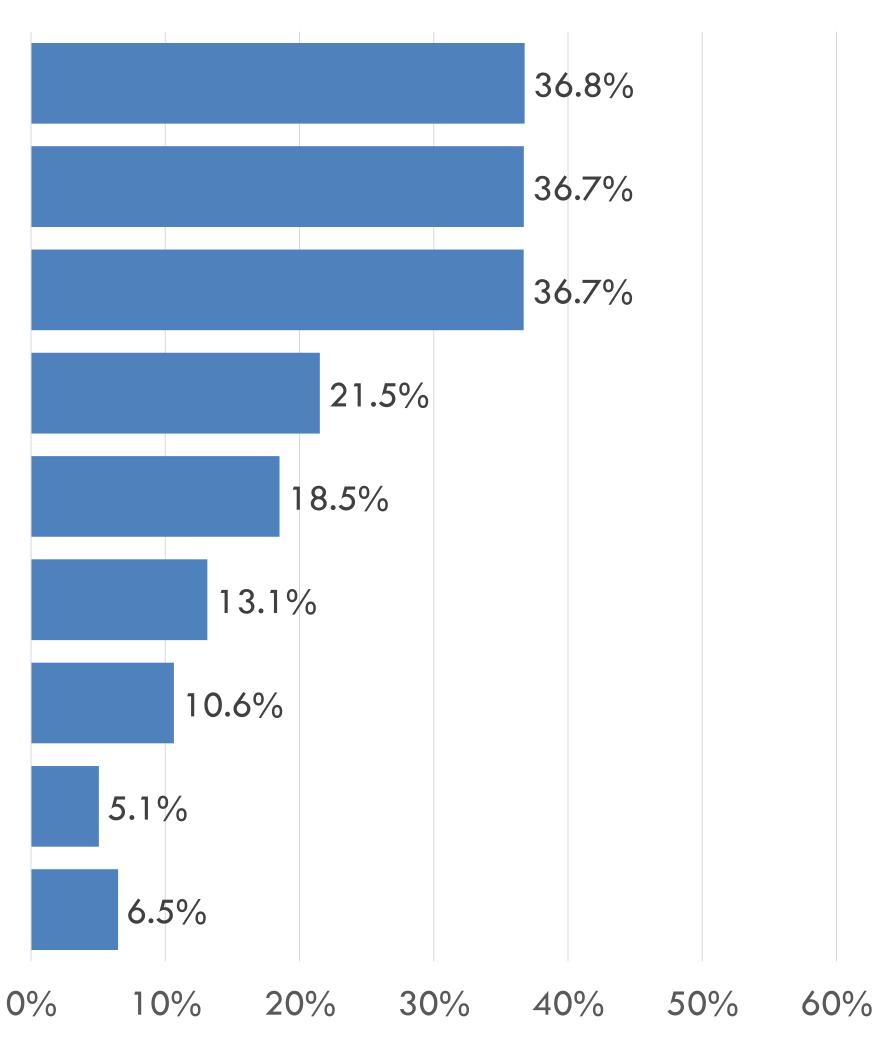
Mountain destinations/resorts (including ski resorts)

Desert destinations/resorts



U.S. National Parks

NONE OF THESE









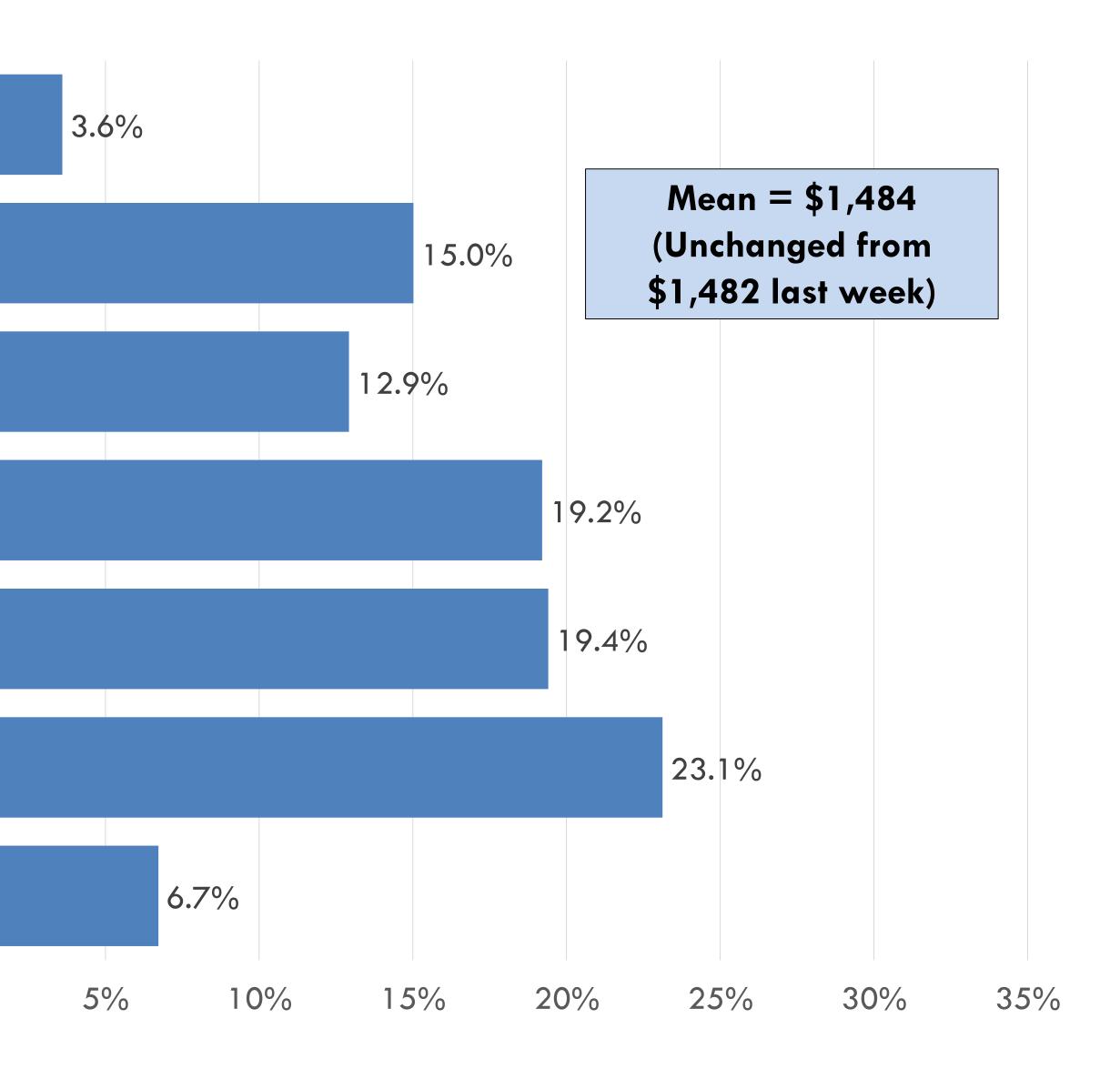




### EXPECTED LEISURE TRAVEL SPENDING (NEXT 3 MONTHS)

Question: How much IN TOTAL do you expect to spend on the leisure trips you will take in the NEXT THREE-MONTH PERIOD?	Over \$5000	
	\$3000 - \$5000	
	\$2000 - \$2999	
(Base: Wave 57 data. Respondents expecting to travel in the next three months, 879 completed surveys. Data collected April 9-11, 2021)	\$1000 - \$1999	
	\$500 - \$999	
	\$100 - \$499	
	Under \$100	
	Oc	%

















# THE RETURN OF GROUP MEETINGS



# FEELINGS ABOUT BEING ASKED TO TRAVEL OUT-OF-STATE FOR BUSINESS

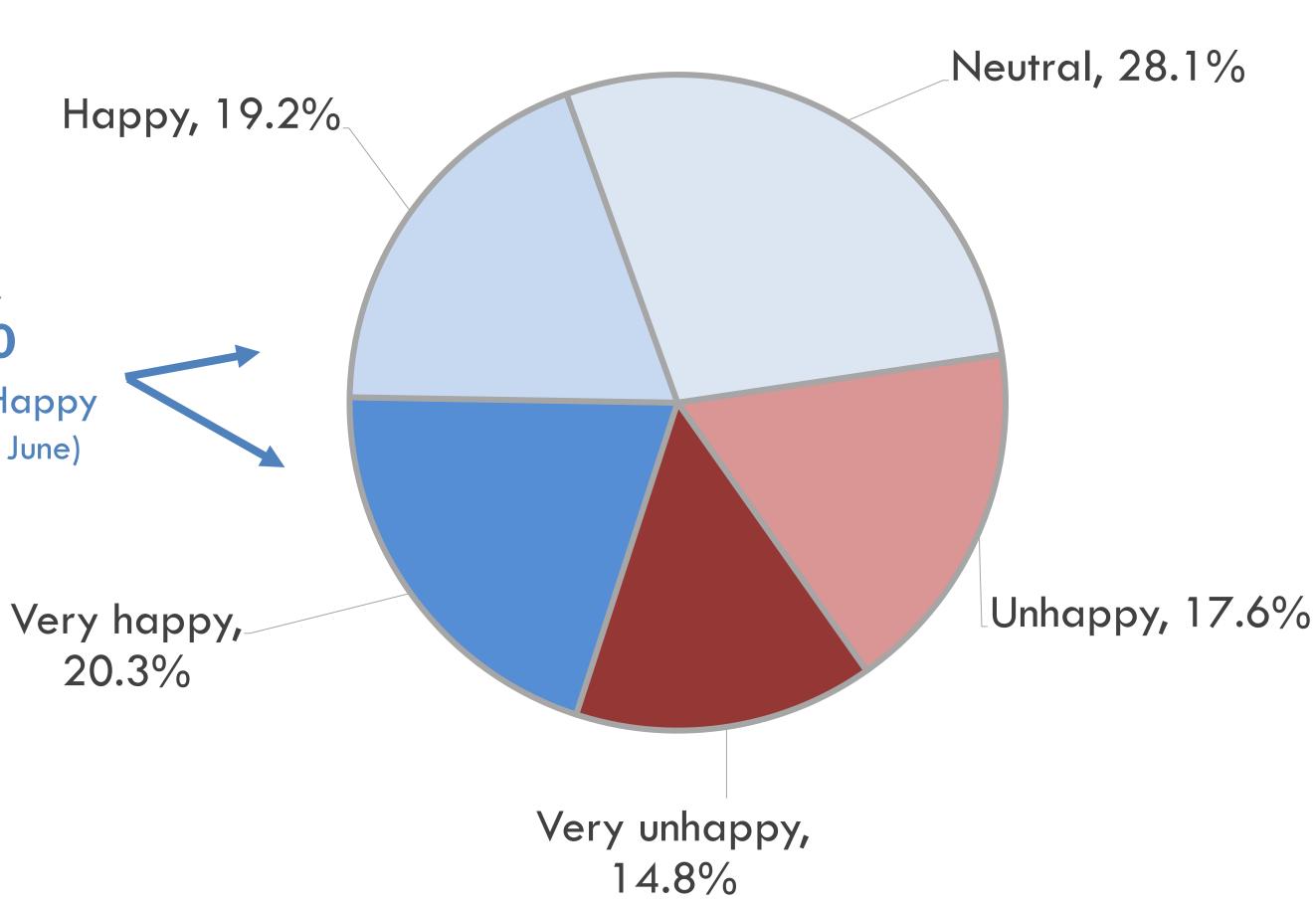
**Question:** How would you feel if your employer needed you to take an out-of-state business trip some time in the next 6 months?

(Base: Waves 57 data. All respondents who are currently employed, 865 completed surveys. Data collected April 9-11, 2021)

39.5%

Happy or Very Happy (up from 25.2% in June)













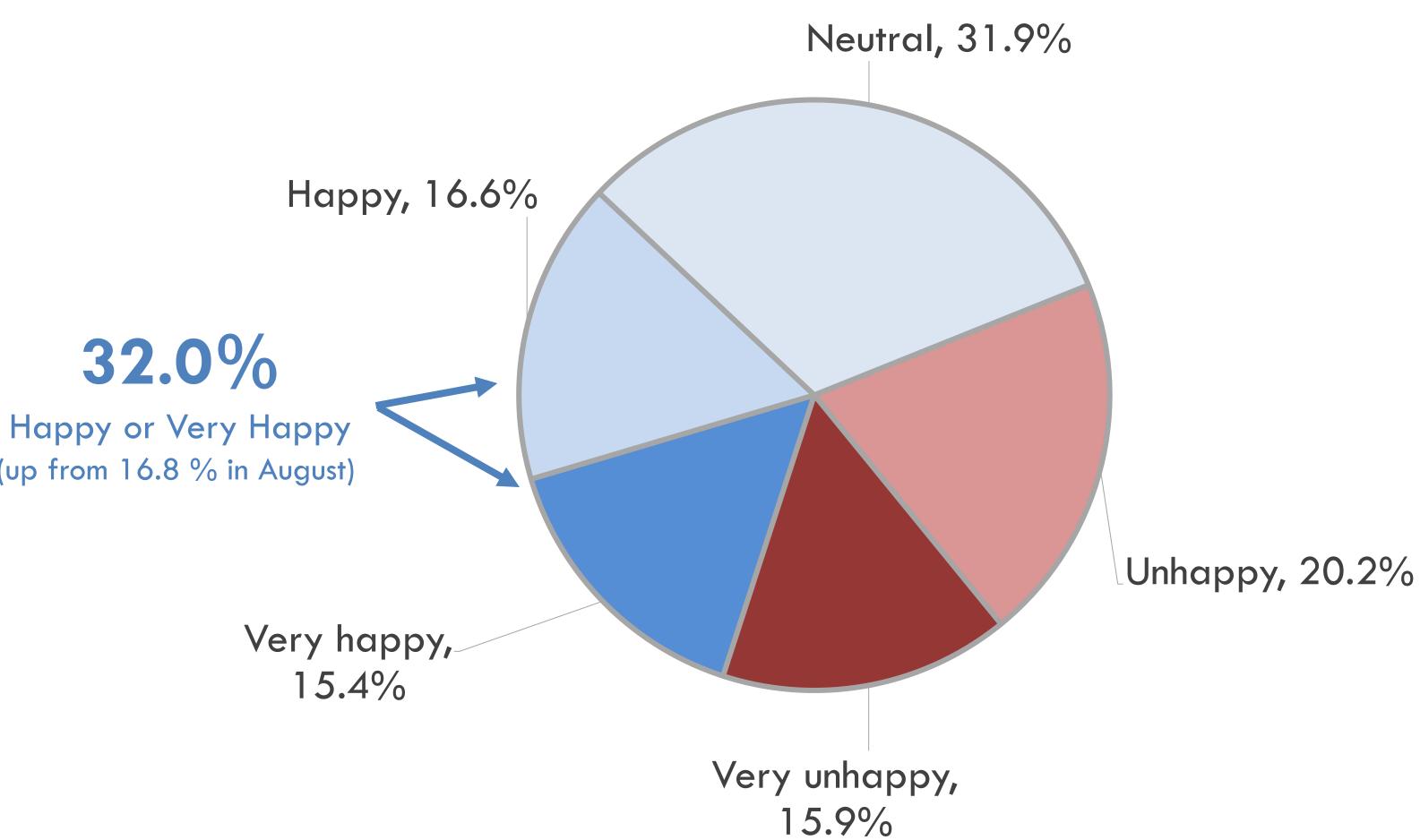




### FEELINGS ABOUT ATTENDING A GROUP MEETING

Question: How would you feel if you were asked to attend a conference, convention or group meeting sometime in the NEXT SIX (6) MONTHS?

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)



(up from 16.8 % in August)















### FEELINGS ABOUT MEETINGS IN HOME COMMUNITIES

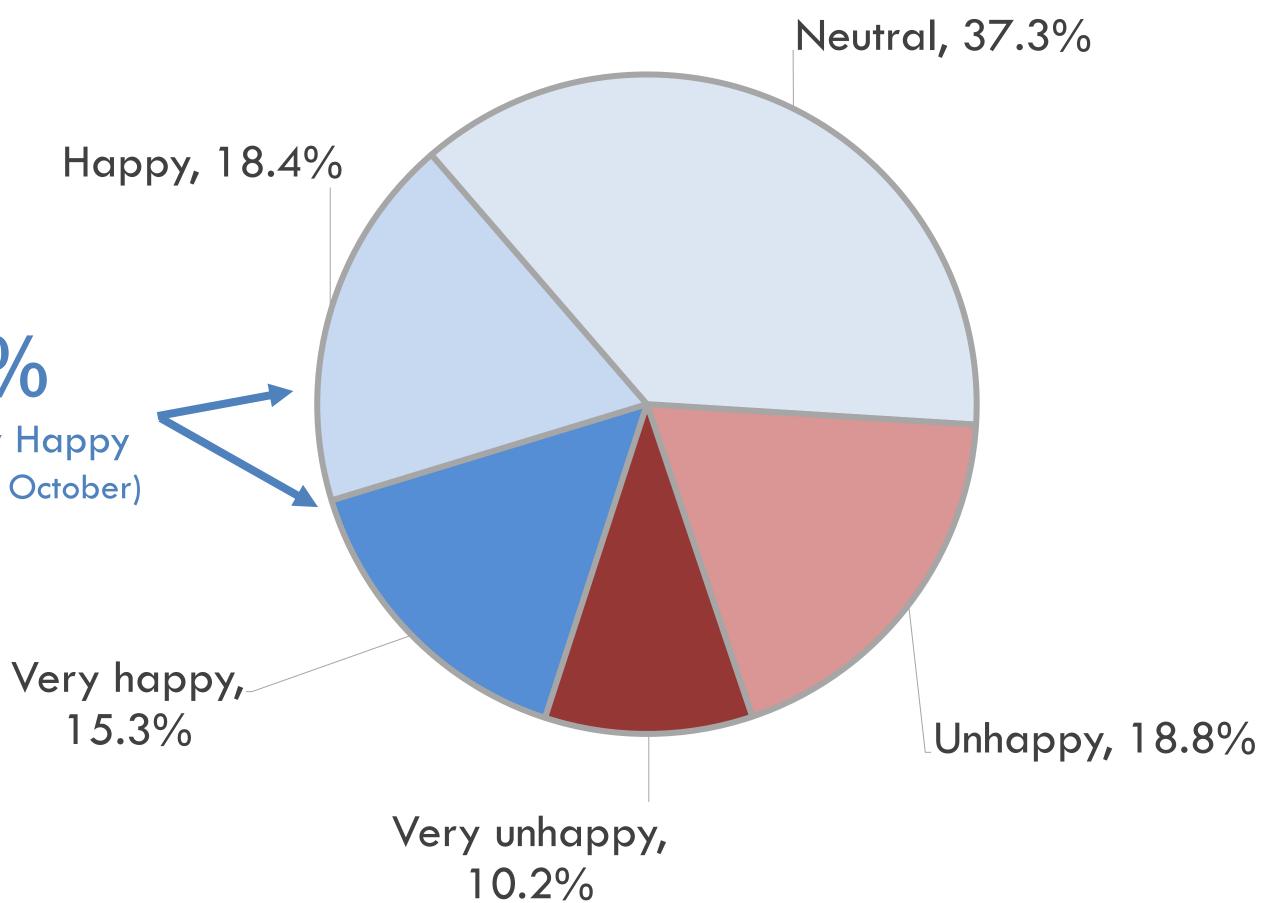
Question: How would you feel if you learned that a conference, convention or group meeting was being held in your community in the NEXT SIX (6) MONTHS?

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

33.7%

Happy or Very Happy (up from 26.2% in October)















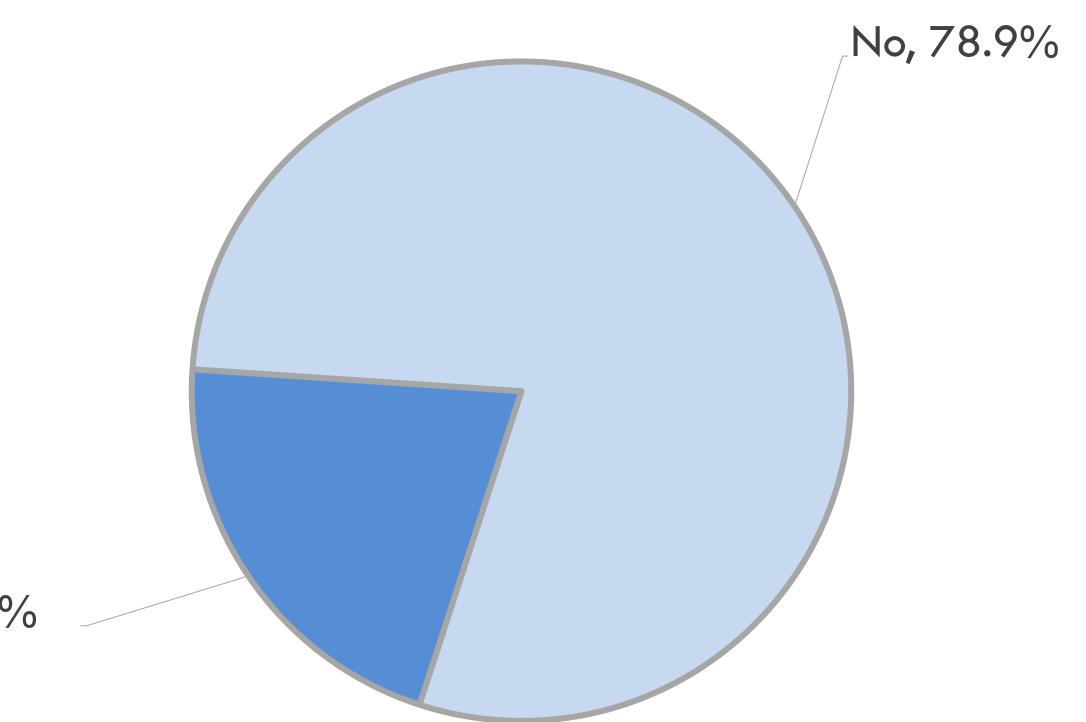
### PLANS FOR ATTENDING MEETINGS THIS YEAR

Question: Do you currently have any travel (even tentatively) planned for a convention, conference or other group meeting at some point this year (i.e., 2021)?

(Base: Waves 57 data. All respondents who are currently employed, 865 completed surveys. Data collected April 9-11, 2021)

Yes, 21.1%











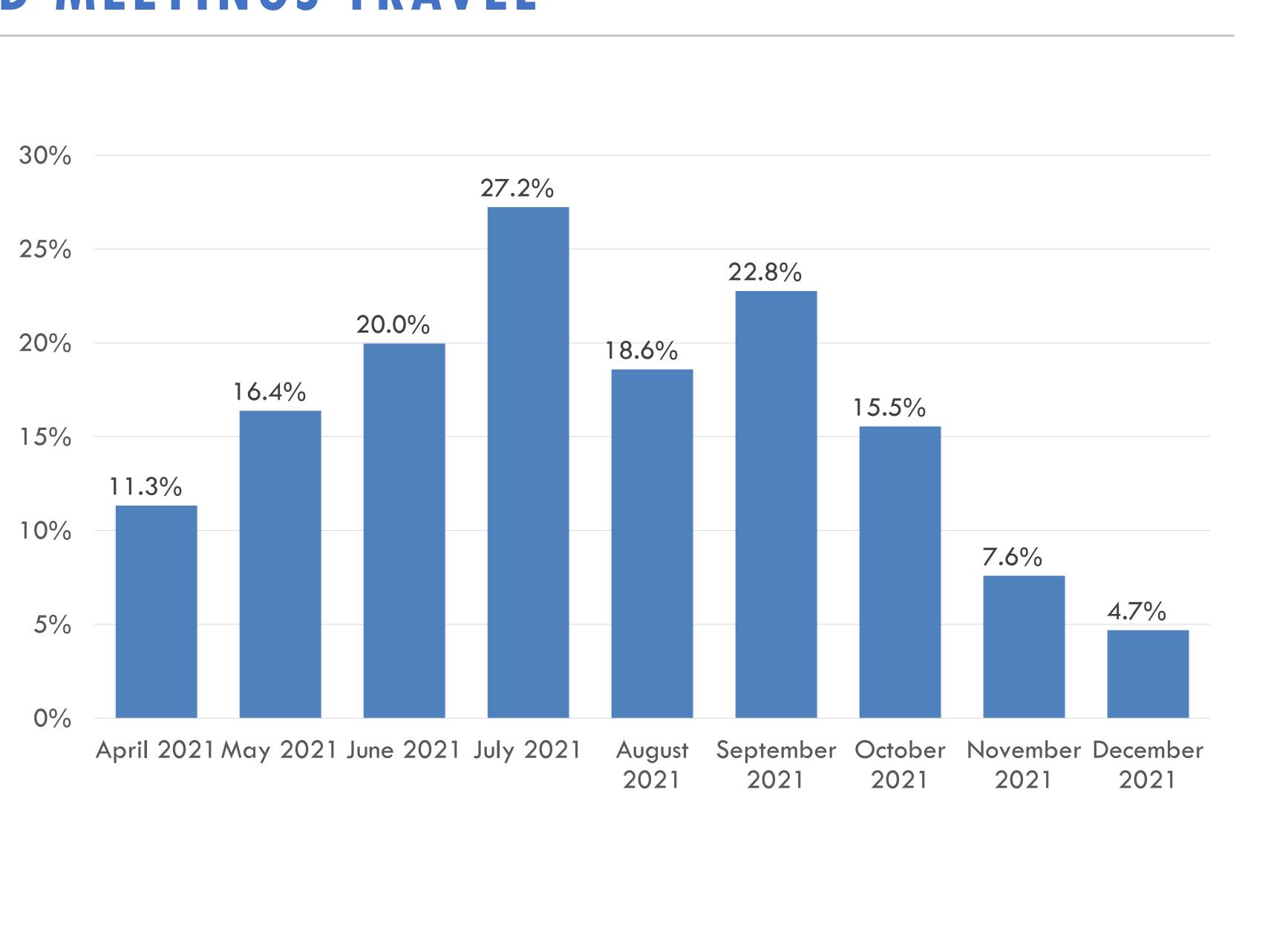




## MONTHS OF PLANNED MEETINGS TRAVEL

Question: In what month(s) do you have travel for a CONVENTION, CONFERENCE OR GROUP MEETING planned? (Select all that apply)

(Base: Waves 57 data. Respondents who are currently planning a meetings-related trip, 157 completed surveys. Data collected April 9-11, 2021)

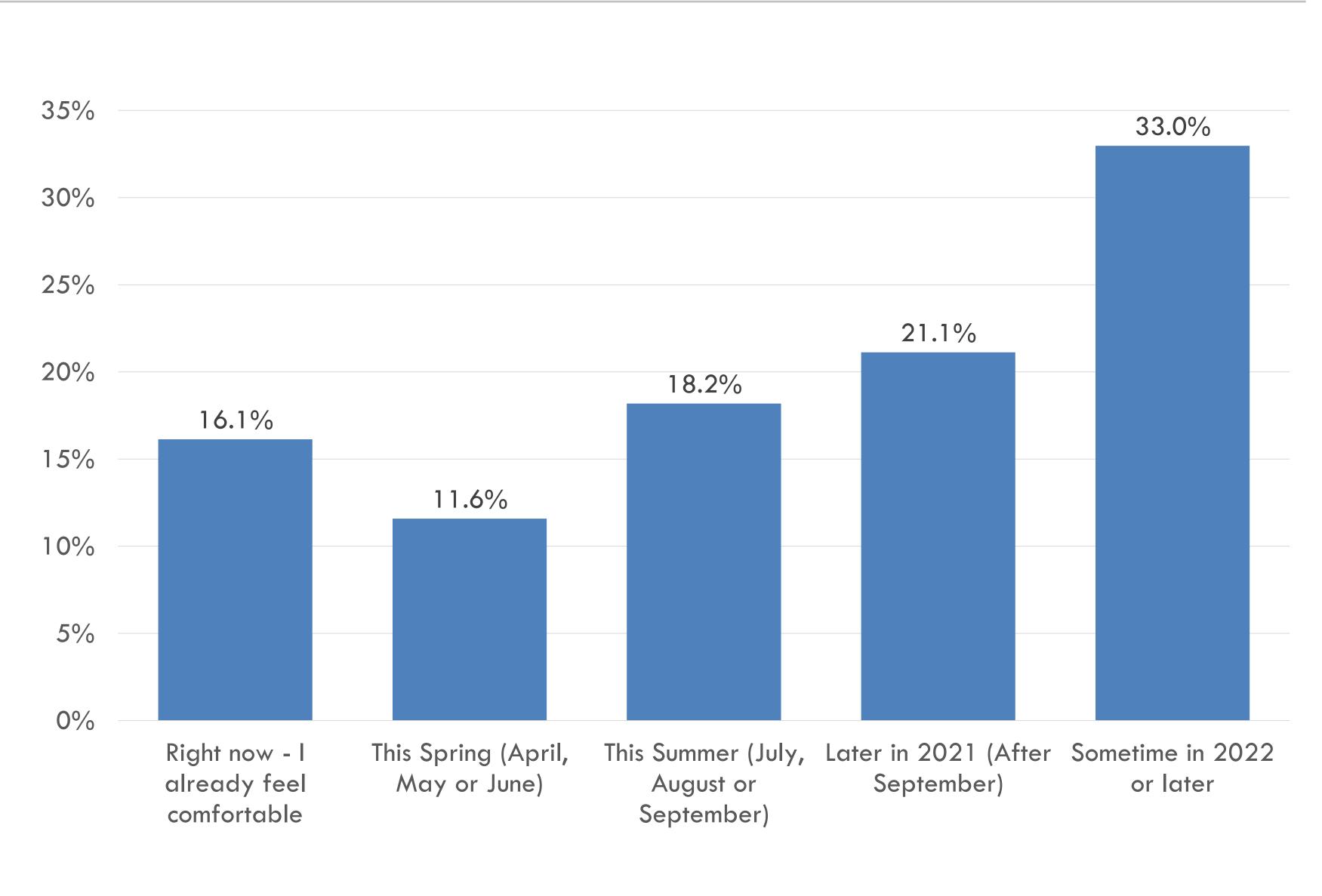




## **EXPECTATIONS FOR COMFORT ATTENDING IN-PERSON MEETINGS**

**Question:** When do you expect you will feel comfortable enough to attend in-person conventions, conferences or group meetings again?

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)











## TRUST IN FELLOW MEETINGS ATTENDEES

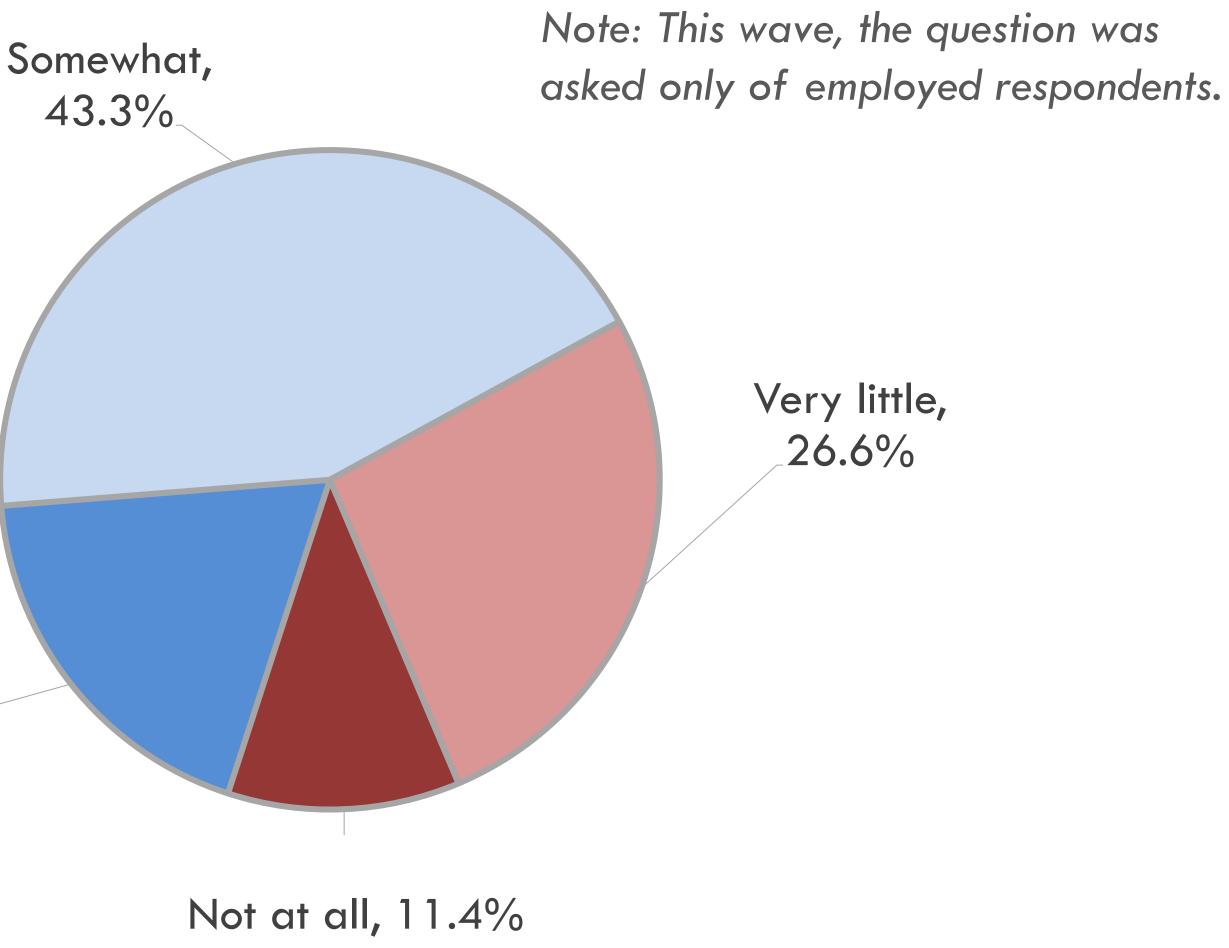
Question: Suppose you were to attend a conference or convention sometime in the next 12 months. In general, how much would you trust your fellow attendees to conduct themselves appropriately, doing what they can to protect other attendees from exposure to the COVID-19 virus?

I trust my fellow attendees

(Base: Waves 57 data. All respondents who are currently employed, 865 completed surveys. Data collected April 9-11, 2021)

A great deal, 18.7%

















## TRUST IN HOSTING ORGANIZATION

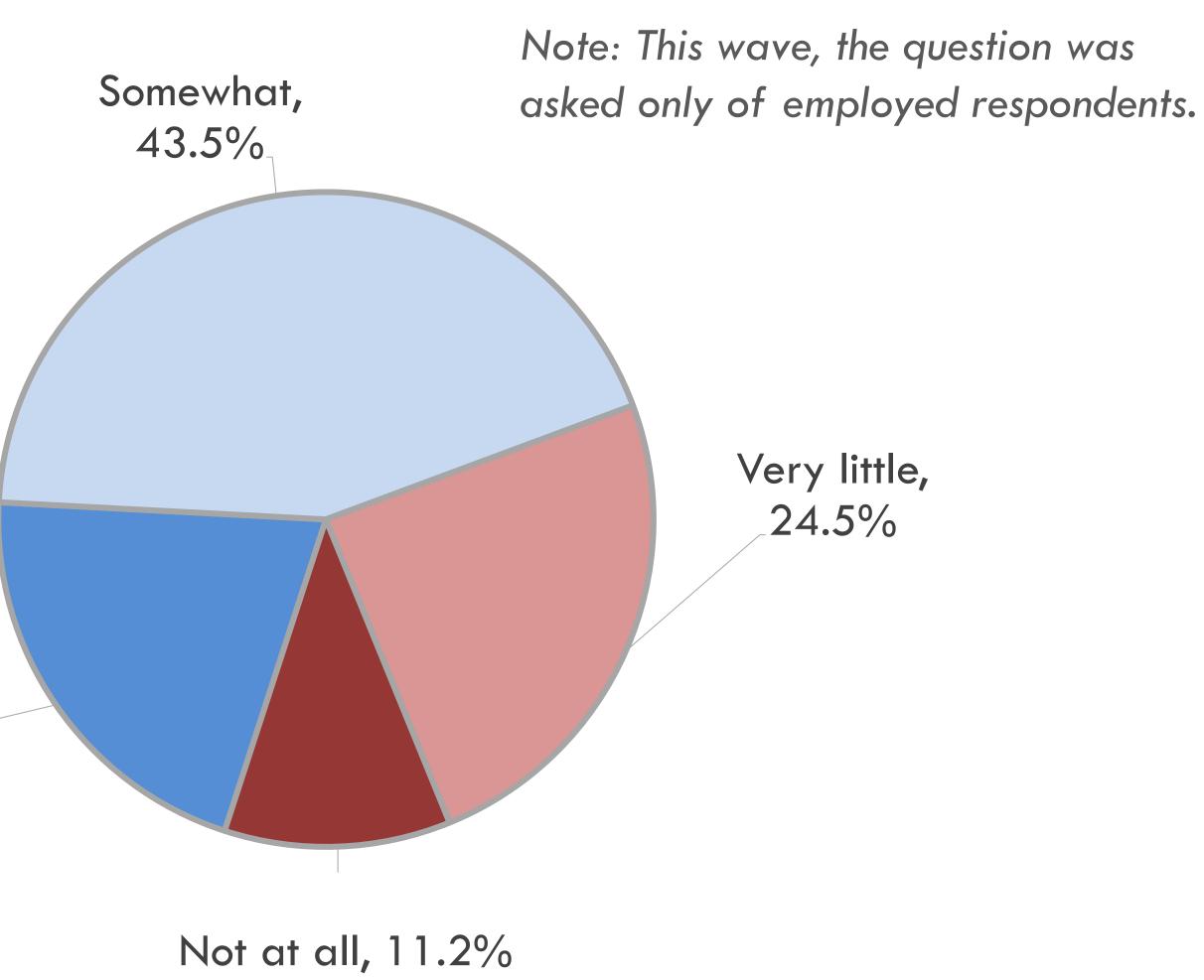
Question: In general, how much would you trust the organization hosting the conference or convention to look out for your health?

I would trust the hosting organization \_\_\_\_\_.

(Base: Waves 57 data. All respondents who are currently employed, 865 completed surveys. Data collected April 9-11, 2021)

> A great deal, 20.8%

















## CURRENT PREFERENCE FOR VIRTUAL OR IN-PERSON MEETINGS

Question: If you were going to ATTEND A GROUP MEETING OR LECTURE in the next month, would you prefer to do so in-person or virtually (i.e., through a video conference system)?

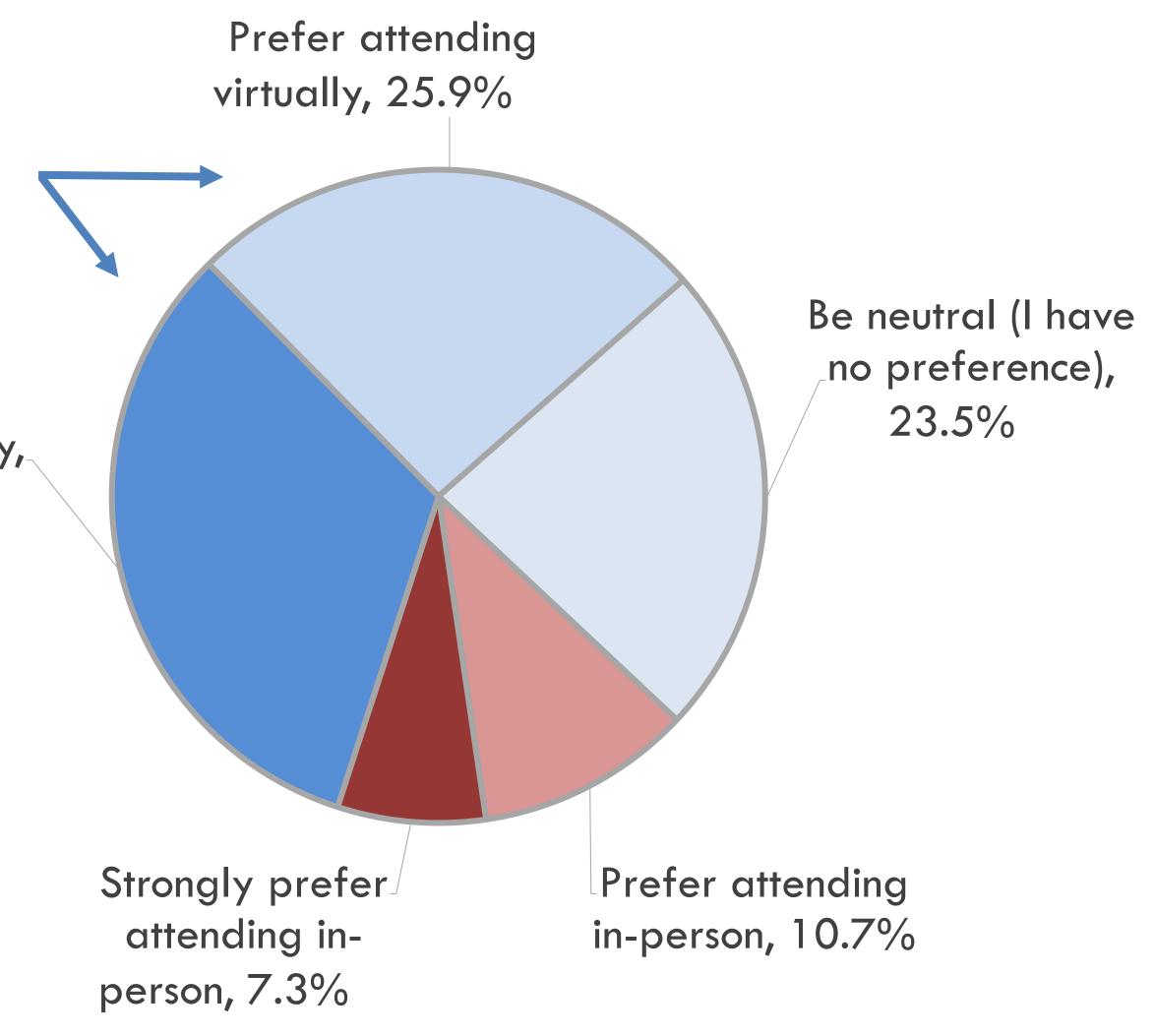
58.5% **Prefer Virtual** 

Strongly prefer attending virtually, 32.6%

I would \_\_\_\_\_

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)















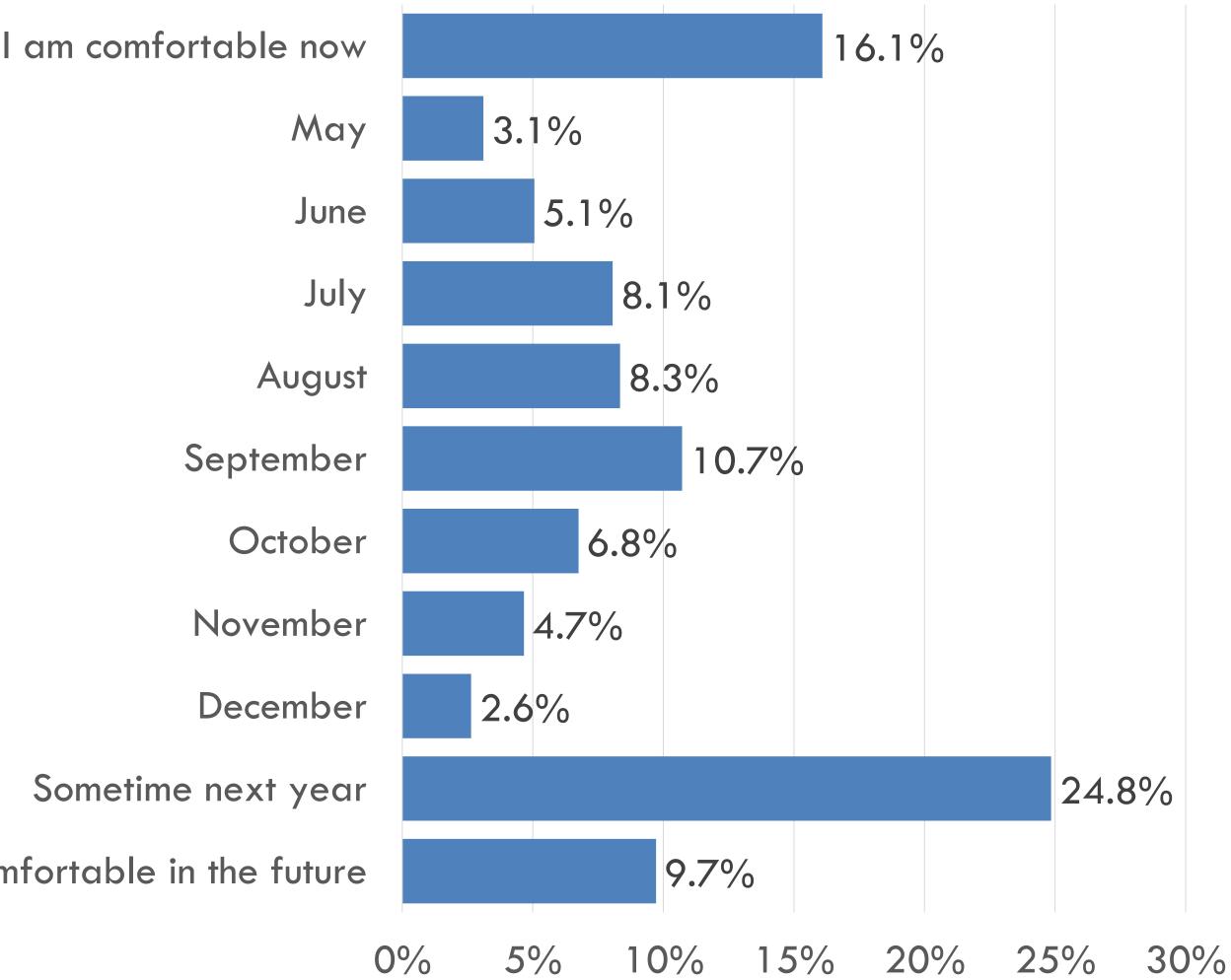
## EXPECTATIONS FOR COMFORT AT IN-PERSON GROUP MEETINGS

**Question:** When do you expect you will feel comfortable attending an **IN-PERSON GROUP MEETING OR LECTURE?** (Select the first month you expect you will be comfortable)

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

I don't expect to feel comfortable in the future











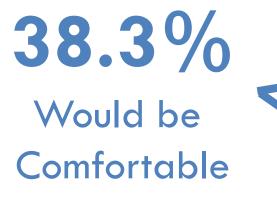




## CURRENT COMFORT IN A SMALL GROUP MEETING

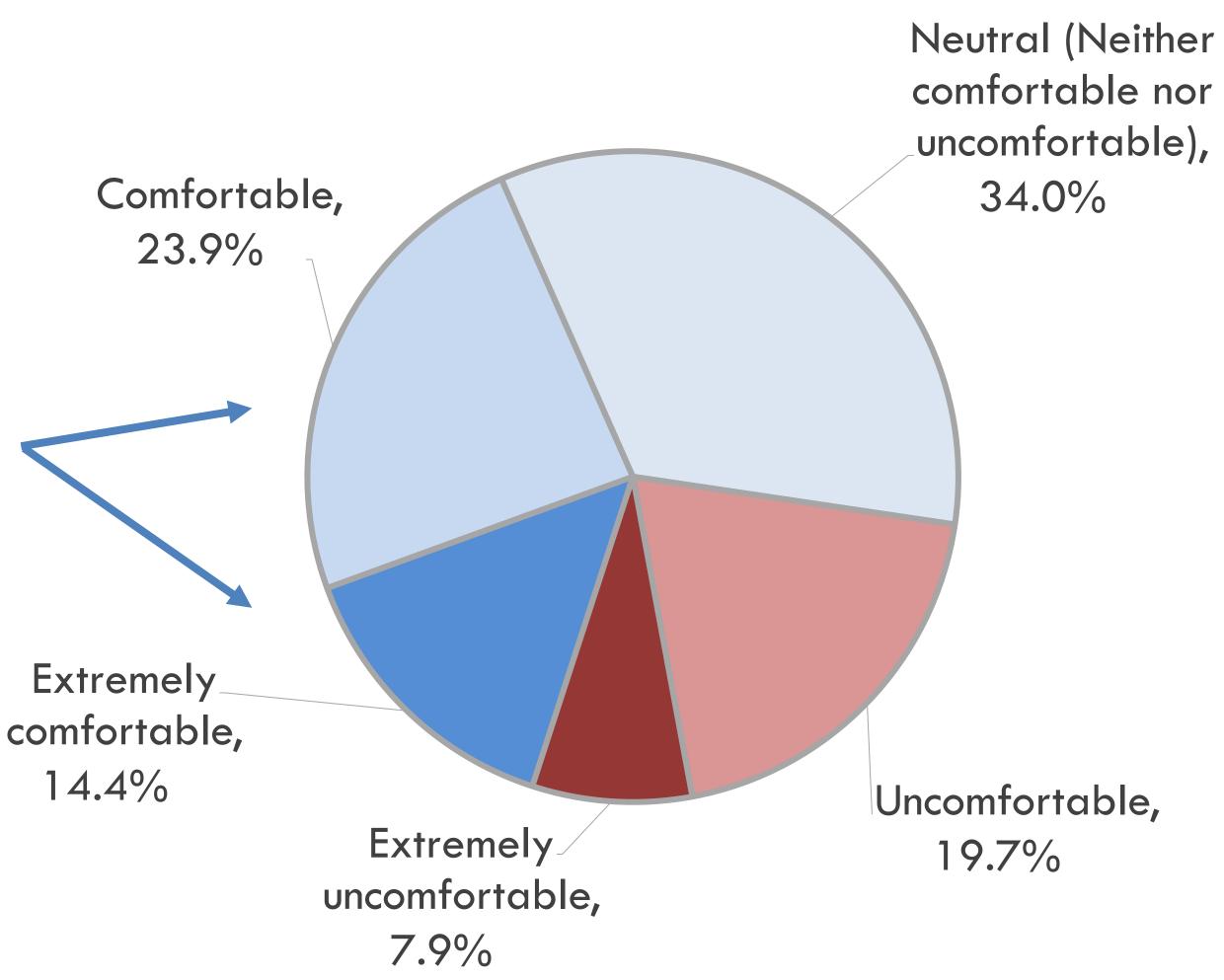
**Question:** If properly organized, how comfortable would you currently expect to be in a seated, **SMALL GROUP** lecture? (Select one)

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)



Extremely 14.4%















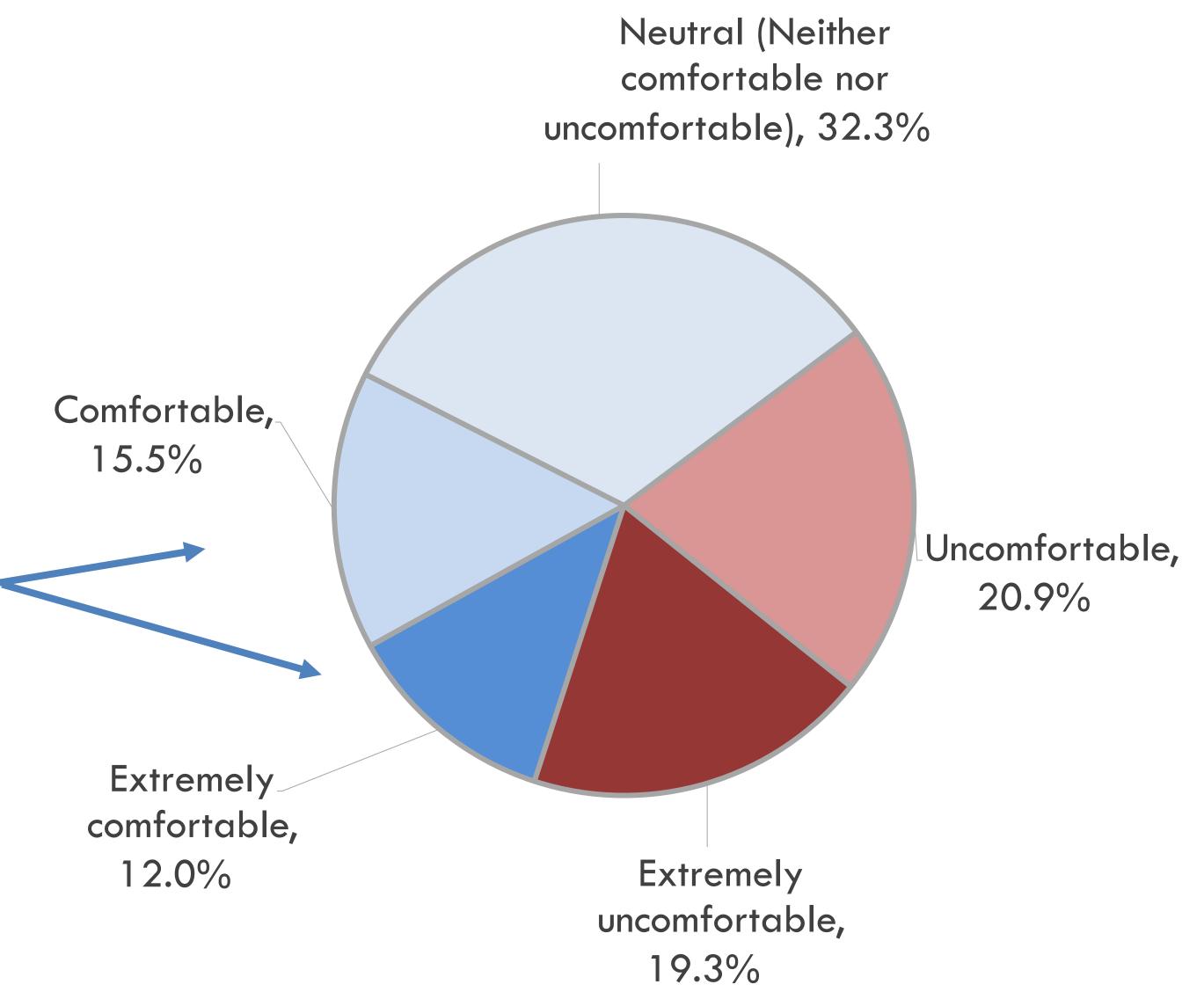
## **CURRENT COMFORT IN A LARGE GROUP MEETING**

**Question:** If properly organized, how comfortable would you currently expect to be in a seated, LARGE GROUP lecture (auditorium style)? (Select one)

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

15.5%

27.5% Would be Comfortable











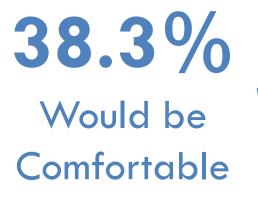




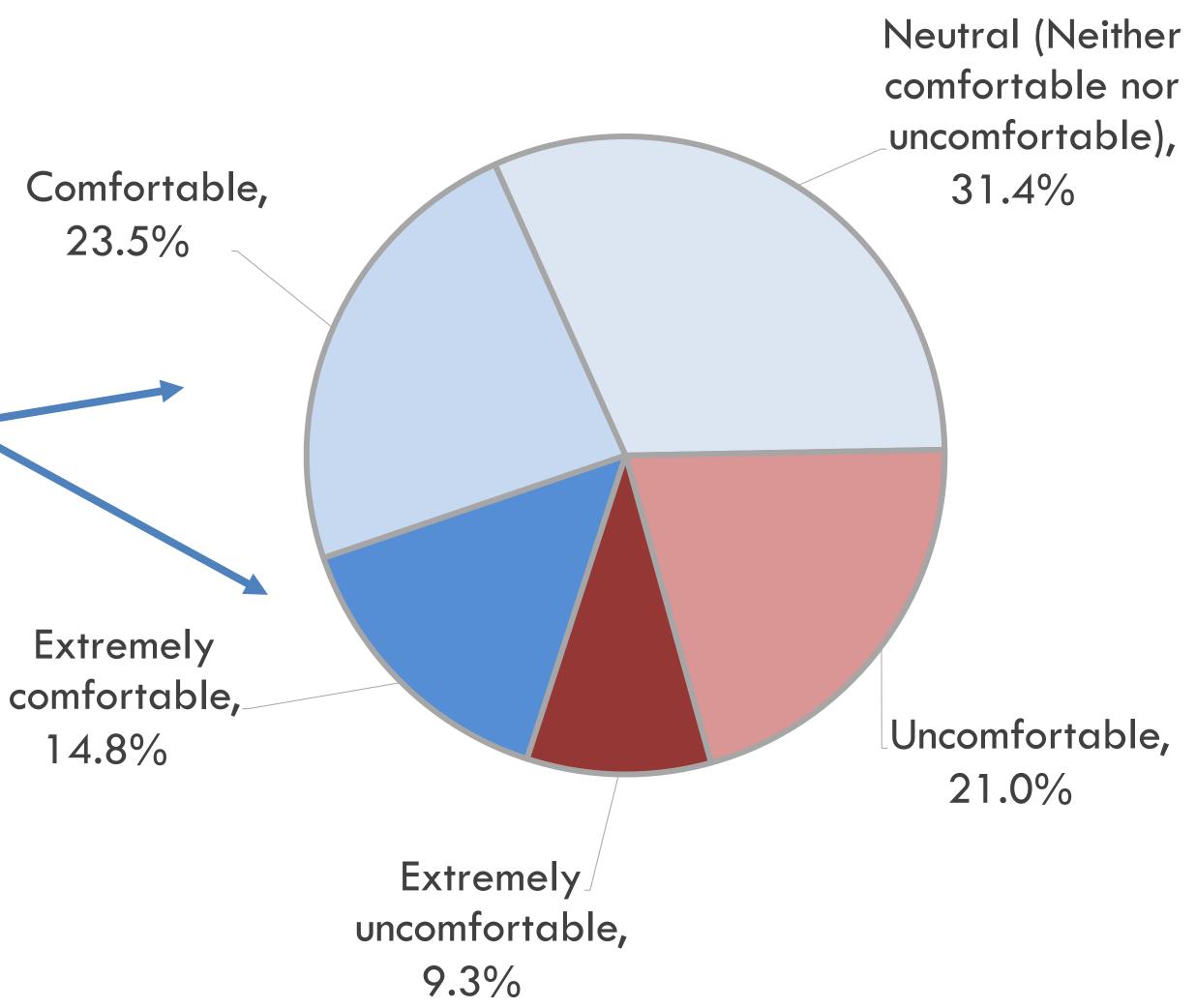
## **CURRENT COMFORT IN A GROUP TOUR**

**Question:** How comfortable would you expect to be walking around a facility (like a museum or attraction) in a group taking a tour? (Select one)

(Base: Waves 57 data. All respondents, 1,202 completed surveys. Data collected April 9-11, 2021)

















1001101010001101 0100110100011 n 00110101000 -0 001000011010 10011010100.00 -0--\_ \_ **\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_** 2 1 1 0 0 1 1 0 1 0 1 0 0 00010011010001 001000001101 **Coronavirus Travel Sentiment Index** Measuring the Potential Influence of Travel Marketing **Highlights from the Week of April 12th** 0 0 0 1 0 0 0 0 0 1 1 0 1 10111100110101000110 01100010011010001100 011000000010010000 101111001101010001 0110001001101000110/

000100001101010110





## What is a Predictive Index?

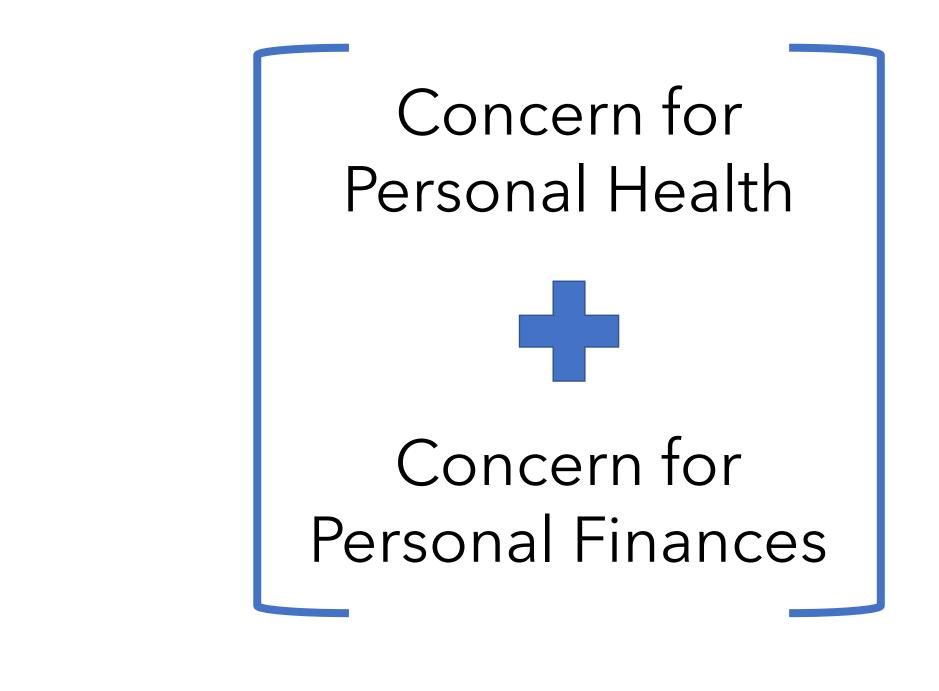
Indexing is the practice of compiling data into one single metric.

A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make datadriven predictions.

The goals are to identify:

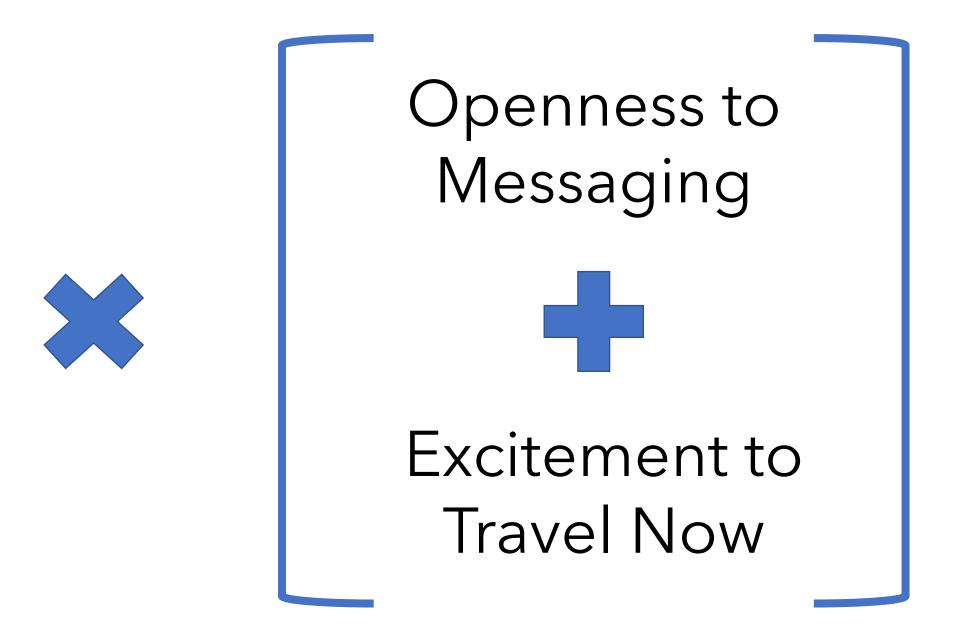
- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel

# Predictive Index Formula

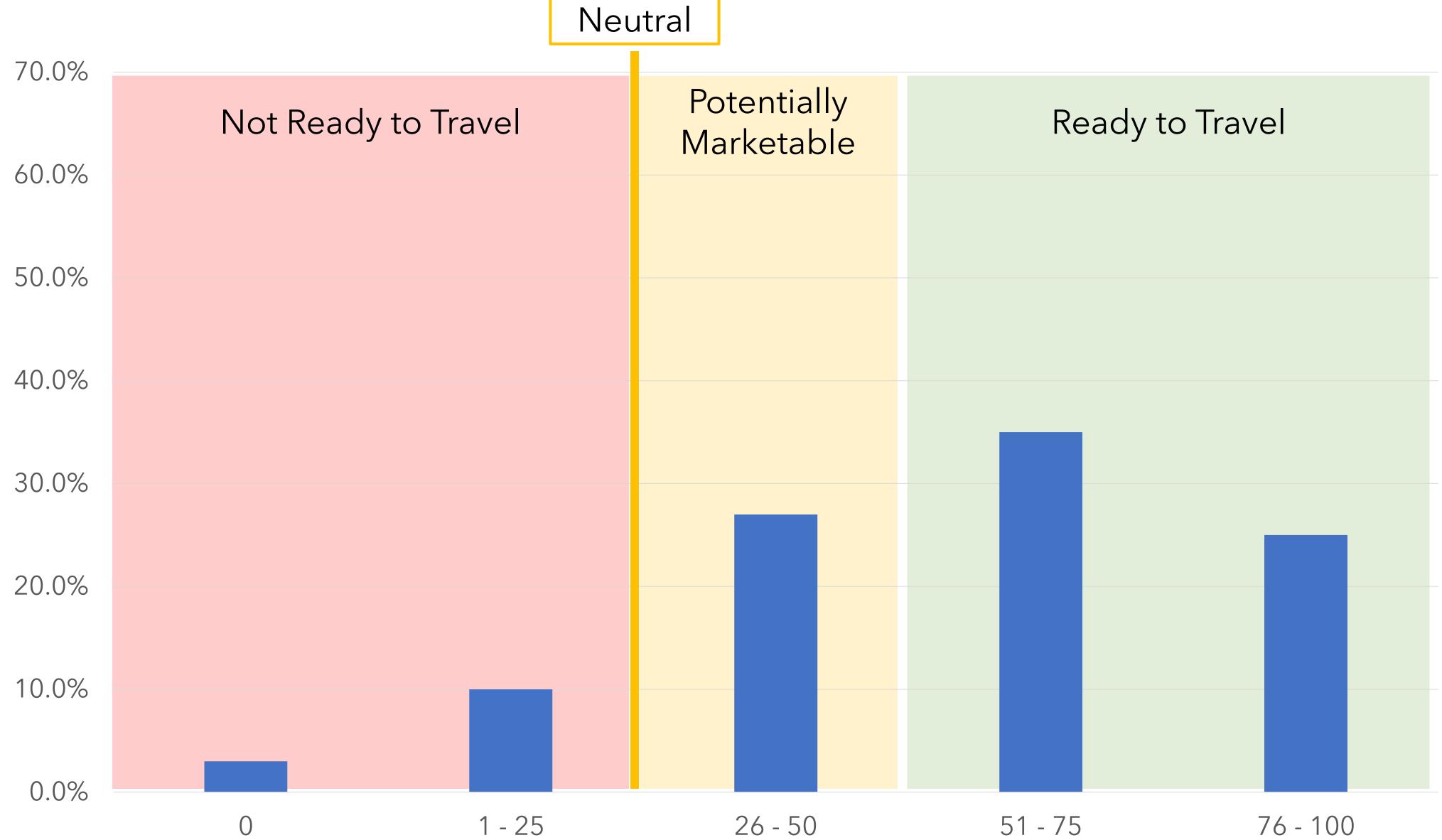


## \*Normalized to a 100pt scale



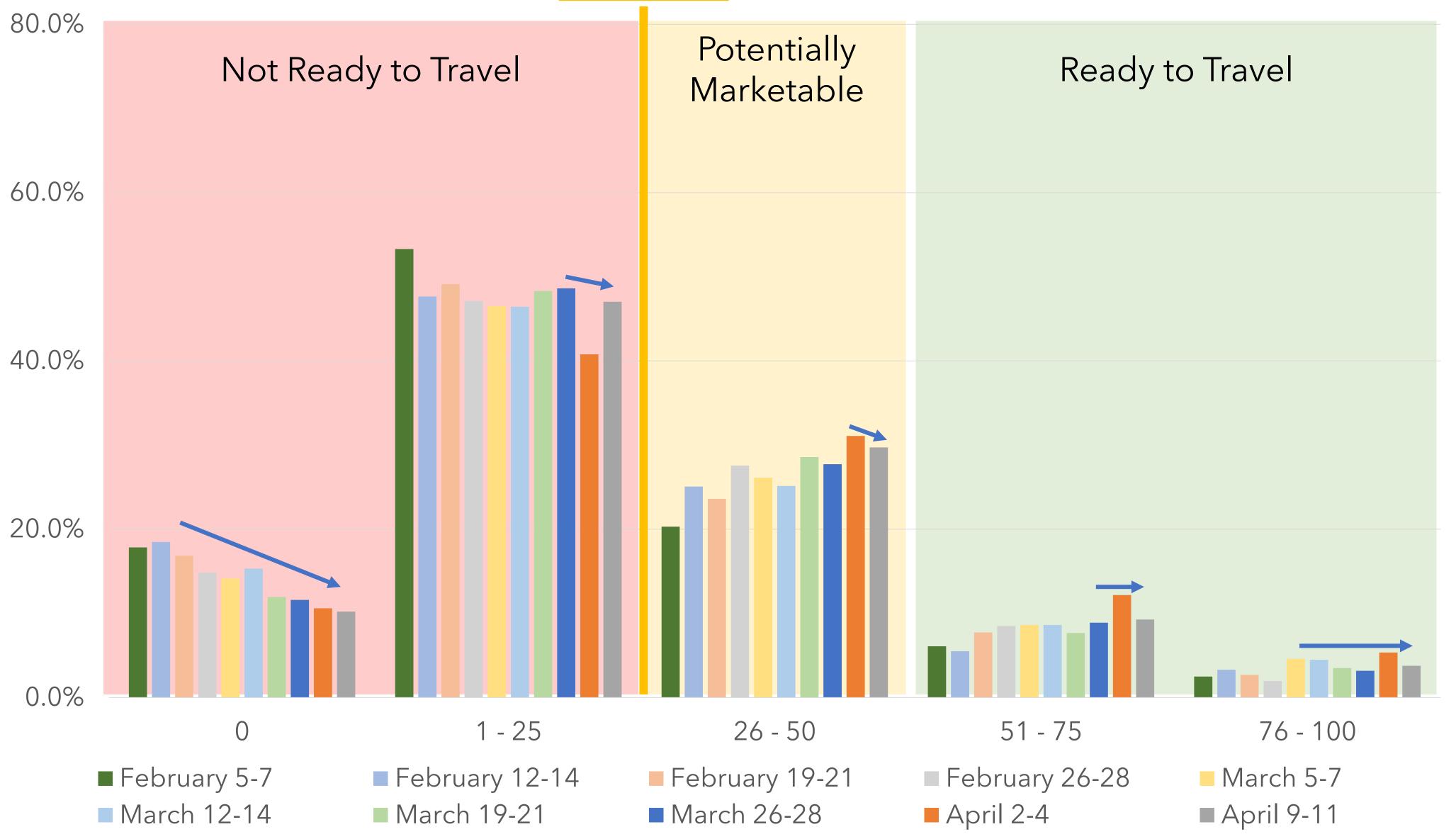


## **Healthy Travel Outlook**

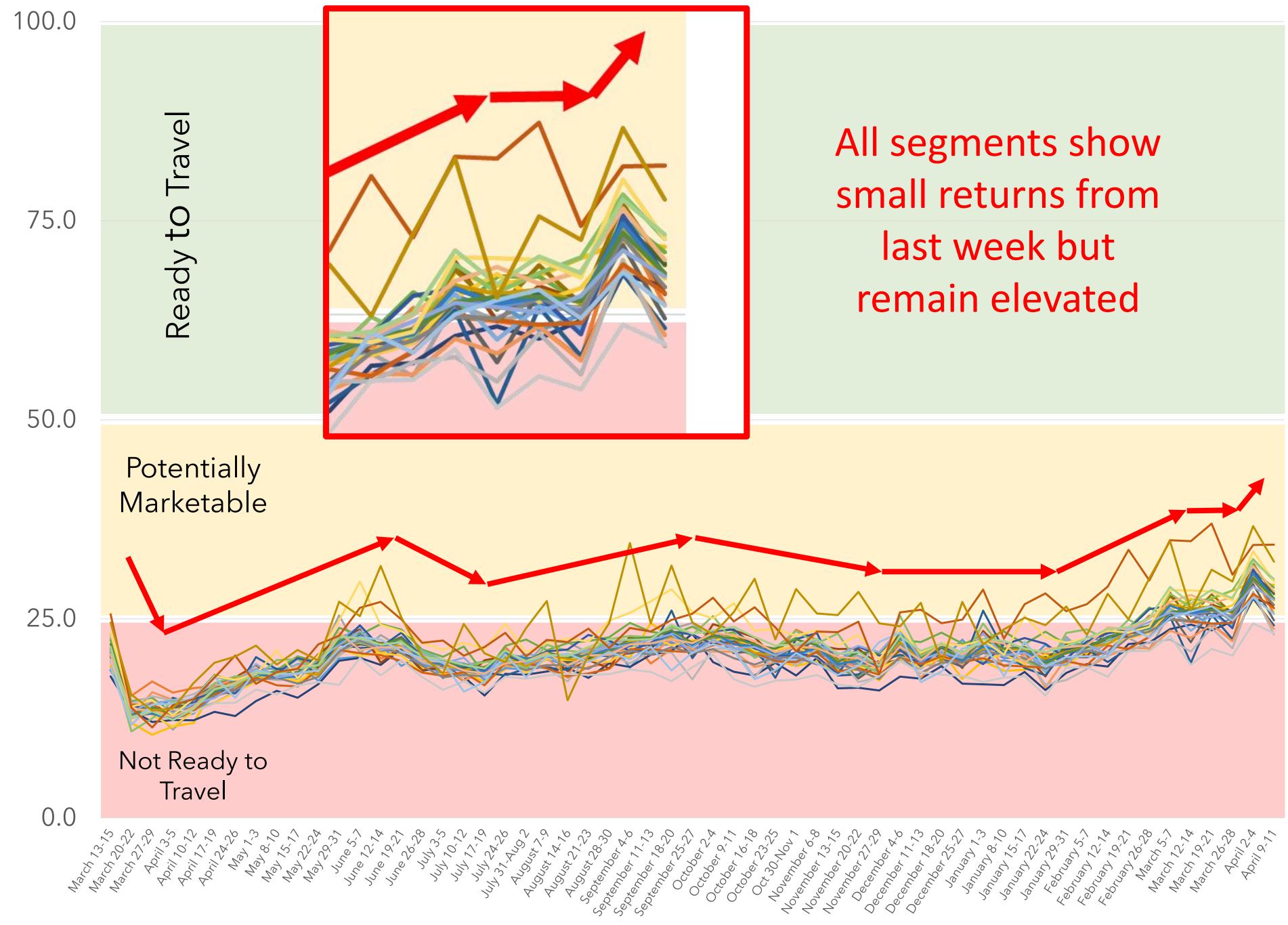


High Travel

## Neutral



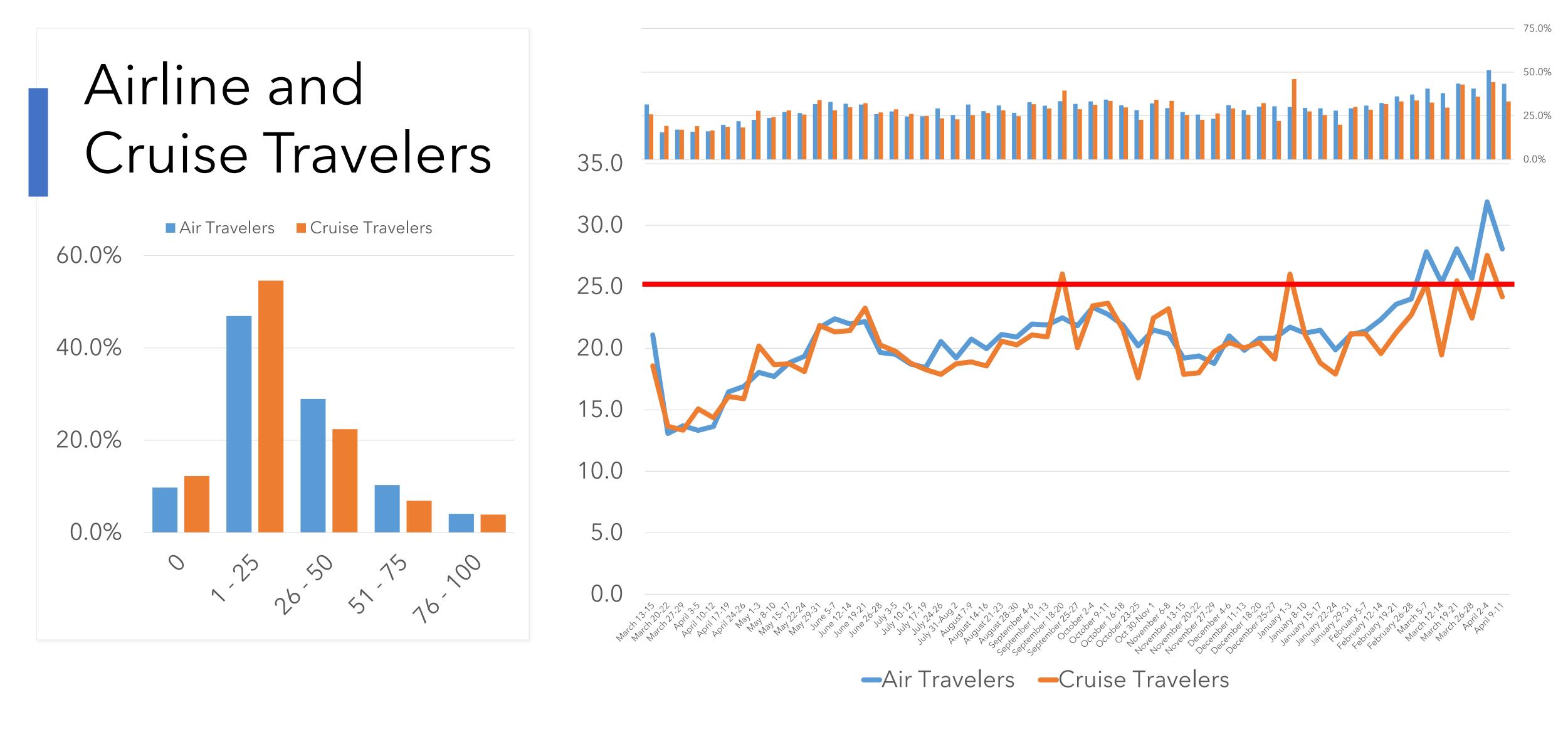


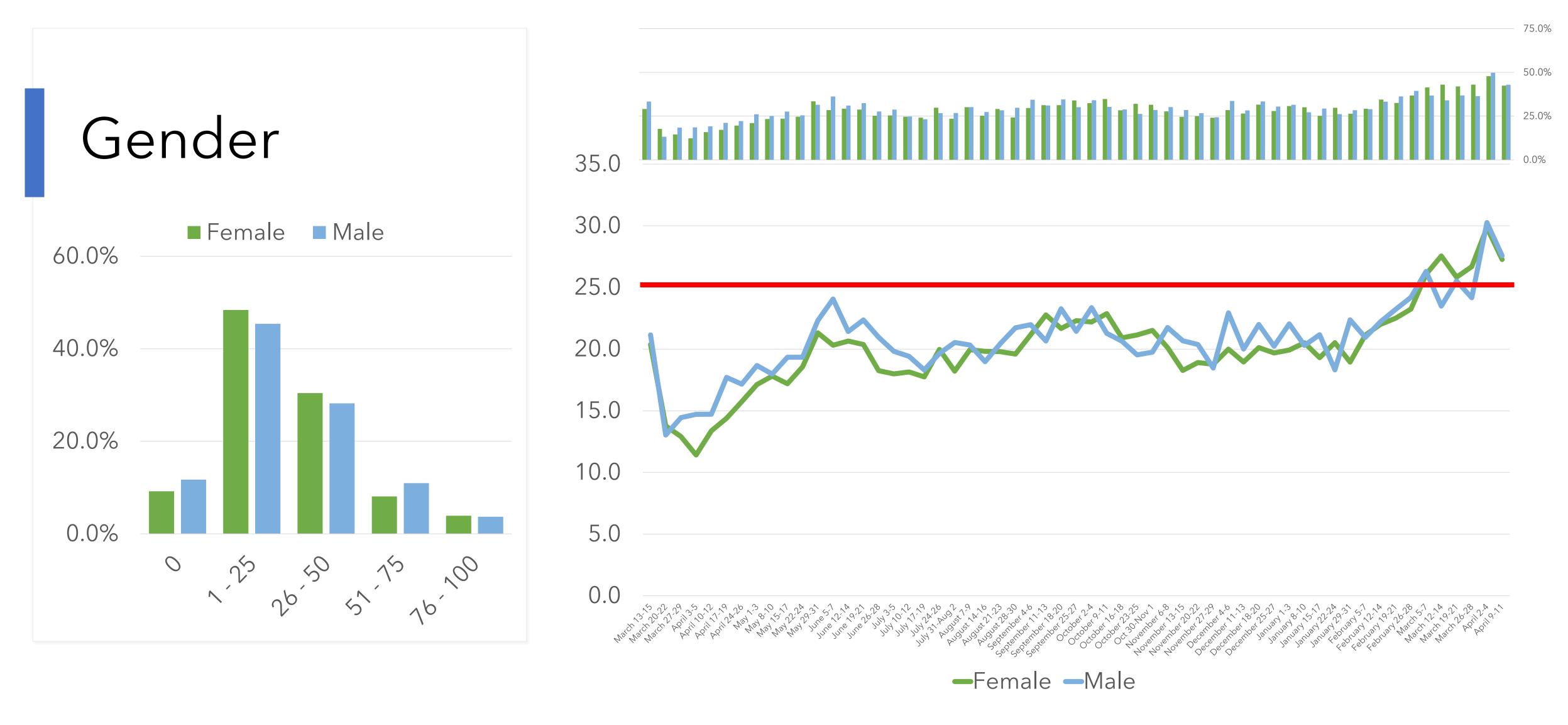


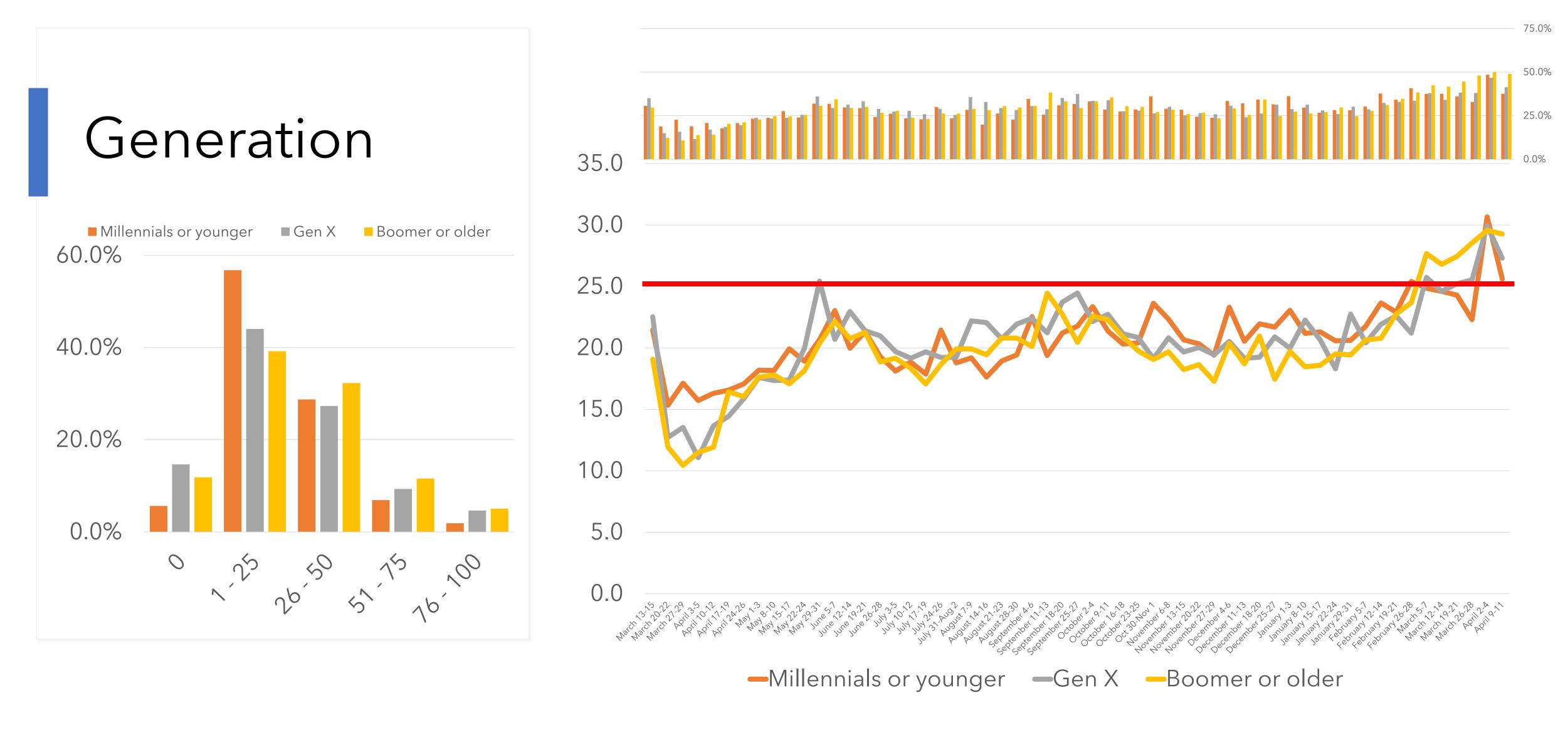
—Total

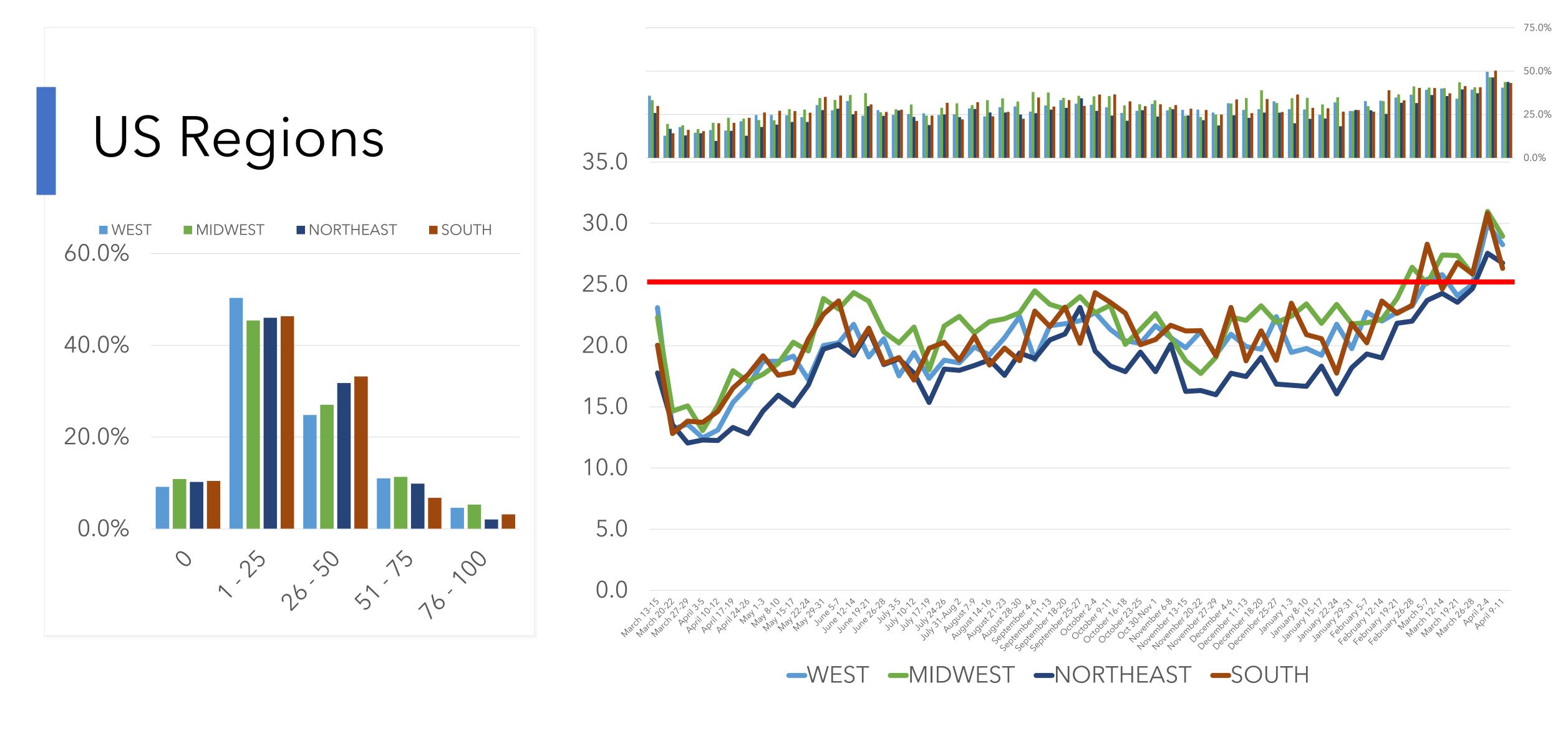
- -Millennials or younger
- —Gen X
- -Boomer or older
- -WEST
- -MIDWEST
- -NORTHEAST
- -SOUTH
- —International Travelers
- —Air Travelers
- -Cruise Travelers
- -Leisure Travelers
- -VFR Travelers
- -Business Travelers
- —Female
- -Male
- —Affluent Over \$125K
- **—**\$80K \$125K
- —Under \$80K
- -City Travelers
- -Beach Travelers
- -US National Parks Travelers
- -Mountain Travelers
- Desert Travelers
- -Suburban area
- —Large city (urban area)
- -Rural area
- —Luxury Hotel
- -Non-Luxury Hotel
- -Peer-to-peer lodging
- -Campground or RV park

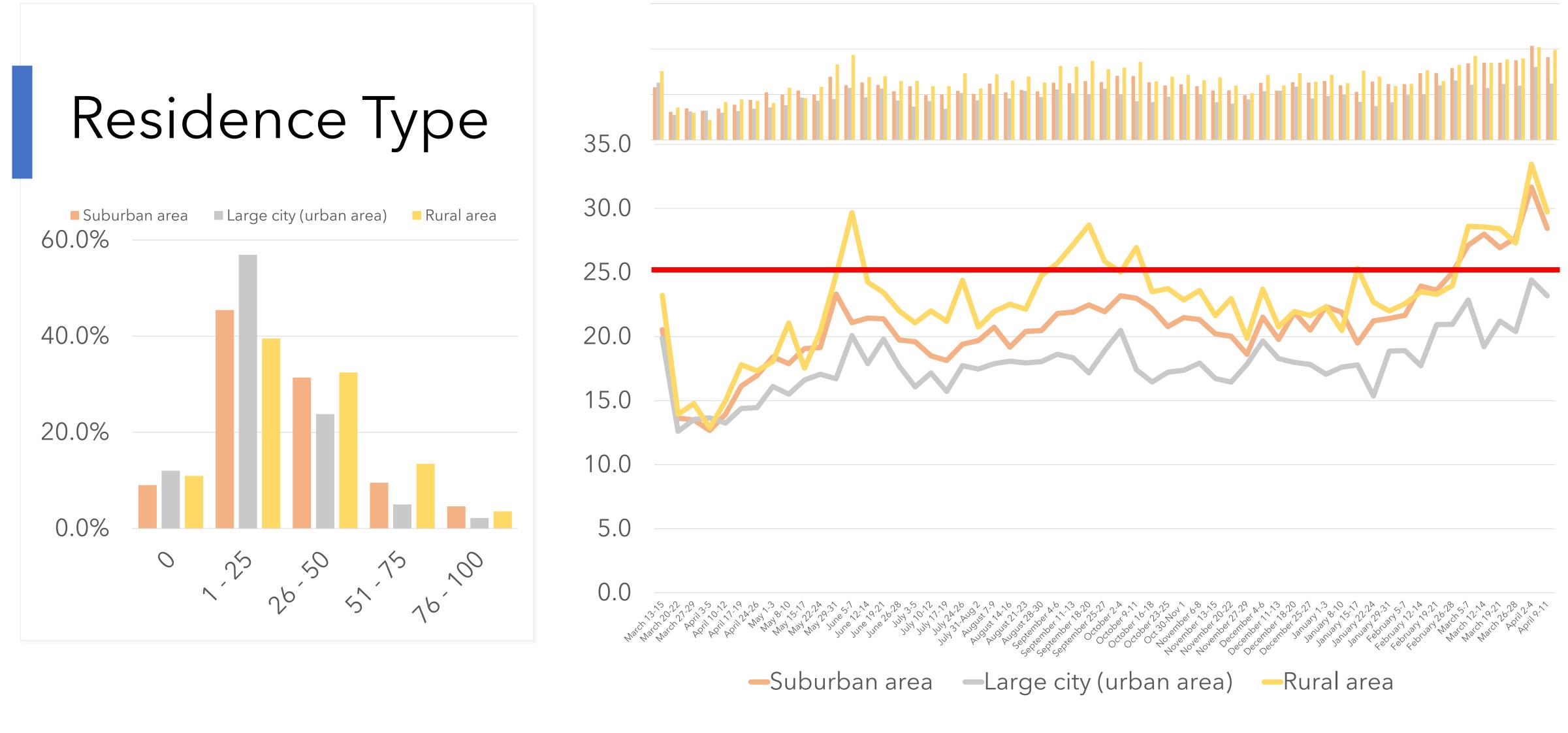




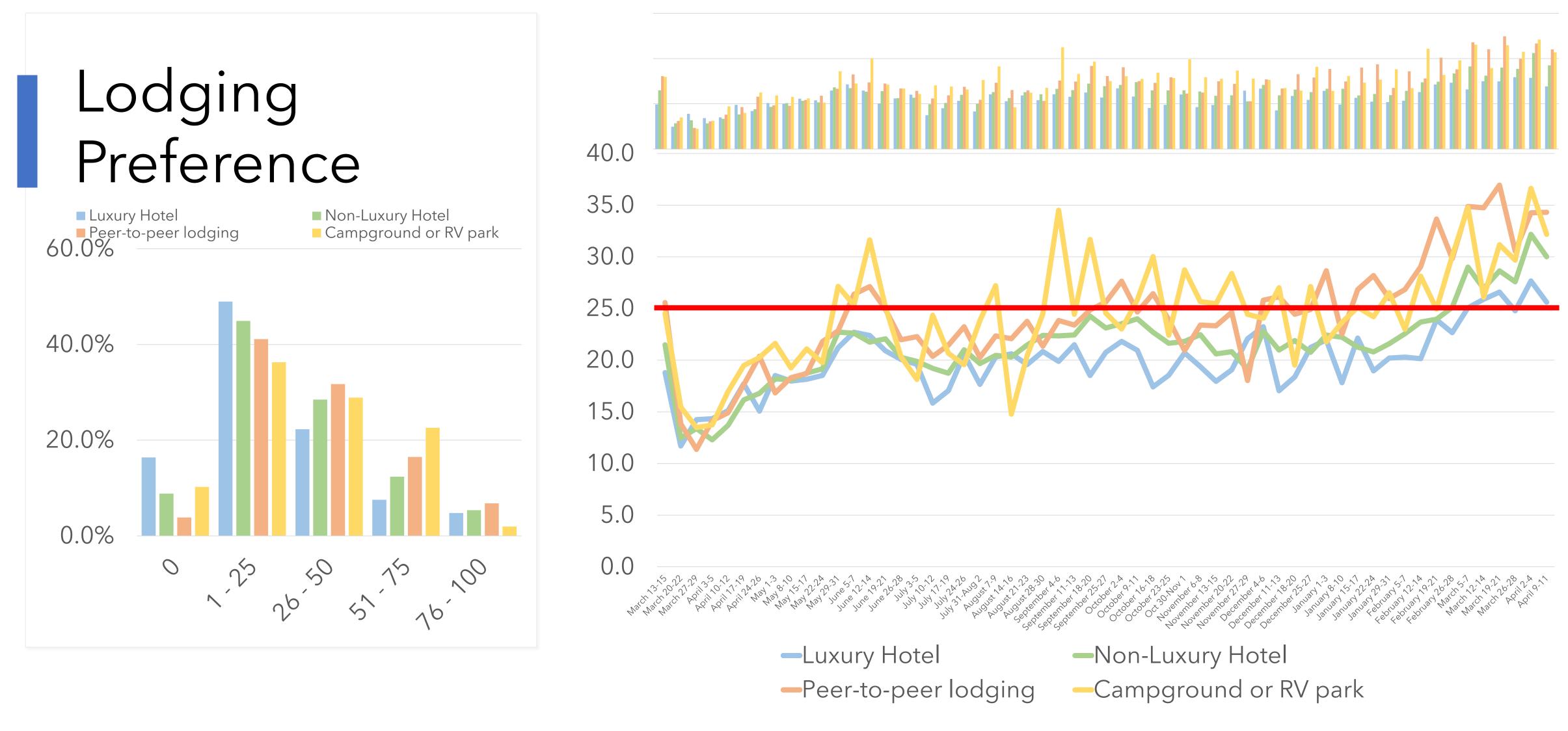


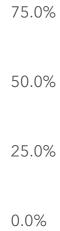














# ACCESSING DATA IN THE ONLINE DASHBOARD

### a Availability

CAMERA-IP:143.453.00 .

Customers Satisfaction



**Month-long subscribers**: The following section will show you how to access these results in our online dashboard called Displayr. On the dashboard, you can segment results by:

- Generation (Millennials or younger, Gen X, Baby Boomers or older)
- Geographic Region (West, Midwest, South and Northeast)
- Demographics
- And more

Single report purchasers: If you want access to the online dashboard which includes these benefits and more, please subscribe to the full month-long study. To inquire please reach out to **Kimberly@DestinationAnalysts.com.** 

n X, Baby Boomers or older) uth and Northeast)



# HOW TO USE DISPLYR

Guidelines on viewing, segmenting and exporting data from the dashboard.

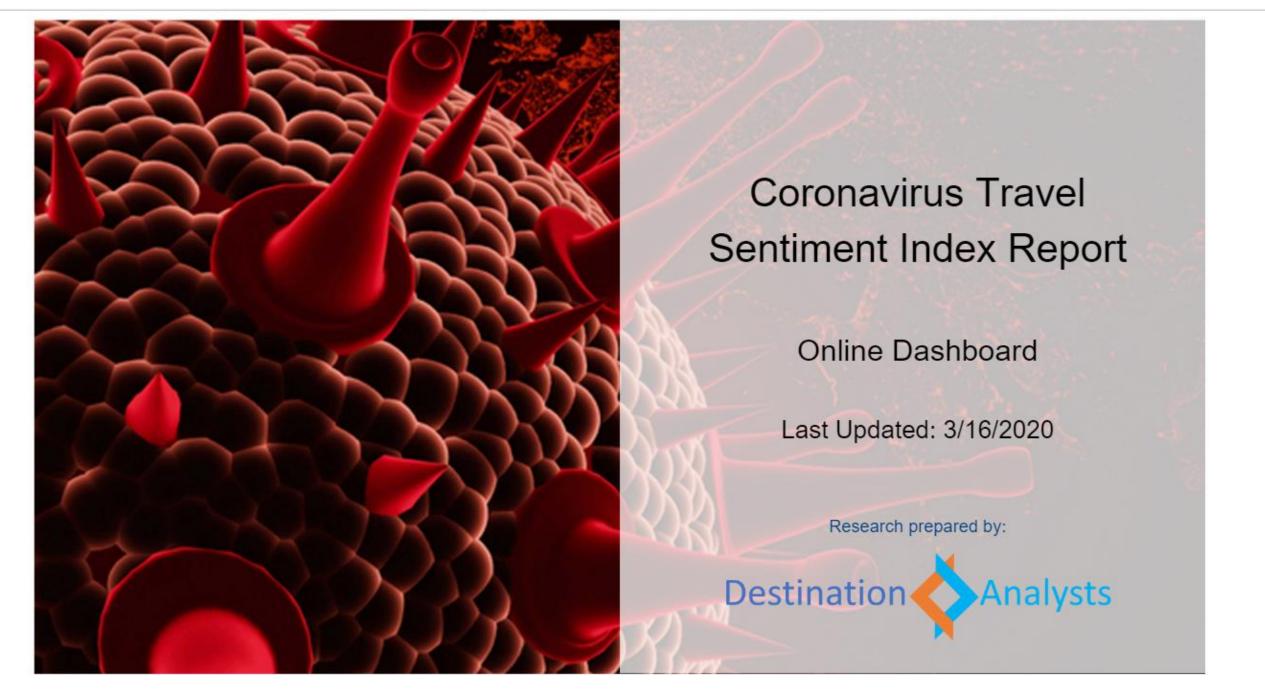


## **NAVIGATING THE DASHBOARD:**

### Coronavirus Travel Sentiment Index Report

- **Project Overview**
- ▷ Interplate Notice Notice
- Traveler Perceptions and Expectations

Toggle between the report sections by clicking on the header(s) in this navigation pane



		Filters ~	Export ~		
Search	0,		- + [	65	%



## NAVIGATING THE REPORT:

### **Coronavirus Travel Sentiment Index Report**

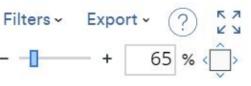
To view submenu data points in a particular section, click on the arrow to the left of the heading.

This allows you to jump to specific data points without having to scroll through the entire report.

Project Overview	
Topline Findings	
Traveler Perceptions and Expectations	
🖺 Anticipated Change in Coronavirus S	
Anticipated Change in Coronavirus S	
Perceived Safety of Travel Activities	
Perceived Safety of Travel Activities -	
Avoiding Travel Until the Crisis Blows	
Avoiding Travel Until the Crisis Blows	
Expectations for Summer Travel Sea	
Expectations for Summer Travel Sea	
🗈 Staycations as a Replacement for Va	
Staycations as a Replacement for Va	
🗈 Road Trips as a Replacement for Air	
🗈 Road Trips as a Replacement for Air	
🖹 Regional Trips as a Replacement for	
Regional Trips as a Replacement for	
Avoiding Conferences or Convention	
Avoiding Conferences or Convention	
Avoiding International Travel	
Avoiding International Travel - Break	
Comfort Enjoying Home Community	
Comfort Enjoying Home Community	
Discounts Drive Interest in Travel	
Discounts Drive Interest in Travel - B	
Upcoming Travel Plans	•

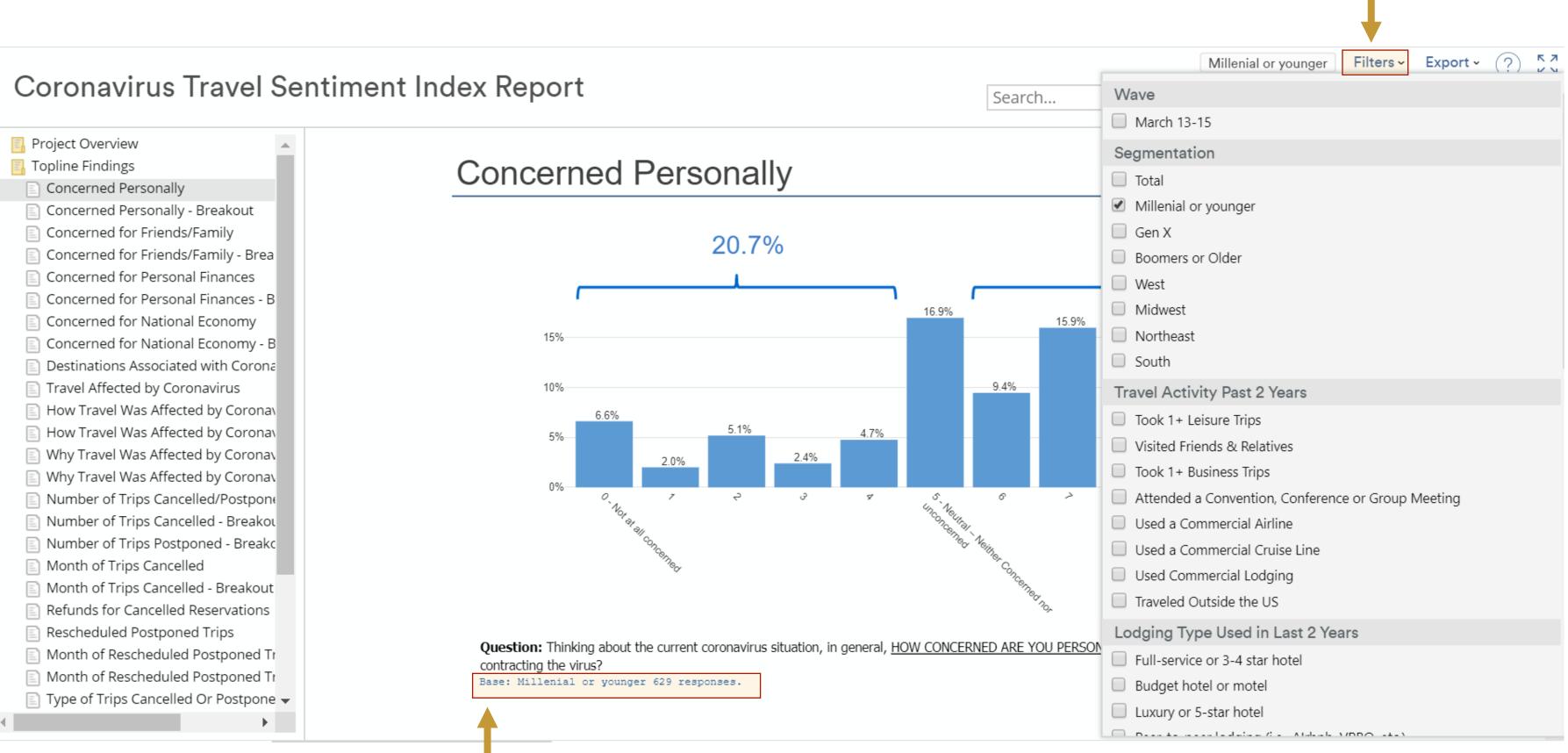
### Search...





Q

## FILTERING THE REPORT:



**IMPORTANT NOTE:** When you select a filter, it will ONLY APPLY to the specific data point you are currently viewing. It WILL NOT apply to the entire report. Be sure to check the base description in the blue text (highlighted here) to see if a filter is being applied.

## To segment the results by a specific group (generational, geographical, etc.) Click on "Filters" in the top right corner.



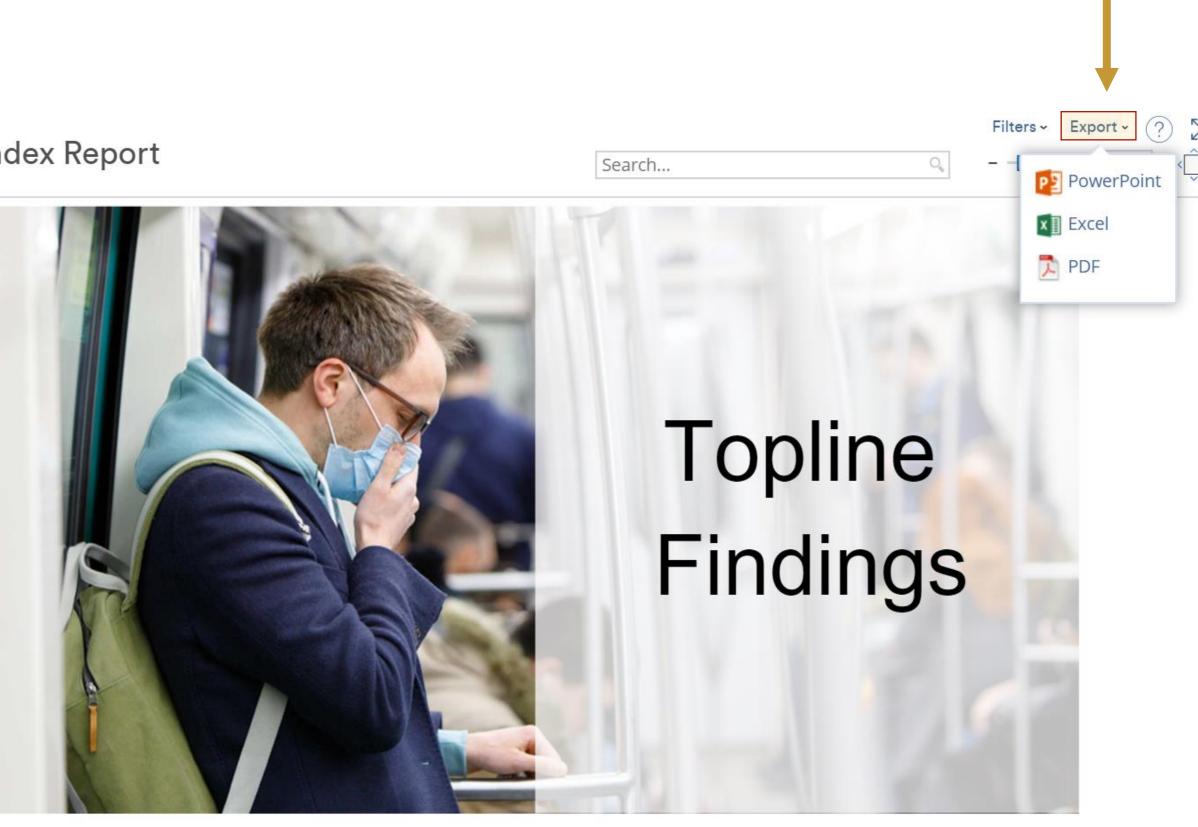
## **EXPORTING THE DATA:**

If you want to export a specific report section, be sure to select it in the navigation pane BEFORE you click "Export"

### Coronavirus Travel Sentiment Index Report

E	Project Overview	
	Topline Findings	
	Concerned Personally	
	Concerned Personally - Breakout	
	Concerned for Friends/Family	
	🖺 Concerned for Friends/Family - Brea	
	🖺 Concerned for Personal Finances	
	🗈 Concerned for Personal Finances - B	
	🖺 Concerned for National Economy	
	🖺 Concerned for National Economy - B	
	Destinations Associated with Corona	
	Travel Affected by Coronavirus	
	How Travel Was Affected by Corona	
	How Travel Was Affected by Corona	
	🖺 Why Travel Was Affected by Corona	
	🖹 Why Travel Was Affected by Corona	
	Number of Trips Cancelled/Postpone	
	🖺 Number of Trips Cancelled - Breakou	
	🖹 Number of Trips Postponed - Breakc	
	Month of Trips Cancelled	
	Month of Trips Cancelled - Breakout	
	🖺 Refunds for Cancelled Reservations	
	Rescheduled Postponed Trips	
	Month of Rescheduled Postponed Tr	
	Month of Rescheduled Postponed Tr	
	Type of Trips Cancelled Or Postpone	•
4	•	

To share the results with others in your organization, click on "Export" in the top right corner and select your preferred file type (PowerPoint, Excel or PDF).



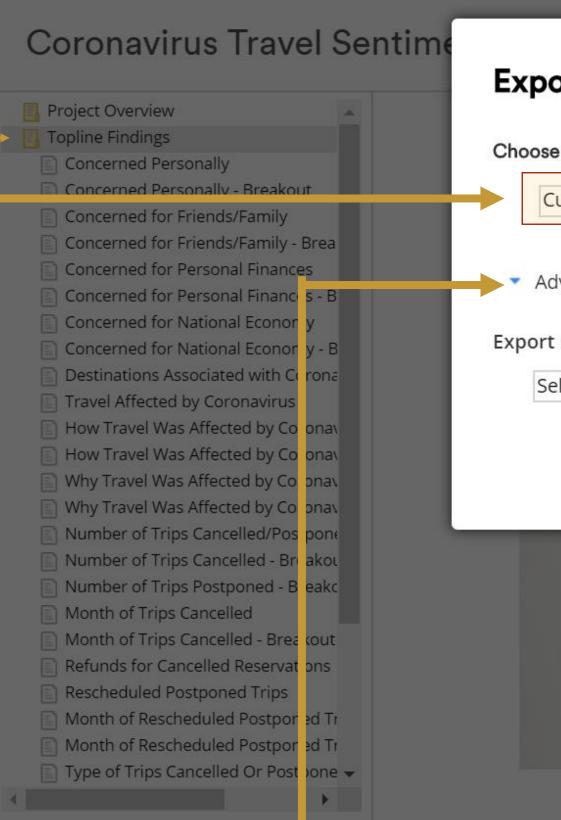


## **EXPORTING THE DATA:**

After selecting your preferred file type, Displayr will prompt you to select "Current Selection" or "All"

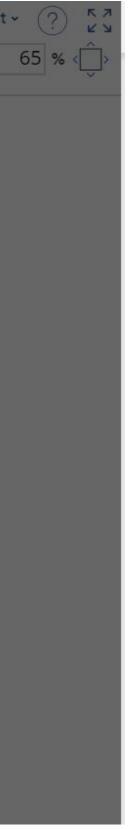
"Current Selection" will only export the single data point you are viewing (or an entire report section if it is selected in the navigation pane as shown in this screenshot).

"All" will allow you to download the entire report.



**IMPORTANT NOTE:** Use the "Advanced Options" to apply specific filters to the data you want to export.

	Filters - Expor
ort to PowerPoint $ imes$	<u> </u>
which pages to export:	
urrent Selection	Concernence of the Party of the
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lect multiple filters to export multiple reports	line
Export Cancel	lings

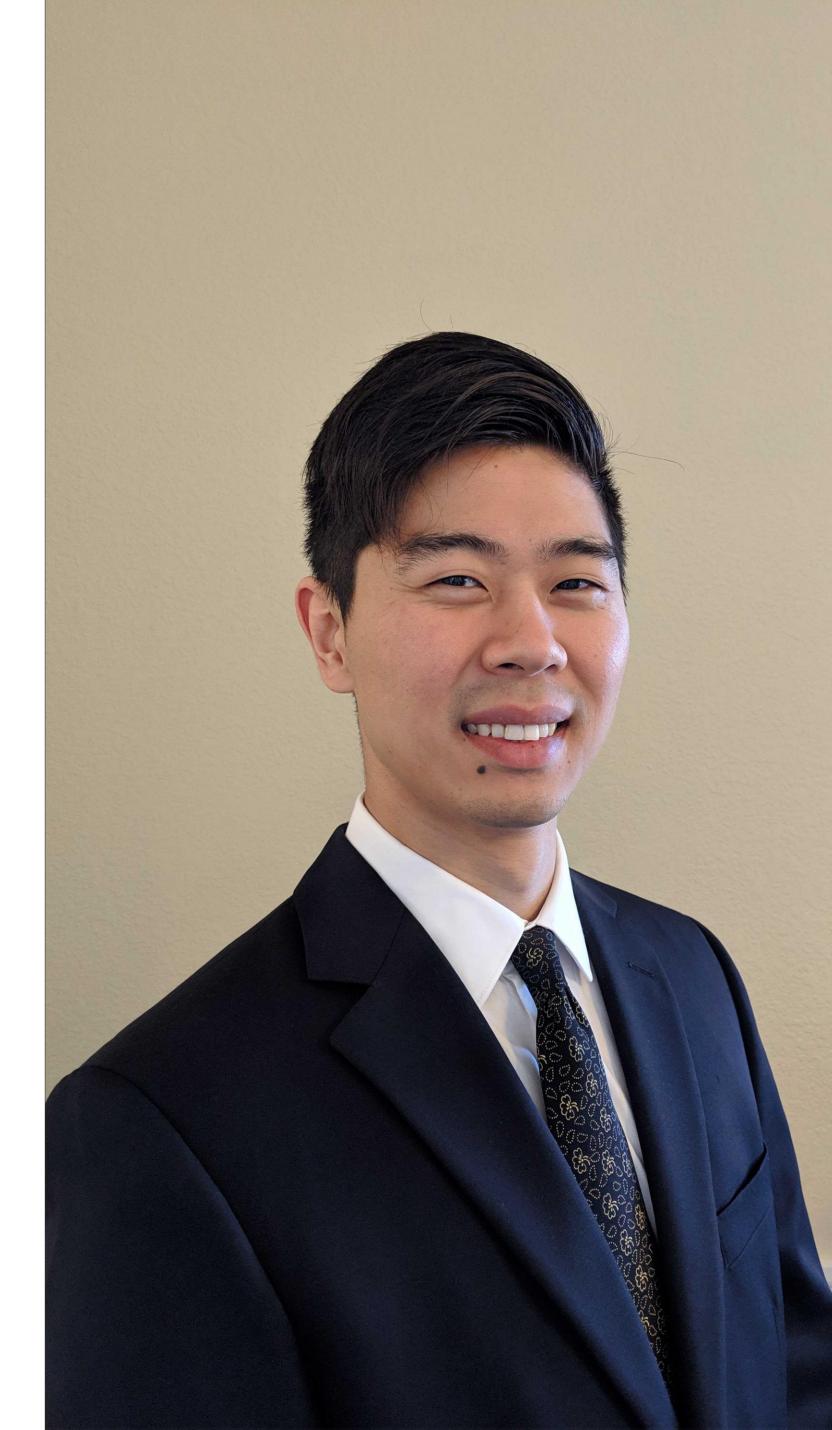


# NEED MORE HELP?

If you have any additional questions about using Displayr please reach out to our dashboard expert:

**Chingun Ganzorig Research Manager** Chingun@DestinationAnalysts.com (415)722-2503







# MORE RESEARCH WE CAN PROVIDE

- Visitor & Target Audience Profiles
- Audience Persona Identification
- Brand Performance
- Visitor Activity Analysis & Segmentation
- Resident + Stakeholder Research
- Advertising Testing

info@destinationanalysts.com

